RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL MUNICIPAL YEAR 2013-2014

CAPITA GLAMORGAN CONSULTANCY JOINT COMMITTEE

29 January 2014

REPORT OF: lan Walsh Technical Director, Capita Glamorgan Agenda Item No. 3

Progress of the Community
Benefits agenda of the Capita
Glamorgan Joint Venture
Company

PURPOSE OF THE REPORT

To provide the Joint Committee with a summary of progress of the Community Benefits agenda of the Capita Glamorgan Joint Venture Company

A commentary will be provided at the Committee Meeting on the information contained therein.

RECOMMENDATION:

Members are requested to note the content of this report.



Capita Glamorgan Joint Committee To be held at the Offices of Rhondda Cynon Taff CBC, Clydach Vale on 29th January 2014

Community Benefits Update

Right to Read Program

We continued to support Heol-Y-Celyn Primary School, Rhydyfelin with the Right to Read Programme, providing assistance with reading skills, until July 2013. Five volunteers read to a total of 15 children. There have been some disruptions due to weather and illness of pupils, but the programme is seen as positive by the school.

In September 2013, a change of school was agreed and four volunteers commenced reading at Hawthorn Junior School. The programme follows the model established previously and is proving beneficial.

Careers Wales/Education Business Partnership

Senior Managers have continued to support local schools by assisting with Mock interviews. Since January staff members have attended:-

- Ysgol Gyfun Treorci November 2013
- Tonypandy Community College December 2013

Further dates are being arranged with Careers Wales for 2014. The interviews give children the opportunity to experience real life interview situations and gain valuable feedback on their performance.

Engineers in Education Scheme Wales

Following on from the successes of 2012 and 2013, we are this year working collaboratively with the engineering department of Merthyr Tydfil CBC and are linked with Merthyr College. The project which has been chosen involves an iron bridge previously sited in Merthyr Town Centre. The arch structure was taken down in the 1970's and there is a desire to re-erect what remains of the structure in the area of the new campus. The students are researching the history of the bridge, assessing what parts of the original structure are available and designing the best way of displaying the structure.

Their report will be submitted to the judging panel in April 2014.

Appointments

We have appointed:

- Operations Director Andrew Dixon
- Business Development Manager Liam Ryan
- Ecologist Neil Parker

- 2 x Graduate Ecologists Julie Player and Gabrielle Horup
- Undergraduate (Structures 2) Greg Smith
- 2 x CE Apprentice (Structures 2) Liam Davies and Owen Daniel

The posts currently advertised are:

- Assistant Engineer/Senior Technician
- Senior Structures Engineer,
- · Principal and Senior Ecologist.
- Graduate (Infrastructure)
- Assistant Engineer / Graduate (Structures)

BusinessWise

Tom Williams continues with BusinessWise, Capita Symonds' graduate business skills programme. Joining him this year are Josh Keogh and Ayodeji Adepoju.

Millennium Centre

We are part of the Capita Symonds sponsorship of The Millennium Centre and meetings have been held to identify the best form of project with which to become involved. The meetings involve the Arts Development Manager of RCTCBC, who also manages the Bridgend, Merthyr Tydfil and Vale of Glamorgan arts development and staff of The Millennium Centre.

This year, the project will be based in Merthyr Tydfil, continuing our efforts to link our Community Benefits agenda with major projects.

Charities

Several charities continue to be supported by staff members, with both Company and individual donations and commitments. This year, this has included:-

- "Movember", Prostate Cancer (£63.50),
- Comic Relief £110.32
- Jeans for Genes Day £25.63
- Breast Cancer Awareness £30.00
- Pocketful of Presents (£130).

Success

Individual success has been achieved by several members, related to various Institution memberships, which is supported by the Company. Previously, ICE success was reported to the Committee.

One of those successful individuals, Ayodeji Adepoju achieved additional success by winning the prestigious Ben Barr Award at the annual ICE Dinner. This is awarded to the Newly Qualified Civil Engineer of the year.

Several members of staff have added to their professional qualifications by achieving Fellowship status of their particular Institutions. These include Brian Baker and Andrew Flook both with CIHT and Wayne Palmer ICE.

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community benefitsletter





Successes over the past year...

As we near the end of 2013, the Glamorgan Partnership provides you with an interesting update on the business and its successes over the past year.

The Glamorgan Partnership has continued to strive, at time where economic climate has not favoured our industry. Continuing its support in the community and its commitment to being a sustainable and responsible business (SRB), the Glamorgan Partnership has been involved in a wide range of community initiatives.

Professional Members

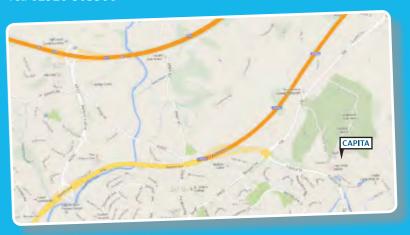
congratulations to...

Stewart Smith (I.Eng), Ian Walsh (FICE), Andrew Flook (FCIHT), Brian Baker (FCIHT) and Ayodeji Adepoju (I.Eng & Ben Barr Award'13)

Capita Cwmbran Relocates...

Our Capita office at Cwmbran has now relocated to its permanent new home in St Mellons. The contact details are:

Capita, St David's House, Pascal Close, St Mellons, Cardiff, CF3 0LW Tel: 02920 803500



... and the Glamorgan Structures Team joins them in Cardiff!

From October the Glamorgan Structures team will now reside at St David's House, St Mellons.

All staff contact details in regards to direct dials and email remain the same, although the main office contact number will now be St Mellons on 02920 803500.

CAPITA Rebranding

From 01 October 2013 Capita Symonds has become Capita Property and Infrastructure – dropping the 'Symonds' from our branding and company name.

As the property and infrastructure business of Capita plc, the UK's leading provider of integrated professional support service solutions, this is a natural step in our development and allows us to clearly emphasise the expanded portfolio of solutions that our wider organisation offers.

Please note that our existing company registration has been renamed Capita Property and Infrastructure Ltd as part of this process; all other registration details will remain the same (i.e. we remain the same legal entity).

We | Listen Create Deliver

Andrew Dixon appointed as Operations Director for Glamorgan



Capita Symonds has appointed Andrew Dixon as Operations Director responsible for its Glamorgan Joint Venture Partnership with Merthyr Tydfil, Rhondda Cynon Taf and Bridgend County Borough Councils.

As Operations Director, Andrew will provide strategic guidance and direction for all the commercial and operational aspects of the

partnership as well as sales and business development. He will also take a lead role across the wider Capita business pursuing and shaping the delivery of all infrastructure projects across Wales and the West of England.

Andrew has previously led the infrastructure team in Capita Cardiff office.

Ayodeji wins Ben Barr Award 13

Ayodeji Adepoju (DJ) Incorporated Engineer, at the Glamorgan office, has this year won the award for Professional Qualified Civil Engineer of the Year, at the Institution of Civil Engineers Wales Cymru Project Awards 2013.

The newly renamed Ben Barr Award honours Professor Benjamin Isaac George Barr (1942 - 2010). Ben represented the South Wales Association and subsequently ICE Wales Cymru first as Honorary Secretary 1975-80, as Chairman in the 1988/89 session and as Council Member from 1999 to 2002. He was awarded the prestigious ICE Park man Medal in 2009.

The Ben Barr Award is awarded to the ICE Professional Review candidate who demonstrated excellence in their understanding of the construction process, particularly linking design to construction; presentation of engineering principles; application of planning and programming methods; and their ability to organise and "get things done".

Ayodeji's submission for Ben Barr Award was based on well rounded project experience in all sections of the business, including Construction Management, Highway Infrastructures Design and Highway Structures Design and his work within the community.



Ayodeji joined Capita Glamorgan in July 2008 as a Graduate Engineer, and has since committed to progressing himself professionally; Ayodeji has worked within various sectors of the business to gaining a wide range of knowledge, skills and experience, and has worked on numerous major projects.

Ayodeji's commitment to his professional development has seen him gain his MSc in Construction Project Management in June 2011 and his IEng in November 2012. Ayodeji is currently enrolled on the Capita Businesswise course 2013 to further his commercial development and is also working towards gaining CEng next year. Ian Walsh commented that...

DJ is an individual who puts 100% into his work and has shown an eagerness to learn about the wider aspects of the industry. This is recognised by his success in winning the Ben Barr Award. Hopefully his career can develop further with Capita.

Engineering Education Scheme Wales

Pupils from Pencoed Comprehensive received a prize for "Best Engineering Design" at the Welsh National Convention of Excellence in Engineering and Technology, at the Celtic Manor Resort, Newport in March this year.

The winning team were supported by Daniel Huband, Assistant Engineer of Capita, and together they undertook

a feasibility study into the replacement of Brewery
Lane Bailey Bridge, in Bridgend Town Centre. The team
designed a pedestrian bridge that would provide good value
for money, be visually in-keeping with the local surroundings
and most of all practical. After considering several options
and following basic design checks to ensure their design was
feasible, they produced a scale model of their chosen design
and prepared a detailed report to accompany the their entry.

The eye catching model was mixed with durability of traditional and sustainable engineering materials, with finishing choices such as recycled elements in the parapets and surfacing materials.

The team's hard work and attention to detail was well rewarded as they received a prize for "Best Engineering Design". The event drew entries from 89 teams across the whole of Wales, with 66 teams coming from the South Wales area

The event, which the Glamorgan office of capita has supported for a fifth year, has been in operation for 23 years. It encourages sixth form students to consider a career in engineering by linking them with a support engineer from a participating company and challenging them to tackle a real-life project over 6 months. The scheme has many benefits to the students as the tasks introduce the students to real problems and constraints faced in the Industry whilst keeping to deadlines and promoting team working, self confidence and communication skills.

SUCCESS AWARDS

Breakin' Stereotypes & Building Bridges

Capita Glamorgan won a discretionary award for CSR at the 2012 success awards in recognition for their involvement in providing local school with free education days at the Wales Millennium Centre as part of the business commitment to being a Sustainable Responsible Business. The team involved received a award certificate and a prize of £250 which staff kindly donated to charity.

Judges' citation: "This nomination was an excellent overview of our three-year relationship with the Wales Millennium Centre in Cardiff (a building we originally designed) and our engagement with local schools within our Glamorgan partnership area. Our 'Breakin' Stereotypes' and 'Building Bridges' initiatives demonstrate a genuine desire to engage with young people at their level and promote careers in the design and engineering industry. Strong brand awareness, an enhanced reputation and strong community links are the result - a well deserved Discretionary Award for CSR."

Action for Children Appeal **2012**

Capita Glamorgan raised £250, through staff donations for the Action for Children Appeal, organised by Business in the Community and Timto. The organisations help to provide presents for over 2,000 Welsh children who live in poverty, and have special needs or who live in care.

Staff at the Glamorgan office chose to donate the funds raised to local Penywaun Family Centre in Aberdare

"Thank you for contributing to the Business in the Community Christmas campaign. With your help we managed to raise over £1700. This money will go towards buying presents for over 230 underprivileged children in Wales this Christmas".

Andrew Ferran, Timto



Right to Read

Since September 2013 volunteers Ian Walsh, Myrddin Rees, Julie Stacey and Ian Daniel have been volunteering at local school Hawthorn Primary School.

The group volunteers currently attend the school on a fortnightly basis to help the pupils with their basic reading, interaction and communications skills.

Memories of Merthyr Tydfil

Through Capita's sponsorship of The Wales Millennium Centre, we the Glamorgan office are providing support to the Arts Development Manager Caroline O'Neill of RCTCBC, who also manages the Bridgend, Merthyr Tydfil and Vale of Glamorgan arts development.

Working with Carolyn and The Wales Millennium Centre, our aim is to identity the best form of project, in order to produce a number of stories based on peoples' recollections of life in Merthyr Tydfil and the developments in and around the town. Our aim is for the project to fit in with the current major road works.

New Starters

We welcomed fifteen new members of staff this year to the Capita Glamorgan office.

January 2013:

Leyton Williams, Senior Ecologist (Transferred from Cardiff Office) Jenny Jones, Ecologist (Transferred from Cardiff Office)

April 2013:

Julie Player, Ecologist (Transferred from Zero Hours) Gabrielle Horup, Ecologist (New Starter)

May 2013:

Helen Hedworth, Ecologist (Temporary Contract)

June 2013:

Daniel Hawthorn, Ecologist (New Starter) Emmanuelle Amiral, Ecologist (New Starter)

July 2013:

Andrew Dixon, Operations Director (Transferred from Cardiff Office) Liam Ryan, Business Development Director (New Starter) Charlotte Houlker, Ecologist (New Starter)

August 2013:

Neil Parker, Senior Ecologist (New Starter)

September 2013:

Greg Smith, Undergraduate Structures 2 (New Starter) Owen Daniel, CE Apprentice Structures 2 (New Starter) Liam Davies, CE Apprentice Structures 2 (New Starter)

Work Experience

We have supported a number of placements in throughout 2012/13.

July 2012

Hannah Amey, Chester

February 2013

Kyle Humphreys, Porth Community High School Lewis Smith, Pen -Y-Dre High School

April 2013

Brandon Smith, Ysgol Gyfun Garth Olwg

July 2013

India Harding, Pencoed

Education Business Partnership: Mock Interviews

2012

January	Pontypridd High School, RCT
February	Ysgol Garth Olwg, RCT
	Bryn Celynnog School
March	Mountain Ash Comprehensive, RCT
July	Porth County Community School
September	Cymmer School, Porth, Pontypridd
October	Cardinal Newman RC Comprehensive
November	Ysgol Garth Olwg, RCT
November	Aberdare High School

2013

January	Hawthorn High School, Pontypridd
February	Pontypridd High School, Pontypridd
March	Bishop Hedley, Merthyr Tydfil

November Ysgol Gyfun Treorci

December Tonypandy Community College

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Construction Ambassadors

The Ambassador programme strongly continues at Capita Glamorgan, with several dedicated members of staff continuing to provide assistance to schools within the local area. The programme encourages engineering skills in young people, looking at ways of improving designs, ensuring safety and reducing costs.

2012

March: Work Matters (Year 7)

Hawthorn High School, RCTCT

April Wales Millennium Centre (Building Bridges)

Schools from Rhondda Cynon Taf

July Building Game

Llandrindod Wells High School Ysgol Cymer Rhondda, Porth, RCT

Lovell House

Porth County Community School

2013

February: Crane Challenge

Nant y Park Primary Exploring Business Afon Taff, Merthyr Tydfil

Continued Client Sponsorship

Sponsorship Donations from Capita Glamorgan		
ACE Centenary Event Wales	500	
Rhydyfelin RFC	500	
Merthyr Tydfil RFC		
Bridgend Sports RFC	500	
Millennium Centre	-	
TOTAL	2.000	

Donations to Charity

Donations to Charities 2013 £

Comic Relief 110.32 Jeans for Genes Day 25.63

TOTAL 135.95

Project Update:

Cardiff to Pontypridd Bus Priority Scheme

We were commissioned in 2010 to consider the route between Cardiff and Pontypridd. With significant delays along the A470 corridor causing disruption to bus movements, the team at Glamorgan were asked to investigate the route in general, the major causes of delays, identify potential solutions and recommend a series of improvements.

The route is subject to high traffic volumes, with junctions at or over capacity, congestion being a major cause of delay. The route includes major conurbations, trunk roads, A and B roads and is governed by three separate highway authorities, Cardiff City and Rhondda Cynon Taff Councils, and the Welsh Government.

The first phase of construction in 2012 removed delays at 6 separate locations, which resulted in an increase in bus passenger numbers by 10%, compared with an average all Wales reduction of 6% - a significant statistic.

As part of the second phase of improvements, congestion at the six arm A470/A4054 grade separated interchange at Upper Boat was targeted.

In traffic terms, the interchange performed poorly. Tailbacks blocked adjacent highways, including the strategic A470 as well as Main Avenue, with delays in excess of twenty minutes at peak times, the bus operators were unable to achieve timetables. It was predicted that the situation would worsen with the opening of a new 3000 student college locally.

Design Project Manager Brian Baker and his team produced a solution of carefully designed widening on two arms, one being the approach from Main Avenue and the adjacent egress. The junction was also partially signalised at these particular arms of the roundabout.

The construction of the project commenced in June with completion date of the beginning of September. There was little in the way of service diversions and the traffic management arrangements gave all involved confidence of a positive outcome. On commencement of the works, a major electricity service diversion was introduced which put pressure on both cost and time. Whilst this was manageable, and still achievable, what almost undermined the project completely was the presence of an uncharted water main.

However, our strong project team worked collaboratively to ensure that the additional 4 week construction period for the diversion of the water main did not delay the opening of the new system. All options were considered and those which were workable were used. These included the use of extended hours, revised sequencing and rationalising working methods.

The cost increased from a tender price of £600k to £780k, but the additional work associated with the diversion for Welsh Water, WPD and Virgin Media did not significantly affect the opening date.

The overall outcome was a significant success, with positive feedback being received from bus company Stagecoach who commented...

We looked at the actual running times through the afternoon peak, both before and after the installation of the traffic lights. The average journey time pre traffic lights was 14.77 minutes and post traffic lights 11.51 minutes. This doesn't sound dramatic, but it really helps with overall reliability. The quickest journey improved by 2 minutes, and slowest by 3 minutes.

Albion Lower Tip

An innovative solution to a long standing drainage problem has been designed through the Glamorgan office with the assistance of the St Mellon's team.

The contract involves drilling 11 boreholes, each approximately 250m long into sub soil below an old coal spoil tip to improve the drainage and thereby enhance stability. The £1.9m (approximately) eight month contract has been awarded to Alun Griffiths Contractors and works commenced on the 21st October 2013.



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