

Social Services and Wellbeing Act Implementation Programme

Health and Wellbeing Scrutiny
Committee January 2016

The fundamental principles of the Act

- **People** Putting an individual and their needs, at the centre of their care, and giving them a voice in, and control over reaching the outcomes that help them achieve well-being
- **Well-being** Supporting people to achieve their own well-being and measuring the success of this care and support
- **Earlier intervention** Increasing preventative services within the community to minimise the escalation of critical need
- **Collaboration** Strong partnership working between all agencies and organisations

The statutory framework

- **The Act** itself that sets out the powers and duties of local authorities and other bodies.
- **The Regulations:** Secondary legislation to be made under the Act and used where more detail or prescription is required
- **Codes of Practice:** Guidance with the force of law, to help people and organisations work within the new framework

The statutory framework

- Much of the Welsh Government requirements are set out in the Social Services and Wellbeing (Wales) Act, its Regulations and Codes of Practice. Whilst the Act and the Regulations are formally agreed the Codes of Practice remained as draft until November 2015.
- The delay in securing the detailed requirements in the Codes of Practice has resulted in a requirement to revisit some of our planned approaches and led to delays in planning the delivery of staff training
- Whilst it will not be practical to train all staff by 1st April 2016 without affecting the integrity of front line services, plans are in place to target the training at particular staff groups to ensure key staff understand their roles and responsibilities within the Law and are able to support others. Training will roll out for other staff into the 2016/17 financial year

Cwm Taf Social Services and Wellbeing Programme

Governance

The Cwm Taf Social Services and Wellbeing Partnership Board has been in place since January 2015.

The role of the Board is to bring together public service leaders across the Cwm Taf region to drive forward the transformation of Health and Social Care services needed to meet the requirements and vision in the Social Services and Wellbeing (Wales) Act 2014.

Self Assessment

Undertaken in January 2015 to determine the position in relation to the requirements of the Social Services and Wellbeing (Wales) Act 2014 providing the evidence to develop the strategic priorities for the Regional Implementation Plan

Cwm Taf Implementation Plan

- The purpose of the regional implementation plan is to provide an overview of the work streams, key decisions and milestones that are required for the implementation of the Social Services and Well-being (Wales) Act 2014.
- 1st draft of the Regional Implementation Plan was developed using an all Wales format in the spring of 2015
- Each region in Wales was required to produce a second draft of the regional plan but unlike the first draft of the plan submitted to Welsh Government in March 2015, there is no longer a requirement to follow a national format.
- The second draft of the Cwm Taf regional implementation plan was endorsed by the Cwm Taf Social Services and Wellbeing Partnership Board on the 19th October 2015 and was submitted to Welsh Government as required (subject to cabinet approval – which was received by RCT cabinet in November) .

Cwm Taf Implementation plan – Strategic Priorities

- To understand the Care and Support needs of the Cwm Taf population we will complete a comprehensive population needs assessment by April 2017
- To ensure our services are accessible and relevant to the people living in the Cwm Taf region we will ensure that we actively seek to engage and consult with local people, service users, carers, children and parents about our service design and delivery through the development of a regional public engagement and consultation strategy
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Cwm Taf Implementation plan – Strategic Priorities

- To increase our local community capacity and resilience and help people meet their wellbeing needs through less formal service arrangements we will develop a strategy, linked to the population needs analysis, to nurture and support an effective network of third sector and social enterprise activity
- To ensure that people in Cwm Taf are able to access information, advice and assistance to the standards required by the SS&W Act we will work across the region to agree a service model and implement the arrangements by April 2016

Cwm Taf Implementation plan – Strategic Priorities

- We will ensure that we improve the wellbeing of carers in the region through the implementation of a revised carers strategy
- We will measure our performance using the National Outcomes Framework and incorporate the underpinning structure of performance measurements and Quality standards for reporting from April 2017

Cwm Taf Implementation plan – Strategic Priorities

- We will ensure our approach and practice with regards to eligibility, assessment and care planning focuses on personal wellbeing outcomes and meets the requirements set out in the Regulations and Codes of Practice (parts 3 and 4 of the SS&W Act) - by April 2016
- We will ensure that arrangements are in place so that adults who transfer between health and social care services receive an integrated assessment and only have to tell their story once

Cwm Taf Implementation plan – Strategic Priorities

- We will ensure people in the Cwm Taf region receive sustainable services delivered by a capable, confident and skilled workforce and that we ensure the service changes that we propose through our commissioning arrangements are supported by a comprehensive workforce strategy
- We will ensure people with a learning disability are able to access modern services that promote their independence, reduce reliance on long term services and emphasise choice and control by implementing a joint commissioning strategy for people with learning disabilities across the region

Cwm Taf Implementation plan – Strategic Priorities

- We will ensure older people are able to access modern services that promote their independence, reduce reliance on long term services and emphasise choice and control by implementing a joint commissioning strategy for older people across the region
- We will ensure that people who need assistance in the community can access health and social care services through a single point and that they experience a seamless approach that meets their needs effectively through an integrated @ home service

Cwm Taf Implementation plan – Strategic Priorities

- We will ensure that children and families have access to effective support in the community to meet their wellbeing needs and avoid the risk of those needs escalating into situations that require more intensive and invasive interventions. We will therefore work in partnership across the Cwm Taf region to implement a children's strategy that will continue to emphasise preventative interventions
- We will improve the lives of people using mental health services, their carers and their families by working in partnership in Cwm Taf to implement the Welsh Government 'Together for Mental Health' Strategy across the region

Cwm Taf Implementation plan – Strategic Priorities

- We will continue to ensure our Governance arrangements for safeguarding both children and adults are robust through the Regional Safeguarding Boards. We will also ensure arrangements are in place to implement the revised adult protection requirements under Part 7 of the SS&W Act from April 2016
- To ensure there are effective regional arrangements in place to promote co-operation with partners in relation to adults with needs for care, children and carers

Cwm Taf Implementation plan – Strategic Priorities

- Introduce the community care information system (CCIS) as a single integrated solution for both health and social care
- From the outset we will identify our current spend across the partnership to identify resource allocation to universal, preventative and specialist / long term services. Our aim is to shift the emphasis over time to reduce spend in the specialist/long term services and increase investment in the other two areas - this financial mapping will assist the partnership monitor its success in this area

Additional requirements for the local authority

- Administer and manage appropriate Registers for sight impaired, hearing impaired and other disabled people as required in the Regulations for Part 2 of the act
- Administer and manage an appropriate charging Policy, compliant with the SSWB Regulations and Code of Practice
- Administer and manage an appropriate Direct payments Policy, compliant with the SSWB Regulations and Code of Practice

Additional requirements for the local authority

- Administer and manage an appropriate Protection of Property Policy, compliant with the SSWB Regulations and Code of Practice
- Consider and respond to required changes in practice for advocacy following issue of the Code of Practice for Part 10
- Administer and manage an appropriate process to manage Case transfer and portability to include adults and children in secure settings

Additional requirements for the local authority

- Administer and manage an appropriate Ordinary Residence Policy compliant with the SSWB Regulations and Code of Practice
- Consider and respond to required changes in practice following issue of the Code of Practice for Part 6 (Looked After children)