

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

HEALTH & WELLBEING SCRUTINY COMMITTEE

Minutes of the meeting of the Health & Wellbeing Scrutiny Committee held at the County Borough Council Headquarters, The Pavilions, Cambrian Park, Clydach Vale (Chamber) on Wednesday, 13th December, 2017 at 5 p.m.

Present

County Borough Councillor R.Yeo – in the Chair

County Borough Councillors

J. Davies, L. De Vet, S. Evans, M Forey, A. Roberts,
J. Williams and C. Willis

In Attendance

County Borough Councillor G. Thomas – Vice Chair of Overview and Scrutiny

Officers

Mr.G.Isingrini – Group Director, Community & Children’s Services
Mr A. Wilkins – Head of Legal - Corporate and Democratic Services
Mr N. Elliott – Service Director Adult Services
Mrs L. Bridgman – Head of Service Short Term Intervention

23. APOLOGIES FOR ABSENCE

Apologies for absence were received from County Borough Councillor W. Owen and L. Jones

24. DECLARATIONS OF INTEREST

RESOLVED – that in accordance with the Members Code of Conduct, there were no personal interests made at the meeting pertaining to the agenda.

25. MINUTES

RESOLVED – to approve as an accurate record the minutes of the meeting of the Health & Wellbeing Scrutiny Committee held on the 15th November 2017.

26. PRESENTATION BY THE SERVICE DIRECTOR ADULT SERVICES IN RESPECT OF DELAYED TRANSFERS OF CARE

The Service Director Adult Services gave a presentation outlining where the Local Authority stands in respect of delayed transfers of care.

The definition of a Delayed Transfer of Care is a hospital inpatient who is ready to move on to the next stage of care but is prevented from doing so for one or more reasons. The next stage of care covers all appropriate destinations within and outside NHS.

Members were presented with two tables outlining the reasons for delay in residents age 18+ along with residents age 75+ from November 2016 to October 2017.

The Service Director Adult Services presented Members with the key challenges that the Service face they were:

- Timeliness of social care assessments
- Availability of specialist nursing accommodation; in particular dementia nursing
- Hospital bed reduction programme (over past 5 years)
- Increasing complexities, e.g. bariatric and Court of Protection
- Culture
- Choice and expectations

Members were informed of the current situation of the Local Authority under the headings:

- Working in partnership
- Joint Discharge Protocol
- ICF Grant opportunities in relation to hospital based social workers, hospital discharge coordinators along with the Stay Well at Home Service.

Members thanked the Service Director for his very informative presentation and the Chair opened the floor up for questions.

Members commented that the figures in the report were very pleasing to see and felt this should be monitored on a regular basis to ensure that all is being done to address any further delays.

In respect of the hospital based social workers a Member asked how many we have within the service. It was explained that at present there are four employed within RCT.

Members asked if there had been any response from families in respect of the service provided by Hospital Discharge Coordinators and what benefits have they found. It was explained that families feel more supported and that the care provided was being transitioned through to the patient's home.

Members raised their concerns in relation to closure of wards and the pressure this had on other service. The Service Director explained that this was being monitored and is something that has to be looked at in the future.

After further consideration of the presentation Members **RESOLVED** to continue:

- To continue to monitor the rate of Delayed Transfers of Care in RCT
- Receive a report in six months time to look at the figures after the winter pressures.
- To continue to monitor the quality of provision of care within RCT.

27. STAY WELL AT HOME SERVICE SIX MONTHS PROGRESS REPORT

The Head of Service Short Term Intervention presented Members with a presentation in respect of the progress made by the Stay Well at Home Service over the last six months.

In her presentation the Head of Short Term Intervention explained to Members the purpose of the Stay Well at Home Service. Members were informed the new service looks to improve communication and performance across health and social care services from presentation to A&E and hospital admission through to discharge.

It was explained to Members that in April 2017 the Cwm taff Service has two hospital based teams one at the Royal Glamorgan Hospital, Llantrisant and one at Prince Charles Hospital, Merthyr Tydfil. The service operates seven days a week with the teams comprising of Occupational Therapists, Physiotherapists along with Social Workers and other.

The Head of Service Short Term Intervention informed Members that the difference made by the Service are:

- Assessments are undertaken outside of core hours
- Care/ support package agreed and established immediately – 7 days a week
- Information is shared across health and social care, using one record
- The use of the Discharge to assess model
- A Community Review is undertaken within 14 days
- An enabling approach is implemented to increase and reduce dependence on long term service provision.

It was explained to Members that 3 main measures of success are used:

- % reduction in people admitted to a hospital bed from A&E
- % increase in numbers admitted but returning home

- % reduction for those transferred to a community hospital.

Members were informed that the data provided from July to September demonstrates that 79% referrals were responded to within 1 hour and following assessment/ input by the Stay Well at Home Team, admission avoidance and reduced length of stay figures remain positive, with each site having a successful turnaround rate.

Members were presented with graph showing the outcomes of the service along with a summary of the first six months data.

After an in-depth presentation the Chair thanked the Officers from a very informative and pleasing report.

Members were happy to see the service up and running and the positive results that has been presented in the report however felt that there should be a progress report brought back to Committee to assess the pressures of the winter period.

A Member asked whether there had been any feedback from the users of the service. Officers explained that there was positive feedback and a more robust and repeatable user feedback approach which can be used across the service will be part of the next steps process.

After further discussion Members **RESOLVED:**

- To receive a further report in six months time to see how the Service has dealt with the winter pressures
- To receive the findings of the external review when complete.

Meeting closed at 7pm

Cllr R Yeo
Chair

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