# RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

# MUNICIPAL YEAR 2015/16

## COMMITTEE:

Item No. 6

AUDIT COMMITTEE

7<sup>th</sup> September 2015

Internal Audit Performance

# REPORT OF:-GROUP DIRECTOR, CORPORATE & FRONTLINE SERVICES

# Author: Marc Crumbie (Operational Audit Manager)

# (01443) 680779

# 1. PURPOSE OF THE REPORT

1.1 This report provides the performance information in respect of the Internal Audit Service up to 31<sup>st</sup> July 2015.

## 2. <u>RECOMMENDATIONS</u>

It is recommended that Members:

- 2.1 Review the information contained within the report and seek clarity and explanation where there are areas of concern.
- 2.2 Consider what comments and recommendations, if any, they wish to make.

## 3. BACKGROUND

- 3.1 As part of an ongoing commitment to provide Members with regular updates, this report sets out details of the performance of Internal Audit between 1<sup>st</sup> April 2015 and 31<sup>st</sup> July 2015.
- 3.2 The audit plan is provided at Appendix 1 and includes the status of each planned audit review along with the quarter in which the audit is/was planned to commence. Appendix 2 provides detailed performance information for each review that has commenced (i.e. In Progress, Draft/Final Report Issued). Appendix 3 provides a summary of the status of all recommendations made by the Internal Audit Service, categorised under the relevant Service Group of the Council.

3.3 At 31<sup>st</sup> July 2015, 21% of the Audit Plan had been completed to report stage. Table 1 illustrates how the percentage of the audit plan completed to report stage compares with previous financial years:

#### TABLE 1 – Previous Year's Performance

	2015/16	2014/15	2013/14
July	21%	19%	23%

### 4. <u>SUMMARY</u>

4.1 Monitoring the performance of Internal Audit is a key responsibility for Audit Committee. This report provides Audit Committee with detailed information with which the performance of the service can be reviewed and scrutinised.

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### LOCAL GOVERNMENT ACT, 1972

#### as amended by

#### THE ACCESS TO INFORMATION ACT, 1985

#### RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

#### LIST OF BACKGROUND PAPERS

#### AUDIT COMMITTEE

# 7<sup>th</sup> September 2015

## **Report of the Group Director, Corporate & Frontline Services**

Author: Marc Crumbie (Operational Audit Manager).

#### Item

#### File Ref:

- 6. Internal Audit Performance IA / MC
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# Appendix 1 - Monitoring the Internal Audit Plan 2015/16

	PRIORITY	PLANNED QTR	STATUS
CHIEF EXECUTIVE			
<b>CABINET OFFICE &amp; PUBLIC RELATIONS</b>			
HERITAGE SERVICE	Medium	QTR 2	Planned
THEATRES	Medium	QTR 2	In Progress
HUMAN RESOURCES			
SICKNESS ABSENCE POLICIES AND PROCEDURES	High	QTR 1	Draft Report Issued
<b>REGENERATION &amp; PLANNING</b>			
VIBRANT AND VIABLE PLACES	High	QTR 4	Planned
LEGAL AND DEMOCRATIC SERVICES			
ELECTORAL REGISTRATION SERVICES	Medium	QTR 2	Planned
COMMUNITY & CHILDREN'S SERVICES			
ADULT LOCALITY SERVICES & SHORT TERM INTERVENTION	<u>l</u>		
INDEPENDENT RESIDENTIAL ESTABLISHMENTS	Medium	QTR 2	Planned
DIRECT PAYMENTS	High	QTR 2	Planned
MASH - ADULT SERVICES	High	QTR 3	Planned
CHILDREN'S SERVICES			
CHILDREN'S SERVICES - REVISED OPERATING MODEL	High	QTR 4	Planned
MASH - CHILDREN'S SERVICES	High	QTR 4	Planned
PREVENTION SERVICES	High	QTR 2	Planned
DIRECT SERVICES, BUSINESS & HOUSING			
COMMUNITIES FIRST	High	QTR 2	Planned
HOMELESSNESS - COMMUNITY HOUSING REGISTER	High	QTR 4	Planned
RESIDENTIAL CARE	Medium	QTR 1	In Progress

	PRIORITY	PLANNED QTR	STATUS
COMMUNITY EQUIPMENT SERVICE	Medium	QTR 2	Planned
PUBLIC HEALTH AND PROTECTION			
LLWYDCOED CREMATORIUM	Low	QTR 2	In Progress
REGISTRATION SERVICES	Medium	QTR 3	Planned
CRIMINAL REMEDY ORDERS	High	QTR 3	Planned
SUBSTANCE MISUSE	High	QTR 3	Planned
SEXUAL ABUSE & DOMESTIC VIOLENCE	High	QTR 4	Planned
LEISURE ESTABLISHMENT SYSTEMS REVIEW	Medium	QTR 2	Planned
CORPORATE & FRONTLINE SERVICES			
CORPORATE ESTATES			
ENERGY MANAGEMENT	High	QTR 2	Planned
BUILDING MAINTENANCE	High	QTR 2	Planned
CUSTOMER CARE & IT			
MANAGEMENT AND CONTROL OF I.T ASSETS	High	QTR 2	Planned
FINANCIAL SERVICES			
BUDGETARY CONTROL	High	QTR 3	Planned
GENERAL LEDGER & ACCOUNTING	Low	QTR 3	Planned
TAXATION	High	QTR 3	Planned
CAPITAL ACCOUNTING & ASSET REGISTER	High	QTR 3	Planned
ADMINISTRATION OF TRUST FINDS	Low	QTR 3	Planned
TREASURY MANAGEMENT	Medium	QTR 3	Planned
PAYROLL	High	QTR 3	Planned
CREDITORS	High	QTR 3	Planned
PENSIONS	Medium	QTR 3	Planned
INCOME, DEBTORS & DEBT RECOVERY	High	QTR 3	Planned

	PRIORITY	PLANNED QTR	STATUS
HOUSING BENEFITS	High	QTR 3	Planned
COUNCIL TAX	High	QTR 3	Planned
NDR	High	QTR 3	Planned
FRONTLINE SERVICES - HIGHWAYS AND STREETCARE			
WASTE MANAGEMENT	High	QTR 4	Planned
FLEET MANAGEMENT AND MAINTENANCE	High	QTR 1	Draft Report Issued
HIGHWAYS MAINTENANCE	High	QTR 2	Planned
RECYCLING - AWARENESS AND ENFORCEMENT	High	QTR 2	Planned
GRANT CLAIMS			
GRANT CLAIMS 2015/16	Low	QTR 1	Planned
EDUCATION & LIFELONG LEARNING			
ACCESS & ENGAGEMENT & INCLUSION			
EDUCATION OTHER THAN AT SCHOOL	High	QTR 1	Final Report Issued
ATTENDANCE	High	QTR 4	Planned
SCHOOLS & COMMUNITY			
DCELLS	High	QTR 3	Planned
SAFEGUARDING DBS CHECKS	High	QTR 4	Planned
DATA MANAGEMENT	High	QTR 1	In Progress
FRAMEWORK FOR EXCELLENCE IN TEACHING	High	QTR 4	Planned
EMPLOYMENT STATUS	High	QTR 1	In Progress
PRIMARY SCHOOLS			
ALAW PRIMARY SCHOOL	Medium	QTR 3	Planned
CILFYNYDD PRIMARY SCHOOL	Medium	QTR 3	Planned
COEDPENMAEN PRIMARY SCHOOL	Medium	QTR 3	Planned
CRAIG YR HESG PRIMARY SCHOOL	Medium	QTR 1	Final Report Issued
CWMAMAN INFANTS SCHOOL	Medium	QTR 3	Planned

	PRIORITY	PLANNED QTR	STATUS
CYMMER JUNIOR SCHOOL	Medium	QTR 3	Planned
DOLAU PRIMARY SCHOOL	Medium	QTR 1	Final Report Issued
FFYNON TAF PRIMARY SCHOOL	Medium	QTR 3	Planned
LLANHARAN PRIMARY SCHOOL	Medium	QTR 1	Final Report Issued
MAERDY COMMUNITY PRIMARY SCHOOL	Medium	QTR 1	Final Report Issued
MAES Y COED PRIMARY SCHOOL	Medium	QTR 1	Draft Report Issued
MAES Y BRYN PRIMARY SCHOOL	Medium	QTR 1	Draft Report Issued
PENDERYN COMMUNITY PRIMARY SCHOOL	Medium	QTR 2	Draft Report Issued
PENGEULAN PRIMARY SCHOOL	Medium	QTR 1	Draft Report Issued
PENYGRAIG INFANTS SCHOOL	Medium	QTR 1	Final Report Issued
PENYGRAIG JUNIOR SCHOOL	Medium	QTR 1	Final Report Issued
PENYRENGLYN COMMUNITY PRIMARY SCHOOL	Medium	QTR 1	Final Report Issued
PONTYCLUN PRIMARY SCHOOL	Medium	QTR 1	Draft Report Issued
ST MARGARET'S CATHOLIC PRIMARY SCHOOL	Medium	QTR 3	Planned
TYLORSTOWN PRIMARY SCHOOL	Medium	QTR 1	Final Report Issued
YNYSWEN INFANTS SCHOOL	Medium	QTR 3	Planned
YGG BODRINGALLT	Medium	QTR 1	Final Report Issued
YGG EVAN JAMES	Medium	QTR 3	Planned
YGG LLYN Y FORWYN	Medium	QTR 3	Planned
YGG TONYREFAIL	Medium	QTR 1	Final Report Issued
YGG YNYSWEN	Medium	QTR 3	Planned
YSGOL YR EOS	Medium	QTR 3	Planned
CEFN PRIMARY SCHOOL	Medium	QTR 3	Planned
LLANTRISANT PRIMARY SCHOOL	Medium	QTR 3	Planned
YNYSHIR PRIMARY SCHOOL	Medium	QTR 1	Final Report Issued
YGG LLWYNCELYN	Medium	QTR 3	Planned

	PRIORITY	PLANNED QTR	STATUS
YGG PONT SION NORTON	Medium	QTR 3	Planned
S.E.N. SCHOOLS			
MAESGWYN SCHOOL	High	QTR 1	Draft Report Issued
SECONDARY SCHOOLS			
ABERDARE COMMUNITY SCHOOL	High	QTR 4	Planned
YG RHYDYWAUN	High	QTR 1	Final Report Issued
MOUNTAIN ASH COMPREHENSIVE SCHOOL	High	QTR 4	Planned
TREORCHY COMPREHENSIVE SCHOOL	High	QTR 4	Planned
TONYPANDY COMMUNITY COLLEGE	High	QTR 4	Planned
YSGOL GYFUN Y CYMER	High	QTR 4	Planned
PONTYPRIDD HIGH SCHOOL	High	QTR 4	Planned
BRYN CELYNNOG COMPREHENSIVE SCHOOL	High	QTR 2	Planned
ST JOHN BAPTIST CIW HIGH SCHOOL	High	QTR 1	Draft Report Issued
CARDINAL NEWMAN RC COMPREHENSIVE	High	QTR 4	Planned
SMALL GRANT CLAIMS			
POST 16 GRANT	High	QTR 4	Planned
WHOLE AUTHORITY ARRANGEMENTS			
WHOLE AUTHORITY ARRANGEMENTS			
PERFORMANCE INDICATORS	High	QTR 1	In Progress
AMGEN			
AMGEN			
CREDITORS	Medium	QTR 3	Planned
DEBTORS	Medium	QTR 3	Planned
PAYROLL	Medium	QTR 3	Planned
GENERAL LEDGER	Low	QTR 3	Planned
MANAGEMENT OF RECYCLATE	High	QTR 2	Planned

	PRIORITY	PLANNED QTR	STATUS				
CENTRAL SOUTH CONSORTIUM JOINT EDUCATION SERVICE							
CENTRAL SOUTH CONSORTIUM JOINT EDUCATION SERVICE							
CSC - PAYROLL	Medium	QTR 3	Planned				
CSC - CREDITORS	Medium	QTR 3	Planned				
CSC - DEBTORS	Medium	QTR 3	Planned				
CSC - GENERAL LEDGER	Low	QTR 3	Planned				

Audit Name	Status	Fieldwork start date	Fieldwork end date	Date draft report issued	Total days: End of fieldwork to issue of draft report	Date: Management response	Timeliness of management response	Date: Final report	Days between Management response and issuing final report
THEATRES	In Progress	05/08/2015			N/A		N/A		N/A
SICKNESS ABSENCE POLICIES & PROCEDURES	Draft Report Issued	02/06/2015	13/07/2015	21/07/2015	8		N/A		N/A
RESIDENTIAL CARE	In Progress	09/07/2015			N/A		N/A		N/A
LLWYDCOED CREMATORIUM	In Progress	28/07/2015	31/07/2015	17/08/2015	17		N/A		N/A
FLEET MANAGEMENT AND MAINTENANCE	Draft Report Issued	01/06/2015	14/07/2015	16/07/2015	2		N/A		N/A
EDUCATION OTHER THAN AT SCHOOL	Final Report Issued	02/06/2015	26/06/2015	30/06/2015	4	07/07/2015	7	07/07/2015	0
DATA MANAGEMENT	In Progress	05/06/2015			N/A		N/A		N/A
EMPLOYMENT STATUS	In Progress	20/05/2015			N/A		N/A		N/A
CRAIG YR HESG PRIMARY SCHOOL	Final Report Issued	27/04/2015	30/04/2015	14/05/2015	14	23/06/2015	40	23/06/2015	0

Audit Name	Status	Fieldwork start date	Fieldwork end date	Date draft report issued	Total days: End of fieldwork to issue of draft report	Date: Management response	Timeliness of management response	Date: Final report	Days between Management response and issuing final report
DOLAU PRIMARY SCHOOL	Final Report Issued	07/05/2015	18/05/2015	21/05/2015	3	04/06/2015	14	04/06/2015	0
LLANHARAN PRIMARY SCHOOL	Final Report Issued	20/04/2015	30/04/2015	06/05/2015	6	03/06/2015	28	05/06/2015	2
MAERDY COMMUNITY PRIMARY SCHOOL	Final Report Issued	15/05/2015	15/05/2015	03/06/2015	19	05/06/2015	2	05/06/2015	0
MAES Y COED PRIMARY SCHOOL	Draft Report Issued	08/06/2015	30/06/2015	07/07/2015	7		N/A		N/A
MAES Y BRYN PRIMARY SCHOOL	Draft Report Issued	25/06/2015	03/07/2015	15/07/2015	12		N/A		N/A
PENDERYN COMMUNITY PRIMARY SCHOOL	Draft Report Issued	13/07/2015	16/07/2015	31/07/2015	15		N/A		N/A
PENGEULAN PRIMARY SCHOOL	Draft Report Issued	18/06/2015	03/07/2015	08/07/2015	5		N/A		N/A
PENYGRAIG INFANTS SCHOOL	Final Report Issued	23/04/2015	12/05/2015	14/05/2015	2	10/06/2015	27	10/06/2015	0
PENYGRAIG JUNIOR SCHOOL	Final Report Issued	01/05/2015	05/05/2015	20/05/2015	15	26/06/2015	37	26/06/2015	0

Audit Name	Status	Fieldwork start date	Fieldwork end date	Date draft report issued	Total days: End of fieldwork to issue of draft report	Date: Management response	Timeliness of management response	Date: Final report	Days between Management response and issuing final report
PENYRENGLYN COMMUNITY PRIMARY SCHOOL	Final Report Issued	11/06/2015	24/06/2015	30/06/2015	6	16/07/2015	16	16/07/2015	0
PONTYCLUN PRIMARY SCHOOL	Draft Report Issued	03/06/2015	10/06/2015	24/06/2015	14		N/A		N/A
TYLORSTOWN PRIMARY SCHOOL	Final Report Issued	03/06/2015	22/06/2015	25/06/2015	3	01/07/2015	6	03/07/2015	2
YGG BODRINGALLT	Final Report Issued	30/04/2015	08/05/2015	09/06/2015	32	17/06/2015	8	23/06/2015	6
YGG TONYREFAIL	Final Report Issued	11/06/2015	12/06/2015	24/06/2015	12	17/07/2015	23	24/07/2015	7
YNYSHIR PRIMARY SCHOOL	Final Report Issued	28/04/2015	05/05/2015	15/05/2015	10	09/06/2015	25	10/06/2015	1
MAESGWYN SCHOOL	Draft Report Issued	24/06/2015	24/06/2015	29/06/2015	5		N/A		N/A
YG RHYDYWAUN	Final Report Issued	23/06/2015	07/07/2015	08/07/2015	5	27/07/2015	19	27/07/2015	0
ST JOHN BAPTIST CIW HIGH SCHOOL	Draft Report Issued	08/07/2015	10/07/2015	29/07/2015	19		N/A		N/A
PERFORMANCE INDICATORS	In Progres s	05/06/2015			N/A		N/A		N/A

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# Appendix 3 - Monitoring the Status of Recommendations

### CHIEF EXECUTIVE

Number of HIGH Recs		STATUS						
5	Implemented	Overdue / Outstanding	Target Date in the Future					
	5	0	0					
Number of MEDIUM Recs		STATUS						
13	Implemented	Overdue / Outstanding	Target Date in the Future					
	10	0	3					
Number of LOW Recs		STATUS						
17	Implemented	Overdue / Outstanding	Target Date in the Future					
	4	1	12					

#### **COMMUNITY & CHILDREN'S SERVICES**

Number of HIGH Recs	STATUS		
4	Implemented	Overdue / Outstanding	Target Date in the Future
	1	1	2
Number of MEDIUM Recs	STATUS		
40	Implemented	Overdue / Outstanding	Target Date in the Future
	35	3	2
Number of LOW Recs	STATUS		
48	Implemented	Overdue / Outstanding	Target Date in the Future
	38	5	5

## **CORPORATE & FRONTLINE SERVICES**

Number of HIGH Recs	STATUS		
16	Implemented	Overdue / Outstanding	Target Date in the Future
	14	1	1
Number of MEDIUM Recs	STATUS		
43	Implemented	Overdue / Outstanding	Target Date in the Future
	32	1	10
Number of LOW Recs	STATUS		
20	Implemented	Overdue / Outstanding	Target Date in the Future
	19	1	0

#### **EDUCATION & LIFELONG LEARNING**

Number of HIGH Recs	STATUS		
29	Implemented	Overdue / Outstanding	Target Date in the Future
	22	3	4
Number of MEDIUM Recs	STATUS		
241	Implemented	Overdue / Outstanding	Target Date in the Future
	213	10	18
Number of LOW Recs	STATUS		
220	Implemented	Overdue / Outstanding	Target Date in the Future
	196	4	20

### WHOLE AUTHORITY ARRANGEMENTS

Number of HIGH Recs	STATUS		
2	Implemented	Overdue / Outstanding	Target Date in the Future
	2	0	0
Number of MEDIUM Recs	STATUS		
2	Implemented	Overdue / Outstanding	Target Date in the Future
	2	0	0
Number of LOW Recs	STATUS		
0	Implemented	Overdue / Outstanding	Target Date in the Future
	0	0	0

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