

PEOPLE - *Promoting independence and positive lives for everyone*

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	Priority 1 - Health & Social Care Services will be personalised and integrated, with more people supported to live longer in their own homes
--	---

Actions that will deliver Priority 1		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
3.1	Implement the Council's vision for adult social care, which is focused on providing personalised, integrated care with more residents being supported to live in their own homes	ADU-P1A02	Implement new structure for assessment and care management service delivery		
		ADU-P1A02M03	Fully implement new assessment and care management structures	Dec-16	Gail Holloman
		ADU-P1A04	Implement revised service eligibility and assessment arrangements to more effectively manage demand and comply with Social Service and Wellbeing Act		
		ADU-P1A04M04	a) Implement new service eligibility and assessment arrangements	May-16	Gail Holloman/ Luisa Bridgman
		ADU-P1A04M05	b) Undertake evaluation of the implementation and impact of new service eligibility and assessment arrangements	Mar-17	Gail Holloman/ Luisa Bridgman
		ADU-P1A06	Improve offer to carers for both assessment and support in accordance with the requirements of the SSWBA:		
		ADU-P1A06M01	a) Cabinet approve revised Carers Strategy and delivery plan	May-16	Gail Holloman
		ADU-P1A06M03	b) Fully implement new carers assessment operating and recording practices	Sep-16	Gail Holloman
		ADU-P2A06	Complete the development of regional learning disability commissioning strategy		
		ADU-P2A06M03	Agree commissioning strategy and local delivery plan	Dec-16	Neil Elliott
		ADU-P2A08	Develop day services strategy and implement a delivery model, which offers choice and control and supports older people, personal independence and uses resources more effectively		
		ADU-P2A08M03	Agree preferred future service delivery model	Mar-17	Gail Holloman

Actions that will deliver Priority 1		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
3.1	Implement the Council's vision for adult social care, which is focused on providing personalised, integrated care with more residents being supported to live in their own homes	ADU-P4A07	Develop accommodation strategy to secure improved accommodation options for adults with a learning disability and mental health condition.		
		ADU-P4A07M03	Agree accommodation strategy delivery plan	Jan-17	Jill Bow
		ADU-P5A02	Review supported living scheme model to ensure that provision is high quality and cost effective.		
		ADU-P5A02M04	Work with RCT Homes to redevelop a sheltered housing scheme into specialist accommodation for older people with a learning disability <i>(Further actions to be considered once scheme specification and funding proposal agreed with RCT Home)</i>	TBC	Neil Elliott
		ADU-P5A03	Develop accommodation strategy to secure improved accommodation options for older people, including development of specialist extra housing provision to enable people to remain in their own homes:		
		ADU-P5A03M04	Agree accommodation strategy delivery plan	Oct-16	Jill Bow
		ADU-P5A03M05	Deliver new extra care in Talbot Green:		
		ADU-P5A03M05i	Contract for care and support awarded	Jun-16	Neil Elliott
		ADU-P5A03M05ii	Open Talbot Green scheme	Jul-16	Neil Elliott
		ADU-P5A04	Implement agreed Cabinet decision on the future of Maesyffynnon Residential Care Home		
		ADU-P5A04M01	Complete consultation on the future of Maesyffynnon	May-16	Neil Elliott
		ADU-P5A04M02	Report to Cabinet outcomes from the consultation and implement agreed decision	Jul-16	Neil Elliott
		HOU-P1A01	Implement Planning for Housing in later Life - Strategy for Older Persons Accommodation -		
		HOU-P1A01M01	Consult on draft strategy and action plan	Apr-16	Jennifer Ellis/ Jill Bow
		HOU-P1A01M02	Implement Action Plan associated with Older Person's Accommodation strategy	Mar-18	Jennifer Ellis/ Jill Bow

Actions that will deliver Priority 1		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
3.3	Focus on provision of effective telecare, housing adaptations and community support to achieve people being supported in their homes for longer	ADU-P2A03	Complete reconfiguration of new support@home service (in-house homecare and intermediate care and reablement services)		
		ADU-P2A03M01	a) Agree new support@home service structure	Apr-16	Luisa Bridgman
		ADU-P2A03M02	b) Sign off new operating procedures and protocols for support@home service	May-16	Luisa Bridgman
		ADU-P2A03M03	c) Roll out new operating procedures and protocols for support@home service	Jun-16	Luisa Bridgman
3.4	Prioritise investment in improving the physical fitness facilities at the Council's leisure centres and work with local sports clubs and community groups to increase participation in sport and leisure	LPB-P1	Deliver the Priority Investment in Leisure and Playgrounds:		
		LPB-P1A01	Complete refurbishment of fitness studios:		
		LPB-P1A01	a) Bronwydd Pool	Apr-16	Dave Batten
		LPB-P1A02	b) Rhondda Sports LC		
			i) Phase 1 - Fitness Suite	May-16	Dave Batten
			ii) Phase 2 - Access works	Jun-16	Dave Batten
		LPB-P1A03	c) Abercynon SC		
			i) Phase 1 - Dojo	May-16	Dave Batten
			ii) Phase 2 - Fitness Suite	Jul-16	Dave Batten
		LPB-P3A02M02	d) Develop a team of staff to undertake outreach work to visit events, work places and leisure centres. This will need to be coupled with a level of on-going training in order that sales and retention become part each leisure facilities culture.	Apr-16 - Ongoing	Keith Nicholls
		LPB-P1A05	Improve play areas to better meet needs of the children and young people of Rhondda Cynon Taf by:		
		LPB-P1A05M02	a) Implementing procurement process for supply and installation on an individual play area basis.	Ongoing all projects let by Oct-17	David Batten/Lisa Austin
		LPB-P1A05M03	b) Project delivery timetable	All by Mar-17	David Batten/Lisa Austin

PEOPLE - Promoting independence and positive lives for everyone

Measures to support Priority 1 - Health & Social Care Services will be personalised and integrated, with more people supported to live longer in their own homes

		2013/14	2014/15			2015/16		2016/17				
PI Ref	PI Description	RCT Actual	RCT Actual	Target	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI/ Frequency of Reporting
LSCA014	% of clients choosing their own service providers through Direct Payments	12.54	13.02	13	N/A	13.5	12.91	13.3	N/A	Better	Worse	Monthly
TBC 1	Proportion of people assessed by adult social care in receipt of care and support plan.	N/A	N/A	N/A	N/A	N/A	N/A	NEW-BASELINE YEAR	N/A	N/A	N/A	Monthly
TBC2	% of adults who completed a period of reablement & have a reduced package of care & support 6 months later	N/A	N/A	N/A	N/A	N/A	N/A	NEW-BASELINE YEAR	N/A	N/A	N/A	Monthly
TBC 3	% of adults who completed a period of reablement & have no package of care & support 6 months later	N/A	N/A	N/A	N/A	N/A	N/A	NEW-BASELINE YEAR	N/A	N/A	N/A	Monthly
TBC 4	No. of people admitted to residential or nursing care	595	583	N/A	N/A	N/A	539	499	N/A	Better	N/A	Monthly

		2013/14	2014/15			2015/16		2016/17				
PI Ref	PI Description	RCT Actual	RCT Actual	Target	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI/ Frequency of Reporting
SCA001	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	4.57	9.43	N/A	4.83	4.7	6.79	4.83	Same	Better	Worse	Monthly
TBC 5	The average length of time older people (aged 65 or over) are supported in residential care homes	850	895	N/A	N/A	N/A	922	NEW - BASELINE YEAR	N/A	N/A	N/A	Monthly
PSR002	Average No. of calendar days taken to deliver a DFG	232	205	270	231	250	186	220	Better	Worse	Better	Monthly
LCS002	No. of visits to local authority sports and leisure centres per 1,000 population where the visitor will be participation in Physical Activity	9,917	8,155	8,155	8,662	8,155	7,425	8,250	Worse	Better	Better	Monthly
LLCS020	% of adults who reported meeting physical activity guidelines in the past week	26	27	N/A	31	N/A	N/A	28	Better	Better	N/A	Annually
LLCS021	% of Year 3-11 juniors participating in a physical activity at least 3 times a week	N/A	38	N/A	48	N/A	44	45	Worse	Better	N/A	Bi-Annually

PEOPLE - Promoting independence and positive lives for everyone

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	Priority 2 - Redesigned local services - integrated and efficient
--	--

Actions that will deliver Priority 2		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
1.1	Oversee a significant change in the Council's approach to early intervention and prevention as a means of managing demand for social care services, with a focus on promoting people's independence	ADU-P2A07	Adults and Children's Services will work to ensure that the transition to adult social care is improved and enables young people to have increased control over their lives		
		ADU-P2A07M03	Determine needs of all young people aged 14+ who are likely to transition to adult social care	Dec-16	Gail Holloman
		ADU-P2A07M04	Roll out new transition protocols	Mar-17	Gail Holloman
		ADU-P2A02	Work with Children's Services to review quality and equity of occupational therapy provision across Adult and Children's Services		
		ADU-P2A02M04	Fully implement new occupational therapy service model	Mar-17	Neil Elliott
		ETC-P3A05M02	Work with partners to ensure the coordinated delivery of the Cwm Taf Ageing Well in Wales Action Plan 2016-17	Mar-17	Rhian Webber
		HOU-P4A02	To undertake targeted housing activity in identified communities:		
		HOU-P4A02M01	Deliver the Housing and Health Action Area in Tylorstown <ul style="list-style-type: none"> • Continue survey work • Deliver grants • Deliver health improvement programmes in partnership with the LHB • Consider a business case for implementing a Selective Licensing Scheme in Treforest 	Mar-17	Jennifer Ellis/Ian Jones

Actions that will deliver Priority 2		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
1.1	Oversee a significant change in the Council's approach to early intervention and prevention as a means of managing demand for social care services, with a focus on promoting people's independence	TBC	Create equitable and accessible services across Cwm Taf for substance misuse that meet the needs of service users:		
		TBC	Deliver a single commissioning strategy across Cwm Taf bringing the Substance Misuse Action Fund and UHB ring fenced allocations together	Mar-17	Derek James
		TBC	Review the service delivery model for the specialist secondary care services and develop/commission a new service model from 2017/18.	Mar-17	Derek James
		TBC	Establish a single, coherent Tackling Poverty approach across the Council that will mitigate and minimise the impact of poverty		
		TBC	Implement a single outcomes framework from which the Council's Tackling Poverty approach can be measured	TBC	Derek James
		TBC	Complete a needs assessment of current provision to establish a baseline	TBC	Derek James
		TBC	Develop joint commissioning arrangements	TBC	Derek James

Measures to support Priority 2 - Redesigned local services - integrated and efficient

		2013/14	2014/15			2015/16		2016/17				
PI Ref	PI Description	RCT Actual	RCT Actual	Target	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI/ Frequency of Reporting

Progress to be measured through qualitative information as set out in the actions above

PEOPLE - Promoting independence and positive lives for everyone

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	Priority 3 - Rhondda Cynon Taf's children and young people will receive a great start in life
--	--

Actions that will deliver Priority 3		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
5.3	Further develop the Multi Agency Safeguarding Hub and to use the information gathered to identify issues that may impede the development of a successful childhood. It will realign existing services to promote effective outcomes to unmet need	CHS-P1A01	Implement a clearly defined early intervention prevention threshold and risk assessment framework for early intervention prevention services that is outcome focused:		
		CHS-P1A01M01	a) Complete an audit of MASH to determine whether key performance measures are being achieved.	Aug-16	Tracey Prosser
		CHS-P1A01M03	b) Prepare and implement a detailed project plan to deliver transition from paper to electronic means to include:- - Business process mapping; - Data migration; - Identifying management information/measures needs / service outcomes, and - Training	Aug-16	Nia Thomas
		CHS-P1A01M04	c) Implement the Early Years Performance Management System Plan	Mar-17	Nia Thomas
		CHS-P1A01M08	Implement the necessary changes identified by evaluation of the new arrangements for information, advice and assistance	Mar-17	Nia Thomas

Actions that will deliver Priority 3		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
5.4	Work with families to intervene early where issues arise and commission effective family support arrangements to keep families together, where it is safe and in the best interest of the children to do	CHS-P4A02	Strengthen quality assurance mechanisms to improve consistency and attain defined standards:		
		CHS-P4A02M01 - CHS-P4A02M05	a) Map existing quality assurance mechanisms deployed within Children's Services b) Document a suitable quality assurance framework and delivery plan to address identified gaps c) Approve quality assurance framework and delivery plan d) Implement quality assurance delivery plan – more milestones to be added as necessary e) Monitor progress and evaluate the effectiveness of the QA framework as outlined within the framework document	Monthly / Quarterly	Clair Ruddock
5.2	Where children may be at risk, maintain a multi-agency response that brings together different professionals to share information quickly and effectively, respond appropriately thereby reducing the need for re-referrals	CHS-P2	We will take appropriate steps to protect and safeguard children and young people who need care and support and carers who need support from abuse and neglect or any other kind of harm		
		CHS-P2A01M10	Existing transition protocols reviewed and revised, draft protocols for future service delivery developed, consulted upon and implemented.	Mar-17	Julie Clark

Measures to support Priority 3 - Rhondda Cynon Taf's children and young people will receive a great start in life

PI Ref	PI Description	2013/14	2014/15			2015/16		2016/17				
		RCT Actual	RCT Actual	Target	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI/ Frequency of Reporting
TBC 6	No. of children & young people requiring intervention from statutory services	N/A	N/A	N/A	N/A	N/A	37.57	35.00	N/A	Better	N/A	Monthly
TBC 7	No. of looked after children	650	621	N/A	N/A	N/A	623	592	N/A	Better	N/A	Monthly
TBC 8	% of re-registrations of children on Local Authority CPR	11.24	5.73	N/A	N/A	N/A	8.22	8.00	N/A	Better	N/A	Monthly
TBC 9	% of Looked After Children returned home in less than 12 weeks	26.5	22.09	N/A	N/A	N/A	20.52	20.52	N/A	Same	N/A	Monthly
TBC 10	% of Looked After Children returned home between 12-24 weeks	11.11	7.36	N/A	N/A	N/A	9.61	9.61	N/A	Same	N/A	Monthly
TBC 11	% of Looked After Children returned home after 24 weeks	62.39	70.55	N/A	N/A	N/A	69.87	69.87	N/A	Same	N/A	N/A

		2013/14	2014/15			2015/16		2016/17				
PI Ref	PI Description	RCT Actual	RCT Actual	Target	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI/ Frequency of Reporting
TBC 12	% of all care leavers who are in education, training or employment at 12 months after leaving care	N/A	N/A	N/A	N/A	N/A	N/A	NEW - BASELINE YEAR	N/A	N/A	N/A	N/A
TBC 13	% of all care leavers who are in education, training or employment at 24 months after leaving care	N/A	N/A	N/A	N/A	N/A	N/A	NEW - BASELINE YEAR	N/A	N/A	N/A	N/A

PEOPLE - *Promoting independence and positive lives for everyone*

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	Priority 4 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe
--	--

Actions that will deliver Priority 4		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
9.4	Continue to strengthen the effectiveness of the partnership approach to preventing domestic violence through coordinating service provision to help those at high risk of repeat victimisation	HOU-P5A01	Assist in the delivery of the Violence against Women, Domestic Abuse and Sexual Violence (VAWDA) Act		
		HOU-P5A01M01	Develop a joint strategy to fulfil the requirements of the Act	Mar-17	Cheryl Emery

PEOPLE - Promoting independence and positive lives for everyone

Measures to support Priority 4 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe

PI Ref	PI Description	2013/14	2014/15		2015/16		2016/17					
		RCT Actual	RCT Actual	Target	All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI/ Frequency of Reporting
TBC 14	% of clients reporting no abuse experienced in the past month/since Intake	N/A	N/A	N/A	N/A	N/A	N/A	NEW-BASELINE YEAR	N/A	N/A	N/A	N/A
LPPN135b	% of clients reporting feeling safer as a result of IDVA intervention	85	78	85	N/A	85	82	TBD	N/A	N/A	N/A	N/A
LPPN137	% of clients reporting that their quality of life had improved as a result of IDVA intervention	84	74	85	N/A	80	81	TBD	N/A	N/A	N/A	N/A
TBC 15	% of clients stating that they were confident in accessing support in future	N/A	N/A	N/A	N/A	N/A	N/A	NEW-BASELINE YEAR	N/A	N/A	N/A	N/A