

**CWM TAF PUBLIC SERVICES BOARD  
JOINT OVERVIEW & SCRUTINY COMMITTEE**

Report Author Paul Mee – Lead Thriving Communities  
Committee Date 22.11.2018

**Overview of Cwm Taf Well-being Objectives Delivery Plans**

**1.0 SUMMARY OF THE REPORT**

1.1 To provide the Joint Overview and Scrutiny Committee (Committee) with oversight of the progress made against the Cwm Taf Well-being Plan Objective 'Thriving Communities'.

The report of the Strategic Partnership Board (SPB) attached at **Appendix 1** sets out progress made in respect of Thriving Communities 1<sup>st</sup> year delivery plan. This report was presented to the SPB at its most recent meeting on the 6<sup>th</sup> of November 2018.

Paul Mee, Director of Public Health, Protection & Community Services, Rhondda Cynon Taf County Borough Council, is the Lead for Thriving Communities and will present the report to Committee.

**2.0 RECOMMENDATIONS**

- 2.1 The Committee is requested to review the SPB Report at **Appendix 1** and :-
- i. Consider :-
    - a) the extent of progress to date,
    - b) the extent to which it is evident that differences are being made to communities and citizens within Cwm Taf in improving the Social, Economic, Environmental and Cultural Well-being of the area.
  - ii. Identify any further information it would like to consider in support of the delivery of the Well-being Plan and how this could be most effectively presented to Committee at future meetings.

**3.0 INTRODUCTION AND BACKGROUND**

3.1 As Members are aware, the Cwm Taf Well-being Plan 2018-2023 was published on the 4<sup>th</sup> of May 2018 and contained four Objectives:-

- Thriving Communities
- Healthy People
- Strong Economy
- Loneliness & Isolation (cross cutting Objective)

The Delivery Plans for each objective within the Well-being Plan were approved by the Public Service Board (PSB) in July 2018. These delivery plans were aimed at addressing the immediate steps within the Well-being Plan.

An overview of each Delivery Plan was subsequently presented to Committee in September 2018. At that meeting, Committee determined that each Objective would be scrutinised in more detail at a future meeting.

Thriving Communities is the first Objective to receive this further scrutiny.

#### **4.0 CURRENT POSITON**

- 4.1 Detailed scrutiny of the progress made against delivery plans for each objective takes place at the SPB. An overarching report, of all four Objectives, is then submitted to the PSB by the Chair of SPB.

The current progress report to SPB, with regards to delivery against the Thriving Communities Objective, is included at **Appendix 1**.

Both SPB and PSB have considered whether the monitoring reports provide enough assurance to Members as to the progress in respect of each the Well-being Objectives.

It is recognised that the delivery of the plan is in its infancy and it is equally important to monitor and measure how we are doing things differently as a partnership. It is also widely accepted that the impact of the work undertaken on the Objectives may be difficult to measure short term and the Welsh Government and Data Unit Cymru are providing support to assist PSB's with addressing this.

The first year delivery plans are activity / milestone focussed and the performance monitoring framework will need to develop to become more outcome focused as delivery against the plans progress. To assist with monitoring performance and progress, in addition to a RAG rated delivery plan and information / data relevant to each objective, the SPB receive a Highlight / Exception report.

This Highlight / Exception reports aim to capture key achievements, other activities (outside the delivery plans) that contribute to the Well-being Plan, what is working well and what is not working well, in addition to risks and issues that require escalation to the PSB.

#### **5.0 FUTURE REQUIREMENTS**

- 5.1 At the most recent SPB in November 2018 the performance management framework and risk register for the Public Service Board were considered. It was agreed that further work would be undertaken to ensure the Delivery Plans from 2019/20 onwards demonstrate the 5 ways of working, are more outcome focused and consider all risks in connection with delivery against the Well-being Plan.

There is a workshop planned at the SPB in January 2019 to consider how to take this forward.

Consideration also needs to be given to the change of boundaries for Bridgend PSB and any impact that this may have on the delivery of Cwm Taf PSB Objectives.

Further updates will be provided to Committee as this work progresses.

## 6.0 NEXT STEPS

6.1 The priorities for Thriving Communities Objective over the next quarter include:-

### **Rhondda Fach**

- Commence capital works to the Community Hub in Ferndale
- Provide specialist training for Hub Staff in order to ensure a Single Service approach and IAA model
- To develop a bespoke Community Zone ACE plan aligned to the Strategic ACE plan
- Deliver local projects with the community to enhance natural assets in partnership with NRW
- Develop an evaluation framework for the Zones

### **Gurnos**

- Continuing to establish the Neighbourhood Network
- Develop and deliver on environmental projects with NRW funding
- Implementing engagement and communication plan with programme of community events, developing connections with spokes , supported by seed funding role
- Pending the formal approval of the ICF Capital, develop the reception area of Hub to support SPOC and IAA

### **Paul Mee**

Lead for Thriving Communities Objective  
Cwm Taf Public Service Board

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## Cwm Taf PSB – Strategic Partnership Board

### Highlight / Exception Reporting from Objective Leads

<b>Agenda No</b>	<b>SPB Nov18_Item 4i</b>				
<b>Well-being Objective</b>	<b>Thriving Communities</b>				
<b>Lead Officer</b>	<b>Paul Mee RCTCBC / Chris Hole MTCBC</b>				
<b>Key Achievements and any quick wins</b>	<b>Date</b>	<b>Red</b>	<b>Amber</b>	<b>Green</b>	<b>Not Due</b>
	<b>06/11/2018</b>	3	7	34	26
	18/09/18	4	5	50	11
	<p><i>See Appendix 1 and 2 for detail of progress against delivery plans and measures.</i></p> <p><b>Gurnos</b></p> <ul style="list-style-type: none"> <li>Engagement plan agreed and being implemented, with 2 community events and first meeting of implementation group.</li> </ul> <p><b>Rhondda Fach</b></p> <ul style="list-style-type: none"> <li>Community Co-ordinator appointed on the 1<sup>st</sup> November, following confirmation of WG's Seed Funding</li> <li>Analysis from recent events shows that the community feel more involved and feel part of the Community Zone developments</li> <li>Confirmed membership of the Community Hub Management Board and Neighbourhood Network Group</li> <li>Confirmation awaited of £100,000 ICF funding, capital costs to replace roof and windows of the Hub building</li> <li>Seed Funding approved for both areas.</li> </ul>				
<b>Other Activities that contribute to the delivery of the Well-being plan.</b>	<p><b>Gurnos and Rhondda Fach</b></p> <ul style="list-style-type: none"> <li>NRW project has begun with multi agency and community groups set up to drive priorities for spend by March 2019 in both areas.</li> <li>Raising awareness of the roll out of Universal Credit, ensuring support can be offered through the SPOC and IAA model of the Hub and Zone.</li> </ul>				
<b>What is working well and how does this reflect the 5 Ways of Working?</b>	<ul style="list-style-type: none"> <li>Confirmation of support from Data Cymru to support engagement, involvement, social research and design, monitoring and evaluation. Meeting to be held on 5<sup>th</sup> November to discuss plan of support.</li> <li>Involving diverse groups in the development of the community zone in Rhondda Fach, by removing barriers to participation, e.g., young people and adults with learning disabilities.</li> <li>The Rhondda Fach Community Zone Implementation</li> </ul>				

	<p>Group is working collaboratively by various partners leading on the actions within the first year local delivery plan and feeding back in to group.</p> <ul style="list-style-type: none"> <li>• Gurnos area have progressed their community involvement and have a clear plan for engagement moving forward</li> </ul>
<p><b>What are the priorities for next quarter?</b></p>	<p><b>Rhondda Fach</b></p> <ul style="list-style-type: none"> <li>• Launch the opening of the Community Hub and Zone</li> <li>• Provide specialist training for Hub Staff in order to ensure a Single Service approach and IAA model</li> <li>• To develop a bespoke Community Zone ACE plan aligned to the Strategic ACE plan</li> <li>• Deliver local projects with the community to enhance natural assets in partnership with NRW</li> <li>• Develop an evaluation framework for the Zones</li> </ul> <p><b>Gurnos</b></p> <ul style="list-style-type: none"> <li>• Continuing to establish the Neighbourhood Network</li> <li>• Develop and deliver on environmental projects with NRW funding</li> <li>• Implementing engagement and communication plan with programme of community events, developing connections with spokes , supported by seed funding role</li> <li>• Pending the formal approval of the ICF Capital, develop the reception area of Hub to support SPOC and IAA</li> </ul>
<p><b>What is not working well and what are the challenges / risks?</b></p>	<ul style="list-style-type: none"> <li>• Funding could be a potential risk for the Rhondda Fach Community Zone. This may pose a risk to the full scheme of work if the funding profile is not secured.</li> <li>• Some deadlines for Gurnos Community Zone have been extended. SPB are asked to note the following extensions:- <ul style="list-style-type: none"> <li>○ 1.1.1f to December 18 (from July 18).</li> <li>○ 1.1.2a to December 18 (from July 18)</li> <li>○ 1.1.2b to June 19 (from May 18)</li> <li>○ 1.1.3a to November 18 (from July 18)</li> </ul> </li> </ul>
<p><b>What needs to be escalated to PSB?</b></p>	<p>Nothing at this stage.</p>
<p><b>What else can SPB members do to progress this Objective? Inc. information / comms &amp; Engagement.</b></p>	<p>Nothing at this stage.</p>

Actions	Milestones				
Action that will Deliver Objective ("What we need to do")	Ref	Milestones / Sub Actions ("How will we do it")	Delivery Date "Timescales"	Lead "who is responsible inc Governance Arrangements"	Progress - RAG (as at 06/11/18)
<b>RHONDDA FACH</b>					
Develop Community Zones as an area or place based approach focussing on a preventative approach to support	1.1.1a	Create a Cwm Taf Strategic Group (Objective 1) along with Terms of Reference and governance structure	Mar-17	Paul Mee and Chris Hole	Completed.
	1.1.1b	Engage with and feedback to the community in the identified area through a Cwm Taf 'Our Community Matters Event' to identify what the community values and how things can be improved.	Nov-17	Chair of Cwm Taf Strategic Group (objective 1)	Completed.
	1.1.1c	Identify a Hub in the pilot area acting as a single point of contact (SPOC) for those requiring information, advice, support and intervention.	Jan-18	Chair of Cwm Taf Strategic Group (objective 1)	Completed.
	1.1.1d	Confirm Community Hub model and Anchor organisation	Jan-18	Chair of Cwm Taf Strategic Group (objective 1)	Completed.
	1.1.1e	Create a Rhondda Fach Task and Finish group to produce the plans of Community Hub, delivery timeline and associated costs	Jan-18	Paul Mee	Completed.
	1.1.1f	Identify from feedback from the community, key services to be delivered from the Hub, including well-being services e.g. Library, childcare, employment support	Jan-18	Chair of Cwm Taf Strategic Group (objective 1)	Completed.
	1.1.1g	Deliver four consultation events in the Rhondda Fach area with the community in both the proposed Hub building and the library with a focus on sharing the plan layouts and services that could be delivered by the Hub.	19 <sup>th</sup> Feb to the 19 <sup>th</sup> March 2018	RCT Consultation team, Claire Hutcheon, Wendy Edwards, Fern Partnership	Completed.
	1.1.1h	Complete a 'spoke' mapping exercise of Rhondda Fach including buildings, services, networks, community groups and environmental and cultural assets.	April 2018-ongoing	Angharad Stephens with identified partners	Completed.
	1.1.1i	Engage with the community through a Rhondda Fach 'Our Community Matters' event to allow residents to reflect on their community experiences, highlighting strengths and areas to develop.	17 <sup>th</sup> April 2018	Simon James	Completed.
	1.1.1j	Produce and present a cabinet report for approval to develop community Hubs in RCT, specifically in the Rhondda Fach area, Ferndale Infant school.	19 <sup>th</sup> April 2018	Paul Mee	Completed.
	1.1.1k	Arrange and attend a Theory of Change workshop facilitated by Welsh Government for all Cwm Taf strategic group members.	22 <sup>nd</sup> May 2018	Angharad Stephen	Completed.
	1.1.1l	Produce a draft Theory of Change process in readiness to be jointly developed with the community	May-18	Cwm Taf Strategic Group (objective 1)	Completed.
	1.1.1m	Explore the accessibility of current services for individuals with Learning Disabilities in Rhondda Fach.	June 2018 Ongoing	Angharad Stephens/Nicola Sweet with identified community links	This work is being undertaken with the Learning Disabilities Community working Group.

Action that will Deliver Objective ("What we need to do")	Ref	Milestones / Sub Actions ("How will we do it")	Delivery Date "Timescales"	Lead "who is responsible inc Governance Arrangements"	Progress - RAG (as at 06/11/18)
a preventative approach to support and improve outcomes for our areas with the greatest challenge.	1.1.1n	Develop and undertake a Rhondda Fach Theory of Change workshop with the community and undertake a baseline audit to monitor the success of the approach in the coming year.	19 <sup>th</sup> June 2018	Community Zone Task and Finish group with ICE support	<b>Completed.</b>
	1.1.1o	Fern Partnership, as anchor organisation, to submit a funding business plan to Pen Y Cymoedd for match funding to develop the Rhondda Fach hub and zone	Jun-18	Michelle - Fern Partnership	<b>Completed</b> - FP have received an offer letter from Pen Y Cymoedd confirming <b>£206,000</b> capital grant (Revenue aspect was denied).
	1.1.1p	Review the membership and governance of the Cwm Taf Strategic group; create a Rhondda Fach Community Zone implementation groups with Terms of Reference	Jun-18	Chair of Cwm Taf Strategic Group (objective 1)	<b>Completed</b> - Membership reviewed, amended and TOR approved by the group
	1.1.1q	Establish the membership of the Rhondda Fach Community Zone Implementation group with Terms of Reference	Jun-18	Chair of the Rhondda Fach Community Zone Implementation Group	<b>Completed</b> - Two meetings have taken place to date. Membership of 20 colleagues in total, representatives from: police, NRW, Health/Health board, spokesperson for Learning disabilities, third sector organisation, various service areas (Education, resilient families, community safety, day centres, libraries, youth, adult services, corporate estates, regeneration) hoping to have Natalie Johnson from Save the Children to attend in the future. TOR have been complete and approved by the group.
	1.1.1r	Explore the membership of a Community Hub Management Board and required roles and representation	Sep-18	Chair of the Rhondda Fach Community Zone Implementation group	<b>Completed</b> - Discussed in Community Zone Implementation Group- Complete
	1.1.1s	Explore the membership of a Neighbourhood Network Group for the area to get the community connected.	Sep-18	Chair of the Rhondda Fach Community Zone Implementation group	
	1.1.1t	Establish the Community Hub Management Board and required roles and representation	Oct-18	Chair of the Rhondda Fach Community Zone Implementation group	<b>Completed</b> - ToR complete and approved by CZ Implementation Group. To confirm the Management Board will be chaired by Fern Partnership and will consist of 6 members. i. 2 RCT Officers ii. 2 FP employees. iii. 2 Community members
	1.1.1u	Establish the Community Steering Group for the area to support the development of Neighbourhood networks	Oct-18	Chair of the Rhondda Fach Community Zone Implementation group	ToR complete and approved by CZ Implementation Group. To confirm the NN Group will be made up of public services and led/facilitated by the Community coordinator.
	1.1.1v	Launch the opening of the Community Hub and Zone with the community	Mar-19	The Community	



Action that will Deliver Objective ("What we need to do")	Ref	Milestones / Sub Actions ("How will we do it")	Delivery Date "Timescales"	Lead "who is responsible inc Governance Arrangements"	Progress - RAG (as at 06/11/18)
Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating 'one public service'.	1.1.2a	Engage with the community through a Rhondda Fach 'Our Community Matters' event to explore access to information and services that have been identified through the mapping exercise.	Sep-18	Chair of the Rhondda Fach Community Zone Implementation group	Our Community Matters Event booked for the 25 <sup>th</sup> October. The event will focus on getting the community connected and starting to identify the skills and experience of the local residents.
	1.1.2b	Promote and raise awareness of the services that could be accessed through the Rhondda Fach Community Zones/Hub, such as: Social prescribing; Intergenerational activities; Communities for Work plus programme; widening the eligibility criteria for support; Digital inclusion and information literacy e.g. Digital Fridays and work clubs; Childcare provision being offered from the Community Hub in response to identified need by the community; and access to the Resilient Family Service	Sept 2018 - ongoing	Partners	Social prescribing- Angharad has met with Lucy Foster (Wellbeing Officer) to explore the potential partnership working.
	1.1.2c	Raise awareness around the ACE agenda with the Rhondda Fach community.	Sept 2018- Ongoing	Claire Hutcheon - Chair of the Rhondda Fach Community Zone Implementation group	Daniel Clayton (PHW- Senior Public Health Practitioner) sits on the CZ implementation group and has been delegated to complete an ACE training audit.
	1.1.2d	Promote and raise the profile of online services such as the young person 'Wicid' website and DEWIS with a focus on information, advice and assistance to the Rhondda Fach community.	Sept 2018 - ongoing	Chair of Local Community Zone Implementation group	Online services will be promoted in Our Community Matters Events throughout the year. WICID editor will attend the next Community Matters event in October.
	1.1.2e	Build capacity for providing the Rhondda Fach community with timely and accessible information, advice and assistance e.g. through upskilling volunteers/helpers and hub staff	Sept 2018 - ongoing	Chair of the Rhondda Fach Community Zone Implementation group	Hayley John (Rhondda Fach Youth Engagement Officer- Part of NN Group) is attending an ACE Support Hub Train the Trainer on 2 <sup>nd</sup> October
	1.1.2f	Work with partners in Rhondda Fach to provide health information and activities that promote people's wellbeing including supporting the GP book prescription scheme	Sept 2018 - ongoing	Chair of the Rhondda Fach Community Zone Implementation group	
	1.1.2g	Ensure that all relevant staff complete ACE training to build an ACE informed workforce	Jan 2019- Ongoing	Chair of Cwm Taf Strategic Group (objective 1)	
	1.1.3a	Work with the Rhondda Fach community to identify different methods of communication to ensure engagement is inclusive and accessible	June 2018 ongoing	Chair of the Rhondda Fach Community Zone Implementation group	Series of informal involvement events are ongoing; these events have been advertised via posters in local shops, social media and Our Cwm Taf website. Communication strategy approved by CZ Implementation Group(KS)  Working in partnership with People First to

Action that will Deliver Objective ("What we need to do")	Ref	Milestones / Sub Actions ("How will we do it")	Delivery Date "Timescales"	Lead "who is responsible inc Governance Arrangements"	Progress - RAG (as at 06/11/18)
Communities to be positively engaged and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a co-production approach	1.1.3b	Work with the Rhondda Fach community to identify areas of concerns regarding anti-social behaviour and discuss potential solutions	Aug-18	Chair of the Rhondda Fach Community Zone Implementation group	Elen Reeves (SW Police) updated the Implementation group highlighting ongoing partnership work. Police did not identify any areas of major concern within the community zone, however this was identified as a priority for the residents therefore, further discussions to take place in future engagement. Gary Black (Community Safety And Licensing Manager) is exploring the opportunities for the community to work with street cleaning to identify areas of concern
	1.1.3c	Pilot approaches in Rhondda Fach to tackle ASB in identified areas	Sept 2018 - ongoing	Chair of the Rhondda Fach Community Zone Implementation group	As 1.1.3b
	1.1.3d	Explore with the Rhondda Fach community possible events that would bring the community together and help them to feel better connected e.g. Christmas party, Halloween, Bonfire Night.	Sept - ongoing	Chair of Rhondda Fach Neighbourhood Network group	Implementation group were in agreement to raise the profile of community events such as 'Operation Bang' in the next Community Matters Event.
	1.1.3e	Seek community views on the local green spaces and activities to gain a better understanding of what exists, used and needed in Rhondda Fach	Oct-18	Chair of Rhondda Fach Neighbourhood Network group	Natalie Rees (NRW) has mapped the green spaces in the Gurnos and suggested Emma Jones/Dai Walters (NRW) complete a similar task to map the existing local green spaces in Upper Rhondda Fach. Agenda item at the next Implementation group
	1.1.3f	Complete a mapping exercise to identify the volunteering and 'helping' opportunities in Rhondda Fach	Nov-18	Chair of Rhondda Fach Neighbourhood Network group	
	1.1.3g	Promote the benefits of volunteering/helping and inspire people to engage with volunteering/helping opportunities in Rhondda Fach	Dec-19	Chair of Rhondda Fach Neighbourhood Network group	
	1.1.3h	Identify with the community the skills and resources that they could provide as a volunteer/helper	Dec-19	Chair of Rhondda Fach Neighbourhood Network group	
	1.1.3i	Develop a volunteering training schedule for Rhondda Fach	Jan-19	Chair of Rhondda Fach Neighbourhood Network group	
	1.1.3j	Link volunteering/helping opportunities to time banking and other reward schemes in Rhondda Fach	Jan-19	Chair of Rhondda Fach Neighbourhood Network group	
	1.1.4a	Complete an evaluation exercise with the Rhondda Fach community to gain base line data	Jun-18	Chair of the Rhondda Fach Community Zone Implementation group	Completed - Baseline data was collected in the community matters event in June. (baseline statements)

Action that will Deliver Objective ("What we need to do")	Ref	Milestones / Sub Actions ("How will we do it")	Delivery Date "Timescales"	Lead "who is responsible inc Governance Arrangements"	Progress - RAG (as at 06/11/18)
Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.	1.1.4b	Complete a Theory Of Change exercise with Rhondda Fach partners and community	June 2018 ongoing	Chair of the Rhondda Fach Community Zone Implementation group	<b>Completed</b> - Explored the Theory of Change framework with the community through asset focused workshops. Now complete but will be under ongoing review.
	1.1.4c	Confirm the performance indicators that will be reported on once the hub is established	Sept 2018 ongoing	Chair of Cwm Taf Strategic Group (objective 1)	Ongoing.
	1.1.4d	Work with young people in Rhondda Fach to capture the impact of Community Zones through film making.	Sept 2018 ongoing	Chair of the Rhondda Fach Community Zone Implementation group	
	1.1.4e	Work with partners to explore and establish an evaluation framework to measure the impact of Community Zones	Sept 2018 ongoing	Chair of Cwm Taf Strategic Group (objective 1)	
	1.1.4f	Complete the same evaluation exercise delivered in June, with the Rhondda Fach community in order to measure distance travelled	Mar-19	Chair of the Rhondda Fach Community Zone Implementation group	Ongoing.
	1.1.4g	Case studies to be completed by the Rhondda Fach community to evidence the development and impact of neighbourhood networks	Mar-19	Chair of Rhondda Fach Neighbourhood Network group	
	<b>GURNOS, MT</b>				
Develop community zones as an area or place based approach focussing a preventative approach to support to improve outcomes for our areas with the greatest challenges.	1.1.1a	Create a Community Zone in the Gurnos – building identified, renovations underway	Apr-18	MTCBC, MVH,	<b>Completed</b> - Building is open for service delivery, to the community, renovations are being made in some areas.
	1.1.1b	Review approach to regional governance- governance agreed	May-18	Strategic Implementation group	<b>Completed</b>
	1.1.1c	Co locate services into community hub- service re-located	Jun-18	MTCBC/MVH	Some services are co-located.
	1.1.1d	Agree Local Governance arrangements for the Community Hub 'facility' - Strategic Building Group Operational	Jun-18	MVH	<b>Completed</b>
	1.1.1e	Develop Governance Structure for the 'wider community zone' approach across partners - Agreed by Partners and community	Aug-18	MTCBC	<b>Completed</b> - MTCBC scrutiny ratified in September. Structure agreed and completed.
	1.1.1f	Develop a Community Zone/ Gurnos Community Network 'brand' – with a marketing plan in place	Jul-18	MTCBC	<b>Deadline date request change to Dec 18. To be agreed by SPB.</b>
	1.1.1g	To identify the needs of vulnerable families residing in the Gurnos	Aug-18	Cordis bright research	work commissioned, awaiting report
	1.1.1h	Develop "an ACE-informed" workforce across the community Zone - Schedule of training to be agreed	Nov-18	Public Health	workforce training for some areas of service is underway and train the trainer lead nominated.

Action that will Deliver Objective ("What we need to do")	Ref	Milestones / Sub Actions ("How will we do it")	Delivery Date "Timescales"	Lead "who is responsible inc Governance Arrangements"	Progress - RAG (as at 06/11/18)
<p>Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating 'one public service'.</p>	1.1.2a	In partnership with key agencies establish the model for Information Advice and Assistance Service within the Community Zone.	Jul-18	MTCBC/MVH	outline model developed, anchor organisation and some partners co-located contributing into the model - ongoing but work underway. <b>Deadline date request change to Dec 18. To be agreed by SPB. (Should this be red?)</b>
	1.1.2b	Ensure IT access and infrastructure is in place for the community to access information within the hub Electronic Info points in place	May-18	MTCBC / 3Gs	Ongoing - work underway. Awaiting funding confirmation to progress (seed. ICF) <b>Deadline date request change to Jan 19. To be agreed by</b>
	1.1.2c	Agree contract with Voluntary partner to provide Information and advice from facility 'SPOC' approach - 3 sessions open to community	Sep-18	MTCBC/CS	As above (1.1.2a)
	1.1.2d	Explore with FF and CS the provision of IAA in the community hub 'SPOC' approach – 3 additional spaces open	Sep-18	MTCBC	ongoing.
	1.1.2e	Agree how IAA model is extended to co-located services within the hub - 4 additional sessions available	Sep-18	Lead; 3Gs Development Trust	As above (1.1.2a)
	1.1.2f	Complete a mapping exercise of services and provision, and data, including building, services, networks, community groups, environmental and cultural - A map of provision and services in the area	Jul-18	MVH /MTCBC	<b>Completed.</b>
	1.1.2g	Establish and develop a range of specialist clinics for drop ins based upon community needs - Drop in take up	Jul-18		<b>Completed</b> - Delivery of clinics is in place and has been for some time - this can be expanded with a revamping of the area.
<p>Communities to be positively <i>engaged</i> and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a <i>co-production</i> approach</p>	1.1.3a	Establish a Neighbourhood Network model to ensure a coproduction approach is embedded across the Community Zone	Jul-18	MTCBC, 3Gs Development Trust, VAMT	Implementation Group meeting 11th October 2018. Our Gurnos Matters community event 17th October. Neighbourhood Network will be follow from these events. <b>Deadline date request change to Nov 18. To be agreed by SPB.</b>
	1.1.3b	Develop a Community Zone promotional campaign- to raise awareness of community zone, marketing plan and use of digital media	Jul-18	MTCBC, 3Gs Development Trust, VAMT	<b>Will tie in with 1.1.3a. Deadline date request change to Dec 18. To be agreed by SPB.</b>
	1.1.3c	Establish and create a Neighbourhood Network - TOR's agreed and in	Jul-18	MTCBC, VAMT	<b>As 1.1.3a. Deadline date request change to Dec</b>
	1.1.3d	Develop a robust annual community engagement and involvement action plan - 1 co- produced solution to local needs identified	Aug-18	MTCBC, VAMT	<b>Completed</b> - Engagement Plan to go to MTCBC Scrutiny 18th September for approval.
	1.1.4a	Complete a base lining exercise with the community	Jun-18	Implementation group/Community Steering group	<b>Completed</b>

Action that will Deliver Objective ("What we need to do")	Ref	Milestones / Sub Actions ("How will we do it")	Delivery Date "Timescales"	Lead "who is responsible inc Governance Arrangements"	Progress - RAG (as at 06/11/18)
Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.	1.1.4b	Complete a Theory Of Change exercise with partners and community	June 2018 ongoing	Implementation group/Community Steering group	The implementation group once formed will complete informed by data gathered.
	1.1.4c	Finalise the performance indicators for Community Zones	Sept 2018 ongoing	Implementation Group	Will begin when implementation group has been established
	1.1.4d	Work with the community to capture the impact of Community Zones through case studies	Sept 2018 ongoing	Gurnos Community Zone Implementation Group	As 1.1.4c
	1.1.4e	Work with partners to explore and establish an evaluation framework to measure the impact of Community Zones	Sept 2018 ongoing	Cwm Taf Strategic Group (objective 1)/Implementation Group	As 1.1.4c

Objective	PI ref	Local/ National	PI description	2017/18 Actual				2018/19				Direction of travel	Comment	Frequency	Responsible partner
				Cwm Taf	Wales	Merthyr	RCT	Cwm Taf	Wales	Merthyr	RCT				
Thriving Communities (RCT)	TC/RCT1	Local	Number of residents attending community engagement events	90 (November event)	N/A	30 (November event)	60 (November event)				35 (June)	Increase		As event schedule	Local Community Implementation Group
Thriving Communities (RCT)	TC/RCT2	Local	Awareness and understanding of the role and work of the Hub (measures being developed around developing a baseline of what people understand of the approach)	N/A	N/A	N/A	N/A					Increase		As event schedule	Local Community Implementation Group
Thriving Communities (RCT)	TC/RCT3	Local	Visitor numbers to Ferndale Hub-specific pages on Our Cwm Taf	N/A	N/A	N/A	N/A					Increase		Available weekly	Cwm Taf PSB support team
Thriving Communities (RCT)	TC/RCT4	Local	Footfall at the Hub following launch	N/A	N/A	N/A	N/A					Increase			Fern Partnership / hub staff and volunteers
Thriving Communities (RCT)	TC/RCT5	Local	Measuring subjective well-being (short Warwick-Edinburgh scale) used to assess courses and sessions delivered in the Hub, once operational.	N/A	N/A	N/A	N/A					Increase		As course schedule	Fern Partnership / delivery staff
Thriving Communities (Merthyr)	TC/MT1	Local	Number of residents engaged with at community events	90 (November event)	N/A	30 (November event)	60 (November event)				35 (June)	Increase		Event schedules	3Gs Foundation group / Gurnos community zone implementation group
Thriving Communities (Merthyr)	TC/MT2	Local	Number of residents accessing information, advice and assistance	N/A	N/A	N/A	N/A					Increase		Weekly	3Gs Foundation group / Gurnos community zone implementation group
Thriving Communities (Merthyr)	TC/MT3	Local	Footfall through the Community Hub	N/A	N/A	N/A	N/A					Increase		Weekly	3Gs Foundation group / Gurnos community zone implementation group
Thriving Communities (Merthyr)	TC/MT4	Local	Measuring well-being to assess courses and sessions delivered in the Hub.	N/A	N/A	N/A	N/A					Increase		As course schedule	3Gs Foundation group / Gurnos community zone implementation group