

COFNOD O BENDERFYNIAD WEDI'I DDIRPRWYO GAN SWYDDOG RECORD OF DELEGATED OFFICER DECISION

Penderfyniad Allweddol | Key Decision

PWNC | SUBJECT: Draft Public Participation Strategy Public Consultation

DIBEN YR ADRODDIAD | PURPOSE OF THE REPORT:

To seek authority to undertake a public consultation on the Council's Draft Public Participation Strategy

PENDERFYNIAD WEDI'I DDIRPRWYO | DELEGATED DECISION:

AGREED

To undertake a public consultation on the draft strategy to help inform the Council's Public Participation Strategy, before consideration by Council, as required by the Local Government & Elections Act 2021.

C.Hanagan

11th May 2023

Dyddiad
Date

Llofnod y Prif Swyddog
Chief Officer Signature

C.Hanagan

11th May 2023

Mae'r penderfyniad yn cael ei wneud yn unol ag Adran 15 o Ddeddf Llywodraeth Leol 2000 (Swyddogaethau'r Corff Gweithredol) ac yn y cylch gorchwyl sy wedi'i nodi yn Adran 5 o Ran 3 o Gyfansoddiad y Cyngor.

The decision is taken in accordance with Section 15 of the Local Government Act, 2000 (Executive Functions) and in the terms set out in Section 5 of Part 3 of the Council's Constitution.

YMGYNGHORI CONSULTATION				
M. Webker.				
	10.05.23			
LLOFNOD YR AELOD YMGYNGHOROL O'R CABINET CONSULTEE CABINET MEMBER SIGNATURE	DYDDIAD DATE			
LLOFNOD SWYDDOG YMGYNGHOROL CONSULTEE OFFICER SIGNATURE	DYDDIAD DATE			

RHEOLAU'R WEITHDREFN GALW-I-MEWN CAL	ILL IN PROCEDURE RULES.
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A YW'R PENDERFYNIAD YN UN BRYS A HEB FOD YN DESTUN PROSES GALW-I-MEWN GAN Y PWYLLGOR TROSOLWG A CHRAFFU?:

IS THE DECISION DEEMED URGENT AND NOT SUBJECT TO CALL-IN BY THE OVERVIEW AND SCRUTINY COMMITTEE:

YDY | YES

Rheswm dros fod yn fater brys | Reason for Urgency:

The need to undertake a Public consultation prior to consideration at the Overview & Scrutiny Committee and consideration at the June Council meeting.

Os yw'n cael ei ystyried yn fater brys - llofnod y Llywydd, y Dirprwy Lywydd neu Bennaeth y Gwasanaeth Cyflogedig yn cadarnhau cytundeb fod y penderfyniad arfaethedig yn rhesymol yn yr holl amgylchiadau iddo gael ei drin fel mater brys, yn unol â rheol gweithdrefn trosolwg a chraffu 17.2:

If deemed urgent - signature of Presiding Member or Deputy Presiding Member or Head of Paid Service confirming agreement that the proposed decision is reasonable in all the circumstances for it being treated as a matter of urgency, in accordance with the overview and scrutiny procedure rule 17.2:

G.Hughes	
_	10.05.23
(Llywydd Presiding Member)	(Dyddiad Date)

DS - Os yw hwn yn benderfyniad sy'n cael ei ail-ystyried yna does dim modd galw'r penderfyniad i mewn a bydd y penderfyniad yn dod i rym o'r dyddiad mae'r penderfyniad wedi'i lofnodi.

NB - If this is a reconsidered decision then the decision Cannot be Called In and the decision will take effect from the date the decision is signed.

AT DDEFNYDD Y SWYDDFA YN UNIG \mid FOR OFFICE USE ONLY

DYDDIADAU CYHOEDDI A GWEITHREDU PUBLICATION & IMPLEMENTATION DATES
CYHOEDDI PUBLICATION Cyhoeddi ar Wefan y Cyngor Publication on the Councils Website:11.05.23
DYDDIAD DATE
GWEITHREDU'R PENDERFYNIAD IMPLEMENTATION OF THE DECISION
Nodwch: Fydd y penderfyniad hwn ddim yn dod i rym nac yn cael ei weithredu'n llawn nes cyn pen 3 diwrnod gwaith ar ôl ei gyhoeddi. Nod hyn yw ei alluogi i gael ei "Alw i Mewn" yn unol â Rheol 17.1, Rheolau Gweithdrefn Trosolwg a Chraffu.
Note: This decision will not come into force and may not be implemented until the expiry of 3 clear working days after its publication to enable it to be the subject to the Call-In Procedure in Rule 17.1 of the Overview and Scrutiny Procedure Rules.
Yn amodol ar y drefn "Galw i Mewn", caiff y penderfyniad ei roi ar waith ar / Subject to Call In the implementation date will be
n/a DYDDIAD / DATE
WEDI'I GYMERADWYO I'W GYHOEDDI: ✓ APPROVED FOR PUBLICATION :✓

Rhagor o wybodaeth | Further Information:

Cyfadran Directorate:	Chief Executive
Enw'r Person Cyswllt Contact Name:	Emma Wilkins
Swydd Designation:	Council Business Unit
Rhif Ffôn Telephone Number:	



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL DELEGATED DECISION

MAY 2023

PUBLIC PARTICIPATION STRATEGY

REPORT OF THE SERVICE DIRECTOR, DEMOCRATIC SERVICES & COMMUNICATION IN CONSULTATION WITH THE DEPUTY LEADER, CLLR WEBBER.

1. PURPOSE OF THE REPORT

1.1 The purpose of the report is to seek authority to undertake a public consultation on the Council's Draft Public Participation Strategy, as required by the Local Government & Elections Act 2021.

2. **RECOMMENDATIONS**

- 2.1 To undertake a consultation on the draft Public Participation strategy via the Council's website;
- 2.2 To utilise the feedback from the Consultation to help inform the final version of the strategy, prior to its consideration by Council.

3 REASONS FOR RECOMMENDATIONS

- 3.1 Section 40 of the Local Government & Elections (Wales) Act 2021 places a duty on each Principal Council to prepare and publish a Public Participation Strategy.
- 3.2 In preparing the Strategy, the Council must consult with local people and such other persons as it considers appropriate.

4. BACKGROUND

- 4.1 Local authorities in Wales must, under the Local Government and Elections (Wales) Act 2021, publish a Participation Strategy that sets out the ways in which local people are encouraged to participate in the decision making process of the council.
- 4.2 In developing its public participation strategy a council must consult people who live, work or study in the council's area and anyone else it thinks appropriate. The Act requires a council's first strategy made

under this section to be published as soon as reasonably practicable after the local government elections in May 2022.

- 4.3 The Act places a number of duties on local authorities regarding participation. These are to:
 - Promote awareness of the functions the council carries out to local residents, businesses and visitors.
 - Share information about how to go about becoming an elected member and what the role of councillor involves.
 - Provide greater access to information about decisions that have been made, or that will be made by the council.
 - Provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations.
 - Promote awareness of the benefits of using social media to communicate with residents to councillors.

5 Consultation & Engagement within Rhondda Cynon Taf

- 5.1 Rhondda Cynon Taf Council have well established engagement processes and are committed to involving residents and other stakeholders in the democratic process.
- 5.2 The Draft Strategy, appended as Appendix 1 complements the RCT Involvement & Engagement Framework (2020-2024) and associated guidance. The Strategy aims to enable residents to better understand the democratic process and the role they can play in local democracy.
- 5.3 The Participation Strategy, in reaffirming these commitments in line with the Local Government and Elections (Wales) Act 2021, seeks to build further on this work, ensuring the council is open and responsive to the needs of its communities.
- 5.4 The participation strategy must be developed with all diverse communities within the council area and in developing its strategy councils must consult people who live, work or study in the council's area and anyone else it thinks appropriate.
- 5.5 It is proposed that Rhondda Cynon Taf take forward a consultation on the proposed strategy through the Council's Consultation arrangements via the Council Website.
- 5.6 The results of the consultation will be used to inform the finalised strategy, before its consideration by Council.

6 EQUALITY AND DIVERSITY IMPLICATIONS

- 6.1 The draft strategy looks to improve the equality and diversity of participation across all areas of Rhondda Cynon Taf, ensuring all those that live, work or study within the Authority have the opportunity to engage in the Democratic Process.
- 6.2 An equality Impact Assessment and Welsh Language impact assessment has been completed as part of the drafting of the draft strategy.

7 CONSULTATION

7.1 A formal Consultation will be undertaken on the draft strategy as outlined above through the Council website.

8 FINANCIAL IMPLICATION(S)

8.1 All costs associated with the Strategy will be contained within existing budgets.

9 <u>LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED</u>

9.1 Local Government & Elections (Wales) Act 2021.

10 LINKS TO THE CORPORATE AND NATIONAL PRIORITIES AND THE WELL-BEING OF FUTURE GENERATIONS ACT.

- 10.1 The Plan encompasses all of the Council's corporate plan priorities as well as the duties and goals of the Well Being of Future Generations Act.
- A public body must take account of the importance of involving other persons with an interest in achieving the well-being goals and ensure those persons reflect the diversity of the population;
- Effective involvement of people and communities in decisions that affect them is at the heart of improving well-being currently and in the future; and,
- It is vital to factor people's needs; ensuring engagement is meaningful and effective.

11 CONCLUSION

11.1 The draft Participation Strategy reaffirms the council's commitment to listening, conversing with and responding to the needs of our

communities - building clear, shared expectations and two-way engagement, and clearly demonstrates how the participation duty is being fulfilled.

Other Information:
Relevant Scrutiny Committee – Overview & Scrutiny Committee.

LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

DELEGATED DECISION

MAY 2023

REPORT OF THE SERVICE DIRECTOR, DEMOCRATIC SERVICES & ENGAGEMENT IN DISCUSSIONS WITH THE DEPUTY LEADER OF THE COUNCIL, COUNCILLOR M WEBBER.

Background Papers

None.



PARTICIPATION STRATEGY DRAFT



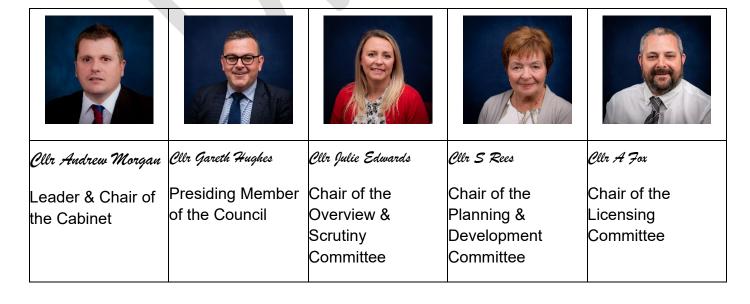
FOREWORD

We value the contribution that local people can make to develop and evaluate Council services that will work well for us all. Our Public Participation Strategy and accompanying action plan sets out how we will talk and listen with all of those who live in Rhondda Cynon Taf. This means engaging and consulting about the way we do things, promoting awareness of how people can become a member of the Council and making sure that local people can easily give us their views about a decision before, and after, it is made.

This Democratic Public Participation Strategy details how the Council aims to promote:

- awareness among local people of the council's functions;
- awareness among local people of how to become a member of the principal council, and what membership entails;
- ways of facilitating access for local people to information about decisions made, or to be made, by the principal council;
- ways of promoting and facilitating processes by which local people may make representations to the principal council about a decision before, and after, it is made;
- arrangements made, or to be made, for the purpose of the council's duty in bringing views of the public to attention of overview and scrutiny committees
- ways of promoting awareness among members of the principal council of the benefits of using social media to communicate with local people

We will continue to adopt new and emerging best practice, for example by developing digital engagement platforms and working on engagement with our partners on the Public Services Board. This Public Participation Strategy seeks to make it easier for everybody in Rhondda Cynon Taf to have a voice in our decision-making process, in-line with the requirements of the Local Government & Elections (Wales) Act 2021. As part of fulfilling these statutory requirements we want to build and maintain relationships with our communities, and we want to ensure that all engagement undertaken by the Council is effective, efficient and consistent. There are difficult times ahead, and a key focus of our approach will be to ensure the broadest understanding of these challenges and the necessary decisions required by the Council, to make best use of the resources available to us.



SUMMARY

The Council comprises seventy-five elected Councillors representing Electoral Wards. The Council normally meets on a monthly basis and has a list of functions that include; adopting and changing the Constitution, approving and adopting the Budget and Policy Framework, appointing the Leader, determining and agreeing Committees and their terms of reference. Up to ten of the Council's members make up the Cabinet (the Executive), including the Leader of the Council. The Cabinet is responsible for carrying out all the local authority functions which are not the responsibility of the Council. Cabinet Members are responsible for decision making within specific areas of interest, known as portfolios. Scrutiny Committees act as a 'critical friend' to the Cabinet and other decision makers in order to promote better services, policies and decisions. Working in a similar way to parliamentary select committees, scrutiny involves councillors who are not in the cabinet. The Planning Committee, Licensing Committees and Governance & Audit Committee make the Council's regulatory decisions. Planning Committee determines planning applications, Licensing Committee determines licences to drive a hackney carriage or a private hire vehicle (taxis), public entertainment licences for premises amongst others, and Governance & Audit Committee reviews and scrutinises the Council's financial affairs. Democratic Services Committee reviews the adequacy of provision by the Authority to discharge the democratic services function and finally there is also a Standards Committee to promote high standards of conduct and support Councillors to comply with the Code of Conduct.

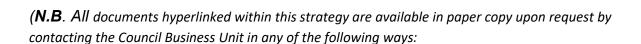
WHAT IS INCLUDED IN THIS DOCUMENT.

<u>Section 1</u> - How will the Council comply with the requirements of the Local Government & Elections Wales Act 2021?

<u>Section 2</u> – Reference to the following documents to assist the public with participation with the Council

- The Council's Involvement & Engagement Framework 2020-24 date?
- Council Participation Guide for Residents
- Scrutiny Participation Guide for Residents
- Cabinet Participation Guide for Residents
- Regulatory Committees Participation Guide for residents

<u>Section 3</u> - How we will measure success?



By writing to: Council Business Unit, The Pavilions, Cambrian Park, Clydach Vale, CF40 2 XX

By telephone: 07385 401845

By email: Councilbusiness@rctcbc.gov.uk)

Section 1

How will the Council comply with the requirements of the Local Government & Elections (Wales) Act 2021

Section 40 of the Local Government & Elections (Wales) Act 2021 places a duty on each Principal Council to prepare and publish a Public Participation Strategy.

The Public Participation Strategy will complement the Council's Consultation & Engagement Strategy. The Strategy is required to promote:

- A. The Principal Council's functions.
- B. How to become a Member (Councillor) of the Principal Council, and what membership (Being a Councillor) entails.
- C. Accessing information about decisions made, or to be made, by the Principal Council.
- D. Making representations to the Principal Council about a decision before, and after, it is made.
- E. Arrangements made, or to be made, for the purpose of the Council's duty in section 62 of the 2011 Measure (bringing views of the public to attention of overview and scrutiny committees).
- F. Benefits of Councillors using social media to communicate with local people.

Duty 1. The Principal Council's Functions - Promoting awareness of the functions the council carries out to local residents, businesses and visitors

How the Council Operates

All 75 Councillors meet as the Council of Rhondda Cynon Taf. All meetings of the Council are open to the public, but occasionally the Council will resolve to go into private session if confidential or exempt business is to be transacted, as outlined on the Committee agenda. Private sessions of Council are rare.

At Council meetings Councillors decide the Council's overall policies and set the budget each year (these are termed as Non-Executive Functions). The Council has a Cabinet which is responsible in turn for implementing polices agreed by the Council and taking executive decisions on matters which are not the responsibility of the Council or its Committees (these are termed as Executive Functions).

How the Council Works?

The Council comprises 75 Councillors representing 46 Electoral Wards. Further information may be found here.

The Council normally meets monthly and has a list of functions including adopting and changing the Constitution, approving and adopting the Budget and Policy Framework, appointing the Leader of Council, determining and agreeing Committees and their terms of reference. The Council has a fluid work programme identifying the business to be addressed at each Committee, which is available here

Several Councillors (this can include Job Share Cabinet Members) make up the Cabinet (the Executive). The Leader of the Council is the Chair of Cabinet. The Cabinet is responsible for carrying out all the Local Authority functions which are not the responsibility of the Council. The Cabinet take forward 'Key Decisions.' Cabinet Members are responsible for decision making within specific areas, known as Cabinet Portfolios.

It is at the discretion and decision of the Leader of the Council as to how Executive functions are discharged. At the Annual Meeting of the Council, the Leader will present a document for inclusion in the Scheme of Delegation containing the following information about Executive functions for the ensuing municipal year:

- the extent of any authority delegated to Cabinet Members individually, including details of any limitation on their authority;
- the terms of reference and constitution of such Cabinet Committees are determined by the Leader

A copy of the Leader's Scheme of Delegation can be found here.

Senior Officers within the Council's <u>Senior Leadership Team</u> are able to take forward decisions on behalf of the Council, which are termed as 'Officer Delegated Decisions'. A record of delegated decisions can be found <u>here.</u> The nature and extent of any delegation to Officers, with details of any limitation on that delegation, and the title of the Officer to whom the delegation is made is also contained within the Leader's Scheme of Delegation.

Scrutiny Committees act as a 'critical friend' to the Cabinet and other decision makers to promote better services, policies, and decisions. Working in a similar way to Parliamentary Select Committees, scrutiny involves Councillors who are not in the Cabinet.

The Planning Committee, Licensing Committees and Governance & Audit Committee make the Council's regulatory decisions.

- i) Planning Committee determines planning applications.
- ii) Statutory Licensing Committee determines public entertainment licences for premises amongst others.
- iii) General Licensing Committee determines licences to drive a hackney carriage or a private hire vehicle (taxis).
- iv) Governance & Audit Committee reviews and scrutinises the Council's financial affairs.

The Council's Governance Committees carry out certain roles within the Local Authority in ensuring high standards of conduct are adhered to.

- v) Democratic Services Committee reviews the adequacy of provision by the Authority to discharge the democratic services function.
- vi) Standards Committee seeks to promote high standards of conduct and support Councillors to comply with the Code of Conduct.

The Council's Decision-Making Structure

Council

All 75 Councillors, normally meet monthly and are responsible for agreeing the budget and the corporate policy framework. A link to the Council's Corporate Plan can be found <u>here</u>.

Council determines the political management framework of the Authority and appoints a Leader of the Council and specific committee chairs, such as scrutiny Chairs. Council is also responsible for appointing its Chief Executive & Directors.

Cabinet

The Leader has comprised his Cabinet of eight voting Councillors including the Leader of the Council (from a maximum of 10). Job Share Cabinet Members are permitted. The Cabinet is appointed by the Leader of the Council and each Cabinet Member is assigned a thematic Cabinet Portfolio.

The Cabinet proposes the budget strategy to the Council and is responsible for taking decisions upon Council policies under the political guidance of the Leader of the Council.

The Leader agrees his scheme of delegation and provides delegated authority for executive decisions to Cabinet Members and senior Officers, in accordance with Council policy and budget.

Scrutiny

There are 4 Scrutiny Committees, including co-ordination of scrutiny activity by the Overview & Scrutiny Committee. Scrutiny Working Groups undertake detailed consideration on specific matters of concern.

Scrutiny holds the Cabinet (Executive) to account, including responsibility for predecision scrutiny and call-in of decisions. Ultimately it is the role of scrutiny to monitor and challenge the effectiveness of service delivery, polices and performance and improvement.

A full list of the Council's scrutiny committees and their respective terms of reference can be found here.

Other Committees

Further information relating to Committees may be viewed here.

Duty 2 . How to become a Member (Councillor) of the Principal Council, and what membership (Being a Councillor) entails - Sharing information about how to go about becoming an elected member – or councillor – and what the role of councillor involves

How to become a Councillor

The next Local Government Elections will be held in May 2027. This section provides you with information on how to stand for election and what is expected of you should you be elected as a Councillor for Rhondda Cynon Taf.

The Welsh Local Government Association (WLGA) has produced the "Be a Councillor. Be the Change" website. This is a useful guide for prospective candidates. This may be viewed at www.beaCouncillor.wales

Rhondda Cynon Taf Council has a useful "Becoming a Councillor" website, including useful 'questions and answer' section and video footage of comments from current and past Members about their experiences as a Councillor. This may be viewed here

How much time does it take up to do a Councillors role?

If you are in employment and intend to stand as a candidate you may wish to ask your employer what provisions they may have in place to allow you to attend to Council business. It is estimated that on average, Councillors spend the equivalent of three to four days a week on Council business. Obviously, there are some Councillors who spend more time than this, and some less.

Standing as a Candidate

A candidate for election must complete a set of nomination papers that must be signed by the candidate in the presence of a witness who must attest the signature. You then need to win a majority of the votes cast at the ballot box (if there is a contest for the seat). Some electoral wards have up to three Councillors, therefore the top three would be elected.

Nomination packs will be available early in 2027. If you would like to register your interest, please contact electoralservices@rctcbc.gov.uk

Further useful information may be viewed here

If you are thinking of standing as a candidate for a particular political party, then you should first contact that party's local organisation. If you plan to stand for election as an independent Councillor, contact us and we will be pleased to give you more information.

Councillors receive a salary which is determined annually by the Independent Remuneration Panel for Wales (IRPW) and can also claim travel and subsistence costs (subsistence is paid for 'out of county' meals and accommodation only) when undertaking official duties. Councillors can also claim towards the costs of care and personal assistance for them to carry out their approved duties.

Further information on Councillor Salaries & allowances may be viewed at https://gov.wales/independent-remuneration-panel-wales

Support for Disabled Candidates Seeking Election

The Welsh Government has approved funding for a pilot scheme to fund reasonable adjustments and support for disabled candidates seeking election to the Local Government elections. Further information may be viewed at https://www.disabilitywales.org/projects/access-to-elected-office-fund-wales/

What being a Councillor entails?

Councillors are elected every five years. Councillors are democratically accountable to residents of their electoral ward. The overriding duty of Councillors is to the whole community, but they have a special duty to their constituents, including those who did not vote for them.

Once elected, Councillors are expected to attend various training and development sessions during their term of office. A Councillor Induction programme is provided for all new and returning Councillors during the first 12 months in office with further training provided on an ongoing basis through member development events. Councillors should set aside time during the first 3 months after the election for the Councillor Induction Programme.

Councillors are expected to attend meetings and committees and must observe the provisions of the Councillor's Code of Conduct. Further information may be viewed here

The Council fully support hybrid meetings, where Councillors can physically or remotely attend Council, Cabinet, and the majority of Committee Meetings. These are called hybrid / Multi-Location Meetings (MLM). They can be useful for people with responsibilities such as work, caring etc., by allowing them to participate from a location convenient to them.

As local representatives, Councillors have responsibilities towards their constituents and local organisations. These responsibilities and duties often depend on what the Councillor wants to achieve and how much time is available and may include: attending governing body meetings of schools within their ward, attending meetings of local organisations such as tenants' associations, bodies affecting the wider community, raising issues on behalf of members of the public, holding surgeries for residents to raise issues and meeting with individual residents in their own homes.

Councillors are entitled to a basic salary (£17,600 per annum in 2023-2024). Senior Salaries and other allowances / expenses are paid dependent on the roles and responsibilities the Councillor may have after the election.

Councillor Facilities & Support

The Council Business Unit, often know as Democratic Services, is responsible for Supporting and arranging meetings of the Council, Cabinet, Committees etc., and provides a dedicated support service to all Elected Members, providing advice on the practice of meetings to Councillors, Officers, and the public. The service also help

Councillors with queries and admin related requests as well as supporting Councillors' health and wellbeing.

The Head of Democratic Services whose role is to support Members in non-executive roles will offer all Members the opportunity to undertake a Personal Development Review at least once a year, to provide in confidence an opportunity for all Members to discuss their role, training opportunities and other areas of support if required. A dedicated training programme is developed following the review process.

Digital devices, broadband provision and ICT support are essential to enable Councillors to carry out their responsibilities effectively and securely. All Councillors have been provided with suitable digital devices and telephony provision following the Member Induction Programme following the 2022 Local Government Election.

Duty 3. Accessing Information about Decisions made, or to be made, by the Principal Council - Providing greater access to information about decisions that have been made, or that will be made by the council

Notices of Meeting

The Council will give five clear working days' notice for any formal meeting of the Council by posting details electronically on the Council's web site (in some circumstances it may be necessary to publish committee papers no-later than three clear working days).

However, an exception will arise where the Council has received an application from the Police under section 53A of the Licensing Act 2003 for the summary review of a premises licence (The Council being required to decide on whether to take any preliminary measures within 48 hours of receiving the application), the Council may give less than 3 clear days' notice of the meeting of the Licensing Committee meeting called to consider the application.

Access to Agenda & Reports Before the Meeting

Copies of the agenda and reports open to the public shall be available for inspection here

If an urgent item is added to the agenda following its original publication, the Head of Democratic Services will publish the amended agenda and report to the website once available. The period of public inspection will be from the time the item was added to the agenda.

Access to Minutes etc., After the Meeting

The Council will make available copies of the following on its website for a period of six years after a meeting:

- Minutes of formal Council, Cabinet & Committee meetings or record of decisions taken by the Cabinet.
- ii) The agenda for the meeting.

From May 2023, the Council will introduce Decision Notices to assist the public in understanding the outcome of reports relating to items when the meeting was open to the public. A decision note will detail, attendance, any interests declared, and decisions will be published on the Authority's website within 7 days of the meeting.

Access to View Meetings

The Council will ensure members of the public can attend or view meetings that are open to the public either:

- i) In person
- ii) Through the Council's online meeting platform (zoom) if making representations /asking questions.
- iii) By watching a meeting live via our webcast page or in archive (the webcast will be available to view for 6 months). Requests for copies of archived webcasts beyond 6 months can be made through Democratic Services.

Note: This does not apply when exempt or confidential information is being discussed.

Duty 4. Making representations to the Principal Council about a decision before, and after, it is made - Providing and promoting opportunities for residents to provide feedback to the Council, including comments, complaints and other types of representations

As part of this public participation strategy, the Council has created useful engagement guides to enable the public to understand how to submit a question or address a Committee. These guides can be found under the links in section 2 of the strategy.

As a Council we value all customer feedback good or bad and use this information to both improve and develop services to meet the needs of both customers and local communities. The Council's Comments, compliments and complaints policy outlines

the Council's process for dealing with complaints and other customer feedback such as compliments and comments and explains what we do with the feedback we receive.

If a Member of the Public wished to submit a comment or complaint about a service received by the Council the following options are available:

- Contacting local County Councillor
- Contacting the member of Cabinet responsible for the service area
- Contacting the responsible officer at the Council or their line manager
- Using the Council's Comments, Compliments and Complaints procedure
- Contacting the Public Services Ombudsman for Wales at 1 Ffordd Yr Hen Gae, Pencoed, CF35 5LJ. Telephone: 0845 601 0987 or via the website www.ombudsmanwales.org.uk.

Comments or complaints regarding the conduct of a councillor should be directed to the Council's Monitoring Officer (<u>director.legal@rctcbc.gov.uk</u>) or the Public Services Ombudsman for Wales.

Duty 5. Arrangements made, or to be made, for the purpose of the Council's duty in section 62 of the 2011 Measure (bringing views of the public to attention of overview and scrutiny committees)

How can I become Involved in Scrutiny?

Scrutiny provides an opportunity for the public (residents, community organisations, partners, etc.), to become involved in Council activities. If you are a resident you may ask questions at Scrutiny meetings. Further information is included in the Scrutiny Participation guide.

Getting involved in scrutiny is one of the best ways to influence decision making at the Council, as Councillors will hear your experiences first hand. There are several ways you can get involved in the work of scrutiny at the Council:

- i) Attending a Scrutiny meeting.
- ii) Contribute views / evidence on issues being examined by scrutiny.
- iii) Keeping up to date with what's happening in scrutiny.

All scrutiny meetings are open to the public except where exempt information must be discussed. A list of meeting dates and agenda items can be found here. If you would like to attend a meeting (physically or remotely) simply follow the instructions on the agenda.

Going forward, we will look to utilise the service user voice following public consultations to engage in work programme planning for the appropriate scrutiny committee.

We will also further strengthen the existing arrangements we have in place to evaluate the impact the Council's work has had on service users and the achievement of outcomes, and incorporate this into our performance management processes.

Duty 6. Benefits of Councillors using social media to communicate with local people - Promoting awareness of the benefits of using social media to communicate with residents to councillors

Social media is a powerful tool for Councillors, helping them to engage with communities, raise awareness of community issues, events, or Council initiatives and to seek views and receive feedback.

Social media has changed how politics works, it makes politicians and public institutions more accessible, allows individuals to have their voices heard and helps share ideas or promote campaigns.

By using social media you can:

- i) Learn about local issues, and concerns within your ward.
- ii) Find the latest news and publications from Rhondda Cynon Taf Council, other Local Authorities, the Welsh Government, and organisations such as the Welsh Local Government Association.
- iii) Promote your role and what you do on a day-to-day basis.
- iv) Share information quickly and gain opinions of your constituents.

Many Councillors already use social media; however, Councillors must remember that they are bound by the Code of Conduct as it equally applies to online and social media content. Councillors are personally responsible for the content they publish and must abide by the Code of Conduct when posting information.

Councillors have been provided with social media training opportunities to help with the managing of their Council social media accounts. Councillors are strongly advised to take forward a separate Councillor account and refrain from sharing any personal information on this account with their own personal social media platforms. A social Media policy is also available.

Infographics to assist Councillors with online civility have been promoted by the Council Business Unit, for Councillors to utilise.

Councillors' social media accounts are listed under each Councillors profile on the Council website to assist with constituents being able to access Councillors.

Other resources for Councillors to use in respect of personal safety and online abuse are listed below:

The Welsh Local Government Association has provided free guidance for Councillors along with tips and advice in terms of handling on-line abuse.

<u>www.wlga.wales/social-media-and-online-abuse</u> https://protect-eu.mimecast.com/s/-L9yCMQA3H5Ep2qfWt8Tz

Online abuse.png (1920×960) (local.gov.uk)

Section 2

Reference to the following documents to assist the public with participation with the Council

- The Council's Involvement & Engagement Framework 2020-2024
 – can be found here
- Council Participation Guide for Residents can be found <u>here</u>
- Scrutiny Participation Guide for Residents can be found <u>here</u>
- Cabinet Participation Guide for Residents can be found here
- Regulatory Committees Participation Guide for residents can be found here

(**N.B**. Where Members of the public are not able to access the hyperlinks referenced above hard copies of the documents can be made available.)

Section 3

How will we measure success?

The Local Government and Elections (Wales) Act 2021 places a number of duties on local authorities regarding participation, listed below:

- Promote awareness of the functions the council carries out to local residents, businesses and visitors
- Share information about how to go about becoming an elected member or councillor – and what the role of councillor involves
- Provide greater access to information about decisions that have been made, or that will be made by the council
- Provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations
- Arrangements made to bring the views of the public to the attention of Overview
 & Scrutiny Committees
- Promote awareness of the benefits of using social media to communicate with residents to councillors

Specifically in relation to the Local Government and Elections (Wales) Act 2021, we will:

Aim	Existing	Actions to Improve	Measures
Promote awareness	Council Website,	Reviewing the Council	Website views
of the functions the	where people can	webpages to ensure	
council carries out to	access agendas,	they are engaging and	
local residents,	minutes and decisions	are updated as and	
businesses and	– <u>Committees</u>	when necessary.	
visitors:		Utilising the	
		promotional banner to	
		display information	
		regarding special	
		meetings of Council	
		that may be of general	
		interest. i.e Leader's	
		Debate / Large	
		Planning applications	
	Corporate Plan and	New Corporate Plan	Publish Corporate
	associated strategies	for 2024, will be	Plan 2024
	that are publicly	informed by residents	
	available	and stakeholder	
		priorities	
	Public Services Board	Better visibility of the	Website views
		work of the PSB	
		through links on the	

		
	website – this is	
	subject to the work	
	needed to be	
	undertaken with the	
	merger of the PSBs to	
	the Cwm Taf	
	Morgannwg Footprint.	
Live streaming of	Taking forward live	No. of
Council meetings	streaming of Hybrid	views/attendance
<u>council incettings</u>	meetings that are	views, attendance
	conducted within the	
AAP da cada Bada d	Council	Nie zwarzenie zu tien
Widescale <u>Budget</u>	Continue to build on	No. engaged in the
Consultation	the stakeholders	process
undertaken annually	involved, including	
to inform the	hard to reach and	
Council's Budget	digitally excluded	
Strategy		
Let's Talk RCT	Evaluate the site	No. of projects and
Engagement website	annually and continue	engagement levels
provides an online	to build and promote	
platform to engage	the use of the site for	
with the public on key	digital engagement	
projects		
Social media	Regularly evaluate	Social media
engagement	communication	engagement analytics
2183821112	campaigns to	angugament analysis
	understand	
	success/improvements	
'Ask the Leader'	To take forward	No. of engagements in
online events	further 'Ask the	the event
	Leader' events as	
	previously undertaken	
	– either via recorded	
	live twitter / social	
	media	
Scrutiny webpages	To review and update	Scrutiny webpages
	where necessary the	reviews
	scrutiny pages to	
	ensure they are	
	engaging to the public	
	and promote	
	engagement	
<u> </u>	chagement	

Aim	Existing	Actions to Improve	Measures

Share information	Local Democracy	Take forward a further	No. of views / reaches
about how to go	Week – The role of	campaign during Local	ivo. of views / reacties
about how to go	the councillor	Democracy Week	
elected member – or		Democracy week	
	promoted through the		
councillor – and what	Council's social media		
the role of councillor	platforms		
involves	D 11 1 1/D 1		
	Dedicated 'Becoming	To review the website	No. of views / reaches
	a Councillor' section	to ensure accuracy of	
	on the Council	information – utilising	
	Website	the ideas of Newly	
		Elected Members as	
		to what additional	
		information would be	
		helpful	
	Videos on 'Role of	To take forward	No. of views / reaches
	Councillor Facts' &	further videos with	
	'Role of Councillor	newly elected	
	Experiences'	Members surrounding	
		their experiences	A. C
	Face-to-face and	To allow a better lead	No. of attendees or
	online engagement	up time for the	enquiries
	sessions for	sessions, so that full	
	prospective	awareness raising of	
	candidates with key	the sessions can be	
	Council Officers	taken forward	
	Councillors'	To ensure the Council	No. of views / reaches
	Remuneration &	website promotes the	
	Allowances	Remuneration and	
		Allowances available	
	Adoption of the DCT	to Members	????
	Adoption of the RCT	To review the pledge	tttt
	Diversity Pledge	taken forward by the	
		Council to ensure that	
		all aspects are	
	Promotion of training	complied with	No of views / reaches
	Promotion of training and support provision	To promote the	No. of views / reaches
	to equip Councillors to	provisions of support on the Council's	
	undertake their role	website	
	Bilingual provisions	To continue to provide	Survey of Members
	Dilligual provisions	bilingual opportunities	Julyey of Michibels
		and support	
		arrangements for all	
		Elected Members	
		including provisions of	
		materials / translation	
		facilities / training	
		opportunities	
	Member Role	To ensure all	Survey of Members
	Descriptions	Members are	Jaivey of Wielliners
	Descriptions	ivicilibets at e	

	C. l	
	confident with the	
	role required for them	
	to undertake as an	
	Elected Member and	
	for the Role	
	Descriptions to be	
	displayed on the	
	Council website	
Role of a Councillor to	To work with	Engagement at Job
be promoted at	colleagues in Human	Fairs
Council Job Fairs.	Resources to attend	
	Council Run job fairs	
	to promote the role of	
	a Councillor	
Signposting to further		
information		



Aim	Existing	Actions to Improve	Measures
Provide greater	Council Website –	Ensuring the website	Take forward meeting
access to information	Decision Notices /	is easily navigated to	Decision Notices
about decisions that	Minutes / Key	in respect of the	following every
have been made, or	Delegated Decisions /	decision-making	Committee of the
that will be made by	Cabinet Member	arrangements within	Council.
the council	Decisions / Leaders	the Authority	Council.
the council	Debate.	the Authority	
	Council Call In Provision	Ensuring all Members are aware of the process and that Members of the Public are aware of how the provision is used	Survey of Members / any measures on public understanding?
	Live streaming of	Taking forward live	No. of
	Council meetings	streaming of Hybrid	views/attendance
		meetings that are	
		conducted within the	
		Council	
	Forward Work	Ensuring Forward	No. of items taken on
	Programmes	Work Programmes	the work programme
		add value to the	versus the no. of items
		scrutiny process and	actually considered.
		are outcomes based	
		focussed.	
	Annual Reports	Ensuring Annual	Publication of Reports
		reports are provided	
		for some of the main	
		Committees of the	
		Council to provide	
		context and	
		information about the	
	1 1/ T II DOT	work undertaken	
	Let's Talk RCT	Continue to post	
	Engagement website	decision notices and	
	provides feedback on the consultation	reports once projects	
	reports and decisions	are completed and develop a You Said We	
	notices, once projects	Did approach	
	are closed.	υια αρρισασιί	
	Promote decisions via	Continue to promote	Social media
	social media/press	decisions via social	engagement analytics
	3 3 3 3 3 3 3 3 3 5 3 5 5 5 5 5 5 5 5 5	media and through	/ media inclusion
		engagement with	,
		media contacts	
	Ongoing	Continue to assist	Participation rates
	Consultations/face to	services across the	•
	face events allow us	Council to consult and	
	to provide information	engage with a range	
	and ask people for	of stakeholders	
	their views		

	T	
A number of forums exist that we link in to provide information and to ask for views on proposals, before decisions are made, including; Older Person Forums / Disability Forum and	Continue to engage and build on the work undertaken with the Forums	
community groups Youth Engagement - The Youth Engagement & Participation Service (YEPs) is committed to developing a culture of young person's participation by engaging and listening to young people. The aim is to use young people's feedback to inform internal services and external partners'	Continue to ensure that the views of young people are taken into account in decision making	
developments.	Deviewing the Charter	Adoption of the
Community and Town Councils Welsh language	Reviewing the Charter to ensure it is fit for purpose and reviewing the arrangements with the Community Liaison Committee to aid better engagement between the Council and Community Council representatives Engaged in decisions	Adoption of the Charter
Groups	as part of key stakeholders	
Trade Unions (via the Joint Consultative Committee)	To regularise the JCC meetings taken forward with the creation of a work programme	Number of meetings taken forward

Aim	Existing	Actions to Improve	Measures
Provide and promote	Consultation – The	Continue the	No. of consultations,
opportunities for	Council consults on all	approach, ensuring	engagement figures
residents to provide	service change and policy	the hard to reach	cingagement inguies
feedback to the	development and	and digitally	
	-		
council, including	promotes the process,	excluded groups are	
comments,	with the aim of obtaining	included.	
complaints and other	a wide range of feedback		
types of	from a wide range of		
representations	stakeholders		
	Citizens' Panel – The Council has a database of residents who are contacted to take part in main consultations	Refresh the Citizens' Panel	Response rate from the panel
	Council Website gives	Increase	No. of comments,
	people the opportunity to	prominence/ease of	complaints,
	provide feedback	access to feedback	compliments
		portal	
	Comments and	Strengthening the	
	Complaints Policy	arrangements of	
		reporting comments	
		and complaints	
		received through	
		Members Services.	
		MEMBERS SERVICES.	
		In addition continue	
		In addition, continue	
		the regular reporting	
		of the corporate	
		complaints	
		procedure through	
		the Overview &	
		Scrutiny Committee,	
		including pre-	
		scrutiny	
		opportunities	
	Petition Scheme	The Council are	Increased
		looking to review	engagement in the
		their current	scheme
		petitions scheme to	
		promote the tool of	
		engagement and	
		ensure	
		accountability and	
		•	
	Attending and anading -t	transparency	Number of residents
	Attending and speaking at	Webcast of Meetings	Number of residents
	a Committee meeting –	showing Public	attending and
	Cabinet / Council /	engagement at	engaging at
	Planning	meetings	Committee
			meetings.

	Taking forward an area on the Council webpages for 'involvement'
Digital forms	



Aim	Existing	Actions to Improve	Measures
Arrangements made	Attending and	Continue to promote	Number of residents
to bring the views of	speaking at a Scrutiny	the availability of this	attending and
the public to the	Committee	opportunity through	engaging with the
attention of Overview		the publication of the	scrutiny process
& Scrutiny		Scrutiny Participation	
Committees		Guide for Residents	
	Suggest a topic for	Continue the current	Public engagement
	scrutiny to consider	approach of	with the forward work
	on its <u>forward work</u>	publishing/updating	programmes
	programmes via the	the scrutiny work	
	dedicated scrutiny	programmes to	
	mailbox	provide transparency	
		and forward planning	
	Use of Social Media	Continue to use social	Interaction/comments
	platforms to share	media to promote and	from the public
	information about	share information.	
	Scrutiny Committees	Investigate the best	
	and encourage	avenues to facilitate	
	participation	engagement with the	
		public	
	Provision of clear and	Maintain a clear and	Contributes to public
	concise <u>Terms of</u>	easy to read terms of	understanding of and
	Reference for each	reference which	engagement with the
	Scrutiny Committee	reflects any changes	Council's Scrutiny
		to the make-up of	process
		each Scrutiny	
		Committee	
	Correspond directly	Maintain the	Number of emails
	with questions and	correspondence	from residents and
	queries to the scrutiny	response times and	engagement as a
	mailbox	continue to promote	result.
		the scrutiny inbox	
		email address on all	
	Callany the calendar of	scrutiny agendas	Numer of views on
	Follow the calendar of		Number of views on
	scrutiny meetings,		the Council's Committees &
	agendas and minutes through the council		Meetings webpages
	webpages		iviceriiiks menhakes
	View the live	Continue to publish	Number of views on
	streaming of scrutiny	the link to the council	the council
	committees	webcasting pages on	webcasting pages
		the scrutiny	The state of the s
		committee agendas	
		committee agenuas	

Receive updates via	Quarterly publication	Through the number
the Scrutiny Chair's	of the Scrutiny Chair's	of views on the
Blogs	Blogs	webpages
Access the Overview	Continue to ensure	Participation rates and
& Scrutiny Annual	these are published in	queries via the
Report	a timely manner and	Scrutiny mailbox
	accessible via the	
	Scrutiny webpages	
Keep in touch with	Evaluate the Scrutiny	Through the number
scrutiny activity	webpages regularly to	of views on the
through the dedicated	ensure they are	webpages
Council Scrutiny	current and accessible	
<u>webpages</u>		



Aim	Existing	Actions to Improve	Measures
Promote awareness	Comprehensive	Taking forward	No. of Members
of the benefits of	Member Induction	refresher training to	engaging in training.
using social media to	programme/training	Elected Members	
communicate with	(and ongoing training		
residents to	(* * * * * * * * * * * * * * * * * * *		
councillors			
	Availability of Infographics to assist Members with communication	Surveying Members on the infographics needed	No. of Members engaging with the provision
	Memorandum of Understanding	Taking forward the Memorandum of Understanding on a Member one to one basis	MOU added to each Members profile on the website
	Members Personal Development Reviews (PDR's)	Asking Members specifically about Social media usage and training opportunities at PDR	No. of PDRs undertaken
		reviews	
	Maintain the Advanced level of the Wales Charter for Member support and Development	Once the criteria for WCM has been reviewed to undertake the necessary submission work	Achieving the charter
	Provision of a Council device in order for Members to undertake their role and communicate with residents	Ensuring the devices provided are fit for purpose	Members Survey
	The Members' Portal enables Members to track casework queries and view news and updates relating to their ward	Still in development work	Members usage of Portal
	Daily Members updates on news items via the Council website and social media accounts	To review the formatting of updates to ensure they provide succinct and relevant information	Member Survey

Engagement with research facility provided and supported by Democratic Services	To take forward a Research protocol for Members to utilise in respect of research and to provide research requests	No of requests received
	through the Members Portal	
Social media contact	Survey Members for	Increased promotion
details e.g. Twitter	Useful contact details	of engagement
promoted on each	including social media	details
Member's profile page	accounts	
on the council website		



EQUALITY IMPACT ASSESSMENT FORM INCLUDING SOCIO-ECONOMIC DUTY

(Revised March 2021)

Please refer to the current Equality Impact Assessment guidance when competing this document. If you would like further guidance please contact the Diversity and Inclusion Team on 01443 444529.

An equality impact assessment **must** be undertaken at the outset of any proposal to ensure robust evidence is considered in decision making. This documentation will support the Council in making informed, effective and fair decisions whilst ensuring compliance with a range of relevant legislation, including:

- Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011
- Socio-economic Duty Sections 1 to 3 of the Equality Act 2010.

This document will also contribute towards our duties to create a More Equal Wales within the

- Well-being of Future Generation (Wales) Act 2015.

The 'A More Equal Wales – Mapping Duties' guide highlights the alignment of our duties in respect of the above-mentioned legislation.

SECTION 1 – PROPOSAL DETAILS

Lead Officer: Christian Hanagan

Service Director: Christian Hanagan

Service Area: Democratic Services and Communications

Date: 03/05/23

1.a) What are you assessing for impact?

Strategy/Plan	Service Re- Model/Discontinuation of Service	Policy/Procedure	Practice	Information/Position Statement

- 1.b) What is the name of the proposal? Rhondda Cynon Taf Public Participation Strategy 2023
- 1.c) Please provide an overview of the proposal providing any supporting links to reports or documents.

Under the Local Government and Elections (Wales) Act 2021, local authorities in Wales must publish a Participation Strategy that sets out the ways in which local people are encouraged to participate in decision-making by the Council.

Rhondda Cynon Taf Council have well established engagement processes and are committed to involving residents and other stakeholders in the democratic process.

This Strategy complements the RCT Involvement & Engagement Framework (2020-2024) and associated guidance. The Framework was endorsed by the Council's Overview & Scrutiny Committee on the 20th January 2020. The Strategy aims to enable residents to better understand the democratic process and the role they can play in local democracy.

The Strategy is a living document and will be reviewed and evaluated regularly

1.d) Please outline where delivery of this proposal is affected by legislation or other drivers such as code of practice.

We have committed to implementing relevant standards and principles that inform our approach. The standards include

- National Principles for Public Engagement in Wales (2022)
- Children and Young People's National Participation Standards (2016); and the United Nations Convention on the Rights of the Child
- The Older People's Commissioner Effective Engagement with Local Authorities: Toolkit for Older People
- The Equalities Act (2010) Engagement and Equality Duty: A guide for public authorities
- Welsh Language Standards in particular standards 44, 91, 92 and 93
- The Well-being of Future Generations (Wales) Act 2015
- 1.e) Please outline who this proposal affects:
 - Service users
 - Employees
 - Wider community

SECTION 2 - SCREENING TEST - IS A FULL EQUALITY IMPACT ASSESSMENT REQUIRED?

Screening is used to determine whether the initiative has positive, negative or neutral impacts upon protected groups. Where negative impacts are identified for protected groups then a full Equality Impact Assessment is required.

Please provide as much detail as possible of how the proposal will impact on the following groups, this may not necessarily be negative, but may impact on a group with a particular characteristic in a specific way.

Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011

The Public Sector Equality Duty requires the Council to have "due regard" to the need to eliminate unlawful discrimination, harassment and victimisation; advance equality of opportunity between different groups; and foster good relations between different groups. Please take an intersectional approach in recognising an individual may have more than one protected characteristic.

Protected Characteristics	Does the proposal have any positive, negative or neutral impacts	Provide detail of the impact	What evidence has been used to support this view?
Age (Specific age groups i.e. young people or older people)	Positive	our commitment to engage with people of all ages from school age upwards. We specifically work with Youth Forums, Older Person Forums	Population by age (Census 2021 output, rounded) UK Consumer Digital Index 2021 (report on digital exclusion across the UK)

		recognise that digital exclusion generally affects older age groups disproportionally and will therefore impact our older residents more than younger age groups.	
		Through our work with the Older People's Advisory Group (OPAG) actions have already been taken to reduce reliance on online-only activities and information. The group fed back to us that their members were sometimes struggling to use digital resources, so we have developed a range of printed material and ensured the return of face-to-face meetings when possible (which had been suspended during COVID-19 restrictions).	
		We also provide the option of a freepost address and a contact centre telephone number.	
Disability (people with visible and non- visible disabilities or long-term health conditions)	Positive	The strategy embeds and reinforces our commitment to engage with people with disabilities. We specifically work with Disability Forums and Community Groups, as well as ensuring no direct discrimination in membership of Citizen Panels or other points of access into consultation and	Limiting long-term illness or disability by local authority (Stats Wales) The Social Model of Disability (Disability Wales guide) Plain English guides (also applicable to writing in Welsh)
		We have also committed to the use of Plain English and Cymraeg Clir and ensuring a range of accessible formats are available when needed.	

We recognise that people experience disability in many ways and there is no one universal "accessible" standard, and therefore will work to remain flexible and open to innovation in the ways we engage with residents and communities

The strategy commits to having information and people available to help residents and communities understand resources – this includes the production of Easy Read versions of documents, signposting and working with support services and remaining flexible to meet different requirements. The strategy also commits to talking to people in their communities where possible, reducing the need for travel or access to central locations.

The Welsh Government has approved funding for a pilot scheme to fund reasonable adjustments and support for disabled candidates seeking election to the Local Government elections. Further information may be viewed at

https://www.disabilitywales.org/project s/access-to-elected-office-fund-wales/

Gender Reassignment (anybody who's gender identity or gender expression is different to the sex they were assigned at birth including non-binary	Positive	The strategy embeds and is built upon RCT Council's own Diversity Pledge, as well as the Strategic Equality Plan. This includes commitments to eliminate discrimination and advance equality of opportunity.	
identities)		We will continue to work towards a better understanding of the demographics with Protected Characteristics in RCT, assisted by Census 2021 data, and remain open to challenge and change in our engagement activities.	

Protected Characteristics	Does the proposal have any positive, negative or neutral impacts	Provide detail of the impact	What evidence has been used to support this view?
Marriage or Civil Partnership (people who are married or in a civil partnership)	Positive		
Pregnancy and Maternity (women who are pregnant/on maternity leave)	Positive	The strategy embeds and is built upon RCT Council's own Diversity Pledge, as well as the Strategic Equality Plan. This includes commitments to eliminate discrimination and advance	
Race (ethnic and racial groups i.e. minority ethnic groups, Gypsy, Roma and Travellers)	Positive	The strategy embeds and is built upon RCT Council's own Diversity Pledge, as well as the Strategic Equality Plan. This includes commitments to	

eliminate discrimination and advance equality of opportunity.

Census release plans (Office for National Statistics)

We will continue to work towards a better understanding of the demographics with Protected Characteristics in RCT, assisted by Census 2021 data, and remain open to challenge and change in our engagement activities.

The strategy commits to making people available to help with understanding. This includes translation services when required, verbal rather than written communications when needed via telephone services and face-to-face events and other steps as required.

Through greater engagement with communities the strategy aims to build better, trusting relationships with people from all backgrounds who live and/ or work in RCT, including "seldom heard" communities. Where appropriate we will gather and evaluate equality monitoring data during consultation activities and actively use that information to inform future activities, including targeted consultation where specific demographics will experience greater impact from Council decisions.

Religion or Belief (people with different religions and philosophical beliefs including people with no beliefs) Positive Positive The strategy embeds and is built upon RCT Diversity Pledge, as well as the Strategic Equality Plan. This includes commitments to eliminate discrimination and advance equality of opportunity. We will continue to work towards a better understanding of the demographics with Protected Characteristics in RCT, assisted by Census 2021 data, and remain open to challenge and change in our engagement activities. Through greater engagement with communities the strategy aims to build better, trusting relationships with people from all backgrounds who live and/ or work in RCT, including "seldom heard" communities. Where appropriate we will gather and evaluate equality monitoring data	\ ee :
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communities the strategy aims to build better, trusting relationships with people from all backgrounds who live and/ or work in RCT, including "seldom heard" communities. Where appropriate we will gather and	
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people from all backgrounds who live and/ or work in RCT, including "seldom heard" communities. Where appropriate we will gather and	
and/ or work in RCT, including "seldom heard" communities. Where appropriate we will gather and	
"seldom heard" communities. Where appropriate we will gather and	
during consultation activities and	
actively use that information to inform	
future activities, including targeted	
consultation where specific	
demographics will experience greater	
impact from Council decisions.	
Sex Positive The strategy embeds and is built upon RCT Diversity Pledge	
(women and men, girls and	
hovs) as well as the Strategic Equality Plan. Strategic Equality Plan	
I his includes commitments to	
eliminate discrimination and advance Census release plans (C)ffice
equality of opportunity. for National Statistics)	
We will continue to work towards a	

		better understanding of the demographics with Protected Characteristics in RCT, assisted by Census 2021 data, and remain open to challenge and change in our engagement activities.	
Sexual Orientation (bisexual, gay, lesbian, straight)	Positive		

In addition, due to Council commitments made to the following groups of people we would like you to consider impacts upon them:

	Does the proposal have any positive, negative or neutral impacts	Provide detail of the impact	What evidence has been used to support this view?
Armed Forces Community (anyone who is serving, has served, family members and the bereaved)	Positive	The Consultation and Engagement Team is comanaged with the Armed Forces Liaison Officers (AFLOs) for RCT and neighbouring Local Authority areas. This close working fosters direct engagement and links with Veteran groups and serving members of the Armed Forces, as well as ensuring up-to-date understanding of the needs of the Armed Forces community in the area.	Armed Forces Covenant (information regarding AFLOs)
Carers (anyone of any age who provides unpaid care)	Positive	The strategy commits RCT to the principles and practice of coproduction and partnership working. This will encourage greater cooperation with community and other third-party groups/ organisations, including existing support networks for carers. We have also committed to greater efforts to meet people in their own communities, which is intended to reduce barriers of travel and time commitments to take part in non-local activities. We will work with other Council	production in Wales) <u>Carers Wales</u> (facts and figures)

	teams/ departments to identify and reach out to carers in our communities in ways that suit them.	
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If the initial screening test has identified negative impacts then a full equality impact assessment (section 4) **must** be undertaken. However, if after undertaking the above screening test you determine a full equality impact assessment is not relevant please provide an adequate explanation below:

Are you happy you have sufficient evidence to justify your decision?

Yes x

No 🗌

Name: Bea Jeffries

Position: Community Data Analyst

Date: 16.09.2022

Please forward a copy of this completed screening form to the Diversity and Inclusion Team.

PLEASE NOTE – there is a separate impact assessment for Welsh Language. This must also be completed for proposals.

Section 3 Socio-economic Duty needs only to be completed if proposals are of a strategic nature or when reviewing previous strategic decisions. Definition of a 'strategic nature' is available on page 6 of the <u>Preparing for the Commencement of the Socioeconomic Duty</u> Welsh Government Guidance.

SECTION 3 - SOCIO-ECONOMIC DUTY (STRATEGIC DECISIONS ONLY)

The Socio-economic Duty gives us an opportunity to do things differently and put tackling inequality genuinely at the heart of key decision making. Socio-economic disadvantage means living on a low income compared to others in Wales, with little or no accumulated wealth, leading to greater material deprivation, restricting the ability to access basic goods and services.

Please consider these additional vulnerable groups and the impact your proposal may or may not have on them:

- Single parents and vulnerable families
- Pensioners
- Looked after children
- Homeless people
- Students
- Single adult households

- People living in the most deprived areas in Wales
- People with low literacy and numeracy
- People who have experienced the asylum system
- People misusing substances
- · People of all ages leaving a care setting
- People involved in the criminal justice system

Socio-economic disadvantage	Does the proposal have any positive, negative or neutral impacts	Provide detail of the impact	What evidence has been used to support this view?	
Low Income/Income Poverty (cannot afford to maintain regular payments such as bills, food, clothing, transport etc.)	Neutral	ways to reach people beyond online engagement. Currently the majority of information regarding becoming a Councillor and the documents and information regarding democratic	UK Consumer Digital Index 2021 (report on digital exclusion across the UK) Welsh Index of Multiple Deprivation (latest figures: 2019)	
Low and I or No Wealth (enough money to meet basic living costs and pay bills but have no savings to deal with any unexpected spends and no provisions for the future)	Neutral	accessible online in the first instance (where print is available, it is by request and therefore requires an existing level of understanding of the services/ processes involved). This creates a barrier to access for anyone who is digitally excluded by income/ wealth/ material deprivation, as well as any health or social barrier leading to digital exclusion. To mitigate this, we will create better signposting to information in libraries, One4All centres and other community facilities where computers are available for public use, as well as highlighting the resources being available at face-to-face events and when meeting with and talking to people in their area. The strategy's commitment to innovation will encourage new ways of presenting information and engaging with people who are unable to access	accessible online in the first instance (where print is available, it is by request and therefore requires an existing level of understanding of the services/ processes involved). This	2010)
Material Deprivation (unable to access basic goods and services i.e. financial products like life insurance, repair/replace broken electrical goods, warm home, hobbies etc.)	Neutral		/ I as to er es, nity	

online resources, and to work to remove barriers to access where possible.	

Socio-economic disadvantage	Does the proposal have any positive, negative or neutral impacts	Provide detail of the impact	What evidence has been used to support this view?
Area Deprivation (where you live (rural areas), where you work (accessibility of public transport)	Positive	The strategy commits to talking to people in their communities where possible, reducing the need for travel or access to central locations. RCT has a number of areas scoring highly on the Welsh Index of Multiple Deprivations, and the strategy commitment to innovation and flexibility in engagement will allow for approaches tailored to each area. This will allow people in disproportionally deprived areas will be able to have their say and become more engaged with Council activities and decision-making. By creating better signposting to information in libraries, One4All centres and other community facilities where computers are available for public use, as well as highlighting the resources being at face-to-face events and when available meeting with and talking to people in their area. The strategy's commitment to innovation will encourage new ways of presenting information and engaging with people who are unable to access online resources, and to work to remove barriers to access where possible.	

Socio-economic background (social class i.e. parents education, employment and income) Socio-economic disadvantage (What cumulative impact will the proposal have on people or groups because of their protected characteristic(s) or vulnerability or because they are already disadvantaged)

SECTION 4 - FULL EQUALITY IMPACT ASSESSMENT

You should use the information gathered at the screening stage to assist you in identifying possible negative/adverse impacts and clearly identify which groups are affected.

In terms of disproportionate/negative/adverse impacts that the proposal may have on a protected group, outline the steps 4 a) that will be taken to reduce or mitigate the impact for each group identified. Attach a separate action plan where impacts are substantial. 4.b) If ways of reducing the impact have been identified but are not possible, please explain why they are not possible. Give sufficient detail of data or research that has led to your reasoning, in particular, the sources used for establishing the 4.c) demographics of service users/staff. Give details of how you engaged with service users/staff on the proposals and the steps taken to avoid any disproportionate 4.d) impact on a protected group. Explain how you have used feedback to influence your decision. Are you satisfied that the engagement process complies with the requirements of the Statutory Equality and Socio-economic 4.e) Duties? No 🗌 Yes 🗌

SECTION 5 - MONITORING AND REVIEW

5a) Please outline below how the implementation of the proposal will be monitored:

Consultation and engagement activities are monitored throughout the year. Records are kept of individual activities and campaigns, and a new Reflection and Evaluation process is being designed to ensure that learning from each activity is embedded into the design of future actions. Visitor traffic and activity on the Let's Talk RCT website is reported quarterly to assess growth, alongside feedback from users that is reviewed and evaluated

Specific points of action and success markers are listed in the strategy document, particularly regarding the Democratic Process section.

The strategy feeds into live framework and work processes across the Council, and will be reviewed regularly to ensure it is fit for purpose and achieving the stated aims.

5b) When is the evaluation of the proposal due to be reviewed?

On a regular basis, at least annually.

5c) Who is responsible for the monitoring and review of the proposal?

Lead officers: Democratic Services, Engagement and Consultation teams

5d) How will the results of the monitoring be used to develop future proposals?

Points of learning or challenges/ failures will be noted in the evaluation of each activity and will feed into future design of activities. Successes will be identified and celebrated as examples of good practice.

SECTION 6 - REVIEW

As part of the Impact Assessment process all proposals that fall within the definition of 'Key Decisions' must be submitted to the Review Panel. This panel is made up of officers from across Council Services and acts as a critical friend before your proposal is finalised and published for SLT/Cabinet approval.

If this proposal is a Key Decision please forward your impact assessment to Councilbusiness@rctcbc.gov.uk for a Review Panel to be organised to discuss your proposal. The EqIA guidance document provides more information on what a Key Decision is.

It is important to keep a record of this process so that you can demonstrate how you have considered equality and socio-economic outcomes. Please ensure you update the relevant sections below

Officer Review Panel Comments	Date Considered	Brief description of any amendments made following Officer Review Panel considerations
Consultation Comments	Date Considered	Brief description of any amendments made following consultation

SECTION 6 - SUMMARY OF IMPACTS FOR THE PROPOSAL

Provide below a summary of the impact assessment. This summary should be included in the equality and socio-economic impact section of the Cabinet report template. The impact assessment should be published alongside the report.

SECTION 7 – AUTHORISATIONS
Lead Officer:
Name: Bea Jeffries
Position: Community Data Analyst
Date: 16.09.2022
I recommend that the proposal:
 Is implemented with no amendments Is implemented taking into account the mitigating actions outlined Is rejected due to disproportionate negative impacts on protected groups or socio-economic disadvantage
Head of Service/Director Approval:
Name:
Position:
Date:
Please submit this impact assessment with any SLT/Cabinet Reports.

WELSH LANGUAGE IMPACT ASSESSMENT TOOL

This Welsh Language Impact Assessment (WLIS) tool enables RCT Council to consider the principles and requirements of the <u>Welsh Language</u>

<u>Standards (No.1) Regulations 2015</u> to ensure compliance with the <u>Welsh Language (Wales) Measure 2011</u>.

Stage 1 - Information Gathering

NOTE: As you complete this tool you will be asked for **evidence to support your views**. Please see <u>Welsh Language Impact Assessment</u> <u>Guidance</u> for more information on data sources.

Proposal Name:	Rhondda Cynon Taf Public Participation Strategy 2023
Department	Cabinet Office and Public Relations
Service Director	Christian Hanagan
Officer Completing the WLIA	Bea Jeffries
Email	<u>bea.jeffries@rctcbc.gov.uk</u>
Phone	n/a
Brief Description	Under the Local Government and Elections (Wales) Act 2021, local authorities in Wales must publish a Participation Strategy that sets out the ways in which local people are encouraged to participate in decision-making by the Council. Rhondda Cynon Taf Council have well established engagement processes and are committed to involving residents and other stakeholders in the democratic process. This Strategy complements the RCT Involvement & Engagement Framework (2020-2024) and associated guidance. The Framework was endorsed by the Council's Overview & Scrutiny Committee on the 20th January 2020. The Strategy aims to enable residents to better understand the democratic process and the role they can play in local democracy.
Date	



Please outline who this proposal affects? (Service Users, Employees, Wider Community)

Service users, RCTCBC staff, community groups, wider community, those who work and live in RCT, third party partners



What are the aims of the To ensure that all consultation, engagement and participation activities carried out by RCTCBC meet a high standard and enable residents, staff and other communities to take part in the democratic process and have policy, and how do these relate to the Welsh their views heard. The Welsh-speaking communities in Rhondda Cynon Taf are an integral part of the wider community and must be provided the same information and routes to participation as any others. Language? Who will benefit / Could the This strategy affects every part of Council engagement and consultation activity and the access to key policy affect Welsh language information on the democratic processes by anyone who lives or works within RCT. The strategy commits to developing relationships and working with Welsh language groups across the county borough area. groups? If so, list them here. **Current linguistic profile of** The 2021 Census indicated that of the 230,318 polled residents living in the County Borough, 12.4% (28,556) the geographical area(s) were able to speak Welsh, whilst the remaining 87.6% (201,762) were not able to speak Welsh. This can be compared to the all-Wales figures that showed of the 3,018,172 polled residents living Wales, 17.8% concerned (538,296) were able to speak Welsh, whilst the remaining 82.2% (2,479,876) were not able to speak Welsh. The Annual Population Survey collects information about respondents' Welsh speaking ability and includes a question on how often people speak Welsh. The Annual Population Survey for the quarter ending December 2021, reported that 20.9% of respondents living in the County Borough said they could speak Welsh, compared to the all Wales percentage of 29.5% of respondents. Other relevant data or We have committed to implementing relevant standards and principles that inform our approach. The standards research include National Principles for Public Engagement in Wales (2022) Children and Young People's National Participation Standards (2016); and the United Nations Convention on the **Rights of the Child** • The Older People's Commissioner - Effective Engagement with Local Authorities: Toolkit for Older People The Equalities Act (2010) - Engagement and Equality Duty: A guide for public authorities Welsh Language Standards in particular standards 44, 91, 92 and 93 The Well-being of Future Generations (Wales) Act 2015 The following sources of information and research have been considered in the development of the strategy and Impact Assessments: Population by age (Census 2021 output, rounded) UK Consumer Digital Index 2021 (report on digital exclusion across the UK) Limiting long-term illness or disability by local authority (Stats Wales)



- The Social Model of Disability (Disability Wales guide)
- Plain English guides
- Cymraeg Clir
- <u>Co-production Knowlede Base</u> (information and guides to co-production in Wales)
 <u>Carers Wales</u> (facts and figures)
 <u>Caring National Survey for Wales</u>



Stage 2 - Impact Assessment

In this section you need to consider the impact, the evidence and any action you are taking for improvement. This is to ensure that the opportunities for people who choose to live their lives and access services through the medium of Welsh are not inferior to what is afforded to those choosing to do so in English, in accordance with the requirement of the Welsh Language (Wales) Measure 2011.

Please note there is a separate impact assessment for Equality and Socio-Economic duty that must also be completed for policy proposals.

Remember that effects that are positive for some groups could be detrimental to others - even among Welsh language groups. Consider the effects on different groups. For example, a proposal may be beneficial to Welsh learners, but not to Welsh speakers.

Previous Welsh Language Impact Assessments can be found on Inform by clicking here.

Will the proposed action affect any or all of the following?

	Does the proposal have any positive, negative or neutral impacts?	Describe why it will have a positive/negative or neutral impact on the Welsh language.	What evidence do you have to support this view?	What action(s) can you take to mitigate any negative impacts or better contribute to positive impacts?
	Positive	In line with RCT policies, all resources and information are	Section 44 Welsh Language (Wales) Measure	Ensuring that in-person activities include Welsh-
Opportunities for persons		presented "Welsh first". Anyone	(wales) Measure	speaking members of staff
to use the Welsh language		accessing our online or print	Welsh Language: Setting the	would be a great help. This is
e.g. staff, residents and visitors		resources will be proactively	<u>Standards</u>	reliant upon staffing levels or
The rights of Welsh speakers and		provided with the text in Welsh first, with English translations	All other RCT policies and	support from other teams, but will always be requested
learners to use Welsh when		following. This reduces the	workplans regarding Welsh	and arranged when possible.
dealing with the council and for		burden for Welsh-speakers to	language standards and	
staff to use Welsh at Work		request a translated document	usage	When planning events/
		when needed, as well as		meetings, the responsible



team will liaise with the hopefully encouraging occasional or beginner speakers Welsh Language Service to of Welsh to practice their ensure simultaneous reading yn Gymraeg. translation and appropriate printed materials are made It is not possible to staff all inavailable at all times All person or face-to-face events invitations to events or with fluent Welsh speakers due meetings will include the to staffing limitations. However, proactive offer of translation all staff are encouraged by services as required. RCTCBC to learn and use basic The teams involved in Welsh phrases, and Welsh translation services are also consultation and available on request. engagement events will also explore options for hosting Welsh-medium sessions to encourage Welsh language speakers to use the language when interacting with Council services and staff. Stage 2 - Impact Assessment Will the proposed action affect any or all of the following? Does the What action(s) can you proposal Describe why it will have a take to mitigate any have any positive/negative or neutral What evidence do you have to negative impacts or positive, impact on the Welsh support this view? better contribute to negative or language. positive impacts? neutral impacts?



Numbers and / or percentages of Welsh speakers e.g Welsh Medium Education / Study Opportunities. Links with the Welsh Government's Cymraeg 2050 Strategy / RCTCBC Five Year Welsh Language Strategy	Positive	This strategy does not remove/ limit any existing spaces for the Welsh language. The teams involved will explore options for hosting Welsh language sessions to encourage greater participation in Welsh across the county borough area.	n/a	The focus of the strategy is increasing participation and engagement across Council activities, generally as part of action plans/ strategic actions within other Council teams and areas. By always
Opportunities to promote the Welsh language e.g. status, use of Welsh language services, use of Welsh in everyday life in work and in the community Actively encourage and promote the use of our services in Welsh to see an increase in demand over time	Positive	The activities covered by this strategy will promote the use of the Welsh language in line with the RCT Welsh Language Strategy and other relevant policies.	n/a	maintaining a Welsh-first approach and ensuring that everyone involved in engagement activities and events is aware of the Council's Welsh Language policies and processes, the staff delivering on this strategy will encourage greater use and consideration for the Welsh language and its speakers.



Stage 2 - Impact Assessment

Will the proposed action affect any or all of the following?

	Does the proposal have any positive, negative or neutral impacts?	Describe why it will have a positive/negative or neutral impact on the Welsh language.	What evidence do you have to support this view?	What action(s) can you take to mitigate any negative impacts or better contribute to positive impacts?
Compliance with the Council's Statutory Welsh Language Standards e.g increasing or reducing the Council's ability to deliver services through the Medium of Welsh. Consider the rights of Welsh speakers to use Welsh when dealing with the Council and for staff to use Welsh at Work	Positive	Through engagement with Welsh language groups and the provision of Welsh language consultation and engagement avenues, this strategy ensures that this very public-facing aspect of Council business proactively encourages the use of Welsh language. We aim to build confidence in Welsh language speaking communities that the Council will provide services and engagement through Welsh.	Fully bilingual consultation services are already provided through our Let's Talk/ Dewch i Siarad website and all printed materials used in consultation and engagement activities. Recent consultations such as the WESP and the forthcoming Welsh Language 5 year Promotion Strategy were developed through active engagement with Welsh language groups across RCT, and this approach will be	Working closely with RCT's Welsh Language Services team will enable greater provision of Welsh-medium events and simultaneous translation offers at all public events and meetings.
Treating the Welsh language, no less favourably than the English language	Positive	In line with RCT Policies and Welsh Government best practice guides, all written materials and online services are provided in Welsh-first bilingual format. We also follow the RCT Council policy	developed and encouraged for future actions.	



regarding responding to	
communications received in	
Welsh to the same timescales	
and standards as any received	
in English.	

Stage 3 - Strengthening the proposal

Having listed actions in section 2 which may mitigate any negative impacts or better contribute to positive impacts – please record below which ones you will imbed into the policy proposal and who will be responsible for them.

Also consider is the proposal necessary? Would it be possible to meet demand without any new developments? Could other existing provision be used? Where should the development be?

What are you going to do?	When are you going to do it?	Who is responsible?
Explore options for hosting Welsh-medium events and meetings across the county borough	Throughout the span of this strategy's lifecycle	All teams planning consultation and engagement activities

If ways of reducing the impact have been identified but are not possible to implement, please explain why. Give sufficient detail of data or research that has led to your reasoning.

What was identified?	Why is it not possible?
Staff capacity/ Welsh language fluency in team	Existing staff have learned/ are learning, but it is a slow process. No budget for additional staff.



Stage 4 – Review

For all policy proposals, whether it is a Significant Key Decision or not, you are required to forward this assessment to Welsh Language services – welshlanguageofficer@rctcbc.gov.uk and the Consultation and Engagement team – consultation@rctcbc.gov.uk in the first instance for some initial guidance and feedback.

As part of the Welsh Language, Equalities and Socio Economic Duty Impact Assessment Process all proposals that fall within the definition of Significant Key Decision should present at the Officer Review Panel. This panel is made up of officers from across Council Services and acts as a critical friend before your report is finalised and published for SLT/Cabinet approval.

If this proposal is a Key Strategic Decision please forward your completed (Stage 1>6) impact assessment, policy proposal/report and consultation report to <a href="mailto:consultation-co

It is important to keep a record of this process so that we can demonstrate how we have considered and built in sustainable Welsh language considerations wherever possible. Please ensure you update the relevant sections below in collaboration with the relevant departments.

Welsh Language Services Comments	Date Considered	Brief description of any amendments made following Welsh Language Services feedback
Officer Review Panel Comments	Date Considered	Brief description of any amendments made following Officer Review Panel considerations
Consultation Comments	Date Considered	Brief description of any amendments made following consultation



Stage 5 - Monitoring, Evaluating and Reviewing

How and who will you monitor the impact and effectiveness of the proposal?

The Democratic Services, Engagement and Consultation Teams will monitor all consultation and engagement activities covered by this strategy to ensure consistency and learning from good practice. Regular reviews of the strategy and achievements against it will be conducted by relevant senior managers.

Stage 6 – Summary of Impacts for the Proposal

Provide below a summary of the impact assessment, to include some of the main positive and negative impacts along with an overview of actions taken since the impact assessment to better contribute to more positive impacts. This summary must be included in the Welsh Language Considerations section of the SLT/Cabinet report template. It is not suitable to only write 'please see full report at Appendix x' in the body of the report. The impact assessment must be published alongside the report.

A Welsh Language Impact Assessment has been completed and the main findings are as follows -



Stage 7 – Sign Off					
Name of Officer completing the WLIA	Bea Jeffries	Service Director Name:	Christian Hanagan		
Position	Community Data Analyst		Is implemented with no amendments		
		I recommend that the proposal: (Highlight decision)	Is implemented taking into account the mitigating actions outlined		
			Is rejected due to disproportionate negative impacts on the Welsh language		
Signature	Bea Jeffries	Service Director Signature			
Date	16.09.2022	Date			

