



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

MUNICIPAL YEAR 2019-20

FINANCE AND PERFORMANCE SCRUTINY COMMITTEE

16th DECEMBER 2019

COUNCIL DIGITAL STRATEGY 2020 – 2024 - CONSULTATION

REPORT OF THE DIRECTOR OF FINANCE AND DIGITAL SERVICES

AUTHOR: Tim Jones, Service Director, ICT & Digital

1. PURPOSE OF THE REPORT

- 1.1 The purpose of the report is to introduce a presentation on the Council's Digital Strategy 2017-20, the progress of its associated work programme and consider our future direction.

2. RECOMMENDATIONS

It is recommended that Members:

- 2.1 Consider the presentation and background information contained within this report and provide observations and comments to inform the development of a new Digital Strategy.
- 2.2 Agree to receive the updated and draft Digital Strategy for 2020-2024 for the purpose of pre-scrutiny prior to its presentation to Cabinet.

3. REASONS FOR RECOMMENDATIONS

- 3.1 The need to ensure that the Council is able to exploit the capabilities provided by digital and deliver improved services.

4. BACKGROUND

- 4.1 To ensure the Council was well placed to take maximum advantage of a continually expanding digital world, Cabinet agreed the Council's Digital Strategy at its meeting on 22nd June 2017. The Strategy aims to deliver transformational change across the five strategic digital strands of

resident, skills, workplace, visitor and business, with its intended outcomes aligned to the Corporate Plan priorities and, at an all Wales level, support the Welsh Government's "Delivering a Digital Wales" strategy. A link to the strategy is included below.

<https://www.rctcbc.gov.uk/EN/Council/CouncillorsCommitteesandMeetings/Meetings/Cabinet/2017/06/22/Reports/AgendaItem5CouncilsDigitalStrategy201718to201920.pdf>

- 4.2 There have been a number of updates provided on progress of the Digital Work Programme since its adoption, the latest being considered by Cabinet at its meeting on the 17th October 2019. This included the requirement to bring forward a new Digital Strategy for 2020 to 2024, aligned to the new Corporate Plan.

<https://www.rctcbc.gov.uk/EN/Council/CouncillorsCommitteesandMeetings/Meetings/Cabinet/2019/10/17/Reports/Item9TheDigitalWorkProgrammeUpdate.pdf>

- 4.3 As part of the update and development of the new Digital Strategy, consultation and engagement is taking place across the Council. There is also the opportunity for this Committee to assess and review the progress made against the last strategy and provide feedback on any areas of priority or refocus which can be considered as part of the development of the new strategy. The Service Director for the ICT and Digital Service will provide a presentation to the Committee for this purpose.

5. EQUALITY AND DIVERSITY IMPLICATIONS

- 5.1 A full Equality Impact assessment is not required as this was considered as part of the overarching Digital Strategy agreed previously by Cabinet.

6. CONSULTATION

- 6.1 Consultation with key stakeholders with regard to the current Digital Strategy and programme was undertaken. Further engagement is being undertaken with stakeholders regarding the requirements for the new Strategy.

7. FINANCIAL IMPLICATION(S)

- 7.1 There are no financial implications as a result of the recommendations set out in the report.

8. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

- 8.1 There are no legal implications as a result of the recommendations set out in this report.

9. LINKS TO CORPORATE AND NATIONAL PRIORITIES AND THE WELL-BEING OF FUTURE GENERATIONS ACT

- 9.1 The Digital Strategy impacts on all Council services and in doing so contributes to the delivery of the Council's current Corporate Plan priorities. The updated strategy will be aligned to the new Corporate Plan.

10. CONCLUSION

- 10.1 The feedback provided from Members will be considered as part of the development of the proposed new Digital Strategy, a draft of which will be considered at a future Committee meeting.



LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

16th DECEMBER 2019

FINANCE AND PERFORMANCE SCRUTINY COMMITTEE

COUNCIL DIGITAL STRATEGY 2020 – 2024 - CONSULTATION

REPORT OF THE DIRECTOR OF FINANCE AND DIGITAL SERVICES

Item: 5

Officer to contact: Tim Jones