

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

HEALTH & WELLBEING SCRUTINY COMMITTEE

Minutes of the meeting of the Health & Wellbeing Scrutiny Committee held at the County Borough Council Offices (Chambers), The Pavilions, Cambrian Park, Clydach Vale on Tuesday 26th, September, 2017 at 5 p.m.

Present

County Borough Councillor R.Yeo – in the Chair

County Borough Councillors

J. Davies, J. Elliott, S. Evans, M Forey,
L. Hooper, L, Jones, A. Roberts, J. Williams, C. Willis

In Attendance

County Borough Councillor G. Thomas Vice - Chair of Overview and Scrutiny

Officers

Mr.G.Isingrini – Group Director, Community & Children’s Services
Mr. A. Wilkins – Head of Legal Corporate and Democratic Services
Ms J. Thomas – Service Improvement, Engagement and Complaints
Ms N. Kingham – Business Manger Cwm Taf Safeguarding Boards
Ms N. Davies – Head of Health and Wellbeing (Cwm Taf UHB)
C. Hendy – Democratic Services Officer

9 APOLOGIES FOR ABSENCE

Apologies for absence were received from County Borough Councillors L De Vet.

10 DECLARATIONS OF INTEREST

RESOLVED – that in accordance with the Members Code of Conduct, there were no personal interests made at the meeting pertaining to the agenda.

11 MINUTES

RESOLVED – to approve as an accurate record the minutes of the meeting of the Health & Wellbeing Scrutiny Committee held on the 13th July 2017.

12. PRESENTATION IN RESPECT OF PUBLIC HEALTH AND PROTECTION SERVICE AREA.

The Service Director Public Health and Protection present Member of the Committee with an overview of the services provided within the area of Public Health and Protection. It was explained to Members that Public Health and Protection covers many services that fall within four functional areas: Community & Prosperity, Environmental health, Trading Standards & Community Safety, Community Housing and Leisure Parks & Countryside.

Members commented on the vast areas that are covered by Public Health and Protection and were looking forward to receiving information in greater detail on each service areas.

After lengthy discussion Members **RESLOVED** to receive further reports as stated in the work programme.

13. REPORT OF THE LEISURE OPERATIONS MANAGER IN RESPECT OF THE USE OF DEFIBRILLATORS WITHIN LEISURE CENTRES IN RCT

Members were informed that at the meeting of the Overview and Scrutiny Committee held on 10th July 2017 during the consideration of the Committee's Work Programme, reference was made to the following Notice of Motion that was considered and adopted at the Council Meeting on the 11th January 2017 :-

"This Council seeks to support the Welsh Hearts Campaign to provide defibrillators in public places"

This Council notes the difference the availability of such equipment can offer in emergency situations and we already have these at a number of Council sites, such as Sports Centres, recognising their importance and commits to fund an increased provision of equipment across key Council Location."

The Service Director Public Health and Protection along with the Leisure Operations Manager presented Members with an overview of use of defibrillators within leisure facilities in Rhondda, Cynon, Taf.

The Leisure Operations Manager explained to Members that the leisure department has worked in partnership with the South Wales Ambulance Service for the last 15 years to develop the Community 1st Responder Scheme at facilities in RCT.

Members were informed that the introduction of Automatic External Defibrillators (AED) was seen as an extension of the care offered at leisure facilities where staff are already highly qualified in advanced resuscitation.

The Leisure Operation Manager presented the facts to Members stating that over 270, 00 cardiac arrests in the UK every year, 70% of these occur outside the hospital environment and only 2-3% of people who suffer a cardiac arrest outside the hospital environment survive.

It was brought to Members attention that around 50% of people will survive with early intervention of a paramedic or first aider with an AED available.

The Leisure Operations Manager informed Members of the Committee that more than 70 staff are trained in the use of the equipment across facilities in Rhondda Cynon Taf.

In relation to Community Defibrillators the introduction of a scheme which would AED placed in local communities would undoubtedly result in greater survival rates should a Cardiac Arrest Occur.

After a great deal of consideration it was **RESOLVED** that Officers would report back at a future Meeting of the Health and Wellbeing Scrutiny Committee with the progress made.

REPORTS OF THE GROUP DIRECTOR, COMMUNITY AND CHILDREN'S SERVICES

14. REPRESENTATION AND COMPLAINTS PROCEDURES ANNUAL REPORT

The Service Improvement, Engagement and Complaints Manager presented Members with the Social Services Annual Representations and Complaints report for 2016/17 which provided information on lessons learnt from complaints and performance data for children and Adult Services., together with achievements for 2016/17 and future Developments.

Members were informed that there was a small increase in Stage 1 complaints relating to adult service, this remains comparatively low in contrast to the number of people that access the services.

The Service Improvement, Engagement and Complaints Manager explained to Members that there had been a restructure within Social Services and this has taken time to take effect.

It was explained to Members that the Local Authority provides a robust and effective service and that an increase or decrease in the number of complaints does not necessarily reflect a change in the standard of service provided.

Members comment on the number of cases being cleared at Stage 1 was pleasing to see. Also the compliments made within the service showed that the quality of work provided to service user of very high standards.

Members thanked the officers and staff for all the hard that has been done within the service.

After in depth discussion Members **RESOLVED** to:

- Acknowledge the Social Services Annual Complaints Report
- Accept the work undertaken by the Social Services Complaints Team

15. CWM TAF SAFEGUARDING BOARD ANNUAL REPORT

The Business Manager Cwm Taf Safeguarding Boards presented Members with the Annual Report 2016/17 for the Cwm Taf Safeguarding Board, Children, Adult and the Multi Agency Safeguarding Hub) (MASH).

It was explained to Members of the Health and Wellbeing Scrutiny Committee that the Cwm Taf Safeguarding Adults Board and the Cwm Taf Safeguarding Children's Board are the multi agency partnership that have responsibility for the Safeguarding adults and children at risk in Rhondda Cynon Taf and Merthyr Tydfil.

In the report it explains that in 2016/17 Safeguarding Adult Board and Safeguarding Children's Board in conjunction with the Multi Agency Safeguarding Hub, have continued to collaborate to safeguard people of all ages. This has resulted in the creation of a joint regional multi- agency Cwm Taf Safeguarding Board and the production of the first Cwm Taf Safeguarding Annual Report for all ages.

Members scrutinised the report in detail and raised concerns in respect of the Deprivation of Liberty Safeguarding assessments (DOLS) that was still outstanding this seems to be fairly high. Members asked what if anything has been put in place to address this issue. Officers informed Members that an increase in staffing capacity is being introduced to carry out assessments.

Members gave praise to all staff for their work over the last year when dealing with a complex service.

After in depth consideration Members **RESOLVED** to

- Acknowledge the Cwm Taf Safeguarding Board Annual Report
- Receive an update in respect of waiting list in respect of DOLS at a future meeting.

16. CWM TAF CARERS ANNUAL REPORT

The Head of Health and Wellbeing (Cwm Taf UHB) enlightened Members on the reason behind the report coming to the Health and Wellbeing Scrutiny Committee. It was explained to Members that prior to the implementation of the SSWB Act, UHB's were give a lead role under Welsh Government's Carers Measure to work with partners including Authorities, Third Parties and more importantly Carers themselves. It was a requirement to submit an Annual Report to Welsh Government to provide an overview of the activities undertaken as part of the implementation of the Carers Measure. Although the Carers Measure has been repealed, the requirement for an Annual report has continued for 2016/17 and 2017/18 as part of the conditions of transitional funding from WG in place until March 2018.

As part of the Regional Work Programme of the Cwm Taf Social Services and Wellbeing Partnership Board Members were informed that a new Cwm Taf Carers Strategy was developed in 2016 to replace the separate plans of partner organisation. Working with partners across Rhondda Cynon Taf and Merthyr Tydfil,

including Carers themselves, the Cwm Taf Carers Strategy 2016- 2019 covers Carers of all ages.

The Head of Health and Wellbeing (Cwm Taf UHB) explained that the Annual Report provides an opportunity to reflect on the progress that has been made to date and looks ahead to the challenges and opportunities that the services face in 2017/18.

Members were informed that recruitment and support of over 400 Carers Champions throughout Health and Social Care and the third sector are continually being monitored to ensure Carer Awareness is embedded in to various departments and organisations. There is also Carer Aware training (both via e- learning and face to face.)

Members put their views forward in respect of what is available for carers within their areas. It was felt that Carers of all ages need support and it was pleasing to see that work has continued to improve.

After continuing to scrutinise the report Members RESLOVED to:

- Receive an A to Z guide for Carers to enable them to access the support in their areas.
- Officers provide Awareness Sessions to the public and service users
- Accept the Cwm Taf Carers Annual Report 2016/17

The Chair thanked the Officers for their reports and all the hard work of each department.

R Yeo
Chair

Meeting Closed at 6:10pm

Cllr R Yeo
Chair