

Appendix 1

RESIDUAL WASTE

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL POLICY

From September, 2014 each household within RCTCBC will only be permitted to place out municipal waste in line with this policy.

Food recycling, dry recycling (clear bags), green waste, nappy/incontinent products and clinical waste will continue to be provided on a weekly basis, and there will be no limit on their use.

Alternatively recycling and waste disposal facilities are available at the five Community Recycling Centres although it should be noted that anyone trying to dispose of black bags at these sites will be challenged and asked to sort their waste into recycling and non-recycling where necessary.

The policy will apply to all households within Rhondda Cynon Taf (with exception of waste from vacant rental properties).

Assisted Waste Collection

Residents who have mobility difficulties are able to apply for an assisted collection if they are unable to carry their waste to their bin collection point..

Such a collection will be granted by RCT as long as there is no able bodied person living at the address or can assist.

Residents can apply for assisted collections by contacting RCT Customer Services on 01443 425001. Such householders will be visited by an RCT Streetcare Enforcement/Awareness Officer who will discuss collection arrangements.

Support

Households who struggle to manage their waste, may ask RCT to be able to have a larger bin or be able to put out more black bags for collection

Such an allocation will be granted subject to the householder showing that all available recycling services have been utilised to their full potential. The householder must co-operate with RCT Streetcare Enforcement/Awareness Officers who will visit the property and advise on the opportunities of waste reduction, reuse and recycling.

Additional waste (side waste)

Only waste stipulated within this or any RCT information leaflets will be collected, any additional waste will be left at the bin collection point

For the first collection after Christmas Day households will be able to place out an additional 2 **black** bags for collection.

If householders have additional waste, they may take it to any of RCT Community Recycling Centres where attendants will look to maximise recycling opportunities. Residents will be asked to sort any black bags brought to the site and any obvious recyclables will have to be placed in appropriate containers for recycling.

If a householder would like guidance on reducing, reusing, and recycling their waste, they may request a visit from an RCT Streetcare Enforcement/Awareness Officer or they can visit our website.

Where and when residual waste should be placed out for collection

All waste should be placed at the agreed bin collection point . Residents are advised to contact Customer Services on 01443 425001 if they require further information.

Waste must be placed out by 7 am on the morning of collection to ensure collection and bins removed from the highway by 7pm the same evening.

Non – collection

RCT will only collect the number of bags agreed in this policy irrespective of what is in them and whether waste is wrapped and cannot be seen.

Non collection will be undertaken in line with the requirements of section 46 of the Environmental Protection Act 1990 and could result in a Fixed Penalty being issued.

Waste that is placed out for collection in contravention of this policy will not be collected.

Houses regularly found to be placing more bags out (or alternative types of bags) and not complying with this policy may be visited by an RCT Streetcare Enforcement/Awareness Officers to see what support and assistance can be provided.

Initially RCT will not legally enforce i.e. issue fines, as we want to work with our residents.

Nappy / Incontinent Waste

RCT will provide a weekly **opt in** collection for this type of waste on request.

The collection will be provided on a set day (but weekly), it might not be the same day as residual waste collection. The Council reserves the right to change the collection day but will inform residents in advance if they do so.

If the council calls to the property on 3 consecutive weeks and no waste is out, the council have the right to cancel the service and the resident would have to reapply to return to the scheme.

Householders are able to register for this collection by contacting Customer Care on 01443 425001 or e-mail recycling@rctcbc.gov.uk or visit one of our One4All Centres.

Ash Waste

Householders are permitted to put ashes out for collection in addition to the stipulated limits.

Householders are advised to dispose of ash waste in black bags with the ashes being cold.

Householders must ensure that black bags are filled only to a level whereby our operatives can safely lift. The crews will determine the safety of lifting bags. Any overloaded bags will not be collected.

If waste, other than ashes, is placed in bags, the bags will not be collected.

Landlords

The Council will not be responsible for waste left in vacant rental properties. Landlords should contact our trade waste department on 01443 827720 for more information.

Bin/Bag Allowances

Below is a summary of the waste disposal allowances:

- If a resident has a 240 litre bin, no side waste.
- If a resident has a 120 litre bin, 1 black bag of side waste is permitted.
- In the former Rhondda borough, a resident can put out 4 black bags.
- Any additional black bags (side waste) will not be collected.
- Two additional bags may be placed out the first collection after Christmas

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- For larger families (5+) additional allowance may be given. They are advised to contact RCTCBC where an Awareness Officer will visit them to discuss maximising recycling.
- For residents who may struggle with their waste management we encourage them to contact us and we will work and support them and if need be, alternative arrangements put in place to the standard scheme.
- For communal areas/HMO's – the same scheme is proposed, but we recognise that these are more difficult to monitor, so ongoing work in these areas and communities will continue.
- Residents will be encouraged and supported through the change. Enforcement/fines are not proposed initially although if there are repeat offenders and awareness and education is not working, enforcement may be used as a last resort.