

How are we performing compared to the rest of Wales?

In 2018/19, there were fewer nationally set measures in place. This means that there are fewer measures with which we can compare with other councils in Wales. Of the 35 national indicators we report, we can compare our performance for 19 with other Councils¹. Our comparisons show....

- 4 of our indicators were in the top quartile in Wales
- 10 indicators showed improved performance.
- 8 indicators performed better than the Wales Average.
- 5 indicators were in the bottom quartile in Wales, 1 of which had improved.
- 8 indicators showed performance declined from last year
- performance in 1 indicator remained unchanged and continued to be in the top quartile in Wales.

To see a full summary of how we performed compared to the rest of Wales in 2018/19 please view our [PI comparisons](#). To summarise, comparing our performance against other Welsh Councils we were among the top quartile in Wales for

- % of highways inspected of a high or acceptable standard of cleanliness
- % of households threatened with homelessness successfully prevented from becoming homeless
- % of empty private sector properties brought back into use during the year through direct action by the local authority
- % of non-principal (C) roads that are in overall poor condition

We were among the bottom quartile in Wales for

- % of pupil attendance in primary schools and secondary schools
- % of Year 11 school leavers known not to be in education, training or employment (NEET)
- % of principal A roads that are in overall poor condition
- % of B roads that are in overall poor condition

Comparing our performance with other councils can raise more questions than answers. This is positive as it can help us to better understand what we do, learn from better practice as well as provide us with an indication on how well we are performing. If we can see that our performance is not improving over time and remains below the Welsh Average without good reason, we can then focus on what we need to do to improve.

We have also compared our performance against the targets we set ourselves for 2018/19 and found

- 9 indicators met or exceeded target and 6 indicators were within 5% of hitting the target
- 3 indicators missed the target, all of which were also below the Wales average.

Performance indicators are not the only measure of how well services are performing, nor do they tell the whole story, but they can help. We also look at residents' views and survey

¹ We have used the most recent all Wales data from 2017/18 to compare our 2018/19 performance

responses, and the comments, compliments and complaints we receive through social media. We compare our performance with published best practice, we also consider what our auditors and inspectors are telling us. There is always something we can learn to continually improve what we do. All of these steps help us to make sure that the services we provide help to make RCT a great place to live, work and visit.

We also need to contribute to the seven national Well-being goals for Wales set out in the Well-being of Future Generations Act, which is described in more detail in section 12. In 2018, the Welsh Government published its second report, [Well-being of Wales 2018](#) which sets out the progress being made across 44 public bodies in Wales, to meet these seven national goals. Whilst the report is not about Rhondda Cynon Taf, we can use this information to look at the Council's contribution to the 7 national goals. In parallel, the Welsh Government also published for the first time a separate report on the [Well-being of Children](#) across Wales which we are using to consider what we do in RCT.