

Corporate Priority Action Plan Monitoring Report - Quarter 1 2017/18

Council Priority:	PLACE - Creating neighbourhoods where people are proud to live and work
Lead Director:	Chris Lee

Challenges and Opportunities linked to this Council Priority

1. Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe

Lead Officer evaluation of progress made to date - Paul Mee

Our Community Safety Programmes to keep people safe and prevent reoffending are progressing as planned.

Locally, we have distributed questionnaires to comprehensive schools in the Porth area to assist with diversionary activities that will support actions in the Community Safety Alcohol Partnership (CAP) for Porth. Initial indications would suggest that this project has been successful in reducing underage sales of alcohol and the issuing of ASBOs.

An evaluation on the findings of inspections undertaken at licensed premises will be used to inform a plan to improve performance in our work with these establishments that are broadly compliant with licensing legislation.

2. Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents

Lead Officer evaluation of progress made to date - Dave Batten

We continue to progress the Biodiversity Duty Action Plan, as part of The Environment (Wales) Act 2016, ensuring the Council considers biodiversity in all its decision making and actions.

Further investment in new 3G all-weather sports pitches is progressing as expected with the first at Tyn Y Bryn Park being completed in September.

We are currently developing a Heritage Lottery Fund (HLF) application for Ynysangharad War Memorial Park to support a programme of redevelopment and will progress a draft 'Green Spaces Strategy' when this application is complete.

3. More involved and resilient communities

Lead Officer evaluation of progress made to date - Chris Lee

The Cwm Taf Engagement and Communications Strategy has been prepared and is currently being updated. Our date for consultation and involvement activity with the Older People and Youth Forums has been delayed but will now take place later in the year.

We continue to work with various Community Groups and voluntary sector organisations within the RCT Together Programme to develop proposals for community management of surplus Council premises. We also continue to work with others to develop and support an RCT Arts programme suitable for all audiences.

There has been a change to our original plans for 'Neighbourhood Networks', as this will now be aligned with targeted work in 'Community Zones'. More detail on this will be reported throughout the year.

4. Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill

Lead Officer evaluation of progress made to date - Nigel Wheeler

The Highways investment programme continues with preparatory work completed to enable remediation and improvement works to commence on Maerdy Mountain Road between July and September, and works continued on the roundabout modifications on the A4119/A473.

We continue to deliver a variety of sustainable transport schemes throughout Rhondda Cynon Taf, to promote walking, cycling and public transport, improve safety and wellbeing, provide leisure opportunities and reduce pressure on the road network.

Recycling activity remains high meeting our recycling targets and more of our waste continues to be recycled and less sent to landfill. Participation checks continue in targeted areas of low recycling and we continue to attend events to promote recycling wherever possible.

Maintaining high levels of street cleanliness, clearance of fly tipping and enforcement remains a high priority.

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Measuring Success

Measures to support Priority 1 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe								
PI Ref	Performance Measure	2014/15	2015/16		2016/17	2017/18		Comments
		Actual	Actual	All Wales Average	Actual	Target	Actual	
LLSD001	% of people reporting that they feel safe [South Wales Police (SWP) Compass Survey]	N/A	N/A	N/A	69.4	For information only	Annual data Reported in Q4	
LPPN127	% of vulnerable repeat victims of anti-social behaviour that feel safer as a result of intervention	82	91	N/A	87	90	80	Eight people have reported feeling safer following our intervention out of ten people surveyed.
LPPN154	% of 18-25 year olds accepted into the programme who do not reoffend within 6 months of completing the intervention	N/A	N/A	N/A	100	95	100	
LPPN157	Number of recorded incidents of antisocial behaviour' [Community Safety Partnership Data]	N/A	N/A	N/A	2,496	2,500 ¹	Annual data Reported in Q4	
LPPN155	% of people receiving training on hate crime who report an increased awareness of hate crime reporting procedures	N/A	N/A	N/A	Not Available	80	Annual data Reported in Q4	

Footnote:

¹ This data represents the original classification recorded against the incident. Note: this classification may change as investigations progress.

Measures to support Priority 2 - Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents								
PI Ref	Performance Measure	2014/15	2015/16		2016/17	2017/18		Comments
		Actual	Actual	All Wales Average	Actual	Target	Actual	
LLCS016	% of residents satisfied with our parks and open spaces for leisure, enjoyment and sport [Survey Data]	N/A	N/A	N/A	86	≥86	Annual data Reported in Q4	

Key:

Within Top Quartile performance for all of Wales 2015/16	Performance met or exceeded target	Performance within 5% of	Performance below target
Within Bottom Quartile performance for all of Wales 2015/16			

Bolded PIs denote that an existing Corporate Plan high level measure

Measures to support Priority 3 - More involved and resilient communities								
PI Ref	Performance Measure	2014/15	2015/16		2016/17	2017/18		Comments
		Actual	Actual	All Wales Average	Actual	Target	Actual	
LLSD002	% of residents satisfied with the County Borough as a place to live [Survey Data]	N/A	N/A	N/A	85	≥85	Annual data Reported in Q4	

Measures to support Priority 4 - Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill								
PI Ref	Performance Measure	2014/15	2015/16		2016/17	2017/18		Comments
		Actual	Actual	All Wales Average	Actual	Target	Actual	
LTHS011a	The percentage of principal (A) roads, that are in overall poor condition	8.0	7.2	3.7	5.6	5.4	Annual data Reported in Q3	
THS012	The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition	9.3	8.6	11.2	7.2	6.5	Annual data Reported in Q3	
WMT004b	% of municipal waste sent to landfill	34.98	22.59	18.14	2.12 ²	5.00	0.14 ²	
WMT009b	% of municipal waste collected by local authorities and prepared for reuse and/ or recycling, including source segregated biowastes that are composted or treated biologically in another way	53.82	60.49	60.19	64.69 ²	65.0	65.0 ²	
STS005b	% of highways inspected of a high or acceptable standard of cleanliness	99.7	100.0	96.5	99.4	95.0	100.0	
LLSD003	% of residents satisfied with the condition of roads and pavements [Survey Data]	N/A	N/A	N/A	36	≥36	Annual data Reported in Q4	
STS006	% of reported fly tipping incidents on relevant land cleared within 5 working days	97.72	97.81	95.26	96.87	95.00	94.66	

Key:

Within Top Quartile performance for all of Wales 2015/16	Performance met or exceeded target	Performance within 5% of	Performance below target
Within Bottom Quartile performance for all of Wales 2015/16			

Bolded PIs denote that an existing Corporate Plan high level measure

² Provisional data

Council Priority:	PLACE - Creating neighbourhoods where people are proud to live and work
Lead Director:	Chris Lee
Challenges and Opportunities linked to this Council Priority	1. Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe
Lead Officer	Paul Mee

Actions that will deliver Priority 1		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
ETCP02	To deliver Community Safety Services and Programmes that promote Rhondda Cynon Taf as a safe place to live with high levels of community cohesion	Continue to deliver the new work programme to focus on first time offenders aged 18-25 to reduce re-offending and ASB and work with the Police and Crime Commissioner to evaluate its effectiveness	Mar-18	On Target	The Divert 18-25 programme is being delivered to focus on first time offenders and reduce re-offending. The programme is very successful and currently has a 97% non-reoffending rate since the start of the programme
		Support Education and other partners to deliver training programmes to educate target audiences about the prevention of terrorism and radicalisation and to increase awareness of hate crime and how to report it.	Mar-18	On Target	
		Subject to the outcome of the evaluation of National Pilot Authorities, respond to changes in how Extremist Behaviour Referrals are managed in RCT by developing robust protocols between the LA and Police.	Mar-18	On Target	The pilot projects are still taking place and we are awaiting their completion and evaluation. Cwm Taf currently has an effective process in place and Channel meetings are convened on a quarterly basis to discuss relevant referrals. Channel meetings are convened more regularly if the need arises.
		Deliver the action plan to support achievement of the objectives of the Community Alcohol Partnership launched in Porth	Sep-17	On Target	
		Evaluate the effectiveness of the Community Alcohol Partnership in Porth	Mar-18	On Target	Although the project is yet to be completed, initial intelligence indicated that ASBO, underage sales and proxy sale activity within the CAP area has reduced. This will be further monitored.
		Evaluate the effectiveness of the programme of interventions, including proactive advice, training, and test purchases, designed to reduce the level of underage sales of restricted products in RCT.	Mar-18	On Target	No programme of underage sales was planned for this quarter. Some intelligence in relation to underage sales has been received and will inform the planned programme in Quarter 2.
		Develop and deliver an action plan of interventions aimed at improving the proportion of premises, excluding Clubs, licensed to sell alcohol which are broadly compliant with licensing legislation	Mar-18	On Target	An evaluation is being conducted into the findings of inspections carried out at licensed premises. These findings will form an action plan to improve our performance in relation to the proportion of premises (excluding clubs) licensed to sell alcohol which are broadly compliant with licensing legislation.

Council Priority:	PLACE - Creating neighbourhoods where people are proud to live and work
Lead Director:	Chris Lee
Challenges and Opportunities linked to this Council Priority	2. Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents
Lead Officer	Dave Batten

Actions that will deliver Priority 2		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
LPB6	Develop an RCT Council 'Biodiversity Duty' Action Plan to secure healthy, resilient and productive ecosystems while still meeting the challenges of creating jobs, housing and infrastructure, as set out in the Environment Act (Wales) 2016	Present draft Biodiversity Duty statement and Action Plan to Senior Leadership Team for consideration, support and challenge	Jul-17	On Target	Draft Plan prepared and arrangements being made to present to the Senior Leadership Team.
		Seek Cabinet Approval of Biodiversity Duty statement and Action Plan	Sep-17	On Target	As above.
		Put in place awareness raising actions, e.g. Inform/Managers briefings to ensure that all managers are aware of the Biodiversity Duty and start to consider any implications for their service	Sep-17	On Target	As above.
		Take steps to integrate Biodiversity requirements into Council processes e.g. Service Self Evaluation and Delivery Planning, with particular emphasis on Well-being of Future Generations, as set out in the Bio diversity Action plan	Sep-17	On Target	As above.
		Put in place arrangements that will enable the Council to meet its duty to report to Welsh Government its implementation of the Biodiversity duty	Mar-18	On Target	As above.
LPB01	Deliver the priority investments to enhance community leisure facilities	Procure, tender, award and deliver 3G pitch at Abercynon leisure centre	Nov-17	On Target	
		Deliver new 3G pitch at Garth Olwg Campus for school and community use	Dec-17	On Target	Briefs completed and contractors appointed. To be delivered as part of the 2017/18 Capital programme.
		Deliver new 3G pitch at Ferndale comprehensive for school and community use	Mar-18	On Target	Technical surveys are currently being produced and a contractor has been appointed with a view to starting on site later this year.
		Deliver new 3G pitch at Tyn Y Bryn Park for Tonyrefail Comprehensive school and community use	Sep-17	On Target	Work currently being completed to landscape area around pitches. Due to open in line with new school term in September

Actions that will deliver Priority 2		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
LPBP04 / RGNP5 A02	Develop a project programme and submit a Heritage Lottery Fund bid to facilitate and support a programme of redevelopment for Ynysangharad Park as part of the 'Parks for People' initiative	Consultation with stakeholders	Jul-17	Complete	
		Develop draft Plan	Jul-17	Complete	
		Consult and update Ynysangharad War Memorial Park Cabinet Committee	Aug-17	Complete	
		Submit Stage 1 application to HLF	Sep-17	On Target	
LPBP04	Develop more innovative ways of managing Parks and Green Spaces	Prepare draft Green Spaces Strategy	Sep-17	Not on Target	Work on this has been delayed due to the submission of Heritage Lottery Fund (HLF) application for Ynysangharad War Memorial Park. Revised target date Oct-17
		Consultation with stakeholders	Sep-17	Not on Target	As above Revised target date Dec-17
		Draft Green Spaces Strategy to pre Scrutiny Committee	Dec-17	On Target	
		Draft Green Spaces Strategy to Cabinet	Mar-18	On Target	
LPBP04	Improve communication on Green Space management	Continue to update and improve Parks and Countryside Section of the corporate website.	Sep-17	On Target	
		Arrange annual consultation meetings with all sports clubs that utilise the Council's sports facilities.	Aug-17	Complete	
		Provide regular updates on pitch conditions via social media.	Ongoing	On Target	

Council Priority:	PLACE - Creating neighbourhoods where people are proud to live and work
Lead Director:	Chris Lee

Challenges and Opportunities linked to this Council Priority	3. More involved and resilient communities
Lead Officer	Chris Lee

Actions that will deliver Priority 3		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
CXMP	Continue to put in place arrangements that will enable residents to be involved in the services and decisions made by the Council	Agree and implement the Cwm Taf Engagement and Communications Strategy, in order to provide consistent and complementary involvement and engagement activities across partner organisations, which can be used to inform the work of all partners.	Jul-17	Not on Target	Draft Strategy sent to Strategic Planning Board and is currently being updated. Revised delivery date Oct-17.
		Further develop the RCT-wide Youth Forum, to ensure young people are able to establish their own priorities in the areas that matter to them e.g. mental health.	Jul-17	On Target	
		Organise an event that brings together the 5 Older Peoples Forums from across RCT to undertake engagement on the Well-Being Strategy, and launch the RCT Older Peoples web site.	Oct-17	Not on Target	Timing of the Wellbeing Plan engagement may not allow this for this activity. Revised delivery date Nov-17.
		Bring together representatives of the Youth Forum and Older Persons Forum, to trial intergenerational activity, for shared information, and understanding of the issues that affect them.	Oct-17	Not on Target	Timing of the Wellbeing Plan engagement may not allow this for this activity. Revised delivery date Mar-18.
CEAP02	Support delivery of the 'RCT Together' programme, including the Muni Arts Centre Company	Through the 'RCT Together' programme, work with community groups and the voluntary sector to develop proposals for community management of surplus Council premises, land and /or services	On-going	On Target	There are currently 65 active cases at various levels of development from initial enquiry to submission of business plans
		To inform the 'RCT Together' process, establish a timeline model with the development of monitoring mechanisms to record the time taken from the 'Expression of interest' in an asset to the 'Actual handover'.	Mar-18	On Target	
		Encourage the Muni Arts Centre Company to network within the professional arts industry, such as becoming members of Creu Cymru.	Sep-17	On Target	The New Muni have withdrawn their application to be members of Creu Cymru, but we are still supporting participation via the Dimension Academy.

Actions that will deliver Priority 3		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
ARTP3	Deliver a theatre programme targeted at LGBT, children, young people and families, older adults and people living with disabilities	Continue dialogue with Community and Children's Services to develop and deliver relaxed screenings and performances, including Kids Club at RCT Theatres.	Jun-17	Complete	Complete for Qtr 1 but dialogue will continue throughout 2017/18
		Continue to deliver the Daytime Delights programme of performances and film screenings at the Coliseum Theatre.	Mar-18	On Target	
		Consult with Older Adults and Young People's Programme Advisory Groups to determine programme content.	Sep-17	On Target	Quarterly meetings are undertaken and we are currently looking at a structured programme for the autumn.
ARTP2	To enrich people's lives and to increase audiences for the arts by presenting a high quality, balanced, exciting and thought provoking programme that is accessible and relevant to our communities.	Present a programme of dance, drama, comedy, music and film screenings at RCT Theatres.	Mar-18	On Target	
		Produce and present the RCT Theatres pantomime.	Dec-17	On Target	
		Establish a Programme Advisory Group and develop a celebratory programme of works for the Coliseum Theatre's 80 th Anniversary in 2018.	Sep-17	On Target	
		Support local schools and voluntary/amateur arts organisations to present their work within our annual programme at RCT Theatres.	Jun-17 and Ongoing	On Target	
		Ensure partnership agreements are in place with all co-production partners	Mar-18	On Target	
		Progress dialogue with Arts Council of Wales to discuss capital works at the RCT Theatres.	Sep-17	On Target	
		Monitor delivery of proposed capital work during 2017/18 including work at the Coliseum Theatre, Aberdare.	Jul-17	On Target	

Actions that will deliver Priority 3		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
TRAP01	Lead the work across the Council to build community resilience and capacity as part of Neighbourhood Networks including developing options, identifying hub buildings, engage the key stakeholders to co-produce the network model and endorse with their support, agreeing service specification, progressing to tender and implementation	Complete meetings with stakeholders to engage them in the design and vision for Neighbourhood Networks	Aug-17	Complete	Engagement has been undertaken to seek support for the model with Community Groups, Public Service Board partners and the Valleys Task Force. Feedback in general has been positive.
		Agree the key features of the model with stakeholders	Sep-17	Target Missed	
		Establish commitment and support from potential 3 rd sector 'anchor' organisations	Sep-17	Complete	Widespread support from community groups around the concept of the model.
		Manage the transfer of buildings for the networks	Ongoing	Not on Target	Following completion of the consultation exercise, further work now required to produce a final draft model and report to Cabinet for consideration
TRAP01	Lead the work across the council to build community resilience and capacity as part of Neighbourhood Networks including developing options, identifying hub buildings, engage the key stakeholders to co-produce the network model and endorse with their support, agreeing service specification, progressing to tender and implementation	Undertake pre tender discussion with the 3 rd sector	Oct-17	Target Missed	A revised timescale to progress this action will be set following consideration of the model by Cabinet
		Tender process	Jan-18	Not on Target	As above
		Award contracts	Apr-18	Not on Target	As above
		Development forum for Network anchors to support application of the contract specification	Apr-18	Not on Target	As above
		Arrange for the ongoing Contract management arrangements to monitor compliance with specification	Ongoing from Apr-18	Not on Target	As above

Council Priority:	PLACE - Creating neighbourhoods where people are proud to live and work
Lead Director:	Chris Lee

Challenges and Opportunities linked to this Council Priority	4. Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill
Lead Officer	Nigel Wheeler

Actions that will deliver Priority 4		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
HDCP0 1	Continue to invest in our highways and infrastructure to improve the condition of our road network and improve traffic flow	Award the design and build tender for the Mountain Ash Cross Valley Link	Aug-17	On Target	Tenders evaluated and contractor appointment (with the aim of concluding the contract formalities in quarter 2).
		Complete the design for the Mountain Ash Cross Valley Link	Mar-18	On Target	Cardiff Rd junction design complete, A4059 junction design complete by end of August. Main bridge works to be complete by March 2018.
		Deliver a series of projects to make better use of the existing highways network, for example by widening highways and providing additional lanes	Mar-18	On Target	
		Repair the landslip on Maerdy Mountain Road.	Nov-17	On Target	Design Build Contract scheduled to commence 10th July 2017.
		Complete delivery of the roundabout modifications at the A4119 / A473	Aug-17	On Target	
		Continue to undertake improvements to our highways assets through a comprehensive programme including highway and footway resurfacing, streetlight replacement and structure repair and replacement	Mar-18	On Target	On-going schemes being implemented through Capital and Revenue Programmes
HDCP0 1	Deliver a variety of sustainable transport schemes throughout Rhondda Cynon Taf to promote walking, cycling and public transport, improve safety and wellbeing, provide leisure opportunities and reduce pressure on the road network	Develop safe routes in the Community for pedestrians and cyclists in Porth and Ystrad, in partnership with Welsh Government	Mar-18	On Target	
		Design new safe walking and cycling routes for pupils to access the new schools at Tonyrefail, Tonypandy and Cwmamman	Mar-18	On Target	
		Deliver the Llantrisant Community cycle route	Jan-18	On Target	Advanced clearance commencing in quarter 2
		Complete a number of studies on the viability of various park and ride schemes to reduce traffic congestion and encourage modal shift	Mar-18	On Target	
		Develop works to promote a strategic bus corridor along the A4119, in partnership with Welsh Government, to reduce travel time and promote use of public transport	Mar-18	On Target	Bus stop infrastructure being constructed. Investigations into critical junctions ongoing.

Actions that will deliver Priority 4		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
CSWP1	To increase recycling levels to achieve the 70% recycling target set by Welsh Government for 2024/25 through awareness raising and participation checks and providing residents and businesses the information, bins and bags to help them recycle correctly	Identify areas of low recycling participation	Mar-18	On Target	
		Undertake door knocking exercises to ensure residents are participating in recycling	Mar-18	On Target	
		Monitor recycling participation and target non participating properties	Mar-18	On Target	
		Evaluate success of the food waste campaign funded by Recycle for Wales	Dec-17	On Target	
		To ensure Council website waste pages are accurate and contain timely information	Mar-18	On Target	
		Work in partnership with local supermarkets to take part in promotional events	Mar-18	On Target	
		Undertake customer satisfaction surveys as part of promotional and other events in order to inform improvements in our service provision	Mar-18	On Target	
		To review the effectiveness of 1. recycling bag distribution points and 2. local recycling bank facilities in order to reduce contamination of recyclable materials	Mar-18	On Target	
		To review the Council's method of delivering recycling bags/bins to residents and implement any required changes	Sep-17	On Target	
CSWP0 3	To provide an efficient waste and recycling service and reduce customer complaints by agreeing policy statement on missed collections versus 'not outs' and making staff aware of current performance, future expectations and channels to feed in suggestions for improvement	Agree and implement policy statement on Missed Collections versus 'not outs'	Jan-18	On Target	
		Provide awareness raising and training for collection staff, call centre, Street Care Communications Group and elected Members on agreed policy statement and implications	Jan-18	On Target	

Actions that will deliver Priority 4		Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Progress to date	Overall progress to date on Action
CSWPO 4	To raise awareness on all aspects of Streetcare portfolio. i.e. recycling, waste collection service, litter, dog fouling, fly tipping, graffiti and fly posting.	Ensure collection crews report instances of contaminated recycling, too many black bags and non participation in recycling so that awareness staff can be targeted to problem locations.	Mar-18	On Target	
		Increase use of Social Media in order to widen reach and promote increased awareness of campaigns	Mar-18	On Target	
		Raise awareness of local enviro crimes by encouraging Community Groups, Schools, Treforest University and PCSOs to include environmental crime issues in their local areas on their web sites.	Mar-18	On Target	
		Attend regular meetings with Community Groups and local PCSOs, and residents of RCT to discuss environmental crime issues and ways of resolving these problems, such as dog-fouling, fly-tipping and litter.	Mar-18	On Target	
		Continue to raise awareness of personal and environmental issues caused by dog-fouling through presentations to local schools and Community Groups.	Mar-18	On Target	
CSWPO 5	Continuously review different types of technology to maintain an acceptable level of street cleanliness and productivity	Continue to review our use of mobile technology for quicker responses to cleansing issues identified, councillor requests and CRM queries	Mar-18	On Target	
		Research new mechanical street cleaning equipment to enable staff to maintain high levels of productivity by using the best available equipment	Mar-18	On Target	
		Continue to deploy surveillance equipment (CCTV) in hot-spot areas to identify fly tipping and other enviro crimes	Mar-18	On Target	