

**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL
MUNICIPAL YEAR 2015-16**

**HEALTH & WELLBEING SCRUTINY
COMMITTEE**

16TH MARCH 2016

**REPORT OF THE DIRECTOR OF
LEGAL & DEMOCRATIC SERVICES**

| |
|---------------------------|
| Agenda Item 3 |
| PERFORMANCE UPDATE |

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1. PURPOSE OF THE REPORT

1.1 To provide an update to the Health & Wellbeing Scrutiny Committee in respect of specific performance issues of interest to Scrutiny Committee.

2. RECOMMENDATIONS

Members are asked to consider the update on progress in relation to the identified performance measures and consider whether any further information/action is required.

3. BACKGROUND

3.1 At the start of the municipal year when the Health & Wellbeing Scrutiny Committee was considering its work programme, Members identified 3 key areas of work in particular which they considered warranted scrutiny involvement given that the Council was in the bottom quartile for performance in 2014/15, namely:

- Supporting people in their own home – reducing the number of people aged 65+ that are placed in residential care homes
- Delayed Transfers of Care
- Support for Carers – Carers' assessments.

3.2 In addition, the Finance & Performance Scrutiny Committee has been monitoring the Council's performance on a quarterly basis and has been making referrals to the relevant scrutiny committees where performance has not been hitting target.

3.3 With the Health & Wellbeing Scrutiny Committee coming to the end of its work for 2015/16, a performance update has been provided in relation to the three areas above to provide members with progress and assist in informing the content of the scrutiny annual report and also planning the work programme for 2015/16.

4. **PERFORMANCE UPDATE**

4.1. The following information has been received from the Service Director, Adults Services for Members' consideration.

| Indicator | 2015/16 Target | QTR 1 (Actual) | QTR 2 (Actual) | QTR 3 (Actual) | QTR 3 |
|--|----------------|----------------|----------------|----------------|--|
| | | PI | PI | PI | Comments |
| The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over | 4.70 | 7.48 | 6.15 | 4.67 | At Quarter 3, there have been 73 delays this year compared to 147 during the same period last year, either awaiting assessment or housing related issues. However, there has been an increase in delays in January 2016 and February 2016 due to assessment capacity issues related to increased discharge demand and the closure of Rhondda Care Home. |
| The rate older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March | 23.00 | 24.38 | 24.09 | 24.04 | Whilst current performance is below our ambitious target for 2015/16, we continue to see improvement on 2014/15 performance levels. The number of people supported in care homes has reduced by 13 over the past year from 1061 in December 2014 to 1048 in December 2015. |
| The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year | 86.00% | 68.28% | 75.27% | 86.10% | Performance continues to improve each quarter with current performance levels above the 2015/16 target and the year end position (76.34%) for 2014/15. Measures are now in place to ensure that all adult carers are offered an assessment or review of their needs in their own right and we expect performance to continue to improve during the last quarter. |

LOCAL GOVERNMENT ACT, 1972

as amended by

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

HEALTH & WELLBEING SCRUTINY COMMITTEE

16TH MARCH 2016

List Of Background Papers

Report of the Director Legal & Democratic Services

Item - Performance Update

Freestanding Matter

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