



























































Year 1 = 2013 – 2014

Year 2 = 2014 - 2015

Year 3 = 2015-2016

<b>Creating Guides for Carers of all Ages</b>	<ul style="list-style-type: none"> <li>Review, compare and contrast Merthyr and RCT CBC's Carers A-Z's and Older Persons Handbook</li> </ul>	Project Officers/Information Officer	Development – Year 0		Guides reviewed and compared.
	<ul style="list-style-type: none"> <li>Explore the development of a Cwm Taf Carers A-Z with information applicable across the region</li> </ul>	CM Coordinators/Project Officers	Year 1 – Qtr 1		The Cwm Taf Carers A-Z Guide to public services has been created and distributed widely across Cwm Taf. Distribution includes wards, GP Surgeries, events, presentations to staff. Additionally the guides are distributed to Carers Champions for further distribution to Carers.
	<ul style="list-style-type: none"> <li>A joint Cwm Taf Young Carers Guide will be developed</li> </ul>	CM Coordinators/Project Officers/Information Officers	Year 1 – Qtr 3		Due to staff maternity leave this has been delayed. It is anticipated that the YC Guide will be complete by Year 2, Qtr 4
<b>Develop marketing strategy to provide a range of material raising carer awareness</b>	<ul style="list-style-type: none"> <li>General raising awareness amongst professional organisations, Carers and the general public</li> </ul>	CM Coordinators/Project Officers	Development – Year 0		<p>Ongoing. Awareness raised through attending events throughout Cwm Taf. Also, through:</p> <ul style="list-style-type: none"> <li>Carers Rights Day</li> <li>Carers Health Fair, organised jointly between Cwm Taf and the Welsh Ambulance Service</li> <li>Attendance at School counsels</li> <li>Senior Staff Meetings</li> <li>Hosted 3<sup>rd</sup> Sector Event</li> <li>Attendance at Social Care Team Meetings (8 teams in total)</li> <li>School nurses Team Meetings,</li> <li>AWO's Team Meetings</li> <li>School Nurses</li> <li>University of South Wales – Dean and Lecturers</li> <li>Merthyr College</li> <li>Marketing campaign ongoing including posters, billboards</li> </ul>

Year 1 = 2013 – 2014

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					across Cwm Taf, cinema advertising to raise awareness of Carers	
	<ul style="list-style-type: none"> <li>Posters and other materials will be developed to be displayed in NHS, Local Authority and Education settings to raise awareness of the carers and the carers measure</li> </ul>	CM Lead/CM Coordinators/Project Officers	Year 1 –Qtr 1		<ul style="list-style-type: none"> <li>Developing Carers Champions information pack.</li> <li>Developed Carers Measure Strategy Executive Summary</li> <li>RCT CM Coordinator has produced a Carers Measure Factsheet which is available to all Council staff.</li> <li>Regular update in Staff Briefings</li> <li>Carers Measure Articles have been included in All Wales GP newsletters (most recent one developed by input of Cwm Taff LHB)</li> <li>Regular Carers Champion updates via e-mails from Coordinators to all identified Champions in RCT CBC and MTCBC.</li> <li>Production of digital stories by the LHB including Edie and Tamara's story. Edie's story has now been adopted Wales wide.</li> <li>LHB also commissioned DVD for training – "Who Cares for the Carer".</li> </ul>	

Year 1 = 2013 – 2014

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	<ul style="list-style-type: none"> <li>Use of social media, including LHB Twitter and Local Authority Facebook accounts</li> </ul>	CM Lead/CM Coordinators/Project Officers	Development – Year 0		Ongoing. Updated via the Councils and LHB's Corporate Twitter Accounts. RCT Carers Project have a Carers Facebook page which is regularly updated. Recent update in local media to raise awareness of Carers.
	<ul style="list-style-type: none"> <li>Development of the awareness raising of Carers on local radio stations, local media, bulletins, newsletters (including GP newsletters), bus boards, trains, billboards, etc...</li> </ul>	CM Lead/CM Coordinators/Project Officers	Year 1 – Qtr 4		Marketing Campaign currently being developed and implemented across Cwm Taf. Billboard adverts displayed for two weeks across Cwm Taf and cinema posters displayed in two cinemas during February 2014.
	<ul style="list-style-type: none"> <li>Explore opportunities to develop an online forum for Carers working partnership with Digital 2.0.</li> </ul>	CM Coordinators	Year 1 – Qtr 1		Looked into feasibility of online forum. Issues raised regarding ownership and monitoring. Decided not to progress at this stage.

**Key Aim 2: Carers of all ages will be recognised as partners in care and recorded on appropriate systems**

How will we measure our success?	Key Outcomes				Actual 12/13	Target 13/14	Actual 13/14
<b>WG Performance Indicators</b>	<b>Indicator 4:</b> The percentage of Carers that have been referred for an assessment by health staff during the year				MT – YC 20%		MT – 6.3%
					RCT – YC- 12.12%		RCT – YC – 12.37%
					UHB		UHB -
<b>What are we trying to achieve</b>	<b>Action</b>	<b>Lead Officer</b>	<b>Delivery Date By</b>	<b>Progress</b>			

Year 1 = 2013 – 2014

Year 2 = 2014 - 2015

Year 3 = 2015-2016

<b>Recording process for newly identified carers</b>	<ul style="list-style-type: none"> <li>Review existing documentation and processes from both a systems and paperwork perspective (including medical records)</li> </ul>	CM Lead/CM Coordinators	Year 2 – Qtr 1	Currently reviewing documentation. Waiting for finalisation of the Single Integrated Assessment.
	<ul style="list-style-type: none"> <li>Review existing data capture processes of all partners inclusive of QOF and GP systems</li> </ul>	CM Lead/LHB CM Coordinator	Year 2 – Qtr 1	Ongoing. Currently Exploring. Meetings include representatives from NWIS to ensure a “joined up” approach with the many existing recording systems. EG Swift, Myrddin, Vision, EMIS
	<ul style="list-style-type: none"> <li>Explore methods of capturing carer data on the different partners systems</li> </ul>	CM Lead/CM Coordinators	Year 2 – Qtr 1	RCT and MT LA reports for WG are now available. The LHB are exploring this further as part of the Single Integrate Assessment Group. (As above) Close links being made with NWIS.
	<ul style="list-style-type: none"> <li>Explore the development of systems to capture newly identified carers where appropriate</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 4	Both RCT and MT Carers Projects/Network continue to develop their current data capture process. Carer data capture process for the LHB should be resolved as the Single Integrated Assessment Process is developed. Whilst this is for 65+ a phased approach will take place across all age ranges. Additionally the LHB have recording mechanisms in place to capture newly identified Carers in GP Surgeries and across Wards.
<b>Management information systems provide reports on Carers</b>	<ul style="list-style-type: none"> <li>Review existing management information systems (MIS) and reporting mechanisms of all partners</li> </ul>	CM Lead/CM Coordinators/Project Officers	Year 1 – Qtr 3	Both RCT and Merthyr’s Carers Project continue to develop their current data capture processes. The LHB are in the process of reviewing their MIS as part of the Single Integrated Assessment. LHB CM Lead has initiated discussions and links with NWIS for a “joined up” approach.

Year 1 = 2013 – 2014

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	<ul style="list-style-type: none"> <li>Explore methods of reporting on Carers data</li> </ul>	CM Lead/CM Coordinators/Project Officers	Year 1 – Qtr 3		As above		
	<ul style="list-style-type: none"> <li>Explore methods of eliminating duplicate Carer entries between health, social care and 3<sup>rd</sup> sector reporting</li> </ul>	CM Lead/CM Coordinators	Year 2 – Qtr 2		The Single Integrated Assessment Group is currently exploring this issue. It is planned for the LHB to adopt Swift which should help reduce duplication.		
	<ul style="list-style-type: none"> <li>Explore methods of reporting on requests for Carers assessments in order to monitor for any increase and implications on Local Authority capacity to meet the demand</li> </ul>	CM Lead/CM Coordinators/Project Officers	Year 1 – Qtr 3		Performance Measure reports have been obtained and are currently being monitored. Measures incorporate the National Outcomes agreed on the Carers Measure All Wales Advisory Group which is represented by L:HB CM Lead		
<b>Develop training plans across organisations to include training on the Carers Measure</b>	<i>See Key Aim 3 Action Points</i>						
<b>Key Aim 3: Carers of all ages will be able to access appropriate training to suit their needs and circumstances</b>							
<b>How will we measure our success</b>	<b>Key Outcomes</b>				<b>Actual 12/13</b>	<b>Target 13/14</b>	<b>Actual 13/14</b>
<b>WG Performance Indicators</b>	<b>Indicator 1a:</b> The percentage of new Carers identified by the Partnership during the year				MT – 0.58%		MT – 0.01%
					RCT – 1.99%		RCT – 2.12%
					UHB -		UHB -
	<b>Indicator 1b:</b> The number of new Carers identified by the Partnership during the Year				MT – 142		MT - 81
					RCT - 515		RCT – 629
					UHB -		UHB -

Year 1 = 2013 – 2014

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<b>What are we trying to achieve</b>	<b>Action</b>	<b>Lead Officer</b>	<b>Delivery Date By</b>	<b>Progress</b>		
<b>Development of Training Plan</b>	<ul style="list-style-type: none"> <li>Three Carer Measure Coordinator roles to be developed to cover Cwm Taf LHB, RCT and Merthyr CBC's</li> </ul>	CM Steering Group/CM Lead	Year 1 – Qtr 1	Appointed.		
	<ul style="list-style-type: none"> <li>The CM Coordinators will carry out a training needs analysis of carers and staff to inform the training programme</li> </ul>	CM Lead/CM Coordinators/Carers Champions/HR	Year 2 – Qtr 1	<p>Carers and Staff across the Partnership were invited to be involved in consultation events throughout the development of the Carers Information and Consultation Strategy. Local Projects provide bespoke training to meet the need of Carers. Partners Training departments provide development training for staff.</p> <p>A Carers Champion Conference has been organised for 27<sup>th</sup> March. It is hoped that this will provide a platform for consultation which could further add to training analysis.</p>		
	<ul style="list-style-type: none"> <li>CM Coordinators to develop 3 year detailed training plan</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 3	Staff training plan has been developed with 3 levels of training identified.		
	<ul style="list-style-type: none"> <li>The CM Coordinators will develop the monitoring systems, collate data and report to the Carers Measure Steering Group</li> </ul>	CM Coordinators	Year 1 – Qtr 3	Currently being developed and tailored for individual training. Ongoing.		
<b>To develop a Carers Training Partnership</b>	<ul style="list-style-type: none"> <li>Young Carers will be consulted as a separate group to ascertain and address their specific training needs and training identified within local strategies incorporated in future training plans</li> </ul>	CM Lead/CM Steering Group/YC Officers	Year 1 – Qtr 1	YC consultation workshop took place in March 2013. YC toolkit module currently being developed. Further YC consultation will be undertaken where required.		



Year 1 = 2013 – 2014

Year 2 = 2014 - 2015

Year 3 = 2015-2016

	<ul style="list-style-type: none"> <li>The gathering of evidence of current training provided</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 1		Reviewed current training provided to Carers. SCDWP carry out ongoing reviews into staff training. CM Coordinators to link in with training providers to ensure staff are fully 'Carers Aware'
	<ul style="list-style-type: none"> <li>A Carers Training Partnership will be established as a multi-agency group</li> </ul>	CM Lead/CM Steering Group	Year 1 – Qtr 1		Training Group has been established. Ongoing.
	<ul style="list-style-type: none"> <li>The Partnership will undertake a review of existing training and identify any gaps in training. Training will be tailored to meet specific Carer needs to provide practical and emotional support to Carers. Training will also include CV Writing, Interview techniques and condition specific workshops, for example, epilepsy, diabetes, etc...</li> </ul>				<p>Local Projects provide bespoke Carers Training.</p> <p>Jayne Komor is in contact with the Job Centres Partnership Manger to explore further courses which may be available to Carers. Also to create links with JCP Carers Champions to improve support at JCP level and back into employment.</p>

**Key Aim 4: Staff training and development will enable staff to support Carers appropriately**

How will we measure our success	Key Outcomes	Actual 12/13	Target 13/14	Actual 13/14
<b>WG Performance Indicators</b>	<b>Indicator 2a:</b> The percentage of staff within the Partnership area who have undertaken training in relation to Carers during the year	N/A		MT – 1.16%
				RCT – 1.6%
				UHB – 4.3%
	<b>Indicators 2b:</b> The number of staff within the Partnership area who have undertaken training	N/A		MT - 30

Year 1 = 2013 – 2014

Year 2 = 2014 - 2015

Year 3 = 2015-2016

	in relation to Carers during the year					RCT - 226	
						UHB 298 Cwm Taf	
						Total =554	
<b>CM Performance Indicators</b>	<b>CM Indicator a:</b> Number of staff in the Partnership area who have received Carers Awareness Training (e.g. team talks, team meetings, etc...)			N/A		MT - 30	
						RCT - 226	
						UHB – 298	
						Total554	
	<b>CM Indicator b:</b> Number of Champions identified in the Partnership area			N/A		MT - 13	
						RCT - 21	
						UHB - 98	
						3 <sup>rd</sup> Sec 2 JCP 8	Total 142
	<b>CM Indicator c :</b> Number of Carers Wales Carer Awareness Sessions held			N/A		MT - 1	
						RCT - 2	
					UHB - 3		
					Total = 6		
<b>CM Indicator d:</b> Number of staff in the Partnership area who have received Carers Wales Carers Awareness Training			N/A		MT - 11		
					RCT - 7		
					UHB - 39		
					Total 57		
<b>CM Indicator e:</b> Number of staff in the Partnership area who have completed Carer Aware e-learning training			N/A		MT - 0		
					RCT - 0		
					UHB - 15		
					Total 15		
<b>What are we trying to achieve</b>	<b>Action</b>	<b>Lead Officer</b>	<b>Delivery Date by</b>	<b>Progress</b>			

Year 1 = 2013 – 2014

Year 2 = 2014 - 2015

Year 3 = 2015-2016

<b>Develop three levels of training</b>	<ul style="list-style-type: none"> <li>Three levels of carer based training will be developed</li> </ul>	CM Lead/CM Coordinators/Carers Training Partnership	Year 1 – Qtr 1	Completed
	<ul style="list-style-type: none"> <li>Staff will be identified and the appropriate level of training provided</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 2	Staff are being identified across the Cwm Taf region. Ongoing.
	<ul style="list-style-type: none"> <li>Carer awareness will be embedded into existing staff training plans within the LHB and both Local Authorities</li> </ul>	CM Lead/CM Coordinators/Carers Training Partnership	Year 1 – Qtr 1	Ongoing via Training Partnership. Carer Aware e-learning Pilots undertaken. Rollout to begin Year 1, Qtr 3 Delays have occurred due to updating of IT system by NWIS
<b>To have a network of Carers Champions</b>	<ul style="list-style-type: none"> <li>Key staff will be identified to act as Carers Champions</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 1	Carers Champions are currently being identified across Cwm Taf. Ongoing
	<ul style="list-style-type: none"> <li>The role of the Carers Champions will be developed to ensure sustainability (training the trainers)</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 3	A Carers Champions 'job description' has been developed to ensure staff members are aware of the 'duties' of a Carers Champion LHB have commissioned Carers Wales to hold Training Sessions for Carers Champions
	<ul style="list-style-type: none"> <li>Work with existing Carers and Young Carers Projects to identify methods of ensuring information is always up to date and available to the Carers Champions</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 3	Champions are updated, where appropriate with Carers Information. LHB presented with MT CBC and Barnardos Young Carers projects to student councils, school nurses and welfare officers making appropriate links with School Attendance Officer LHB/CBC's helped to develop the Young Carers module for e-learning. This will be promoted with School Champions and School Nurses as well as health staff including pharmacists
	<ul style="list-style-type: none"> <li>Identify and train appropriate staff. Priority will be given to</li> </ul>	CM Lead/CM Coordinators	Year 1 – Qtr 4	Both face to face and e-learning training is provided to all identified Carers

Year 1 = 2013 – 2014

Year 2 = 2014 - 2015

Year 3 = 2015-2016

	<p>the following:</p> <p>Carers Champions in GP surgeries, hospital ward staff, schools, district nursing and health visiting, social services and housing</p>				Champions. Systems developed to identify and train staff ensuring a robust recording mechanism.	
<p><b>E-learning packages to be commissioned, developed and rolled out</b></p>	<ul style="list-style-type: none"> <li>Procure e-learning package to be utilised across all partners to raise awareness and understanding of carers</li> </ul>	CM Lead	Development – Year 0		Completed	
	<ul style="list-style-type: none"> <li>Procure a Young Carers e-learning unit</li> </ul>	CM Lead/CM Coordinators/Carers Officers	Year 1 – Qtr 1		Currently being developed. Awaiting finalisation. Should be complete Year 2, Qtr 1	
	<ul style="list-style-type: none"> <li>Identify and train appropriate health, community and frontline staff to undertake carer awareness e-learning</li> </ul>	CM Lead/CM Coordinators/Carers Champions	Year 1 – Qtr 3		Ongoing. Pilots undertaken. Rollout to begin Year 1, Qtr 4	
	<ul style="list-style-type: none"> <li>Monitor completion rates and initial compliance with the new package and establish an evaluation method</li> </ul>	CM Lead/CM Coordinators/Host website admin			Management reports developed which will monitor completion rates	
<p><b>Community based staff are ‘Carers Aware’</b></p> <ul style="list-style-type: none"> <li>Identifying and training all appropriate community and frontline staff to undertake carer awareness training over the course of the 3 year strategy to develop the training plan inclusive of:</li> <li>LHB staff</li> <li>Local Authority staff</li> <li>3<sup>rd</sup> sector staff</li> </ul>	CM Lead/CM Coordinators/Carers Champions		Year 3 – Qtr 4		Ongoing. Staff being identified for training.	

Year 1 = 2013 – 2014

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	<p>An LHB representative will attend the Multi-agency and Diversity Forum (MADF) to raise the profile of Carers and Carer awareness training amongst minority groups.</p>	<p>CM Lead</p>	<p>Year 1 – Qtr 1</p>	<p>Presentation made to MADF during consultation process. Ongoing representation.</p>	
<p><b>Carer related training will be embedded into existing learning and development options</b></p>	<p>Work to be undertaken with corporate and central training units to embed carer awareness into:</p> <ul style="list-style-type: none"> <li>• Induction processes</li> <li>• Equality and diversity training</li> <li>• CPD and PDP opportunities (including GPs and targeted work at KSF gateways)</li> <li>• Child protection and Protection of vulnerable adult training</li> <li>• Mental capacity training</li> <li>• Assessment and care planning training</li> <li>• Customer care training</li> </ul> <p>Supervision</p>	<p>CM Lead/CM Coordinators/Carers Champions (Relevant Personnel)</p>	<p>Year 2 – Qtr 3</p>	<p>Attendance at CDP and Pharmacy Events. The LHB have produced a Carers Policy. RCT are currently developing a Working Carers Guide. Merthyr are exploring the development of a Carers Policy.</p> <p>GP CPD presentation by LHB June 2013 GP Managers presentation – September 2013 Pharmacy staff to undertake Carer Awareness e-learning March 2014</p> <p>Ongoing work.</p>	
	<p>Work with universities and colleges delivering relevant health and social care courses to embed carer awareness into their core modules:</p> <ul style="list-style-type: none"> <li>• University courses – nursing, medicine, occupational therapy, social work, pharmacy</li> </ul> <p>Further education courses – QCF, NVQ</p>	<p>CM Lead/CM Coordinators</p>	<p>Year 1 – Qtr 3</p>	<p>Multiple meetings held with the University of South Wales. It was agreed that they would incorporate the Carers Aware e-learning training package into their nursing, social work and teaching degree syllabus.. Rollout commenced Sept 2013 – targeted at 900 students per year.</p> <p>Currently working with Merthyr College in incorporating the Carer Aware e-learning into the Health and Social Care course.</p> <p>Physio undergraduates to undertake e-learning Spring 2014 CM Lead on All Wales task group to pursue opportunity to roll out to students on national level including medical</p>	

Year 1 = 2013 – 2014

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					students		
<b>Key Aim 5: Carers needs assessments will be undertaken by all appropriate and trained health and social care staff</b>							
<b>How will we measure our success</b>	<b>Key Outcomes</b>				<b>Actual 12/13</b>	<b>Target 13/14</b>	<b>Actual 13/14</b>
<b>WG Performance Indicators</b>	<b>Indicator 3a:</b> The percentage of adult Carers who had an assessment or review of their needs in their own rights during the year				MT – 54%		MT –
					RCT – 27.36%		RCT - 29.51 %
	<b>Indicator 3b:</b> The percentage of Young Carers known to the Partnership who were assessed during the year				MT – 100%		MT - 100%
					RCT - TBC		RCT - TBC
<b>What we are trying to achieve</b>	<b>Action</b>	<b>Lead Officer</b>	<b>Delivery By</b>		<b>Progress</b>		
<b>Carers assessment are consistent across the Cwm Taf Region</b>	<ul style="list-style-type: none"> <li>A multi-agency Assessment group will be established to explore the feasibility of developing one regional approach to Carers assessments for consistency</li> </ul>	CM Lead/CM Coordinators/Carers Champions	Year 1 – Qtr 1		Group has been established. Currently linking in the Single Integrated Assessment Group. Review further following the implementation of the Single Integrated Assessment process.		
<b>All identified key staff will be trained and supported to undertake</b>	<ul style="list-style-type: none"> <li>Liaise with key staff to identify appropriate staff groups to undertake carers assessments</li> </ul>	CM Lead/CM Coordinators/Carers Champions/SCDWP	Year 1 – Qtr 3		Ongoing. As above. To be established further upon implementation.		

Year 1 = 2013 – 2014

Year 2 = 2014 - 2015

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<b>Carers needs assessments</b>						
<b>Key Aim 6: Carers are engaged in decision making that affects them and the person they care for</b>						
<b>How will we measure our success</b>	<b>Key Outcomes</b>			<b>Actual 12/13</b>	<b>Target 13/14</b>	<b>Actual 13/14</b>
<b>WG Performance Indicators</b>	<b>Indicator 6:</b> The percentage of Carers that report they have been involved in decisions that affect them and the person they care for in discharge and care planning during the year			<b>MT -</b>	<b>MT -</b>	<b>MT -</b>
				<b>RCT -</b>	<b>RCT -</b>	<b>RCT -</b>
				<b>UHB -</b>	<b>UHB -</b>	<b>UHB -</b>
<b>What are we trying to achieve</b>	<b>Action</b>	<b>Lead Officer</b>	<b>Delivery By</b>	<b>Progress</b>		
<b>Discharge planning processes meet the needs of Carers</b>	<ul style="list-style-type: none"> <li>Review discharge planning processes in relation to Carers, protocols and associated training and information ensuring that Carers are involved in the process</li> </ul>	CM Lead/LHB CM Coordinator/LHB Champions	Year 1 – Qtr 3	<p>Task group established. Being looked into further by the Single Integrated Assessment Group.</p> <p>Support for Carers survey conducted. Included questions regarding Discharge Planning. Analysis of questionnaire now available.</p> <p>CM Lead on All Wales task group in development of national survey to be utilised as baseline for measurement of impact of CM Measure</p>		
	<ul style="list-style-type: none"> <li>Explore best practice recommendations and ways to improve through consultation with carers</li> </ul>	CM Lead/LHB CM Coordinator/LHB Champions	Year 1- Qtr 3	<p>As above.</p> <p>Carer Awareness Training should encourage awareness and inclusion of Carers in discharge Planning.</p>		
<b>Carers are consulted about services that affect them</b>	<ul style="list-style-type: none"> <li>Review current options for Carers to be engaged and involved in decision making regarding services for Carers and cared for</li> </ul>	CM Lead/CM Coordinators/Project Officers	Year 1 – Qtr 3	Carer representatives sit on the CM Steering Group and Task and Finish Groups.		

Year 1 = 2013 – 2014

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Year 3 = 2015-2016

	Explore options to improve carer engagement		Year 1 – Qtr 3		Carer Awareness Training should encourage awareness and inclusion of Carers in discharge Planning. Working with the Communications Hub where required.
<b>Carers are involved in the Carers Measure implementation</b>	<ul style="list-style-type: none"> <li>Carers are invited to participate in all relevant Carers Measure strategy meetings and task and finish groups</li> </ul>	CM Lead/CM Coordinators/Project Officers	Development – Year 0		Carer representatives have been used on Steering and Task and Finish Group. Carers will continue to be consulted where appropriate.
	<ul style="list-style-type: none"> <li>Carers are consulted annually to evaluate progress of the measure to identify unmet needs and priorities for the following years action plan</li> </ul>	CM Lead/CM Coordinators/Project Officers	Year 1 – Qtr 1		Ongoing. Cwm Taf Partners feel it is important to consult with Carers only if meaningful outcomes are achieved. Support for Questionnaire distributed in Year 1, Qtr 1 (hardcopy and online versions made available). The results of this will act as baseline data for the Measure.
	<ul style="list-style-type: none"> <li>Carers are invited to participate in consultation and engagement activities through wide ranging methods</li> </ul>	CM Lead/CM Coordinators/Project Officers	Development – Year 0		Carers have been and will continue to be consulted, where appropriate, throughout the life of the Strategy. LHB linking with Communication Hub to ensure collaborative working re consultation of Carers
	<ul style="list-style-type: none"> <li>Carers to establish what information would be helpful, when and how they would like to access it.</li> </ul>	CM Lead/CM Coordinators/Project Officers	Development – Year 0		Included into initial development work. Residential weekend held for Young Carers to be engaged March 2013



**CWM TAF HEALTH BOARD CARERS MEASURE FUNDING**

**PLAN 2013-14**

**Total Allocation - £106,400**

**Total spent - £106,320**

<b>Organisation</b>	<b>Purpose</b>	<b>Cost £</b>	<b>Objectives/Aims reference</b>
	<b>Staff Costs</b>		
UHB/RCT CBC/MT CBC	1 x fte plus 2 x pte Carers Measure Coordinators	<b>£82,977</b>	Key Aims 1-6
	<b>Engagement/Consultation</b>		
RCT CBC/Merthyr Tydfil CBC/Cwm Taf LHB	A range of Engagement workshops and activities with Carers to consult on various elements of the Strategy.	<b>£1000</b>	Key Aims 1-6
	<b>Strategy Launch</b>		
As above	Launch of Carers Measure Strategy (18 <sup>th</sup> June).	<b>£1027</b>	Key Aims 1-6
	<b>Training – Carer Awareness</b>		
As above	Production of Carers drama for the Strategy Launch to raise awareness. The drama demonstrates the day in a life of a Carer and covers all ages from Young Carers and Young Adult Carers to Adult Carers. This will also be utilised for staff training and taken to the Head Teachers Conferences in both RCT and Merthyr Tydfil as well as to other staff groups.	<b>£1,800</b>	Key Aim 4
As above	DVD x 50 Who Cares for the Carer? Training toolkit	<b>£100</b>	Key Aim 4
	DVD's.Training	<b>£17.16</b>	Key Aim 4
	Training CD's	<b>£120</b>	Key Aim 4
	<b>Marketing Campaign – Carer Awareness</b>		
RCT CBC/Merthyr Tydfil CBC/Cwm Taf LHB	Marketing campaign including. Carer awareness raising: radio adverts, billboards, posters, branding, cinema advertising, information folders, leaflets. This year the Youth Mayor's charity in Merthyr Tydfil will be Young Carers which will enhance promotion to raise awareness of Carers.	<b>£9553.80</b>	Key Aim 1-6
As above	Prescription stickers printed.	<b>£1568.10</b>	Key Aim 1-6

	Carer awareness campaign across Cwm Taf – via Cwm Taf Pharmacy		
As above	Carers Notice Boards purchased for GP Surgeries, Wards, LA areas to display information	<b>£2420</b>	Key Aim 1
As above	Repair of monitor A&E Dept. Screen to promote Carers support project	<b>£203</b>	Key Aim 1
	<b>Outcomes information</b>		
As above	Carers Measure Cwm Taf survey Survey of Carers in Cwm Taf to establish baselines for outcomes	<b>£652</b>	Key Aims 1-6
As above	All Wales Carers Questionnaire Contribution to All Wales questionnaire to define baseline for measuring impact of Measure across Wales	<b>£1000</b>	Key Aims 1-6
	<b>Carers Champion Conference</b>		
As above	Conference held to launch the Carer Awareness e-learning toolkit. Also information sharing with exhibitors of services	<b>£1341</b>	Key Aims 1 and 4
As above	Carers Champion badges	<b>£350.50</b>	Key Aims 1,2,3,5 and 6
	<b>Merchandise – Carer Awareness raising</b>		
As above	Carer awareness raising merchandise	<b>£2190.60</b>	Key Aims 1,2,3,5 and 6