

**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL
MUNICIPAL YEAR 2015-16**

**HEALTH & WELLBEING SCRUTINY
COMMITTEE
16TH DECEMBER 2015**

**REPORT OF THE DIRECTOR OF
LEGAL & DEMOCRATIC SERVICES**

Agenda Item 3
PERFORMANCE UPDATE

**Author: Mrs A Edwards, Scrutiny Support Officer
Tel. No. 01443 424102**

1. PURPOSE OF THE REPORT

- 1.1 To provide an update to the Health & Wellbeing Scrutiny Committee in respect of performance issues referred from the Finance and Performance Scrutiny Committee.

2. RECOMMENDATIONS

Members are asked to consider the update on progress in relation to the identified performance measures and consider whether any further information/action is required.

3. BACKGROUND

- 3.1 At the meeting of the Finance & Performance Scrutiny Committee held on 7th October 2015, Members considered the Council's Performance for Quarter 1 (1st April – 30th June 2015) which included performance measures which were not hitting target. It was agreed that if these performance exceptions were not at that time being picked up by the work programmes of the relevant scrutiny committees for review in more detail that the Finance and Performance Committee should make a referral.
- 3.2 In relation to Health & Wellbeing, there were two areas of concern identified, one already on the Committee's work programme, namely the percentage of carers being offered a carer's assessment and secondly; the average number of days homeless households spent in Bed and Breakfast accommodation.
- 3.3 As a result, the Health & Wellbeing Scrutiny Committee agreed that Quarter 2 progress should be reported to the Committee.

4. PERFORMANCE UPDATE

- 4.1. The following updates have been received from the relevant Service Directors for Members' consideration.

4.2 Carers' Assessments

4.2.1 At Quarter 1, the percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year stood at 68.28% against a target for 2015/16 of 86%.

4.2.2 At Quarter 2 this percentage has increased to 75.27%. Whilst current performance is still below the 2015/16 target and 2014/15 year end, performance has improved compared to Quarter 1. Anecdotally, it is believed that carers are engaged in assessments and their needs are reflected in packages of care, but the recording processes currently do not evidence this. It is expected that performance will continue to improve during the remainder of the year as new recording practices are embedded to accurately reflect the true levels of performance.

4.3 Homelessness - the average no. of days homeless households spent in B&B accommodation.

4.3.1 During Quarter 1, there was a higher than average number of placements for young people (5) at Bed and Breakfast accommodation who were not suitable for other forms of temporary accommodation. Suitable housing options for young people are in very short supply and this contributed to the length of time they remained at B & B accommodation during this time. In addition, during the same period, 3 high risk offenders were placed and again sourcing suitable move-on accommodation took time due to their level of risk and need. These factors were not present during Quarter 2, hence the reduction in the number of days for this Quarter.

PI	Description	Target	Q1	Q2	Q3	Q4
HHA0016	Av days spent by homeless families with children in B&B	15	0	13		
HHA017(a)	Av days spent in B&B by all homeless households	40	44	31		
HHA017(b)	Av days spent in other temporary accommodation	95	77	80		