

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	<b>Priority 1 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe</b>
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Actions that will deliver Priority 1		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
9.1	Work with communities and partners to achieve long-term sustained reductions in crime, building on reductions achieved to date. The aim is to further reduce all crimes including the '7 Key Neighbourhood Crime Types' - Burglary, Violence with Injury, Robbery, Theft from Person, Criminal Damage, Theft of Motor Vehicle and Theft From Motor Vehicle	ETC-P2	<b>Deliver Community Safety Services and Programmes that promote Rhondda Cynon Taf as a safe place to live with high levels of community cohesion</b>		
		ETC-P2 A02M01	To deliver the new work programme to focus on first time offenders aged 18-25 to reduce re-offending and ASB and to launch the programme	Mar-17	Community Safety & Licensing Manager - TBC
		ETC-P2 A05M02	Deliver the Community Alcohol Partnership programme for Porth	Mar-17	Community Safety & Licensing Manager - TBC and Tony O'Leary
		ETC-P2 A05M03	Provide an up date to Scrutiny Committee on the targeted and intelligence led operations undertaken to tackle underage sales of alcohol and other age restricted products and consider the impact of this work and next steps (where relevant)	Mar-17	Tony O'Leary
			Deliver targeted awareness raising activities promoting community safety within communities (with the aim of helping to prevent crime / anti social behaviour)	Mar-17	Tony O'Leary
		ETC-P2 A05M04	Consider the Licensing Committee and Sub Committee arrangements to ensure effective promotion and policing of Licensing Policy Objectives (and how / if they contribute to Community Safety)	Mar-17	Community Safety & Licensing Manager - TBC
		ETC P3A09M01	Continue to prioritise criminal investigations and joint enforcement operations with South Wales Police aimed at tackling rogue traders and door step crime	Mar-17	Tony O' Leary
		ETC P3A09	To implement the Wales Heads of Trading Standards control strategy for Wales priorities of: i) Tackling fraudulent trading practices; ii) Protecting vulnerable consumers; iii) Supporting reputable business; by taking action to protect vulnerable consumers from sharp practice, the shadow economy and rogue traders	Mar-17	Tony O' Leary
		ETC P3A10	iv) Food chain integrity, and v) Health improvement; by taking action to protect consumers from illegal goods	Mar-17	Tony O'Leary
		ETC P3A10M01	Deliver actions to reduce availability of illicit tobacco and alcohol and misdescribed foods	Mar-17	Tony O'Leary
		CHS-P1A02	Fully implement the Youth Justice Plan	Mar-17	Jason O'Brien

Actions that will deliver Priority 1		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
9.3	Work in partnership to reduce the under-reporting of hate crime	ETC P2A03	<b>Promote Community Cohesion and Increase awareness and reporting of hate crime in RCT</b>		
		ETC P2A03M01	Deliver a training programme to educate target audiences about the prevention of terrorism and radicalisation and to increase awareness of hate crime and how to report it	Mar-17	Community Safety & Licensing Manager - TBC
		ETC P2A03M02	Support and deliver activities during National Hate Crime Awareness week targeting the public and partner agencies to increase understanding of how to respond to incidents of hate crime	Nov-16	Community Safety & Licensing Manager - TBC
		ETC P2A03M03	Work through the Community Safety Partnership to support the Channel Panel and Contest Board to identify and act to combat risks of terrorist and extremist behaviour in RCT	Mar-17	Community Safety & Licensing Manager - TBC & Louise Davies

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To which of the Council’s challenges and opportunities, as outlined in the Council’s draft Corporate Plan, will this action respond?	Priority 1 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe
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Measures to support Priority 1 - Rhondda Cynon Taf will be amongst the safest places in Wales, with high levels of community cohesion, and residents feeling safe

PI Ref	PI Description	2013/14	2014/15			2015/16		2016/17				
		RCT Actual	RCT Actual	Target	2014/15 All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI /Frequency of Reporting
Possible New PI	No. of people reporting that they feel safe [SWP Compass Survey]	Not collected	Not collected			Not collected		TBD	NA	NA	NA	No/ Annual
LPPN127	% of vulnerable repeat victims of anti-social behaviour that feel safer as a result of intervention	78	82	75	Local measure No national	80	91	90	NA	Worse	Better	Yes/ Qtrly
LPPN154	% of 18-25 year olds accepted into the programme who do not reoffend within 6 months of completing the intervention	Not collected	Not collected			Not collected		NEW-BASELINE YEAR	NA	NA	NA	No/ Qtrly
Possible New PI	Police recorded incidents of antisocial behaviour [SWP Data]	Not collected	Not collected			Not collected		TBD	NA	NA	NA	Yes/ Half Yrly
LPPN155	% of people receiving training on hate crime who report an increased awareness of hate crime reporting procedures	Not collected	Not collected			Not collected		NEW-BASELINE YEAR	NA	NA	NA	No/ Qtrly

Key:  
Existing Corporate Plan high level measure

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	Priority 2 - Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents
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Actions that will deliver Priority 2		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
8.1	Develop more innovative ways of maintaining its parks and green spaces, including working in partnership with community groups and focusing on using parks to achieve wider public health priorities for residents of the County Borough	LPB-P5A03M01	Provide annual work schedule to the clubs for all outdoor facilities	Jun-16	Parks & Countryside Manager
		LPB-P5A03M02	Provide regular updates on pitch condition and work undertaken via social media	Ongoing	Parks & Countryside Manager
		LPB-P5A05	Monitor progress and impact of infrastructure investment in play areas and 3G sport pitches	Mar-17	Parks & Countryside Manager

Measures to support Priority 2 - Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents

		2013/14	2014/15			2015/16		2016/17				
PI Ref	PI Description	RCT Actual	RCT Actual	Target	2014/15 All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI /Frequency of Reporting
NEW - TBC	% of residents satisfied with our parks and open spaces for leisure, enjoyment and sport [Survey Data]	Not collected	Not collected			Not collected		NEW-BASELINE YEAR	NA	NA	NA	Yes/Annual

Key:  
Existing Corporate Plan high level measure

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	<b>Priority 3 - More involved and resilient communities</b>
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Actions that will deliver Priority 3		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
2.2	Build stronger partnerships with community groups	TBC	<b>Explore the potential of establishing Friends Groups at Porth, Hirwaun and Mountain Ash Libraries (in response to issues raise at the Consultation meetings)</b>		
		LBR P4A02M02	Work in partnership with a local community group to upgrade facilities at Tonypany and to deliver more community-focussed activities at the library	Apr-16 onwards	Wendy Edwards
		LBR P4A02M04	Work with Rhydyfelin Support Group to progress and monitor the rebuilding project	Bi-monthly meetings	Wendy Edwards/ Nick Kelland
		ETC P2A02M02	Work with multi agencies to ensure the successful relocation and re-settlement of Syrian Refugee families into Communities within RCT	Dec-16	Community Safety & Licensing Manager - TBC/ Philip Howells
2.1	Implement its RCT Together Community Participation Programme to achieve its vision of greater community collaboration and resilience	CXART P3A02	<u><b>Muni Arts Centre</b></u> Work collaboratively with the new Muni Arts Centre company to explore Arts and Community activity	Jul-16	New Strategic Arts Service Manager (TBC)
		CXHTG P4A01M01	<u><b>Cynon Valley Museum Trust (CVMT)</b></u> Support the CVMT to retain Museum Accreditation status	2016/17 (date of accreditation to be determined)	Heritage Manager (TBC)
		CXHTG P4A02M02	Support the training of Trust employees / trustees / volunteers to run museum	Sep-16	Collections Assistant
		TBC	Monitor the support and impact provided to community groups through the Community Enabling Fund and Community Action Fund	Mar-17	Debra Hanney
		CEA P3A01M02	Review the support needs of community groups in taking on services or assets (including direct engagement with groups and reviewing the role of the Voluntary Sector Liaison Committee)	Mar-17	Debra Hanney

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Measures to support Priority 3 - More involved and resilient communities

		2013/14	2014/15			2015/16		2016/17				
PI Ref	PI Description	RCT Actual	RCT Actual	Target	2014/15 All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI /Frequency of Reporting
NEW - TBC	% of residents satisfied with the County Borough as a place to live [Survey Data]	Not collected	Not collected			Not collected		NEW-BASELINE YEAR	NA	NA	NA	Yes/Annual

Key:  
Existing Corporate Plan high level measure

**PLACE - Creating neighbourhoods where people are proud to live and work**

To which of the Council's challenges and opportunities, as outlined in the Council's draft Corporate Plan, will this action respond?	<b>Priority 4 - Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill</b>
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Actions that will deliver Priority 4		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
7.2	Invest a further £20 million in road, highways infrastructure and pavement networks over the next four years, on top of the £35 million in additional investment since 2011	CSH-P1A01M06	Provide an up date on the impact of key investment projects in 2015/16 (for example, Upper Boat Gyratory, Sardis Road Gyratory and street lighting)	Sep-16	H Jenkins
		CSH-P1A01M05	Provide a half year up date to Scrutiny Committee on delivery of the Highways / Transportation infrastructure investment programme (as agreed by Council on 28th Oct 15 and 10th Mar 16)	Sep-16	R Waters
		CSH-P1A01	Review and update the Highways Asset Management Plan (HAMP) to ensure that the principal assets have been identified and form part of the Plan, and relevant document and service standards agreed	Mar-17	R Waters
CSW-P1	Increase recycling levels to achieve the 64% recycling target set by Welsh Government for 2019/20	CSW-P1A01	<b>Put in place awareness raising and participation checks in areas of low recycling to include:</b>		
		CSW-P1A01M01	* Analyse recycling participation rates and agree, in consultation / review with the Scrutiny Committee, specific areas to target (i.e. those that have low participation rates)	Jul-16	C Evans
		CSW-P1A01M02	* Undertake targeted work in the agreed areas (including elected Member involvement as deemed appropriate by the Committee)	Sep-16	C Evans
		CSW-P1A01M04	* Provide feedback to the Scrutiny committee on the impact that the targeted work had and areas / ideas for improvement	Nov-16	C Evans
		CSW-P1A02M01	Improve the communication of information to residents through the use of Social Media campaigns and Internet updates	Mar-17	N Jones
		CSW-P3A01	Draft a policy statement on missed collections versus 'not outs' and report to Scrutiny Committee for review (following which a final draft is reported to Cabinet for consideration)	Jan-17	N Jones
		CSW-P1A02M03	Work in partnership with local supermarkets to take part in promotional events	Mar-17	C Evans



Actions that will deliver Priority 4		Ref	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer
CSW-P1	Increase recycling levels to achieve the 64% recycling target set by Welsh Government for 2019/20 - continued	CSW-P1A02M04	Undertake customer satisfaction surveys to improve our service provision and report findings to the Scrutiny Committee	Mar-17	C Evans
		CSW-P3A03M03	Provide an up date to Scrutiny Committee of the performance of the Llantrisant and Treherbert Community Recycling Centres (including resident feedback)	TBC	TBC
		CSW-P1A03M03	Reviewing the Council's method of delivering recycling bags, in consultation with Scrutiny Committee, to help residents and businesses to recycle correctly	Sep-16	N Jones
7.1	Maintain a clean County Borough by improving cleansing routes and ensuring that town centre and residential areas are regularly reviewed to ensure a consistent standard of cleanliness	CSW-P4	<b>Raise awareness on all aspects of Streetcare portfolio (recycling, waste collection service, litter, dog fouling, fly tipping, graffiti and fly posting)</b>		
		CSW-P4A02M02	Analyse hot spot areas for litter and dog fouling and agree, in consultation / review with the Scrutiny Committee, specific areas to target	Mar-17	S Gammon
		CSW-P4A02M03	Undertake targeted work in the agreed areas (including elected Member involvement as deemed appropriate by the Committee)	Mar-17	S Gammon
		CSW-P4A02M04	Provide feedback to the Scrutiny committee on the impact that the targeted work had and areas / ideas for improvement	Mar-17	S Gammon
		CSW-P4A01M01	Arrange a schedule of presentations to Primary Schools in Rhondda Cynon Taf	Mar-17	S Gammon
		CSW-P4A01M02	Treforest Student Liaison Officer to continue to meet and work with students and residents in Treforest regarding any waste, recycling and litter issues and provide feedback to the Scrutiny Committee	Mar-17	S Gammon
		CSW-P4A01M03	Utilise Facebook and Twitter to promote our campaigns and raise awareness	Mar-17	S Gammon
		CSW-P4A01M04	Encourage Community Groups, Schools, Treforest University and PCSOs to include environmental crime issues in their local areas on their web sites	Mar-17	S Gammon
		CSW-P4A01M05	Continue to report offenders on 'Who Done It 'web page	Mar-17	S Gammon

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**Measures to support Priority 4 - Rhondda Cynon Taf's local environment will be clean and attractive, with well-maintained roads and pavements, flowing traffic, increased recycling and less waste sent to landfill**

PI Ref	PI Description	2013/14	2014/15		2015/16		2016/17					
		RCT Actual	RCT Actual	Target	2014/15 All Wales Average	Target	RCT Actual	Proposed Target	How does the proposed 2016/17 target compare to 2014/15 Welsh Average	How does the proposed 2016/17 target compare to 2015/16 Data	How does the proposed 2016/17 target compare to 2015/16 Target	Corporate Plan PI /Frequency of Reporting
THS012	<b>The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition</b>	9.9	9.3	10.0	11.9	10.0	8.6	7.7	Better	Better	Better	Yes/ Annual
WMT004b	% of municipal waste sent to landfill	41.56	34.98	45.00	29.38	42.00	22.59	BASELINE YEAR*	TBC	TBC	TBC	No/ Qtrly
LWMT012	% of local authority collected municipal waste that is use to recover heat and power	9.70	15.00	N/A	N/A	N/A	25.95	BASELINE YEAR*	N/A	N/A	N/A	No/ Qtrly
WMT009b	<b>% of municipal waste collected by local authorities and prepared for reuse and/or recycling, including source segregated biowastes that are composted or treated biologically in another way</b>	49.31	53.82	55.00	56.24	58.00	60.49	62.00	Better	Better	Better	Yes/ Qtrly
STS005b	<b>% of highways inspected of a high or acceptable standard of cleanliness</b>	99.7	99.7	95.8	96.9	95.0	100.0	95.0	Worse	Worse	Same	Yes/ Qtrly
NEW - TBC	<b>% of residents satisfied with the condition of roads and pavements [Survey Data]</b>	Not collected	Not collected			Not collected		NEW-BASELINE YEAR	N/A	N/A	N/A	Yes/ Annual
STS006	<b>% of reported fly tipping incidents on relevant land cleared within 5 working days</b>	99.26	97.72	95.00	93.05	95.00	97.81	95.00	Better	Worse	Same	Yes/ Qtrly

Key:

**Existing Corporate Plan high level measure**

\* Changes to the processing of residual waste will be reflected in these indicators during 2016/17. This will be the first year of implementation of these changes.