

**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL
CYNGOR BWRDEIS TREF SIROL RHONDDA CYNON TAF**

A Meeting of the **Corporate Parenting Board** will be held at **Block F, The Pavilions, Cambrian Park. Clydach Vale, Tonypandy, CF40 2XX**
on

25 September 2017 at 10.00 am

Contact: Hannah Williams (Tel No. 01443 424062)

ITEMS FOR DISCUSSION

1. DECLARATIONS OF INTEREST

To receive disclosures of personal interests from Members in accordance with the Code of Conduct.

Note: 1.Members are requested to identify the item number and subject that their interest relates to and signify the nature of the personal interest; and
2.Where Members withdraw from a meeting as a consequence of the disclosure of a prejudicial interest, they must notify the Chairman when they leave.

2. MINUTES

To approve as an accurate record the minutes of the previous meeting of the Corporate Parenting Board held on 3rd June 2017.

(Pages 3–14)

3. MEMBERS TRAINING

To receive training from external consultant, Mr Tony Garthwaite.

4. FUTURE WORK PROGRAMME

To update the Board on the draft Work Programme for the Corporate Parenting Board for the Municipal Year 2017/18.

(Pages 15-24)

5. SOCIAL SERVICES QUARTERLY COMPLAINTS & COMPLIMENTS

To receive the report of the Group Director, Community & Children's Services providing the Corporate Parenting Board with an overview of the operation and effectiveness of the statutory Social Services complaints procedure.

(Pages 25–46)

6. NYAS - QUARTER 3 COMPLAINTS

To consider the report from the NYAS providing Members with a quarterly update of complaints.

(Pages 47–58)

7. TO CONSIDER PASSING THE FOLLOWING UNDER-MENTIONED RESOLUTION:

“That the press and public be excluded from the meeting under Section 100A(4) of the Local Government Act, 1972 (as amended) for the next item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 13 of Part 4 of Schedule 12A of the Act.”

8. REGULATION 32 REPORTS

To receive the report from the Group Director, Community & Children's Services, containing exempt information

(Pages 59–166)

Circulation:

County Borough Councillors:

G. Hopkins (Chair)
(Mrs) C. Leyshon (Vice-Chair)
J. James
S. Rees-Owen
(Mrs) J. Rosser
R. Yeo
M. Weaver

Officers:

Gio Isingrini, Group Director Community & Children's Services
Christian Hanagan, Service Director of Cabinet & Public Relations
Ann Batley, Service Director, Children's Services
Gaynor Davies, Service Director, Access, Engagement & Inclusion
Hannah Bevan, Education Co-ordinator for Looked After Children
Elizabeth Pearce, Head of Safeguarding & Support
Jayne Thomas, Complaints & QA Manager, Social Services
Chris Jones, Director, Legal & Democratic Services

NYAS – Electronic copy

