

PI Ref	Data Description	2013/14	2014/15	2015/16				
		RCT Data	RCT Data	RCT Data Qtr 1	Target	How does our 2015/16 Target compare to the 2014/15 all Wales Average	How does our 2015/16 target compare to 2014/15 Actual	Target Rationale
LSCS401	E-Access - % of payments received via Customer Care that are self served via website and/or touchtone or kiosks	N/A	70	71	70	N/A	Same	
LSCSC307	SOCTIM 'Better Connected' ranking (New)	N/A	N/A	3 Star Rating	3 Star Rating	N/A	N/A	
LCAM037	The % change in the average Display Energy Certificate (DEC) score within local authority public buildings over 1,000 square metres	N/A	N/A	N/A	N/A	N/A	N/A	
LEEF106	The total annual combined savings and FIT returns achieved through PV installations to Corporate properties (excluding schools)	N/A	NEW	N/A	N/A	N/A	N/A	

CORPORATE TOTAL ANALYSIS No.	Better	Worse	Same	N/A	Total Pls
Targets compared to all Wales average	3	3	0	43	49
Targets compared to 2014/15 Actual	6	19	4	20	49

CORPORATE TOTAL ANALYSIS %	Better	Worse	Same	N/A
Targets compared to all Wales average	6%	6%	0%	88%
Targets compared to 2014/15 Actual	12%	39%	8%	41%