



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

CORPORATE PARENTING BOARD

8TH MAY 2018

REGISTERED CHILDCARE PROVISION – QUALITY UPDATE

REPORT OF THE DIRECTOR, COMMUNITY & CHILDREN'S SERVICES

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1. PURPOSE OF THE REPORT

1.1 The purpose of this Report is to update members on the Care Inspectorate Wales (CIW) registered childcare settings overseen by the Early Years and Family Support Service (EYFSS).

2. RECOMMENDATIONS

It is recommended that the Corporate Parenting Board:

2.1 Note the contents of the report.

3. OVERVIEW

3.1 Across the EYFSS there are a number of childcare provisions that are registered with CIW: those that are registered and operated by the Local Authority and those that are registered by third party organisations and commissioned to deliver childcare provision on behalf of the Authority. How each of these childcare provisions are quality assured and monitored differs based on the service that each setting provides.

Within Rhondda Cynon Taf there are 6 CIW registered childcare settings that are run by the Local Authority. These are:

- Aman Flying Start Childcare
- Penrhys Flying Start Childcare
- Tonyrefail Flying Start Childcare
- Tylorstown Flying Start Childcare
- Pontypridd Day Nursery and Flying Start Childcare
- Ynyscynon Day Nursery and Flying Start Childcare

Set out in the table below are descriptions of each service with corresponding commentary concerning the latest inspection feedback, summary of strengths, recommendations and action plans for necessary improvements.

Provision/ Setting	Service Description	Date of Last CIW Inspection	Inspection Feedback/Actions
Aman Flying Start Childcare	<p>This childcare setting is based in the Aman Early Years Centre and managed by the EYFSS. It provides sessional care (not full day care) to Flying Start children from the term after their second birthday to the term after their third birthday. The service provides 2.5 hours per day, 5 days per week, 42 weeks per year. Due to the numbers of children entitled to access Flying Start childcare in the area, there are two sessions delivered on a daily basis, one in the morning and one in the afternoon. The setting is registered for a total of 30 children per session, therefore, 60 children access the provision per day.</p>	29 th January 2016	<p>No CIW Inspection has occurred since report presented to Corporate Parenting Board, November 2016</p> <p>Summary Strengths identified at internal quality monitoring 7/3/2017</p> <ul style="list-style-type: none"> • Children's wellbeing high throughout session. The • Staff work well with parents and have developed good relationships. • Leadership of settings is strong <p>Areas for development</p> <ul style="list-style-type: none"> • Use of welsh language • Planning based on following children's interests • Implement robust reviewing process

<p>Penrhys Flying Start Childcare</p>	<p>This childcare setting is based in the Penrhys Flying Start Centre and managed within the EYFSS. It provides sessional care to Flying Start children. Due to the numbers of children entitled to access Flying Start childcare in the Penrhys and Ystrad area, there are two sessions delivered on a daily basis currently: one in the morning and one in the afternoon. The setting is registered for 12 children per session, therefore, 24 children access the provision per day.</p>	<p>20th June 2017</p>	<p>Areas of non compliance:</p> <ul style="list-style-type: none"> • <i>Provision of statement of physical and mental health of staff regarding suitability to care for children. Compliance notice was not issued as Inspectors felt the matter could be dealt with immediately - Relevant statements have been provided by all staff.</i> <p>Recommendations for service improvement and actions:</p> <ul style="list-style-type: none"> • <i>Develop the child protection policy and include up to date information on Prevent - Following CIW inspection, evidence forwarded to CIW showing that the child protection policy was developed and includes Prevent.</i> • <i>Ensure all fire drill records include time and number of children present - Fire drill record reviewed and includes time and number of children present.</i> • <i>Clear the book area of hazards such as trailing wires - Robust daily health and safety checks in place.</i> • <i>Strengthen the voice of parents and children - The Quality of Care Report now includes views of parents and how setting consults with and plans for children's interests</i> <p>Improvements made since CIW Inspection:</p> <ul style="list-style-type: none"> • Outside area has been improved. Shed made of plastic bottles has been dismantled and hazards removed. Outside canopy purchased. • Play room re-configured. • System in place to support students on placement • Some staff records now kept on site rather than Ty Elai

			<p>Summary Strengths identified at internal quality monitoring 6/7/2017</p> <ul style="list-style-type: none"> • Provision for outdoor play; children have opportunity to play on wheeled toys, climbing and balancing equipment as well as planting and growing own food. • Child/adult interactions positive and staff know children well <p>Areas for development</p> <ul style="list-style-type: none"> • Stronger links with the local community • Raising awareness of cultural diversity • Actively promote the use of Welsh language.
Tonyrefail Flying Start Childcare	This childcare setting is based in a self contained childcare unit on the site of Tonyrefail Primary School. It provides sessional care (not full day care) to Flying Start children. The setting is registered for 19 children per session, therefore, 36 children access the provision per day.	16 th October 2015	<p>No CIW Inspection has occurred since report presented to Corporate Parenting Board, November 2016</p> <p>Improvements made since CIW Inspection:</p> <ul style="list-style-type: none"> • Parent pack has developed to include information on the behaviour and complaints policy • Annual staff appraisals completed • Information on termly planning available for parents to view. • Quality of Care Report includes views of parents and how the setting consults with and plans for children's interests. • Completion of Phase 2 of the Healthy and Sustainable Pre School Scheme in August 2017 and is working through Phase 3.

			<p>Summary Strengths identified at internal quality monitoring 10/3/2017</p> <ul style="list-style-type: none"> • Strong leadership team and knowledgeable childcare workers who work well together. • Good displays showing individual expression and children's work from beginning to end. • Adult/child interactions of high standard. <p>Areas for development</p> <ul style="list-style-type: none"> • Planning based on following children's interests • Implement robust reviewing process
Tylorstown Flying Start Childcare	This childcare setting is based next door to the Contact Centre facility in Tylorstown (the former library). It provides sessional care (not full day care) to Flying Start children... There are two sessions, one in the morning and one in the afternoon. The setting is registered for 26 children per session, therefore, 52 children access the provision per day.	14 th August 2014	<p>No CIW Inspection has occurred since report presented to Corporate Parenting Board, November 2016</p> <p>What has improved since the last inspection?</p> <ul style="list-style-type: none"> • Reorganisation the indoor space including removal of doors to allow for free flow to continuous provision in line with the Foundation Phase. • Completed Phase 2 of the Healthy and Sustainable Pre School Scheme in June 2017 and is working though Phase 3. <p>Summary Strengths identified at internal quality monitoring 20/3/2017</p> <ul style="list-style-type: none"> • Good staff/child interactions and key-workers know children well; understand how to sensitively intervene in play to move learning on. • Supports children with additional learning needs well and confident in referral procedure for further support. • Robust health and safety checks regarding environment and food handling.

			<p>Areas of development</p> <ul style="list-style-type: none"> • Children's 'Busy Books' need to have consistent approach. • Planning based on following children's interests • Implement robust reviewing process
Pontypridd Day Nursery and Flying Start Childcare	This childcare setting is based in the Graig Flying Start building and managed by the EYFSS. The setting offers full day care from 7.30am to 6pm. The setting is registered for 19 children in total, offering 12 Flying Start sessions and 4 Day Nursery places in the morning and 4 Day Nursery places in the afternoon.	9 th November 2015	<p>No CIW Inspection has occurred since report presented to Corporate Parenting Board, November 2016</p> <p>Improvements made since CIW Inspection:</p> <ul style="list-style-type: none"> • Completed Phase 2 of the Healthy and Sustainable Pre School Scheme in April 2017 and is working through Phase 3. <p>Summary Strengths identified at internal quality monitoring 28/6/2017</p> <ul style="list-style-type: none"> • Staff warm and nurturing. • Environment is attractive and interesting so that children's learning is promoted and their well-being and involvement is high. • Excellent links with the local community. <p>Areas for development</p> <ul style="list-style-type: none"> • Planning based on following children's interests • Implementation of robust procedures and sharing with staff in areas of: <ul style="list-style-type: none"> ○ health and safety ○ infection control ○ safeguarding ○ supporting children with additional learning needs

<p>Ynyscynon Day Nursery and Flying Start Childcare</p>	<p>This childcare setting is based on the site of the Ynyscynon Early Years Centre in Llwynypia and managed by the EYFSS. The setting offers full day care is registered for a total of 19 children, which offers full day care from 7.30am to 6:00pm and 12 Flying Start places in the morning and afternoon.</p>	<p>3rd April 2017</p>	<p>Areas of non compliance:</p> <ul style="list-style-type: none"> • <i>Regulations in respect of information maintained in the practitioners recruitment files</i> • <i>Hazards in the environment</i> - Introduction of a new system of environmental risk assessment checks. Clarification of the procedure for administering medication including Calpol and for reporting safeguarding concerns. • <i>Ensuring children's privacy and dignity in the toilet area</i> • <i>Availability of hot and cold water for children to use</i> - New kitchen area with hot and cold running water available for all children at all times <p><i>Compliance notice was not issued as Inspectors felt the matter could be dealt with immediately</i></p> <p>Recommendations for service improvement and actions:</p> <ul style="list-style-type: none"> • <i>Review cleaning routine for resources and toys</i> - Robust cleaning routine for resources and toys is in place • <i>Ensure cleaning products stored out of the reach of children</i> - Cleaning products are stored in a locked store cupboard out of reach of children • <i>Audit all resources and toys regularly and remove and replace broken or damaged items</i> - an audit has been carried out and items have been replaced or removed as required. • <i>Update menu with information on food allergens in line with Environmental Health Food Standards</i> - The menu has been updated and includes food allergens • <i>Develop current system for recording accidents to include one form per accident</i> - all accidents are now recorded on individual forms • <i>Update medication policy with information on procedure to be taken in the case of emergencies</i> - the medication policy has been reviewed and updated • <i>Develop fire drill records to include number of children present, time</i>
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			<p><i>taken and any information of significance</i> - fire drill records have been reviewed and updated</p> <ul style="list-style-type: none"> • <i>Develop quality of care review to include feedback from parents, children and other external agencies.</i> - quality of care review includes feedback from parents, children and other external agencies • <i>Update safeguarding policy with information on Prevent Duty.</i> - Safeguarding policy has been reviewed and updated • <i>Update complaints policy with information on how children can complain or raise a concern.</i> - Complaints policy has been reviewed and updated • <i>Update behaviour policy with information on how behaviour of older children will be managed.</i> - Behaviour policy has been reviewed and updated • <i>Introduce system for gathering information on the likes and dislikes of older children joining the service</i> - Mosaic Approach (Consulting with Young Children) has been introduced. • <i>Develop system for supervision of staff.</i> - LA system for supervision of staff has been introduced. <p>Summary Strengths identified at internal quality monitoring 18/5/2017</p> <ul style="list-style-type: none"> • Implementation of rolling snack • Planning based on following children's interests • Environment well organised so as to promote acceptable behaviour. <p>Areas of development</p> <ul style="list-style-type: none"> • Raise awareness of all staff of principles and ethos of Flying Start programme in relation to childcare. • Self-evaluate practice to identify areas for development. • Quality of child-practitioner interactions to become inconsistent. • Implementing robust procedures for: <ul style="list-style-type: none"> ○ health and safety
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			<ul style="list-style-type: none">○ infection control○ safeguarding○ supporting children with additional learning needs
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4. THEMES:

Within the Inspection Reports two common themes emerged. These are:

- Planning for children's interest
- Implementing robust Reviewing Processes.

To address these over arching themes Flying Start Learning Development Officers (FSLDO) have been allocated to each of the childcare settings to focus on these areas and to ensure the required changes are made and implemented. The work undertaken includes planning and observation, reviewing processes, enhanced and continuous provision and equality and diversity. In addition all Flying Start childcare staff have attended policy and procedure review training and are also in the process of attending Mosaic Training - Consulting with Young Children. This programme of work will continue until August 2018.

A system of quality assurance is also being implemented at the same time has the changes to ensure the required outcomes are achieved and sustained. Improvements are already being noted.

5. EQUALITY AND DIVERSITY IMPLICATIONS

This is an information report therefore no Equality and Diversity Assessment is required.

6. FINANCIAL IMPLICATION(S)

There are no financial implications contained within the report as the cost of providing the childcare settings is set out within the Local Authority budget for Children's Services.

7. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

The National Minimum Standards, as stipulated by the Care Inspectorate Wales is the main legal framework underpinning the operation of the childcare settings. However, other legislation is also considered in achieving a high quality service, namely, the United Nations Convention on the Rights of the Child, the Children Act 2004 and the Children and Families (Wales) Measure 2010. In support of the legal framework are the Welsh Government Flying Start guidance which, albeit not legally binding, are followed as a means of discharging the Council's duties under the Flying Start grant terms and conditions.

8. LINKS TO THE COUNCILS CORPORATE PLAN / OTHER CORPORATE PRIORITIES

The Child care settings compliment the Council's Corporate priorities to promote independence and positive lives for everyone by ensuring Rhondda Cynon Taf's children and young people will receive a great start in life.

9. **CONCLUSION**

Through the restructure of the Early Years and Family Support service in April 2017, the support to child care settings is robust and unified. Settings are now clear about both the minimum operating standards expected of them as well as the high quality local standards, that they are expected to aspire to.