



## RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

### CABINET

18<sup>TH</sup> JUNE 2019

#### A LOCAL TOILETS STRATEGY FOR RHONDDA CYNON TAF

#### REPORT OF DIRECTOR OF PUBLIC HEALTH, PROTECTION AND COMMUNITY SERVICES IN DISCUSSIONS WITH CLLR RHYS LEWIS, CABINET MEMBER FOR STRONGER COMMUNITIES, WELL-BEING AND CULTURAL SERVICES

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#### **1. PURPOSE OF THE REPORT**

1.1 The purpose of the report is to seek approval of the Local Toilets Strategy for Rhondda Cynon Taf 2019 and its publication.

#### **2. RECOMMENDATIONS**

It is recommended that the Cabinet:

2.1 Approve the Local Toilets Strategy 2019.

2.2 Approve the publication of the Local Toilets Strategy 2019.

#### **3. REASONS FOR RECOMMENDATIONS**

3.1 To comply with the statutory requirement to develop and publish a Local Toilets Strategy, as required by Part 8 of the Public Health (Wales) Act 2017.

#### **4. BACKGROUND**

4.1 The Act places a duty on each Local Authority in Wales to prepare and publish a local toilets strategy for its area, with specific responsibility to:

- Assess the community's need for toilets, including changing facilities for babies and changing places facilities for people with disabilities;
- Provide details of how to meet the identified need;
- Produce a local toilets strategy; and

- Review the strategy, update and publicise revisions.
- 4.2 The duty to prepare a local toilets strategy does not require Local Authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population.
- 4.3 The Council has in recent years invested over £350,000 in maintaining the current provision. The Council does not charge for use of our public toilets.
- 4.4 The strategy aims to review the quality and quantity of local toilets throughout the County Borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the area at locations where the need for such facilities has been identified.
- 4.5 A strategy has been prepared that incorporates feedback following a public consultation as part of the Assessment of Need that was undertaken for four weeks, beginning in October 2018. The strategy also incorporates feedback following a statutory 12 weeks public consultation on the draft strategy which began in February 2019.
- 4.6 The strategy sets out options that will be considered over the next two years to enhance and maximise the use of existing facilities and to promote additional, appropriate and accessible facilities.

## **5. EQUALITY AND DIVERSITY IMPLICATIONS**

- 5.1 Access to toilet facilities is important to everyone but can become even more important as people become older. Improved access to toilet facilities can give older people greater confidence to leave their home and maintain independence and dignity in later life.
- 5.2 People who have young children and babies will have an increased need to use toilet and changing facilities.
- 5.3 Access to toilet facilities is important to everyone but can become even more important to people with a disability or health condition. In mapping publicly accessible toilet provision we have identified what disabled facilities are available at each location.
- 5.4 The strategy aims to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral/accessible toilets.
- 5.5 During the Assessment of Need consultation, respondents were asked whether their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the

Equality Act 2010. The issues raised included gender identity, gender reassignment, problems relating to a range of disabilities and health issues, use of facilities by parents with children, issues regarding disabled toilet facilities not being of adequate size for wheelchairs to enter, requirement of hoists for disabled individuals, etc.

- 5.6 During the 12 week public consultation on the draft Local Toilets Strategy, respondents were also asked if they felt that their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010. Respondents did not indicate any matters.

## **6. CONSULTATION/INVOLVEMENT**

- 6.1 Engagement with other Local Authority services, community groups and the public was undertaken to understand what is currently available and how any gaps can be mitigated.
- 6.2 A public consultation was undertaken for four weeks between 17 October and 14 November 2018 to assess the needs of residents and people working or visiting the County Borough. Engagement mechanisms included:
- Online via the Rhondda Cynon Taf County Borough Council website, social media;
  - Email alerts and correspondence;
  - Face to face discussions at various community venues;
  - Paper questionnaires requested by groups and residents.
- 6.3 A range of organisations were engaged with by sending the questionnaires directly to them for response, including Rhondda Cynon Taf Access Group, RNIB, Wales Council for the Deaf, Cwm Taf Community Health Council, 50+ Forums and Rhondda Cynon Taf Older Persons Advisory Group, RCT Citizens Panel, Tourism, Third Sector Organisations, Carers Support Project, etc.
- 6.4 A total of 97 respondents completed the questionnaire and have been included in the analysis of needs. These have been used to influence the content of the strategy.
- 6.5 A statutory 12 week public consultation was then undertaken between 4 February and 29 April 2019 on the draft Local Toilets Strategy. Engagement mechanisms and organisations engaged with were replicated as per the Assessment of Need public consultation. Engagement also took place with the Community Liaison Committee and a draft strategy was scrutinised by the Health and Wellbeing Scrutiny Committee. A meeting was also held with 'A Place to Pee' group who campaign for improving public toilet provision in Pontypridd.

- 6.6 A total of 60 respondents completed the questionnaire and Appendix 4 of the strategy contains the detailed comments from the consultation. Some of the key findings are as follows.
- 6.7 **72% of respondents feel that the strategy provides clear information to help understand why the actions proposed in the strategy are necessary.** Comments made related to only one set of free public toilets in Pontypridd which is deemed inadequate, opinion that public conveniences should be provided by the County Borough council and not local businesses and others, concerns that people more likely to need facilities are not able to access online information.
- 6.8 **83% of respondents agree with the actions under Objective 1 to enhance and maximise the use of existing facilities, with 17% partially agreeing.** Comments referred to current facilities are either closed or close early; query regarding why local businesses/private sector should cover the cost of providing toilets; concern regarding disabled toilets not being suitable for dual purpose of baby changing facilities; request for improved opening times of toilets in Pontypridd town centre and better physical signage to existing public toilets in Pontypridd town centre.
- 6.9 **90% of respondents agree with the actions under Objective 2 to promote additional, appropriate and accessible facilities, with 10% partially agreeing.** Respondents expressed concerns that toilets open at night could be used by drug users and be unsafe and vandalised, availability of facilities in towns on the weekends and evenings, concern regarding some disabled toilets not being suitable for dual purpose of baby changing facilities, request for permanent toilet provision in the town centre, especially at night time.
- 6.10 The Health and Wellbeing Scrutiny Committee on the 19<sup>th</sup> March 2019 scrutinised the draft Local Toilets Strategy and broadly supported it. Members felt that in respect of baby changing facilities and disabled toilet facilities, numbers of each were low and that more could be done to encourage private sector and other groups to work together to make these facilities available where they are needed. There was also comment on the need to increase general provision of toilet facilities across the County Borough.
- 6.11 The importance of facilities to residents was highlighted and that the knowledge of toilet provision in many areas may make a difference in a person leaving their home, especially for people with certain health conditions. This will in turn have a positive effect on their wellbeing. Members also felt that the lack of advertising is a problem as many residents are unaware of any facilities that offer the use of their toilet provision for public use. A Member commented about promotion of the

Welsh Government toilet logo sticker, to ensure that the public understand that it means that members of the public are welcome to use facilities where the sticker is displayed.

- 6.12 Comments were received in relation to having more toilet facilities available in cafes, bars, shops, etc. will increase footfall to that business although it was recognised there will be costs involved in providing and maintaining facilities. It was felt that increased toilet provision will be good for town centre footfall and the economy and “unlock the potential” of our towns.

## **7. FINANCIAL IMPLICATION(S)**

- 7.1 There are no financial implications associated with this report. However, financial implications may arise if and when the matters under consideration are implemented.

## **8. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED**

- 8.1 This strategy has been prepared in accordance with the statutory duty set out in Part 8 of the Public Health (Wales) Act 2017.

## **9. LINKS TO THE CORPORATE AND NATIONAL PRIORITIES AND THE WELL-BEING OF FUTURE GENERATIONS ACT.**

- 9.1 The Local Toilets Strategy aligns with the other existing priorities and plans such as the Council's Corporate Plan 2016-2020 and the Cwm Taf Wellbeing Plan 2018-2023. These plans set the strategic direction at a regional and local level. The Local Toilets Strategy cuts across a number of the objectives and aims to support them. Publicly accessible toilets are needed by every one of us at some point where we live, work or visit and so the provision touches on all areas of the Council in some way.

- 9.2 Due regard has been made to the Five Ways of Working, as contained within the Wellbeing of Future Generations (Wales) Act 2015, when preparing, reviewing, consulting on and publishing this strategy.

- 9.3 The Strategy has identified current levels of publicly accessible toilet provision and considers ways that the use of existing facilities can be enhanced and maximised for the **long term**. The strategy also includes an objective to promote additional, appropriate and accessible facilities, with supporting actions.

- 9.4 The Assessment of Need public consultation revealed that some respondents felt that the lack of facilities has stopped them from visiting certain locations. If the objectives and action points contained within the strategy are to be realised, then the strategy will contribute

towards the **prevention** of loneliness and social isolation that many people experience.

- 9.5 This strategy is **integrated** with other strategic plans and in particular it seeks to enhance and improve people's experiences of our town centres and the night time economy, while enabling people with disabilities or chronic health conditions to have access to appropriate and available facilities.
- 9.6 In preparing this strategy, the Council has **collaborated** with other Local Authorities in Wales to share ideas and ways of working, sought involvement from other organisations including Cwm Taf University Health Board and sought to work in partnership with businesses to improve the number of publicly accessible toilets which can be mapped and available. There has also been engagement with community groups to discuss how to enhance toilet provision and the active consultation processes adopted have sought to **involve** residents, visitors and businesses in the development of strategy..
- 9.7 The Local Toilets Strategy will also support the Council to contribute to many of the Wellbeing Goals contained within the Wellbeing of Future Generations (Wales) Act 2015, including **a healthier Wales**, where people's physical and mental wellbeing is maximised and in which choices and behaviours that benefit future health are understood; **a more equal Wales**, which enables people to fulfil their potential no matter what their background or circumstances; and **a Wales of cohesive communities**, ensuring attractive, viable, safe and well connected communities.

## **10. CONCLUSION**

- 10.1 The Council is required to produce and publish a Local Toilets Strategy. The results of the Assessment of Need public consultation and the statutory 12 weeks public consultation have been considered in producing the strategy. The Local Toilets Strategy must now be subject to final approval by Cabinet with a view to it being published as soon as possible, in accordance with the requirements of the Statutory Guidance.

### **Other Information:-**

**Relevant Scrutiny Committee**  
Health and Wellbeing Scrutiny Committee

**LOCAL GOVERNMENT ACT 1972**

**AS AMENDED BY**

**THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985**

**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL**

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**Background Papers**

- Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets
- The Provision of Toilets in Wales: Local Toilets Strategies Statutory Guidance, June 2018

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# **Rhondda Cynon Taf County Borough Council**

**Local Toilets Strategy**

**May 2019**

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## **Introduction**

Provision of, and access to toilets is an issue that affects public health. Accessible, clean toilets that are well located in places such as town centres, parks, cycle trails and walking routes can help encourage people to take exercise and stay more physically active. This has clear health and economic benefits. Conversely, toilets that are poorly designed, inadequately maintained and inappropriately located can create an atmosphere of neglect that discourages use. A lack of adequate toilet facilities can impact on a person's physical and mental health, as well as affecting the wider environmental health of the population.

Toilets for public use matter to everybody and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision, for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity in later life.

To deliver a strategic approach to the provision of toilets across Wales, the Public Health (Wales) Act 2017 requires local authorities to publish a local toilets strategy for its area.

The provision of toilets therefore has implications for public and individual health, transportation, crime prevention, urban design economic and cultural development and social equality and accessibility. It is an important factor in delivering a 'people friendly' environment for everyone who visits shops, leisure and entertainment venues, sports facilities, parks and green spaces, everyone who travels around and to our borough. Toilets can make an impact on the comfort of individuals and families who visit our public spaces and their perception of the area as a desirable place to visit.

## **Why do we need a strategy for providing toilet facilities?**

This strategy contributes towards achieving accessible and clean toilets wherever people live, work or visit. Need for provision may increase in time as developments take place and through welcoming visitors to the area. This is an opportune time to set a strategy for promoting access to toilet facilities where they are needed.

The Public Health (Wales) Act 2017 received Royal Assent in July 2017 and brings together a range of practical actions for improving and protecting health. Part 8 of the Act introduces provision of toilets and specifically local toilet strategies.

The aim of Part 8 is to ensure each local authority in Wales assesses the needs of its community in relation to toilets, and then takes a strategic and transparent approach to best meet that need. The intended effect is to improve the planning of provision so that any such decisions are taken within the overall context of meeting the communities identified needs. A strategic approach will also help to mitigate any negative impacts of changes to provision.

To achieve this, the Act places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area. The local authority now has responsibility to:

- assess the community's need for toilets, including changing facilities for babies and changing places facilities for people with disabilities;
- provide details of how to meet the identified need;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

Local authorities must prepare and publish their strategies by 31 May 2019. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The local authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Rhondda Cynon Taf County Borough Council is required to publish a statement of progress.

The Wellbeing of Future Generations (Wales) Act 2015 is about improving the social, economic, environmental and cultural wellbeing of Wales. Public sectors have a duty to consider the long term impact of the decisions they make and the Act puts in place a sustainable development principle which tells public bodies how to meet their duty under the Act. The principle is made up of five ways of working to guide how public services should work to deliver for people:

**Long term:** the importance of balancing short-term needs with the need to safeguard the ability to also meet long term needs.

**Prevention:** how acting to prevent problems occurring or getting worse may help public bodies meet their objectives.

**Integration:** considering how public bodies' wellbeing objectives may impact upon each of the wellbeing goals, on their other objectives, or on the objectives of other public bodies.

**Collaboration:** acting in collaboration with any other person (or different parts of the body itself) that could help the body meet its wellbeing objectives.

**Involvement:** the importance of involving people with an interest in achieving the wellbeing goals, and ensuring that those people reflect the diversity of the area which the body serves.

Due regard has been made to the above five ways of working when preparing, reviewing, consulting on and publishing this strategy.

## **The Aims of this strategy**

This strategy aims to review the quality and quantity of local toilets throughout the county borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the area at locations where the need for such facilities has been identified.

To achieve this strategy, we will:

- identify the current level of provision of public toilets;
- analyse the findings of the completed assessment of need activities for toilets available for use by the public in their area;
- consider the requirements of the general population;
- identify the needs for particular user groups;
- identify any gaps in current provision;
- support Welsh Government initiatives to improve information available on toilet facilities;
- provide information setting out the steps which the local authority proposes to take to meet this need, and any other information which the council considers appropriate.

## **Reviewing the strategy**

Rhondda Cynon Taf County Borough Council will prepare an interim progress report setting out the steps taken in line with the strategy every two years, commencing from the date of the last published strategy. The interim progress report will be published within six months of the end date of the two year period. Following publication of the Local Toilets Strategy in May 2019, the review will take place before the end of May 2021 and be published before the end of November 2021.

The strategy will also be reviewed within a year of each ordinary election for its area. The next election date in Wales is Thursday 5 May 2022, therefore the latest date for review is 4 May 2023. If no changes are made to the strategy following the post-election review then Rhondda Cynon Taf County Borough Council will publish an interim progress statement covering a two year period commencing from the date of the last election.

Rhondda Cynon Taf County Borough Council may review its strategy at any time following which it must publish a statement of the steps which it has taken in accordance with the strategy. If following a review, it is decided to revise the strategy it will publish the revised strategy and then prepare an interim progress report covering the two year period commencing from the date of publication.

## **How has this strategy been developed?**

Due regard was made to demographic and health data from the Rhondda Cynon Taf County Borough area, detailed in Appendix 1.

Engagement with other local authority services, community groups and the public was undertaken to understand what is currently available and how any gaps can be mitigated.

A public consultation was undertaken for four weeks between 17 October and 14 November 2018, to assess the needs of residents, and people working or visiting the county borough. Engagement mechanisms included:

- Online via the Rhondda Cynon Taf County Borough Council website, social media

- Email alerts and correspondence
- Face to face discussions at various community venues
- Paper questionnaires requested by groups and residents.

A range of organisations were engaged with by sending the questionnaires directly to them for response, including Rhondda Cynon Taf Access Group, RNIB, Wales Council for the Deaf, Cwm Taf Community Health Council, 50+ Forums and Rhondda Cynon Taf Older Persons Advisory Group, RCT Citizens Panel, Tourism, Third Sector Organisations, Carers Support Project, Town Centre Chambers of Trade and business forums, etc.

A total of 97 respondents completed the questionnaire and have been included in the analysis. These have been used to influence the content of this strategy.

On behalf of all Welsh local authorities, Caerphilly County Borough Council contacted all of the national retailers who operate across the country, as part of a collaborative exercise across Wales to establish whether these businesses would be prepared to be part of the strategy by allowing their toilet facilities to be used by non-customers, signposted via national websites and phone apps and agreeing to display a sticker showing the national toilet logo. The results were disappointing as no businesses that were contacted volunteered to offer their toilet facilities to the public and to be mapped.

A statutory 12 weeks public consultation was undertaken between 4 February and 29 April 2019 on the draft Local Toilets Strategy. Engagement mechanisms and organisations engaged with were replicated as per the Assessment of Need public consultation. Engagement also took place with the Community Liaison Committee and a draft strategy was scrutinised by the Health and Wellbeing Scrutiny Committee.

A total of 60 respondents completed the questionnaire and the responses received were considered when producing the Local Toilets Strategy.

## **How does it fit with other Council priorities and plans?**

In order to succeed our local toilet strategy needs to integrate with other existing priorities and plans such as the Council's Corporate Plan 2016-2020 and the Cwm Taf Wellbeing Plan 2018-2023.

The Council is committed to a clear vision in which Rhondda Cynon Taf is a county borough that has high aspirations, is confident and promotes opportunity for all, and focuses on three priorities: Economy – building a strong economy; People – promoting independence and positive lives for everyone; Place – creating neighbourhoods where people are proud to live and work. The local toilets strategy can contribute to that, supporting a number of the Wellbeing Objectives within the Council's Corporate Plan 2016-2020 to make the vision a reality.

The Cwm Taf Wellbeing Plan 2018-2023 contains three objectives: Thriving Communities – to promote safe, confident, strong, and thriving communities improving the wellbeing of residents and visitors and building on our community assets; Healthy People – to help people live long and healthy lives and

overcome any challenges; Strong Economy – to grow a strong local economy with sustainable transport that attracts people to live, work and play in Cwm Taf; with a cross-cutting objective of Tackling Loneliness and Isolation – we will work in new ways to channel the undoubted strengths of our communities, including volunteering to tackle more effectively the loneliness and isolation which often exists within many of them.

These plans set the strategic direction at a regional and local level. The local toilets strategy cuts across a number of these objectives and aims to support them. Publicly accessible toilets are needed by every one of us at some point where we live, work or visit and so the provision touches on all areas of the Council in some way.

## **Who provides public toilets?**

Providing toilet facilities in separate buildings has been the traditional model for providing local toilet facilities. There are benefits from co-located provision in existing buildings wherever possible to reduce some of the negative aspects such as anti-social behaviour and vandalism and the associated costs.

Commercial providers in retail centres with extended opening hours and in entertainment venues and visitor attractions have an important role to play in satisfying the needs of their customers and the public as a whole. The case for publicly accessible toilets in a wider variety of community buildings will become stronger. This draws in a wider range of potential partners to manage and fund them.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Due to financial cutbacks within local government, Rhondda Cynon Taf County Borough Council, like other local authorities, may need to close traditional toilet facilities. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

The Council has in recent years invested over £350,000 in maintaining the current provision. The Council does not charge for use of our public toilets.

Rhondda Cynon Taf County Borough Council has carried out major investment in facilities over the last two to three years, including in Aberdare, Talbot Green, Penygraig, Ton Pentre, Pontypridd Bus Station, Treherbert, Porth and Treorchy. Works have included plastering and tiling walls, placing quarry floor tiles throughout, wall gate furnishings (automatic soap, water and hand dryer fittings), providing flush toilet units where the seats are moulded into the base for improved hygiene and to ensure they are vandal proof. Further works have included new internal doors and an automatic locking system so that facilities can be opened and closed using computers and phones. External walls have been painted and new signage provided. This investment demonstrates the Council's commitment to invest where it matters to communities.

Local authorities are not the only providers of toilet facilities and other providers and options are available. A combination of these forms part of this strategy and to help achieve the actions described later.

- **Council owned:** Includes stand alone, purpose built buildings providing separate areas for Ladies, Gents, and wherever possible, accessible unit for disabled people and baby changing facilities. The council is responsible for the maintenance, management and cleaning of these facilities.  
A link to the public conveniences provided by the council is [here](#)  
Please also refer to Appendix 2 for a list of the current provision of council owned facilities.
- **Within council facilities, offices and green spaces:** Toilet facilities may be made available to the general public where the individual location, access and circumstances allow, such as libraries, sports centres and some council offices. There are also toilets located at some parks and countryside settings. This is part of a wider need to ensure that all services offered are accessible by all members of the community.
- **Commercial / Retail sector provision:** Many toilet facilities provided by commercial and retail businesses have been primarily or solely for use by customers. Some shop managers in town centres understand that people come in to use the toilets and recognise that this may lead to people purchasing whilst inside. Most visitor and tourist attractions and entertainment venues such as cinemas provide toilet facilities. Members of the public depend on such facilities.
- **Voluntary schemes via private providers:** A survey was undertaken on an all Wales basis with larger national retailers to seek an agreement in principle that their toilet facilities could be used by the general public. Those that responded declined such an agreement.

## Mapping locations

This is an important part of our strategy as it will ensure that people who need to use a toilet facility can easily access information about the location, opening times, accessibility and type of facilities available.

Participating premises will display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government, as below.



The British Toilet Association also recommends that signs be fitted on the outside with information like opening hours, contact information for reporting problems and the specific facilities provided inside, such as whether there are baby changing facilities available.

Once we have identified the toilets that will be publicised as available for use by the general public, Rhondda Cynon Taf County Borough Council will prepare a dataset to a given specification and make it available as open data on the council website. The dataset will consist of the location and specified

characteristics of the identified toilets. This data will also be included in the Welsh Government system and joined to other local authority datasets to produce the national dataset for the “Lle” map. “Lle” is a geo-portal that serves as a hub for data and information covering a wide spectrum of topics, but primarily around the environment. “Lle” will generate all Wales maps based on the datasets provided by local authorities that can be configured to focus on the national picture, or on local areas. The data included in the “Lle” map will be available as an open data service accessible to everyone. The link to the “Lle” portal is: <http://lle.gov.wales/home>

The Council will periodically review and update the Welsh Government “Lle” data repository to allow access to accurate information by guide and map publishers, residents and visitors.

The Welsh Government has not developed an app, as many people are unable to use a smartphone for a number of reasons. It is more appropriate to focus on ensuring the information is available online through a wide range of websites and via traditional offline methods.

For data to be classed as open data it must be made available under an open licence. Within the Public Sector this can be achieved by publishing data under the Open Government Licence (OGL).

As the data provided by local authorities is to be made available as open data, it will be available for reuse by third parties, either directly from the local authority’s own website, or via the joined dataset behind the “Lle” map. This might include other online map services, app developers or commercial interests, as well as being available for reuse by other public sector organisations.

The dataset will be available in Welsh and English. The public will be able to see and search the data as it appears on the “Lle” website, to see the whole of Wales or to look at particular areas.

## **What we learned from the ‘Assessment of Need’ public consultation**

Starting in October 2018 for four weeks, an Assessment of Need public consultation was conducted across Rhondda Cynon Taf. This involved engaging with communities and a wide range of interested parties to consider the requirements of the general population, to consider the needs for particular user groups, to review existing toilet facilities, to identify any gaps in current provision, etc.

The engagement was conducted via a range of approaches including feedback from the public, social media, online content and emails, surveys and questionnaires, attendance at community venues.

The full results of the public consultation is provided in Appendix 3 of this strategy.

Respondents were asked a wide variety of questions relating to areas most visited within Rhondda Cynon Taf, times of visiting, details of toilet and changing facility provision, attractions and parks most visited, followed by a series of statements relating to facilities which respondents were asked to agree or disagree with.

Some key findings from the surveys are provided below:

- 91% of respondents are a resident of Rhondda Cynon Taf.

- Respondents rated facilities in the towns and villages visited most often as primarily inadequate, as opposed to the other options available, during early morning, between 9am and 6pm, during evenings, Sundays and Bank Holidays.
- In relation to attractions and parks visited most frequently, respondents felt that toilet provision was adequate during the day but inadequate early morning and evenings. Both changing facilities for young children and people with disabilities were deemed to be inadequate during the day with none available early morning and evenings.
- There is concern about feeling unsafe using public toilets in relation to facilities being used for anti-social behaviour and drug activity.
- Lack of changing facilities for individuals with disabilities was highlighted with specific mention in relation to both children and adults.
- Respondents felt that there are too few public toilet facilities available and that the location of facilities is not convenient.
- Many respondents indicated that there is not enough information on where facilities are located.
- The lack of facilities has stopped many respondents from visiting certain locations.
- Respondents indicated that facilities are not open at the times that they are needed.
- The majority of respondents felt that toilets should be free to use.

Respondents were asked what they would prefer as the best way to find out about where the nearest toilet and changing facilities are located when they are out and about. 64% of respondents said that a sticker or poster displayed in the window of premises where facilities are available was their preferred option, with 18% preferring the option of an app on their mobile phone. 18% of respondents indicated preference to other options, with suggestions including a website, social media, sign posts in prominent locations, a toilet map, local paper, etc.

Respondents were asked whether their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010. The issues raised included gender identity, gender reassignment, problems relating to a range of disabilities and health issues, use of facilities by parents with children, issues regarding disabled toilet facilities not being of adequate size for wheelchairs to enter, requirement of hoists for disabled individuals, etc.

## **What we learned from the 12 weeks public consultation**

Starting in February 2019 for 12 weeks, a public consultation was conducted across Rhondda Cynon Taf. This involved engaging with communities and a wide range of interested parties to consult on the draft Local Toilets Strategy, which had been produced following the Assessment of Need public consultation. The 12 weeks public consultation asked a number of questions, including if respondents felt that the strategy provides clear information to help understand why the actions proposed in the strategy are necessary, if they agree with the actions under Objective 1 to enhance and maximise the use of existing facilities, if they agree with the actions under Objective 2 to promote additional, appropriate and accessible facilities and to provide further information if they felt that there was anything missing from the proposed objectives and supporting actions.

The engagement was conducted using a range of approaches including feedback from the public, social media, online content and emails, surveys and questionnaires.

The full results of the 12 weeks public consultation are provided in Appendix 4 of this strategy.

Some key findings from the public consultation are provided below:

- 92% of respondents are a resident of Rhondda Cynon Taf.
- 8% represent a local group or organisation, 7% were a local Elected Member and 7% work in Rhondda Cynon Taf borough.
- 72% of respondents feel that the strategy provides clear information to help understand why the actions proposed in the strategy are necessary, with 25% indicating they feel that the strategy partially provides clear information to help understand why the actions proposed in the strategy are necessary. Explanations provided to substantiate responses to this question included reference to only one set of free public toilets in Pontypridd which is deemed inadequate, opinion that public conveniences should be provided by the borough council and not local businesses and others, concerns that people more likely to need facilities are not able to access online information.
- 83% of respondents agree with the actions under Objective 1 to enhance and maximise the use of existing facilities, with 17% partially agreeing. Reasons provided included current facilities are either closed or close early, café facilities do not always like their toilets being used without being a customer, a query regarding why local businesses/private sector should cover the cost of providing toilets with the costs involved with the money they already pay to the council, concern regarding some disabled toilets not being suitable for dual purpose of baby changing facilities, request for improved opening times of toilets in Pontypridd town centre and better physical signage to existing public toilets in Pontypridd town centre.
- 90% of respondents agree with the actions under Objective 2 to promote additional, appropriate and accessible facilities, with 10% partially agreeing.  
Respondents expressed concerns that toilets open at night could be used by drug users and be unsafe and vandalised, availability of facilities in towns on the weekends and evenings, concern regarding some disabled toilets not being suitable for dual purpose of baby changing facilities, request for permanent toilet provision in the town centre, especially at night time.

Respondents were asked if there was anything missing from the objectives and supporting actions and some of the responses include; concern about changing facilities for disabled adults and older children, use of social media to ensure members of the public have access to availability on toilets immediately, more facilities for young mothers and babies and disabled people requested, mapping 3<sup>rd</sup> sector organisations that allow access to facilities, remuneration for local businesses to allow members of the public to use their facilities, concern about assistance alarms provision in disabled toilets particularly in remote locations.

No respondents indicated that they felt that their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010.

28% of respondents indicated that they have a long term illness or health problem and 22% advised that they have a disability.

During the 12 weeks public consultation, feedback on the draft strategy was provided by the Community Liaison Committee and the Authority's Health and Wellbeing Scrutiny Committee.

Members of the Community Liaison Committee considered the draft strategy and put their questions and observations forward. A Member commented on the lack of provision within some towns and communities and where there were provisions Members felt that they were inadequate for many reasons.

In relation to availability in stores such as supermarkets, Members felt that more could be done to locate them at the front of the store rather than in out of the place areas, including at the rear of stores.

A Member felt there is a need for premises to advertise that they have these facilities for public to see. Members of the Community Liaison Committee resolved to acknowledge the draft Local Toilets strategy and wished that their views and comments would be taken into consideration when preparing the final Strategy.

The Health and Wellbeing Scrutiny Committee received the draft Local Toilets Strategy and broadly supported it. Members felt that in respect of baby changing facilities and disabled toilet facilities, numbers of each were low and that more could be done to encourage private sector and other groups to work together to make these facilities available where they are needed. There was also comment on the need to increase general provision of toilet facilities across the County Borough.

A Member questioned the provision of toilet facilities for local events and whether there is a set number of toilets in ratio to people attending. It was explained that there is an events advisory group and this would be considered under their remit.

The Chair highlighted the importance of these facilities to residents of the County Borough and that knowing that there is toilet provision in many areas can make a difference in a person leaving their home, especially for people with certain health conditions. This will in turn have a positive effect on their wellbeing. Members also felt strongly that the lack of advertising is a problem as many residents are unaware of any facilities that offer the use of their toilet provision for public use. A Member commented about promotion of the Welsh Government toilet logo sticker, to ensure that the public understand that it means that members of the public are welcome to use facilities where the sticker is displayed.

A Member also raised an issue regarding the location of facilities within stores as this could be seen as an obstacle to people. It was felt that work needed to be carried out to encourage stores to locate them at the front of the store.

Comments were received in relation to having more toilet facilities available in cafes, bars, shops, etc. will increase footfall to that business although it was recognised there will be costs involved in providing and maintaining facilities. Discussion will be needed with businesses. It was felt that increased toilet provision will be good for town centre footfall and the economy and "unlock the potential" of our towns.

Members of the Health and Wellbeing Scrutiny Committee resolved to acknowledge the draft Local Toilets strategy and wished that their views and comments would be taken into consideration when preparing the final Strategy.

## **What the Council can do to address the feedback**

- **Ensure adequate facilities for the local population:** Our town centres are popular destinations identified by the assessment of need and they are the main transport hub for people arriving by train or bus. Provision should therefore focus in areas where most people visit and should be taken into consideration when reviewing future developments in and around town centres.
- **Facilities accessible to all, at all practicable locations:** Rhondda Cynon Taf County Borough Council will promote equal opportunities to provide appropriate, accessible and effective facilities to all sections of the community without prejudice or bias.
- **Facilities suitable for the location:** Council provision will be primarily for local people, shoppers and visitors in busy areas and some larger parks. Parks attract residents and tourists and can often include children's play areas. There may not be other facilities close by which people can use, whilst using the park. Local shopping centres generally include mixed retail shopping which are often small to medium size businesses and are areas where people are encouraged to stay for a length of time.
- **Easily found facilities with good direction signage and individual facility information signs:** Locations of council owned toilets are detailed in Appendix 2 and included on the Rhondda Cynon Taf County Borough Council website. The Council will improve awareness and information available on toilet provision in the area by ensuring the information on the Council's website is up to date and will regularly update the "Lle" open access data repository with Welsh Government.

The Council will consider displaying the toilet logo sticker at entrances to publicly accessible Council buildings and any private businesses that agree.

We will encourage health provider premises to also participate and display the toilet logo sticker.

- **To provide accessible information:** The Council's website includes information about the individual facilities across the borough. The information will be kept up to date so it can be used by the Council and other interested parties. We will also regularly update the "Lle" open access data repository with Welsh Government.
- **Tourist related provision:** The number of tourists and people from outside the area visiting Rhondda Cynon Taf County Borough and our visitor attractions throughout the year places additional demands for toilet facilities. The size of facilities should be adequate for the number

of people expected to use the toilets without overcrowding or undue waiting times. A standard of provision based on Pedestrian flow count footfall figures could be considered where it is practicable to do so. This could inform considerations if additional toilet facilities are required at specific times.

- **Evening services at key locations where specific need is established:** Anti-social and drug related misuse, vandalism and graffiti damage to Council public toilet facilities have previously led to most facilities being locked up at a scheduled time in the early evening. Facilities provided by shops and other businesses are usually limited to their opening hours for safety and security reasons. Due regard will be made to such issues when undertaking future reviews.

Development of the night time economy and changes in town centres mean that they are also leisure and entertainment hubs rather than predominantly centres for retail and commercial trade.

Night time economy growth can lead to an increase in drug and alcohol related anti-social behaviour. It is recognised that publicly accessible facilities should be in close proximity to key night time gathering areas, such as taxi ranks, car park, railway stations, and bus stations / stops. The provision of temporary facilities can be considered during major events and at particularly busy times.

- **Clean, safe and well maintained facilities:** The Council maintain and clean the public toilet facilities. All public facilities are cleaned regularly.
- **Non-charging:** The Council will not charge the public to use toilet facilities in buildings where there is provision. Private business providers are entitled to charge, if they deem it appropriate.
- **Liaise with Town and Community Councils, business groups and other stakeholders:** Rhondda Cynon Taf County Borough Council will work with the Town and Community Councils and community and voluntary groups to explore how to provide toilet facilities in as many locations as possible.
- **Maximising availability in partnership:** The Council will work with local businesses to promote use of their toilet facilities and will explore options to increase local toilet provision through sponsorship, advertising and partnership working.
- **Provision of adequate toilet facilities by the promoters / organisers at one-off events:** Adequate toilet facilities for people attending one-off outdoor events need to be considered, through temporary installations or through the use of existing facilities at or near the event location. This must be in agreement with the Council. The Events Safety Advisory Group provides guidance on temporary toilet facilities for event organisers and to ensure compliance

with relevant regulations. Consideration will be given to provision of facilities to meet specific equality needs.

- **Sustainable provision within the available budget:** Seven public conveniences will have undergone investment works across the County Borough in Pontypridd, Porth, Ton Pentre, Aberdare, Penygraig, Treherbert and Treorchy, and this is in addition to the total investment of more than £310,000 in less than two years. This demonstrates the Council's commitment to invest where it matters to communities.

## **Objectives and Action Plan to implement the Local Toilets Strategy**

The following two objectives have been developed with supporting actions:

### **1. To enhance and maximise the use of existing facilities;**

- Promote equal opportunities to provide appropriate, accessible and effective facilities to all sections of the community, including changing facilities for babies and changing places for disabled persons.
- Explore the option of displaying the toilet logo sticker at the entrances of appropriate publicly accessible Council buildings and private businesses that agree to participate.
- Work with Cwm Taf University Health Board and health care providers to encourage them to make facilities available to the public, to participate in the mapping scheme and to display the toilet logo sticker, in appropriate premises.
- Improve awareness and information available on toilet provision in the Borough by updating information on the Rhondda Cynon Taf County Borough Council website and regularly update the "Lle" open access data repository with Welsh Government.
- Explore providing improved physical signage to existing facilities.
- Review cleansing operations and standards periodically to ensure effective provision within allocated resources.
- Review opening hours of existing facilities with a view to exploring alternative opening hours where practicable.
- Work with the Police, members of the public, community groups and other interested parties, to ensure that facilities are as safe as possible.

### **2. Promote additional, appropriate and accessible facilities;**

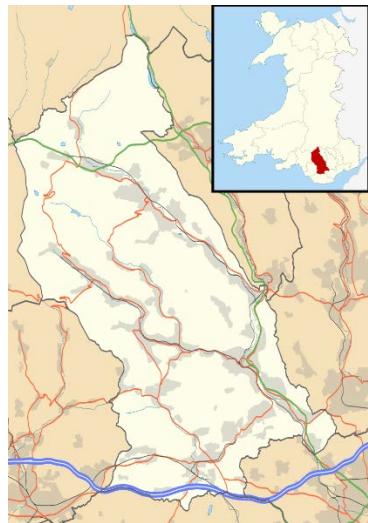
- Explore all available options, including working with the private sector, community and voluntary groups and Town and Community Councils, to make more local toilets and changing facilities available where they are most needed.
- Work with partners to improve toilet provision close to key night time gathering points, including taxi ranks, car parks, railway stations, bus stations and stops.

- Ensure that the Events Safety Advisory Group continues to provide advice and guidance on appropriate and accessible temporary toilet facilities to be provided at organised events to meet the diverse needs of the community.
- Consider allowing members of the public free access to additional toilet facilities in publicly accessible Council buildings.

## **Potential options that have been considered and discounted, with explanation**

- **Letting policies:** The Council could consider options to introduce a clause in leasing agreements which means that when the Council is letting its own property to a suitable business, for example, a café or shop, then the leasing agreement would include the requirement to include public access to the toilet facilities. However, it is envisaged that tenants may raise concerns around cleaning, maintenance and availability and if such a requirement were to be introduced, it could deter prospective tenants from progressing with the lease.
- **Late Night Levy:** The Council could explore the options and powers to introduce a charge for premises that have a late alcohol licence. However, in April 2017 a House of Commons review was conducted of the levy and led to the suggestion that it should be scrapped. Only 8 Local Authorities in England and Wales have introduced a levy since 2013 and one has since removed it. There are no current levies in place in Wales. The levy did not generate the amount of income expected, including when introduced in areas with a large night time economy. Many premises have late licences but use them infrequently for specific events or at certain times a year. It is understood that where the levy was introduced, many premises applied to change their hours rather than pay the levy. Before introducing a levy there has to be wide consultation and discussions with the Police and Crime Commissioner and approval is required by Licensing Committee and Council. At least 70% of any income has to go to the Police, 30% can be used by the Local Authority. Uses of the income have to be in line with specific objectives and publicised each year. Toilet provision for the night time economy could be included under public nuisance but would have to be part of a number of initiatives relating to crime reduction, public safety, etc. and that would reduce the amount of income available for that function. A night time levy is not considered to be a feasible option for Rhondda Cynon Taf County Borough Council as there is not the volume of premises to generate enough income to make a levy worthwhile, after considering the costs involved in implementing, monitoring and reporting on such a scheme.
- **Planning Conditions:** Some larger commercial developments that will include cafes, bars, shops, entertainment, etc. could possibly be required, as a Planning condition, to allow general public access to any toilet facilities that are being built in the premises. However, there is no policy support at national level for imposing planning conditions to allow the general public access to toilet facilities at private commercial premises. Any such condition would fail the test that it must be necessary to make the development acceptable from a planning point of view.

**Appendix 1 – Rhondda Cynon Taf County Borough area Demographic and Health Data**



#### The area:

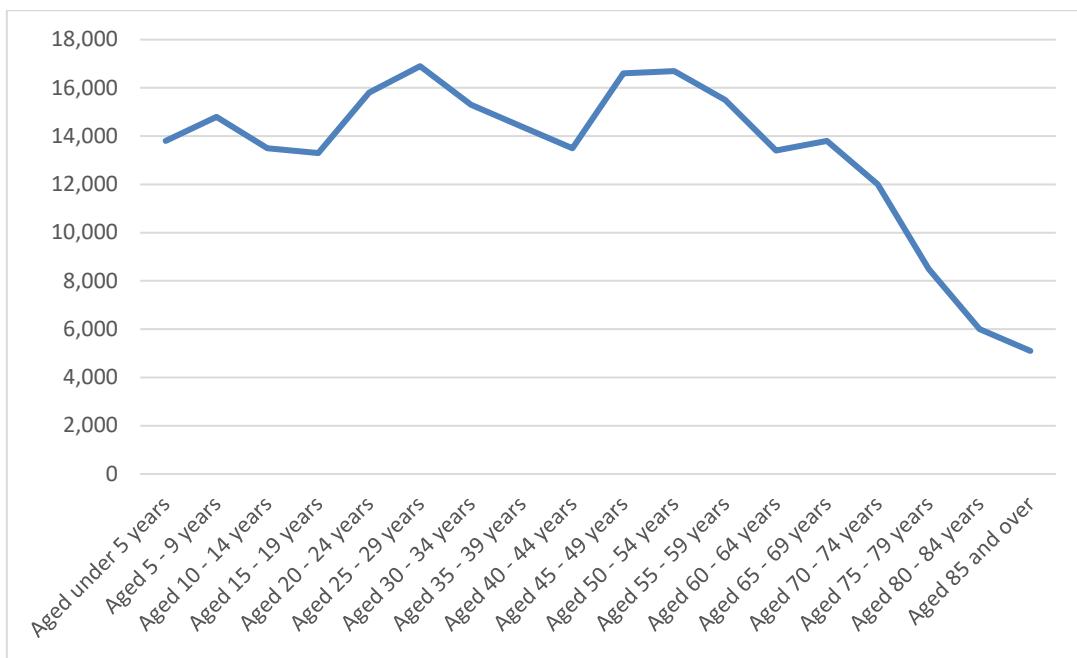
Rhondda Cynon Taf is the second largest Local Authority in Wales, being 424km<sup>2</sup> in size and forming part of the South Wales Valleys and Cardiff Capital Regions. The county borough was formed in 1996 following the abolition of the county of Mid Glamorgan. Rhondda Cynon Taf County Borough Council was formed by the merger of the former Mid Glamorgan districts of Rhondda, Cynon Valley and Taff Ely (with the exceptions of Creigiau and Pentyrch, which were added to Cardiff). The county consists of five valleys: the Rhondda Fawr, the Rhondda Fach, Cynon, Taff and Ely Valleys. Rhondda Cynon Taf is bordered by Merthyr Tydfil and Caerphilly to the east, Cardiff and the Vale of Glamorgan to the south, Bridgend and Neath Port Talbot to the west and Powys to the north. Its key towns are Pontypridd, Aberdare, Llantrisant with Talbot Green, Mountain Ash, Porth, Tonypandy, Treorchy and Ferndale, with other settlements and towns including Pontyclun, Maerdy, Hirwaun, Llanharan, and Tonyrefail.

The area developed from the discovery and mining, primarily for export, of high-quality Welsh coals. The landscape was historically dominated by coal-waste heaps and deep mine pitheads. The history of the area remains evident, having influenced the layout of settlements with many of the roads lined with semi-ribbon development of closely packed Victorian terraces of houses which have given the valley communities their distinctive appearance. Given the unique landscape there are topographical constraints associated with travelling within the region. However there is an established road and rail network serving the area including the M4 to the south, the Heads of the Valley A465 to the north and the A470 running through the region, as well as rail links serving many of the major towns in the area. There are plans afoot to improve on this through the creation of the Cardiff Capital Region supported by the Metro transport system, which will provide increased connectivity within the region and beyond. Welsh Government have in recent years established a Valleys Taskforce, which will work alongside the Cardiff Capital Region to ensure the likes of the Metro positively impact the region and also serve to promote the area as a tourism destination.

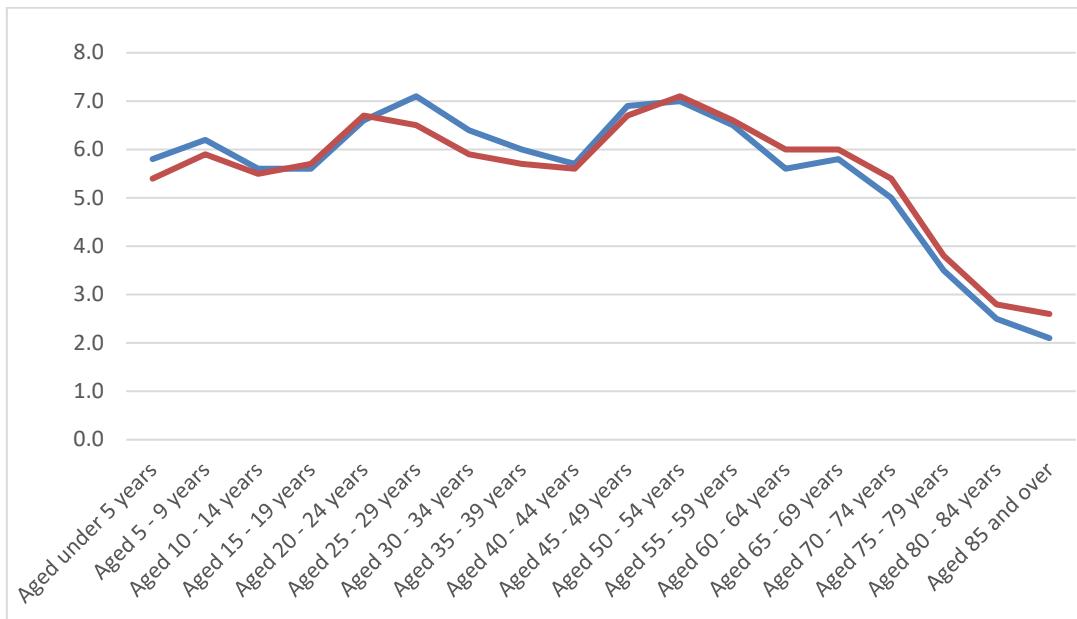
#### Local Population:

The population of the entire county borough was estimated at 239,100 in 2017. This is projected to increase to 246,481 by 2039. The numbers aged 65 years and over will grow significantly, with the biggest increase in those aged 85 years and over.

The graph below shows the number of residents in Rhondda Cynon Taf by 5-year age bands for 2017.



The graph below details the percentage of the Rhondda Cynon Taf (blue line) population by 5-year age bands, and compares that to the percentage for Wales (red line) as a whole for 2017.



Between April 2017 and March 2018 Rhondda Cynon Taf County Borough Council issued 6563 individual blue badges under the following criteria: Permanent walking/mobility disabilities – 6296,

Temporary walking disabilities – 53, Severely sight impaired - 92, Cognitive impairment – 93, Children under 3 – 5, Armed Forces – 24.

#### **Poverty and deprivation:**

In Rhondda Cynon Taf and Cwm Taf as a region, it is acknowledged that there are areas with higher levels of deprivation. It is reported that 36% of the Cwm Taf population live in areas, which are among the most deprived 20% in Wales, with two of the top 10 most deprived areas in Wales being in Rhondda Cynon Taf.

The percentage of children living in poverty is 28% in Rhondda Cynon Taf compared to 24% in Wales as a whole.

The percentage of working age people in Rhondda Cynon Taf is 62.4%, compared to 61.5% for Wales as a whole. 76.5% of the Rhondda Cynon Taf population are economically active compared to 76.3% of the Welsh population, with economic inactivity at 23.5% and 23.7% respectively. The percentage of workless households in Rhondda Cynon Taf is 20.9% compared to 17.5% in Wales as a whole (all data).

#### **Commuting:**

Of the 104,400 RCT residents who work, 60,700 work in the authority, with 43,700 commuting out of the authority and an additional 18,500 commuting into the authority. Overall there is a net out-commuting of 25,200 workers commuting out of the local authority area.

The most popular out-commuting destination is unsurprisingly Cardiff, followed by Bridgend, Caerphilly, Newport, Merthyr Tydfil and Swansea.

In terms of inward commuters, the majority come from Cardiff, followed by Caerphilly, “other areas”, Merthyr Tydfil, Bridgend, Neath Port Talbot and the Vale of Glamorgan.

The average distance employed people travel to work in Rhondda Cynon Taf is 16.3km, which is shorter than the Wales average (16.7km).

#### **Life expectancy and healthy life expectancy:**

Life expectancy and healthy life expectancy (at birth) in Rhondda Cynon Taf is lower than the Wales average for both males and females. Males and females in Rhondda Cynon Taf can expect to live at least a year and half less when compared to the Welsh average. There is also a greater reduction in the number of years males and females in Rhondda Cynon Taf can expect to live in good health, for females their healthy life expectancy is reduced by 3.8 years and for males it is 4.1 years. The percentage of working age adults who report being in good health in Rhondda Cynon Taf is 71.7% which is lower than the percentage for Wales as a whole (75.9%).

#### **Health and Lifestyle behaviours:**

There is a considerable body of evidence outlining the relationship between unhealthy behaviours and illness particularly in relation to cardiovascular disease, diabetes and stroke. It is estimated that the leading risk factors for disease are responsible for 77% of premature deaths and 51% of years spent in ill health in the UK. Key contributors are tobacco, high blood pressure, high cholesterol, obesity and alcohol. Evidence shows that if we have four or five healthy behaviours we can reduce our risk of diabetes and cardiovascular disease by 69%, dementia by 58% and cancers by 33%. Yet in Cwm Taf only 11% of the population enjoy four or five healthy behaviours.

The five healthy behaviours are:

- Not smoking
- Maintaining a healthy body weight
- Undertaking regular physical activity in line with national guidance
- Eating a healthy diet including 5 portions of fruit and vegetables a day
- Maintaining any alcohol consumption within nationally recommended guidelines

Data from the National Survey for Wales 2017-18: Population Health – Lifestyle shows that a higher percentage of adults in Rhondda Cynon Taf (when compared to Wales as a whole) have only one or zero healthy behaviours; are active for less than thirty minutes a week; who smoke and are overweight or obese (BMI of 25+). On a similar theme a lower percentage of adults in Rhondda Cynon Taf (when compared to Wales as a whole) eat five or more portions of fruit and vegetables and are active for more than 150 minutes a week. Available data also demonstrates that the percentage of adults meeting physical activity guidelines in Rhondda Cynon Taf is 41.7% compared to 53.2% in Wales as a whole.

The percentage of patients with chronic conditions by GP practice Cluster area in Rhondda Cynon Taf, for 2016 is displayed in the table below:

<b>Indicator</b>	<b>North Cynon %</b>	<b>North Rhondda %</b>	<b>North Taf Ely %</b>	<b>South Cynon %</b>	<b>South Rhondda %</b>	<b>South Taf Ely %</b>	<b>Health Board %</b>	<b>Wales %</b>
Asthma	6.5	6.5	6.7	7.0	7.2	6.8	6.7	6.9
Hypertension	17.7	18.5	15.4	18.4	17.6	13.9	16.7	15.5
CHD	4.2	4.6	3.5	4.0	4.0	3.3	3.9	3.8
COPD	2.9	3.2	2.2	3.9	2.8	1.5	2.7	2.2
Diabetes	7.7	8.1	7.2	8.3	7.8	6.4	7.4	7.0
Epilepsy	1.0	1.0	1.0	1.1	1.2	0.8	1.0	0.9
Heart Failure	1.0	0.9	0.8	1.5	0.8	0.6	0.9	1.0

<https://www.nomisweb.co.uk/reports/lmp/la/1946157398/report.aspx#tabrespop>

<http://www.ourcwmtaf.wales/SharedFiles/Download.aspx?pageid=181&mid=444&fileid=34>

Office of National Statistics (2017):

<https://www.nomisweb.co.uk/query/construct/submit.asp?menuopt=201&subcomp=>

Office of National Statistics (2017):

<https://www.nomisweb.co.uk/query/construct/submit.asp?menuopt=201&subcomp=>

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<https://public.tableau.com/views/PHOF2017LAHB-Charts/UHB-LAChart-Table?:embed=y&:showVizHome=no>

**Appendix 2 – List of the current provision of council owned facilities**

<b>Location (Type)</b>	<b>Opening Hours</b>	<b>Facilities</b>			
		<b>Male</b>	<b>Female</b>	<b>Baby Change</b>	<b>Disabled (Radar Key)</b>
Lake Street, Ferndale (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	No	No
Maerdy Park, Maerdy (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	No	Yes
Bridgend Square, Pentre (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
91 Tylacelyn Road, Penygraig (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Pontypridd Road, Porth (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Hannah Street, Porth (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Dunraven Street, Tonypandy (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	No	Yes
Bute Street, Treherbert (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes

Off Station Road, Treorchy (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Ynyshir Road, Ynyshir (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	No	No
Aberdare Bus Station, Duke Street, Aberdare (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Monk Street (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Alexandra Terrace, Cwmaman (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	No	No
Off Kendon Court, Hirwaun (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	No	No
Oxford Street, Mountain Ash (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Pontypridd Bus Station (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Bus Depot, Talbot Road, Talbot Green (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	Yes	Yes
Windsor Place, Ynysybwl (Public Toilet)	9-5 Monday – Saturday; Closed Sundays and Bank Holidays	Yes	Yes	No	No
Hendrewen Road, Blaencwm (Urinal)	24/7	Yes	No	No	No
Brook Street, Blaenrhondda (Urinal)	24/7	Yes	No	No	No

Cemetery Road, Maerdy (Urinal)	24/7	Yes	No	No	No
Carne Street, Pentre (Urinal)	24/7	Yes	No	No	No
Chepstow Road, Cwmparc (Urinal)	24/7	Yes	No	No	No
De Winton Street, Tonypandy (Urinal)	24/7	Yes	No	No	No
Graig Terrace, Ferndale (Urinal)	24/7	Yes	No	No	No
Rees Street, Gelli (Urinal)	24/7	Yes	No	No	No
Glyncornal Lake, Llwynypia (Urinal)	24/7	Yes	No	No	No
Main Road, Pontygwaith (Urinal)	24/7	Yes	No	No	No
Rheola Bridge, Porth (Urinal)	24/7	Yes	No	No	No
Sandybank, William Street, Ystrad (Urinal)	24/7	Yes	No	No	No
Stag Square, Treorchy (Urinal)	24/7	Yes	No	No	No
Swan Street, Penygraig (Urinal)	24/7	Yes	No	No	No
Cemetery Road, Trealaŵ (Urinal)	24/7	Yes	No	No	No
Cadwgan Terrace, Trehafod (Urinal)	24/7	Yes	No	No	No
Ynyswen Road, Ynyswen (Urinal)	24/7	Yes	No	No	No
Gelligaled Road, Ystrad (Urinal)	24/7	Yes	No	No	No
Main Road, Coed Ely (Urinal)	24/7	Yes	No	No	No
Broadway, Pontypridd (Urinal)	24/7	Yes	No	No	No
East Road, Tylorstown (Urinal)	24/7	Yes	No	No	No
Penrhys Road/Pleasant View, Tylorstown (Urinal)	24/7	Yes	No	No	No
St Albans Terrace, Tynewydd (Urinal)	24/7	Yes	No	No	No

### **Appendix 3 - Assessment of Need results**

## **Toilet strategy 2018**

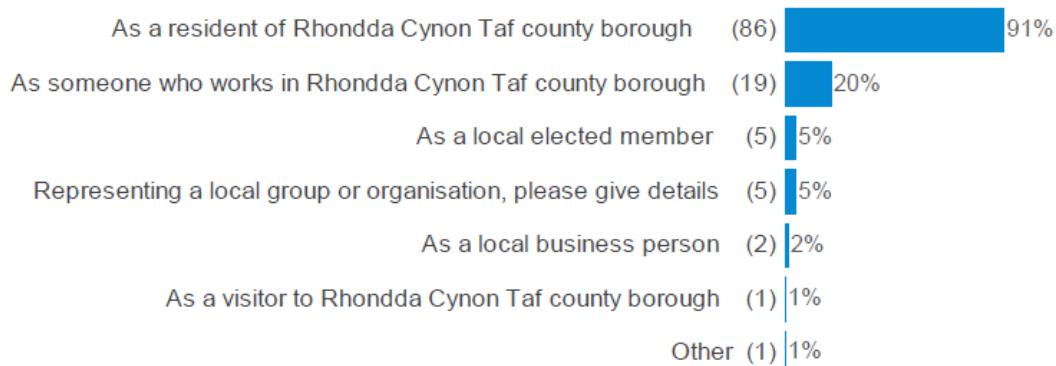
This report was generated on 19/12/18. Overall 97 respondents completed this questionnaire.

The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent

100 rows.

### **Q1 Please indicate your interest in this consultation: (Please select all that apply)**



### **Please specify**

As a panel member.

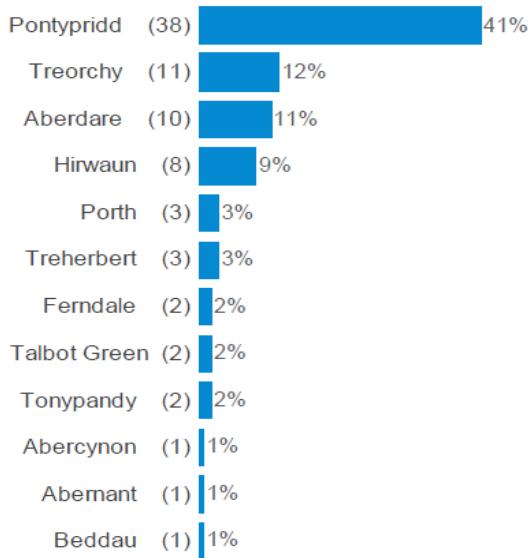
Tonympandy and District OAP Ass  
PCSO

Penderyn Community Centre

I'm a delivery driver for Tesco running out of aberdare

I am trustee and Treasurer of Friends of Aberdare Park

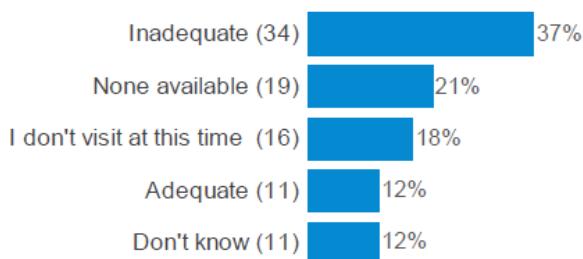
**Q2 Which town or village do you visit most often within the Rhondda Cynon Taf county borough? (Please select one)**



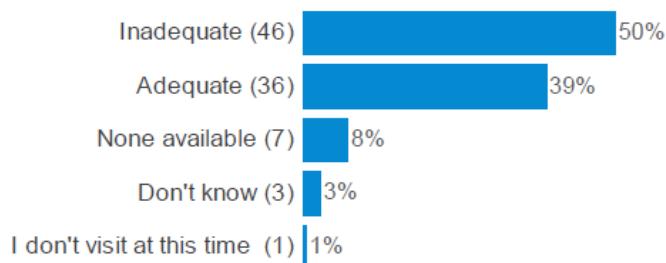
**Please specify**

Trecynon  
Tonypandy Town Centre  
Clydach  
Treorchy  
treherbert and treorchy  
Penderyn and Rhigos  
I visit the whole of R T C  
To shop  
I live in Robertstown  
Town Centre

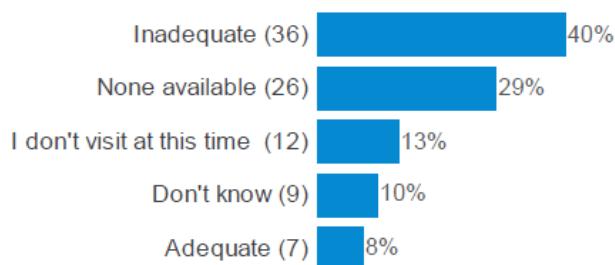
**Q3 Monday to Saturday (Early morning (before 9am) )**



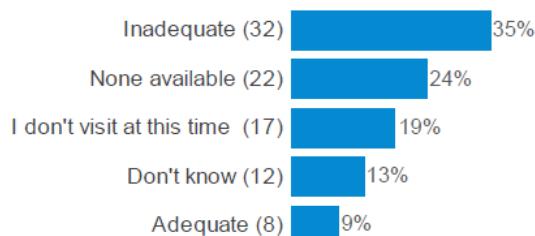
**Q3 Monday to Saturday (During the day (between 9am and 6pm) )**



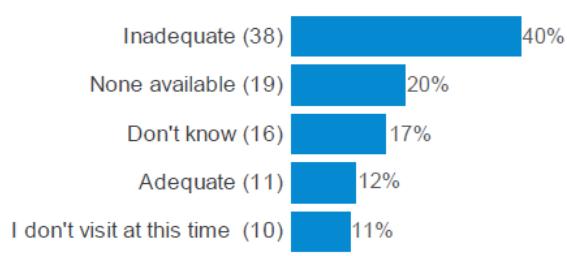
**Q3 Monday to Saturday (Evenings (after 6pm) )**



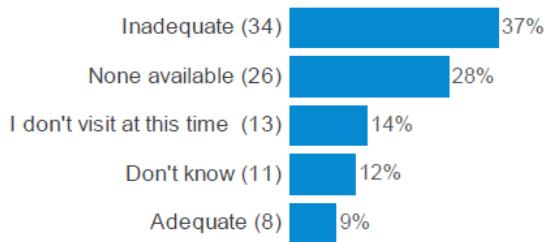
**Q4 Sundays and Bank Holidays (Early morning (before 9am) )**



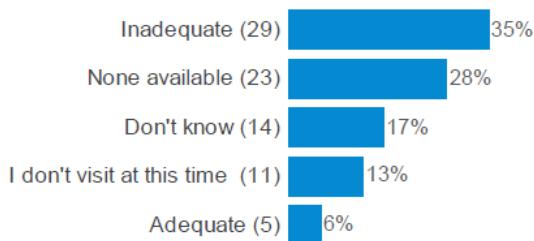
**Q4 Sundays and Bank Holidays (During the day (between 9am and 6pm) )**



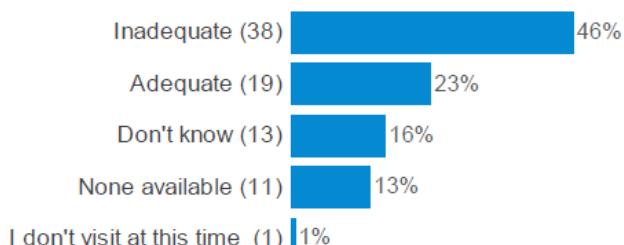
**Q4 Sundays and Bank Holidays (Evenings (after 6pm) )**



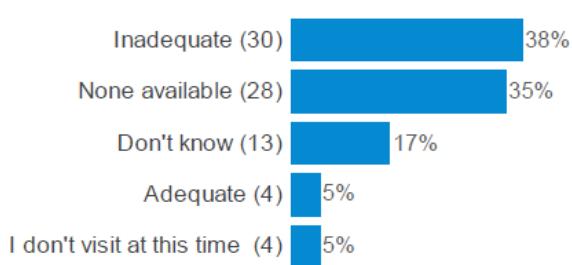
**Q5 Monday to Saturday (Early morning (before 9am) )**



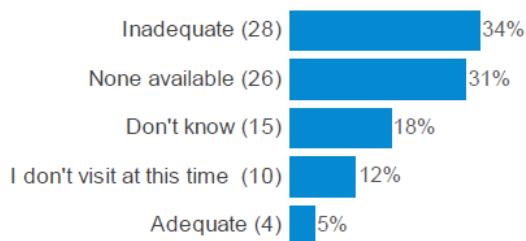
**Q5 Monday to Saturday (During the day (between 9am and 6pm))**



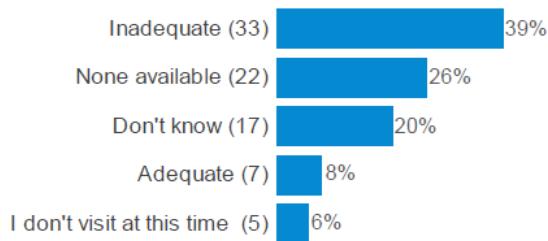
**Q5 Monday to Saturday (Evenings (after 6pm) )**



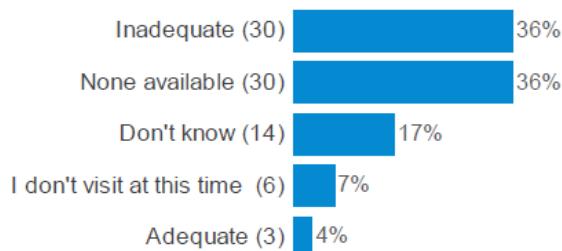
**Q6 Sundays and Bank Holidays (Early morning (before 9am) )**



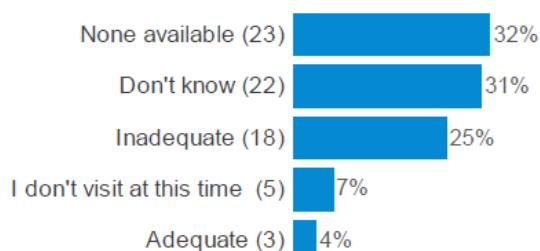
**Q6 Sundays and Bank Holidays (During the day (between 9am and 6pm))**



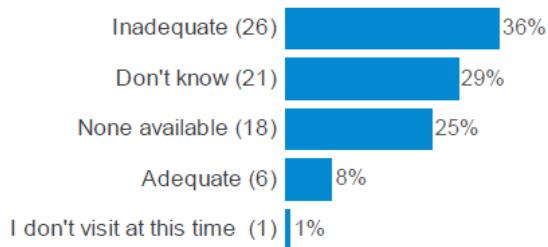
**Q6 Sundays and Bank Holidays (Evenings (after 6pm))**



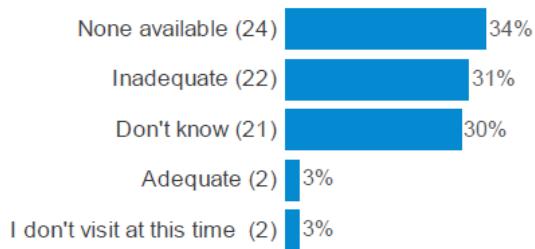
**Q7 Monday to Saturday (Early morning (before 9am) )**



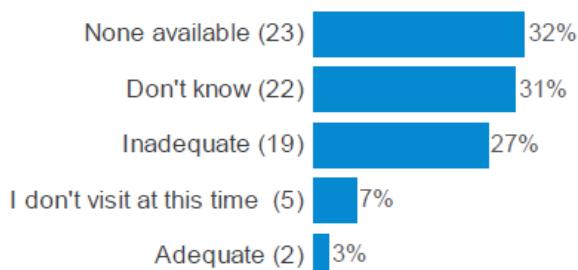
**Q7 Monday to Saturday (During the day (between 9am and 6pm)**



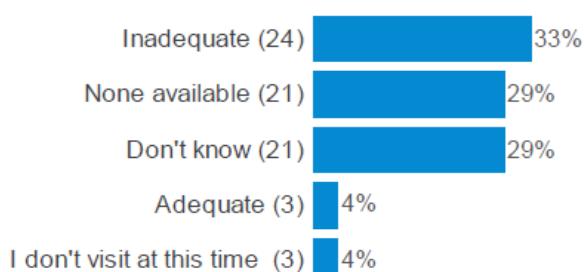
**Q7 Monday to Saturday (Evenings (after 6pm) )**

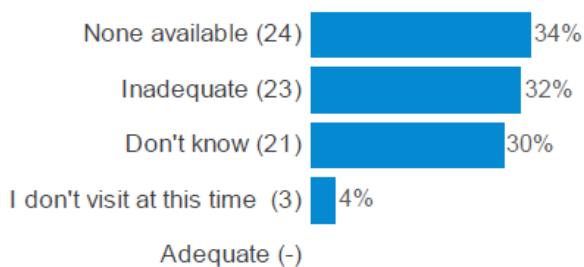
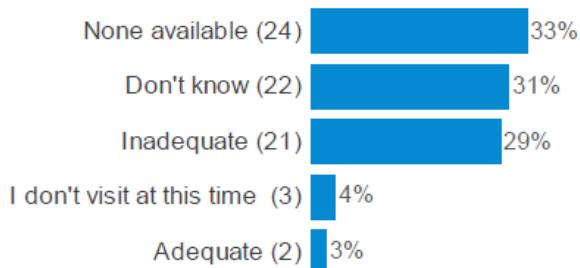
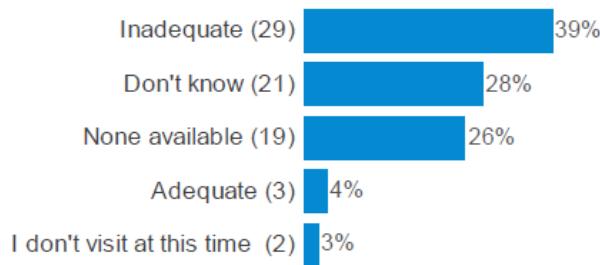
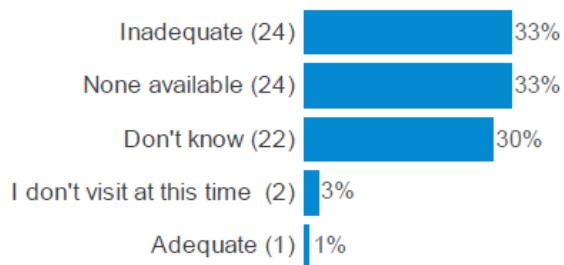


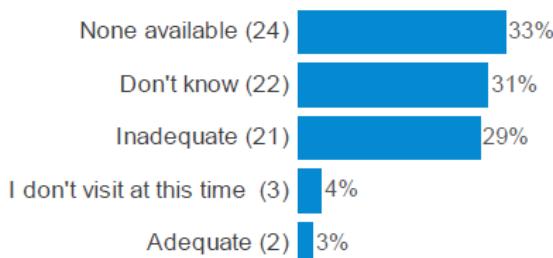
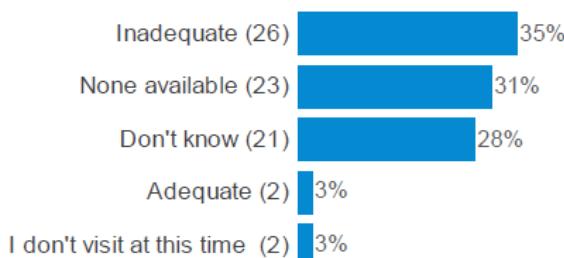
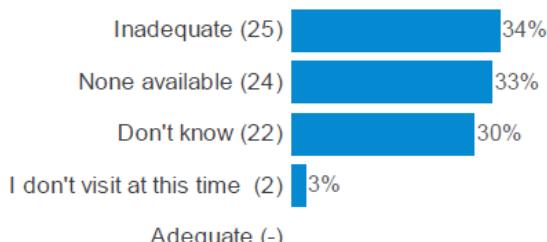
**Q8 Sundays and Bank Holidays (Early morning (before 9am) )**



**Q8 Sundays and Bank Holidays (During the day (between 9am and 6pm) )**



**Q8 Sundays and Bank Holidays (Evenings (after 6pm) )****Q9 Monday to Saturday (Early morning (before 9am) )****Q9 Monday to Saturday (During the day (between 9am and 6pm) )****Q9 Monday to Saturday (Evenings (after 6pm) )**

**Q10 Sundays and Bank Holidays (Early morning (before 9am) )****Q10 Sundays and Bank Holidays (During the day (between 9am and 6pm) )****Q10 Sundays and Bank Holidays (Evenings (after 6pm) )****Q11 Please provide details of any good quality toilet and changing facilities that are available in the town or village centre that you visit most often.**

Marks and Spencer Store, toilets, disabled toilets and baby change available, open during hours of store.

Does unman addas ar gyfer plentyn anabl (TRANSLATION: There aren't any suitable places for disabled children)

Monk st and Aberdare bus station

None available

There are none. The only ones I know of are St David's Cardiff, Sarn Services and Folly Farm. My

child is 11 & is in nappies. It really puts a strain when doing the simplest of things, going out for a

meal, shopping etc

No good qualities Macdonalds or asda is the only place with them. None down the lower end by dominos etc

None that I know of

None

The toilets that are at the top of Victoria square are very good but may not be suitable for wheelchairs

etc. The ones by the bus station are ok but very narrow and so are difficult for persons with mobility issues.

The only toilets that are available in pontypridd for the public is next to the lido. This is great if your already around by the lido.

There is toilet in the park with one cubicle but it is at least 5 minutes (depending where you are in the centre) walk from the town centre.

none

I never really know where to use. The private ones are cleanest (market etc). None are suitable

though when I go out with my son who needs support.

The only provision in Pontypridd

Insufficient and none available during bank holidays How can visitors to the county borough have

access to these when they do not open This reflects badly on the council

There are none

The market has good facilities but charges 20p to use them. I also use the toilet and changing facilities

by the play area in the park but only because I have a radar key. It's usually very cold, not very clean

and smelly though.

None

There are not any good quality changing facilities within the town.

Toiledau ger Lido Pontypridd (TRANSLATION: Toilets near Lido Ponty)

Bradley's in aberdare. Public toilets are a disgrace and shops won't let you use the toilet unless you are a customer.

N/A

The main toilet is of good toilet but needs some TLC

Dunraven Street toilets are fine for able bodied people during daytime hours but disabled facilities

poor. Only open 9am-5pm

I mainly use the toilets in the indoor market but they aren't open all the time either that or I use Costas

but you need to buy something to use them

no issues

doesn't really use them

one outside treorchy library is good

good that new ones being done at treorchy library

good one being built next to treorchy library

Aberdare always very good below Victoria hall

treorchy library toilets opposite are good

none available but new toilets on the way

none

market toilets ok bus station facility is ok less clean as the day goes on  
bus station ok

st catherines church ynysangharad park indoor market

indoor market and ponty park facilities are good when open

market facilities are clean but need work

bus station and park facilities are clean

difficult to find use market which is ok

there are no facilities of good quality or good access premenopausal woman need frequent toilet stops

we walk the bypass frequently there are no toilets available on the bypass anywhere. also I walk my dog in the local area if I could go to the toilet during the walk I would walk for much longer. I frequently dash behind the hedge for a wee it is only a matter of time before I get caught. embarrassing that will be. The ship inn has toilets but it is uncomfortable just going in there for a wee as I have to take my dog in there with me as he is a terrier and cant be trusted being tied up. (the pub is not really friendly either). The woodland walk garden centre is not open in evenings when I mostly walk also they do not allow dogs in. The crown inn do not let dogs in either in the evenings again its embarrassing to only go in for a wee. the carpenters and cross in do allow dogs in but again its embarrassing just for a wee

no good toilet facilities or changing facilities in Hirwaun at all primarily provided by traders In the area like m and s Tesco llantrisant leisure centre is also useful but a bit far

Penderyn. Community Centre have a disabled toilet and baby changing facilities available but these are presently only available when the centre is open.

Don't know of any changing facility's. But hirwaun has the best public toilets that are available

The privately owned toilet facilities are all there are, which you have to pay for. Although they are trying their best to provide a good service it is not always the best

Only toilet available in town centre is the market toilets that you have to pay for Garth Owlg campus

There are no 'good quality' public facilities. Most pubs & restaurants are decent quality Penaluna's famous fish and chips high street

Na

Free toilet facilities Sainsbury Supermarket Charged Toilet the Indoor Market Free the Bus Station

Else where you either have to pay like in cafe's or Public Houses

Bus Station Pontypridd

Ty Bach unigol talu i fynd mewn, sydd ar gael drwy'r amser, ac mae'r Ganolfan Hamdden ar gael, ac ar agor oriau cyfleus iawn (TRANSLATION: A pay and go toilet, which is available at all times, and the toilets in the leisure centre, which is open at very convenient times, are also available).

There are no good quality toilet & changing facilities. The toilets at bus station are functional, poorly maintained, lacking reasonable hand washing. Hand driers are often not working. Floors are wet.

The toilets going up monk street are very good.

Market company- clean but closes at 3:30pm not open Sundays. Poorly signposted.

Train/Bus station limited hours.

**Q12 Please provide details of any poor quality toilet and changing facilities that are**

**available in the town or village centre that you visit most often.**

Not aware of location of other public toilets.

Dim lle addas o gwbl (TRANSLATION: No suitable places at all)

Bus station toilets used my drug takers. Not a pleasant environment. Feels unsafe

Not open early enough on weekends, closed early in the day and not open at all on Sundays or bank

Holidays

A

None available

None available

Unsafe

Opposite Iceland toilets don't have changing facilities.

All of Porth, We could do with a supervised Toilet facility between 7am and 6 pm.

Ynyshir cenotaph

I have not got any young children but I do not think there are any changing facilities in either toilet.

Only toilets that are available are located in the Park which is not sufficient

As a transmale, pre-op, I feel uncomfortable to still have to use the women's toilets. A mixed gender

toilet would be more practical for everyone. Also as a parent it would be more practical to have a

mixed gender toilet for when parents have to take their children of the opposite sex into the toilet with

them, so no one has to feel uncomfortable.

The market has toilets which charge 20p entrance. They close at 3pm. They are very smelly.

I don't

know what the kid's changing facilites are like.

toilet by council office lack incontinence pad bin, toilet by bus stops has lock on outside so is unable

to be used by those with radar key when locked, also lacks pad bin. I rarely change pads in town as

facilities are inadequate

Park. Ok but not not great. Need a changing places facility.

The only provision I am aware of in Pontypridd is the market toilet which does have a changing place

however as it is the only one the provision isn't great

Only one we have at Bute square needs to be opened earlier and stay open later

Public toilets in mountain Ash are always smelling disgusting and I only have to use them if I'm

desperate. I'm a diabetic so public toilets are important.

There are none

The toilets and changing facilities in the public toilets by the park are cold, usually not very clean and smell.

None

There is one toilet that does not have changing facilities. This dwelling is in constant need of repair.

The men's and women's facilities are in different places and can prove inconvenient for people with disabilities.

Toiledau yn orsaf rheilffordd Pontypridd (TRANSLATION: The toilets in Pontypridd Train Station)

There are no changing facilities for older children anywhere in rct as far as I'm aware. With two

children, one age 7 the other 9, both in nappies it is impossible to change them on baby changing stands or to lift them onto high changing tables. And I won't change them on any toilet floor because they deserve better than that. If we are out and about and they soil we normally try and get straight home and cut our outing short if that's not possible we have to take the car seats out of the back of the car. Love one of the children to sit in the front seat of the car then lay the other on the back seat to change them. This is not very nice for them in a public place and not nice in the rain and cold. It's just not acceptable that in 2018 there is no adult changing facilities widely available.  
Rct tpulwts by bus station and monk street  
Public toilets next to library - small and never see open, no disability/changing facilities accessible as far as I'm aware. Same for the public toilets 2 minutes away has the same issue. Both are small and never seem particularly clean but haven't used for a long time.  
The Public toilets in Darran Park are disgusting  
Automatic toilet on Tonypandy Square has not opened on the two occasions I have tried it.

treorchy toilets outside close early  
not using any  
toilets over bridge from treorchy library not good  
no seats no soap not looked after well  
not enough public toilets in area unless you go into pubs etc  
treorchy toilets don't always have soap  
I don't know how people with young children cope outside the library in treorchy, paper on the floor  
paint peeling off no staff there now and not kept well  
can be unclean  
cleanliness issues and lack of soap  
close too early approx. 6/7pm  
needs correcting in treorchy location is away from the main but they are very old  
the market toilets are poor general ambiance feels it affects tourism  
market facilities hygiene issues  
closure of facilities opposite train station is a big loss  
poor issues with receiving key to access and lock facility  
market facilities lack of cleanliness access issues with they key  
very poor quality  
nothing available when church hall or community centre is closed  
hirwaun drug paraphernalia have been found behind toilets on floor antisocial behaviour  
toilet rolls  
been thrown around becomes a meeting place for drug users  
the facilities are limited out of normal trading hours public facilities by Talbot green bus station have a  
seedy reputation and I would choose not to use them  
Bus station  
I'm afraid to use the public toilets as they are used by drug users and drug dealers  
Mardy park. Never open  
As far as I am aware there are no other facilities  
Bus station  
Public toilets  
Public toilets o. Monk street and at bus depot

There is little Public Toilets in Pontypridd Town Centre since your council decided to close them only to rely on the private sector  
High Street Pontypridd  
Dim  
Municipal Hall toilets are poor. Tiles are often dirty and quite often lack toilet rolls in each cubicle.  
All Ok apart from disabled provision. I wish to take issue with the disabled changing facilities. They are totally inadequate. They are a pan in a big room. You need hoists and beds. I am happy to help my name is XXXXXXXXXXXXXXXXXXXXXXX We are stuck in the 1950's/ Days in Taff st- nothing available. No signposting.

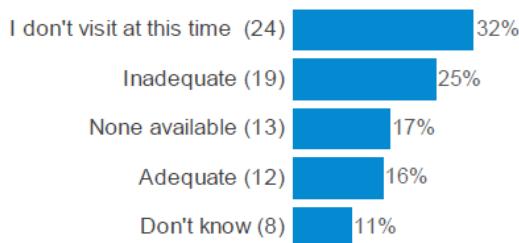
**Q13 Please write in the name of the attraction or park that you visit most often or have visited most recently.**

Bronwydd Park.  
Dydyn ddim yn mynd i unlle yn lleol. Does dim lle addas. Mae'n haws mynd i lefydd fel Caerdydd neu bellach hyd yn oed. Mae lefydd newid addas sef Changing Places ar gael yn rhwydd yng Nghaerdydd Abertawe a hyd yn oed yn Lloegr. (TRANSLATION: We don't go anywhere in the local area. There aren't any suitable places. It's easier going to Cardiff or even further afield. Suitable changing rooms (Changing Places) are more easily accessible in Cardiff, Swansea and even England)  
DARE COUNTRY PARK  
Museum  
Pontypridd park  
Dare valley  
Aberdare park  
Folly Farm, Tenby  
Folly farm  
Ynyscynon road park no toilets available  
Barry Sidings  
Ynysangharad park  
Aberdare Park  
Pontypridd war memorial Park.  
Ynysangharad Park  
N/a however I do walk through ynysangharad park to get home from bus  
Ynysangharad park.  
Pontypridd Park  
Treherbert  
Caedrawnant in Mountain Ash  
Ynysangharad Park  
Ynysangharad Park, Pontypridd  
Pontypridd park  
Treherbert Park  
Parc Ynysangharad (TRANSLATION: Ynysangharad Park)  
Tynewydd park  
Aberdare park  
N/A  
Darran Park  
King Georges Park Tonypandy  
Ponty Park  
n/a

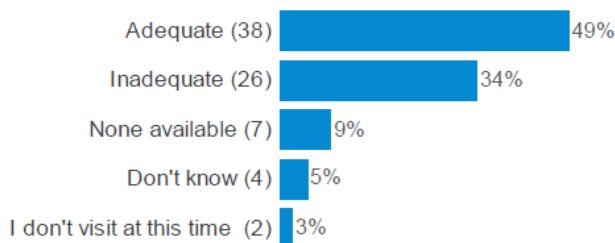
Treherbert park  
park and dale theatre  
park in cwmparc  
Ynysangharad Park  
barry sidings  
ynysangharad park, pontypridd  
Darren park

park  
ysyangharad park  
ynysangharad park  
ynysangharad park  
ynysangharad park  
penygraig park  
ynysangharad park  
ynysangharad park  
barry sidings  
ynysangharad park  
dyffryn gardens good toilets and dog friendly  
Aberdare park  
hirwaun  
ponyclun park  
Aberdare park  
Aberdare  
Dare Valley and Aberdare Park  
Aberdare park  
Aberdare Park  
None  
Hirwaun YMCA, Hirwaun Community centre  
Ponty park  
Barry sidings  
Barry Sidings Park  
Ynysyngharad park  
None  
Aberdare park  
Aberdare park, country park  
Ynysangharad Park which has toilet facilities not as many as once was there in the park  
Ynysangharad park and lido  
Tyn y Bryn  
Ynysangharad Park  
Aberdare Park  
Ynysangharad Park  
Ynysangharad War Memorial

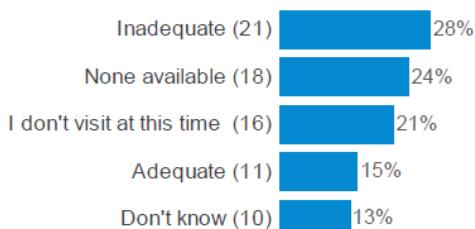
**Q14 Monday to Saturday (Early morning (before 9am) )**



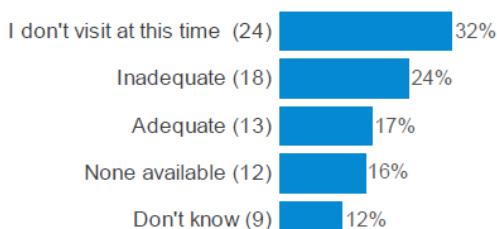
**Q14 Monday to Saturday (During the day (between 9am and 6pm)**



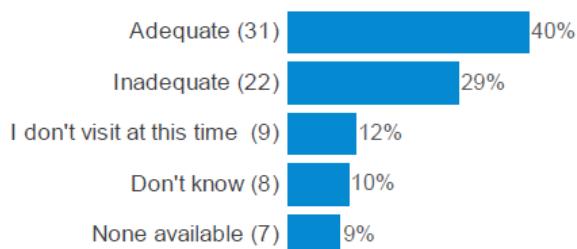
**Q14 Monday to Saturday (Evenings (after 6pm) )**



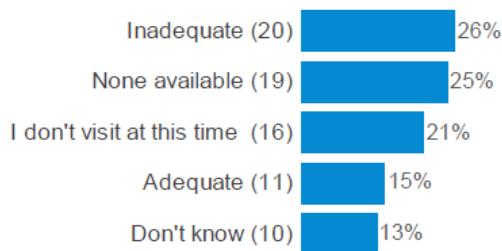
**Q15 Sundays and Bank Holidays (Early morning (before 9am)**



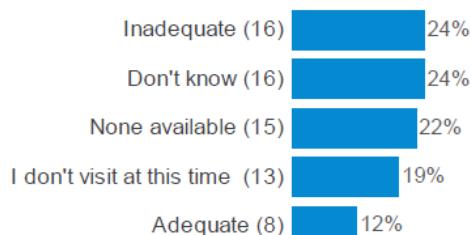
**Q15 Sundays and Bank Holidays (During the day (between 9am and 6pm)**



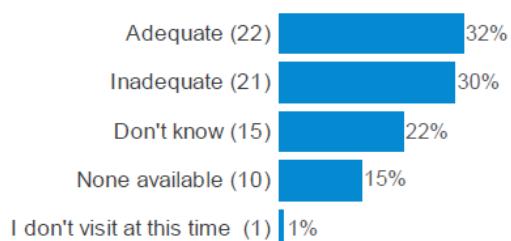
**Q15 Sundays and Bank Holidays (Evenings (after 6pm) )**



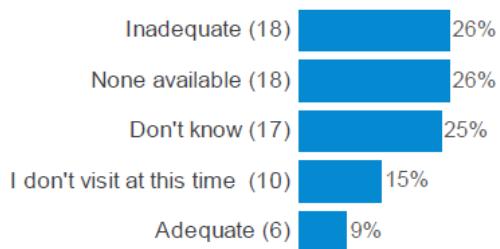
**Q16 Monday to Saturday (Early morning (before 9am) )**



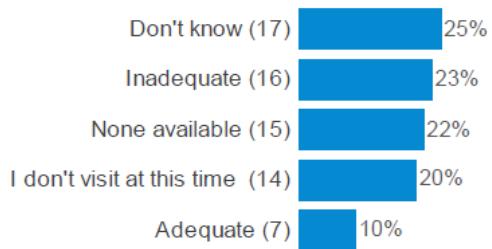
**Q16 Monday to Saturday (During the day (between 9am and 6pm) )**



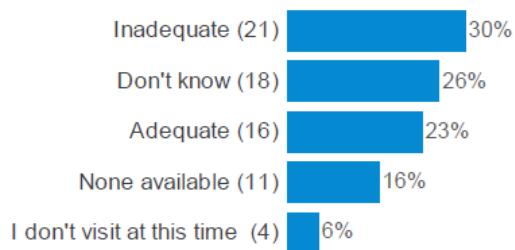
**Q16 Monday to Saturday (Evenings (after 6pm) )**



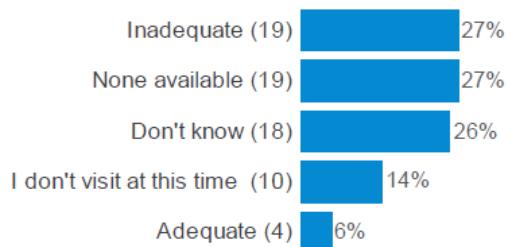
**Q17 Sundays and Bank Holidays (Early morning (before 9am) )**



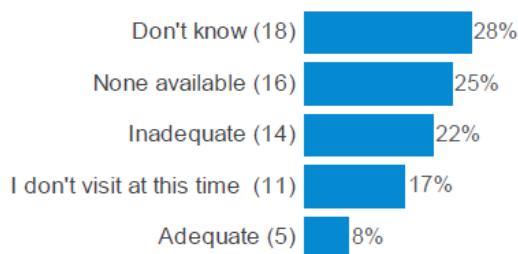
**Q17 Sundays and Bank Holidays (During the day (between 9am and 6pm) )**



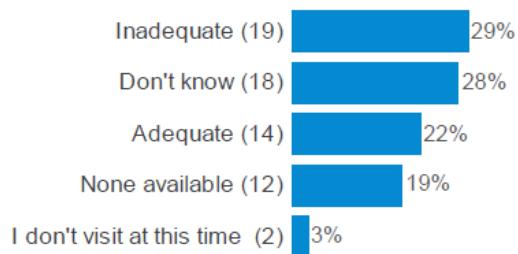
**Q17 Sundays and Bank Holidays (Evenings (after 6pm) )**



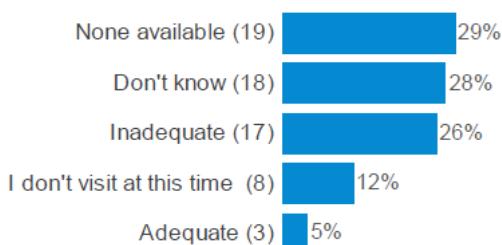
**Q18 Monday to Saturday (Early morning (before 9am) )**



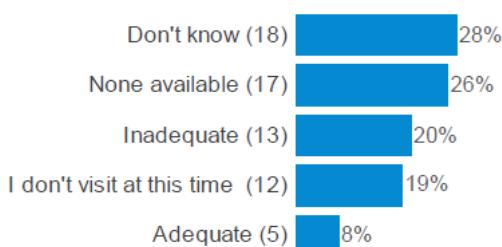
**Q18 Monday to Saturday (During the day (between 9am and 6pm) )**



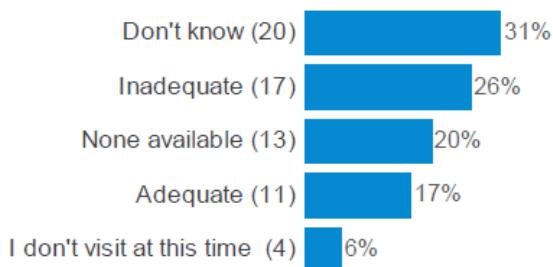
**Q18 Monday to Saturday (Evenings (after 6pm) )**



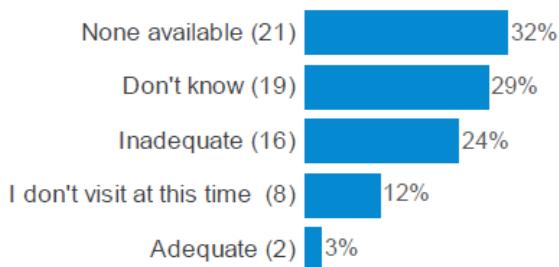
**Q19 Sundays and Bank Holidays (Early morning (before 9am) )**



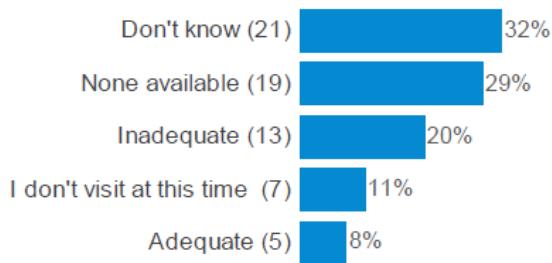
**Q19 Sundays and Bank Holidays (During the day (between 9am and 6pm)**



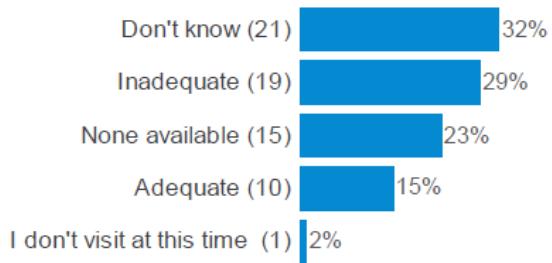
**Q19 Sundays and Bank Holidays (Evenings (after 6pm) )**



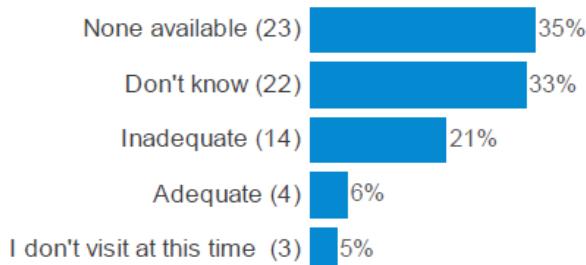
**Q20 Monday to Saturday (Early morning (before 9am) )**



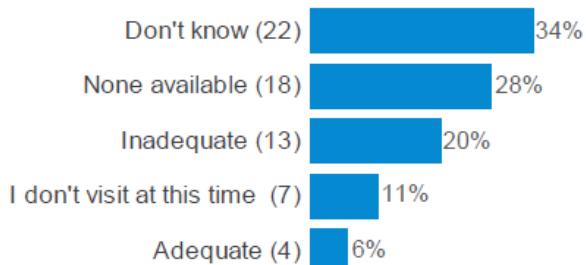
**Q20 Monday to Saturday (During the day (between 9am and 6pm)**



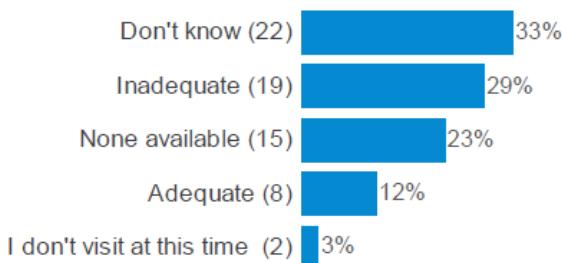
**Q20 Monday to Saturday (Evenings (after 6pm) )**



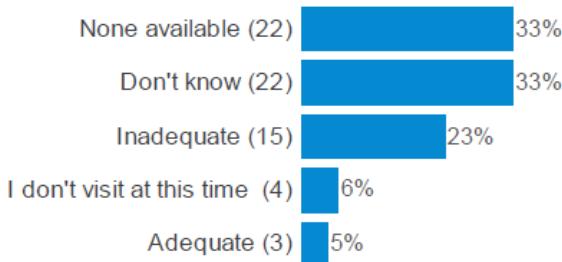
**Q21 Sundays and Bank Holidays (Early morning (before 9am)**



**Q21 Sundays and Bank Holidays (During the day (between 9am and 6pm))**



**Q21 Sundays and Bank Holidays (Evenings (after 6pm) )**



**Q22 Please provide details of any good quality facilities that are available at the attraction or park that you visit most often or have visited most recently.**

None - Unsure whether toilets in nearby pool are available for use by members of the public.

Dim yn RhCT (TRANSLATION: None in RCT)

Good toilet provision at Dare country park during Café Cwtch opening times

Lift access and ramp external access

Dare valley is one of the best

Aberdare park toilets are available at park opening times only  
Folly farm have good changing facilities for disabled children.

None

The café which is run by a Porth business man

None

The toilets are adequate and are kept to a reasonable standard but there is only one set of toilets by

the lake although I understand the second set of toilets at the top of the park are being revitalised

As stated before

The toilets are OK but there is only one cubicle in the men's.

n/a

Using the toilet for myself only, they are adequate.

Although the new café in the park has facilities often it is not adequate for the amount of people who

visit the park. The older toilets are not the most hygienic of provisions

None available at Treherbert park. Which reflects badly on the council

No toilet facilities

N.a.

There are no good facilities at Treherbert Park.

Toiledau ger Lido Pontypridd (TRANSLATION: Toilets near Lido Ponty)

Cafe is nice but expensive

N/A

None available

I am aware that facilities are available at the athletic field but not freely available to the general public

at any time

nothing to complain about clean and smells nice

Toilets in ynysangharad Park always appear clean and tidy even on busy events days

good facilities in ynysangharad park

clean open

good facilities if maintained properly

good facilities at cafe

park toilets are good and clean

dyffryn has good facilities and I can take my dog in with me

the toilets at Aberdare park are adequate at one end of the park but not at the top of the park  
pontyclun football club and pontyclun rugby club both have changing facilities but these are not

available to the public

Don't know

The toilets, although old-fashioned and uncomfortable, serve their purpose.

Private Café Toilets.

Not visited recently

They are situated mainly around the Lido

Toilets adjacent to children's play area

Y Ganolfan Hamdden yn rhan o'r parc, a'r ty Bach talu ddim yn bell (TRANSLATION: The leisure centre which is in the park, and the toilets close by)

The toilets at the rear of café are reasonable BUT only available when café is open.

We are hoping for a complete upgrade soon. Also the top toilets near Park Lane will be open soon if

corporate estates can pull their finger out. We have been waiting months I understand.

Lido excellent provision but only when open

**Q23 Please provide details of any poor quality facilities that are available at the**

**attraction or park that you visit most often or have visited most recently.**

Old public toilets locked and before that in poor state.

None that I recall

N/A

N/A

Some of the park equipment is worn

Public benches, Lake full of weeds, Road icy in winter for walkers.

Toilets are dirty

Toilets are basic but not sure if they have any changing facilities

Dirty toilets in poor state of repair

As stated before

n/a due to low expectation of facilities I tend to wait until I get home to change incontinence pads

When I used to use baby changing, these were only available in the park keepers hut which wasn't

always manned. Not sure what it's like now. When I take my son to the park it's difficult. He goes

into the mens, but I'm not sure he's safe in there. When I use the ladies, I leave him standing outside.

I'm never sure that he'll be there when I get out. If there was a disabled toilet we could go in together,

but even then I wouldn't get any privacy.

See above

None available

No toilet facilities

Toilets are cold, unclean and smell.

N.a.

The toilet facility at Treherbert Park is appalling. It is 1 outside toilet that smells, is full of leaves and

old fashioned.

Dim (TRANSLATION: None)

N/A

none available

The Toilets in Ponty park are quite bad on times and are not properly cleaned or supplied with

handwash and toilet paper

vandalised and not in good condition no signs for people to show which is which  
poor only one available in the park

park toilets get busy and not cleaned sufficiently

dyfryn runs out of toilet roll regularly

toilets at the top of the park look awful and are in need of refurbishment I would not use them  
no facilities in the park when building is closed

non available

Main toilet out of date, no soap dispenser, poor dryer. No changing facility. Disabled always locked.

Not enough toilets in Aberdare park, dirty, damaged and smelly

They are in need of modernisation and to be kept at a higher standard of hygiene

Don't know

baby and adult changing facilities are not good enough

As above

Those toilets that you closed

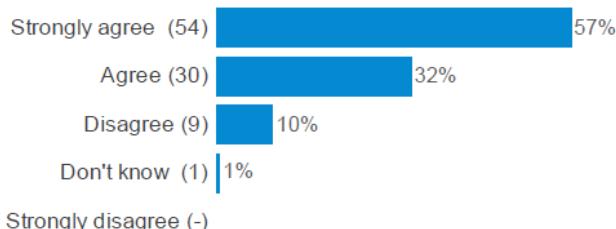
N/A

Dim (TRANSLATION: None)

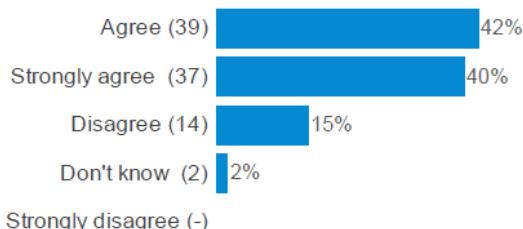
Toilets in Bowls Pavilion very poor.

Please see my previous answer. The baby changing bed in the gents was destroyed.  
Lack of availability - Very limited hours.

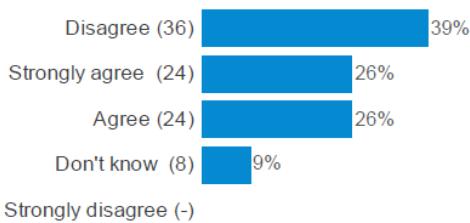
**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (There are too few facilities )**



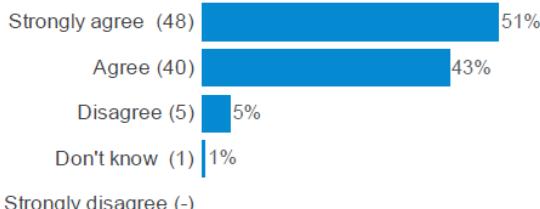
**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (The location of facilities is not convenient )**



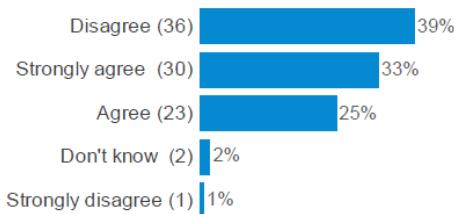
**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (The location of the facilities does not feel safe )**



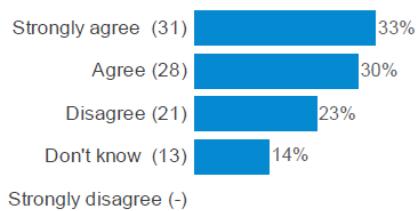
**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (There is not enough information on where facilities are located )**



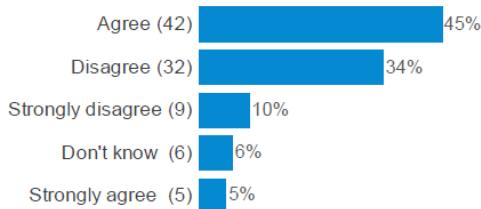
**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (The lack of facilities has stopped me from visiting certain locations )**



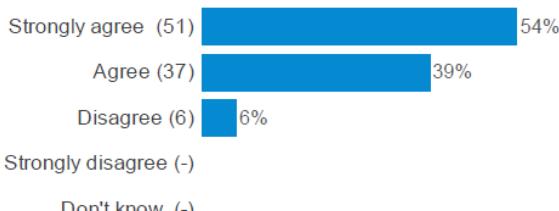
**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (Facilities are not open at the times I need them )**



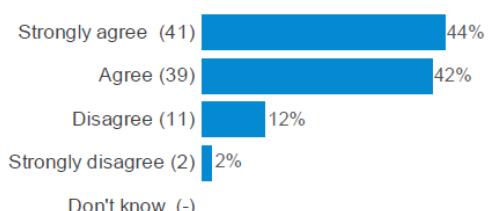
**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (The cleanliness of facilities is generally good )**



**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (Toilets should be free to use )**



**Q24 Thinking about Rhondda Cynon Taf county borough more widely, please indicate if you agree or disagree with the following statements: (I don't like using toilets in shops or restaurants because I feel like I need to buy something )**



**Q25 Please provide details of any specific issues with the provision of toilet or changing facilities in Rhondda Cynon Taf county borough.**

Dylair cyngor ystyried sawl man changing places. Mae person anabl yn gallu bod o unrhyw oedran. Sut fasech chi yn hoffi newid cewyn eich plentyn ar lawr budur. Plentyn sydd methu gwneud dim byd iddi hi ei hun ac yn llwyr ddibynu ar rhiant neu ofalwyr iw helpu. Mae angen lle diogel gyda cyfarpar pwrrpasol arbennig ar gyfer symud person. Mainc sydd yn codi fyny ac i lawr. Edrychwr am changing places ar y we. Mae hyd yn oed amgueddfa Sain Ffagan Amgueddfa parc cathays ac canolfan milenniwn a hyd yn oed yn canolfan ymwelwyr y cynulliad8 gydar fath lefydd. Felly yn anffodus fel teulu dydyn ni ddim yn gallu gwario amser ar stepen drws. Mae hawl gan bawb fynd am dro. Mae hawl gan bawb i gael eu trin gyda urddas. (TRANSLATION: The Council should consider installing a few 'Changing Places'. A disabled person can be of any age. How would you feel having to change your child's nappy on a dirty floor? A child who can't do anything for him or herself and who is fully reliant on a parent or carer. A suitable place is needed with specialist equipment for moving a person. A bench that moves up and down. Search 'Changing Places' on-line. Even St Fagans, Cathays Park, the Millennium Centre and the Assembly have these places. Therefore, as a family, we are unable to spend time in our local area. Everyone has a right to go for a walk. Everyone has a right to be treated with respect.

Monk Street toilets have been revamped, but often have been vandalised with no toilet paper and with the paper holder stolen.

None

None available

There are far too little in tonympandy the ones you can pay for by tonympandy job centre are never working

Because the conveniences are not manned they are being vandalised because there is no deterrent.

A lot of the public toilets I have come across tend to be run down, paint peeling off the walls and the

locks on the doors don't work. The toilets in Darren park, Ferndale are really bad, the taps don't even

work, the walls are disgusting and they also smell really bad. You can smell the toilets from the astro

turf some days.

Ponty town centre is busy and there is only one toilet. This charges 20p entrance and closes at 3pm. I

know elderly and disabled people who don't visit the town centre due to the lack of facilities. incontinence pad bins in all disabled toilets, where possible toilets should have changing area suitable for

older child/adult in disabled toilets, better signposting of where toilets exist and level of facilities

available in toilets. Provision of gender neutral toilet spaces with single access to make area more

accessible to those who are gender non-conforming or trans individuals who do not feel comfortable

using facilities of their gender due to risk of confrontation and who obviously should not be forced to

use toilets of gender assigned at birth. Gender neutral facilities would also be safer for single families

where child is older but of different gender than parent. provision of sanitary bins in male toilets for use

by trans males

In Pontypridd town and park, there needs to be signposts. When you get to one you need to

be sure it

is open, and clean and safe. There also needs to be baby changing available for men and women.

Also good quality toilets for those with disabilities.

My husband is disabled and one of his issues are that he needs to access toilet facilities to enable him

to use a toilet and catheterise. He no longer goes to Pontypridd because the disabled toilet is closed

and there is no where else to go. He will only go to outlets because they will have the available toilet

facilities. I feel we should invest in better toilet provisions in Pontypridd if we are serious in investing in

increasing the footfall of local people and visitors. We need to ensure that there are adequate facilities

to encourage a diverse range of people to shop, dine and visit places such as the park.

None open early or stay open late this I believe reflects badly on the council. However, ask for

volunteers to open them early and close late with the council providing staff to clean them during the daytime.

Just not enough

Abercynon needs a public toilet instead of the Superloo which never seems to work

Toilets should be open as early as possible and closed as late as possible especially during the

summer months. They should be visited regularly and replenished with paper regularly. The key for the

disabled toilet should be kept locally and a notice stating where the key is located should be placed on the door.

Mae angen ail agor y toiledau ger Ty Sardis. (TRANSLATION: The toilets near Sardis House should be reopened)

Just aren't enough.

There's never toilet paper in the ones in aberdare park and the taps don't always work and the

handyer hardly ever works. Disabled and baby changing facilities are disgusting there and I wouldn't

change a child in there.

N/A

Pontypridd Town Centre sadly lacking in facilities

Mainly that the toilets aren't clean and that there aren't enough of them located around RCT in Cardiff

they have an abundance of facilities within a reasonable location to the shops

elderly people need toilets shortage of toilets in treorchy one by stag then bridgend square in pentre

closing them all the griffin pentre hill gone

many toilets are locked at random times more disabled facilities needed

not a complaint - could add a 20p charge and use that money to maintain and clean it

why is disabled toilet locked a lot bustation padlock

they can feel unsafe depending on time of day

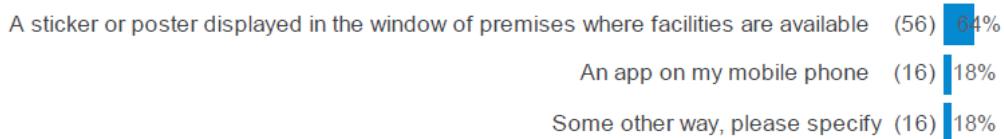
concerned the tourists coming into the town with no signs

young people feel intimidated using public toilets especially when on their own would like facility opposite sardis house to be reopened

problem in ponty library people expect to use staffs private facilities but staff have to clean cleanliness and not enough provisions  
loss of facilities opposite train station is an issue general lack of disabled facilities for those who cant walk far to open up facilities in libraries to public and in public buildings more disabled facilities required  
lack of facilities does not encourage people to visit town centres will not use toilets in hirwaun because of drug users nothing available no facilities between hirwaun and penderyn see question 12  
Top of aberdare Park toilets closed permanently but new sign indicates they are open! Could cause some difficulties  
There are no public changing places in Rhondda cynon taf

Never open  
Need to be more accessible. Hirwaun toilets do not have disabled or baby changing facilities. Lack of toilet paper. Hand dryer doesn't work. Very cold in winter. Not open all day Of find used needles, dirty, lack of toilet paper.  
Baby changing facilities are inadequate. Toilets are too old-fashioned.  
There is non in the town centre  
Could there be a sign out up in shops or restaurants to say public toilet available  
To adopt a policy of closing toilets particularly in Town Centres you are sending the elderly and disabled people out of towns and into large out of town stores. That is not good news for our town centre shops who are struggling to compete in the modern world of internet shopping sites.  
You are well aware of that statement you need to provide quality free Public Toilets because surveys in the past in Pontypridd over toilets got a poor response from the private sector. We should not have to creep into cafe's or Public House which you have to whether or not buy something in order to use the toilet facilities. Hope you can rethink current policies on toilets because it used to be a service.  
Toilets need to be cleaned daily. Toilet rolls and liquid hand soap topped up daily. Hand driers in good working order or paper hand towels provided.  
Disabled facilities not available. RCT are well behind other areas. I have been told a thousand 'changing places' in the UK and only 1 in RCT and that is in Asda Tonypandy.  
The busy town centre. Taff St has no provision once market is shut and bus station early. Urgently need in centre for evenings in particular.

**Q26 What would be the best way for you to find out where the nearest toilet and changing facilities are located when you are out and about?**



**Please specify**

Y ddau uchod a gwefan. Cyfryngau cymdeithasol. (TRANSLATION: The two suggestions above and the website. Social media)

Clear Pointing Signs at strategic areas such as Victoria Square

Sign posted

Sign posts in prominent locations could arrangements are made for use of toilets in pubs cafes etc

a street sign.

A toilet map which could be displayed in town and converted to an app as well

Adequate signage would be great Not everyone has access to a mobile phone

Just going and buying something from a cafe to use their loo.

Facebook, Twitter, posters, RCT website and all available media.

Arwyddion yng nghanol y dre (TRANSLATION: Signs in the town centre)

Road signposts

Clear street signs

Stickers and posters and also signs directing you in main areas like train stations car parks etc

a map showing the area with the location of facilities

put in local paper

Signposts

minimum size and colour that stands out

and an app on the phone

and app

and app

educating shoppers on where facilities are so they can support visitors

signs to direct you to toilets

signs directing you to toilets

signs to direct you to nearest toilet

a sign post route

and an app

Government website

Good old fashioned sign posts

Rctcbc website, app on phone

Clear signage

Arwyddion gwybodaeth (TRANSLATION: Information signs)

Facebook etc

Both of the above options

Both of the above

**Q27 If you feel that your response to this survey has been influenced (positively or negatively) because of any of the following: your ethnic origin, gender, age, marital**

**status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief  
, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents, please give details below.**

Gender - Female. No option of urinal and at times may require toilets due the need to change/access sanitary items.

What an useless, irrelevant question. This is PC gone mad

Dementia friendly environments should be available to all

N/A

N/A

Gender-reassignment and a parent

gender identity - genderqueer, disability -mobility and continence issues, parent of trans child, single

parenthood (no less of issue due to age of child)

My son has learning disabilities. He is now age 13 and it's awkward for him to come into the ladies

with me. Up until aged around 9 he wore nappies and was too big for baby changing facilities. We

have a radar key but don't tend to carry it around. When we are out and he needs to go, I don't have

much time to find somewhere. This limits where I go. Eg, I stopped going to Barry Sidings when I was

led to believe the toilets were closed. We can't take a risk.

Disability and age

No I believe the council should provide facilities for the general public 7 days a week.

I am diabetic so sometimes need toilet facilities urgently

No none of the above.

A family member is disabled and requires the use of a wheelchair. Almost all toilets for disabled aren't

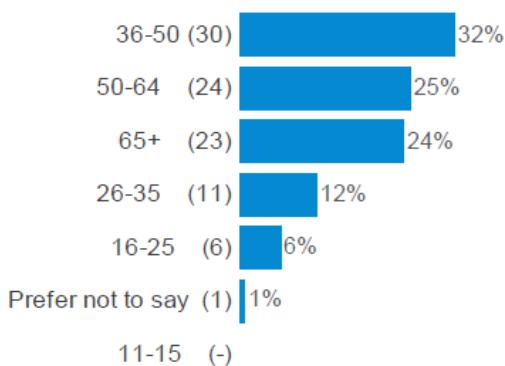
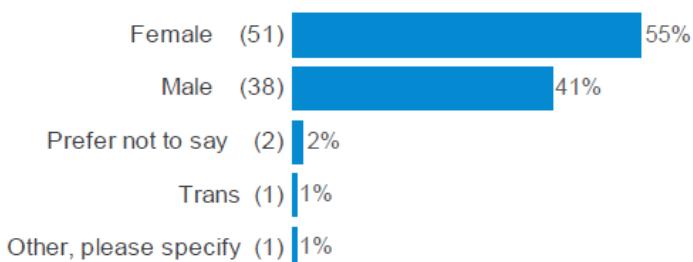
big enough for wheelchairs. Hoists are also required as they grow to be adults.

No

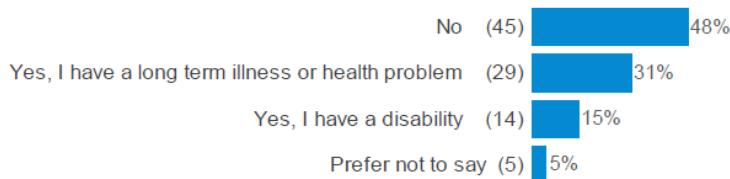
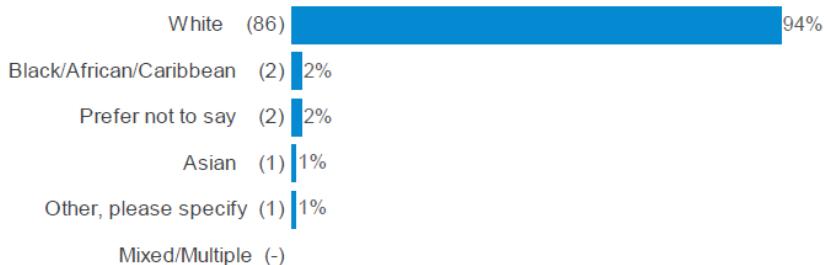
n/a

No

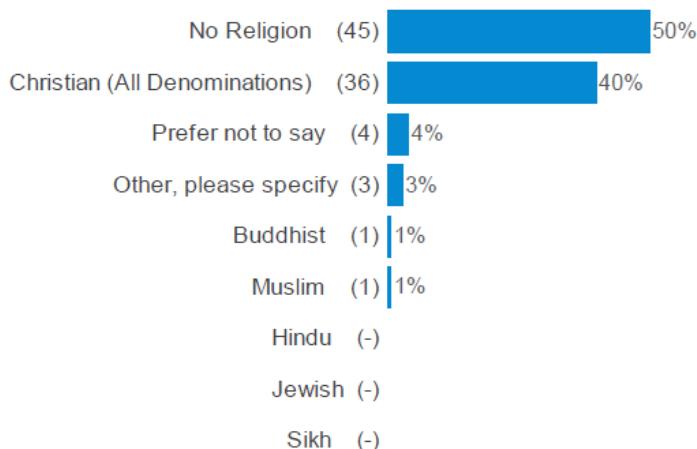
None at all

**Q28 I am aged****Q29 I am****Please specify**

gender non-conforming (genderqueer)

**Q30 Do you have a disability, long-term illness or health problem? (Please select all that apply)****Q31 What is your ethnicity? (Please select only one)****Please specify**

What is the relevance of this question to toilet requirements. Cease this PC madness  
Why is this relevant??

**Q32 What is your religion or belief? (Please select only one)****Please specify**

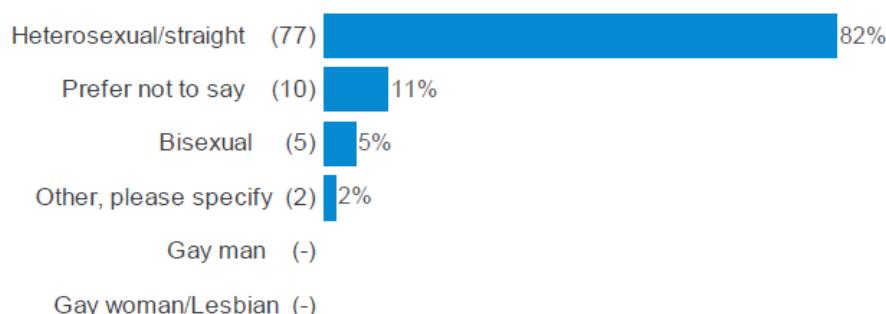
Again what is the relevance of this question

Secular Buddhist

pagan

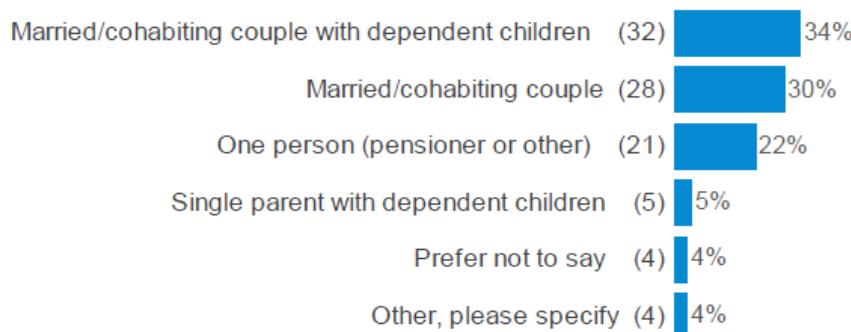
Why is this relevant??

Spiritualist

**Q33 What is your sexual orientation? (Please select only one)****Please specify**

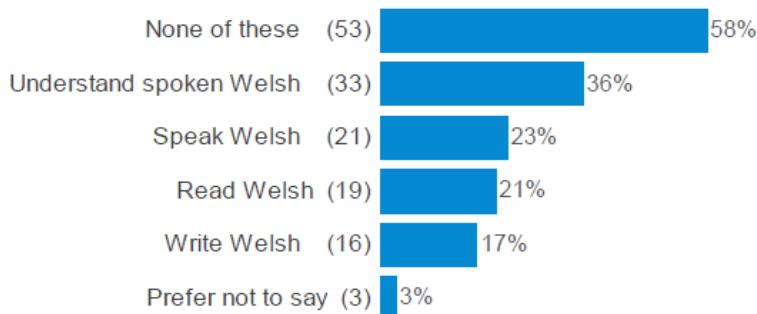
Normal bloke with normal biological desires

Why is this relevant??

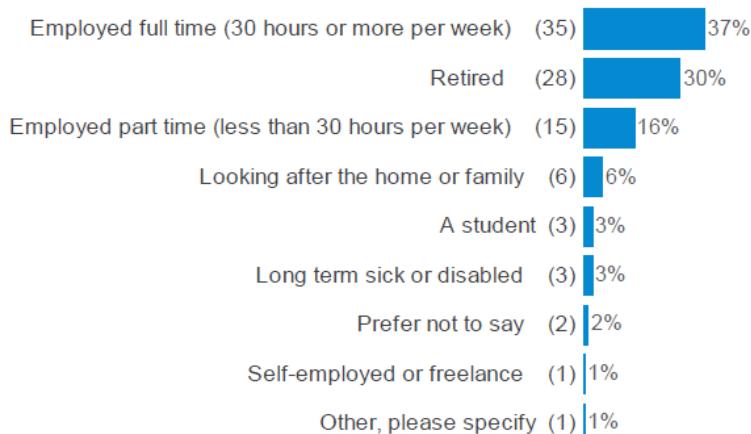
**Q34 Household (Please select only one)**

**Please specify**

lives at home with nan and carer  
 with family  
 lives with family  
 inlaws live with us  
 my teenagers live with me mostly

**Q35 Can you understand, speak, read or write Welsh? (Please select all that apply)****Please specify**

At a beginner level.  
 Partial

**Q36 What is your main language? (Please select only one)****Q37 Employment Status (Please select only one)****Please specify**

Rhan amser ac yn gofalu am aelod o'r teulu (TRANSLATION: Part time and caring for a member of the family)  
 I don't know why this is important

**Q38 Postcode**

CF40 2XX  
 CF72 9FZ

CF44 0TQ  
CF39 0EY  
CF44 7PA  
CF44 8NF  
CF38 2LG  
CF39 9YA  
CF40 2NS  
CF39 9YA  
CF37 5RT  
CF44 8HW  
CF37 2LT  
CF43 3ND  
CF37 4LE  
CF37 1LS  
CF37 1NW  
CF37 1JD  
CF42 5BG  
CF45 4AN  
CF45 4TR  
CF37 2RU  
CF39 9UU  
CF42 5HB  
CF37 5PQ  
CF38 1HR  
CF44 8TT  
CF42 6LU  
CF40 1BY  
CF42 6TB  
CF40 2DA  
CF42 5RE  
CF41 7SG  
CF42 5PR  
CF42 5HA  
CF42 6LD  
CF42 6NY  
CF39 9SA  
CF37 2NY  
CF42 5LT  
CF42 5BT  
CF43 4RD  
CF38 1DE  
CF37 5NW  
CF37 4PY  
CF37 4NF  
CF39 9TH  
CF38 1PX  
CF37 4PS  
CF41 7HQ  
CF40 1HN  
CF37 1NB  
CF40 2NE  
CF37 1EN  
CF37 1BS  
CF37 4DU  
CF37 1SZ

CF37 3NY  
CF37 5BN  
CF38 2TP  
CF44 9PD  
CF44 9NZ  
CF44 9SL  
CF44 9JP  
CF44 9QG  
SA11 5PB  
CF43 3NS  
CF38 1UQ  
CF37 1EW  
CF37 4NE  
CF44 9SW  
CF44 8EY  
CF44 6ED  
CF37 4PQ  
CF39 8PH  
CF34 4PS  
CF44 9PY  
CF37 1TQ  
CF37 2EL

## Appendix 4 – Public Consultation results

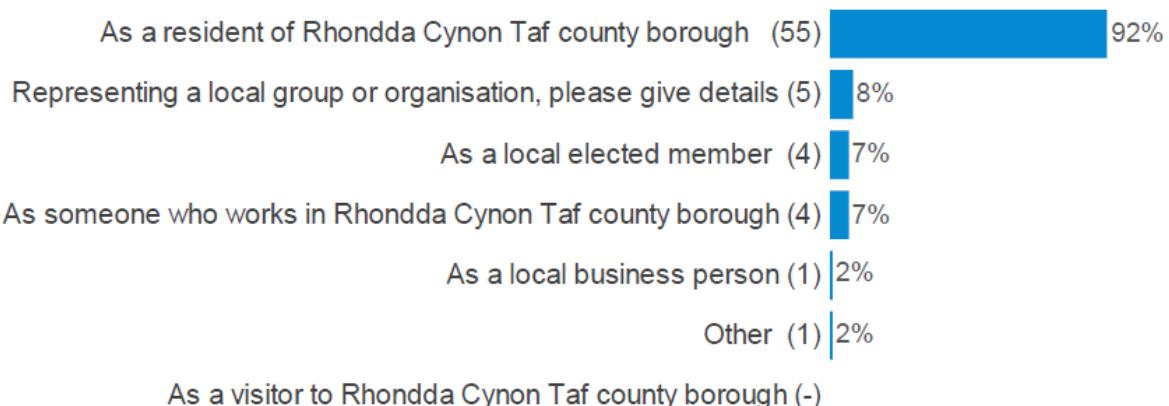
### Local Toilet Strategy Consultation

This report was generated on 30/04/19. Overall 60 respondents completed this questionnaire.

The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

#### **Q1 Please indicate your interest in this consultation: (Please select all that apply)**



#### **Other:**

asperations

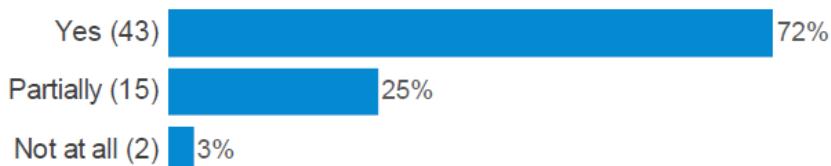
A member of a number of groups, one being 50+

Running community and those who enjoy life outdoors

Your Pontypridd Business Improvement District

member of Taff Ely 50+ forum, citizens Cymru, Mu. OAP group

#### **Q2 Do you feel that the strategy provides clear information to help understand why the actions proposed in the strategy are necessary?**



### If partially or 'not at all' please tell us why:

Lack of clear information

From the survey Pontypridd is the most visited town in Rhondda Cynon Taf, yet has only one set of free public toilets, its better than none, but not adequate for town this size. If we are to make the most Pontypridd new developments and make it an attractive place to come to shop, visit and do business then basic facilities like toilets, baby changing and disable toilets and changing are a must.

I am of the opinion that public conveniences should be provided by the borough council. Local businesses and other concerns cannot be expected to provide these facilities especially for disabled people. The residents of the borough pay their council taxes and should expect these facilities to be provided for the well-being and health of all living in the borough.

I have only seen anything about this on-line, perhaps the people more likely to need the facilities are not able to access this information

### Q3 Do you agree with the actions under Objective 1 to enhance and maximise the use of existing facilities?



### If partially or 'not at all' please tell us why:

There needs to be more public toilet facilities besides updating existing ones

If private business grant the use of their toilets what problems could they have regarding disabled access and hygiene?

Needs to be enhanced

DONT BELIEVE THERE ARE ENOUGH PUBLIC TOILETS IN RCT

Current facilities are either closed OR close early. Café facilities do not always like use of their toilets without being a customer. Plus facilities need updating.

A number of facilities no longer exist

Why should local business/ private sector end up covering the cost of providing toilets with the costs involved with the money they already pay to the council

The provision of baby changing facilities is not always a good option as disabled toilets are designed to accommodate the needs of disabled people not for changing babies. The use of some baby changing equipment would be detrimental to a disabled person if it restricts the amount of room and access in the disabled toilet. Therefore some disabled toilets would not be suitable for this duel purpose and should be separate.

There does not seem to be a plan to increase the opening hours of existing public toilets.

There should be improved opening times for the toilets in Pontypridd town centre – 8am-6pm Monday- Saturday for the bus station toilets. In addition the Sardis Road toilets should be re-opened and have them open 8am-6pm Monday-Saturday too or alternatively provide new permanent public toilets at this end of the town centre. In addition in seeking to improve awareness and information on public toilets, as well as information online there should better physical signage to existing public toilets in Pontypridd town centre The toilet logo sticker on council run buildings and other businesses is a good idea and needs to be promoted well

**Q4 Do you agree with the actions under Objective 2 to promote additional, appropriate and accessible facilities?**



**If partially or 'not at all' please tell us why:**

Toilets open at night could become used by drug users and be unsafe and vandalised  
As stated above.

All very well using local council offices when most are only open 9-5 Monday-Friday what  
about people out in towns on the weekends or evenings

As responded to for Objective 1. The provision of baby changing facilities is not always a  
good option as disabled toilets are designed to accommodate the needs of disabled people  
not for changing babies. The use of some baby changing equipment would be detrimental to  
a disabled person if it restricts the amount of room and access in the disabled toilet.

Therefore some disabled toilets would not be suitable for this duel purpose and should be  
separate.

It is good that there is willingness to explore the provision of additional public toilets and as  
highlighted above, additional permanent toilets at the top end of Taff Street and close to the  
train station should be provided - that are open from 8am and also open late to improve  
safety and reduce pollution of the environment at night time and to support the night time  
economy in Pontypridd. The objective to improve toilet provision close to night time  
gathering points is good and is particularly relevant in Pontypridd as highlighted above.  
However as detailed, permanent toilet provision in the town centre for the night time should  
be provided rather than only during a few times in the year.

**Q5 If you think that there is anything missing from the objectives and  
supporting  
actions, please tell us:**

no

I think it has been covered but there is great concern about changing facilities for  
handicapped adults and older children

More facilities need to be made available, far to many towns and villages lack this basic  
facilities

Both these objectives are good, as I am part of an ageing population I understand the need  
for toilet facilities to be made available where they are most needed.

Possible use of social media to ensure members of the public gain access to availability on  
toilets immediately, instead of having to wait on website updates.

More facilities for young mothers and babies, plus people with disabilities. Current areas  
very poor and few.

Working with what is currently available is important, there are many 3rd sector  
organisations that allow access to toilets this could be mapped and also help to ensure they  
are accessible and also if they are damaged could be provided.

Pontypridd library does not have a toilet for public use only a staff toilet

Look at renumerating local restaurants, bars, shops and cafes to allow members of the public to use their toilet facilities.

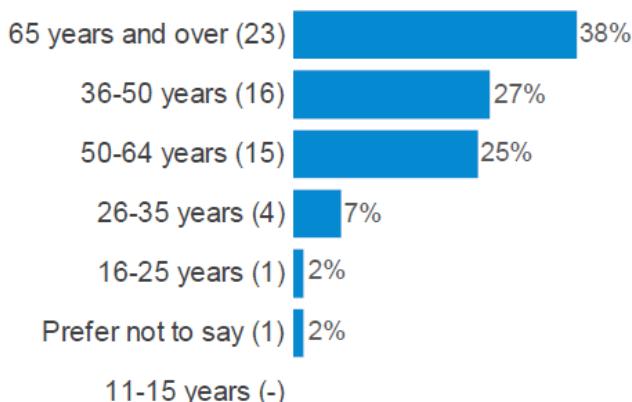
Normally in disabled toilets assistance alarms are installed for individuals requiring help/assistance.

Are these alarms registered to a central location for monitoring/assistance purposes? How would a disabled person receive the help they need if the toilet was in a more remote location where there were few people around?

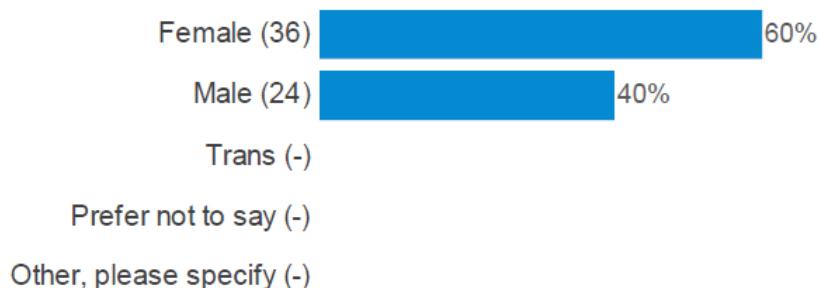
**Q6 If you feel that your response to this survey has been influenced (positively or negatively) because of any of the following: your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief , use of Welsh language, BSL or other languages, nationality or responsibility for any dependents, please give details:**

no  
No.

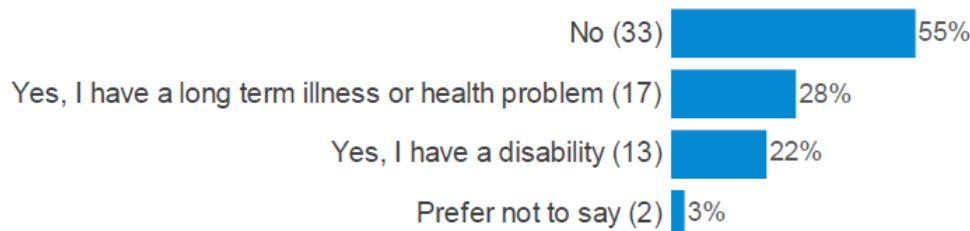
**Q7 I am aged:**



**Q8 I am:**



**Q9 Do you have a disability, long-term illness or health problem? (Please select all that apply)**



**Q10 Postcode:**

CF426RT  
CF453TN  
CF42 6PB  
CF44 9NG  
cf37 5rg  
Cf37 1jl  
Cf39 9uu  
CF449UG  
CF45 4TR  
Cf38 1hr  
CF44 8RS  
Cf40 1BY  
CF425HB  
CF44 6LH  
CF399TE  
Cf37 5pu  
CF44 6PP  
CF40 2QD  
CF44 7LT  
Cf38  
cf373bd  
CF 44 6LT  
Cf372pu  
cf390nd  
CF72 8RY  
CF39 9TS  
cf37 2aa  
CF37 4LP  
Cf37 5rt  
CF37 2RF  
CF37 5AR  
CF41 7RD  
Cf37 1bz  
Cr37  
cf45 4tg  
CF37 1QJ  
CF37 2RA

CF39 9tp  
CF45  
CF42 6EE  
CF399SA  
CF39 0EY  
Cf44  
CF38 1NL  
CF37 2RS  
CF44 6ET  
CF38 1DQ



# **Cyngor Bwrdeistref Sirol Rhondda Cynon Taf**

**Strategaeth Toiledau Lleol**

**Mai 2019**

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Canlyniadau'r Ymgynghoriad Cyhoeddus	Atodiad 4

## **Cyflwyniad**

Mae darpariaeth toiledau, a'u hygyrchedd, yn fater sy'n effeithio ar iechyd y cyhoedd. Mae modd i doiledau glân, hygyrch, sydd wedi'u lleoli mewn mannau fel canol trefi, parciau, llwybrau beicio a cherdded helpu i annog rhagor o bobl i fod yn ymarferol ac yn gorfforol weithredol. Mae'r buddion iechyd ac economaidd yn glir. I'r gwrthwyneb, efallai bydd toiledau sydd â dyluniad gwael, sy ddim yn cael eu cynnal ac sy wedi'u lleoli mewn mannau amhriodol yn creu awyrgylch o ddiystyrwch sy'n annog pobl i beidio â'u defnyddio. Mae'n bosibl bod diffyg cyfleusterau toiled digonol yn effeithio ar iechyd corfforol a meddyliol pobl, yn ogystal ag effeithio ar iechyd amgylcheddol ehangach y boblogaeth.

Mae toiledau cyhoeddus yn bwysig i bawb ac yn parhau i fod yn fater uchel ei broffil. Serch hynny, mae toiledau'n bwysicach fyth i rai grwpiau yn y gymdeithas, gan gynnwys pobl hŷn, pobl ag anableddau, pobl ag anghenion penodol (gan gynnwys cyflyrau meddygol penodol), menywod, plant a phobl ifainc, a'u teuluoedd. Mae modd i'r ddarpariaeth wael effeithio'n anghymesur ar y grwpiau yma, er enghraifft, rydyn ni'n deall bod darpariaeth wael yn cael effeithiau negyddol penodol ar bobl hŷn, gan fod rhai ohonyн nhw'n llai tebygol o adael eu cartrefi heb fod yn hyderus y bydd cyfleusterau digonol ar gael iddyn nhw. Mae modd i hyn gyfrannu at gynnydd yn lefelau unigedd cymdeithasol ac anweithgarwch, yn ogystal ag effeithio ar allu pobl i gynnal annibyniaeth ac urddas yn y dyfodol.

Er mwyn cyflawni dull strategol o ddarparu toiledau ledled Cymru, mae Deddf Iechyd y Cyhoedd (Cymru) 2017 yn ei gwneud yn ofynnol i awdurdodau lleol gyhoeddi strategaeth toiledau lleol ar gyfer eu hardaloedd.

Mae gan ddarpariaeth toiledau felly oblygiadau ar gyfer iechyd y cyhoedd ac unigolion, cludiant, atal troseddu, dylunio trefol, datblygiad economaidd a diwylliannol, a chydraddoldeb a hygyrchedd cymdeithasol. Mae'n ffactor bwysig o ran darparu amgylchedd sy'n addas i bawb sy'n ymweld â siopau, lleoliadau hamdden ac adloniant, cyfleusterau chwaraeon, parciau a mannau gwyrdd, a phawb sy'n teithio o gwmpas ein bwrdeistref ac sy'n ymweld â hi. Mae modd i doiledau effeithio ar gysur unigolion a theuluoedd sy'n ymweld â'n mannau cyhoeddus, a'u barn o'r ardal fel dymunol i ymweld â hi.

## **Pam mae angen strategaeth arnon ni ar gyfer darparu cyfleusterau toiled?**

Mae'r strategaeth yma'n cyfrannu tuag at sicrhau toiledau hygyrch a glân lle bynnag y mae pobl yn byw, yn gweithio neu'n ymweld ag ef. Efallai bydd yr angen am ddarpariaeth yn cynyddu dros amser wrth i ddatblygiadau fynd rhagddyn nhw a thrwy groesawu ymwelwyr i'r ardal. Dyma amser manteisiol i bennu strategaeth ar gyfer hyrwyddo mynediad i gyfleusterau toiledau lle mae eu hangen.

Derbyniodd Deddf Iechyd y Cyhoedd (Cymru) 2017 Gydsyniad Brenhinol ym mis Gorffennaf 2017 ac mae'n dod ag ystod o weithredoedd ymarferol ynghyd ar gyfer gwella a diogelu iechyd. Mae Rhan 8 o'r Ddeddf yn cyflwyno darpariaeth toiledau, ac yn benodol strategaethau toiledau lleol.

Nod Rhan 8 yw sicrhau bod pob awdurdod lleol yng Nghymru yn asesu anghenion y gymuned o ran toiledau, ac yna'n ymgymryd ag ymagwedd strategol a thryloyw er mwyn diwallu'r angen hwnnw yn y modd gorau posibl. Yr effaith fwriadeg yw gwella'r broses o gynllunio darpariaeth fel bod unrhyw benderfyniadau o'r fath yn cael eu gwneud o fewn cyd-destun cyffredinol o ddiwallu'r anghenion sydd wedi'u nodi yn y cymunedau. Bydd ymagwedd strategol hefyd yn helpu i liniaru unrhyw effeithiau negyddol o ganlyniad i newidiadau i'r ddarpariaeth.

Er mwyn cyflawni hyn, mae'r Ddeddf yn gosod dyletswydd ar bob awdurdod lleol yng Nghymru i baratoi a chyhoeddi strategaeth toiledau lleol ar gyfer ei ardal. Bellach, mae gan yr awdurdod lleol gyfrifoldeb dros gyflawni'r canlynol:

- asesu anghenion y gymuned o ran toiledau, gan gynnwys cyfleusterau newid ar gyfer babanod a chyfleusterau newid i bobl ag anableddau;
- rhoi manylion o sut i ddiwallu'r angen a gafodd ei nodi;
- llunio strategaeth toiledau lleol; ac
- adolygu'r strategaeth, ei diweddar a rhoi cyhoeddusrwydd i ddiwygiadau.

Rhaid i awdurdodau lleol baratoi a chyhoeddi'u strategaethau erbyn 31 Mai 2019. Dydy'r ddyletswydd i baratoi strategaeth toiledau lleol ddim yn ei wneud yn ofynnol i awdurdodau lleol ddarparu a chynnal toiledau cyhoeddus yn uniongyrchol. Rhaid i'r awdurdod lleol gymryd golwg strategol ar ba fod sydd ganddo i ddarparu cyfleusterau, a sut bydd modd i'r boblogaeth leol ddefnyddio'r cyfleusterau yma. Ar ôl adolygu'r strategaeth, mae'n ofynnol bod Cyngor Bwrdeistref Sirol Rhondda Cynon Taf yn cyhoeddi datganiad o gynnydd.

Nod Deddf Lles Cenedlaethau'r Dyfodol (Cymru) 2015 yw gwella lles cymdeithasol, economaidd, amgylcheddol a diwylliannol Cymru. Mae gan sectorau cyhoeddus ddyletswydd i ystyried effaith hirdymor y penderfyniadau maen nhw'n eu gwneud. Mae'r Ddeddf yn rhoi egwyddor datblygu cynaliadwy yn ei lle sy'n dweud wrth gyrff cyhoeddus sut i gwrdd â'u dyletswydd o dan y Ddeddf. Mae'r egwyddor wedi'i ffurio o bum ffordd o weithio i lywio sut y dylai gwasanaethau cyhoeddus weithio er mwyn cynnig darpariaethau ar gyfer pobl:

**Hirdymor:** Pwysigrwydd sicrhau cydbwysedd rhwng anghenion tymor byr a'r angen am ddiogelu'r gallu i ddiwallu anghenion tymor hir hefyd.

**Atal:** Sut mae modd i weithredu i atal problemau rhag digwydd neu waethyg helpu cyrff cyhoeddus i gyflawni eu hamcanion.

**Integreiddio:** Ystyried sut mae modd i amcanion lles y cyrff cyhoeddus effeithio ar bob un o'r nodau lles, ar eu hamcanion eraill, neu ar amcanion cyrff cyhoeddus eraill.

**Cydweithio:** Mae modd i gydweithredu ag unrhyw berson arall (neu wahanol adrannau yn y corff ei hun) helpu'r corff i fodloni ei amcanion llesiant.

**Cynnwys:** Pwysigrwydd cynnwys pobl sydd â diddordeb mewn cyflawni'r nodau llesiant, a sicrhau bod y bobl hynny'n adlewyrchu amrywiaeth yr ardal mae'r corff hwnnw'n ei gwasanaethu.

Cafodd sylw dyledus ei roi i'r pum dull o weithio sydd wedi'u nodi uchod wrth baratoi, adolygu, ymgynghori a chyhoeddi'r strategaeth yma.

## **Nodau'r strategaeth yma**

Nod y strategaeth yma yw adolygu ansawdd a nifer y toiledau lleol ledled y fwrdeistref sirol. Ar ben hynny, mae'n bwriadu darparu neu hwyluso toiledau glân, diogel, hygrych a chynaliadwy ar gyfer trigolion ac ymwelwyr mewn lleoliadau lle mae'r angen am gyfleusterau o'r fath wedi'i nodi.

Er mwyn cyflawni'r strategaeth yma, byddwn ni'n:

- nodi lefel bresennol y ddarpariaeth o doiledau cyhoeddus;
- dadansoddi canfyddiadau'r gweithgareddau asesiad o angen ar gyfer toiledau sydd ar gael i'w defnyddio gan y cyhoedd yn eu hardal;
- ystyried gofynion y boblogaeth gyffredinol;
- nodi'r anghenion ar gyfer grwpiau defnyddwyr penodol;
- nodi unrhyw fylchau yn y ddarpariaeth gyfredol;
- cefnogi mentrau Llywodraeth Cymru i wella gwybodaeth sydd ar gael am gyfleusterau toiledau;
- darparu gwybodaeth sy'n nodi'r camau y mae'r awdurdod lleol yn bwriadu eu cymryd i ddiwallu'r angen yma, ynghyd ag unrhyw wybodaeth arall y mae'r cyngor yn ei hystyried yn briodol.

## **Adolygu'r strategaeth**

Bydd Cyngor Bwrdeistref Sirol Rhondda Cynon Taf yn paratoi adroddiad cynnydd dros dro sy'n nodi'r camau a gymerwyd yn unol â'r strategaeth bob dwy flynedd, gan ddechrau o ddyddiad y strategaeth ddiwethaf a gafodd ei chyhoeddi. Bydd yr adroddiad cynnydd dros dro yn cael ei gyhoeddi o fewn chwe mis i ddyddiad diwedd y cyfnod o ddwy flynedd. Yn dilyn cyhoeddiad y Strategaeth Toiledau Lleol ym mis Mai 2019, bydd yr adolygiad yn digwydd cyn diwedd Mai 2021 a'i gyhoeddi cyn diwedd mis Tachwedd 2021.

Bydd y strategaeth hefyd yn cael ei hadolygu o fewn blwyddyn o bob etholiad cyffredin ar gyfer yr ardal. Dyddiad yr etholiad nesaf yng Nghymru yw dydd Iau 5 Mai, 2022, Felly, y dyddiad olaf ar gyfer yr adolygiad yw 4 Mai, 2023. Os nad oes newidiadau i'r strategaeth yn dilyn yr adolygiad ôl-etholiad yna bydd Cyngor Bwrdeistref Sirol Rhondda Cynon Taf yn cyhoeddi datganiad cynnydd dros dro sy'n cwmpasu cyfnod o ddwy flynedd, gan gychwyn o ddyddiad yr etholiad diwethaf.

Caiff Cyngor Bwrdeistref Sirol Rhondda Cynon Taf adolygu'i strategaeth ar unrhyw adeg ac yn dilyn hynny mae rhaid iddo gyhoeddi datganiad o'r camau a gymerodd yn unol â'r strategaeth. Os, yn

dilyn adolygiad, bydd penderfyniad yn cael ei wneud i ddiwygio'r strategaeth, caiff strategaeth ddiwygiedig ei chyhoeddi ac yna adroddiad cynnydd dros dro ei baratoi sy'n cwmpasu'r cyfnod o ddwy flynedd o ddyddiad y cyhoeddiad.

## **Sut cafodd y strategaeth yma ei datblygu?**

Cafodd sylw dyledus ei roi i ddata demograffig ac iechyd ardal Bwrdeistref Sirol Rhondda Cynon Taf. Mae hyn wedi'i nodi yn Atodiad 1.

Cafodd sesiynau ymgysylltu â gwasanaethau awdurdodau lleol eraill, grwpiau cymunedol a'r cyhoedd eu cynnal er mwyn deall yr hyn sydd ar gael ar hyn o bryd ac a oes modd llenwi unrhyw fylchau.

Roedd ymgynghoriad cyhoeddus am bedair wythnos rhwng 17 Hydref a 14 Tachwedd 2018. Nod yr ymgynghoriad oedd asesu anghenion y trigolion a phobl sy'n gweithio yn y Fwrdeistref Sirol, neu sy'n ymweld â hi. Roedd mecanweithiau ymgysylltu yn cynnwys:

- Ar-lein trwy wefan Cyngor Bwrdeistref Sirol Rhondda Cynon Taf a'r cyfryngau cymdeithasol
- Hysbysiadau a gohebiaeth drwy e-bost
- Trafodaethau wyneb yn wyneb mewn sawl lleoliad yn y cymunedau
- Ceisiadau am holiaduron ar bapur gan grwpiau a thrigolion.

Ymgysyllton ni â nifer o sefydliadau drwy anfon yr holiaduron atyn nhw yn uniongyrchol er mwyn iddyn nhw ymateb, gan gynnwys Grŵp Mynediad Rhondda Cynon Taf, RNIB, Cyngor i Bobl Fyddar Cymru, Cyngor Iechyd Cymuned Cwm Taf, Fforymau 50+ a Grŵp Cyngor i Bobl Hŷn Rhondda Cynon Taf, Panel Dinasyddion RhCT, Twristiaeth, Sefydliadau Trydydd Sector, Cynllun Cynnal y Cynhalwyr, Fforymau Siambrau Masnach a Busnes Canol Trefi, ac ati.

Llenwodd cyfanswm o 97 o bobl holiadur ac maen nhw wedi'u cynnwys yn y dadansoddiad. Mae'r rhain wedi cael eu defnyddio i lywio cynnwys y strategaeth yma.

Ar ran holl awdurdodau lleol Cymru, cysylltodd Cyngor Bwrdeistref Sirol Caerffili â'r holl fanwerthwyr cenedlaethol sy'n gweithredu ledled y wlad. Roedd hyn yn rhan o ymarfer cydweithredol ar draws Cymru i ganfod a fyddai'r busnesau yma'n fodlon i fod yn rhan o'r strategaeth trwy ganiatáu i bobl sydd ddim yn gwsmeriaid ddefnyddio'u cyfleusterau toiledau, gyda manylion yn cyfeirio'r cyhoedd atyn nhw drwy wefannau cenedlaethol a rhagleni ffonau symudol; a hefyd yn cytuno i arddangos sticer sy'n nodi logo'r cynllun toiledau cenedlaethol. Roedd y canlyniadau'n siomedig. Doedd dim un o'r busnesau wedi gwirfoddoli i gynnig cyfleusterau toiled ar gyfer y cyhoedd ac i fod ar y map.

Cafodd ymgynghoriad cyhoeddus 12 wythnos statudol ei gynnal rhwng 4 Chwefror a 29 Ebrill ar Strategaeth Toiledau Lleol (drafft). Roedd y mecanweithiau ymgysylltu a'r sefydliadau yr ymgysylltwyd â nhw yn union yr un peth â'r ymgynghoriad cyhoeddus Asesiad o Angen. Cafodd sesiwn ymgysylltu â'r Pwyllgor Cyd-gysylltu â'r Gymuned ei gynnal, a chraffodd y Pwyllgor Materion Iechyd a Lles ar strategaeth ddrafft.

Llenwodd cyfanswm o 60 o ymatebwyr yr holiadur a chafodd yr ymatebion a ddaeth i law eu hystyried wrth lunio'r Strategaeth Toledau Lleol.

## **Sut mae'n cyd-fynd â blaenoriaethau a chynlluniau eraill y Cyngor?**

Er mwyn llwyddo, mae angen i'n strategaeth toledau lleol integreiddio â blaenoriaethau a chynlluniau eraill sy'n bodoli eisoes fel Cynllun Corfforaethol y Cyngor 2016-2020 a Chynllun Lles Cwm Taf 2018-2023.

Mae'r Cyngor wedi ymrwymo i weledigaeth glir lle mae Rhondda Cynon Taf yn fwrdeistref sirol sydd â dyheadau uchel, yn hyderus ac yn hyrwyddo cyfleoedd i bawb, ac yn canolbwytio ar dair blaenoriaeth: Economi - adeiladu economi gref; Pobl – hyrwyddo annibyniaeth a bywydau cadarnhaol i bawb; Lleoedd – creu cymdogaethau mae pobl yn falch o gael byw a gweithio ynddyn nhw. Mae modd i'r strategaeth toledau lleol gyfrannu at hynny drwy gefnogi nifer o Amcanion Lles yng Nghynllun Corfforaethol 2016-2020 y Cyngor er mwyn gwreddu'r weledigaeth.

Mae Cynllun Lles Cwm Taf 2018-2023 yn cynnwys tri amcan: Cymunedau Ffyniannus – hyrwyddo cymunedau diogel, hyderus, cryf a ffyniannus sy'n gwella lles trigolion ac ymwelwyr ac sy'n adeiladu ar rinweddau ein cymunedau; Pobl Iach - helpu pobl i fyw bywydau hir ac iach a goresgyn unrhyw heriau; Economi Gref - tyfu economi leol gref gyda chludiant cynaliadwy sy'n denu pobl i fyw, gweithio a chwarae yng Nghwm Taf; gydag amcan trawsbynciol o Fynd i'r Afael ag Unigrwydd ac Arwahanrwydd - byddwn ni'n defnyddio dulliau newydd er mwyn manteisio ar gryfderau ein cymunedau, gan gynnwys gwirfoddoli i fynd i'r afael â'r unigrwydd ac unigedd sydd, yn aml, yn bodoli o fewn llawer ohonynt nhw, mewn modd mwy effeithiol.

Mae'r cynlluniau yma'n pennu'r cyfeiriad strategol ar lefel ranbarthol a lleol. Mae'r strategaeth toledau lleol yn ategu nifer o'r amcanion a nodau yma. Mae angen toledau hygrych, cyhoeddus ar bob un ohonon ni ar ryw adeg yn y lleoedd rydyn ni'n byw a gweithio ynddyn nhw, neu'r lleoedd rydyn ni'n ymweld â nhw, ac felly mae'r ddarpariaeth yn cyffwrdd ar bob rhan o wasanaethau'r Cyngor mewn rhyw ffordd.

## **Pwy sy'n darparu toledau cyhoeddus?**

Darpariaeth cyfleusterau toiled mewn adeiladau ar wahân fu'r model traddodiadol ar gyfer darparu cyfleusterau toiled lleol. Mae manteision yn gysylltiedig â darpariaeth sydd wedi'i lleoli mewn adeiladau sy'n bodoli eisoes lle bynnag y bo modd yn cynnwys lleihau achosion o ymddygiad gwrthgymdeithasol a fandaliaeth, a'r costau cysylltiedig.

Mae gan ddarparwyr masnachol mewn canolfannau manwerthu gydag oriau agor estynedig ac mewn lleoliadau adloniant ac atyniadau ymwelwyr rôl bwysig i'w chwarae wrth fodloni anghenion eu cwsmeriaid a'r cyhoedd yn gyffredinol. Bydd yr achos dros doileadau hygrych i'r cyhoedd mewn amrywiaeth ehangach o adeiladau yn y gymuned yn cryfhau. Mae hyn yn denu ystod ehangach o bartneriaid posibl i'w rheoli a'u hariannu.

Dydy darparu toiledau lleol ar gyfer defnydd cyhoeddus ddim yn ofyniad statudol i awdurdodau lleol yng Nghymru. Efallai bydd angen i Gyngor Bwrdeistref Sirol Rhondda Cynon Taf gau cyfleusterau toiled traddodiadol, fel y mae nifer o awdurdodau lleol eraill wedi gwneud, o ganlyniad i doriadau ariannol o fewn llywodraeth leol. Nod y strategaeth yma yw lliniaru'r effeithiau posibl drwy gynyddu argaeedd cyhoeddus o doiledau mewn rhagor o gyfleusterau'r Cyngor a gweithio gyda'r sector preifat i helpu i hyrwyddo eu cyfleusterau.

Mae'r Cyngor wedi cadw a chynnal y ddarpariaeth bresennol o gyfleusterau toiledau cyhoeddus ledled y Fwrdeistref Sirol am dros bum mlynedd. Mae hefyd wedi buddsoddi dros £350,000 yn ystod y blynnyddoedd diweddar i gynnal y ddarpariaeth bresennol. Dydy'r Cyngor ddim yn codi tâl ar gyfer defnyddio ein toiledau cyhoeddus.

Mae Cyngor Bwrdeistref Sirol Rhondda Cynon Taf wedi gwneud buddsoddiad sylweddol mewn cyfleusterau dros y ddwy neu dair blynnydd diwethaf, gan gynnwys cyfleusterau yn Aberdâr, Tonysguboriau, Pen-y-graig, Tonpentre, Gorsaf Fysiau Pontypridd, Treherbert, y Porth a Threorci. Mae'r gwaith wedi cynnwys plastro waliau a gosod teils, gosod teils chwarel ar loriau, nwyddau ar y waliau (gosodiadau awtomatig ar gyfer sebon, dŵr a sychu dwylo), darparu unedau toiled lle mae'r seddi wedi'u cysylltu â'r gwaelod sy'n golygu hylendid gwell ac yn sicrhau nad oes modd eu fandaleiddio. Mae gwaith pellach wedi cynnwys drysau mewnol newydd ynghyd â system gloi awtomatig lle mae modd agor a chau'r cyfleusterau gan ddefnyddio cyfrifiaduron a ffonau symudol. Cafodd y waliau allanol eu paentio, ac mae arwyddion newydd wedi cael eu gosod. Mae'r buddsoddiad yma'n dangos ymrwymiad y Cyngor at fuddsoddi yn y pethau sy'n bwysig i'n cymunedau.

Nid dim ond awdurdodau lleol sy'n darparu cyfleusterau toiledau, ond mae darparwyr a dewisiadau eraill ar gael. Mae cyfuniad o'r rhain yn ffurfio rhan o'r strategaeth yma ac yn helpu i gyflawni'r camau a ddisgrifir yn hwyrach.

- **Eiddo'r Cyngor:** Yn cynnwys adeiladau pwrpasol sydd ar wahân gan ddarparu ardaloedd ar wahân ar gyfer Merched, Dyonion, ac uned hygrych, lle bynnag y bo modd, ar gyfer pobl anabl a chyfleusterau newid babanod. Y Cyngor sy'n gyfrifol am gynnal a chadw, rheoli a glanhau'r cyfleusterau yma.

Mae modd gweld manylion y cyfleusterau cyhoeddus wedi'u darparu gan y Cyngor [yma](#) Cyfeiriwch hefyd at Atodiad 2 am restr o'r ddarpariaeth bresennol o gyfleusterau sy'n eiddo i'r Cyngor.

**O fewn cyfleusterau, swyddfeydd a manau gwyrdd y Cyngor:** Efallai y bydd cyfleusterau toiled ar gael i'r cyhoedd lle mae'r lleoliad, mynediad ac amgylchiadau unigol yn caniatáu hynny, er enghraift mewn llyfrgelloedd, canolfannau chwaraeon a rhai swyddfeydd y Cyngor. Mae yna doiledau ar gael mewn rhai parciau a lleoliadau cefn gwlad. Mae hyn yn rhan o'r angen ehangach i sicrhau bod yr holl wasanaethau sydd ar gael yn hygrych i bawb yn y gymuned.

- **Darpariaeth y sector masnachol / manwerthu:** Mae llawer o gyfleusterau toiled wedi'u darparu gan fusnesau masnachol a manwerthu wedi bod at ddefnydd cwsmeriaid yn unig neu'n bennaf. Mae rhai rheolwyr siopau yng nghanol y trefi yn deall bod pobl yn dod i mewn i ddefnyddio'r toiledau ac yn cydnabod bod modd i hynny arwain at bobl yn prynu nwyddau

tra eu bod nhw yno. Mae'r rhan fwyaf o atyniadau ymwelwyr a thwristiaeth a lleoliadau adloniant fel sinemâu yn darparu cyfleusterau toiled. Mae aelodau'r cyhoedd yn dibynnu ar gyfleusterau o'r fath.

- **Cynnlluniau gwirfoddol trwy ddarparwyr preifat:** Roedd arolwg wedi'i gynnal dros Gymru gyfan ymhliith manwerthwyr cenedlaethol mwy o faint i geisio creu cytundeb mewn egwyddor bod modd i'r cyhoedd yn gyffredinol ddefnyddio'u cyfleusterau toiled. Gwrthododd y rhai a ymatebodd gytundeb o'r fath.

## **Mapio lleoliadau**

Dyma ran bwysig o'n strategaeth gan y bydd yn sicrhau bod modd i bobl sydd angen defnyddio cyfleuster toiledau ddod o hyd i'r wybodaeth am leoliad, amserau agor, hygyrchedd a'r math o gyfleusterau sydd ar gael heb drafferth.

Bydd y lleoliadau sy'n cymryd rhan yn arddangos sticer mewn man amlwg, sy'n nodi bod y toiledau ar gael i'r cyhoedd. Bydd y sticer yn dangos y logo sydd wedi'i bennu gan Lywodraeth Cymru, fel sydd wedi'i ddangos isod.



Mae Cymdeithas Toiledau Prydain hefyd yn argymhell gosod arwyddion ar y tu allan yn nodi gwybodaeth fel oriau agor, gwybodaeth gyswilt ar gyfer adrodd problemau a'r cyfleusterau penodol a ddarperir y tu mewn, er enghraifft a oes cyfleusterau newid babanod ar gael.

Unwaith y byddwn ni wedi nodi'r toiledau sydd ar gael ar gyfer y cyhoedd, bydd y Cyngor yn paratoi'r data a'i gyhoeddi ar wefan y Cyngor. Bydd y data yn cynnwys lleoliad a nodweddion penodol y toiledau. Bydd y data hefyd ar gael drwy system Llywodraeth Cymru ac wedi'i chyfuno â manylion awdurdodau lleol eraill er mwyn creu rhestr genedlaethol ar gyfer y map "Lle". Porth daearyddol yw "Lle" sy'n gweithredu fel lleoliad ar gyfer data a gwybodaeth sy'n cynnwys sawl pwnc, ond yn bennaf am yr amgylchedd. Bydd "Lle" yn cynhyrchu mapiau Cymru gyfan yn seiliedig ar y data gan awdurdodau lleol y mae modd eu cyflunio i ganolbwytio ar y darlun cenedlaethol, neu ar ardaloedd lleol. Bydd y data yn y map "Lle" ar gael fel gwasanaeth data agored sy'n hygyrch i bawb. Y ddolen i'r porth "Lle" yw: <http://lle.gov.wales/home?lang=cy>

O bryd i'w gilydd bydd y Cyngor yn adolygu ac yn diweddu y storfa ddata "Lle" Llywodraeth Cymru i sicrhau bod yr wybodaeth yn gywir ar gyfer cyhoeddwyr canllawiau a mapiau, trigolion ac ymwelwyr.

Dydy Llywodraeth Cymru ddim wedi datblygu rhaglen ffôn symudol, gan nad oes modd i lawer o bobl ddefnyddio ffôn smart am nifer o resymau. Mae'n fwy priodol i ganolbwytio ar sicrhau bod yr wybodaeth ar gael ar-lein trwy ystod eang o wefannau a thrwy ddulliau all-lein traddodiadol.

Er mwyn i ddata gael ei ystyried yn ddata agored rhaid iddo fod ar gael o dan drwydded agored. Yn y Sector Cyhoeddus, mae modd cyflawni hyn trwy gyhoeddi data o dan y Drwydded Llywodraeth Agored.

Gan fod y data sydd wedi'i gynnig gan awdurdodau lleol ar gael fel data agored, bydd modd i drydydd parti ei ail-ddefnyddio, naill ai'n uniongyrchol o wefan yr awdurdod lleol ei hun, neu drwy'r data cyfunedig tu ôl i'r map "Lle". Efallai bydd hyn yn cynnwys gwasanaethau mapiau ar-lein eraill, datblygwyr rhagleni neu fuddiannau masnachol, yn ogystal â bod ar gael i'w aildefnyddio gan sefydliadau sector cyhoeddus eraill.

Bydd y data ar gael yn Gymraeg ac yn Saesneg. Bydd modd i'r cyhoedd weld a phori'r data fel y mae'n ymddangos ar wefan "Lle", er mwyn gweld Cymru gyfan neu edrych ar ardaloedd penodol.

## **Yr hyn a ddysgon ni o'r ymgynghoriad cyhoeddus 'Asesiad o Angen'**

Dechreuodd ymgynghoriad cyhoeddus 'Asesiad o Angen' ym mis Hydref 2018 am gyfnod o bedair wythnos ledled Rhondda Cynon Taf. Roedd hyn yn cynnwys ymgysylltu â chymunedau ac ystod eang o bartion â diddordeb er mwyn ystyried gofynion y boblogaeth gyffredinol, er mwyn ystyried anghenion grwpiau defnyddwyr penodol, er mwyn adolygu'r cyfleusterau toiled presennol, er mwyn nodi unrhyw fylchau yn y ddarpariaeth gyfredol, ac ati.

Roedd sawl dull ymgysylltu wedi'u defnyddio yn ystod yr ymgynghoriad gan gynnwys adborth gan y cyhoedd, y cyfryngau cymdeithasol, cynnwys ar-lein a negeseun e-bost, arolygon a holiaduron, a phresenoldeb mewn lleoliadau yn y gymuned.

Mae canlyniadau llawn yr ymgynghoriad cyhoeddus i'w gweld yn Atodiad 3 y strategaeth yma.

Roedd amrywiaeth eang o gwestiynau ar gyfer yr ymatebwyr yn ymwneud a'r ardaloedd mwyaf poblogaidd i ymweld â nhw yn Rhondda Cynon Taf, amser yr ymweliad, manylion am y ddarpariaeth toiledau a chyfleusterau newid, atyniadau a pharciau. Yna roedd cyfres o ddatganiadau yn ymwneud â'r cyfleusterau lle'r oedd gofyn i ymatebwyr gytuno neu anghytuno â nhw.

Dyma rai o'r canfyddiadau allweddol o'r arolwg:

- Rodd 91% o'r sawl a ymatebodd yn drigolion Rhondda Cynon Taf.
- 'Annigonol' oedd barn gyffredinol yr ymatebwyr ynghylch y cyfleusterau mewn trefi a phentrefi, o'u cymharu â'r dewisiadau eraill ar gael, yn gynnar yn y bore, rhwng 9am a 6pm, yn ystod y nos, dydd Sul a Gwyliau Banc.
- O ran yr atyniadau a pharciau mwyaf poblogaidd i ymweld â nhw, noddodd yr ymatebwyr bod y ddarpariaeth yn 'ddigonol' yn ystod y dydd, ond yn 'annigonol' yn gynnar yn y bore a gyda'r hwyr. Cafodd y cyfleusterau newid ar gyfer plant ifainc a'r cyfleusterau newid i bobl ag anableddau eu pennu'n 'annigonol' yn ystod y dydd, a dim un ar gael yn gynnar yn y bore a gyda'r hwyr.
- Mae yna bryder ynghylch diogelwch wrth ddefnyddio toiledau cyhoeddus o ran cyfleusterau'n cael eu defnyddio ar gyfer ymddygiad gwrthgymdeithasol a gweithgareddau yn ymwneud â chyffuriau.

- Roedd y diffyg mewn cyfleusterau newid ar gyfer unigolion ag anableddau wedi'i godi, gyda sôn penodol mewn perthynas â phlant ac oedolion.
- Roedd ymatebwyr o'r farn fod dim digon o gyfleusterau toiledau cyhoeddus ar gael, a bod lleoliad y cyfleusterau yn anghyfleus.
- Nododd llawer o'r ymatebwyr nad oes digon o wybodaeth ar leoliad y cyfleusterau.
- Mae diffyg cyfleusterau wedi atal llawer o ymatebwyr rhag ymweld â rhai lleoliadau.
- Nododd yr ymatebwyr nad yw cyfleusterau ar agor ar yr adegau y mae eu hangen nhw.
- Roedd mwyafrif yr ymatebwyr o'r farn y dylai pobl ddim gorfol talu i ddefnyddio'r toiledau.

Gofynnnon ni i'r ymatebwyr pa ddull byddai'n well gyda nhw o ran dod o hyd i'r toiledau a chyfleusterau newid agosaf pan fyddan nhw'n ymweld ag ardal. Dywedodd 64% o'r ymatebwyr fod yn well gyda nhw weld sticer neu boster yn cael ei arddangos yn ffenestr y lleoliad, a nododd 18% y byddai'n well gyda nhw gael ap ar eu ffonau symudol. Nododd 18% o'r ymatebwyr fod yn well gyda nhw ddewisiadau eraill. Roedd awgrymiadau'n cynnwys gwefan, cyfryngau cymdeithasol, arwyddion mewn lleoliadau amlwg, map toiled, papur newydd lleol, ac ati.

Gofynnnon ni i'r ymatebwyr p'un a oedd eu hymateb i'r arolwg wedi cael ei ddylanwadu (yn gadarnhaol neu'n negyddol) gan yr amrediad o nodweddion gwarchodedig fel sydd wedi'u nodi yn Neddf Cydraddoldeb 2010. Roedd y materion a ddaeth i'r amlwg yn cynnwys hunaniaeth rhywedd, ailbennu rhywedd, problemau'n ymwneud ag ystod o anableddau a materion iechyd, gallu rhieni â phlant i ddefnyddio'r cyfleusterau, materion yn ymwneud â chyfleusterau toiledau anabl yn rhy fach ar gyfer mynediad i gadeiriau olwyn, yr angen am declynnau codi ar bobl ag anableddau, ac ati.

## **Yr hyn a ddysgon ni o'r ymgynghoriad cyhoeddus 12 wythnos**

Cafodd ymgynghoriad cyhoeddus ei gynnal ledled Rhondda Cynon Taf ym mis Chwefror 2019 am gyfnod o 12 wythnos. Roedd hyn yn cynnwys ymgysylltu â chymunedau ac ystod eang o bartion â diddordeb i ymgynghori ar y Strategaeth Toiledau Lleol (drafft) oedd wedi cael ei llunio yn dilyn ymgynghoriad cyhoeddus Asesiad o Angen. Roedd nifer o gwestiynau yn yr ymgynghoriad cyhoeddus 12 wythnos gan gynnwys gofyn a oedd ymatebwyr o'r farn bod y strategaeth yn darparu gwybodaeth glir i helpu i ddeall pam mae camau gweithredu arfaethedig y strategaeth yn angenrheidiol, a ydyn nhw'n cytuno â'r camau gweithredu o dan Amcan 1 i wella a gwneud yn fawr o'r cyfleusterau presennol, a ydyn nhw'n cytuno â'r camau gweithredu o dan Amcan 2 i hyrwyddo cyfleusterau ychwanegol, priodol a hygyrch a darparu rhagor o wybodaeth os oedden nhw o'r farn bod rhywbeth ar goll o'r amcanion arfaethedig a chamau gweithredu ategol.

Roedd sawl dull ymgysylltu wedi'u defnyddio yn ystod yr ymgynghoriad gan gynnwys adborth gan y cyhoedd, y cyfryngau cymdeithasol, cynnwys ar-lein a negeseuon e-bost, arolygon a holiaduron.

Mae canlyniadau llawn yr ymgynghoriad cyhoeddus 12 wythnos i'w gweld yn Atodiad 4 y strategaeth yma.

Mae rhai o ganfyddiadau allweddol yr ymgynghoriad cyhoeddus i'w gweld isod:

- Roedd 92% o'r sawl a ymatebodd yn drigolion Rhondda Cynon Taf.

- Roedd 8% yn cynrychioli grŵp neu sefydliad lleol, roedd 7% yn Aelod Etholedig lleol, ac roedd 7% yn gweithio ym mwrdeistref Rhondda Cynon Taf.
- Roedd 72% o'r ymatebwyr o'r farn bod y strategaeth yn darparu gwybodaeth glir i helpu i ddeall pam mae camau gweithredu arfaethedig y strategaeth yn angenrheidiol, a nododd 25% eu bod nhw o'r farn bod y strategaeth yn gwneud hyn yn rhannol. Roedd esboniadau i ategu ymatebion i'r cwestiwn yma yn cynnwys cyfeirio at un cyfleuster toiledau cyhoeddus am ddim ym Mhontypridd yn unig sydd yn annigonol, sylwadau y dylai toiledau cyhoeddus gael eu darparu gan y cyngor bwrdeistref nid busnesau lleol ac eraill, pryderon nad oes modd i'r bobl sydd fwyaf tebygol o angen cyfleusterau weld yr wybodaeth ar-lein.
- Cytunodd 83% o ymatebwyr â'r camau gweithredu o dan Amcan 1 i wella a gwneud yn fawr o'r cyfleusterau presennol, ac roedd 17% wedi cytuno'n rhannol. Roedd rhesymau yn cynnwys sylwadau sy'n nodi bod y cyfleusterau presennol naill ai ar gau neu'n cau'n gynnar, dydy cyfleusterau caffi ddim bob amser yn fodlon i bobl ddefnyddio toiledau heb brynu unrhyw beth. Roedd ymholiad yngylch pam y dylai busnesau lleol/y sector cyhoeddus dalu i ddarparu toiledau gan ystyried yr arian maen nhw'n ei dalu i'r cyngor yn barod, yn ogystal â phryder o ran anaddasrwydd dau bwrpas toiledau i'r anabl a chyfleusterau newid babanod. Roedd cais am oriau agor gwell toiledau yng nghanol tref Pontypridd ac arwyddion gwell i doiledau cyhoeddus presennol yng nghanol tref Pontypridd.
- Cytunodd 90% o ymatebwyr â'r camau gweithredu o dan Amcan 2 i hyrwyddo cyfleusterau ychwanegol, priodol a hygyrch, ac roedd 10% wedi cytuno'n rhannol.

Mynegodd ymatebwyr bryderon y gallai toiledau sydd ar agor gyda'r hwyr gael eu defnyddio gan ddefnyddwyr cyffuriau a gallen nhw fod yn anniogel a chael eu fandaleiddio. Roedd pryderon am gyfleusterau sydd ar gael mewn trefi ar y penwythnos a gyda'r hwyr, anaddasrwydd dau bwrpas rhai toiledau i'r anabl a chyfleusterau newid babanod. Roedd cais am ddarpariaeth toiledau barhaol yng nghanol y dref, yn enwedig gyda'r hwyr.

Gofynnwyd i'r ymatebwyr a oes unrhyw beth ar goll o'r amcanion a chamau gweithredu atebol, roedd rhai o'r ymatebion yn cynnwys; pryder am gyfleusterau newid ar gyfer oedolion a phlant hŷn anabl, defnydd o'r cyfryngau cymdeithasol i sicrhau y caiff aelodau o'r cyhoedd fynediad i'r toiledau ar unwaith, cais am ragor o gyfleusterau ar gyfer mamau ifainc a babanod a phobl anabl, mapio sefydliadau'r trydydd sector sy'n caniatáu mynediad i gyfleusterau, tâl i fusnesau lleol i ganiatáu i aelodau o'r cyhoedd ddefnyddio'u cyfleusterau, pryderon am ddarpariaeth larymau cyngor mewn toiledau i'r anabl, yn enwedig mewn lleoliadau pellaf.

Nododd dim un o'r ymatebwyr fod eu hymateb i'r arolwg wedi cael ei ddylanwadu (yn gadarnhaol neu'n negyddol) gan yr amrediad o nodweddion gwarchodedig fel sydd wedi'u nodi yn Neddf Cydraddoldeb 2010.

Nododd 28% o ymatebwyr fod gyda nhw salwch neu broblem iechyd hirdymor, a nododd 22% fod gyda nhw anabledd.

Yn ystod yr ymgynghoriad cyhoeddus 12 wythnos, cafodd adborth ar y strategaeth ddrafft ei ddarparu gan Bwyllgor Cyd-gysylltu â'r Gymuned a Phwyllgor Materion Iechyd a Lles yr Awdurdod.

Ystyriodd Aelodau o Bwyllgor Cyd-gysylltu â'r Gymuned y strategaeth ddrafft a nodon nhw eu cwestiynau a'u sylwadau. Gwnaeth Aelod sylw am ddiffyg darpariaeth mewn rhai trefi a chymunedau a lle roedd darpariaeth, roedd Aelodau o'r farn eu bod yn annigonol am sawl rheswm.

Mewn perthynas â thoiledau mewn siopau megis archfarchnadoedd, roedd Aelodau o'r farn y gallai rhagor gael ei wneud i'w rhoi nhw wrth y fynedfa yn hytrach na llefydd cudd, gan gynnwys yng ngefn y siop.

Roedd Aelod o'r farn bod angen i eiddo hysbysebu bod gyda nhw'r cyfleusterau yma i'r cyhoedd gael gweld. Penderfynodd Aelodau o Bwyllgor Cyd-gysylltu â'r Gymuned gydnabod y Strategaeth Toiledau Lleol ddrafft, ac rodden nhw am i'w sylwadau gael eu hystyried wrth lunio'r strategaeth derfynol.

Derbyniodd Pwyllgor Materion Iechyd a Lles y Strategaeth Toiledau Lleol ddrafft a chefnogon nhw hi yn fras. O ran cyfleusterau newid babanod a thoiledau i'r anabl, roedd y niferoedd yn isel yn ôl Aelodau, a gallai rhagor gael ei wneud i annog y sector cyhoeddus a grwpiau eraill i weithio gyda'i gilydd i sicrhau bod y cyfleusterau yma ar gael lle mae angen amdanyn nhw. Cafodd sylw ei wneud am yr angen i gynyddu darpariaeth gyffredinol o gyfleusterau toiledau ledled y Fwrdeistref Sirol.

Cwestiynodd Aelod y ddarpariaeth o gyfleusterau toiledau ar gyfer achlysuron lleol a ph'un oes cymhareb o ran nifer y toiledau a phobl sy'n mynd i'r achlysur. Esboniwyd bod yna grŵp cynghori achlysuron, a dyma rywbeth fyddai'n dod o dan orchwyl y grŵp yma.

Nododd y Cadeirydd bwysigrwydd y cyfleusterau yma i breswylwyr y Fwrdeistref Sirol a chaiff gwybod bod yna ddarpariaeth toiledau mewn ardaloedd wneud gwahaniaeth i berson sy'n gadael ei dŷ, yn enwedig pobl â chyflyrau iechyd penodol. Bydd hyn, yn ei dro, yn cael effaith gadarnhaol ar eu lles. Roedd Aelodau yn teimlo'n gryf bod y diffyg o hysbysebu yn broblem gan nad yw nifer o breswylwyr yn effro i gyfleusterau sy'n cynnig i'r cyhoedd ddefnyddio'u darpariaeth toiledau. Gwnaeth Aelod sylw am hyrwyddo sticer Llywodraeth Cymru gyda logo toiled arno er mwyn sicrhau bod aelodau'r cyhoedd yn deall ei ystyr a bod croeso iddyn nhw ddefnyddio cyfleusterau mewn llefydd lle mae'r sticer yn cael ei arddangos.

Cododd Aelod broblem ynglŷn â lleoliad cyfleusterau mewn siopau gan y caiff hyn ei weld yn rhwystri bobl. Roedden nhw o'r farn bod angen cynnal gwaith i annog siopau eu rhoi nhw wrth y fynedfa.

Daeth sylwadau i law mewn perthynas â chael rhagor o gyfleusterau toiledau ar gael mewn caffis, bariau, siopau, ac ati. Bydd hyn yn cynyddu nifer y bobl sy'n galw heibio i'r busnes er y bydd costau o ran darpar cyfleusterau a'u cynnal a chadw. Bydd angen trafodaeth gyda busnesau. Bydd darpariaeth toiledau well yn dda o ran nifer y bobl sy'n ymweld â chanol y dref a'r economi a datgloi potensial ein trefi.

Penderfynodd Aelodau'r Pwyllgor Materion Iechyd a Lles gydnabod y Strategaeth Toiledau Lleol ddrafft ac roedden nhw am i'w sylwadau gael eu hystyried wrth lunio'r Strategaeth derfynol.

## **Yr hyn mae modd i'r Cyngor ei wneud i fynd i'r afael â'r adborth**

- **Sicrhau bod digon o gyfleusterau ar gyfer y boblogaeth leol:** Mae canol trefi yn lleoliadau poblogaidd wedi'u pennu gan yr asesiad o angen. Dyna'r prif hwb trafnidiaeth ar gyfer pobl sy'n cyrraedd ar y trêu neu ar y bws. Dylai darpariaeth felly ganolbwytio ar yr ardaloedd y mae'r rhan fwyaf o bobl yn mynd iddyn nhw. Rhaid ystyried yr ardaloedd yma wrth adolygu datblygiadau yn y dyfodol yng nghanol trefi ac o'u cwmpas nhw.
- **Cyfleusterau sy'n hygrych i bawb, ym mhob lleoliad ymarferol:** Bydd Cyngor Bwrdeistref Sirol Rhondda Cynon Taf yn hybu cyfleoedd cyfartal i ddarparu cyfleusterau addas, hygrych ac effeithiol i bob rhan o'r gymuned heb unrhyw ragfarn.
- **Cyfleusterau sy'n addas ar gyfer y lleoliad:** Bydd darpariaeth y Cyngor ar gyfer pobl leol, siopwyr ac ymwelwyr yn bennaf, a hynny mewn ardaloedd prysur a rhai parciau mwy. Mae parciau yn denu trigolion a thwristiaid, ac mae rhai yn cynnwys mannau chwarae i blant. Mae'n bosibl nad oes cyfleusterau eraill yn agos y mae modd i bobl eu defnyddio, wrth ddefnyddio'r parc. Yn gyffredinol, mae canolfannau siopa lleol yn cynnwys siopau adwerthu cymysg sydd, yn aml, yn fusnesau bach neu ganolig. Maen nhw'n ardaloedd lle mae pobl yn cael eu hannog i aros am beth amser.
- **Cyfleusterau hawdd eu cyrraedd gydag arwyddion da ynglŷn â chyfarwyddiadau ac arwyddion ynglŷn â gwybodaeth am gyfleusterau unigol:** Mae manylion lleoliadau toiledau'r Cyngor yn Atodlen 2 ac ar wefan Cyngor Bwrdeistref Sirol Rhondda Cynon Taf. Bydd y Cyngor yn gwella ymwybyddiaeth a gwybodaeth sydd ar gael am ddarpariaeth toiledau yn yr ardal trwy sicrhau bod yr wybodaeth sydd ar wefan y Cyngor a storfa data mynediad agored 'Lle' gyda Llywodraeth Cymru yn cael ei diweddar.

Bydd y Cyngor yn ystyried arddangos sticer gyda logo toiled arno wrth fynedfeydd adeiladau'r Cyngor sydd ar agor i'r cyhoedd ac unrhyw fusnesau preifat sy'n cytuno â hyn.

Byddwn ni'n annog adeiladau darparwyr iechyd i gymryd rhan ac arddangos y sticer hefyd.

- **Darparu gwybodaeth ynglŷn â hygyrchedd:** Mae gwefan y Cyngor yn cynnwys gwybodaeth am gyfleusterau unigol ledled y fwrdeistref. Bydd yr wybodaeth yn cael ei diweddar fel bod modd i'r Cyngor a phartïon eraill â diddordeb ei defnyddio. Byddwn ni hefyd yn diweddar storfa data mynediad agored 'Lle' gyda Llywodraeth Cymru.
- **Darpariaeth o ran twristiaid:** Mae nifer y twristiaid a phobl nad ydyn nhw'n byw yn yr ardal sy'n ymweld â Bwrdeistref Sirol Rhondda Cynon Taf a'r atyniadau trwy gydol y flwyddyn yn golygu bod rhagor o alw am gyfleusterau toiledau. Dylai maint cyfleusterau fod yn addas ar gyfer nifer y bobl mae disgwyl iddyn nhw ddefnyddio'r toiledau heb eu gorlenwi neu heb orfod aros yn hir. Mae modd ystyried safon sy'n seiliedig ar ffigurau cyfrif nifer y cerddwyr lle bo hynny'n ymarferol. Mae modd i hyn lywio ystyriaethau os bydd angen rhagor o gyfleusterau toiledau ar adegau penodol.

- **Gwasanaethau gyda'r nos yn lleoliadau allweddol lle mae angen penodol wedi'i bennu:** Mae achosion o ymddygiad gwrthgymdeithasol, camddefnyddio cyffuriau, fandaliaeth a niwed graffiti ar gyfleusterau toledau cyhoeddus y Cyngor wedi arwain at gloi'r rhan fwyaf o gyfleusterau yn gynnar yn y nos. Mae cyfleusterau siopau a busnesau eraill fel arfer wedi'u cyfyngu i'w horiau agor oherwydd rhesymau diogelwch. Bydd materion o'r fath yn cael eu hystyried wrth gynnal adolygiadau yn y dyfodol.

Mae gwaith datblygu economi gyda'r nos a newidiadau mewn canol trefi yn golygu eu bod nhw'n hybiau hamdden ac adloniant yn ogystal ag yn hybiau adwerthu a masnachu.

Mae modd i dwf mewn economi gyda'r nos arwain at gynnydd o ran ymddygiad gwrthgymdeithasol sy'n gysylltiedig â chyffuriau ac alcohol. Nodir y dylai cyfleusterau sydd ar agor i'r cyhoedd fod yn agos i fannau cwrdd allweddol gyda'r nos er enghraifft safleoedd tacsis, meysydd parcio, gorsafoedd trenau a gorsafoedd / safleoedd bysiau. Caiff darpariaeth cyfleusterau dros dro ei hystyried yn ystod achlysuron mawr ac ar adegau prysur yn bennaf.

- **Cyfleusterau glân sy'n cael eu cynnal yn dda:** Mae'r Cyngor yn cynnal ac yn glanhau cyfleusterau toledau cyhoeddus. Mae pob cyfleuster cyhoeddus yn cael ei lanhau yn rheolaidd.
- **Dim tâl:** Fydd y Cyngor ddim yn codi tâl ar y cyhoedd i ddefnyddio cyfleusterau'r toledau mewn adeiladau lle nad oes darpariaeth. Mae hawl gan ddarparwyr busnesau preifat godi tâl, os ydyn nhw o'r farn ei bod hi'n addas.
- **Cysylltu â Chynghorau Tref a Chynghorau Cymuned, grwpiau busnes a rhanddeiliaid eraill:** Bydd Cyngor Bwrdeistref Sirol Rhondda Cynon Taf yn gweithio gyda Chynghorau Tref a Chynghorau Cymuned a grwpiau cymunedol a gwirfoddol i archwilio sut i ddarparu cyfleusterau toledau mewn cynifer o leoliadau â phosibl.
- **Sicrhau bod y nifer mwyaf o doiledau ar gael mewn partneriaeth:** Bydd y Cyngor yn gweithio gyda busnesau lleol i hyrwyddo defnydd o'i doiledau a bydd yn archwilio i opsiynau o gynyddu darpariaeth toledau leol trwy noddi, hysbysebu a gweithio mewn partneriaethau.
- **Darpariaeth cyfleusterau toledau digonol gan hyrwyddwyr / trefnwyr achlysuron untrō:** Mae angen ystyried cyfleusterau toledau digonol ar gyfer pobl sy'n mynychu achlysuron untrō yn yr awyr agored, boed hynny trwy osod adeiladau dros dro neu drwy ddefnyddio cyfleusterau presennol yn lleoliad yr achlysur neu'n agos iddo. Rhaid i'r Cyngor gytuno â hyn. Mae'r Grŵp Cynghori Diogelwch Achlysuron yn darparu canllawiau ynglŷn â chyfleusterau toledau dros dro ar gyfer trefnwyr achlysuron ac yn sicrhau eu bod nhw'n cydymffurfio â rheoliadau perthnasol. Bydd darpariaeth cyfleusterau sy'n diwallu anghenion penodol ynglŷn â hydraddoldeb yn cael eu hystyried.
- **Darpariaeth gynaliadwy o fewn y gyllideb sydd ar gael:** Bydd gwaith o ganlyniad i fuddsoddiad wedi cael ei gynnal ar saith toiled cyhoeddus ledled y Fwrdeistref Sirol ym

Mhontypridd, y Porth, Tonpentre, Aberdâr, Pen-y-graig, Treherbert a Threorci. Mae hyn yn ogystal â buddsoddiad o dros £310,000 mewn cyfnod o lai na dwy flynedd. Dyma ddangos ymrwymiad y Cyngor at fuddsoddi yn y pethau sydd o'r pwys mwyaf i'n cymunedau.

## **Amcanion a Chynllun Gweithredu i weithredu'r Strategaeth Toiledau Lleol**

Mae'r ddau amcan canlynol wedi cael eu datblygu gyda chamau gweithredu ategol:

### **1. Gwella'r cyfleoestrau presennol a gwneud yn fawr ohonyn nhw;**

- Hybu cyfleoedd cyfartal i ddarparu cyfleoestrau addas, hygrych ac effeithiol i bob carfan o'r gymuned gan gynnwys cyfleoestrau newid babanod a chyfleoestrau newid i bobl anabl.
- Archwilio i'r opsiwn o arddangos sticer gyda logo toiled wrth fynedfeydd adeiladau cyhoeddus y Cyngor a busnesau preifat sy'n cytuno i gymryd rhan.
- Gweithio gyda Bwrdd Iechyd Prifysgol Cwm Taf a darparwyr gofal iechyd i'w hannog nhw i gynnig cyfleoestrau i'r cyhoedd, cymryd rhan yn y cynllun mapio ac arddangos y sticer mewn adeiladau addas.
- Gwella ymwybyddiaeth a gwybodaeth sydd ar gael am ddarpariaeth toiledau yn yr ardal trwy sicrhau bod yr wybodaeth sydd ar wefan Cyngor Bwrdeistref Sirol Rhondda Cynon Taf a storfa data mynediad agored 'Lle' gyda Llywodraeth Cymru yn cael ei diweddar.
- Archwilio darparu arwyddion gwell yn y cyfleoestrau presennol.
- Adolygu camau gweithredu a safonau glanhau yn achlysurol i sicrhau darpariaeth effeithiol yn ôl adnoddau wedi'u dyrannu.
- Adolygu oriau agor cyfleoestrau presennol gyda golwg ar archwilio oriau agor gwahanol lle bo hynny'n ymarferol.
- Gweithio gyda'r Heddlu, aelodau o'r cyhoedd, grwpiau cymunedol a phartïon eraill â diddordeb i sicrhau bod cyfleoestrau mor ddiogel â phosibl.

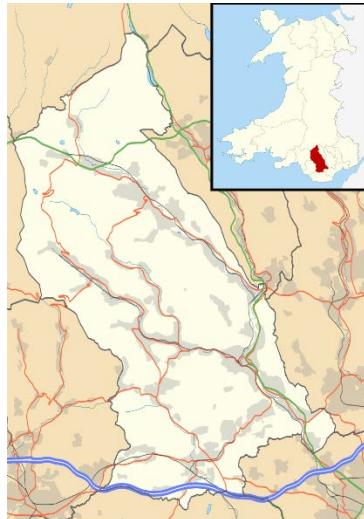
### **2. Hybu cyfleoestrau ychwanegol, addas a hygrych;**

- Archwilio i bob opsiwn sydd ar gael, gan gynnwys gweithio gyda'r sector cyhoeddus, grwpiau cymunedol a gwirfoddol a Chynghorau Tref a Chynghorau Cymuned i sicrhau bod rhagor o doiledau a chyfleoestrau newid lleol ar gael lle mae galw amdanyn nhw.
- Gweithio gyda phartneriaid i wella darpariaeth toiledau sy'n agos i fannau cwrdd allweddol gyda'r nos, gan gynnwys safleoedd tacsi, meysydd parcio, gorsafoedd trenau, gorsafoedd a safleoedd bysiau.
- Sicrhau bod y Grŵp Cynghori Diogelwch Achlysuron yn parhau i ddarparu cyngor a chyfarwyddyd ynglŷn â darparu cyfleoestrau toiledau addas a hygrych dros dro mewn achlysuron i ddiwallu anghenion amrywiol y gymuned.
- Ystyried caniatáu i aelodau o'r cyhoedd ddefnyddio cyfleoestrau toiledau ychwanegol am ddim yn adeiladau cyhoeddus y Cyngor.

## Opsiynau posibl sydd wedi cael eu hystyried a'u diystyru, gydag esboniad

- **Polisiau gosod:** Mae modd i'r Cyngor ystyried opsiynau i gyflwyno cymal yng nghytundebau prydlesi sy'n golygu y byddai cytundeb prydles yn cynnwys y gofyniad i gynnwys mynediad cyhoeddus i gyfleusterau toiledau pan fydd y Cyngor yn gosod eiddo i fusnes addas, er enghraifft caffi neu siop. Fodd bynnag, rydyn ni'n rhagweld y bydd tenantiaid, o bosibl, yn codi pryderon ynglŷn â glanhau, cynnal ac argaeledd os bydd gofyniad o'r fath yn cael ei gyflwyno. Mae'n bosibl y bydd hyn yn atal tenantiaid arfaethedig rhag ymestyn y brydles.
- **Ardoll gyda'r nos:** Caiff y Cyngor archwilio i'r opsiynau a phwerau i godi tâl ar eiddo sydd â thrwydded alcohol hwyr. Fodd bynnag, ym mis Ebrill 2017 cafodd adolygiad Tŷ'r Cyffredin ei gynnal o'r ardoll. Arweiniodd hyn at awgrymu y dylai gael ei diddymu. Mae 8 Awdurdod Lleol yn unig yn Lloegr ac yng Nghymru wedi cyflwyno ardoll ers 2013. Mae un wedi'i diddymu ers hynny. Does dim ardollau presennol mewn grym yng Nghymru. Wnaeth yr ardoll ddim creu'r incwm disgwyliedig, gan gynnwys ar ôl ei chyflwyno mewn ardaloedd gydag economi mawr gyda'r nos. Mae gan nifer o fusnesau drwyddedau hwyr ond maen nhw'n eu defnyddio yn anaml ar gyfer achlysuron penodol neu ar adegau penodol o'r flwyddyn. Rydyn ni'n deall i nifer o fusnesau wneud cais i newid yr oriau agor yn hytrach na thalu'r ardoll mewn ardaloedd lle cafodd yr ardoll ei chyflwyno. Cyn cyflwyno ardoll, bydd raid i ymgynghoriad a thrafodaethau gael eu cynnal gyda'r Heddlu a'r Comisiynydd Troseddau, a bydd raid cael cymeradwyaeth y Pwyllgor Trwyddedu a'r Cyngor. Mae rhaid i o leiaf 70% o'r incwm fynd tuag at yr Heddlu, caiff y 30% arall ei ddefnyddio gan yr Awdurdod Lleol. Mae rhaid i ddefnydd o'r ardoll fod yn unol ag amcanion penodol a rhaid eu cyhoeddi nhw bob blwyddyn. Mae modd cynnwys darpariaeth toiledau ar gyfer economi gyda'r nos o dan niwsans cyhoeddus. Serch hynny, bydd raid iddi fod yn rhan o nifer o fentrau sy'n gysylltiedig â lleihau'r nifer o droseddau, diogelwch y cyhoedd, ac ati a fyddai'n lleihau'r incwm sydd ar gael ar gyfer y swyddogaeth honno. Dydyn ni ddim o'r farn y bydd ardoll gyda'r nos yn opsiwn ymarferol ar gyfer Cyngor Bwrdeistref Sirol Rhondda Cynon Taf gan nad oes digon o fusnesau i greu digon o incwm i sicrhau bod ardoll yn werth chweil, a hynny gan ystyried y costau gweithredu, monitro a llunio adroddiadau ar gynllun o'r fath.
- **Amodau Cynllunio:** Mae'n bosibl y bydd gofyniad ar rai datblygiadau masnachol mwy fydd yn cynnwys caffis, tafarndai, siopau, adloniant, ac ati, fel amod cynllunio i ganiatáu i'r cyhoedd ddefnyddio unrhyw gyfleusterau toiledau sy'n cael eu hadeilad yn yr adeilad. Serch hynny, does dim cymorth polisi ar lefel genedlaethol ar gyfer gosod amodau cynllunio i ganiatáu i'r cyhoedd ddefnyddio cyfleusterau toiledau mewn adeilad masnachol preifat. Byddai unrhyw amod o'r fath yn methu'r prawf bod rhaid iddi fod yn angenrheidiol gwneud y datblygiad yn dderbynol o safbwyt cynllunio.

## Atodiad 1 – Demograffig Ardal a Data Iechyd Bwrdeistref Sirol Rhondda Cynon Taf



### Yr ardal:

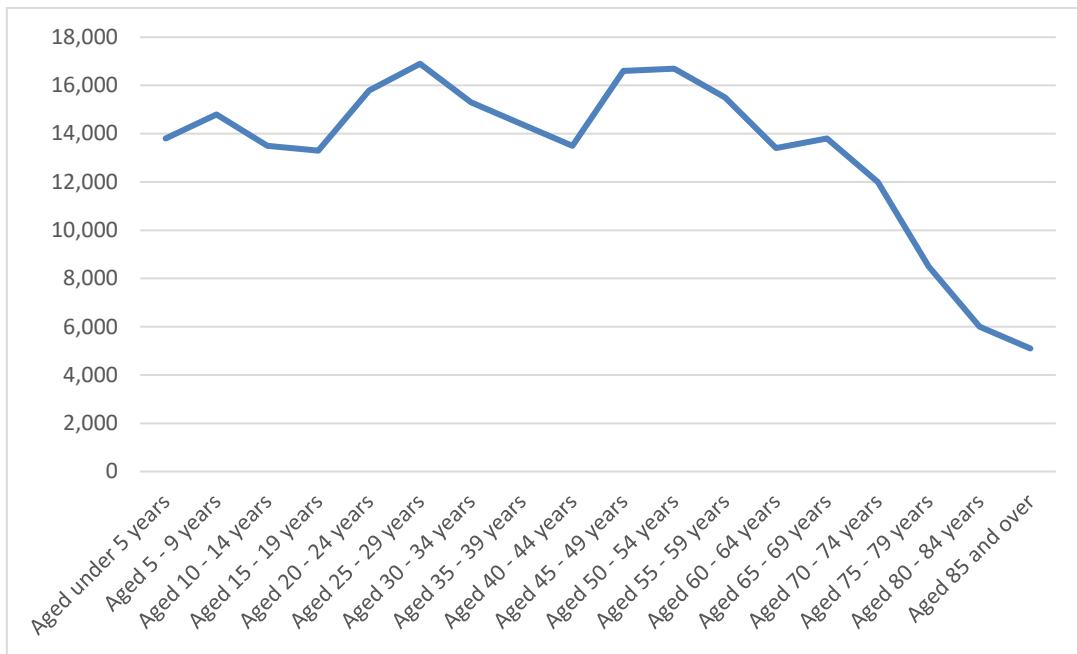
Rhondda Cynon Taf yw'r mwyaf Awdurdod Lleol ond un yng Nghymru, sef 424 cilometr<sup>2</sup>, sy'n rhan o Gymoedd De Cymru a Phrifddinas-Ranbarth Caerdydd. Cafodd y fwrdeistref sirol ei ffurfio ym 1996 yn dilyn diddymu sir Morgannwg Ganol. Daeth Cyngor Bwrdeistref Sirol Rhondda Cynon Taf i fodolaeth drwy uno cyn ardaloedd Morgannwg Ganol, sef Cwm Rhondda, Cwm Cynon a Thaf Elái (heblaw Creigiau a Phentyrch a gafodd eu hychwanegu at Gaerdydd). Mae'r sir yn cynnwys pum cwm: Cwm Rhondda Fawr, Cwm Rhondda Fach, Cwm Cynon, a Chymoedd Taf ac Elái. Mae Merthyr Tudful a Chaerffili i ddwyrain Rhondda Cynon Taf, Caerdydd a Bro Morgannwg i'r de, Pen-y-bont ar Ogwr a Chastell-nedd Port Talbot i'r gorllewin, a Phowys i'r gogledd. Ei threfi allweddol yw Pontypridd, Aberdâr, Llantrisant gyda Thonysguboriau, Aberpennar, Y Porth, Tonypandy, Treorci a Glynrhedynog. Mae aneddiadau a threfi allweddol eraill yn cynnwys Pont-y-clun, Y Maerdy, Hirwaun, Llanharan a Thonyrefail.

Datblygodd yr ardal trwy ddarganfod a mwyngloddio glo Cymru o safon uchel i'w allforio yn bennaf. Tomenni glo a phennau pyllau dwfn oedd y dirwedd yn bennaf. Mae hanes yr ardal yn amlwg o hyd, gan iddo ddylanwadu ar gynllun aneddiadau lle mae rhesi o dai teras Fictoraidd sy'n golygu bod cymunedau'r Cymoedd wedi mabwysiadu golwg nodedig. Gan ystyried y dirwedd unigryw, mae cyfyngiadau topograffig sy'n gysylltiedig â theithio yn y rhanbarth. Mae rhwydwaith ffyrdd a rheilffyrdd wedi'i hen sefydlu yn yr ardal gan gynnwys y M4 i'r de, Blaenau'r Cymoedd A465 i'r gogledd a'r A470 trwy'r rhanbarth, yn ogystal â phrif drefi'r ardal sydd â chysylltiadau rheilffyrdd. Mae cynlluniau ar y gweill i wella hyn trwy greu Prifddinas-Ranbarth Caerdydd wedi'i chefnogi gan y system drafnidiaeth Metro, fydd yn cynyddu cysylltiadau â'r rhanbarth a thu hwnt. Mae Llywodraeth Cymru wedi sefydlu Tasglu'r Cymoedd yn ystod y blynnyddoedd diwethaf, fydd yn gweithio ochr yn ochr â Phrifddinas-Ranbarth Caerdydd i sicrhau bod y Metro yn cael effaith gadarnhaol ar y rhanbarth a'i fod yn hybu'r ardal fel lleoliad i dwristiaid.

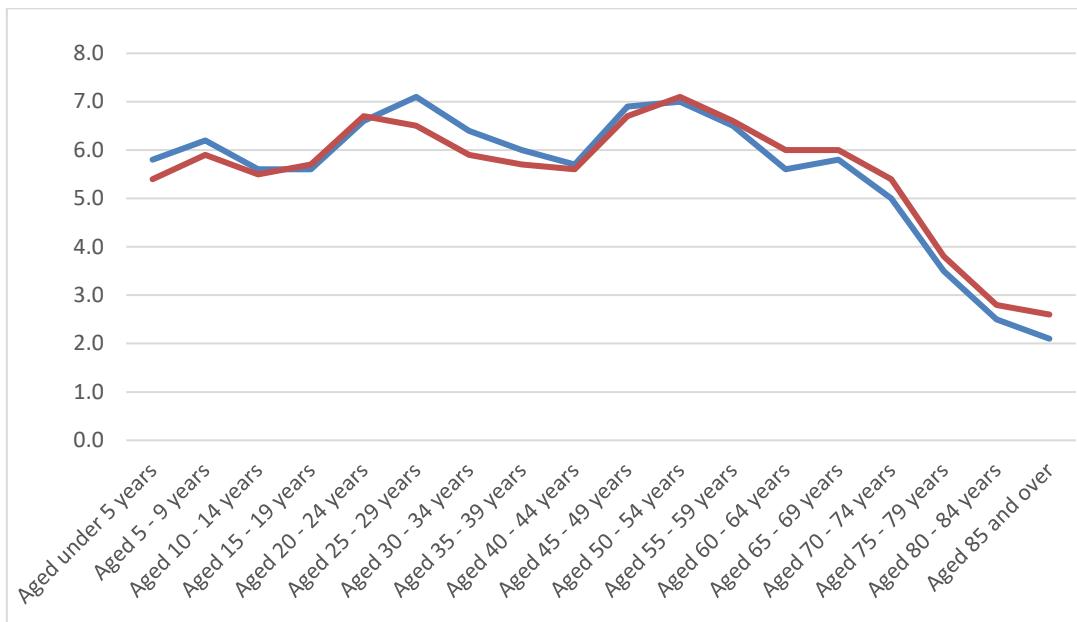
### **Poblogaeth Leol:**

Amcangyfrif o boblogaeth y fwrdeistref sirol gyfan yn 2017 oedd 239,100. Mae disgwyl i'r cyfanswm yma gynyddu i 246,481 erbyn 2039. Bydd nifer y bobl sy'n 65 oed ac yn hŷn na hynny yn cynyddu'n sylweddol, gyda'r cynydd mwyaf yn y rheiny sydd yn 85 oed a hŷn.

Mae'r graff isod yn dangos nifer y trigolion yn Rhondda Cynon Taf yn ôl bandiau oedran 5 mlynedd ar gyfer 2017.



Mae'r graff isod yn dangos canran poblogaeth Rhondda Cynon Taf (llinell las) yn ôl bandiau oedran 5 mlynedd, o'i chymharu â chanran Cymru gyfan (llinell goch) ar gyfer 2017.



Rhwng Ebrill 2017 a Mawrth 2018, rhoddodd Cyngor Bwrdeistref Sirol Rhondda Cynon Taf 6563 o fathodynnau glas unigol o dan y meini prawf canlynol: Anableddau cerdded/symudedd parhaol – 6296, Anableddau cerdded dros dro – 53, Nam difrifol ar y golwg – 92, Nam gwybyddol – 93. Plant o dan 3 – 5, Lluoedd Arfog – 24.

### **Tlodi ac Amddifadedd**

Yn Rhondda Cynon Taf a Chwm Taf fel rhanbarth, rydyn ni'n cydnabod bod yna ardaloedd sydd â lefelau uwch o amddifadedd. Mae sôn bod 36% o boblogaeth Cwm Taf yn byw mewn ardaloedd sydd ymhlið y 20% mwyaf difreintiedig yng Nghymru. Mae dwy o'r 10 ardal fwyaf difreintiedig yng Nghymru yn Rhondda Cynon Taf.

Y ganran o blant sy'n byw mewn tlodi yw 28% yn Rhondda Cynon Taf o'i chymharu â 24% ar gyfer Cymru gyfan.

Canran y bobl o oedran gweithio yn Rhondda Cynon Taf yw 62.4%, o'i chymharu â 61.5% ar gyfer Cymru gyfan. Mae 76.5% o boblogaeth Rhondda Cynon Taf yn economaidd weithgar, o'i chymharu â 76.3% o boblogaeth Cymru, gydag anweithgarwch economaidd ar 23.5% a 23.7% yn y drefn honno. Canran yr aelwydydd heb waith yn Rhondda Cynon Taf yw 20.9%, o'i chymharu â 17.5% ar gyfer Cymru gyfan (holl ddata).

### **Teithio:**

O'r 104,400 o drigolion RhCT sy'n gweithio, mae 60,700 yn gweithio yn yr awdurdod, gyda 43,700 yn teithio allan o'r awdurdod a 18,500 ychwanegol yn dod i mewn i'r awdurdod i weithio. Mae swm net o 25,200 o weithwyr sy'n teithio allan o ardal yr awdurdod lleol.

Y lleoliad mwyaf poblogaidd o ran gweithwyr sy'n teithio allan o'r ardal yw Caerdydd, yna Pen-y-bont ar Ogwr, Caerffili, Casnewydd, Merthyr Tudful ac Abertawe.

Yn nhermau gweithwyr sy'n dod i mewn i'r ardal, mae'r rhan fwyaf ohonyн nhw'n dod o Gaerdydd, yna Caerffili, "ardaloedd eraill", Merthyr Tudful, Pen-y-bont ar Ogwr, Castell-nedd Port Talbot a Bro Morgannwg.

Y pellter cyfartalog y mae pobl gyflogedig yn teithio i'r gwaith yn Rhondda Cynon Taf yw 16.3 cilomedr. Mae'r ffigur yma yn llai na chyfartaledd Cymru (16.7 cilomedr).

### **Disgwyliad oes a disgwyliad oes iach:**

Mae disgwyliad oes a disgwyliad oes iach (adeg geni) yn Rhondda Cynon Taf yn llai na chyfartaledd Cymru (gwrywod a menywod). Mae disgwl i wrywod a menywod yn Rhondda Cynon Taf fyw o leiaf blwyddyn a hanner yn llai o'i gymharu â chyfartaledd Cymru. Mae gostyngiad mwy o ran nifer y blynnyddoedd y mae disgwl i wrywod a menywod yn Rhondda Cynon Taf fyw bywyd da. O safbwyt menywod, eu disgwyliad oes iach yw 3.8 blynedd yn llai, a 4.1 blynedd yn llai i wrywod. Canran yr

oedolion o oedran gweithio sy'n dweud bod gyda nhw iechyd da yn Rhondda Cynon Taf yw 71.7% sy'n is na chanran Cymru gyfan (75.9%).

### **Iechyd ac Ymddygiad Ffordd o Fyw:**

Mae corff mawr o dystiolaeth sy'n amlinellu'r berthynas rhwng ymddygiad afiach a salwch, mewn perthynas â chlefyd cardiofasgiwlar, diabetes a strôc yn bennaf. Yn ôl amcangyfrif, mae'r prif ffactorau risg ar gyfer clefyd yn gyfrifol am 77% o'r marwolaethau cynnar a 51% o flynyddoedd mae pobl yn eu treulio'n sâl yn y DU. Ffactorau cyfrannu allweddol yw tybaco, pwysedd gwaed uchel, colesterol uchel, gordewdra ac alcohol. Mae dystiolaeth yn dangos pe bai gyda ni bedwar neu bum ymddygiad iach, byddai modd i ni leihau ein risg o ddiabetes a chlefyd cardiofasgiwlar o 69%, dementia o 58% a chanser o 33%. Yng Nghwm Taf, mae dim ond 11% o'r boblogaeth yn mwynhau pedwar neu bum ymddygiad iach.

Dyma'r pum ymddygiad iach:

- Dim ysmgyu
- Cynnal pwysau iach
- Ymarfer corff rheolaidd yn unol â chanllawiau cenedlaethol
- Bwyta diet iach, sy'n cynnwys pum dogn o ffrwythau a llysiau y dydd
- Yfed alcohol yn unol ag argymhellion canllawiau cenedlaethol

Data o Arolwg Cenedlaethol Cymru 2017-18: Mae bwletin Population Health – Lifestyle yn dangos bod gan ganran uwch o oedolion yn Rhondda Cynon Taf (o'i chymharu â Chymru gyfan) dim ond un ymddygiad iach neu dim un o gwbl; yn weithgar am lai na 30 munud yr wythnos; yn ysmgyu ac yn pwysgo gormod neu'n ordew (BMI o 25+). O safbwyt tema debyg, mae canran is o oedolion yn Rhondda Cynon Taf (o'i chymharu â Chymru gyfan) yn bwyta pum dogn neu ragor o ffrwythau a llysiau ac yn weithgar am fwy na 150 munud yr wythnos. Mae data sydd ar gael hefyd yn dangos mai 41.7% yw'r ganran o oedolion sy'n bodloni canllawiau gweithgarwch corfforol yn Rhondda Cynon Taf, o'i chymharu â 53.2% yng Nghymru gyfan.

Mae canran y cleifion sydd ag amodau croniog yn ôl ardal glwstwr meddygfeydd yn Rhondda Cynon Taf ar gyfer 2016 yn y tabl isod:

Dangosydd	Gogledd Cwm Cynon %	Gogledd Cwm Rhondda %	Gogledd Taf-Elái %	De Cwm Cynon %	De Cwm Rhondda %	De Taf-Elái %	Bwrdd Iechyd %	Cymru %
Asthma	6.5	6.5	6.7	7.0	7.2	6.8	6.7	6.9
Pwysedd gwaed uchel	17.7	18.5	15.4	18.4	17.6	13.9	16.7	15.5
Clefyd Coronaidd y Galon (CHD)	4.2	4.6	3.5	4.0	4.0	3.3	3.9	3.8
Clefyd Rhwystrol Cronig yr Ysgyfaint (COPD)	2.9	3.2	2.2	3.9	2.8	1.5	2.7	2.2
Diabetes	7.7	8.1	7.2	8.3	7.8	6.4	7.4	7.0
Epilepsi	1.0	1.0	1.0	1.1	1.2	0.8	1.0	0.9
Methiant y Galon	1.0	0.9	0.8	1.5	0.8	0.6	0.9	1.0

<https://www.nomisweb.co.uk/reports/lmp/la/1946157398/report.aspx#tabrespop>

<http://www.eincwmtaf.cymru/SharedFiles/Download.aspx?pageid=182&mid=446&fileid=42>

Y Swyddfa Ystadegau Gwladol (2017):

<https://www.nomisweb.co.uk/query/construct/submit.asp?menuopt=201&subcomp=>

Y Swyddfa Ystadegau Gwladol (2017):

<https://www.nomisweb.co.uk/query/construct/submit.asp?menuopt=201&subcomp=>

Bwrdd Partneriaeth Gwasanaethau Cymdeithasol a Lles Cwm Taf (2018), *Asesiad o'r Effaith ar Gydraddoldeb Cynllun Rhanbarthol Cwm Taf 2018 – 23*. Cymru: Bwrdd Partneriaeth Gwasanaethau Cymdeithasol a Lles Cwm Taf [wedi'i gyrchu'n electronig ar 16/10/18]

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Bwrdd Iechyd Prifysgol Cwm Taf (2015), Un Ymddygiad Iach Arall, Adroddiad Blynnyddol Cyfarwyddwr Iechyd y Cyhoedd 2015.

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<https://public.tableau.com/views/PHOF2017LAHB-Diweddar/UHB-LAChart-Table?:embed=y&:showVizHome=no>

**Atodlen 2 – Rhestr o ddarpariaeth bresennol cyfleusterau'r Cyngor**

<b>Lleoliad (Math)</b>	<b>Oriau agor</b>	<b>Cyfleusterau</b>			
		<b>Gwryw</b>	<b>Benyw</b>	<b>Newid Babanod</b>	<b>Anabl (Allwedd Radar)</b>
Lake Street, Glynrhedynog (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Nac oes	Nac oes
Parc y Maerdy, Y Maerdy (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Nac oes	Oes
Bridgend Square, Pentre (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
91 Tylacelyn Road, Pen-y-graig (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Heol Pontypridd, Y Porth (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Stryd Hannah, Y Porth (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Stryd Dunraven, Tonypandy (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Nac oes	Oes
Stryd Bute, Treherbert (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Oddi ar Heol yr Orsaf, Treorci (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob	Oes	Oes	Oes	Oes

	dydd Sul a Gŵyl y Banc				
Heol Ynys-hir, Ynys-hir (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Nac oes	Nac oes
Gorsaf Fysiau Aberdâr, Duke Street, Aberdâr (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Rhiw'r Mynach (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Alexandra Terrace, Cwmaman (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Nac oes	Nac oes
Oddi ar Kendon Court, Hirwaun (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Nac oes	Nac oes
Stryd Rhydychen, Aberpennar (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Gorsaf Fysiau Pontypridd (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Depo Bysiau, Talbot Road, Tonysguboriau (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Oes	Oes
Windsor Place, Ynys-y-bŵl (Toiled Cyhoeddus)	9-5 dydd Llun – dydd Sadwrn; Ar gau bob dydd Sul a Gŵyl y Banc	Oes	Oes	Nac oes	Nac oes
Hendrewen Road, Blaen-cwm (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Stryd y Nant, Blaenrhondda (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Heol y Fynwent, Y Maerdy (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Carne Street, Pentre (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes

Chepstow Road, Cwm-parc (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
De Winton Street, Tonypandy (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Graig Terrace, Glynnrhedynog (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Stryd Rees, Y Gelli (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Llyn Glyncornel, Llwwynypia (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Main Road, Pont-y-gwaith (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Pont Rheola, Y Porth (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Sandybank, William Street, Ystrad (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Stag Square, Treorci (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Stryd yr Alarch, Pen-y-graig (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Heol y Fynwent, Trellaw (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Cadwgan Terrace, Trehafod (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Heol Ynys-wen, Ynys-wen (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Heol Gelligaled, Ystrad (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Main Road, Coed-elái (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Broadway, Pontypridd (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Heol y Dwyrain, Tylorstown (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
Heol Pen-rhys/Pleasant View, Tylorstown (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes
St Albans Terrace, Tynewydd (Troethfa)	24/7	Oes	Nac oes	Nac oes	Nac oes

### Atodlen 3 – Canlyniadau'r Asesiad o Angen

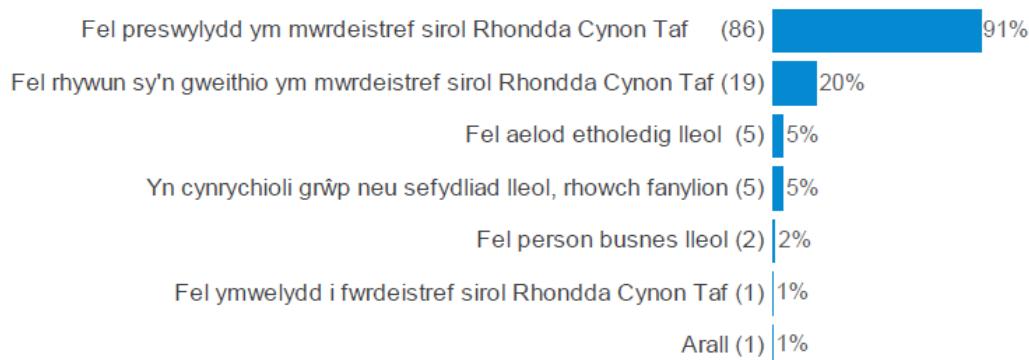
## Strategaeth Toiledau 2018

Cafodd yr adroddiad yma ei lunio ar 18/12/18. Cwblhaodd 97 o atebwyr yr holiadur yma.

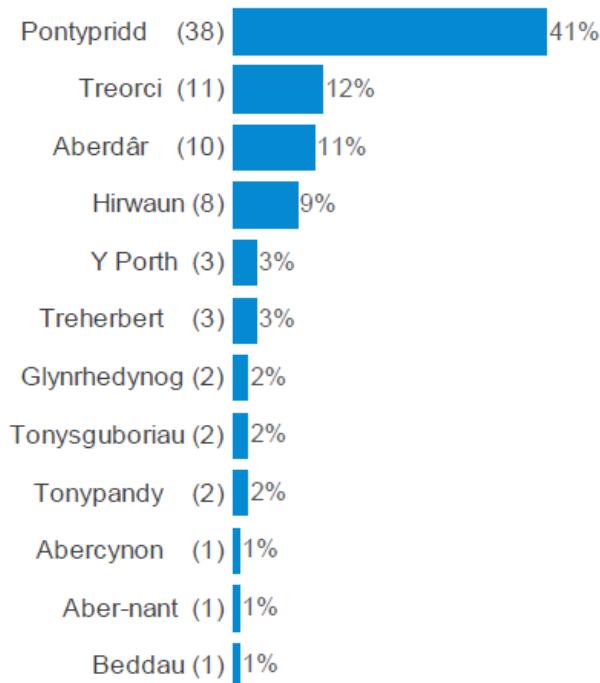
Mae'r adroddiad yma wedi cael ei hidlo i ddangos atebion 'Pob Atebwr'.

Mae'r siartiau canlynol wedi'u cyfyngu i'r 12 prif god. Mae rhestr i'w cyfyngu i'r 100 rhes ddiweddaraf.

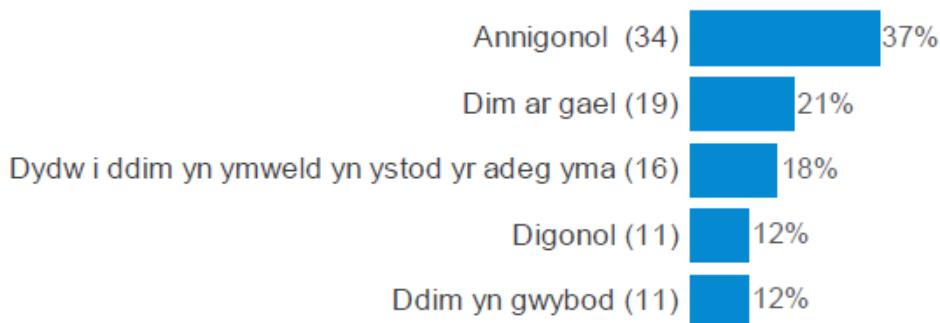
### **C1 Nodwch eich diddordeb yn yr ymgynghoriad hwn: (Dewiswch bob un sy'n berthnasol)**



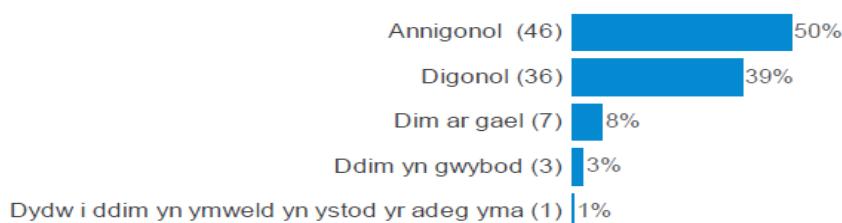
### **C2 Pa dref neu bentref ydych chi'n ymweld ag ef/hi gan amlaf o fewn bwrdesitref sirol Rhondda Cynon Taf? (Dewiswch un)**



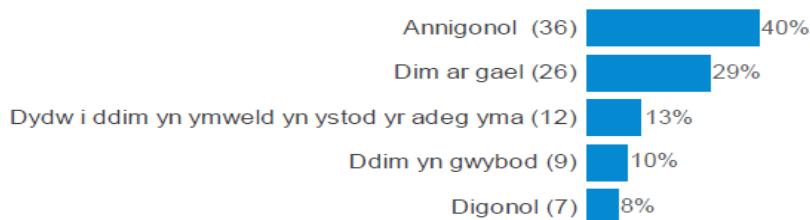
### C3 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am) )



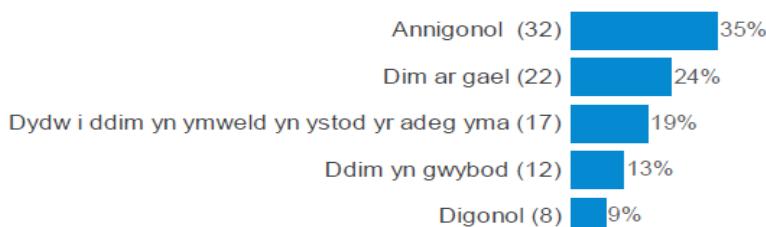
### C3 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm))



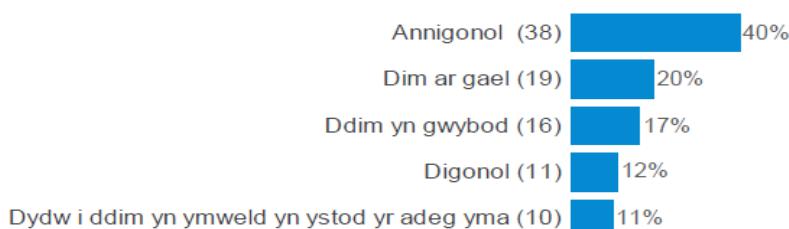
### C3 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm))



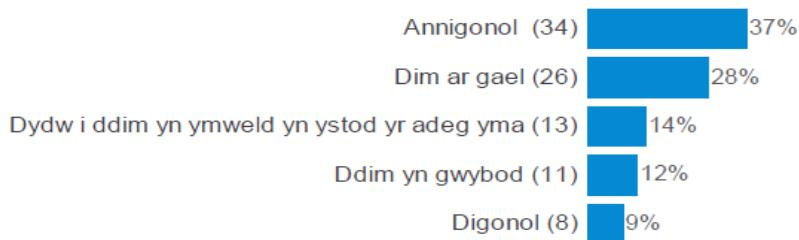
### C4 Dydd Sul a Gwyliau Banc (Yn gynnar yn y bore (cyn 9am) )



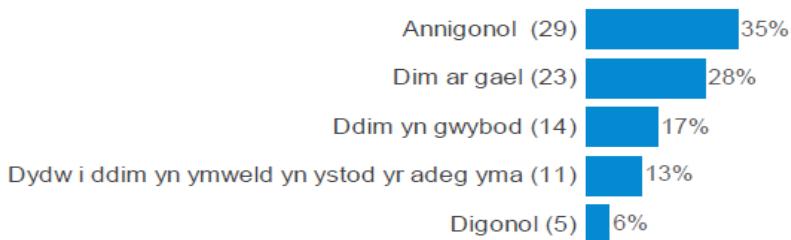
### C4 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm) )



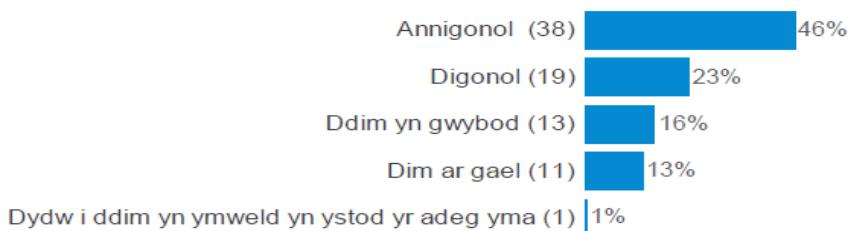
**C4 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm) )**



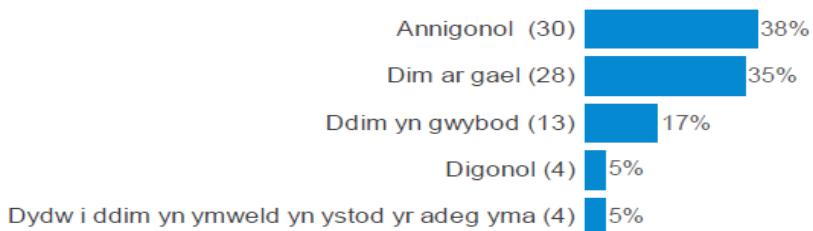
**C5 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am))**



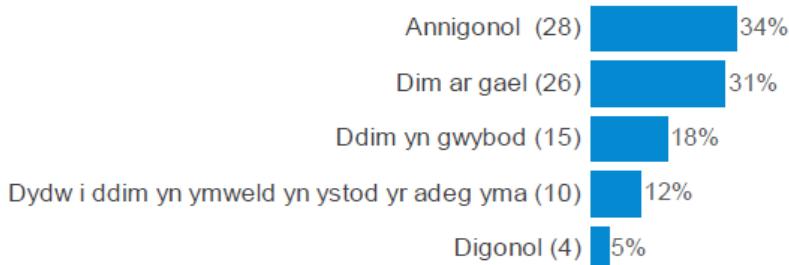
**C5 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm) )**



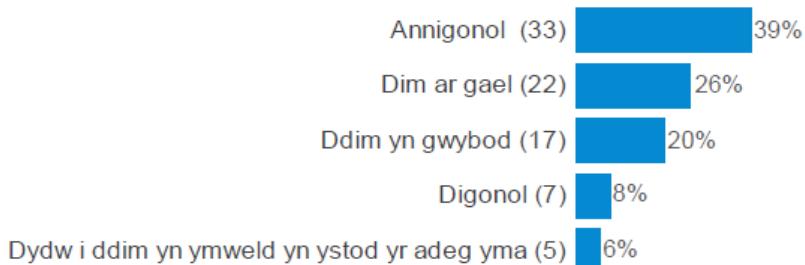
**C5 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm))**



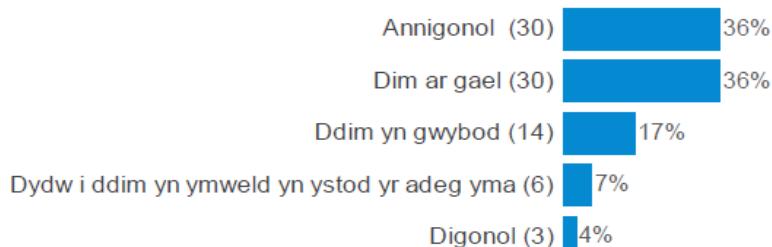
#### C6 Dydd Sul a Gwyliau Banc (Ben bore (cyn 9am))



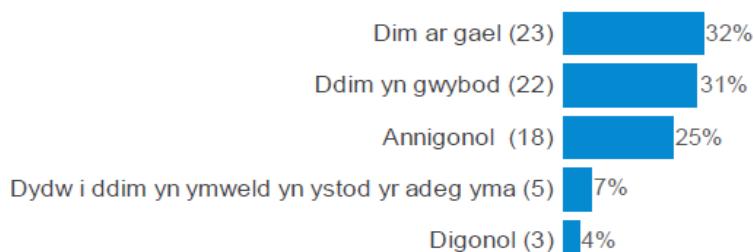
#### C6 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm) )



#### C6 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm))

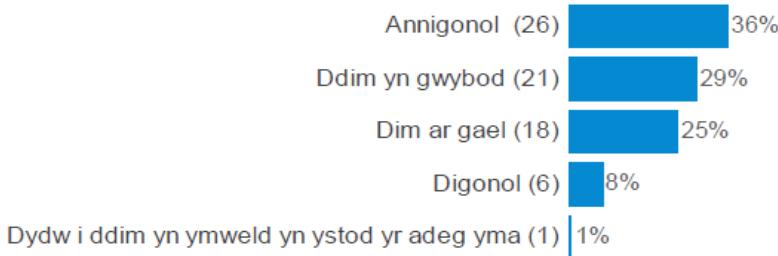


#### C7 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am) )

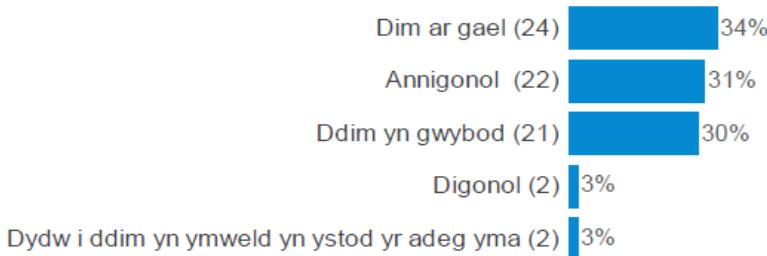


Yn ystod y dydd (rhwng 9am a 6pm)

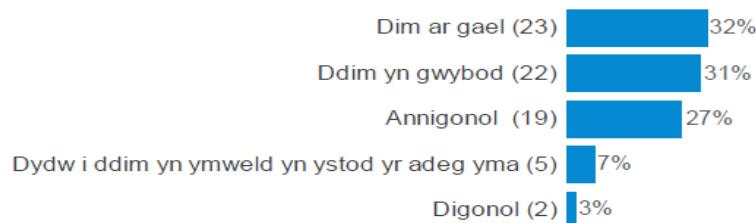
**C7 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm))**



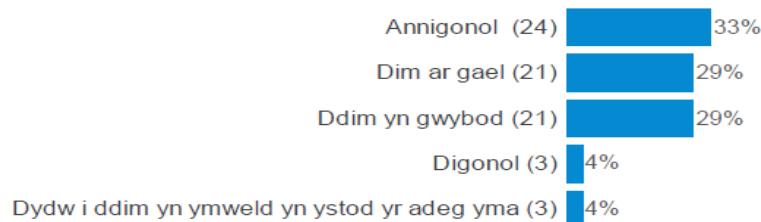
**C7 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm))**



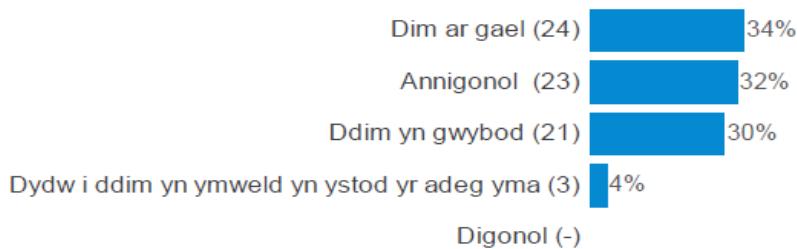
**C8 Dydd Sul a Gwyliau Banc (Ben bore (cyn 9am))**



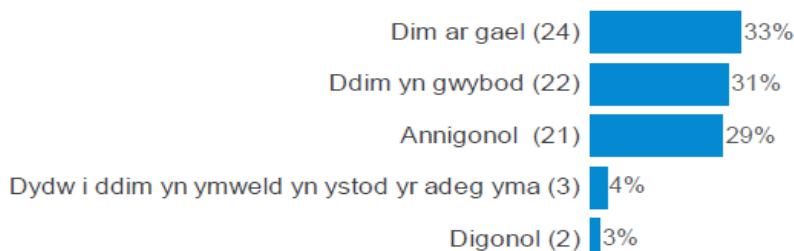
**C8 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm))**



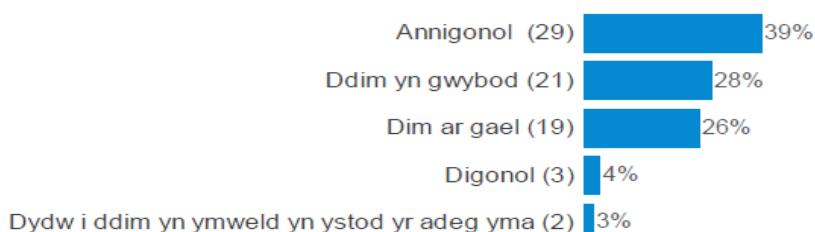
**C8 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm) )**



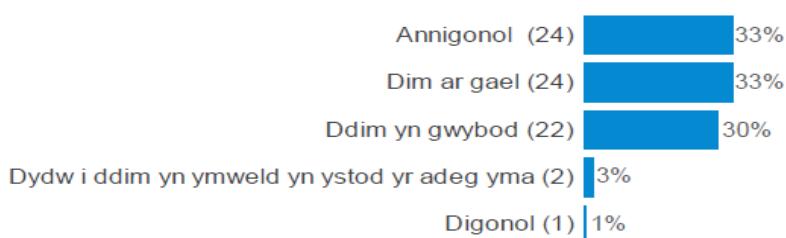
**C9 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am) )**



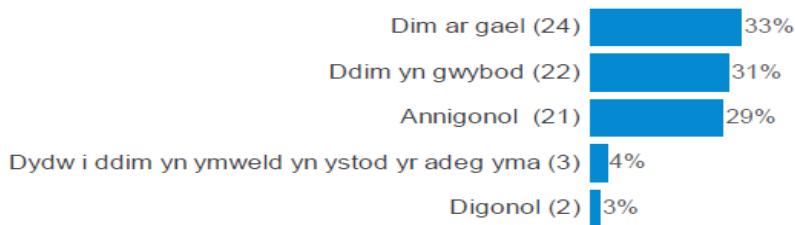
**C9 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm) )**



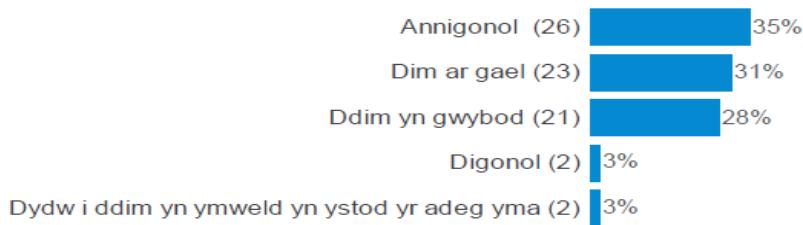
**C9 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm) )**



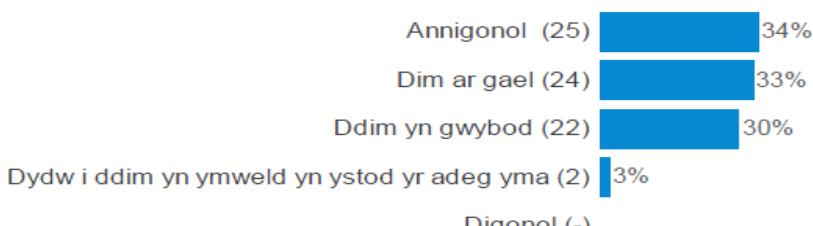
### C10 Dydd Sul a Gwyliau Banc (Ben bore (cyn 9am) )



### C10 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm) )



### C10 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm) )



### C11 Rhowch fanylion am unrhyw gyfleusterau toiled neu newid o ansawdd da sydd ar

**gael yng nghanol y dref neu bentref yr ydych yn ymweld ag ef gan amlaf.**

Marks and Spencer Store, toilets, disabled toilets and baby change available, open during hours of store.

Does unman addas ar gyfer plentyn anabl.

Monk st and Aberdare bus station

None available

There are none. The only ones I know of are St David's Cardiff, Sarn Services and Folly Farm. My child is 11 & is in nappies. It really puts a strain when doing the simplest of things, going out for a meal, shopping etc

No good qualities

### C11 Rhowch fanylion am unrhyw gyfleusterau toiled neu newid o ansawdd da sydd ar

**gael yng nghanol y dref neu bentref yr ydych yn ymweld ag ef gan amlaf.**

Macdonalds or asda is the only place with them. None down the lower end by dominos etc

None that I know of

None

The toilets that are at the top of Victoria square are very good but may not be suitable for wheelchairs etc. The ones by the bus station are ok but very narrow and so are difficult for persons with mobility issues.

The only toilets that are available in pontypridd for the public is next to the lido. This is great if your already around by the lido.

There is toilet in the park with one cubicle but it is at least 5 minutes (depending where you are in the centre) walk from the town centre.

none

I never really know where to use. The private ones are cleanest (market etc). None are suitable though when I go out with my son who needs support.

The only provision in Pontypridd

Insufficient and none available during bank holidays How can visitors to the county borough have access to these when they do not open This reflects badly on the council

There are none

The market has good facilities but charges 20p to use them. I also use the toilet and changing facilities by the play area in the park but only because I have a radar key. It's usually very cold, not very clean and smelly though.

None

There are not any good quality changing facilities within the town.

Toilets ger Lido Pontypridd

Bradley's in aberdare. Public toilets are a disgrace and shops won't let you use the toilet unless you are a customer.

N/A

The main toilet is of good toilet but needs some TLC

Dunraven Street toilets are fine for able bodied people during daytime hours but disabled facilities poor. Only open 9am-5pm

I mainly use the toilets in the indoor market but they aren't open all the time either that or I use Costas but you need to buy something to use them

no issues

doesn't really use them

one outside Treorchy library is good

good that new ones being done at Treorchy library

good one being built next to Treorchy library

Aberdare always very good below Victoria hall

Treorchy library toilets opposite are good

none available but new toilets on the way

none

Market toilets ok bus station facility is ok less clean as the day goes on  
bus station ok

St Catherine's Church Ynysangharad Park Indoor Market

## **C11 Rhowch fanylion am unrhyw gyfleusterau toiled neu newid o ansawdd da sydd ar**

### **gael yng nghanol y dref neu bentref yr ydych yn ymweld ag ef gan amlaf.**

indoor market and Ponty Park facilities are good when open

market facilities are clean but need work

bus station and park facilities are clean

difficult to find use market which is ok

there are no facilities of good quality or good access premenopausal woman need frequent toilet stops

we walk the bypass frequently there are no toilets available on the bypass anywhere. also I walk my dog in the local area if I could go to the toilet during the walk I would walk for much longer. I frequently dash behind the hedge for a wee it is only a matter of time before I get caught. embarrassing that will

be. The Ship Inn has toilets but it is uncomfortable just going in there for a wee as I have to take my dog in there with me as he is a terrier and can't be trusted being tied up. (the pub is not really dog friendly either). The Woodland Walk Garden Centre is not open in evenings when I mostly walk also they do not allow dogs in. The Crown Inn do not let dogs in either in the evenings again its embarrassing to

only go in for a wee. the carpenters and cross in do allow dogs in but again its embarrassing just for a wee

no good toilet facilities or changing facilities in Hirwaun at all

primarily provided by traders in the area like m and s Tesco Llantrisant leisure centre is also useful but a bit far

Penderyn. Community Centre have a disabled toilet and baby changing facilities available but these are presently only available when the centre is open.

Don't know of any changing facility's. But hirwaun has the best public toilets that are available

The privately owned toilet facilities are all there are, which you have to pay for. Although they are trying their best to provide a good service it is not always the best

Only toilet available in town centre is the market toilets that you have to pay for

Garth Owlgyr campus

There are no 'good quality' public facilities. Most pubs & restaurants are decent quality

Penaluna's famous fish and chips high street

Na

Free toilet facilities Sainsbury Supermarket Charged Toilet the Indoor Market Free the Bus Station

Elsewhere you either have to pay like in cafe's or Public Houses

Bus Station Pontypridd

Ty Bach unigol talu i fynd mewn, sydd ar gael drwy'r amser, ac mae'r Ganolfan Hamdden ar gael, ac ar agor oriau cyfleus iawn

There are no good quality toilet & changing facilities. The toilets at bus station are functional, poorly maintained, lacking reasonable hand washing. Hand driers are often not working.

Floors are wet.

The toilets going up monk street are very good.

Market company- clean but closes at 3:30pm not open Sundays. Poorly signposted.

Train/Bus station limited hours.

## **C12 Rhowch fanylion am unrhyw gyfleusterau toiled neu newid o ansawdd gwael sydd**

### **ar gael yng nghanol y dref neu bentref yr ydych yn ymweld ag ef gan amlaf.**

Not aware of location of other public toilets.

Dim lle addas o gwbl

Bus station toilets used my drug takers. Not a pleasant environment. Feels unsafe

Not open early enough on weekends, closed early in the day and not open at all on Sundays or bank Holidays

## **C12 Rhowch fanylion am unrhyw gyfleusterau toiled neu newid o ansawdd gwael sydd**

### **ar gael yng nghanol y dref neu bentref yr ydych yn ymweld ag ef gan amlaf.**

N/A

None available

None available

Unsafe

Opposite Iceland toilets don't have changing facilities.

All of Porth, We could do with a supervised Toilet facility between 7am and 6 pm.

Ynyshir cenotaph

I have not got any young children but I do not think there are any changing facilities in either toilet.

Only toilets that are available are located in the Park which is not sufficient

As a transmale, pre-op, I feel uncomfortable to still have to use the women's toilets. A mixed gender toilet would be more practical for everyone. Also as a parent it would be more

practical to have a mixed gender toilet for when parents have to take their children of the opposite sex into the toilet with them, so no one has to feel uncomfortable.

The market has toilets which charge 20p entrance. They close at 3pm. They are very smelly. I don't know what the kid's changing facilities are like.

toilet by council office lack incontinence pad bin, toilet by bus stops has lock on outside so is unable to be used by those with radar key when locked, also lacks pad bin. I rarely change pads in town as facilities are inadequate

Park. Ok but not great. Need a changing places facility.

The only provision I am aware of in Pontypridd is the market toilet which does have a changing place however as it is the only one the provision isn't great

Only one we have at Bute square needs to be opened earlier and stay open later

Public toilets in mountain Ash are always smelling disgusting and I only have to use them if I'm desperate. I'm a diabetic so public toilets are important.

There are none

The toilets and changing facilities in the public toilets by the park are cold, usually not very clean and smell.

None

There is one toilet that does not have changing facilities. This dwelling is in constant need of repair.

The men's and women's facilities are in different places and can prove inconvenient for people with disabilities.

Toiledau yn orsaf rheilffordd Pontypridd

There are no changing facilities for older children anywhere in rct as far as I'm aware. With two children, one age 7 the other 9, both in nappies it is impossible to change them on baby changing stands or to lift them onto high changing tables. And I won't change them on any toilet floor because they deserve better than that. If we are out and about and they soil we normally try and get straight home and cut our outing short of if that's not possible we have to take the car seats out of the back of the car. Love one of the children to sit in the front seat of the car then lay the other on the back seat to

change them. This is not very nice for them in a public place and not nice in the rain and cold. It's just not acceptable that in 2018 there is no adult changing facilities widely available.

Rct tpulwts by bus station and monk street

Public toilets next to library - small and never see open, no disability/changing facilities accessible as far as I'm aware. Same for the public toilets 2 minutes away has the same issue. Both are small and never seem particularly clean but haven't used for a long time.

The Public toilets in Darran Park are disgusting

Automatic toilet on Tonypandy Square has not opened on the two occasions I have tried it.

## **C12 Rhowch fanylion am unrhyw gyfleusterau toiled neu newid o ansawdd gwael sydd**

**ar gael yng nghanol y dref neu bentref yr ydych yn ymweld ag ef gan amlaf.**

treorchy toilets outside close early

not using any

toilets over bridge from treorchy library not good

no seats no soap not looked after well

not enough public toilets in area unless you go into pubs etc

treorchy toilets don't always have soap

I don't know how people with young children cope outside the library in treorchy, paper on the floor paint peeling off no staff there now and not kept well

can be unclean

cleanliness issues and lack of soap

close too early approx. 6/7pm

needs correcting in treorchy location is away from the main but they are very old  
the market toilets are poor general ambiance feels it affects tourism

market facilities hygiene issues  
closure of facilities opposite train station is a big loss  
poor issues with receiving key to access and lock facility  
market facilities lack of cleanliness access issues with the key  
very poor quality  
nothing available when church hall or community centre is closed  
hirwaun drug paraphernalia have been found behind toilets on floor antisocial behaviour  
toilet rolls been thrown around becomes a meeting place for drug users  
the facilities are limited out of normal trading hours public facilities by Talbot green bus  
station have a  
seedy reputation and I would choose not to use them  
Bus station  
I'm afraid to use the public toilets as they are used by drug users and drug dealers  
Mardy park. Never open  
As far as I am aware there are no other facilities  
Bus station  
Public toilets  
Public toilets o. Monk street and at bus depot  
There is little Public Toilets in Pontypridd Town Centre since your council decided to close  
them only to rely on the private sector  
High Street Pontypridd  
Dim  
Municipal Hall toilets are poor. Tiles are often dirty and quite often lack toilet rolls in each  
cubicle.  
All Ok apart from disabled provision. I wish to take issue with the disabled changing facilities.  
They are totally inadequate. They are a pan in a big room. You need hoists and beds. I am  
happy to help my name is XXXXXXXXXXXXXXXXXXXXXXX We are stuck in the 1950's/  
Days in Taff st- nothing available. No signposting.

**C13 Ysgrifennwch enw'r atyniad neu'r parc yr ydych yn ymweld ag ef gan  
amlaf neu wedi  
ymweld ag ef yn fwyaf diweddar.**

Bronwydd Park.  
Dydyn ddim yn mynd i unlle yn lleol. Does dim lle addas. Mae'n haws mynd i lefydd fel  
Caerdydd neu  
bellach hyd yn oed. Mae llefydd newid addas sef Changing Places ar gael yn rhwydd yng  
Nghaerdydd  
Abertawe a hyd yn oed yn Lloegr.  
DARE COUNTRY PARK  
Museum  
Pontypridd park  
Dare valley  
Aberdare park  
Folly Farm, Tenby  
Folly farm  
Ynyscynon road park no toilets available  
Barry Sidings  
Ynysangharad park  
Aberdare Park  
Pontypridd war memorial Park.  
Ynysangharad Park  
N/a however I do walk through ynysangharad park to get home from bus  
Ynysangharad park.  
Pontypridd Park

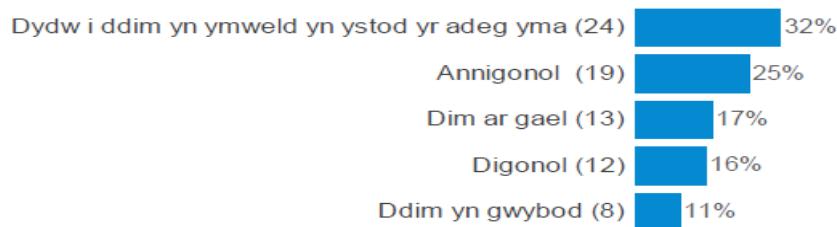
Treherbert  
Caedrawnant in Mountain Ash  
Ynysangharad Park  
Ynysangharad Park, Pontypridd  
Pontypridd park  
Treherbert Park  
Parc Ynysyngharad  
Tynewydd park  
Aberdare park  
N/A  
Darran Park  
King Georges Park Tonypandy  
Ponty Park  
n/a  
Treherbert park  
park and dale theatre  
park in cwmparc  
Ynysangharad Park  
barry sidings  
ynysangharad park, pontypridd  
Darren park

**C13 Ysgrifennwch enw'r atyniad neu'r parc yr ydych yn ymweld ag ef gan amlaf neu wedi ymweld ag ef yn fwyaf diweddar.**

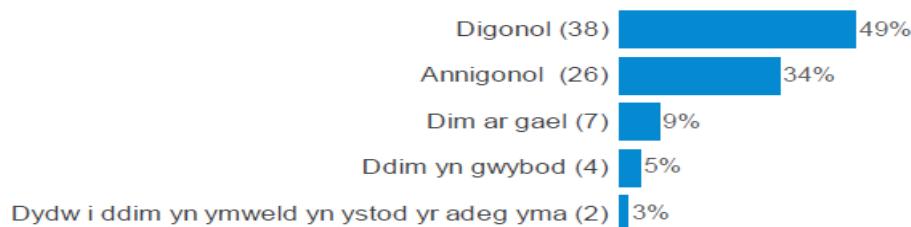
ynysangharad park  
ysyangharad park  
ynysangharad park  
ynysangharad park  
ynysangharad park  
penygraig park  
ynysangharad park  
ynysangharad park  
barry sidings  
ynysangharad park  
dyffryn gardens good toilets and dog friendly  
Aberdare park  
hirwaun  
ponyclun park  
Aberdare park  
Aberdare  
Dare Valley and Aberdare Park  
Aberdare park  
Aberdare Park  
None  
Hirwaun YMCA, Hirwaun Community centre  
Ponty park  
Barry sidings  
Barry Sidings Park  
Ynysyngharad park  
None  
Aberdare park  
Aberdare park, country park  
Ynysangharad Park which has toilet facilities not as many as once was there in the park

Ynysangharad park and lido  
 Tyn y Bryn  
 Ynysangharad Park  
 Aberdare Park  
 Ynysangharad Park  
 Ynysangharad War Memorial

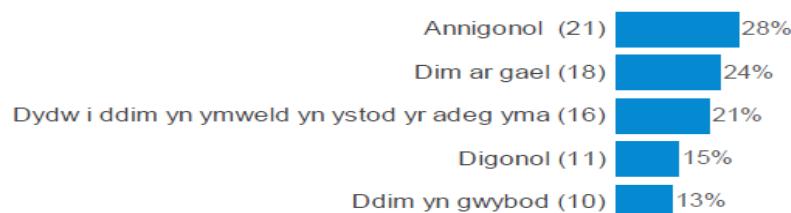
**C14 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am) )**



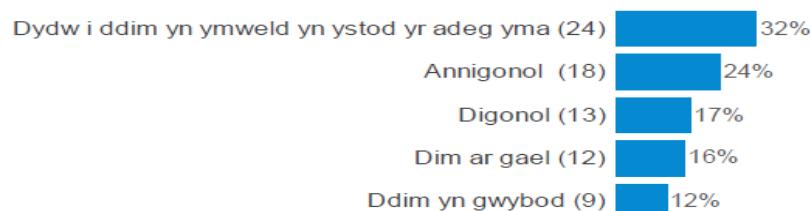
**C14 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm) )**



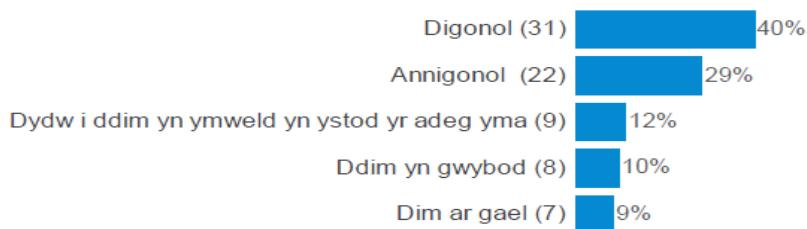
**C14 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm) )**



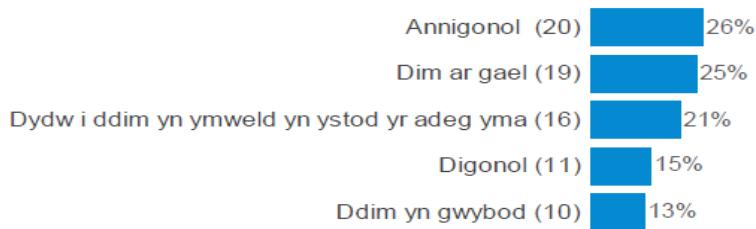
**C15 Dydd Sul a Gwyliau Banc (Ben bore (cyn 9am) )**



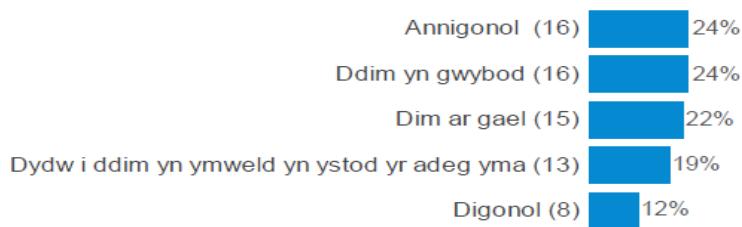
**C15 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm)**



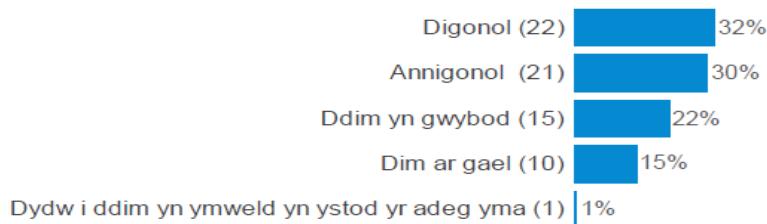
**C15 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm) )**



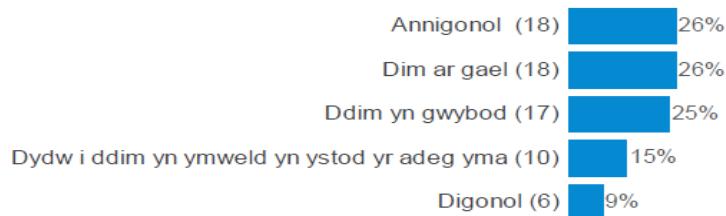
**C16 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am) )**



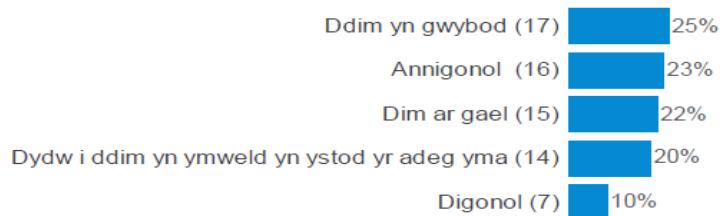
**C16 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm)**



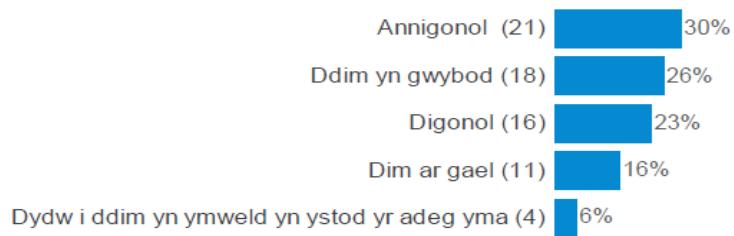
**C16 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm) )**



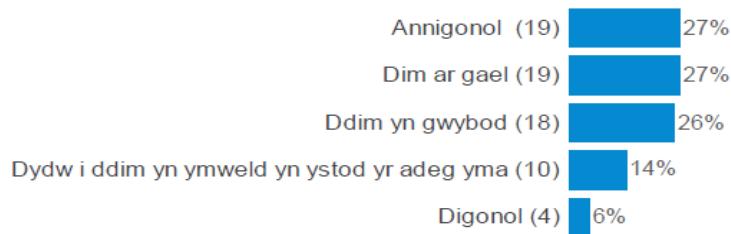
**C17 Dydd Sul a Gwyliau Banc (Ben bore (cyn 9am) )**



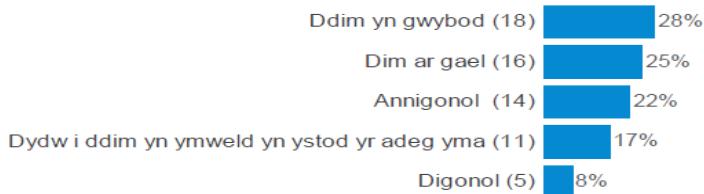
**C17 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm))**



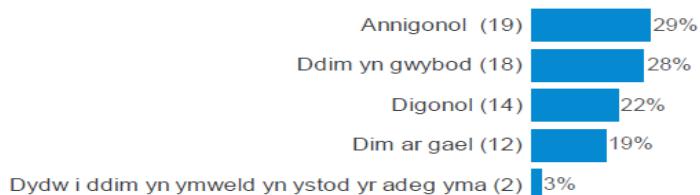
**C17 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm) )**



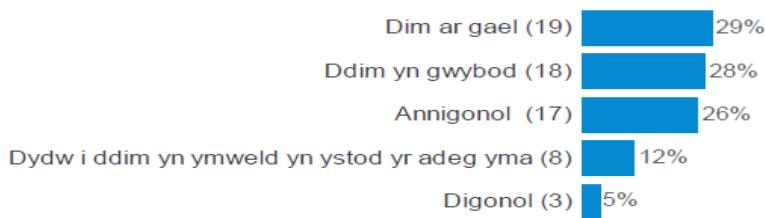
**C18 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am) )**



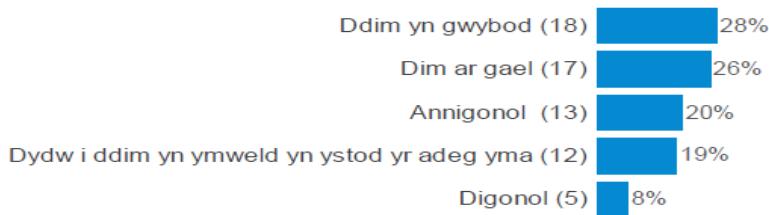
**C18 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm))**



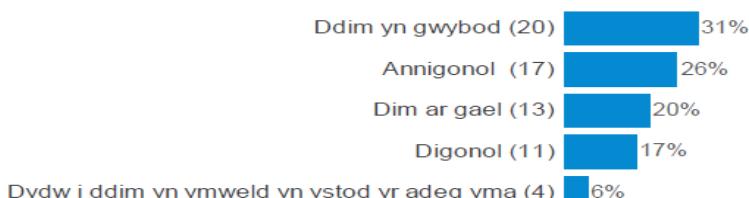
**C18 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm) )**



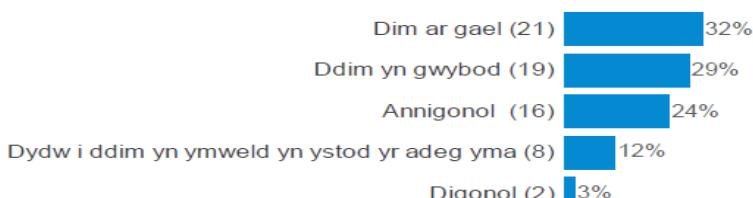
**C19 Dydd Sul a Gwyliau Banc (Ben bore (cyn 9am) )**



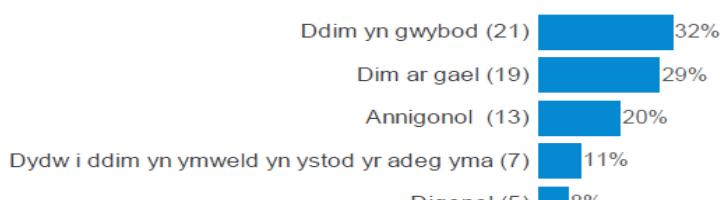
**C19 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm))**



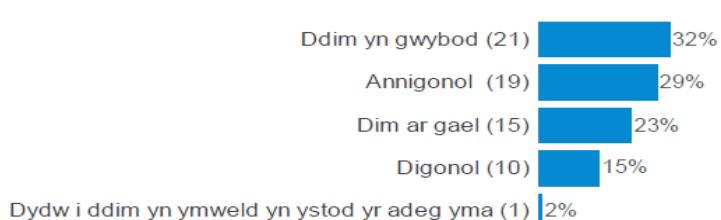
**C19 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm) )**

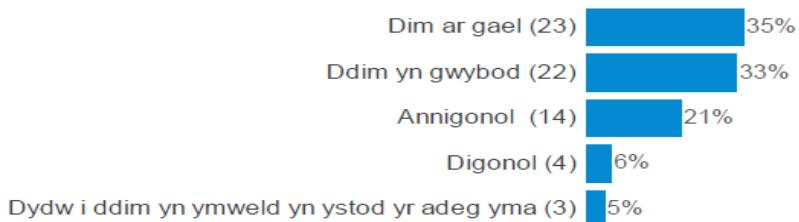
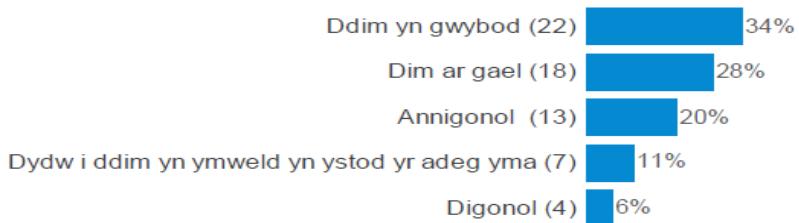
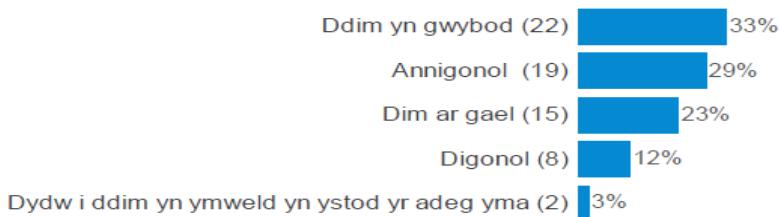
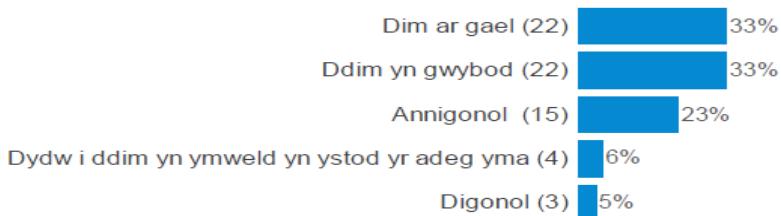


**C20 Dydd Llun i ddydd Sadwrn (Ben bore (cyn 9am) )**



**C20 Dydd Llun i ddydd Sadwrn (Yn ystod y dydd (rhwng 9am a 6pm))**



**C20 Dydd Llun i ddydd Sadwrn (Gyda'r nos (ar ôl 6pm) )****C21 Dydd Sul a Gwyliau Banc (Ben bore (cyn 9am) )****C21 Dydd Sul a Gwyliau Banc (Yn ystod y dydd (rhwng 9am a 6pm))****C21 Dydd Sul a Gwyliau Banc (Gyda'r nos (ar ôl 6pm) )****C22 Rhowch fanylion am unrhyw gyfleusterau o ansawdd da sydd ar gael yn yr atyniad**

**neu'r parc yr ydych yn ymweld ag ef gan amlaf neu wedi ymweld ag ef fwyaf diweddar.**

None - Unsure whether toilets in nearby pool are available for use by members of the public.

Dim yn RhCT

Good toilet provision at Dare country park during Café Cwtch opening times

Lift access and ramp external access

Dare valley is one of the best

Aberdare park toilets are available at park opening times only

Folly farm have good changing facilities for disabled children.

None

The café which is run by a Porth business man

None

The toilets are adequate and are kept to a reasonable standard but there is only one set of toilets by the lake although I understand the second set of toilets at the top of the park are being revitalised

As stated before

The toilets are OK but there is only one cubicle in the men's.

n/a

Using the toilet for myself only, they are adequate.

Although the new café in the park has facilities often it is not adequate for the amount of people who visit the park. The older toilets are not the most hygienic of provisions

None available at Treherbert park. Which reflects badly on the council

No toilet facilities

N.a.

There are no good facilities at Treherbert Park.

Toilets ger Lido Pontypridd

Cafe is nice but expensive

N/A

None available

I am aware that facilities are available at the athletic field but not freely available to the general public at any time

nothing to complain about clean and smells nice

Toilets in ynysangharad Park always appear clean and tidy even on busy events days

good facilities in ynysangharad park

clean open

good facilities if maintained properly

good facilities at cafe

park toilets are good and clean

dyffryn has good facilities and I can take my dog in with me

the toilets at Aberdare park are adequate at one end of the park but not at the top of the park  
Pontyclun football club and Pontyclun rugby club both have changing facilities but these are not available to the public

Don't know

The toilets, although old-fashioned and uncomfortable, serve their purpose.

### **Rhowch fanylion am unrhyw gyfleusterau o ansawdd da sydd ar gael yn yr atyniad**

### **neu'r parc yr ydych yn ymweld ag ef gan amlaf neu wedi ymweld ag ef fwyaf diweddar.**

Private Café Toilets .

Not visited recently

They are situated mainly around the Lido

Toilets adjacent to children's play area

Y Ganolfan Hamdden yn rhan o'r parc, a'r ty Bach talu ddim yn bell

The toilets at the rear of café are reasonable BUT only available when café is open.

We are hoping for a complete upgrade soon. Also the top toilets near Park Lane will be open soon if corporate estates can pull their finger out. We have been waiting months I understand.

Lido excellent provision but only when open

### **C23 Rhowch fanylion am unrhyw gyfleusterau o ansawdd gwael sydd ar gael yn yr atyniad neu'r parc yr ydych yn ymweld ag ef gan amlaf neu wedi ymweld ag ef fwyaf**

### **diweddar.**

Old public toilets locked and before that in poor state.

None that I recall

N/A

N/A

Some of the park equipment is worn

Public benches, Lake full of weeds, Road icy in winter for walkers.

Toilets are dirty

Toilets are basic but not sure if they have any changing facilities

Dirty toilets in poor state of repair

As stated before

n/a due to low expectation of facilities i tend to wait until I get home to change incontinence pads

When I used to use baby changing, these were only available in the park keepers hut which wasn't always manned. Not sure what it's like now. When I take my son to the park it's difficult. He goes into the mens, but I'm not sure he's safe in there. When I use the ladies, I leave him standing outside.

I'm never sure that he'll be there when I get out. If there was a disabled toilet we could go in together, but even then I wouldn't get any privacy.

See above

None available

No toilet facilities

Toilets are cold, unclean and smell.

N.a.

The toilet facility at Treherbert Park is appalling. It is 1 outside toilet that smells, is full of leaves and old fashioned.

Dim

N/A

none available

The Toilets in Ponty park are quite bad on times and are not properly cleaned or supplied with handwash and toilet paper

vandalised and not in good condition no signs for people to show which is which  
poor only one available in the park

**C23 Rhowch fanylion am unrhyw gyfleusterau o ansawdd gwael sydd ar gael yn yr atyniad neu'r parc yr ydych yn ymweld ag ef gan amlaf neu wedi ymweld ag ef fwyaf diweddar.**

park toilets get busy and not cleaned sufficiently

dyfryn runs out of toilet roll regularly

toilets at the top of the park look awful and are in need of refurbishment I would not use them  
no facilities in the park when building is closed

non available

Main toilet out of date, no soap dispenser, poor dryer. No changing facility. Disabled always locked.

Not enough toilets in Aberdare park, dirty, damaged and smelly

They are in need of modernisation and to be kept at a higher standard of hygiene

Don't know

baby and adult changing facilities are not good enough

As above

Those toilets that you closed

N/A

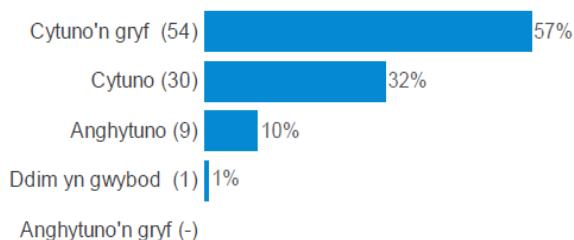
Dim

Toilets in Bowls Pavilion very poor.

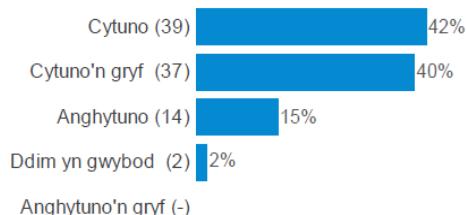
Please see my previous answer. The baby changing bed in the gents was destroyed.

Lack of availability - Very limited hours.

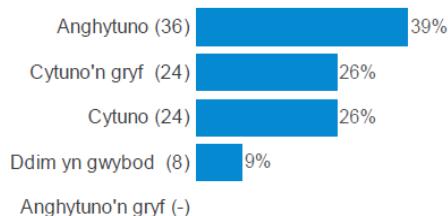
**C24 Gan feddwl am fwrdeistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Does dim digon o gyfleusterau**



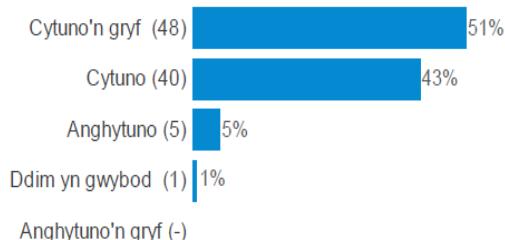
**C24 Gan feddwl am fwrdeistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Dydy lleoliad y cyfleusterau ddim yn gyfleus )**



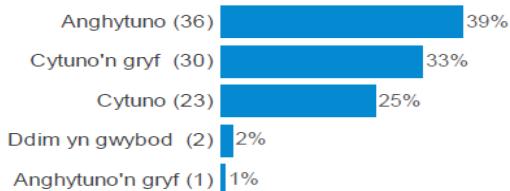
**C24 Gan feddwl am fwrdeistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Dydy lleoliad y cyfleusterau ddim yn ddiogel )**



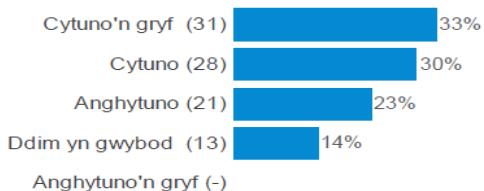
**C24 Gan feddwl am fwrdeistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Does dim digon o wybodaeth am ble mae'r cyfleusterau wedi'u lleoli )**



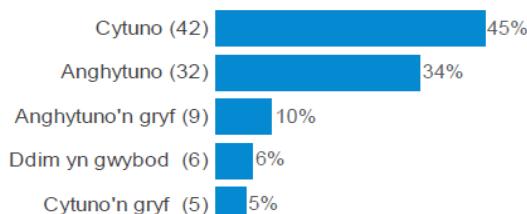
**C24 Gan feddwl am fwrdieistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Mae diffyg cyfleusterau wedi fy atal rhag ymweld â rhai lleoliadau )**



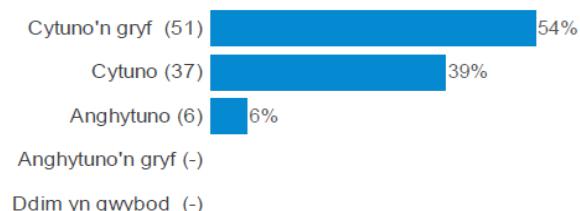
**C24 Gan feddwl am fwrdieistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Dydy'r cyfleusterau ddim ar agor ar yr adegau rwyf eu hangen )**



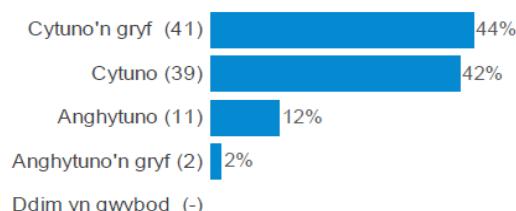
**C24 Gan feddwl am fwrdieistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Mae glendid y cyfleusterau yn dda'n gyffredinol )**



**C24 Gan feddwl am fwrdieistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Dylai defnyddio toiledau fod yn rhad ac am ddim )**



**C24 Gan feddwl am fwrdieistref sirol Rhondda Cynon Taf yn ehangach, nodwch a ydych yn cytuno neu'n anghytuno â'r datganiadau canlynol: (Dydw i ddim yn hoffi defnyddio toiledau mewn siopau neu fwyta'i oherwydd rwy'n teimlo bod angen i mi brynu rhywbeth )**



## **C25 Rhowch fanylion am unrhyw faterion penodol am y ddarpariaeth o gyfleusterau**

### **toiled neu newid ym mwrdeistref sirol Rhondda Cynon Taf.**

Dylair cyngor ystyried sawl man changing places. Mae person anabl yn gallu bod o unrhyw oedran.

Sut fasech chi yn hoffi newid cewyn eich plentyn ar lawr budur. Plentyn sydd methu gwneud dim byd

iddi hi ei hun ac yn llwyr ddibynu ar rhiant neu ofalwyr iw helpu. Mae angen lle diogel gyda cyfarpar

pwrpasol arbennig ar gyfer symud person. Mainc sydd yn codi fyny ac i lawr. Edrychwrch am changing

places ar y we. Mae hyd yn oed amgueddfa Sain Ffagan Amgueddfa parc cathays ac canolfan

milenniwn a hyd yn oed yn canilfan ymwelwyr y cynulliad8 gydar fath lefydd. Felly yn anffodus fel teulu

dydyn ni ddim yn gallu gwario amser ar stepen drws. Mae hawl gan bawb fynd am dro. Mae hawl gan

bawb i gael eu trin gyda urddas.

Monk Street toilets have been revamped, but often have been vandalised with no toilet paper and with the paper holder stolen.

None

None available

There are far too little in tonympandy the ones you can pay for by tonympandy job centre are never working

Because the conveniences are not manned they are being vandalised because there is no deterrent.

## **C25 Rhowch fanylion am unrhyw faterion penodol am y ddarpariaeth o gyfleusterau**

### **toiled neu newid ym mwrdeistref sirol Rhondda Cynon Taf.**

A lot of the public toilets I have come across tend to be run down, paint peeling off the walls and the locks on the doors don't work. The toilets in Darren park, Ferndale are really bad, the taps don't even work, the walls are disgusting and they also smell really bad. You can smell the toilets from the astro turf some days.

Ponty town centre is busy and there is only one toilet. This charges 20p entrance and closes at 3pm. I know elderly and disabled people who don't visit the town centre due to the lack of facilities.

incontinence pad bins in all disabled toilets, where possible toilets should have changing area suitable for older child/adult in disabled toilets, better signposting of where toilets exist and level of facilities

available in toilets. Provision of gender neutral toilet spaces with single access to make area more accessible to those who are gender non-conforming or trans individuals who do not feel comfortable using facilities of their gender due to risk of confrontation and who obviously should not be forced to use toilets of gender assigned at birth. Gender neutral facilities would also be safer for single families where child is older but of different gender than parent. provision of sanitary bins in male toilets for use by trans males

In Pontypridd town and park, there needs to be signposts. When you get to one you need to be sure it is open, and clean and safe. There also needs to be baby changing available for men and women.

Also good quality toilets for those with disabilities.

My husband is disabled and one of his issues are that he needs to access toilet facilities to enable him to use a toilet and catheterise. He no longer goes to Pontypridd because the disabled toilet is closed

and there is no where else to go. He will only go to outlets because they will have the available toilet facilities. I feel we should invest in better toilet provisions in Pontypridd if we are serious in investing in increasing the footfall of local people and visitors. We need to ensure that there are adequate facilities to encourage a diverse range of people to shop, dine and visit places such as the park.

None open early or stay open late this I believe reflects badly on the council. However, ask for volunteers to open them early and close late with the council providing staff to clean them during the daytime.

Just not enough

Abercynon needs a public toilet instead of the Superloo which never seems to work  
Toilets should be open as early as possible and closed as late as possible especially during the summer months. They should be visited regularly and replenished with paper regularly.  
The key for the disabled toilet should be kept locally and a notice stating where the key is located should be placed on the door.

Mae angen ail agor y toiledau ger Ty Sardis.

Just aren't enough.

There's never toilet paper in the ones in aberdare park and the taps don't always work and the

handyer hardly ever works. Disabled and baby changing facilities are disgusting there and I wouldn't change a child in there.

N/A

Pontypridd Town Centre sadly lacking in facilities

Mainly that the toilets aren't clean and that there aren't enough of them located around RCT in Cardiff they have an abundance of facilities within a reasonable location to the shops elderly people need toilets shortage of toilets in treorchy one by stag then bridgend square in pentre closing them all the griffin pentre hill gone

many toilets are locked at random times more disabled facilities needed

not a complaint - could add a 20p charge and use that money to maintain and clean it

why is disabled toilet locked a lot bustation padlock

they can feel unsafe depending on time of day

## **C25 Rhowch fanylion am unrhyw faterion penodol am y ddarpariaeth o gyfleusterau**

### **toiled neu newid ym mwrdeistref sirol Rhondda Cynon Taf.**

concerned the tourists coming into the town with no signs

young people feel intimidated using public toilets especially when on their own  
would like facility opposite sardis house to be reopened

problem in ponty library people expect to use staffs private facilities but staff have to clean cleanliness and not enough provisions

loss of facilities opposite train station is an issue general lack of disabled facilities for those who cant walk far to open up facilities in libraries to public and in public buildings  
more disabled facilities required

lack of facilities does not encourage people to visit town centres

will not use toilets in hirwaun because of drug users

nothing available no facilities between hirwaun and penderyn

see question 12

Top of aberdare Park toilets closed permanently but new sign indicates they are open! Could cause some difficulties

There are no public changing places in Rhondda cynon taf

Never open

Need to be more accessible. Hirwaun toilets do not have disabled or baby changing facilities. Lack of toilet paper. Hand dryer doesn't work. Very cold in winter. Not open all day  
Of find used needles, dirty, lack of toilet paper.

Baby changing facilities are inadequate. Toilets are too old-fashioned.

There is none in the town centre

Could there be a sign out up in shops or restaurants to say public toilet available

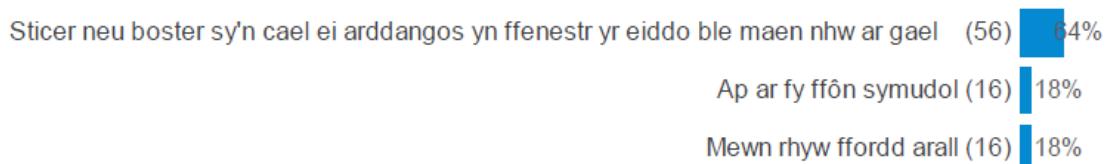
To adopt a policy of closing toilets particularly in Town Centres you are sending the elderly and disabled people out of towns and into large out of town stores. That is not good news for our town centre shops who are struggling to compete in the modern world of internet shopping sites. You are well aware of that statement you need to provide quality free Public Toilets because surveys in the past in Pontypridd over toilets got a poor response from the private sector. We should not have to creep into cafe's or Public House which you have to whether or not buy something in order to use the

toilet facilities. Hope you can rethink current policies on toilets because it used to be a service.

Toilets need to be cleaned daily. Toilet rolls and liquid hand soap topped up daily. Hand driers in good working order or paper hand towels provided.

Disabled facilities not available. RCT are well behind other areas. I have been told a thousand 'changing places' in the UK and only 1 in RCT and that is in Asda Tonypandy. The busy town centre. Taff St has no provision once market is shut and bus station early. Urgently need in centre for evenings in particular.

**C26 Beth fyddai'r ffordd orau i chi ddarganfod ble mae'r cyfleusterau toiledau a newid agosaf wedi eu lleoli pan fyddwch chi allan?**



## Nodwch

Y ddau uchod a gwefan. Cyfryngau cymdeithasol.

Clear Pointing Signs at strategic areas such as Victoria Square

Sign posted

Sign posts in prominent locations could arrangements are made for use of toilets in pubs cafes etc

a street sign.

A toilet map which could be displayed in town and converted to an app as well

Adequate signage would be great Not everyone has access to a mobile phone

Just going and buying something from a cafe to use their loo.

Facebook, Twitter, posters, RCT website and all available media.

Arwyddion yng nghanol y dre

Road signposts

Clear street signs

Stickers and posters and also signs directing you in main areas like train stations car parks etc

a map showing the area with the location of facilities

put in local paper

Signposts

minimum size and colour that stands out

and an app on the phone

and app

and app

educating shoppers on where facilities are so they can support visitors

signs to direct you to toilets

signs directing you to toilets

signs to direct you to nearest toilet  
a sign post route  
and an app  
Government website  
Good old fashioned sign posts  
Rctcbc website, app on phone  
Clear signage  
Arwyddion gwybodaeth  
Facebook etc  
Both of the above options  
Both of the above

**C27 Os ydych yn teimlo bod eich ymateb i'r arolwg hwn wedi'i ddylanwadu (yn gadarnhaol neu'n negyddol) oherwydd unrhyw un o'r canlynol: eich tarddiad ethnig, rhyw, oed, statws priodasol, cyfeiriadedd rhywiol, anabledd, ailbennu rhywedd, cred neu ddiffyg cred, defnydd o'r iaith Gymraeg, iaith Arwyddion Prydain neu ieithoedd eraill, cenedligrwydd neu gyfrifoldeb dros ddibynyddion, rhowch fanylion isod.**

Gender - Female. No option of urinal and at times may require toilets due the need to change/access sanitary items.

What an useless, irrelevant question. This is PC gone mad

Dementia friendly environments should be available to all

N/A

N/A

Gender-reassignment and a parent

gender identity - genderqueer, disability -mobility and continence issues, parent of trans child, single

parenthood (no less of issue due to age of child)

My son has learning disabilities. He is now age 13 and it's awkward for him to come into the ladies with me. Up until aged around 9 he wore nappies and was too big for baby changing facilities. We have a radar key but don't tend to carry it around. When we are out and he needs to go, I don't have much time to find somewhere. This limits where I go. Eg, I stopped going to Barry Sidings when I was led to believe the toilets were closed. We can't take a risk. Disability and age

No I believe the council should provide facilities for the general public 7 days a week.

I am diabetic so sometimes need toilet facilities urgently

No none of the above.

A family member is disabled and requires the use of a wheelchair. Almost all toilets for disabled aren't big enough for wheelchairs. Hoists are also required as they grow to be adults.

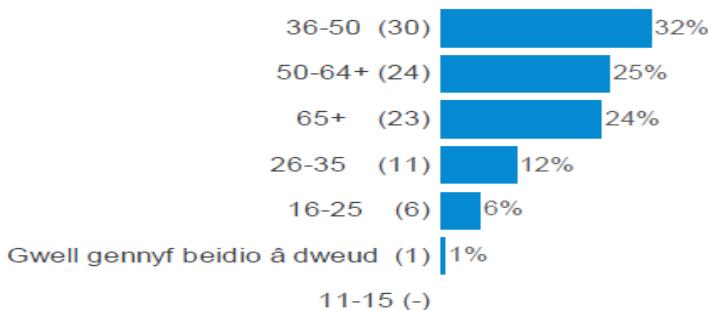
No

n/a

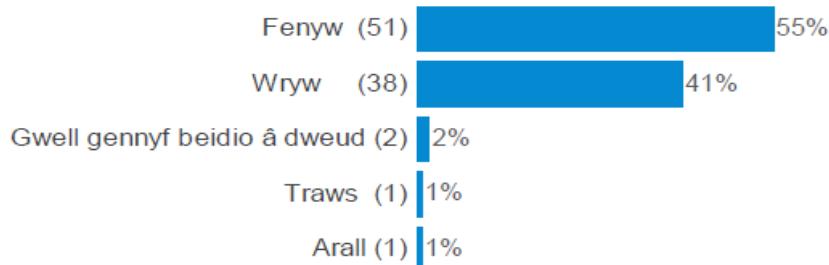
No

None at all

### C28 Rwy'n



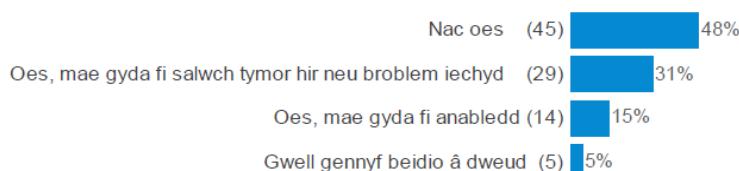
### C29 Rwy'n



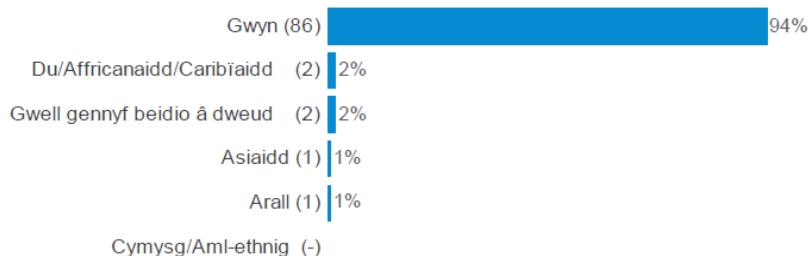
### Nodwch

gender non-conforming (genderqueer)

### C30 A oes gyda chi anabledd, salwch tymor hir neu broblem iechyd? (Dewiswch bob un sy'n berthnasol)

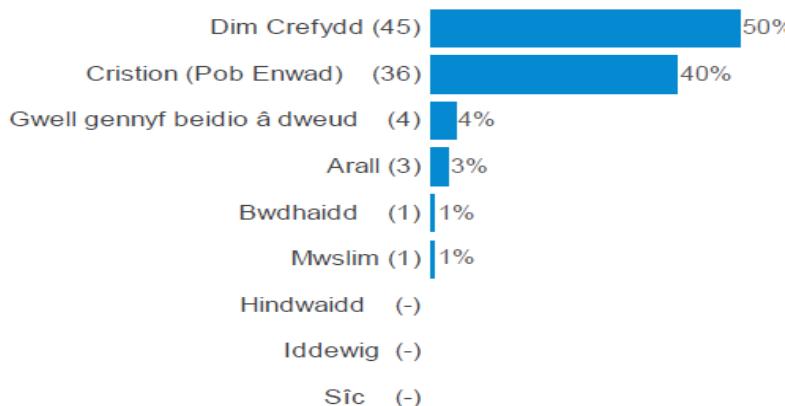


### C31 Beth yw eich ethnigrwydd? (Dewiswch un yn unig)



### Nodwch

What is the relevance of this question to toilet requirements. Cease this PC madness  
Why is this relevant??

**C32 Beth yw eich crefydd neu gred? (Dewiswch un yn unig)****Nodwch**

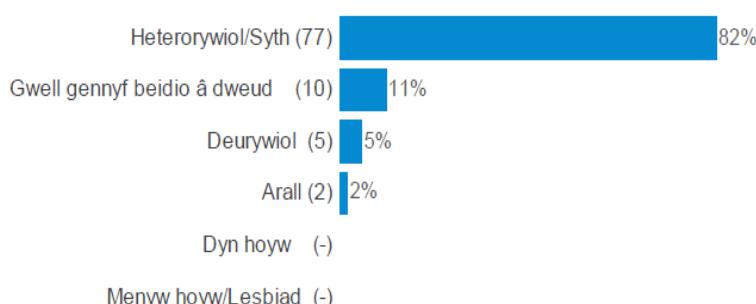
Again what is the relevance of this question

Secular Buddhist

pagan

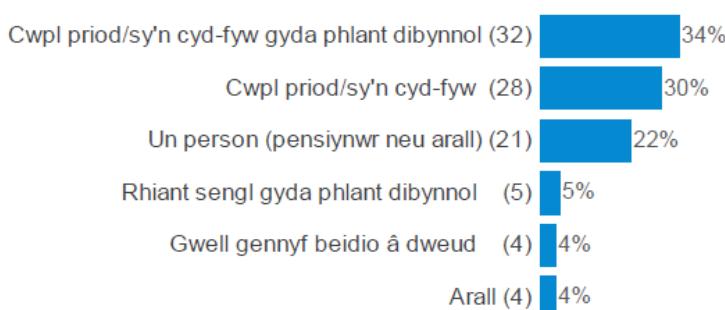
Why is this relevant??

Spiritualist

**C33 Beth yw eich cyfeiriadedd rhywiol? (Dewiswch un yn unig)****Nodwch**

Normal bloke with normal biological desires

Why is this relevant??

**C34 Cartref (Dewiswch un yn unig)****Nodwch**

lives at home with nan and carer

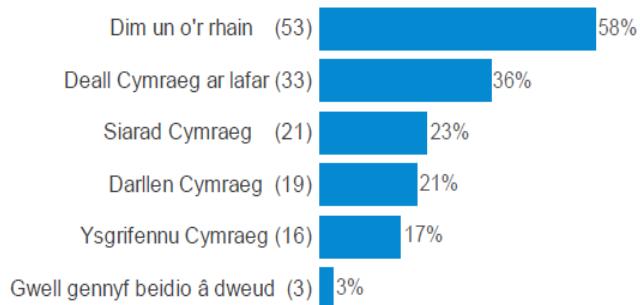
with family

lives with family

inlaws live with us

my teenagers live with me mostly

**C35 Ydych yn gallu deall, siarad, darllen neu ysgrifennu yn Gymraeg? (Dewiswch bob un sy'n berthnasol)**



**Nodwch**

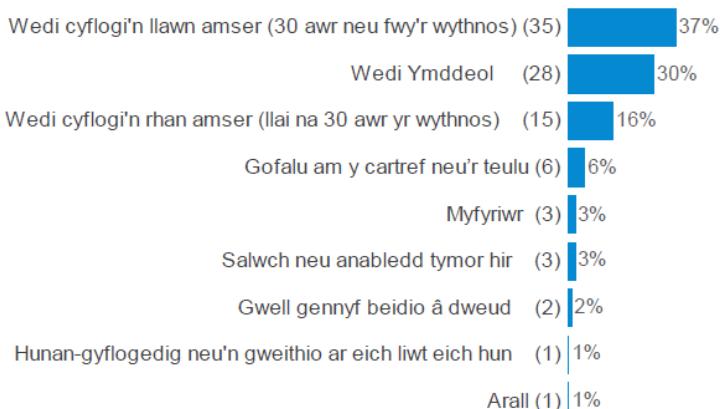
At a beginner level.

Partial

**C36 Beth yw eich prif iaith? (Dewiswch un yn unig)**



**C37 Statws Cyflogaeth (Dewiswch un yn unig)**



**Nodwch**

Rhan amser ac yn gofalu am aelod o'r teulu

I don't know why this is important

**C38 Cod Post**

CF40 2XX

CF72 9FZ

CF44 0TQ

CF39 0EY

CF44 7PA

CF44 8NF

CF38 2LG  
CF39 9YA  
CF40 2NS  
CF39 9YA  
CF37 5RT  
CF44 8HW  
CF37 2LT  
CF43 3ND  
CF37 4LE  
CF37 1LS  
CF37 1NW  
CF37 1JD  
CF42 5BG  
CF45 4AN  
CF45 4TR  
CF37 2RU  
CF39 9UU  
CF42 5HB  
CF37 5PQ  
CF38 1HR  
CF44 8TT  
CF42 6LU  
CF40 1BY  
CF42 6TB  
CF40 2DA  
CF42 5RE  
CF41 7SG  
CF42 5PR  
CF42 5HA  
CF42 6LD  
CF42 6NY  
CF39 9SA  
CF37 2NY  
CF42 5LT  
CF42 5BT  
CF43 4RD  
CF38 1DE  
CF37 5NW  
CF37 4PY  
CF37 4NF  
CF39 9TH  
CF38 1PX  
CF37 4PS  
CF41 7HQ  
CF40 1HN  
CF37 1NB  
CF40 2NE  
CF37 1EN  
CF37 1BS  
CF37 4DU  
CF37 1SZ  
CF37 3NY  
CF37 5BN  
CF38 2TP  
CF44 9PD

CF44 9NZ  
CF44 9SL  
CF44 9JP  
CF44 9QG  
SA11 5PB  
CF43 3NS  
CF38 1UQ  
CF37 1EW  
CF37 4NE  
CF44 9SW  
CF44 8EY  
CF44 6ED  
CF37 4PQ  
CF39 8PH  
CF34 4PS  
CF44 9PY  
CF37 1TQ  
CF37 2EL

## **Atodiad 4 – Canlyniadau'r Ymgynghoriad Cyhoeddus**

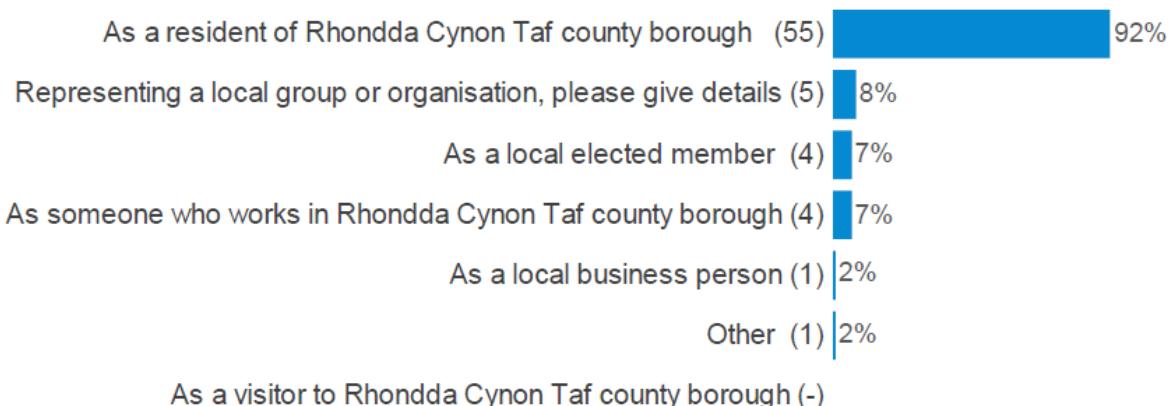
### **Ymgynghoriad – Strategaeth Toiledau Lleol**

Cafodd yr adroddiad yma ei lunio ar 30/04/19. Cwblhaodd 60 o atebwyr yr holiadur yma.

Mae'r adroddiad yma wedi cael ei hidlo i ddangos atebion 'Pob Atebwr'.

Mae'r siartiau canlynol wedi'u cyfyngu i'r 12 prif god. Mae rhestr i'r 100 rhes ddiweddaraf.

#### **Q1 Please indicate your interest in this consultation: (Please select all that apply)**



#### **Other:**

asperations

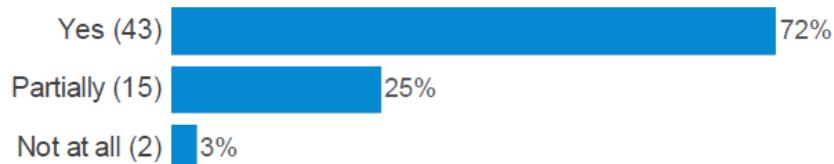
A member of a number of groups, one being 50+

Running community and those who enjoy life outdoors

Your Pontypridd Business Improvement District

member of Taff Ely 50+ forum, citizens Cymru, Mu. OAP group

#### **Q2 Do you feel that the strategy provides clear information to help understand why the actions proposed in the strategy are necessary?**



### If partially or 'not at all' please tell us why:

Lack of clear information

From the survey Pontypridd is the most visited town in Rhondda Cynon Taf, yet has only one set of free public toilets, its better than none, but not adequate for town this size. If we are to make the most Pontypridd new developments and make it an attractive place to come to shop, visit and do business then basic facilities like toilets, baby changing and disable toilets and changing are a must.

I am of the opinion that public conveniences should be provided by the borough council. Local businesses and other concerns cannot be expected to provide these facilities especially for disabled people. The residents of the borough pay their council taxes and should expect these facilities to be provided for the well-being and health of all living in the borough.

I have only seen anything about this on-line, perhaps the people more likely to need the facilities are not able to access this information

### Q3 Do you agree with the actions under Objective 1 to enhance and maximise the use of existing facilities?



### If partially or 'not at all' please tell us why:

There needs to be more public toilet facilities besides updating existing ones

If private business grant the use of their toilets what problems could they have regarding disabled access and hygiene?

Needs to be enhanced

DONT BELIEVE THERE ARE ENOUGH PUBLIC TOILETS IN RCT

Current facilities are either closed OR close early. Café facilities do not always like use of their toilets without being a customer. Plus facilities need updating.

A number of facilities no longer exist

Why should local business/ private sector end up covering the cost of providing toilets with the costs involved with the money they already pay to the council

The provision of baby changing facilities is not always a good option as disabled toilets are designed to accommodate the needs of disabled people not for changing babies. The use of some baby changing equipment would be detrimental to a disabled person if it restricts the amount of room and access in the disabled toilet. Therefore some disabled toilets would not be suitable for this duel purpose and should be separate.

There does not seem to be a plan to increase the opening hours of existing public toilets.

There should be improved opening times for the toilets in Pontypridd town centre – 8am-6pm Monday- Saturday for the bus station toilets. In addition the Sardis Road toilets should be re-opened and have them open 8am-6pm Monday-Saturday too or alternatively provide new permanent public toilets at this end of the town centre. In addition in seeking to improve awareness and information on public toilets, as well as information online there should better physical signage to existing public toilets in Pontypridd town centre The toilet logo sticker on council run buildings and other businesses is a good idea and needs to be promoted well

**Q4 Do you agree with the actions under Objective 2 to promote additional, appropriate and accessible facilities?**



**If partially or 'not at all' please tell us why:**

Toilets open at night could become used by drug users and be unsafe and vandalised  
As stated above.

All very well using local council offices when most are only open 9-5 Monday-Friday what  
about people out in towns on the weekends or evenings

As responded to for Objective 1. The provision of baby changing facilities is not always a  
good option as disabled toilets are designed to accommodate the needs of disabled people  
not for changing babies. The use of some baby changing equipment would be detrimental to  
a disabled person if it restricts the amount of room and access in the disabled toilet.

Therefore some disabled toilets would not be suitable for this duel purpose and should be  
separate.

It is good that there is willingness to explore the provision of additional public toilets and as  
highlighted above, additional permanent toilets at the top end of Taff Street and close to the  
train station should be provided - that are open from 8am and also open late to improve  
safety and reduce pollution of the environment at night time and to support the night time  
economy in Pontypridd. The objective to improve toilet provision close to night time  
gathering points is good and is particularly relevant in Pontypridd as highlighted above.  
However as detailed, permanent toilet provision in the town centre for the night time should  
be provided rather than only during a few times in the year.

**Q5 If you think that there is anything missing from the objectives and  
supporting  
actions, please tell us:**

no

I think it has been covered but there is great concern about changing facilities for  
handicapped adults and older children

More facilities need to be made available, far to many towns and villages lack this basic  
facilities

Both these objectives are good, as I am part of an ageing population I understand the need  
for toilet facilities to be made available where they are most needed.

Possible use of social media to ensure members of the public gain access to availability on  
toilets immediately, instead of having to wait on website updates.

More facilities for young mothers and babies, plus people with disabilities. Current areas  
very poor and few.

Working with what is currently available is important, there are many 3rd sector  
organisations that allow access to toilets this could be mapped and also help to ensure they  
are accessible and also if they are damaged could be provided.

Pontypridd library does not have a toilet for public use only a staff toilet

Look at renumerating local restaurants, bars, shops and cafes to allow members of the public to use their toilet facilities.

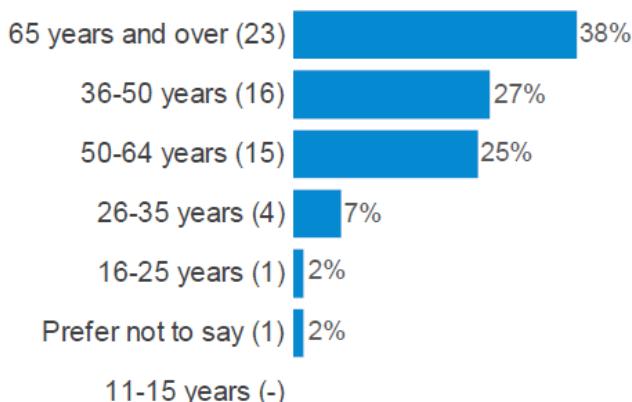
Normally in disabled toilets assistance alarms are installed for individuals requiring help/assistance.

Are these alarms registered to a central location for monitoring/assistance purposes? How would a disabled person receive the help they need if the toilet was in a more remote location where there were few people around?

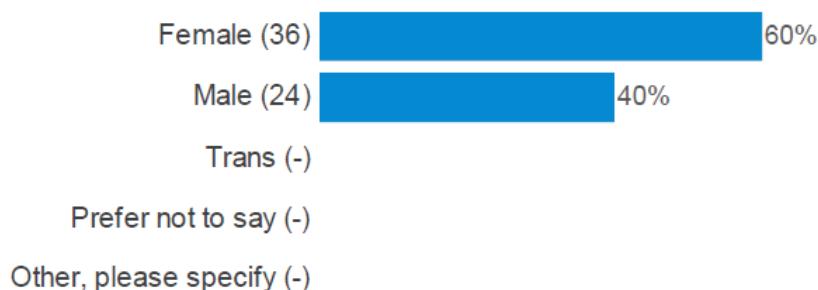
**Q6 If you feel that your response to this survey has been influenced (positively or negatively) because of any of the following: your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief , use of Welsh language, BSL or other languages, nationality or responsibility for any dependents, please give details:**

no  
No.

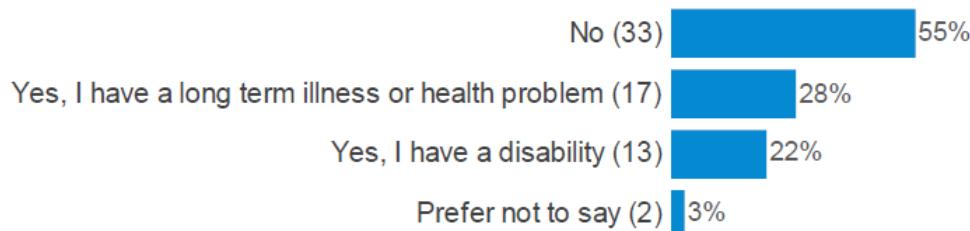
**Q7 I am aged:**



**Q8 I am:**



**Q9 Do you have a disability, long-term illness or health problem? (Please select all that apply)**



**Q10 Postcode:**

CF426RT  
CF453TN  
CF42 6PB  
CF44 9NG  
cf37 5rg  
Cf37 1jl  
Cf39 9uu  
CF449UG  
CF45 4TR  
Cf38 1hr  
CF44 8RS  
Cf40 1BY  
CF425HB  
CF44 6LH  
CF399TE  
Cf37 5pu  
CF44 6PP  
CF40 2QD  
CF44 7LT  
Cf38  
cf373bd  
CF 44 6LT  
Cf372pu  
cf390nd  
CF72 8RY  
CF39 9TS  
cf37 2aa  
CF37 4LP  
Cf37 5rt  
CF37 2RF  
CF37 5AR  
CF41 7RD  
Cf37 1bz  
Cr37  
cf45 4tg  
CF37 1QJ  
CF37 2RA

CF39 9tp  
CF45  
CF42 6EE  
CF399SA  
CF39 0EY  
Cf44  
CF38 1NL  
CF37 2RS  
CF44 6ET  
CF38 1DQ