

## RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL CYNGOR BWRDEIS TREF SIROL RHONDDA CYNON TAF

A Meeting of the Corporate Parenting Board will be held at the Block F, The Pavilions, Cambrian Park. Clydach Vale, Tonypandy, CF40 2XX

on

## 19 March 2018 at 10.00 am

Contact: Hannah Williams - Executive and Regulatory Business Unit (Tel No. 01443 424062)

## **ITEMS FOR DISCUSSION**

#### 1. DECLARATION OF INTEREST

To receive disclosures of personal interest from Members in accordance with the Code of Conduct

Note:

- 1. Members are requested to identify the item number and subject matter that their interest relates to and signify the nature of the personal interest: and
- 2. Where Members withdraw from a meeting as a consequence of the disclosure of a prejudicial interest they must notify the Chairman when they leave.

## 2. MINUTES

To approve, as an accurate record, the minutes of the meeting of the last meeting of the Corporate Parenting Board held on 29<sup>th</sup> January, 2018.

(Pages 5 - 20)

# 3. SOCIAL SERVICES QUARTERLY COMPLAINTS AND COMPLIMENTS

To receive the report of the Group Director, Community & Children's Services providing the Corporate Parenting Board with an overview of the operation and effectiveness of the statutory Social Services complaints procedure.

(Pages 21 - 40)

## 4. REGISTERED CHILDCARE PROVISION UPDATE

To receive the report of the Group Director, Community & Children's Services, providing the Corporate Parenting Board with an update on the Care Inspectorate Wales (CIW) registered childcare settings overseen by the Early Years and Family Support Service (EYFSS) and on the action planning and service improvements within and by the staff at the childcare settings.

(Pages 41 - 52)

## 5. YOUNG CARERS ANNUAL REPORT

To receive the report of the Group Director, Community & Children's Services, providing Board Members with an update on the RCT Young Carers Service and the Annual Report for the 2016-17 Municipal Year.

(Pages 53 - 70)

### 6. MISKIN ANNUAL REPORT

To receive the report of the Group Director, Community & Children's Services, providing the Corporate Parenting Board with an annual update in respect of the work of the Miskin.

(Pages 71 - 114)

#### 7. FRONTLINE VISITS 2017-18

To note the visits made to Frontline teams in 2017-18 by Board Members:

- West Intensive Intervention Team 13<sup>th</sup> September, 2017
- East Intensive Intervention Team 9<sup>th</sup> October, 2017
- Glyncornel 21<sup>st</sup> November, 2017
- West & East Enquiry & Assessment Teams 17th January, 2018
- East DCT & Early Years 7<sup>th</sup> February, 2018
- Youth Offending Services 14<sup>th</sup> February, 2018
- Ty Catrin 20<sup>th</sup> March, 2018

## 8. TO CONSIDER PASSING THE FOLLOWING UNDER-MENTIONED RESOLUTION:

"That the press and public be excluded from the meeting under Section 100A(4) of the Local Government Act, 1972 (as amended) for the next item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 13 of Part 4 of Schedule 12A of the Act."

#### 9. **REGULATION 32 REPORTS**

To receive the report from the Group Director, Community & Children's Services, containing exempt information.

## (Pages 115 - 184)

#### 10. URGENT BUSINESS

To consider any items which the Chairman by reason of special circumstances is of the opinion should be considered at the Meeting as a matter of urgency.

## **Circulation:**

### **County Borough Councillors:**

Councillor G Hopkins (Chair) Councillor C Leyshon (Vice-Chair) Councillor M Weaver Councillor J James S. Rees-Owen Councillor J Rosser Councillor R Yeo

#### Officers:

Gio Isingrini, Group Director Community & Children's Services Chris Jones, Director, Legal & Democratic Services Christian Hanagan, Service Director of Cabinet & Public Relations Ann Batley, Service Director, Children's Services Gaynor Davies, Service Director, Access, Engagement & Inclusion Hannah Bevan, Education Co-ordinator for Looked After Children Jayne Thomas, Complaints & QA Manager, Social Services

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