

## **PLACE** - *Creating neighbourhoods where people are proud to live and work*

### **Priority 1: Rhondda Cynon Taf amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe**

Promoting community safety, so people are not only safe in their homes and local areas but also feel safe, enables people to use and enjoy their local environment and has a significant impact on their well-being. Safety is a prerequisite for people being able to access many facilities and opportunities, for example parks, green spaces and town centres and so is closely **integrated** with other priorities such as promoting the **ECONOMY** and improving health and wellbeing as part of our **PEOPLE** priority.

**Preventing** crime and antisocial behaviour by addressing the root causes of issues is the most effective way to address problems in the **long-term**. We will continue our work to prevent re-offending by working with first time offenders to address the underlying issues behind their behaviour.

Many of the complex issues relating to antisocial behaviour, such as alcohol and drug misuse, can only be tackled effectively through **collaboration** with partner organisations. For example, with our partners we will continue to deliver and evaluate the Community Alcohol Partnership in Porth, working with South Wales Police, schools, licensees and the local community to reduce underage drinking by educating residents on the impact on communities and reducing young people's access to alcohol.

The **involvement** of local people is vital to the promotion of community safety and cohesion. We will work with schools and community organisations to educate people about the prevention of terrorism and radicalisation and to increase awareness of hate crime and how to report it.

Our work in this priority, both now and in the future, will contribute to the seven national Well-being Goals, in particular a Wales of Cohesive Communities and A healthier Wales.

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?

**Priority 1 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe**

Actions that will deliver Priority 1		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
ETCP02	To deliver Community Safety Services and Programmes that promote Rhondda Cynon Taf as a safe place to live with high levels of community cohesion	ETCP02A02M01	Continue to deliver the new work programme to focus on first time offenders aged 18-25 to reduce re-offending and ASB and work with the Police and Crime Commissioner to evaluate its effectiveness	Mar-18	Gary Black
		ETCP02A03M01	Support Education and other partners to deliver training programmes to educate target audiences about the prevention of terrorism and radicalisation and to increase awareness of hate crime and how to report it.	Mar-18	Gary Black
		ETCP02A03M02	Subject to the outcome of the evaluation of National Pilot Authorities, respond to changes in how Extremist Behaviour Referrals are managed in RCT by developing robust protocols between the LA and Police.	Mar-18	Gary Black Louise Davies
		ETCP02A05M01	Deliver the action plan to support achievement of the objectives of the Community Alcohol Partnership launched in Porth	Sep-17	Gary Black and Judith Parry
		ETCP02A05M02	Evaluate the effectiveness of the Community Alcohol Partnership in Porth	Mar-18	Gary Black and Judith Parry
		ETCP02A05M03	Evaluate the effectiveness of the programme of interventions, including proactive advice, training, and test purchases), designed to reduce the level of underage sales of restricted products in RCT.	Mar-18	Judith Parry
		ETCP02A05M04	Develop and deliver an action plan of interventions aimed at improving the proportion of premises, excluding Clubs, licensed to sell alcohol which are broadly compliant with licensing legislation	Mar-18	Gary Black

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	<b>Priority 1 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe</b>
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**Measures to support Priority 1 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe**

PI Ref	PI Description	2014/15		2015/16			2016/17		2017/18			
		Target	RCT Actual	Target	RCT Actual	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2017/18 target compare to 2015/16 Welsh Average	How does the proposed 2017/18 target compare to 2016/17 Data	How does the proposed 2017/18 target compare to 2016/17 Target
SWP001	No. of people reporting that they feel safe [SWP Compass Survey]	Not collected		Not collected		N/A	N/A	69	For information only	N/A	N/A	N/A
LPPN127	<b>% of vulnerable repeat victims of anti-social behaviour that feel safer as a result of intervention</b>	75	82	80	91	N/A	90	87	90	N/A	Better	Same
LPPN154	% of 18-25 year olds accepted into the programme who do not reoffend within 6 months of completing the intervention	Not collected		Not collected		N/A	NEW-BASELINE YEAR	100	95	N/A	Worse	N/A
LPPN157	Number of incidents of ASB reported (RCT Data)	Not collected		Not collected		N/A	NEW-BASELINE YEAR	2,496	2,500 <sup>1</sup>	N/A	Better	N/A
LPPN155	% of people receiving training on hate crime who report an increased awareness of hate crime reporting procedures	Not collected		Not collected		N/A	NEW-BASELINE YEAR	Not Available	80	N/A	N/A	N/A

**Footnote:**

<sup>1</sup> The long term objective for this PI is to reduce the number of ASB incidents recorded. However, in 2017-18 we are working with partners to address the under reporting of ASB incidents, which in the short term may increase. The target for 2017/18 has been set to allow for this.

**Key:**

Existing Corporate Plan high level measure

## **PLACE** - *Creating neighbourhoods where people are proud to live and work*

### **Priority 2: Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents**

Local people identified wildlife, the local landscape quality and outdoor activity as important to their well-being. Well maintained, accessible outdoor spaces provide opportunities for physical activity and relaxation, contributing to **preventing** a variety of physical and mental health conditions. We are actively working with the Innovate Trust as part of their Lottery funded Green Days project. This is a scheme to help people living in supported housing to undertake volunteer work within the local environment, and help them develop skills in this area.

Many people are passionate about their local parks and countryside and we will **involve** communities in developing and protecting our green spaces. For example, will talk to local people about the best ways to develop and improve Ynysangharad park and our other green spaces when developing a new green spaces strategy and regularly meet with our sports clubs to ensure facilities meet their needs. We have a well established Friends Group at Taff's Well Park, along with a more recently developed Friends Group at Aberdare Park. There is also an active community group currently in the early days of being developed up at the Cefn Yr Hendy site in Miskin, Pontyclun. Over the past few years we have also linked up with the South Wales University (Human Geography section), with students undertaking a range of work on behalf of the Council to help us communicate with residents and provide feedback on the services we provide.

Our parks and green spaces serve a wide variety of purposes and it is important that we balance the differing needs of residents whilst also protecting and enhancing the natural environment. We will develop a Green Spaces strategy which ensures that all the priorities for our parks and green areas are **integrated**, carefully mitigating any risks where appropriate, for example balancing the need for sports facilities with areas for quiet enjoyment and protection of natural habitats.

Biodiversity is essential for our **long-term** future. We rely heavily on a great variety of organisms for the production of food, materials and medicine. For example, bees are an important pollinator for certain crops so protecting them is vital to the continued production of many foods. Ecosystems also purify water, generate fertile soil, help control pests and moderate weather extremes. Through delivering the biodiversity duty and action plan we will manage natural resources by mainstreaming biodiversity into planning processes for all our services, ensuring that long-term sustainability will be a core consideration in all decision making. This will help to safeguard the biodiversity of the area for future generations.

We share many similar challenges with our neighbouring Councils and we are **collaborating** in many different ways to tackle these challenges which will be set out in the new Bio diversity Plan. Current examples include working with Neath Port Talbot and Natural Resources Wales (NRW) to restore peat bog and heath land on Penycymoedd wind farm and also the 'Healthy Hillside' project with NRW, South Wales Fire and the Wildlife trust to manage the hillsides for biodiversity and reduce the risk of wildfire.

Our work in this priority, both now and in the future, will contribute to the seven national Well-being Goals, in particular a Resilient Wales and a globally responsible Wales.

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	<b>Priority 2 - Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents</b>
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Actions that will deliver Priority 2		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
TBC	Develop an RCT Council 'Biodiversity Duty' Action Plan to secure healthy, resilient and productive ecosystems while still meeting the challenges of creating jobs, housing and infrastructure, as set out in the Environment Act (Wales) 2016	TBC	Present draft Biodiversity Duty statement and Action Plan to Senior Leadership Team for consideration, support and challenge	Jul-17	Liz Dean
		TBC	Seek Cabinet Approval of Biodiversity Duty statement and Action Plan	Sep-17	Liz Dean
		TBC	Put in place awareness raising actions, e.g. Inform/Managers briefings to ensure that all managers are aware of the Biodiversity Duty and start to consider any implications for their service	Sep-17	Liz Dean
		TBC	Take steps to integrate Biodiversity requirements into Council processes e.g. Service Self Evaluation and Delivery Planning, with particular emphasis on Well-being of Future Generations, as set out in the Bio diversity Action plan	Sep-17	Liz Dean
		TBC	Put in place arrangements that will enable the Council to meet its duty to report to Welsh Government its implementation of the Biodiversity duty	Mar-18	Liz Dean
TBC	Deliver the priority investments to enhance community leisure facilities	LPBP01A04M01	Procure, tender, award and deliver 3G pitch at Abercynon leisure centre	TBC	David Batten John Spanswick
		EDUP4A08M01	Deliver new 3G pitch at Garth Olwg Campus for school and community use	Dec-17	Andrea Richards
		EDUP4A08M02	Deliver new 3G pitch at Ferndale comprehensive for school and community use	Mar-18	Andrea Richards
		TBC	Deliver new 3G pitch at Tyn Y Bryn Park for Tonyrefail Comprehensive school and community use	Sep-17	Jeff Blinman Dave Batten

Actions that will deliver Priority 2		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
LPBP04 / RGNP5A 02	Develop a project programme and submit a heritage lottery fund bid to facilitate and support a programme of redevelopment for Ynysangharad Park as part of the 'Parks for People' initiative	LPBP04A03M01	Consultation with stakeholders	Jul-17	John Spanswick, Michelle Gibbs, Peter Mortimer
		LPBP04A03M03	Develop draft Plan	Jul-17	
		LPBP04A03M04	Consult and update Ynysangharad War Memorial Park Cabinet Committee	Aug-17	
		LPBP04A03M05	Submit Stage 1 application to HLF	Sep-17	
LPBP04	Development more innovative ways of managing Parks and Green Spaces	LPBP04A02M01	Prepare draft Green Spaces Strategy	Sep-17	John Spanswick Michelle Gibbs
		LPBP04A02M02	Consultation with stakeholders	Sep-17	John Spanswick Michelle Gibbs
		LPBP04A02M03	Draft Green Spaces Strategy to pre Scrutiny Committee	Dec-17	John Spanswick Michelle Gibbs
		LPBP04A02M04	Draft Green Spaces Strategy to Cabinet	Mar-18	John Spanswick Michelle Gibbs
LPBP04	Improve communication on Green Space management	LPBP04A01M01	Continue to update and improve Parks and Countryside Section of the corporate website.	Sep-17	John Spanswick
		LPBP04A01M02	Arrangement annual consultation meetings with all sports clubs that utilise the Council's sports facilities.	Jul- Aug-17	John Spanswick Area Parks Managers
		LPBP04A01M03	Provide regular updates on pitch conditions via social media.	Ongoing	Johns Spanswick

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**Measures to support Priority 2 - Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents**

PI Ref	PI Description	2014/15		2015/16			2016/17		2017/18			
		RCT Actual	Target	Target	RCT Actual	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2017/18 target compare to 2015/16 Welsh Average	How does the proposed 2017/18 target compare to 2016/17 Data	How does the proposed 2017/18 target compare to 2016/17 Target
LLCS016	% of residents satisfied with our parks and open spaces for leisure, enjoyment and sport [Survey Data]	Not collected		Not collected		N/A	NEW-BASELINE YEAR	86	≥86	NA	Same	Same

Key:

Existing Corporate Plan high level measure

## **PLACE** - *Creating neighbourhoods where people are proud to live and work*

### **Priority 3: More involved and resilient communities in Rhondda Cynon Taf**

Community involvement can be a powerful tool in **preventing** or tackling many of the issues people face. For example, taking part in the arts can help to build confidence, improve communication, bring isolated people together as well as support well-being and employment and educational prospects. People of all ages will benefit from our programmes in 2017/18 as we involve young and older, vulnerable and LGTB residents in conversations about how we can best meet their needs, e.g. a daytime delights programme of theatre performances and screenings to specifically cater for older people as part of an integrated approach to supporting their well-being or recovery from illness.

We are continuing to **collaborate** and work with our partners in many aspects of our services to help to live successful lives as independently as possible, helping communities to help themselves. 'Our RCT Together' programme has already helped to give power to local people in libraries and other cultural and community facilities e.g. The Muni and Cynon Valley Museum. In the next year we will be working with stakeholders and **involving** the community to help to design and progress Neighbourhood Networks across Rhondda Cynon Taf which will benefit residents by providing a community space which among other things will enable them to meet, share interests, run activities and socialise and also increase opportunities to make a contribution to community and civic life through volunteering and other activities. The benefits for communities include increased capacity and resilience to support their own health and well-being, improved co-ordination and integration of community based organisations and statutory services, reducing duplication of effort across all agencies and the stimulation of the local economy through promotion of social enterprise and strengthening of the third sector.

Looking **longer term** at the population Rhondda Cynon Taf, we know that demand for our services will grow in parallel with the numbers of residents, particularly the proportion of older people. We know we must continue to work to change our approach to manage demand, prevent problems from happening in the first place and when they do, make sure that we **integrate** our work with others to better meet the needs of our resident of all ages, rather than just treating the symptoms. Social isolation is a barrier to well-being and we want to break down the barriers that create isolation in as many ways as we can, including intergenerational projects where we bring residents of all ages together to learn from each other help them to value the contributions the other's contribution to communities. The Digital Fridays in our libraries are a simple but a well received service that helps people, particularly older residents to learn or maintain IT skills that will give them sense of achievement, bring them into contact with others and help them to share their and skills and knowledge in their communities.

Our work in this priority, both now and in the future, will contribute to the seven national Well-being Goals, in particular a Wales of vibrant culture and thriving Welsh Language, a Wales of cohesive communities, a Healthier Wales and a More Equal Wales.



**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	<b>Priority 3 - More involved and resilient communities</b>
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Actions that will deliver Priority 3		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
	Continue to put in place arrangements that will enable residents to be involved in the services and decisions made by the Council	TBC	Agree and implement the Cwm Taf Engagement and Communications Strategy, in order to provide consistent and complementary involvement and engagement activities across partner organisations, which can be used to inform the work of all partners.	Jul-17	Chris Davies
		TBC	Further develop the RCT-wide Youth Forum, to ensure young people are able to establish their own priorities in the areas that matter to them e.g. mental health.	Jul-17	Chris Davies
		TBC	Organise an event that brings together the 5 Older Peoples Forums from across RCT to undertake engagement on the Well-Being Strategy, and launch the RCT Older Peoples web site.	Oct-17	Chris Davies
		TBC	Bring together representatives of the Youth Forum and Older Persons Forum, to trial intergenerational activity, for shared information, and understanding of the issues that affect them.	Oct-17	Chris Davies
CEAP02	Support delivery of the 'RCT Together' programme, including the Muni Arts Centre Company	CEAP02A01M01	Through the 'RCT Together' programme, work with community groups and the voluntary sector to develop proposals for community management of surplus Council premises, land and /or services	Monthly	Debra Hanney
		CEAP02A01M04	To inform the 'RCT Together' process, establish a timeline model with the development of monitoring mechanisms to record the time taken from the 'Expression of interest' in an asset to the 'Actual handover'.	Mar-18	Paula McCarthy
		ARTP2A03M02	Encourage the Muni Arts Centre Company to network within the professional arts industry, such as becoming members of Creu Cymru.	Sep-17	Angela Gould
ARTP3	Deliver a theatre programme targeted at LGBT, children, young people and families, older adults and people living with disabilities	ARTP3A01M01D	Continue dialogue with Community and Children's Services to develop and deliver relaxed screenings and performances, including Kids Club at RCT Theatres.	Jun-17	Angela Gould
		ARTP3A01M01E	Continue to deliver the Daytime Delights programme of performances and film screenings at the Coliseum Theatre.	Mar-18	Angela Gould
		ARTP3A01M01A	Consult with Older Adults and Young People's Programme Advisory Groups to determine programme content.	Sep-17	Angela Gould

Actions that will deliver Priority 3		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
ARTP2	To enrich people's lives and to increase audiences for the arts by presenting a high quality, balanced, exciting and thought provoking programme that is accessible and relevant to our communities.	ARTP2A01M01A	Present a programme of dance, drama, comedy, music and film screenings at RCT Theatres.	Mar-18	Angela Gould
		ARTP2A01M01B	Produce and present the RCT Theatres pantomime.	Dec-17	Angela Gould
		ARTP2A01M01D	Establish a Programme Advisory Group and develop a celebratory programme of works for the Coliseum Theatre's 80 <sup>th</sup> Anniversary in 2018.	Sep-17	Angela Gould
		ARTP2A01M02A	Support local schools and voluntary/amateur arts organisations to present their work within our annual programme at RCT Theatres.	Jun-17	Adrian Williams
		ARTP2A01M02B	Ensure partnership agreements are in place with all co-production partners	Mar-18	Adrian Williams
		ARTP2A02M01A	Progress dialogue with Arts Council of Wales to discuss capital works at the RCT Theatres.	Sep-17	Adrian Williams
		ARTP2A02M01B	Monitor delivery of proposed capital work during 2017/18 including work at the Coliseum Theatre, Aberdare.	Jul-17	Adrian Williams
TRAP01	Lead the work across the council to build community resilience and capacity as part of Neighbourhood Networks including developing options, identifying hub buildings, engage the key stakeholders to co-produce the network model and endorse with their support, agreeing service specification, progressing to tender and implementation	TRAP01A02M02	Complete meetings with stakeholders to engage them in the design and vision for Neighbourhood Networks	Aug-17	Sian Nowell
		TRAP01A02M03	Agree the key features of the model with stakeholders	Sep-17	Sian Nowell
		TRAP01A02M04	Establish commitment and support from potential 3 <sup>rd</sup> sector 'anchor' organisations	Sep-17	Sian Nowell
		TRAP01A03M05	Manage the transfer of buildings for the networks	Ongoing	TBC/Matthew Norton
TRAP01	Lead the work across the council to build community resilience and capacity as part of Neighbourhood Networks including developing options, identifying hub buildings, engage the key stakeholders to co-produce the network model and endorse with their support, agreeing service specification, progressing to tender and implementation	TRAP01A07M03	Undertake pre tender discussion with the 3 <sup>rd</sup> sector	Oct-17	Sian Nowell
		TRAP01A07M04	Tender process	Jan-18	Sian Nowell
		TRAP01A07M05	Award contracts	Apr-18	Sian Nowell
		TRAP01A08M01	Development forum for Network anchors to support application of the contract specification	Apr-18	Sian Nowell
		TRAP01A08M02	Arrange for the ongoing Contract management arrangements to monitor compliance with specification	Ongoing from Apr-18	Sian Nowell

**PLACE - Creating neighbourhoods where people are proud to live and work**

**Measures to support Priority 3 - More involved and resilient communities**

PI Ref	PI Description	2014/15		2015/16			2016/17		2017/18				
		RCT Actual	Target	Target	RCT Actual	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2017/18 target compare to 2015/16 Welsh Average	How does the proposed 2017/18 target compare to 2016/17 Data	How does the proposed 2017/18 target compare to 2016/17 Target	
LLSD002	% of residents satisfied with the County Borough as a place to live [Survey Data]	Not collected		Not collected			N/A	NEW-BASELINE YEAR	85	≥85	NA	Same	Same

Key:

Existing Corporate Plan high level measure

## **PLACE** - *Creating neighbourhoods where people are proud to live and work*

### **Priority 4: Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill**

Good transport infrastructure is of great benefit to residents, businesses and visitors. We are committed to investing in Highways, footways, structures, drainage improvements and flood alleviation schemes as part of the wider 'RCTinvest' scheme. These improvements **integrate** closely with our other Well-being objectives, by supporting the local Economy through improved logistics making the area more attractive to business and investment; and People by promoting active travel, improving people's health and promoting independence by making it easier for them to access local services and amenities.

Although highways development is crucial to the prosperity of the area in the short and medium term, we will balance this necessary development with investment in **long-term** strategies to find viable alternatives to car use. This includes delivery of safe community routes for walking and cycling, including designing safe routes for our children to travel to school; strategic improvements to public transport such as the A4119 bus corridor to decrease journey times and encourage people to switch to more sustainable forms of transport; and investigating the viability of new park and ride schemes to reduce traffic in our town centres. We will also mitigate the loss of natural habitats caused by our highways schemes through closely considering the impact on wildlife and putting in place alternatives or enhancements to safeguard the biodiversity of the area.

Reducing, reusing and recycling our waste is vital to reduce the environmental impact of our activities to safeguard our landscape, wildlife and natural resources for future generations. Gases produced by waste in landfill release gases that play a part in climate change, and some waste, like certain kinds of plastic, cannot be broken down and causes damage to important ecosystems. We are committed to increasing recycling levels and achieving the 70% recycling target set by Welsh Government for 2024/25, and we can only do this by **involving** residents and the community, supporting them with clear information on how to recycle and ensuring they understand the long term benefits. For example, we will use different ways of communicating including social media and visits to low recycling areas to reach communities who are not currently recycling and **collaborate** with local supermarkets to take part in promotional events.

The cleanliness of their local area is extremely important to many people, and we will continue to review the effectiveness of our street cleaning operations to enable quicker responses when problems are identified. However, the most effective way to keep our streets clean is through the **prevention** of environmental crimes such as littering, dog fouling and fly tipping. We will work with local schools, community groups, Treforest university and PCSOs to raise awareness of the personal and environmental issues caused these environmental crimes can cause, and encourage all parts of the community to take pride in their local area.

Our work in this priority, both now and in the future, will contribute to the seven national Well-being Goals, in particular a Globally Responsible Wales and a Prosperous Wales.

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	<b>Priority 4 - Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill</b>
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Actions that will deliver Priority 4		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
Continue to invest in our highways and infrastructure to improve the condition of our road network and improve traffic flow	TBC	Award the design and build tender for the Mountain Ash Cross Valley Link	Aug-17	Andrew Griffiths	
	TBC	Complete the design for the Mountain Ash Cross Valley Link	Mar-18	Andrew Griffiths	
	TBC	Deliver a series of projects to make better use of the existing highways network, for example by widening highways and providing additional lanes	Mar-18	Andrew Griffiths	
	TBC	Repair the landslip on Maerdy Mountain Road.	Nov-17	Huw Jenkins	
	TBC	Complete delivery of the roundabout modifications at the A4119 / A473	Aug-17	Andrew Stone	
	TBC	Continue to undertake improvements to our highways assets through a comprehensive programme including highway and footway resurfacing, streetlight replacement and structure repair and replacement	Mar-18	Huw Jenkins	
Deliver a variety of sustainable transport schemes throughout Rhondda Cynon Taf to promote walking, cycling and public transport, improve safety and wellbeing, provide leisure opportunities and reduce pressure on the road network	TBC	Develop safe routes in the Community for pedestrians and cyclists in Porth and Ystrad, in partnership with Welsh Government	Mar-18	Andrew Stone	
	TBC	Design new safe walking and cycling routes for pupils to access the new schools at Tonyrefail, Tonypany and Cwmamman	Mar-18	Andrew Stone	
	TBC	Deliver the Llantrisant Community cycle route	Jan-18	Andrew Stone	
	TBC	Complete a number of studies on the viability of various park and ride schemes to reduce traffic congestion and encourage modal shift	Mar-18	Andrew Stone	
	TBC	Develop works to promote a strategic bus corridor along the A4119, in partnership with Welsh Government, to reduce travel time and promote use of public transport	Mar-18	Andrew Griffiths	

Actions that will deliver Priority 4		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
CSWP1	To increase recycling levels to achieve the 70% recycling target set by Welsh Government for 2024/25 through awareness raising and participation checks and providing residents and businesses the information, bins and bags to help them recycle correctly	CSWP1A01M01	Identify areas of low recycling participation	Mar-18	C Evans
		CSWP1A01M02	Undertake door knocking exercises to ensure residents are participating in recycling	Mar-18	C Evans
		CSWP1A01M03	Monitor recycling participation and target non participating properties	Mar-18	C Evans
		CSWP1A01M04	Evaluate success of the food waste campaign funded by Recycle for Wales	Dec-17	C Evans
		CSWP1A02M01	To ensure Council website waste pages are accurate and contain timely information	Mar-18	N Jones
		CSWP1A02M02	Work in partnership with local supermarkets to take part in promotional events	Mar-18	C Evans
		CSWP1A02M03	Undertake customer satisfaction surveys as part of promotional and other events in order to inform improvements in our service provision	Mar-18	C Evans
		CSWP1A03M02	To review the effectiveness of 1. recycling bag distribution points and 2. local recycling bank facilities in order to reduce contamination of recyclable materials	Mar-18	N Jones
		CSWP1A03M03	To review the Council's method of delivering recycling bags/bins to residents and implement any required changes	Sep-17	N Jones
CSWP3	To provide an efficient waste and recycling service and reduce customer complaints by agreeing policy statement on missed collections v 'not outs' and making staff aware of current performance, future expectations and channels to feed in suggestions for improvement	CSWP3A01M01	Agree and Implement policy statement on Missed Collections v 'not outs'	Jan-18	N Jones
		CSWP3A01M02	Provide awareness raising and training for collection staff, call centre, Street Care Communications Group and elected Members on agreed policy statement and implications	Jan-18	N Jones

Actions that will deliver Priority 4		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
CSWP4	Ro raise awareness on all aspects of Streetcare portfolio. i.e. recycling, waste collection service, litter, dog fouling, fly tipping, graffiti and fly posting.	CSWP3A03M02	Ensure collection crews report instances of contaminated recycling, too many black bags and non participation in recycling so that awareness staff can be targeted to problem locations.	Mar-18	N Jones/ C Evans
		CSWP4A01M03	Increase use of Social Media in order to widen reach and promote increased awareness of campaigns	Mar-18	S Gammon
		CSWP4A01M04	Raise awareness of local enviro crimes by encouraging Community Groups, Schools, Treforest University and PCSOs to include environmental crime issues in their local areas on their web sites.	Mar-18	S Gammon
		CSWP4A02M01	Attend regular meetings with Community Groups and local PCSOs, and residents of RCT to discuss environmental crime issues and ways of resolving these problems, such as dog-fouling, fly-tipping and litter.	Mar-18	S Gammon
		CSWP4A02M02	Continue to raise awareness of personal and environmental issues caused by dog-fouling through presentations to local schools and Community Groups. the	Mar-18	S Gammon
CSWP5	Continuously review different types of technology to maintain an acceptable level of street cleanliness and productivity	CSWP5A01M01	Continue to review our use of mobile technology for quicker responses to cleansing issues identified, councillor requests and CRM queries	Mar-18	S Gammon
		CSWP5A01M02	Research new mechanical street cleaning equipment to enable staff to maintain high levels of productivity by using the best available equipment	Mar-18	S Gammon
		CSWP5A01M03	Continue to deploy surveillance equipment ( CCTV) in hot-spot areas to identify fly tipping and other enviro crimes	Mar-18	S Gammon

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Measures to support Priority 4 - Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill

PI Ref	PI Description	2014/15		2015/16			2016/17		2017/18			
		RCT Actual	Target	Target	RCT Actual	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2017/18 target compare to 2015/16 Welsh Average	How does the proposed 2017/18 target compare to 2016/17 Data	How does the proposed 2017/18 target compare to 2016/17 Target
LTHS011a	% of Principal A Roads in overall poor condition	8.0	N/A	8.7	7.2	3.7	8.7	5.6	5.4	Worse	Better	Better
THS012	The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition	9.3	10.0	10.0	8.6	11.2	7.2	7.2	6.5	Better	Better	Better
WMT004b	% of municipal waste sent to landfill	34.98	45.00	42.00	22.59	18.14	BASELINE YEAR*	2.12	5.00	TBC	TBC	TBC
WMT009b	% of municipal waste collected by local authorities and prepared for reuse and/or recycling, including source segregated biowastes that are composted or treated biologically in another way	53.82	55.00	58.00	60.49	60.19	62.00	64.69	65.0	Better	Better	Better
STS005b	% of highways inspected of a high or acceptable standard of cleanliness	99.7	95.8	95.0	100.0	96.5	95.0	99.4	95.0	Worse	Worse	Same
LLSD003	% of residents satisfied with the condition of roads and pavements [Survey Data]	Not collected		Not collected		N/A	NEW-BASELINE YEAR	36	≥36	NA	Same	Same
STS006	% of reported fly tipping incidents on relevant land cleared within 5 working days	97.72	95.00	95.00	97.81	95.26	95.00	96.87	95.00	Better	Worse	Same

Key:

Existing Corporate Plan high level measure

\* Changes to the processing of residual waste will be reflected in these indicators during 2016/17. This will be the first year of implementation of these changes.