

### RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

#### **CABINET**

### 2<sup>ND</sup> NOVEMBER 2016

### WALES AUDIT OFFICE – LOCAL AUTHORITY ARRANGEMENTS TO SUPPORT SAFEGUARDING CHILDREN FOLLOW UP

REPORT OF GROUP DIRECTOR CORPORATE & FRONTLINE SERVICES, AND GROUP DIRECTOR COMMUNITY & CHILDREN'S SERVICES IN DISCUSSION WITH THE RELEVANT PORTFILIO HOLDER, COUNCILLOR A MORGAN

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### 1. PURPOSE OF THE REPORT

This report updates Cabinet on the outcome of the follow-up visit undertaken by the Wales Audit Office ("WAO") in respect of the Local Authority's Arrangements to Support Safeguarding of Children, together with a progress report in respect of actions taken to address overall recommendations in relation to our Corporate Safeguarding responsibilities.

### 2. **RECOMMENDATIONS**

It is recommended that Cabinet:

- 2.1 Consider the content of the WAO report 'Local Authority arrangements to Support Safeguarding of Children follow up'
- 2.2 Review and challenge the Council's progress to date against the planned actions as set out in the Corporate Safeguarding Delivery Plan endorsed by Cabinet in March 2016.
- 2.3 Refer the WAO report and associated Delivery Plan to Audit Committee to further challenge the overall governance arrangements in place.
- 2.4 Refer the WAO report and associated Delivery Plan to the Children and Young People Scrutiny Committee.



### 3. REASONS FOR RECOMMENDATIONS

- 3.1 To ensure that Cabinet is aware of WAO findings and recommendations and is able to challenge the progress made to date in respect of actions taken to improve the Council's Corporate Safeguarding arrangements, which specifically include arrangements for safeguarding children as per the WAO review, but also ensure that adults are safeguarded and protected.
- 3.2 Safeguarding and protecting children and adults at risk is a key priority for Rhondda Cynon Taf County Borough Council and 'is everyone's business'.

### 4. BACKGROUND

4.1 Since October 2014, the Council has received three reports from the Wales Audit Office in respect of its safeguarding arrangements:

| 1. | Assessment of RCT's Arrangements to Support    | Local Report, issued October 2014 |  |  |  |  |  |  |  |
|----|--|-----------------------------------|--|--|--|--|--|--|--|
|    | Safeguarding of Children                       |                                   |  |  |  |  |  |  |  |
| 2. | 'Review of Corporate Safeguarding Arrangements | National Report, issued in July   |  |  |  |  |  |  |  |
|    | in Wales'                                      | 2015                              |  |  |  |  |  |  |  |
| 3. | Follow up of Assessment of RCT's Arrangements  | Local Report, issued in May 2016  |  |  |  |  |  |  |  |
|    | to Support Safeguarding of Children            |                                   |  |  |  |  |  |  |  |

- 4.2 In 2014, the Wales Audit Office (WAO) conducted a 'Review of Local Authority Arrangements to Support Safeguarding of Children' and produced individual reports in respect of arrangements in each local authority.
- 4.3 The local report issued to Rhondda Cynon Taf set out four recommendations:
  - 1. Develop a Corporate Safeguarding Policy that clearly specifies roles, responsibilities and procedures for safeguarding.
  - 2. Ensure all safeguarding risks are identified; ensure corporate and service level risks are integrated; and agree actions to mitigate these.
  - 3. Improve the range, quality and coverage of safeguarding performance reporting to provide adequate assurance that systems are working effectively.
  - 4. Ensure all elected members and staff who come into contact with children on a regular basis receive training on safeguarding and child protection issues and the Council's corporate policy on safeguarding.
- 4.4 An update of actions taken to address these recommendations, was reported to the Children and Young People's Scrutiny Committee on 21 March 2016 and a link to a report for that meeting is attached below: . <a href="http://www.rctcbc.gov.uk/EN/Council/CouncillorsCommitteesandMeetings/Meetings/ChildrenandYoungPeopleScrutinyCommittee/2016/03/21/Reports/Item3ArrangmentsforSafeguaridngChildren.pdf">http://www.rctcbc.gov.uk/EN/Council/CouncillorsCommitteesandMeetings/Meetings/ChildrenandYoungPeopleScrutinyCommittee/2016/03/21/Reports/Item3ArrangmentsforSafeguaridngChildren.pdf</a>
- 4.5 Subsequent to the publication of the local report on 'Arrangements to Support Safeguarding of Children', in July 2015, the Wales Audit Office issued a national report 'Review of Corporate Safeguarding Arrangements in Wales'.



- 4.6 The recommendations contained in this national report superseded the recommendations in the earlier local report and helped to inform the Council's current Corporate Safeguarding arrangements.
- 4.7 The development of the Council's Corporate Safeguarding arrangements, which included a programme of accountability, policy development, training and communication, was set out in a report to Cabinet on 17<sup>th</sup> March 2016. At this meeting, Cabinet adopted the Corporate Safeguarding Policy, endorsed a Delivery Plan and Corporate Safeguarding Risk Register. Cabinet also recommended that the Corporate Safeguarding Policy be presented to the Corporate Parenting Board on the 11<sup>th</sup> April 2016. Links to these reports are included below:

http://www.rctcbc.gov.uk/EN/Council/CouncillorsCommitteesandMeetings/Meetings/Cabinet/2016/03/17/Reports/Agendaltem11CorporateSafeguarding.pdf

http://www.rctcbc.gov.uk/EN/Council/CouncillorsCommitteesandMeetings/Meetings/CorporateParentingBoard/2016/04/11/CorporateParentingBoard11Apr2016.aspx

### 5. CURRENT POSITION

- 5.1 The Wales Audit Office's follow up review of 'Local Authority arrangements to Support Safeguarding of Children' took place in February 2016. Following the review, a report was sent to the Council in May 2016. A copy of the report is provided at Appendix 1. The report concluded that: 'The Council is strengthening its corporate arrangements to support the safeguarding of children and is making progress in addressing our previous proposals for improvement.'
- 5.2 Given the timing of the publication of the report in May 2016, covering work carried out in its review in February 2016, the progress made in implementing the Corporate Safeguarding Delivery Plan was not fully reflected in the Wales Audit Office follow up report.
- 5.3 Work continues to address the recommendations made by the WAO within the overarching plans to strengthen and communicate the Council's Corporate Safeguarding arrangements
- 5.4 Cabinet is requested to consider the attached updated Corporate Safeguarding Delivery Plan (Appendix 2) and Risk Register (Appendix 3), which provides an update in respect of progress made and next steps.

### 6. EQUALITY AND DIVERSITY IMPLICATIONS



6.1 An Equality Impact Assessment screening form has been prepared for the purpose of this report. It has been found that a full report is not required at this time.

### 7. CONSULTATION

7.1 No specific consultation required at this time.

### 8. FINANCIAL IMPLICATION(S)

8.1 Additional costs are likely given the scale and depth of training required, but these can be met from within existing resources.

### 9. <u>LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED</u>

- 9.1 Extracted from Safeguarding Policy:
  - Social Services and Well Being Act 2014
  - Education Act 2002 plus 'Keeping Learners Safe' -The role of local authorities, governing bodies and proprietors of independent schools under the Education Act 2002
  - Children Act 1989 and 2004.
  - 'Safeguarding Children: Working Together under the Children Act 2004'.
  - 'In Safe Hands' 2000
  - Section 17 of the Crime and Disorder Act 1998,
  - Mental Capacity Act 2005
  - Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015
  - Housing Act 2004
  - Licensing Act 2003
  - Human Rights Act 1998

## 10 <u>LINKS TO THE COUNCILS CORPORATE PLAN/OTHER CORPORATE</u> PRIORITIES/SIP/FUTURE GENERATIONS – SUSTAINABLE DEVELOPMENT.

10.1 Links to the 'PEOPLE' priority of the Council's Corporate Plan. Links to the 'SAFETY' Theme and 'SAFEGUARDING' Outcome of the current Single Integrated Plan.



Aligns with the Prevention aspect and the Healthier/More Equal/Cohesive Wales goals as set out in the Future Generation Act.

### 11. CONCLUSION

11.1 The Council has made positive progress in implementing its Corporate Safeguarding arrangements which is evidenced in the Delivery Plan and Risk Register updates.

### Archwilydd Cyffredinol Cymru Auditor General for Wales

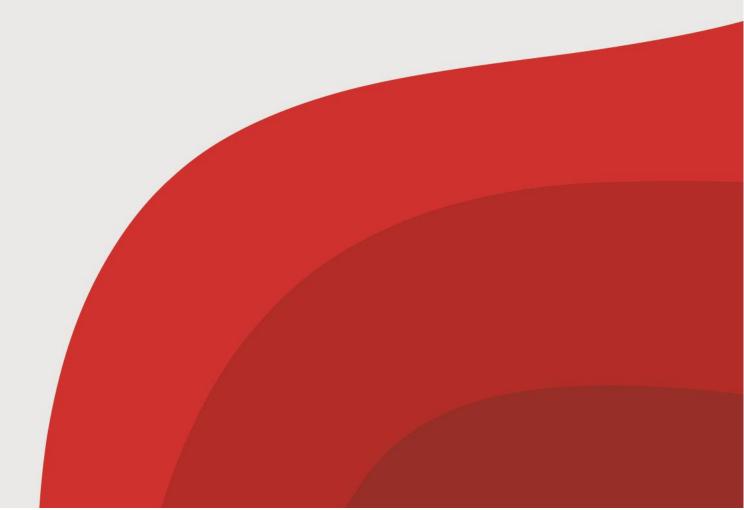


Improvement Assessment 2015-16: Local Authority Arrangements to Support Safeguarding of Children Follow-Up

# Rhondda Cynon Taf County Borough Council

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### Status of report

This document has been prepared as part of work performed in accordance with statutory functions.

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The team who delivered the work comprised Tim Buckle and Colin Davies.

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The Council is strengthening its corporate arrangements to support the safeguarding of children and is making progress in addressing our previous proposals for improvement.

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### Summary report

- 1. In October 2014 we reported our local findings to Rhondda Cynon Taf County Borough Council (the Council) following our review of **Local Authority Arrangements to Support Safeguarding of Children**. The study focused on answering the following question: 'Do the Council's governance and management arrangements provide assurance that children are safeguarded?'
- 2. In reporting our findings we made four proposals for improvement to the Council that are set out below.
  - P1 Develop a Corporate Safeguarding Policy that clearly specifies roles, responsibilities and procedures for safeguarding.
  - P2 Ensure all safeguarding risks are identified; ensure corporate and service level risks are integrated; and agree actions to mitigate these.
  - P3 Improve the range, quality and coverage of safeguarding performance reporting to provide adequate assurance that systems are working effectively.
  - P4 Ensure all elected members and staff who come into contact with children on a regular basis receive training on safeguarding and child protection issues and the Council's corporate policy on safeguarding.
- 3. In February 2016 we reviewed the Council's progress in addressing the above proposals for improvement. We asked the question: 'Has the Council made progress in addressing the proposals for improving arrangements to support safeguarding of children?' We found that: 'The Council is strengthening its corporate arrangements to support the safeguarding of children and is making progress in addressing our previous proposals for improvement.' We came to this conclusion because the Council has:
  - developed a draft Corporate Safeguarding Policy;
  - developed a draft corporate safeguarding risk register, and intends to incorporate service risks into its service delivery plans;
  - identified key corporate performance measures for safeguarding, although not all of the measures are finalised; and
  - begun to deliver a training programme for staff, and there are plans to deliver training for elected members from May 2016.
- 4. Our findings are outlined in Appendix 1.

## Appendix 1

### Proposals for improvement and findings

| Pro | posal for improvement   | Follow-up findings  |
|-----|---|---|
| P1  | Develop a Corporate Safeguarding Policy that clearly specifies roles, responsibilities and procedures for safeguarding.                           | <ul> <li>In progress – the Council has developed a draft Corporate Safeguarding Policy</li> <li>The Council has developed a draft policy and intends to finalise this subject to Cabinet approval, in March 2016. The policy sets out the roles and responsibilities of a range of stakeholders.</li> <li>The draft policy also sets out the governance arrangements for safeguarding with reference to the Cwm Taf Safeguarding Children Board, the Cwm Taf Safeguarding Adult Board, the Council's Overview &amp; Scrutiny Committee and the Director for Social Services.</li> <li>The policy also sets out contact details for officers/members who have a concern regarding safeguarding.</li> </ul> |
| P2  | Ensure all safeguarding risks are identified; ensure corporate and service level risks are integrated; and agree actions to mitigate these.       | <ul> <li>In progress – the Council has developed a draft corporate safeguarding risk register, and intends to incorporate service risks into its service delivery plans</li> <li>The Council has developed a draft corporate safeguarding risk register for safeguarding.</li> <li>The Council intends to identify service risks in children and adult services through the service self-evaluation process and include identified risks in the subsequent service delivery plans. However, as the delivery plans have not yet been finalised for 2016-17 it is too early to review the robustness of these arrangements.</li> </ul>  |
| P3  | Improve the range, quality and coverage of safeguarding performance reporting to provide adequate assurance that systems are working effectively. | <ul> <li>In progress – the Council has identified key corporate performance measures for safeguarding, although not all of the measures are finalised</li> <li>The Council has identified key corporate measures, although these are not yet all clearly defined.</li> <li>It has not yet set targets for the measures as 2016-17 will be a baseline year.</li> </ul>   |

### Proposal for improvement

P4 Ensure all elected members and staff who come into contact with children on a regular basis receive training on safeguarding and child protection issues and the Council's corporate policy on safeguarding.

### Follow-up findings

In progress – the Council has begun to deliver a training programme for staff, and there are plans to deliver training for elected members from May 2016

- The Council has begun to develop and deliver a training programme for staff.
- It will produce a training programme for elected members by April 2016 with a rolling training programme to be implemented from May 2016.

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|   | Corporate Safeguarding arrangements – Delivery Plan<br>2016/17  |  |  |  |  |  |
|---|---|--|--|--|--|--|
| What are we trying to achieve, the outcome  | The implementation of a framework that will protect Children and adults at risk across Rhondda Cynon Taf.   |  |  |  |  |  |
| Why we need to do it:   | The number of children on the child protection register reduced by 22 (5%) in 2014-15 (449 compared to 471). However, the long term trend for Rhondda Cynon Taf is high and currently has the highest rate of child protection registration in Wales. (455 at 30th June 2016)  The number of children in care reduced by 10% during 2014-15 but Rhondda Cynon Taf has the 4 <sup>th</sup> highest rate of looked after children in Wales. (633 CLA at end of June 2016/17 compared to 623 at end of 2015/16)  We have increased the number of adult protection referrals where risk has been managed and is above the Welsh Average. However, the number of referrals increased from 180 in 2013/14 to 200 in 2014/15 (201 in 2015/16) (Performance amongst the best in Wales for % of adult protection referrals where the risk has been manage, 100%)   |  |  |  |  |  |
| Which of the Council's Priorities, as outlined in the Council's Corporate Plan, will this plan support? | People – promoting independence and positive lives for everyone   |  |  |  |  |  |
| Which of the current Single Integrated Plan Theme(s) will this support                                  | Safety theme Safeguarding outcome Children and Adults at risk are protected from harm   |  |  |  |  |  |
| To which of the Wellbeing of Future<br>Generations Act Well-being Goals<br>does this plan contribute?   | A Healthier/More Equal/Cohesive Wales   |  |  |  |  |  |
| What difference will delivery of this objective make to Service Users/ residents of Rhondda Cynon Taf   | Children and adults at risk across RCT are protected from harm.   |  |  |  |  |  |
| Risks – extracted from (CS RR)  | <ol> <li>If robust performance monitoring and management arrangements in respect of corporate safeguarding are not in place then the ability to track progress, ensure on-going review and scrutiny could be hindered.</li> <li>If staff do not posses the relevant skills and knowledge in respect of identifying and reporting a potential safeguarding issue then the safety of a child and/or an adult at risk may be compromised.</li> <li>If the Council cannot demonstrate delivery of training to all relevant staff then it's ability to evidence robust and adequate training in respect of corporate safeguarding is hindered.</li> <li>If safeguarding concerns are not reported to an appropriate central service then the consistency in respect of these are assessed and managed could be compromised which could result in the safety of a child and/or an adult at risk being compromised.</li> </ol> |  |  |  |  |  |

| How will we mea        | asure our progress against the outcome   | <b>Data</b><br>15/16   | 2016/17 Target   | Owner |  |  |
|------------------------|--|--|--|-------|--|--|
| Description            |  | if available   |  |       |  |  |
| PI                     | <ul> <li>% of (non specialised) staff trained in Corporate Safeguarding</li> <li>Basic Level</li> <li>Management Level</li> </ul>  | Management<br>briefings delivered<br>to 560<br>Managers  | 50% of managers and staff trained  | DH    |  |  |
| PI Survey Results      | Measure around people who  • Are aware of their responsibilities in respect of Safeguarding  Found it easy to access information if they had reason to report  eg I know what to do if I have concerns aboutsimilar to extract from WAO Childrens report.  Links to above,               |  | TBD  | DH    |  |  |
| Survey Results         | Staff survey     WAO measures (Children's Report)  |  | TBD  |       |  |  |
| Inspection<br>Feedback | The findings from the follow up on the WAO Study report issued in October 2014.  These findings from the follow up were issued in May 2016. The fieldwork for the follow up was carried out in February 2016. The progress between February and May was not reflected in the WAO report. | <ul> <li>arrangements to s is making progres proposals for imple</li> <li>1. Developed a dr 2. Developed a dr incorporate ser Plans</li> <li>3. Identified key consafeguarding and been finalised</li> <li>4. Begun to delive</li> </ul> | ncil is strengthening its corporate ents to support safeguarding of children a progress in addressing our previous for improvement' because  upped a draft Corporate Safeguarding Policy upped a draft CS risk register rand intends to orate service risks into its service Delivery  uied key corporate performance measures for uarding although not all of the measures have uitinalised to deliver a training programme for staff and are plans to deliver training for elected Membe |       |  |  |

NB any measures used to demonstrate and scrutinise progress within Cabinet Performance reports will be subject to a Data Assurance Process which will include review of target setting rationale

| Action |  |     |  | Delivery<br>Date   | Responsible<br>Officer | Progress if not complete |  |
|--------|--|-----|--|--------------------|------------------------|--------------------------|--|
| 1      | Put in place robust governance and scrutiny that will deliver strengthened Council wide Safeguarding arrangements for Children and Adults at Risk. | 1.1 | <ul> <li>Identify and confirm lead officer accountability for<br/>Corporate Safeguarding.</li> <li>Identify and confirm lead Cabinet Member accountability<br/>for Corporate Safeguarding.</li> </ul>  | Complete Complete  | CL<br>AM               | COMPLETE                 |  |
|        |  | 1.2 | Establish a working group that is tasked with critically reviewing the Council's current Corporate Safeguarding arrangements, taking into account the recommendations received from the Wales Audit Office, and putting in place a delivery plan for improvement where they are identified.                        | Complete           | CL                     | COMPLETE                 |  |
|        |  | 1.3 | Produce a Corporate Safeguarding Delivery Plan setting the out the required actions and measures for improvement:  submit it to Cabinet for approval   | Complete 17/3/2016 | CL                     |                          |  |
|        |  |     | <ul> <li>put in place appropriate scrutiny arrangements by ensuring that Corporate Safeguarding is included within the workplan of the Overview &amp; Scrutiny Committee.</li> <li>Ensure that the risks to achieving the Delivery Plan are set</li> </ul>   | Complete           | КМ                     | COMPLETE                 |  |
|        |  |     | out in a Corporate Safeguarding Risk Register  | Complete           | MC                     |                          |  |
|        |  | 1.4 | Agree and distribute a template that can be used across the Council to collect information in respect of Corporate Safeguarding activity that can be used to inform the Director of Social Services Annual Report.  Previously 31/3/2016 agreed to extension 22 April 2016  Include agreed template in SSE for SLT | 31/7/2016          | SLT                    | COMPLETE                 |  |
|        |  |     | Establish information collection and reporting arrangements to inform the Annual Corporate Safeguarding aspects of the Director's Report   | 31/3/2016          | LAL/LP                 |                          |  |
|        |  | 1.5 | Ensure that the Corporate Safeguarding arrangements are subjected to Internal Audit review during 2016/17.   | Complete           | MC                     | COMPLETE                 |  |

| Action |   | Ref | Key Milestones/Sub Actions   | Delivery<br>Date  | Responsible<br>Officer | Progress if not complete |
|--------|---|-----|--|-------------------|------------------------|--------------------------|
| 2      | Put in place a Corporate Safeguarding Policy that reflects the Council's overarching Safeguarding | 2.1 | Establish those existing policies that need to be reflected within Corporate Safeguarding Policy   | Complete          | LP/LAL                 | COMPLETE                 |
|        | responsibility and the service specific policies already in place.                                | 2.2 | Devise a draft Corporate Safeguarding Policy  Submit draft Policy for review and approval by Cabinet. To be accompanied by the Corporate Safeguarding Delivery Plan and Risk Register. |                   | LP/LAL<br>LP/LAL       | COMPLETE                 |
|        |   | 2.3 | Deliver Initial Briefing sessions on Corporate Safeguarding with Senior Managers as part of Manager briefing sessions (First session took place on 11 February 2016)                   | Feb/March<br>2016 | DH                     | COMPLETE                 |

| Action   | Ref          | Key Milestones/Sub Actions   | Delivery Date | Responsible<br>Officer   | Progress if not complete |
|--|--------------|--|---------------|--------------------------|--------------------------|
| Increase awareness of staff, elected Members, volunteers, partners and contractors of Corporate Safeguarding and whistle blowing across all Council services |              |  |               |                          |                          |
|  |              | Identify staff that require different levels of training/information on Safeguarding   | April 2016    | DH                       | Complete                 |
| Officer Training   | 3.1          | Produce programme(s) of training for staff identified  Prioritise and implement rolling training programme   | April 2016    | DH                       | Complete                 |
|  |              | - original date May 2016 extended to July 2016 in 22/4 meeting *e learning and face to face training launched  **Telephone                                       | *October      | DH                       | Ongoing                  |
| Elected Member training  | 3.2          | a)Provide a report in respect of elected Members' Corporate Safeguarding training requirements to Democratic Services Committee                                  | Complete      | DH/LAL                   | Complete                 |
|  |              | b) Provide a briefing note to Members in respect of DBS Checks   | May 2016      | RE                       | Complete                 |
|  |              | c)Develop programme and schedule of training   | May 2016      | DH                       | Complete                 |
|  |              | d) Ensure elected Member Corporate Safeguarding responsibilities are included in role descriptions to be agreed as part of the constitution following AGM in May | July          | AW<br>(in KM<br>absence) | Complete                 |
|  | NEW<br>@23/5 | e) consider options for ongoing engagement and training/awareness raising in respect of their responsibilities for Safeguarding                                  | October 2016  | DH/KM                    | On target                |

| Action                        | Ref                     | Key Milestones/Sub Actions  | Delivery Date   | Responsible<br>Officer | Progress if not complete                                |
|-------------------------------|-------------------------|---|---|------------------------|---|
| Record of Training undertaken | 3.3                     | Develop/implement arrangements that will ensure that all information about staff and elected Members trained in respect of Corporate Safeguarding responsibilities is reported quarterly to the SSG.                                  |   |                        |   |
|                               |                         | Provisional data e learning launched to 1,443 1,456 staff on 3 October, 380 outstanding to be picked up by the end of the year 2,000 require face to face training 3,400 school staff will be trained by existing school arrangements | July 2016 to<br>accommodate 1 <sup>st</sup><br>quarter data | DH                     | Provisional Baseline<br>*3,600 staff trained to<br>date |
|                               | 3.4                     | Review HR policies to ensure that the reference to Corporate Safeguarding requirements is included where necessary  |   |                        |   |
|                               |                         | Original date April 2016 extended to September in April meeting   | Sept 2016   | RE                     | On target   |
|                               | NEW<br>Added on<br>24/8 | List of all policies considered by HR to be provided to Corporate Safeguarding Group  | Sept  | RE                     | On target   |
| Communication                 | 3.5                     | Agree internal 'branding' and campaign for Safeguarding to include IT and non IT access methods eg  | Complete  | LAL                    |   |
|                               |                         | Intranet pages<br>Payroll insert booked for May 2016<br>Source  | Complete<br>Complete<br>Complete                            | LAL<br>CD<br>AB        | COMPLETE  |
|                               | 3.6                     | Start to implement campaign to align/introduce Council wide training programme  | April 2016  | CD                     | COMPLETE  |

| Action                        | Ref                    | Key Milestones/Sub Actions   | Delivery Date         | Responsible<br>Officer | Progress if not complete |
|-------------------------------|------------------------|--|-----------------------|------------------------|--------------------------|
|                               | NEW @<br>23/5<br>3.6 a | Agree approach to roll out of Policy through NETConsent  | July 2016             | CL/GI                  | Complete                 |
|                               |                        | Clarify Users requiring consent (4,000 staff in place)<br>Agree approach e.g. staggered/prioritise<br>Identify how queries/declines will be managed (eg<br>shared in box)  | September 2016        | LAL                    | Complete                 |
|                               |                        | Implement – (staggered roll out starting October)  | October 2016          | LAL                    | On target                |
| Procurement and commissioning | -                      | For all relevant contracts, ensure that the Council's Corporate Safeguarding Policy is included.   | Post Cabinet approval | SL                     | COMPLETE                 |
| Recruitment                   | 3.8                    | Ensure that recruitment processes enable the safe recruitment of all staff   | April 2016            | RE                     | COMPLETE                 |
| Evaluation                    | 3.9                    | Test the extent that staff and managers are aware of their Corporate Safeguarding responsibilities as part of the staff survey scheduled for 2017  NB This action will be dependent on the progress of the training programme        | TBD                   | LAL/DH                 |                          |
|                               | 3.10<br>NEW<br>@23/5   | Revise MASH data collection processes to identify sources of staff contact to MASH (both children's and adults) that will help to establish the impact of training and awareness raising on Keeping children and adults at risk Safe | December 2016         | LP/JN                  | Complete                 |
|                               |                        | Review process six months after implementation (October 2016) to ensure systems are fit for purpose  | April 2017            | LP/JN                  | On target                |



# RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

Corporate Safeguarding Risk Register

### 1. Introduction

- 1.1 This Corporate Safeguarding risk register sets out the key risks to Rhondda Cynon Taf County Borough Council in achieving its vision of delivering embedded Corporate Safeguarding arrangements.
- 1.2 The risks are categorised in terms of their likelihood and impact.
- 1.3 The aim is to manage each risk so as to reduce the likelihood and/or the impact, by putting measures in place to support and delivery robust governance arrangements in respect of Corporate Safeguarding.
- 1.4 In addition to the risks set out in this register, there are operational risks that are managed within the Children's and Adult's Service Directorates respectively.
- 1.5 All risks across the Council are subject to a periodic review.
- 1.6 Risks change over time new ones emerge or existing risks become more or less significant as a result of external or internal factors. This Corporate Safeguarding Risk Register is a living document; it is reviewed regularly, monitored and updated.

|             | RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL'S CORPORATE SAFEGUARDING RISK REGISTER |   |  |   |   |                    |                        |   |        |  |  |  |
|-------------|---|---|--|---|---|--------------------|------------------------|---|--------|--|--|--|
| CSRR<br>REF | RESPONSIBLE RISK DESCRIPTION POT  |   | POTENTIAL CONSEQUENCES   |   | _ | inal Risk<br>ating | Current Risk<br>Rating |   |        |  |  |  |
| KEF         | OFFICER   |   |  |   | L | RATING             | I                      | L | RATING |  |  |  |
|             | Chris Lee   | If robust performance monitoring and management arrangements in respect of corporate safeguarding | Reportable major injuries to several people or death of an individual. |   |   |                    |                        |   |        |  |  |  |
| 1           | &<br>Giovanni Isingrini   | are not in place then the ability to track progress, ensure on-going                              | Intervention in a key service.   | 4 | 4 | 16                 | 4                      | 2 | 8      |  |  |  |
|             |   | review and scrutiny could be hindered.  | National adverse publicity / bad press.                                |   |   |                    |                        |   |        |  |  |  |

#### QTR 4 Update 2015/16

Positive progress has been made during quarter 4.

A Strategic Corporate Safeguarding Group of Officers was established, tasked with overseeing and delivering improved safeguarding governance arrangements. A detailed delivery plan was developed that addressed, amongst other actions, all recommendations of the Wales Audit Office.

Lead Officer & Cabinet Member responsibility for Corporate Safeguarding was confirmed during quarter 4.

A draft Corporate Safeguarding Policy & Procedure was adopted by Cabinet on the 17<sup>th</sup> March 2016. The report to Cabinet included the delivery plan and the Council's Corporate Safeguarding Risk Register.

The Children's and Young People Scrutiny Committee on the 21<sup>st</sup> March received an update on the recommendations arising from the WAO report of 'Safeguarding of Children and Young People in RCT'.

The Council's ability to track progress has improved, given the establishment of the Strategic Group, the delivery plan and progress made to date. The risk rating has therefore been adjusted to reflect this with the likelihood being reduced from 4 to 3.

#### QTR 1 Update 2016/17

Governance arrangements have now been established and embedded. In addition to this, a section relating to Corporate Safeguarding has been developed for inclusion within the Service Self Evaluation in readiness for 2016.

Given the improvements put in place during Qtr 4 2015/16 and developed further during 2016/17 the likelihood score has be reduced from 3 to 2.

| RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL'S CORPORATE SAFEGUARDING RISK REGISTER |                                      |   |  |                         |      |        |                        |    |        |  |
|---|--------------------------------------|---|--|-------------------------|------|--------|------------------------|----|--------|--|
| CSRR<br>REF   | RESPONSIBLE<br>OFFICER               | RISK DESCRIPTION  | POTENTIAL CONSEQUENCES   | Original Risk<br>Rating |      |        | Current Risk<br>Rating |    |        |  |
|   |                                      |   |  | I                       | L    | RATING | ı                      | L  | RATING |  |
| 2   | Chris Lee<br>&<br>Giovanni Isingrini | If staff do not posses the relevant skills and knowledge in respect of  | Reportable major injuries to several people or death of an individual. |                         |      |        |                        |    |        |  |
|   |                                      | identifying and reporting a potential safeguarding issue then the safety of a child and/or an adult at risk may be compromised. | Intervention in a key service.   | 4                       | 4 16 | 4      | 3                      | 12 |        |  |
|   |                                      |   | National adverse publicity / bad press.                                |                         |      |        |                        |    |        |  |

#### QTR 4 Update 2015/16

Management briefings were delivered to 560 Service Managers during quarter 4 with Elected Members due to receive a safeguarding briefing during quarter 1 2016/17.

Work in respect of planning, prioritising and rolling out training to all staff across the Council commenced.

In order to raise awareness to all staff, work commenced on developing content for the Council's Intranet site and this went 'live' at the end of quarter 4. Plans to communicate to all staff using workplace posters and Payroll inserts are due for quarter 1 2016/17.

Work to manage this risk has commenced however; no changes to the risk scores at this stage.

#### QTR 1 Update 2016/17

Work continues in terms of raising awareness to staff with Payroll inserts being issued to all staff during Qtr 1. Where the Council procures external services, the Corporate Safeguarding Policy has now been included within the standard suite of contract documentation.

The roll out of training continues and good progress is being made in accordance with the delivery plan.

Member awareness training was delivered during April 2016 with the role descriptions of Members being updated to include responsibility for safeguarding.

Work is progressing in accordance with the agreed delivery plan, as a result the likelihood score has been reduced from 4 to 3.

| RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL'S CORPORATE SAFEGUARDING RISK REGISTER |                                      |  |   |   |   |                        |   |   |        |  |
|---|--------------------------------------|--|---|---|---|------------------------|---|---|--------|--|
| CSRR<br>REF   | RESPONSIBLE<br>OFFICER               | RISK DESCRIPTION POTENTIAL CONSEQUENCES  | Original Risk<br>Rating   |   |   | Current Risk<br>Rating |   |   |        |  |
| KEF   |                                      |  |   | I | L | RATING                 | ı | L | RATING |  |
| 3   | Chris Lee<br>&<br>Giovanni Isingrini | If the Council cannot demonstrate delivery of training to all relevant staff then its ability to evidence robust and adequate training in respect of corporate safeguarding is hindered. | Intervention in a key service.  National adverse publicity / bad press. | 4 | 3 | 12                     | 4 | 3 | 12     |  |

### QTR 4 Update 2015/16

During quarter 4 it was decided that a central record of all safeguarding training delivered was not feasible. A solution to centralising access to training records will therefore be considered during quarter 1 with the aim of addressing this risk.

No changes to the risk scores at this stage.

### QTR 1 Update 2016/17

Baseline data is available. Need to test arrangements for data collection.

Work is progressing in accordance with the agreed delivery plan but no change suggested to risk rating at this stage

| RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL'S CORPORATE SAFEGUARDING RISK REGISTER |                                      |   |  |                         |   |        |                        |   |        |  |
|---|--------------------------------------|---|--|-------------------------|---|--------|------------------------|---|--------|--|
| CSRR<br>REF   | RESPONSIBLE<br>OFFICER               | RISK DESCRIPTION  | POTENTIAL CONSEQUENCES   | Original Risk<br>Rating |   |        | Current Risk<br>Rating |   |        |  |
|   |                                      |   |  | I                       | L | RATING | I                      | L | RATING |  |
| 4   | Chris Lee<br>&<br>Giovanni Isingrini | If safeguarding concerns are not reported to an appropriate (central) service then the consistency in respect of these being assessed and managed | Reportable major injuries to several people or death of an individual.  Intervention in a key service. | 4                       | 3 | 12     | 2 4                    | 3 | 12     |  |
|   |                                      | could be compromised which could result in the safety of a child and/or an adult at risk being compromised.                                       | National adverse publicity / bad press.  |                         |   |        |                        |   |        |  |

### QTR 4 Update 2015/16

A central number has been agreed and put in place. This was included within the Council's Corporate Safeguarding Policy & Procedure and provided to all Service Managers during the awareness sessions delivered to date. The contact details are also provided on the Council's Intranet site.

Actions to raise awareness to all staff are scheduled to commence during quarter 1 & 2 2016/17.

### QTR 1 Update 2016/17

Actions are in place within the delivery plan to test awareness of staff and managers in respect of their Corporate Safeguarding responsibilities (this will include the knowledge of the central contact details). Following completion of this evaluation, the risk rating will be reviewed.