



**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL**

**CABINET.**

**17th OCTOBER 2019.**

**RECYCLING IN COMMUNAL AREAS - WORKING GROUP**

**REPORT OF THE SERVICE DIRECTOR OF DEMOCRATIC SERVICES AND COMMUNICATION IN DISCUSSION WITH THE PUBLIC SERVICE DELIVERY, COMMUNITIES & PROSPERITY SCRUTINY COMMITTEE.**

**1. PURPOSE OF THE REPORT**

- 1.1 The purpose of this report is to provide the Cabinet with the findings and recommendations of the Scrutiny Working Group, which was established to deal with 'Recycling in Communal Areas' following a [presentation](#) by the Group Director- Prosperity, Development & Frontline Services at its meeting held on the 27<sup>th</sup> of September 2018.

**2. RECOMMENDATIONS**

It is recommend that Cabinet:-

- 2.1 Note the work of the scrutiny Working Group as detailed within the report.
- 2.2 Agree in principle to each of the recommendations contained within the report ( and for ease of reference listed below), subject to further consideration by the Cabinet Portfolio holder for this area, following which a detailed response is provided to Public Service Delivery, Communities & Prosperity Scrutiny Committee.
- i. To continue progressing with the theme of 'Rhyd Recycle Rescue' in the trial area of Rhydyfelin where by residents are encouraged to want to take ownership and change their recycling habits;
  - ii. Direct the Council's legal department to establish the suitability of data sharing and/or Service Level Agreements and to act upon it as appropriate; to consider establishing a formal agreement between RCT officers and Social Housing Landlords to meet formally on a regular basis;
  - iii. That Waste Services continue to be consulted on major planning applications, as appropriate and that Waste Services are consulted with prior to any new residents taking occupancy;
  - iv. To research and review any alternatives to collecting bulky items to address the fly tipping concerns in Rhydyfelin;

- v. To research and review if recycling participation improves by delivering recycling bags to every resident in the trial area, for example, an agreed allocation of bags every quarter;
- vi. To provide social landlords with equipment for their inductions, for example, food bins, recycling bags and leaflets, as and when required;
- vii. To review the locations for the current BCP's in Rhydyfelin and distribute letters to residents to remind them as to where their BCP is and the consequences of disposing their waste at another site and to consider similar trials in other areas;
- viii. To review the signage and the design of BCP's and the style/size of bins required;
- ix. To use in-cab technology to identify recycling habits and trends, such as 'WEBASPX' to identify properties that require further awareness/enforcement;
- x. To consider assisted collections to residents with mobility issues;
- xi. To consider developing a formal arrangement between all schools across the County Borough and Waste Services to raise awareness on the importance of recycling efficiently and disposing waste appropriately;
- xii. The development of an appropriate pilot scheme in Rhydyfelin, such as coloured refuse bags or the 'Red/Amber/Green' letter scheme and to use 'WEBASPX' to identify properties/areas of concern; a project plan will be developed to outline the timescales for identification of the trial areas, a communication timeline, a 'go live' date, follow up consultation and monitoring;
- xiii. To consider progressing with the 'Hackney Bin trial' in Rhydyfelin and if recycling quality improves to consider a roll out into other areas across the County Borough;
- xiv. That further investigation is given to the option of using CCTV at communal bin collection points as a deterrent to disposing of contaminated recycling, excess black bags and bulky items;
- xv. That successful prosecutions in respect of those residents who continuously refuse to recycle should be promoted and publicised by appropriate means to act as a deterrent to other residents; and,
- xvi. That an extra two enforcement officers are provided within the Waste Service department to meet and enhance the needs of the service. In doing so, the group acknowledges the possible revenue implications to the Council, yet for the reasons and benefits outlined within the report, it is recommended that such resources are additionally funded to prevent any detriment to the service area.

### **3. BACKGROUND**

- 3.1 At the meeting of the Public Service Delivery, Communities & Prosperity Scrutiny Committee held on the 27<sup>th</sup> of September 2018, Scrutiny received a [presentation](#) in respect of Communal Area Recycling from the Group Director- Prosperity, Development & Frontline Services, who outlined the barriers facing the service area, particularly when collecting from bin collection points (BCP's) across the County Borough.
- 3.2 The Public Service Delivery, Communities & Prosperity Scrutiny Committee **resolved** to set up a Working Group, tasked with improving communal area recycling across RCT.
- 3.3 The Working Group Members comprised of County Borough Councillors S. Bradwick (Chair), T. Williams (Vice Chair), D. Owen-Jones, G. Hughes, M. Weaver, W. Owen, W. Treeby, S. Pickering, G. Stacey and D. Grehan.
- 3.4 At its inaugural meeting on the 15<sup>th</sup> November 2018, the Scrutiny Working Group looked to establish two sub groups to oversee two specific programmes of work:-
  - Recycling and the role of Social Landlords; and
  - Recycling Enforcement issues
- 3.5 At that meeting, nominations were also sought for each sub group. It was agreed that a nominated chair, with the support of a lead officer, would organise the sub group's activities.

### **4. FINAL REPORT OF THE SCRUTINY WORKING GROUP**

- 4.1 Attached is the final report of the Working Group, which contains the findings and recommendations, following the review that was undertaken between November 2018 to July 2019.
- 4.2 The Working Group were informed of the current barriers facing the Council in respect of enforcement and that due to the transient nature of HMOs , licencing conditions can be difficult to monitor and enforce.
- 4.3 The Working Group also recognised that a formal agreement between Waste Services and Planning should be formed to improve designs at new housing developments and estates across RCT.
- 4.4 The overarching Working Group received and considered the interim report on enforcement issues and agreed that the enforcement recommendations be considered as part of a wider project involving the main housing providers in RCT, as can be seen in the recommendations contained in the attached report.
- 4.5 Officers from the Council's Waste Services department have been heavily involved in this process. Extensive research culminated in the roll out of a

'Community Engagement Day' in Rhydyfelin, as referenced in the attached report.

- 4.6 The Working Group are confident that the recommendations will go some way to improving the current situation with a positive impact for residents across the County Borough and for our future generations.
- 4.7 The final report of the Scrutiny Working Group was presented to the Public Service Delivery, Communities & Prosperity Scrutiny Committee on the 12<sup>th</sup> September 2019. The Working Group held discussions in respect of the recommendations and in particular recommendation 16 relating to the provision of two additional enforcement officers to be provided to the Waste Service department.
- 4.8 Concern was raised that should that particular recommendation be implemented at this time, it could have a potential detrimental impact on resources elsewhere within the service area. In view of this, a motion was put forward that a caveat be attached to recommendation 16 as follows:-

*'that consideration of recommendation 16 is delayed until after the Council's Revenue Budget (Provisional Settlement) is known.'*

- 4.9 A vote was taken on the matter, the motion fell and it was resolved to submit the recommendations in their entirety, as set out in the report, for the consideration of the Cabinet.

## **5. CONCLUSION**

- 5.1 The review of the issues surrounding 'Recycling in Communal Areas' has culminated in the recommendations listed in the attached Working Group report, which will allow Cabinet Members to form an evidenced based view on this important matter.

## **6. EQUALITY AND DIVERSITY IMPLICATIONS**

- 6.1 Equality and diversity implications will be considered as part of the Working Group's recommendations and any subsequent implementation arrangements.

## **7. CONSUTLATION**

- 7.1 A consultation was undertaken in partnership with Newydd Housing Association, as referenced in the attached report.

## **8. FINANCIAL AND RESOURCE IMPLICATIONS**

- 8.1 Financial and resource implications will be considered as part of the Working Group's recommendations and any subsequent implementation arrangements

**9. LINKS TO THE COUNCILS CORPORATE PLAN AND FUTURE GENERATIONS – SUSTAINABLE DEVELOPMENT**

- 9.1 The proposals in this report are consistent with the priorities of the Council's Corporate Plan, in particular "Place – creating neighbourhoods where people are proud to live and work".
- 9.2 The outputs of the Strategy will also assist the Council contribute to the Wellbeing goals that 'The Wellbeing of Future Generations (Wales) Act 2015' has put in place:-
- A prosperous Wales
  - A resilient Wales
  - A Wales of cohesive communities
  - A globally responsible Wales.

**LOCAL GOVERNMENT ACT, 1972**

**as amended by**

**THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985  
RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL  
COUNCIL**

**List of Background Papers**

**REPORT OF THE DIRECTOR OF COMMUNICATIONS & DEMOCRATIC SERVICES**

Item – Recycling in Communal Areas Working Group Report

**Freestanding Matter**

Contact Officer: - Mrs S. Handy (Graduate Scrutiny Research Officer) The Pavilions,  
Cambrian Park, Clydach Vale, CF40 2XX, Tel. No. (01443) 424099.

# GWEITHGOR AILGYLCHU

# RECYCLING WORKING GROUP



Adroddiad y Gweithgor Craffu  
Report of the Scrutiny Working Group



**RHONDDA CYNON TAF**

## CONTENTS

	Page Nos.
Chair's Foreword	3-4
Membership	5
Terms of Reference & Methodology	6 - 7
Background	8 – 12
The 'Rhyd Recycle Rescue' Event	13- 16
Recommendations	17- 18
Conclusion	19
 <b><i>Appendices</i></b>	
Appendix 1 – Enforcement Sub Group Report	21- 27
Appendix 2 – Food Pledge	28
Appendix 3- The 'Rhyd Recycling Rescue' survey results	29-40
Appendix 4 – Children's posters from the 'Rhyd Recycling Rescue Event'	41-50



## FOREWORD



From the very start, the Public Service Delivery, Communities & Prosperity Scrutiny Committee recognised the importance and responsibility that came with this scrutiny review. Back in 2018, as part of our committee work programme we had identified the need to consider in depth the issues caused by communal recycling areas for the wider environment of the communities we as Councillors represent. The committee received a [presentation](#) from the Group Director - Prosperity, Development & Frontline Services in respect of 'Communal Area Recycling', which highlighted the number of barriers faced by waste services, particularly when collecting from bin collection points (BCP's) across the County Borough.

With these barriers in mind, and in order for the Council to meet its statutory recycling target of 70% by 2024/25, the Committee agreed to create a Working Group to assist in taking forward a Communal area recycling strategy, with the view to developing recommendations for consideration by the Council's Cabinet.

When we began our work last November, we could not have anticipated the frustrations this matter sometimes causes. In conjunction with this, recycling is a key priority for the Council and it is hoped that through the findings of this Working Group and our subsequent sixteen recommendations we can help make a difference.

That said, as a Working Group, we are conscious that in this current financial climate, there will always need to be a balance between practical solutions and additional financial resources when the Cabinet consider any scrutiny recommendations; we recognise that the Council already prioritises the continued improvement of recycling across the County Borough. This has made our work even more relevant and we have consulted with many stakeholders along the way to ensure we conducted our research in a thorough and proper manner to provide recommendations, which we believe will make a positive and tangible difference to recycling performance in RCT for the Cabinet to consider.

Our thanks goes to the six major housing providers that assisted us with our research, with particular reference to Newydd Housing Association, who worked with the Council's streetcare services to set up a pilot and form a unique partnership to tackle the issues in Rhydyfelin, culminating in a positive '[Rhyd Recycling Rescue](#)' event, which allowed us to engage with residents young and old, to tackle this important issue. Such engagement has been valuable to us as a Working Group to assist in ensuring our findings and recommendations were sustainable, fit for purpose and help make a real difference to the communities for all its residents, with a positive impact for the Council too. Early reports suggest that there has already been an improvement in the Rhydyfelin area and long may this continue. Following the success of the trial in Rhydyfelin, it is hoped that further pilot schemes will be rolled out across the County Borough.

I would like to thank all Members of the Working Group and Officers for their diligence, dedication, passion and valuable input into this Working Group review over the last 9 months. I am also grateful to my Vice- Chair, County Borough Councillor T. Williams, for chairing the Enforcement Sub Group. I would like to place on record my personal thanks to Sarah Handy and Julia Nicholls, our dedicated Scrutiny Officers, for all their hard work and dedication. Special thanks also goes to Nicola Jones, the Waste Services Strategic & Ops Officer, for her outstanding commitment, hard work and support.

As a group, we are confident that our findings and recommendations will improve the current situation with a positive impact for residents of the County Borough and for our future generations with a positive environmental impact through increased recycling and awareness.

***County Borough Councillor S. Bradwick***

**Chair**

## **MEMBERSHIP**

The Working Group comprised of the following Members of the Public Service Delivery, Communities & Prosperity Scrutiny Committee:-



**Cllr S. Bradwick (Chair)**



**Cllr T. Williams (Vice-Chair)**



**Cllr D. Owen-Jones**



**Cllr G. Hughes**



**Cllr M. Weaver**



**Cllr W. Owen**



**Cllr W. Treeby**



**Cllr S. Pickering**



**Cllr G. Stacey**



**Cllr D. Grehan**

## **TERMS OF REFERENCE AND METHODOLOGY**

### **1. Introduction**

- 1.1 The Scrutiny Working Group was established as a result of a [presentation](#) that was provided to the Public Service Delivery, Communities & Prosperity Scrutiny Committee on the 27<sup>th</sup> of September 2018.
- 1.2 Members of the Committee were asked to consider how Waste Services could meet the Council's statutory recycling target of 70% by 2024/25 and to determine the feasibility of the Council's long-term waste management strategy.
- 1.3 On the 27<sup>th</sup> of September 2018, the Public Service Delivery, Communities & Prosperity Scrutiny Committee **resolved** to set up a Working Group, tasked with improving communal area recycling across RCT.

### **2 Terms of Reference and methodology**

- 2.1 At its inaugural meeting on the 15<sup>th</sup> of November 2018, the following key points were incorporated into the terms of reference:-

#### **That the working group consider:-**

- The Strategic Approach taken to understand the issue of recycling in communal areas across the County Borough;
- Current policy and practice within Rhondda Cynon Taf in respect of recycling in communal areas and the options available to mitigate the impact of contamination within these areas;
- The extent to which the options and approaches available are deployed currently and their relative effectiveness;
- The emerging issues concerning recycling in communal areas, with particular reference to the role of social housing landlords;
- The impact contamination in communal areas has on the overall municipal recycling targets;
- The impact of the Council's residual waste policy upon recycling in communal areas;
- How to improve the service for residents of communal housing;
- The development of a Service Level Agreement between the Local Authority and Social Landlords;
- Planning guidance for refuse and recycling provision in future developments; and,
- Making appropriate recommendations.

#### **How will this be done:-**

- Review the current position in relation to collection methods and arrangements for communal areas across the County Borough;
- Understand the financial Incentives available to the Authority;
- Understand the Enforcement Powers available to the Authority and the policies and practices that apply to their current use;
- Consider the activity and performance information related to the various approaches available and review their relative effectiveness;
- Consider the emerging issues which may be of impact with particular reference to the role of social housing landlords across the County Borough;
- Establish the views of residents in relation to the challenges and current issues associated with recycling in communal areas; and,
- Consider other 'Good Practice' schemes / case studies/ approaches within other Local Authorities

## Potential Stakeholders:-

- Council Officers (Streetcare Services/Highways/Planning/Enforcement);
- Residents;
- Social Housing Landlords; and,
- Local Members

## Where will this be done:-

- Meetings at Council offices;
- Site Visits/Accompany Streetcare Services Staff on their recycling collections;
- Meetings out in the community

2.2 The Working Group of the Public Service Delivery, Communities & Prosperity Scrutiny Committee undertook scrutiny of 'Recycling in Communal Areas' over a 9 month period between November 2018 and July 2019.

2.3 An [interim report](#) was presented to the Cabinet on the 9<sup>th</sup> April 2019 and it was **resolved** ([Minute No 141 refers](#)):-

i.To acknowledge the Interim report of the Scrutiny Working Group;

ii.That a community recycling engagement event is held at one of the following areas, which have been identified as areas of poor recycling and high levels of black bag waste, in partnership with the Social Housing Landlords and the Council's Streetcare Services team:-

- Rhydyfelin;

iii.To consider progressing an appropriate pilot scheme in one of the above areas, such as the coloured refuse bags scheme/ or the 'Red/Amber/Green' letter scheme;

iv.To direct the Council's legal department to undertake meetings with the Housing Associations in respect of data sharing and/or Service Level Agreements; and,

v.That Waste Services are consulted on major planning applications, as appropriate.

2.4 In view of the decision taken by the Cabinet, the Working Group undertook preparatory work in respect of a 'Community Engagement Day' in Rhydyfelin.

### **3. BACKGROUND**

- 3.1 At the meeting of the Public Service Delivery, Communities & Prosperity Scrutiny Committee held on the 27<sup>th</sup> of September 2018, Scrutiny received a [presentation](#) in respect of Communal Area Recycling from the Group Director- Prosperity, Development & Frontline Services, who outlined the barriers facing the service area, particularly when collecting from bin collection points (BCP's) across the County Borough.
- 3.2 In order to meet the Council's statutory recycling target of 70% by 2024/25, the Council needs to implement various changes to its collection methods and targeting communal areas could mean the Council captures material that is more recyclable and in turn increase its percentages.
- 3.3 Scrutiny learned that the key issues for consideration in respect of the communal area recycling are lack of ownership, the inability to identify offenders of contamination and the potential for becoming magnets for fly tipping. The Group Director advised the Committee that for all residents to comply with the waste allowances and guidelines, those areas of concern would need to be reviewed and potentially a long term waste strategy would need to be taken forward.
- 3.4 The Working Group Members comprised of County Borough Councillors S. Bradwick (Chair), T. Williams (Vice Chair), D. Owen-Jones, G. Hughes, M. Weaver, W. Owen, W. Treeby, S. Pickering, G. Stacey and D. Grehan.
- 3.5 At its inaugural meeting on the 15<sup>th</sup> November 2018, the Scrutiny Working Group looked to establish two sub groups to oversee two specific programmes of work:-
- (i) Recycling and the role of Social Landlords; and
  - (ii) Recycling Enforcement issues
- 3.6 At that meeting, nominations were also sought for each sub group. It was agreed that a nominated chair, with the support of a lead officer, would organise the sub group's activities.
- 3.7 The Social Landlords Sub Group comprised of County Borough Councillors S. Bradwick (Chair), D. Owen-Jones, G. Hughes, M. Weaver and W. Owen respectively.
- 3.8 The Enforcement Sub Group comprised of County Borough Councillors T. Williams (Acting Chair of the Enforcement Sub Group), W. Treeby, S. Pickering, G. Stacey and D. Grehan respectively.

### **4. LICENCING IN HMOs AND COMMUNAL AREA RECYCLING**

- 4.1 On the 13<sup>th</sup> December 2018, the Head of Public Protection advised the Social Landlords Sub Group in respect of the relationship between Houses in Multiple Occupations (HMOs) and communal area recycling.
- 4.2 The Working Group were informed of the current barriers facing the Council in respect of enforcement and that due to the transient nature of HMOs , licencing conditions can be difficult to monitor and enforce.

➤ Outcome:

- 4.3 The Working Group recognised that extra staff resources are needed to manage HMOs and to enforce licencing conditions across the County Borough. Members agreed to submit this recommendation to the Executive and concluded that extra resources would benefit the residents of RCT by ensuring that licencing conditions are adhered to, thereby creating a cleaner and safer environment for the service users across the County Borough.

## **5. PLANNING AND WASTE SERVICES (JOINT WORKING)**

- 5.1 On the 24<sup>th</sup> of January 2019, the Social Landlords Sub Group considered how the Planning department could assist the Council to improve waste management across the County Borough.
- 5.2 The Working Group recognised that a formal agreement between Waste Services and Planning should be formed to improve designs at new housing Developments and estates across RCT.

➤ Outcomes:

- 5.3 Waste Services and Planning have now agreed an improved way of communicating to ensure large, new housing developments consider waste management as a key factor at design stages and use the knowledge of Waste employees during consultation periods.
- 5.4 Waste now receive formal notification from Planning on developments of 10+ dwellings. Waste have the opportunity to view the plans and meet the contractors if serious concerns are raised; for example, if bin collection points are not accessible. The plans are emailed to the recycling department where they are sent to the Area Manager for comment.
- 5.5 Waste Services need to make responses in all cases even where no collection concerns are apparent.
- 5.6 Members of the Working Group agreed that recommendations in respect of joint working should form a part of the Working Group's final recommendations to the Executive. It was recognised that improvements in respect of waste management in new housing estates would benefit the residents of RCT by creating neighbourhoods where people are proud to live and work.

## **6. SUB GROUP - ENFORCEMENT**

- 6.1 The Enforcement Sub Group concluded its work on the 21<sup>st</sup> February 2019 and made recommendations to the overarching Scrutiny Working Group, as set out in Appendix 1 of this report.
- 6.2 The overarching Working Group received and considered the interim report on enforcement issues and agreed that the enforcement recommendations be considered as part of a wider project involving the main housing providers in RCT.

## **7. SUB GROUP – SOCIAL LANDLORDS**

7.1 Initial desktop research was undertaken to evaluate the current procedures in place in respect of communal area recycling across the UK and beyond. These findings were used to formulate lines of enquiry with other Local Authorities and Social Housing providers across the County Borough.

7.2 On the 7<sup>th</sup> February 2019, the Social Landlords Sub Group held one to one meetings with the six major housing providers across the County Borough:-

- Trivallis;
- Newydd Housing;
- Cynon Housing;
- Rhondda Housing;
- Wales & West; and,
- Hafod Housing.

7.3 Some themes were common throughout the meetings but it was apparent that each site had individual problems that could not be tackled with the 'same brush'.

7.4 The Sub Group requested a list of the communal bin collection points that presented waste management concerns. The report indicated that 9 out of the 12 streets on the list were in one small area managed by Newydd Housing. The area in Rhydfelin consisting of 615 properties is represented by County Borough Councillor Webber. This area is made up mainly of Newydd properties but there are also privately owned households and Trivallis properties.

7.5 Following consideration, the Sub Group agreed to submit an [interim report](#) to the Cabinet. On the 9<sup>th</sup> April 2019, the Cabinet **resolved** by [Minute Number 141](#) that the Scrutiny Working Group would hold a 'Community Engagement Day' in the Rhydfelin ward.

7.6 Newydd agreed to work in partnership on the trial and further meetings took place to discuss the way forward. RCT officers and Newydd agreed to ascertain residents views on waste management and to see what the Council could do to assist residents with recycling more efficiently. Newydd informed RCT officers that increased fly tipping is also extremely concerning in this area.

7.7 The Sub Group and Newydd therefore agreed to hold an engagement day on the 3<sup>rd</sup> July that was agreed and supported by Councillor Webber and the Chair of the Working Group. The event was called 'Rhyd Recycle Rescue'. Throughout June 2019, Waste officers also undertook an analysis of black bag waste in Shakespeare Rise (a large communal bin collection point) and found that single use plastic was the most common item being disposed of by residents in this area.

## **8 COMMUNITY ENGAGEMENT DAY – 'RHYD RECYCLE RESCUE'**

8.1 Following a number of preparatory meetings in respect of the Community Engagement day, it was agreed that a short questionnaire would be presented to residents on their opinions of recycling in the local area in the morning of the event, followed by advice / guidance and any necessary equipment to help residents going forward. To increase engagement children's activities/competitions were held in the afternoon. Residents were also asked to sign a 'food pledge', as set out in Appendix 2 of the report, where each resident was asked to pledge their support to recycle food waste and improve their recycling habits. Research conducted by the Scrutiny Working Group has shown that this approach had been successful in other Local Authorities, which the group hoped to replicate



- 8.2 Members of the Working Group attended the event as well as Councillor Crimmings, the Cabinet Member for Environment, Leisure & Heritage Services and Councillor Webber, the Cabinet Member for Council Business and the Rhydyfelin Central Ward Member. Representatives from the other five major Housing Associations were also in attendance. The event was also heavily supported by RCT officers and members of staff from Newydd.
- 8.3 The questionnaire was also available online to residents and Newydd offered a prize of an Amazon Echo to a resident who completed the questionnaire, which was selected at random. A successful 146 responses were received.
- 8.4 The results were compiled by RCT's Consultation team (as attached at Appendix 3 of this report) and found that:-
- 97% of residents said that they do dry recycling;
  - 76% of residents said that they recycle food every week;
  - 1% of residents said that they never recycle; and,
  - 17% of residents admitted that they never recycle food.
- 8.5 Although the above feedback was extremely beneficial to gauge the opinions and conduct of residents in respect of recycling, there were however concerns that these figures may be 'ambiguous' :-
- contamination in recycling bags is very high in this area and food recycling is very rare. It was interesting that Waste Services only deliver 50 rolls of recycling bags to the local shop a week whereas 68% said that this is where they collect bags from; and,
  - It was also interesting that 24% of residents said that they would recycle more/better if they had better access to recycling bags. The statistics are therefore contradicting.
- 8.6 The Consultation team received many comments that food is not recycled because there are no food bins. Waste Services therefore acted upon this information and delivered 36 food bins and a stock of bins and bags to 'The Hub' within the area. (The Hub acts as a HQ for Newydd in Rhydyfelin where residents attend inductions and for drop in advice on any personal matters.)
- 8.7 It was noted by Members that the design of the estate can make waste management quite difficult. For example, one resident with mobility problems explained that she lives alone and cannot climb a series of steps 3 times with different streams of waste (bins, recycling and food). It was therefore easier for this resident to put everything in one bag and ask a neighbour to help once a fortnight.
- 8.8 There were also some common misinformation themes arising from the event:
- residents thought recycling and food was collected fortnightly at the same time as the bins; and,
  - 20% of the residents thought that the recycling rules are 'sometimes difficult, confusing or awkward'. The rest commented that it was 'easy'.
- 8.9 The questionnaire also asked how bulky items are disposed of following Newydd's concerns about fly tipping:

- 83% of residents said that they would use Council Services (bulky waste collection, HWRC's);
- A worrying 12% of residents admitted that they would use a 'rag and bone man' or 'leave it on the highway';

8.10 The Working Group and representatives held activities for local children in the afternoon. They firstly played 'Catch a Fly Tipper' with materials provided by 'Fly Tipping Action for Wales'. The children then entered an art competition to design signs for the bin storage areas and local community, as set out in Appendix 4 of this report. The art competition categories were to design signage for:-

- Dry Recycling;
- Food Recycling;
- Nappy Recycling;
- Black Bag Waste;
- Stop Dog Fouling; and,
- Stop Fly Tipping

8.11 There were three winners announced in the afternoon, who each won a six- week family pass to the Lido in Pontypridd, sponsored by RCT leisure. Approximately twenty children attended the afternoon event and they appeared to have strong views in respect of stopping dog fouling in their local community. RCT and Newydd officers attempted to establish a promotional day at the three local schools, however, due to end of term activities the schools were not able to accommodate any further events, which may have resulted in better attendance.

8.12 The Working Group would like to thank Newydd Housing Association for their dedication to the engagement day and for their commitment to working in partnership with RCT to address the issues.

8.13 A further benefit to the engagement day was that the Housing Associations had the opportunity to discuss their own operational matters and issues, which resulted in a working partnership between Trivallis and Newydd. For example, the neighbourhood officers from both Newydd and Trivallis will shortly begin shadowing each other to share/gain further experience.

8.14 It was also interesting to note that the groups received several comments from residents regarding how 'refreshing' it was to see Newydd and RCT working together.

## The 'Rhyd Recycling Rescue' Event – Capturing the day:-

The following photographs were taken throughout the day:-









## **RECOMMENDATIONS**

The following recommendations were formed by the Working Group based on the research undertaken by the Scrutiny Working Group and feedback from the Community Engagement Day.

The recommendations were approved by the Working Group at its final meeting on the 25<sup>th</sup> of July 2019:-

1. To continue progressing with the theme of 'Rhyd Recycle Rescue' in the trial area of Rhydyfelin where by residents are encouraged to want to take ownership and change their recycling habits;
2. Direct the Council's legal department to establish the suitability of data sharing and/or Service Level Agreements and to act upon it as appropriate; to consider establishing a formal agreement between RCT officers and Social Housing Landlords to meet formally on a regular basis;
3. That Waste Services continue to be consulted on major planning applications, as appropriate and that Waste Services are consulted with prior to any new residents taking occupancy;
4. To research and review any alternatives to collecting bulky items to address the fly tipping concerns in Rhydyfelin;
5. To research and review if recycling participation improves by delivering recycling bags to every resident in the trial area, for example, an agreed allocation of bags every quarter;
6. To provide social landlords with equipment for their inductions, for example, food bins, recycling bags and leaflets, as and when required;
7. To review the locations for the current BCP's in Rhydyfelin and distribute letters to residents to remind them as to where their BCP is and the consequences of disposing their waste at another site and to consider similar trials in other areas;
8. To review the signage and the design of BCP's and the style/size of bins required;
9. To use in-cab technology to identify recycling habits and trends, such as 'WEBASPX' to identify properties that require further awareness/enforcement;
10. To consider assisted collections to residents with mobility issues; ;
11. To consider developing a formal arrangement between all schools across the County Borough and Waste Services to raise awareness on the importance of recycling efficiently and disposing waste appropriately;
12. The development of an appropriate pilot scheme in Rhydyfelin, such as coloured refuse bags or the 'Red/Amber/Green' letter scheme and to use 'WEBASPX' to identify properties/areas of concern; a project plan will be developed to outline

the timescales for identification of the trial areas, a communication timeline, a 'go live' date, follow up consultation and monitoring;

13. To consider progressing with the 'Hackney Bin trial' in Rhydyfelin and if recycling quality improves to consider a roll out into other areas across the County Borough;
14. That further investigation is given to the option of using CCTV at communal bin collection points as a deterrent to disposing of contaminated recycling, excess black bags and bulky items;
15. That successful prosecutions in respect of those residents who continuously refuse to recycle should be promoted and publicised by appropriate means to act as a deterrent to other residents; and,
16. That an extra two enforcement officers are provided within the Waste Service department to meet and enhance the needs of the service. In doing so, [the group acknowledges](#) the possible revenue implications to the Council, [yet for the reasons and benefits outlined within the report, it is recommended that such resources are additionally funded to prevent any detriment to the service area.](#)



## **CONCLUSION AND OUTCOMES**

The Working Group were asked to consider how Waste Services could meet the Council's statutory recycling target of 70% by 2024/25 and to determine the feasibility of the Council's long-term waste management strategy.

The Working Group acknowledged the procedures that were already in place in respect of communal area recycling and considered how to improve upon them.

The recommendations listed in this report have been formed as a result of the work undertaken by the Scrutiny Working Group, tasked with improving communal area recycling across RCT. Members of the Scrutiny Working Group are confident that the findings and recommendations will assist the Council to improve waste management across the County Borough, which will further assist the Council in achieving the recycling targets statutory required. Many are short term and immediate actions, which can be implemented, whilst others are longer- term developments for progressing the Council's waste management strategy. The Working Group recognised that the Council will need to balance the areas identified against the wider priorities of the Council and its medium term financial planning.

Members of the Working Group agreed that implementing the recommendations have the potential to deliver a positive outcome with the Council capturing more material that is recyclable and in turn increase its percentages, which the working group believe should continue to be a key priority for the Council.

The Work Group believe that the proposals in this report are consistent with the priorities of the Council's Corporate Plan, in particular "Place – creating neighbourhoods where people are proud to live and work":-

- Rhondda Cynon Taf's local environment will be clean and attractive; and,
- Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents.

These proposals are also consistent with the Well-being Goals under the Wellbeing of Future Generations (Wales) Act 2015 and will achieve the following positive outcomes for the residents of RCT:-

- A healthier Wales – a society in which people's physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood; and,
- A Wales of cohesive communities – attractive, viable, safe and well-connected communities.

The Working Group has identified 16 Recommendations for the Executive to consider and take forward. The group believe that these recommendations will further strengthen the services provided for the benefit of residents and the future of Rhondda Cynon Taf.



**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL****MUNICIPAL YEAR 2018-19****REPORT OF THE DIRECTOR OF COMMUNICATIONS AND INTERIM HEAD OF  
DEMOCRATIC SERVICES****RECYCLING IN COMMUNAL AREAS- SUB GROUP (ENFORCEMENT)****1. PURPOSE OF THE REPORT**

The purpose of this report is to provide Members of the Sub Group (Social Landlords) with the findings of the Scrutiny Sub Group which was established to deal with 'Enforcement' issues.

**2. RECOMMENDATION**

- 2.1 It is recommended that Members consider the proposals of the Enforcement Sub Group as set out at paragraph 9.

**3. BACKGROUND**

- 3.1 At its meeting held on the 27<sup>th</sup> September 2018, Scrutiny received a presentation in respect of Communal Area Recycling from the Director, Highways & Streetcare Services who outlined the barriers facing the service areas particularly when collecting from bin collection points (BCP's) across the County Borough. In order to meet the Council's statutory recycling targets, 70% by 2024/2025, the Council needs to implement various changes to its collection methods and targeting communal areas could mean the Council captures more recyclable material and in turn increase its percentages whilst ensuring high levels of customer satisfaction with the waste collections.
- 3.2 Scrutiny learned that the key issues for consideration in respect of the communal area recycling are lack of ownership, the inability to identify offenders of contamination and the potential for the areas to become magnets for fly tipping. The Director advised that for all residents to comply with the waste allowances and guidelines, those areas of concern would need to be reviewed and potentially a long term waste strategy could be set up.

- 3.3 Following consideration of the report Scrutiny resolved to establish a Working Group to consider the issues in greater detail, particularly the enforcement approaches available to the Council and whether partnerships can be improved. At the inaugural meeting of the Scrutiny Working Group held on the 15<sup>th</sup> November 2018 it was decided that due to the large remit of the Scrutiny Working Group it would be more beneficial to establish two Sub Working Groups to oversee two specific programmes of work i.e :-
- Recycling and the role of Social Landlords
  - Recycling enforcement issues
- 3.2 It was proposed that the two sub groups would progress simultaneously and report their respective findings and draft recommendations to the Scrutiny Working Group, as a whole, at the end of their review.

#### 4. **ENFORCEMENT**

- 4.1 Members of the enforcement sub group included Councillors T Williams (Chair), D Grehan, S Pickering, G Stacey and W Treeby and in total met on three occasions, i.e 29<sup>th</sup> November 2018, 13<sup>th</sup> December 2018 and the 21<sup>st</sup> February 2019. At its inaugural meeting the Working Group were appraised of the Council's current enforcement powers when tackling problem communal areas and learned that the key legislation used for dealing with waste on land is Section 46 of the Environmental Protection Act 1990.
- 4.2 As a commitment to reducing the number of contaminated bags and side waste in communal areas the service areas have identified a process to follow which was highlighted to members who requested an overview of the current enforcement powers available to the Council so they could understand the current process for dealing with problem communal areas. Currently the enforcement teams have processes in place to address contaminated recycling bags, bags left out on the highway or too many bags. They can sticker bags so that residents can be identified and approached with a view to officers raising awareness with the residents.
- 4.3 In the past the Council had no powers to tackle residents who were unwilling to participate in the Council's recycling scheme but in conjunction with Welsh Government and all Welsh Councils, there are ways in which these issues can be addressed under Section 46 of the Environmental Protection Act (EPA) which allows a waste authority to specify what may/may not be placed in any specified container, by way of notice. As such, the local authority may inform a resident that they cannot place recyclable material within their residual bin/bag.
- 4.4 If the Notice is breached and the residents fail to comply with any of the requirements set out in the schedule (which is set out in the form of an accompanying letter), residents can be issued with a £100 Fixed Penalty Notice (FPN). The Council has always maintained that enforcement is a tool which can be used as a last resort and when all other avenues have been exhausted.

## 5. **OTHER LOCAL AUTHORITIES**

- 5.1 Members of the Sub Group received information on how other Welsh Local Authorities deal with the issue of communal bin area recycling, which presented them with an array of different responses. Of those that provided a response, Cardiff City Council, Blaenau Gwent CBC, Caerphilly CBC, Neath Port Talbot CBC and Carmarthenshire CBC, most agreed that this is a challenging area to address and to enforce as it is often impossible to identify those residents who are not engaging with the recycling scheme or to identify where the contaminants have come from.
- 5.2 Two of those that responded indicated that they had/were in the process of removing the collection points completely in favour of near-entrance collection facilities. This had been undertaken in conjunction with waste wardens on site to deliver guidance and support and to date seems to have been a successful pilot. One of the Local Authorities had operated a waste amnesty which had given their residents the opportunity to dispose of any unwanted items.
- 5.3 In all cases where the Local Authorities had responded, they were keen to exchange examples of good practice.

## 6. **PILOT SCHEME**

- 6.1 During their review it emerged that the main concern for enforcement is the inability to identify those responsible for contaminating their waste, those residents exceeding their 2 black bag allowance per fortnight on a regular basis and those who generally do not take part in the Council's recycling schemes. It became evident that investigating the content of the bags to identify those responsible is a drain on the service area resources and officer time and often with little success.
- 6.2 Members were keen to progress the idea of an appropriate pilot scheme such as coloured refuse bags or similar which would overcome the issue of identifying those who are not engaging in the service. As such, the responsibility would ultimately rest with the individual resident. This system would enable Enforcement Officers to easily identify any culprits of contamination and take any necessary action.
- 6.3 The Working Group acknowledged that in order to roll out an appropriate pilot scheme to an identified area would also require sufficient information and support for all the residents within the communal building. It was proposed by the Working Group that:-
- a) Any pilot scheme should be properly managed - door to door canvassing of residents is an effective method of delivering equipment and communication messages to ensure that residents understand what the scheme is and how to use it correctly but can be resource intensive;
  - b) Training and information to internal team members, who will be

the front line for resident enquiries, should be available to allow for better communication with householders.

## **7. JOINT WORKING**

- 7.1 During the course of the review the Working Group was keen to meet with officers from other service areas to understand how the work of waste enforcement is undertaken and how the different strands of work come together. In the first instance Members received the Pollution & Public Health Manager who outlined the work of his team, how they deal with waste on private land and cases of fly-tipping on open land which are often referred to the team by the Streetcare Enforcement Officers. It was evident that the Pollution & Public Health team and Streetcare Services have undertaken discussions as to how the two service areas can pool resources to assist in improving recycling rates and address the problems posed by recycling in communal areas.
- 7.2 The Working Group also met with an Officer from Streetcare Services to discuss the real issues facing the staff on the ground in respect of barriers to participation in recycling within communal areas.
- 7.3 Members identified the importance of service areas working well with each other, with the wider public and Elected Members and recognised the importance of good communication.

## **8. CCTV**

- 8.1 The Working Group considered the option of potentially using CCTV as a tool in tackling the problems faced by the local authority in communal areas. The Working Group learned that there are a number of cameras in use by the local authority to help deter crime, detect crime and use the evidence in court proceedings. It can also assist the local authority in its enforcement and regulatory functions within the areas covered. The CCTV activity adheres to the Rhondda Cynon Taf County Borough Council public space surveillance CCTV Scheme.
- 8.2 The Group discussed the advantages and disadvantages of using CCTV as a tool to enforce against those residents who refuse to engage in the municipal recycling scheme and those who fly tip. Issues considered included the legal framework, setting up and maintaining the suitable surveillance systems, costs involved which cover appropriate signage and staff resources to review the evidence and take relevant enforcement action.
- 8.3 Some Members considered that Fixed Penalty Notices were more effective as a deterrent but felt that there need to be a bigger push in publicising those that have been successfully prosecuted via local papers, the Council's newsletters, Council website and even to local radio and that every means possible should be used to publicise the successes.

## 9. **PROPOSALS**

9.1 The Working Group found the matter of enforcement to be of value to the overall work of the wider Scrutiny Working Group established to consider recycling in communal areas. The following are proposals which can be evaluated and reviewed when the work of the Scrutiny Working Group has been concluded.

9.2 The Scrutiny Working Group is asked to consider the following proposals:

1. The development of an appropriate pilot scheme, such as coloured refuse bags; a project plan will be developed to outline the timescales for identification of the trial areas, a communication timeline, a 'go live' date, follow up consultation and monitoring;
2. That further investigation is given to the option of CCTV as a deterrent in overcoming repeat contamination in recycling;
3. That successful prosecutions in respect of those residents who continuously refuse to recycle should be promoted and publicised by appropriate means to act as a deterrent to other residents; and
4. That communication is improved between the individual service areas in respect of recycling, street waste and particularly recycling in communal areas so that all departments are working towards a common vision and goal.

## 10. **EQUALITY AND DIVERSITY IMPLICATIONS**

10.1 Equality and diversity implications will be considered as part of the Working Group's recommendations and any subsequent implementation arrangements

## 11. **CONSULTATION**

11.1 There are no consultation implications arising, as yet, from this report.

## 12. **FINANCIAL AND RESOURCE IMPLICATIONS**

12.1 Financial and resource implications will be considered as part of the Working Group's recommendations and any subsequent implementation arrangements

## 13. **LINKS TO THE COUNCILS CORPORATE PLAN AND FUTURE GENERATIONS – SUSTAINABLE DEVELOPMENT**

13.1 The proposals in this report are consistent with the priorities of the Council's Corporate Plan, in particular "*Place – creating neighbourhoods where people are proud to live and work*":

- *Rhondda Cynon Taf's local environment will be clean and attractive...*
- *Rhondda Cynon Taf's parks and green spaces will continue to be valued by residents...*

13.2 These proposals are also consistent with the Well-being Goals under the Wellbeing of Future Generations (Wales) Act 2015:

- *A healthier Wales – a society in which people’s physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood.*
- *A Wales of cohesive communities – attractive, viable, safe and well connected communities.*



**LOCAL GOVERNMENT ACT, 1972**  
**as amended by**  
**THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985**  
**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL**  
**COUNCIL**

**List of Background Papers**

Report of the Director Legal & Democratic Services  
Item – Recycling in Communal Areas Working Group Report

Freestanding Matter

Recycling just ONE caddy FULL of food waste,  
can create enough energy to power your TV for ONE hour!  
Are you up for the Food Waste Recycling Challenge?



I

(NAME)

OF

(STREET NAME)

### PLEDGE TO:

Recycle ALL my left over food waste  
Use my NEW Caddy and FREE food waste bags,  
Use the CORRECT bin at the bin collection point.

---

Thank you for pledging your support to recycle your food waste and improve your recycling habits by correctly using bin collection points.

SMALL actions make a HUGE difference - Over 80% of RCT residents 'SAY' they recycle their food waste and last year we collected over 11,000 tonnes, which was converted to power around 1000 homes - that's almost double the properties taking part in the "Rhyd' Recycle Rescue".

follow us



RCT and Newydd Housing Association aim to keep you updated on how 'Rhyd' Recycling Rescue is recycling food.

Did you know? You can order ALL the tools you need and get handy tips and information on-line at [www.rctcbc.gov.uk/recycling](http://www.rctcbc.gov.uk/recycling).



# Rhydfelin Recycling Rescue Survey

## APPENDIX 3

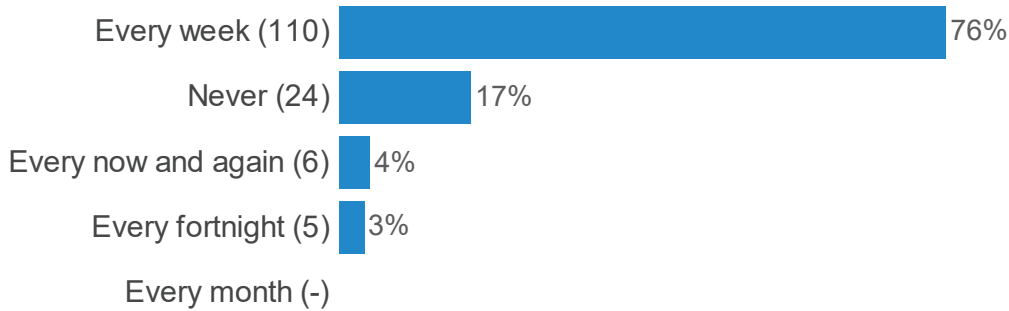
This report was generated on 09/07/19. Overall 146 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

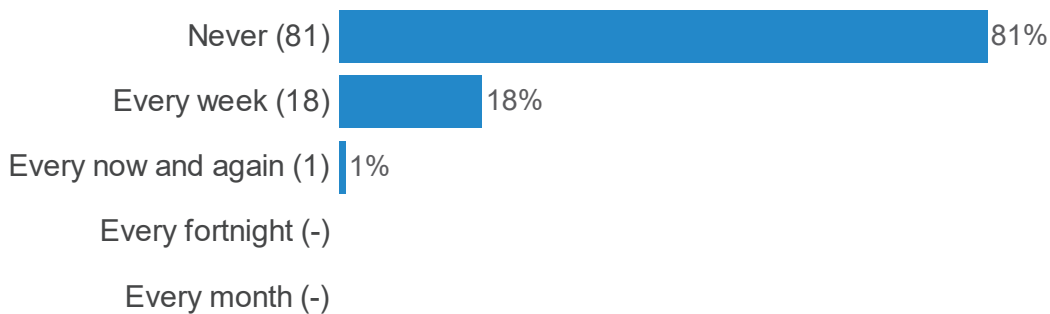
### How often do you recycle? (Dry items (Plastic/Cans/Paper/Tins))



### How often do you recycle? (Food)



### How often do you recycle? (AHP - Nappies/Incontinent Pads (if required))



**Is there a reason why you do not recycle dry items every week?**

Not many items so not worth it  
As I put out my recycle every two weeks same as my bins  
Too much going on

**What can the Council do to help you recycle dry items every week?**

Nothing

**Is there a reason why you do not recycle food every week?**

Because it's only recycled once a fortnight by the council  
it takes that long to fill the bin  
No  
Not many items lives on her own  
As put out same time as my bin being empty

**What can the Council do to help you recycle food every week?**

Offer food recycling every week

**Is there a reason why you do not recycle food regularly?**

Haven't got a bin	Dogs
On own	Don't have a food bin
Haven't got a bin	Food bin required

**What can the Council do to help you recycle food more regularly?**

Providing a bin	Nothing
No	Deliver food bin
Give me a bin	Deliver food bin

**Is there a reason why you do not recycle AHP (Nappies/Incontinent Pads) regularly?**

Don't use them

**What can the Council do to help you recycle AHP (Nappies/Incontinent Pads) more regularly?**

Nothing

**Is there a reason why you do not recycle dry items?**

Too busy,

**What can the Council do to help you recycle dry items?**

N/a

**Is there a reason why you do not recycle food?**

Smell etc

Don't know

Didn't know it could be

No bin

Eat all the food

Dont have that much waste only peelings

No bin

Only 2 of us here and cats have the rest

Dont like it hanging about on side

No bins

Due the heat it attracts flies and in turn maggots and I also don't have a good recycling bin

The bin gets into a right state before pickup and I don't think there is a collection for it in my area.

No bin but requested

No food waste

No bin

Lives alone so doesnt waste much

No large food bin

Bins got stolen

Needs a new food bin as stolen

No food bin

Haven't got a food bin

Not much waste but has agreed to have one dek Livered

No bins

**What can the Council do to help you recycle food?**

- Provide bin
- Provide bin
- Provide bin.
- Provide bin
- N/a
- Dont know
- Give bin
- No, weve got food bins
- Nothing really dont think i would
- Supply bin
- Supply a free recycling bin
- Make people more aware of how and when to do it, also make the pick up more often.
- Supply a new bin
- Deliver bin
- Bins to be delivered today
- Provide large food bin but communal area makes it hard because others put wrong thing in bins
- New bins to be delivered
- Provide a bin
- Provide a food bin
- Provide bin
- Bins being delivered today

**Is there a reason why you do not recycle AHP (Nappies/Incontinent Pads)?**

- Dont have enough now and again with grandson
- Na
- Not needed
- N/a
- No children
- Na
- N/a
- No children
- Na
- N/a
- N/a
- N/a
- No babies
- N/a
- N/a
- Stopped doing it as clyncial waste. Have a colostomy bag so cantt have collection anyway. Gets in general waste now.
- N/a

**Is there a reason why you do not recycle AHP (Nappies/Incontinent Pads)?**

N/a

N/a

I do not have a baby and I am not incontinent

Dont use nappies

Don't have any

Don't use nappies or incontinent pads

Don't need to

No babies

N/A

They are not used in my property

We have no-one in our household that uses them

Don't use them

No need too

I don't use them

Do not use them

I did not know they can be recycled and do not know where they would need to go.

No need

No children

Na

No children

No bin

Not needed

NA

Don't need to

No babies

Haven't got a nappy bin

Not used

Na

Don't use them

Not used

Not used

Regular grandchildren

Not used

Never started

Not used

Don't use nappies

Not used

Not used

Not used

Not used

Not used

Rhydfelin Recycling Rescue Survey

**Is there a reason why you do not recycle AHP (Nappies/Incontinent Pads)?**

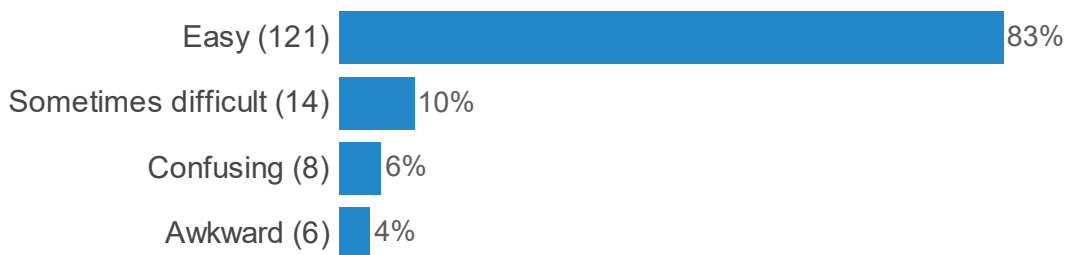
Not used

Not used

**What can the Council do to help you recycle AHP (Nappies/Incontinent Pads)?**

Dont know dont use service	Nothing
Na	Be more I informative
Not applicable	None
N/a	Provide bin and bags
N/a	Nothing
Na	NA
N/a	Not sure
N/a	If I had to use I would
Na	Deliver a nappy bin and bags
N/a	Nothing
N/a	Na
N/a	Nothing
N/a	Nothing
N/a	Nothing
N/a	Give me advice will look on line
Start a collection for colostomy bags	Nothing
N/a	Provide bags
N/a	Nothing
N/a	Nothing
Nothing	Nothing
No	Nothing
Don't use nappies or incontinent pads	Nothing
More information on nappy recycling	Nothing
N/A	Nothing
Nothing	Nothing

**Do you think recycling in RCT is?**





**Please provide comments for your answer above:**

Simple. Cant put everything in one bad

Cant recycle moving house cardboard bags

But large items difficult. Couldnt get rid of sofa. Couldnt get hold of number to call

Compared to Essex lots of different boxes.

Needs to be more clearer

Not enough room to store bags

Simple like putting things in black bagp

My daughter takes bags up and they go

Separate bins for rubbish

Steps to carry bags

Anything laid out for you. Send a magazine telling you what should or shouldn't put out

Chuck in bag and away

Just case of being organised, i have different bins for things.

You get the bags, know what to put items in and come every week

Not well organised

Know what you've got to do. It's simple.

It's simple to put waste in a recycling bag

My food bins are stolen all the time and I think it would be better if we were provided with separate bins for paper, tins and plastic making it easier to sort through the recyclable goods.

Just put recycling things in the bags provided by RCT.council.

As I live in flats with communal bins, it was very easy for someone to contaminate the bins for recycling with standard household waste.

Very straightforward when compared to other parts of the country

Can be confusing at times as to what you can and can't recycle

It is, can't be any easier

Very straight forward common sense really

If you mistakenly put something in the bag that's not recyclable, the sticker just notes that it contains contaminated waste and does not specify what is considered contaminated with a threat of a fine. This is completely unsatisfactory as you are not aware of what that person on the day considers to be classed as contaminated in order to not make the same mistake.

There is a lack of information to people who do not use the internet or know who to ask.

Bags provided

With bins easy without bins confusing

Hard to monitor with kids

Mixed recycling is allowed so easier than other areas

They pick up regular

Mixed recycling makes it easier

Plastic recycling

Unsure on some items

Sticker on bag that was contaminated was informative - more could be done with clothes

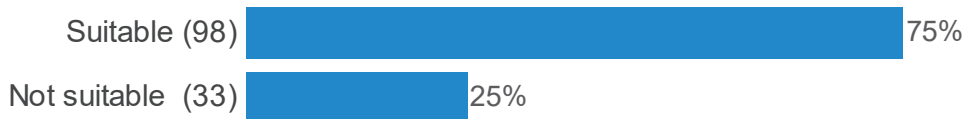
Less rubbish to go to the tip

Don't understand why people don't recycle

**Please provide comments for your answer above:**

- What plastic can be recycled
- Collected every week
- Bags are easy
- Recycling plant close by
- Knowing what can be taken
- Easy to put it in one bag
- Because I have to take bins down steps
- Far too much waste is created from packaging and variety of different packaging Guys on the truck are good. Sometimes stuff is left on the street though Need a dog waste bins and street bins in area Separation of items at a household level should be required
- But collection point is an issue as we have to walk 50 metres and also down steps and we're 80
- As so easy to
- Sticker was left advising it was contaminated but no explanation as to why
- Easy in general
- Can be messy have separate bags in different areas

**Do you think the area where bins are stored is?**



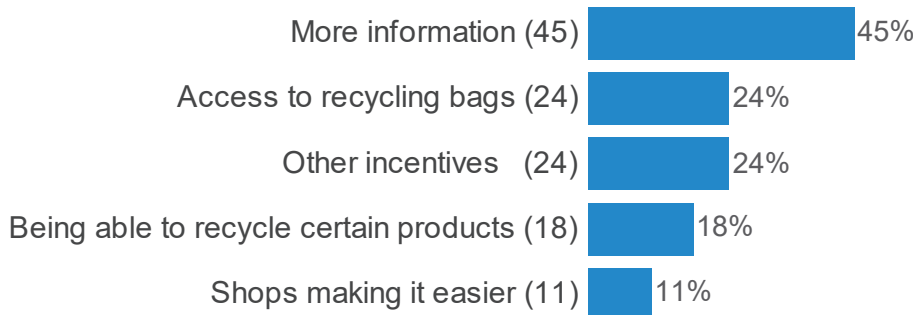
**Please tell us why it is not suitable:**

- Block pavements
- At the top, rubbish from down road, people kick bins, animals etc
- Na
- Cats
- Having to carry up steps
- Must carry bags to the road up steps
- Could do with bin shed
- Badly designed
- Badly designed , not clear
- Got to leave it on the road. Would be good to have somewhere to put bin
- It is on a patch of grass outside someone's house - not very hygenic
- All waste and recycling is just left in a big pile at the top of the public path
- Food waste bins are very small
- The communal area where we leave our rubbish is shared between nine houses so can look horrendous on rubbish day. There is so much rubbish obstructing the pavement
- The waste is dumped in the parking bays and sometimes left if it's deemed contaminated making the street an eyesore and quite frankly disgusting
- Because they are put next to cars, and the recycling van has hit cars

**Please tell us why it is not suitable:**

- Property downstairs
- It is too far away from the house and i have totake my bins down steps to the collection point
- Letters due to other tenants dumping waste
- Bags only no bins
- Recycle bin or storage area needed
- Hasto be taken to the end of the row of houses
- Seagulls get to three food bags and rubbish
- Steps to reach pavement difficult for elderly
- Other people abuse the area like fridge been dumped
- Awkward because wheelchair user
- Other people in area abusing the system
- Should be a clearly identified area - maybe 1 big bin for all recycling bags. Fly tipping also takes place at collection point
- Something needs to be put in place for recycling bags as they end up everywhere the next morning
- Up too many steps
- Should have a more enclosed area Bins go missing

**What would make you recycle more or recycle better?**



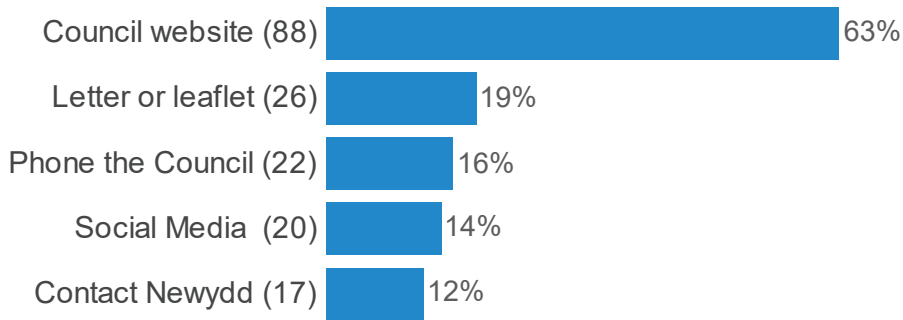
**Other incentives - Please tell us your ideas?**

- None of above its simple
- Batteries
- N/a
- Nothing getting into habit
- Separate bin
- Its fine
- Laziness. School education
- Its ok as it is
- Bins in shops ie nappy
- Location of bins up steps as disabled
- N/a
- Fine as is

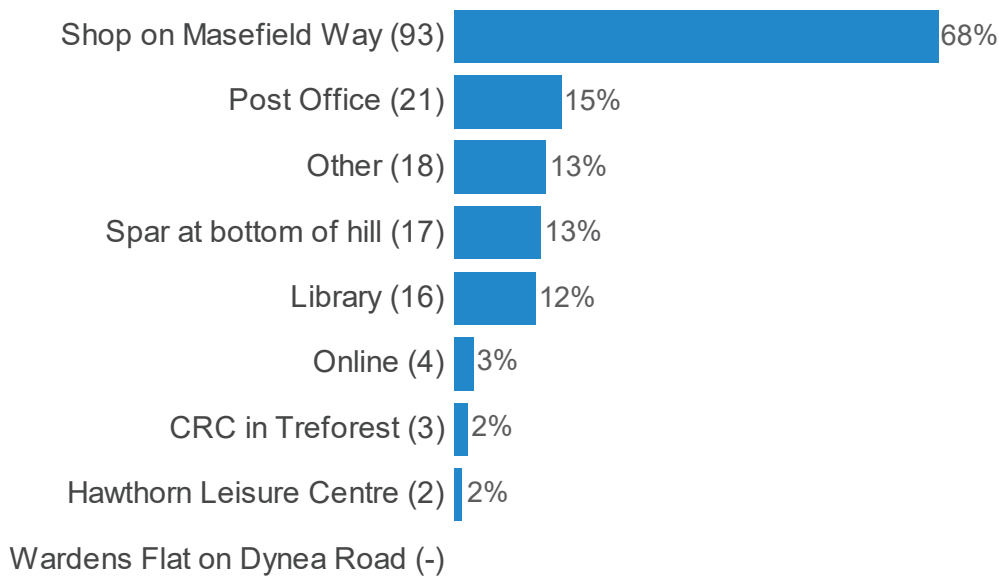
**Other incentives - Please tell us your ideas?**

- \_\_\_\_\_ Dont find it hard
- \_\_\_\_\_ Easy as is can recycle anything
- \_\_\_\_\_ Deliver bags to me.
- \_\_\_\_\_ Nothing in particular
- \_\_\_\_\_ Having separate things to sort out the recycling
- \_\_\_\_\_ Monetary incentives for recycling well
- \_\_\_\_\_ Recycling food wrapping and dog waste and female hygiene products
- \_\_\_\_\_ None
- \_\_\_\_\_ Supply bins
- \_\_\_\_\_ A food waste bin
- \_\_\_\_\_ Nappy bin and delivery of all bags
- \_\_\_\_\_ Items are dumped due to special collection charge
- \_\_\_\_\_ Recycling boxes/bins instead of bags
- \_\_\_\_\_ More bins for plastics etc or a community recycling skip
- \_\_\_\_\_ more bags needed for family of 5 has 2 food waste bins
- \_\_\_\_\_ Information should be more easily readable
- \_\_\_\_\_ Dragging bins to collection point
- \_\_\_\_\_ Cat waste
- \_\_\_\_\_ no problems
- \_\_\_\_\_ Better quality, bigger bags

**Where would you look to find out more information about recycling and waste?**



**Where do you get your recycling bags from?**

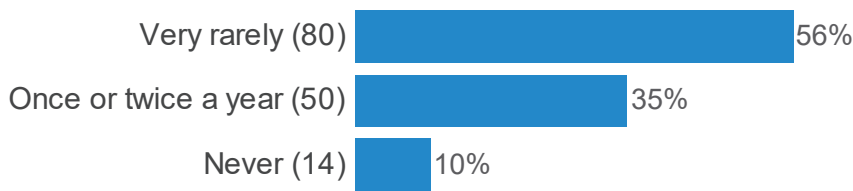


**Other- Please tell us where:**

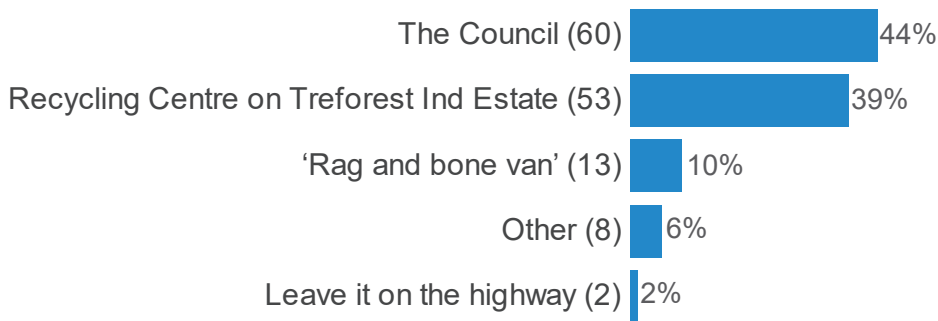
- 15 elm street valleys kids
- One for all
- N/a
- Community centre
- Elm street community hub
- Daughter pic up from shop. I used to go out to lorries but dont carry them anymore
- Valleys kids
- I work in Navigation Park
- Bin men
- Relative from RCT
- Valleys kids office
- Anywhere Im passing or neighbour /friend gets them for me
- When i put bins out i ask for them
- Collection crews
- Shop
- Off the lorry
- Father in law delivers them
- Any shop
- Bin men
- Off the collection trucks
- Relative
- Community centre

Rhydfelin Recycling Rescue Survey

**How often do you need to dispose of bulky items? e.g. mattress, sofa, fridge etc**



**How do you get rid of bulky items?**



**Other- Please tell us how:**

- \_\_\_\_\_ All of the first 3 above
- \_\_\_\_\_ Ask dad to transport
- \_\_\_\_\_ Shops take old items away
- \_\_\_\_\_ Ring Newydd
- \_\_\_\_\_ Skip
- \_\_\_\_\_ Paid the council but cannot get it up steps to the pavement not eligible for assisted collection
- \_\_\_\_\_ Don't know
- \_\_\_\_\_ Skip
- \_\_\_\_\_ Charity
- \_\_\_\_\_ Fly tip
- \_\_\_\_\_ Collection every Friday by black truck with white fern
- \_\_\_\_\_ Have to leave outside as unsure how to arrange collection
- \_\_\_\_\_ Newydd picked it up when I asked them after about 2 weeks. Took carpet bit by bit to bin collection point after council picked it up itook more

**Would you like to be entered into the prize draw to win an Amazon Echo? This prize has been provided by Newydd Housing.**



# Black bag waste

Black bag waste amount is

Throw away bags!  
Not fags!

increasing,  
animals are decreasing

Help out!  
Without doubt!

Waste is a key thing in today's society as

Recycling is a fantastic part of our world as it is keeping it in place. Helping us keep a stable health in a mental and physical way.

if people aren't helping, the world will be in the state that's irreversible

Throwing nappies away could also ruin the environment

## CLEAN UP!

Help out!  
and throw out!



STINKY!

### PLEASE RECYCLE

Carol  
rd.

Keep the public clean by picking up your dog foul.

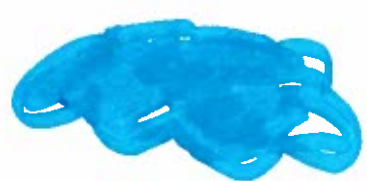
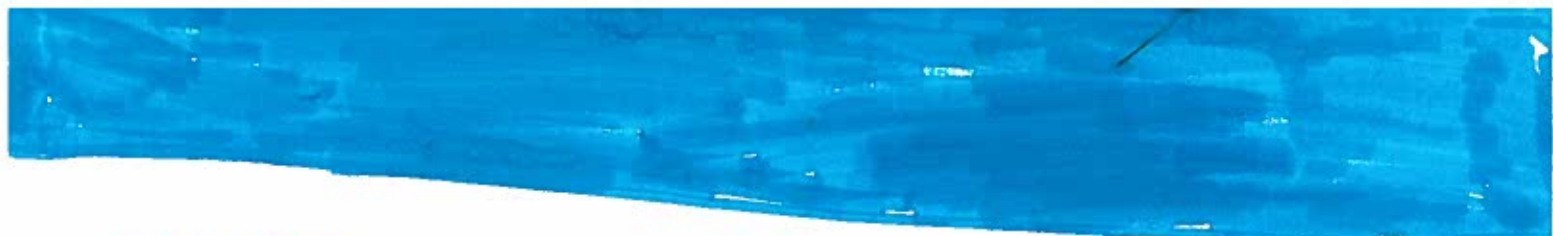
Callum Davies

Age 13

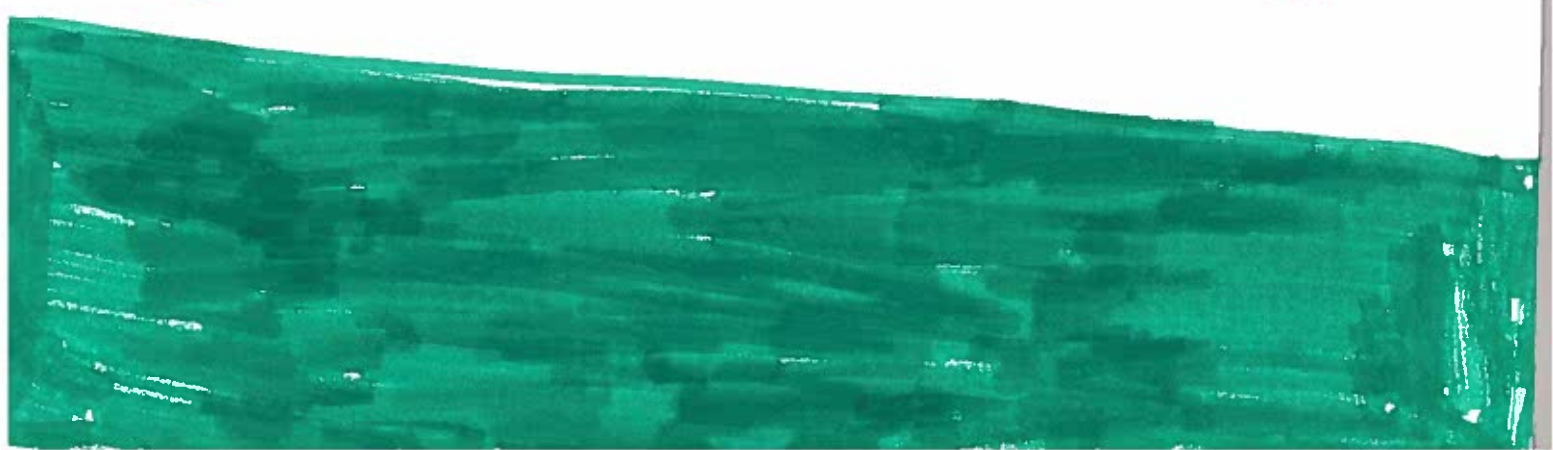
75 Wordsworth  
Gardens.







~~NO FLY  
TIPPING~~



Jessica Morgan

Age 13

Address 13 Tony - Fein.

Put it in the BAN  
Thats a big WA

£1000

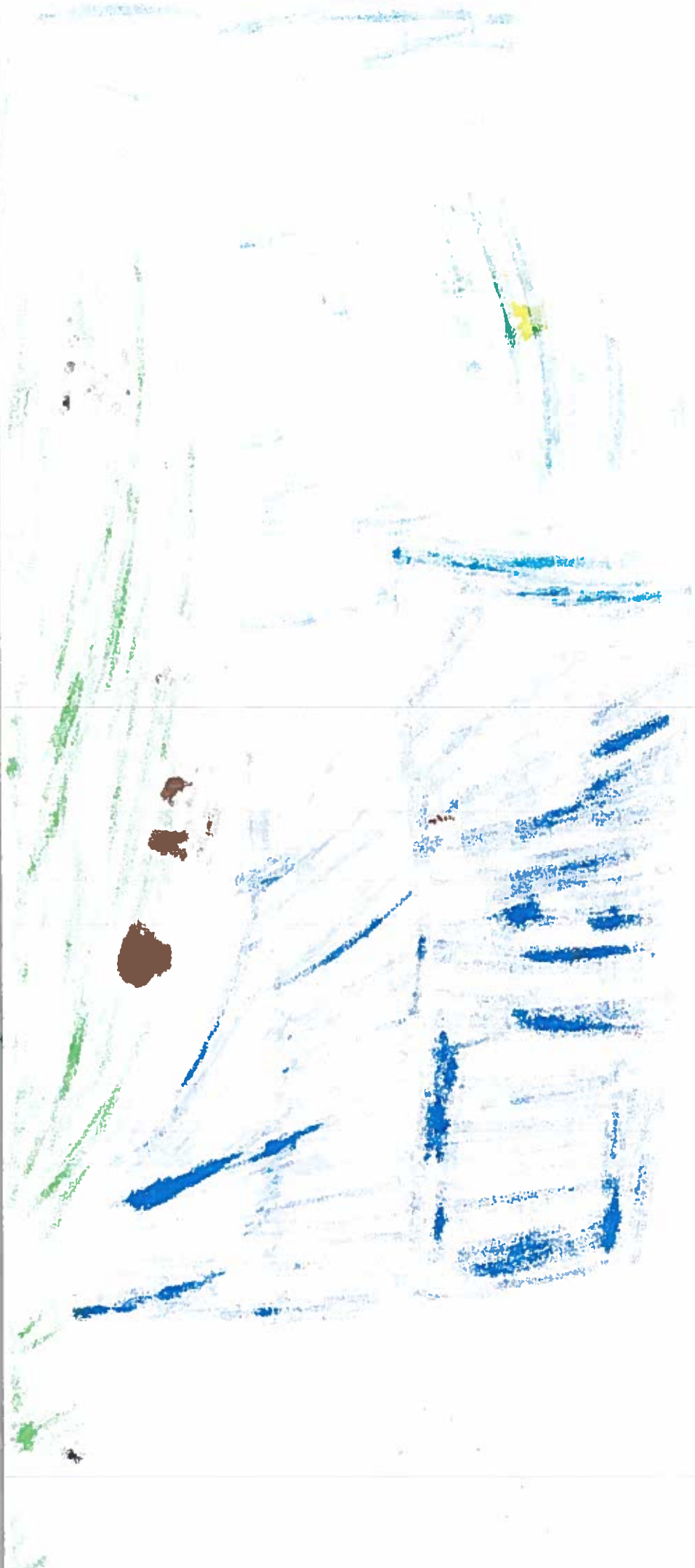


see bin

see bin

Sarah Evans

135 Words Worth



Put it in the BAN  
Thats a big WA

£1000

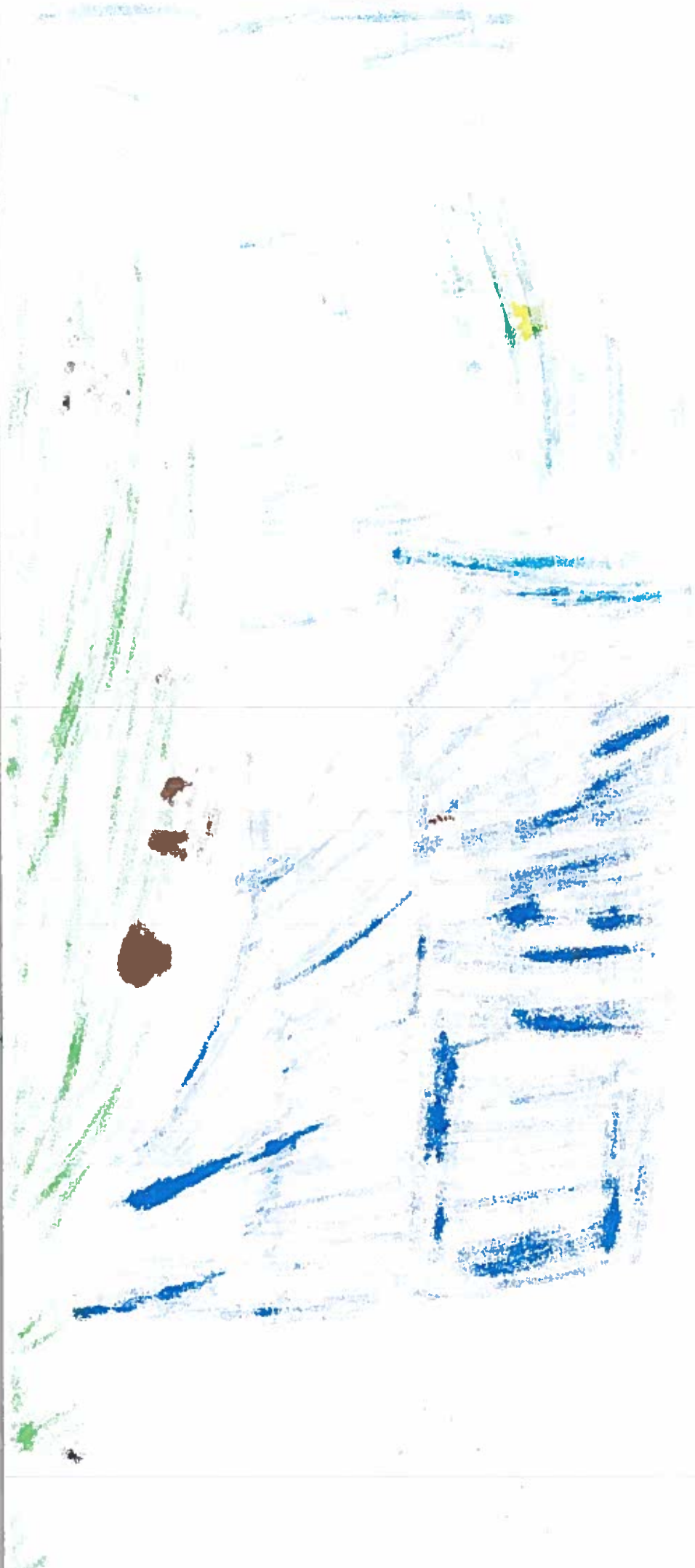


see bin

see bin

Sarah Evans

135 Words Worth



recycle



food



Bethan P. ✓

Share n' Takes