



**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL**

**MUNICIPAL YEAR 2019/20**

**OVERVIEW & SCRUTINY COMMITTEE 12<sup>th</sup> November 2019**

**Cwm Taf Community Safety Delivery Plan 2018-21: Monitoring Progress**

**REPORT OF THE DIRECTOR, PUBLIC HEALTH, PROTECTION &  
COMMUNITY SERVICES**

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**1. PURPOSE OF THE REPORT**

To provide information to elected members about the qualitative and quantitative data that informs current arrangements for monitoring progress in respect of the Cwm Taf Community Safety Delivery Plan 2018-21. The Plan seeks to ensure the Cwm Taf Community Safety Partnership is accountable for the delivery of actions in response to the priorities identified by the Cwm Taf Community Safety Needs Assessment 2017 undertaken by the Community Safety Partnership Board on behalf of the Public Services Board.

**2. RECOMMENDATIONS**

It is recommended that members:

- 2.1 Scrutinise the content of the report and consider whether they wish to scrutinise in greater depth any matters in the Cwm Taf Community Safety Delivery Plan 2018-21 or other matters related to Community Safety in Rhondda Cynon Taf ;
- 2.2 Determine which Community Safety matters they wish to scrutinise in more detail at the meeting dedicated to the Council's Crime & Disorder Committee (sitting in its role as the designated Crime & Disorder Committee (Under Sections 19 & 20 of the Police & Justice Act 2006) in March 2020.

**3. BACKGROUND**

- 3.1 At the Overview and Scrutiny committee on the 3<sup>rd</sup> September 2019, a report was presented to inform members about the Cwm Taf Community Safety Delivery Plan 2018-2021 with a recommendation that members determine

which Community Safety matters they wished to scrutinise in more detail when the committee sits as the Council's Crime and Disorder Committee.

- 3.2 Committee determined that further information and clarification around the data collected for each priority of the Cwm Taf Community Safety Delivery Plan 2018-21 is required before a decision further to the recommendation could be made. It was resolved there was a need to have knowledge of the qualitative and other data available and the measures within the six strategic priorities. Committee asked for further information about the impacts as a direct result of the actions within each of the priorities and specifically how the Council monitors if residents are feeling safer.
- 3.3 It was resolved that qualitative data in respect of the impact the actions within the six strategic priorities is having on our communities be brought to the next meeting of the Overview & Scrutiny Committee (7<sup>th</sup> October 2019) to enable Members to select appropriate strands of the Cwm Taf Community Safety Partnership Delivery Plan to review in greater depth

#### 4. **MONITORING PROGRESS OF THE DELIVERY PLAN**

- 4.1 The Cwm Taf Community Safety Needs Assessment 2017 identified the Cwm Taf Community Safety Partnership Delivery Plan priorities. The full version of the needs assessment can be found [here](#). The assessment used a range of qualitative and quantitative evidence as the baseline against which to identify the strategic priorities for the plan and against which the Partnership could monitor progress.
- 4.2 A summary of the Performance Measures used to monitor progress of Cwm Taf Community Safety Partnership Delivery Plan has been produced and is attached as Appendix 1. The six priority areas of the Delivery Plan are cross cutting and each priority will have an overall impact on how safe residents in Rhondda Cynon Taf feel in their community. The table highlights six high level measures that are influenced by a number of the priorities identified in the plan. These measures are regarded as critical to ensuring we are making a difference to the communities of Cwm Taf and are informed by the Adverse Childhood Experiences research. The six high level measures used are:
- **More people in Cwm Taf feel safe in their community**
  - **Less people in Cwm Taf report substance misuse**
  - **Less people in Cwm Taf are victims of domestic abuse and sexual violence**
  - **Less people in Cwm Taf are victims of anti-social behaviour**
  - **More people in Cwm Taf are prevented from being homeless**
  - **Less people in Cwm Taf are first time entrants to the Criminal Justice System.**
- 4.3 The six Priority Areas included in the Delivery Plan are:
- A. Reduce the impact of alcohol and drug misuse on our communities.**
  - B. Divert offenders and reducing re- offending**
  - C. Tackle Violence against Women, Domestic Abuse and Sexual Violence**

- D. Promote Safe and Confident Communities**
- E. Protect vulnerable groups from harm and victimisation**
- F. Improve the environment by reducing environmental crime**

For each priority area, the table in Appendix 1 identifies the quantitative and qualitative data that are captured to monitor the progress of that particular priority. The quantitative data referred to are the performance measures (local and statutory) that are collected regularly to monitor specific aspects of progress and service delivery. These measures comprise a range of measures including waiting times for clients, percentages of service users who report a positive outcome after intervention, changes in demand for services.

- 4.4 The qualitative evidence that is collected throughout the life of the delivery plan is also listed in the table at Appendix 1. This evidence comprises a diverse range of sources including feedback from service users and residents, project/ intervention evaluations and training and education campaign feedback.
- 4.5 Finally, the summary illustrates the specific actions, linked to each priority area, to highlight what partners are doing to make a difference. These actions are identified in greater detail in the full Cwm Taf Community Safety Delivery Plan previously reported to Committee.

## **5 FINANCIAL IMPLICATIONS**

None

## **6 CONCLUSION**

- 6.1 A detailed Community Safety Needs Assessment was undertaken by the Cwm Taf Community Safety Board in 2017. The responsible Authorities are under an obligation from the Crime and Disorder Act 1998 (as amended) to produce a Strategy to address the issues identified in the Assessment and this has been developed as the Cwm Taf Community Safety Delivery Plan for 2018-2021. The Plan identifies six strategic priorities and the performance measures used to monitor progress. The measures used to measure progress are diverse and wide ranging and aim to enable to Community Safety Partnership to monitor that residents of Cwm Taf feel safer.

**LOCAL GOVERNMENT ACT 1972**

**AS AMENDED BY**

**THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985**

**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL**

**OVERVIEW AND SCRUTINY COMMITTEE**

**7<sup>th</sup> OCTOBER 2019**

**REPORT OF THE DIRECTOR OF PUBLIC HEALTH, PROTECTION &  
COMMUNITY SERVICES**

**Background Paper:**

**Cwm Taf Community Safety Delivery Plan 2018-21**

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## Cwm Taf Community Safety Delivery Plan 2018 - 2021

<u>HOW WE MEASURE THAT WE ARE MAKING A DIFFERENCE</u>	<u>PRIORITIES THAT FOCUS ON MAKING A DIFFERENCE</u>	<u>HOW WE MONITOR PROGRESS</u>		<u>WHAT WE DO TO MAKE A DIFFERENCE</u>
Six High Level Measures	Priorities	Quantitative Data	Qualitative Data	Summary of Actions
<ul style="list-style-type: none"> <li>• <b>MORE PEOPLE IN CWM TAF FEEL SAFE IN THEIR COMMUNITY</b></li> </ul>	<p><b><u>Priority A</u> – Reduce the impact of alcohol and drug misuse on our communities</b></p>	<ul style="list-style-type: none"> <li>• Achieve a waiting time of less than 20 working days between referral and treatment</li> <li>• Substance misuse is reduced or unchanged for problematic substances between start and most recent review</li> </ul>	<p>Cwm Taf Wellbeing Assessment 2017</p> <p>Area Planning Board quarterly report</p> <p>Welsh Government Service Delivery Plan</p> <p>Cwm Taf Service Delivery Plan</p> <p>Comments from service user groups</p> <p>Feedback from “County Lines” training sessions</p>	<ul style="list-style-type: none"> <li>• Improve communication and engagement with residents and service users</li> <li>• Reduce the number of fatal and non-fatal incidents in RCT</li> <li>• Work with partners to improve intelligence gathering</li> </ul>
	<p><b><u>Priority B</u> – Divert offenders and reduce re-offending</b></p>	<ul style="list-style-type: none"> <li>• Percentage of potential first time entrants to the criminal justice system who are diverted into the 18-25 programme</li> <li>• Percentage of 18-25 year olds accepted into the programme who do not reoffend within 6 months of completing the intervention</li> </ul>	<p>Divert 18 – 25 quarterly reports for 2018 – 19</p> <p>Evaluation reports of the WISDOM Housing Project</p> <p>Evaluation of Safeguarding Board website and social media platforms</p> <p>Service user feedback in relation to restorative justice work carried out by the youth offending service</p>	<ul style="list-style-type: none"> <li>• Improve communication and engagement with residents</li> <li>• Work in partnership to facilitate early intervention and prevention programmes</li> </ul>
<ul style="list-style-type: none"> <li>• <b>LESS PEOPLE IN CWM TAF REPORT SUBSTANCE MISUSE</b></li> </ul>				

## Cwm Taf Community Safety Delivery Plan 2018 - 2021

			Evaluation of the “crimes and consequences” programme	
<ul style="list-style-type: none"> <li>• <b>LESS PEOPLE IN CWM TAF ARE VICTIMS OF DOMESTIC ABUSE AND SEXUAL VIOLENCE</b></li> </ul>	<p><b>Priority C – Tackle violence against women, domestic abuse and sexual violence</b></p>	<ul style="list-style-type: none"> <li>• Percentage of clients reporting no abuse experienced in the past month / since intake</li> <li>• Percentage of domestic violence clients reporting feeling safer as a result of IDVA (Independent Domestic Violence Advisor) intervention</li> </ul>	<p>Safe lives report outlining the percentage of people feeling safer as a result of our intervention.</p> <p>Service user feedback in relation to the domestic abuse interventions available</p> <p>Awareness campaigns</p> <p>Evidence of good practice / case studies in relation to schools implementation of the whole school approach to healthy relationships</p> <p>Evaluation of training courses</p>	<ul style="list-style-type: none"> <li>• Deliver an effective communication strategy</li> <li>• Deliver effectively with perpetrators of domestic abuse</li> <li>• Establish a consistent implementation of the whole school approach throughout schools in Cwm Taf</li> </ul>
<ul style="list-style-type: none"> <li>• <b>LESS PEOPLE IN CWM TAF ARE VICTIMS OF ANTI SOCIAL BEHAVIOUR</b></li> </ul>	<p><b>Priority D – Promote safe and confident communities</b></p>	<ul style="list-style-type: none"> <li>• Percentage of vulnerable / repeat victims of anti-social behaviour that feel safe as a result of intervention</li> <li>• Percentage of perpetrators of anti-social behaviour no longer offending within 6 months of the last intervention</li> <li>• Percentage of residents who do not feel safe in our surveyed town centres</li> </ul>	<p>Victim feedback surveys for 2018 – 19</p> <p>Town centre survey for 2018 – 19</p> <p>Evaluation of the Public Space Protection Order</p> <p>Evaluation of the Community Alcohol Partnership</p> <p>Consultation results in respect of the review of PACT</p>	<ul style="list-style-type: none"> <li>• Improve communication and engagement with residents</li> <li>• Work with partners to promote a culture of responsible drinking in our communities</li> <li>• Deliver effective anti-social behaviour approaches to reducing incidents and tackling repeat offenders</li> </ul>

## Cwm Taf Community Safety Delivery Plan 2018 - 2021

<ul style="list-style-type: none"> <li>• <b>MORE PEOPLE IN CWM TAF ARE PREVENTED FROM BEING HOMELESS</b></li>   <li>• <b>LESS PEOPLE IN CWM TAF ARE FIRST TIME ENTRANTS TO THE CRIMINAL JUSTICE SYSTEM</b></li> </ul>	<p><b>Priority E – Protect vulnerable groups from harm and victimisation</b></p>	<ul style="list-style-type: none"> <li>• Number of rogue trader incidents investigated where action is taken in response</li> <li>• Percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months</li> <li>• Percentage of successful homeless prevention applications</li> </ul>	<p>Feedback from the consultation about the proposed community zones</p> <p>Feedback from neighbourhood network groups in the community zone area</p> <p>Evaluation of the Prevent Training aimed at improving awareness of persons at risk of radicalisation and improve reporting</p> <p>Feedback from families relocated as part of the vulnerable persons resettlement programme</p> <p>Feedback from hate crime awareness training sessions</p> <p>Feedback from True Call intervention recipients</p>	<ul style="list-style-type: none"> <li>• Improve communication and engagement with residents</li> <li>• Promote and improve community relationships and coherence</li> <li>• Work as a partnership to improve collection and sharing of intelligence</li> </ul>
	<p><b>Priority F – Improve our environment by reducing environmental crime</b></p>	<ul style="list-style-type: none"> <li>• Number of candidates attending the road safety course (to include Mega drive, Pass Plus Cymru and Drive Safer for Longer courses)</li> <li>• Reduction in waste illegally dumped in Rhondda Cynon Taf</li> </ul>	<p>Feedback from attendees of road safety training / awareness programmes</p> <p>Evaluation of the “Healthy Hillside” Project</p> <p>Evaluation of South Wales Fire Service education programmes</p>	<ul style="list-style-type: none"> <li>• Improve communication and engagement with residents</li> <li>• Deliver road safety initiatives</li> <li>• Deliver effective interventions to reduce the incidence of illegal fly tipping</li> </ul>