

Wellbeing Objective	PEOPLE & COMMUNITIES - Supporting and empowering RCT residents and communities to live safe, healthy, and fulfilling lives.				
Priority linked to this Council Wellbeing Objective	1. Children and young people have the best start in life and can learn and grow safely				
Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
a) Supporting children and families in their early years to have the best opportunities to develop, be healthy, and enjoy a range of programmes and activities in our libraries and Community Hubs.					
Scope and secure continued future local delivery of Early Years Transformation activity in light of the closure of national programme by Welsh Government	Continue to monitor the uptake of the CWTCH programme delivered in partnership with the UHB to ensure children and families in the early years have the best opportunities to develop and be healthy.	Mar-25	Mandy Perry	On Target	The data is now being monitored on a monthly basis, however the Health Visitor's in CTM are currently taking Industrial Action which is impacting on the delivery and performance of the CWTCH Programme. Between April and June less than 50% of the contracted visits were undertaken. CTM have been notified that the Council are disputing the invoices and payment will be proportionate in line with delivery.
b) Helping children of all abilities and backgrounds to do the very best they can in school by ensuring that we have a relentless focus on securing continuous school improvement and high standards in our schools.					
Ensure that commissioned school improvement services deliver on our strategic priorities	Work in partnership with WG, Central South Consortium, Department of Education and Local Authorities across the region to develop and refine effective school improvement models in preparation for delivery	Apr-25	Gaynor Davies Tim Britton Sarah Corcoran	On Target	There is a need to provide Welsh Government with a school improvement proposal by the end of October 2024. Discussions about this proposal are currently ongoing with Chief Executives and Directors of Education across the region
Support Educational settings to deliver a transformational curriculum, high quality teaching and learning and improved outcomes	Ensure a thorough and up to date knowledge of the quality of leadership in all schools and ensure swift intervention for underperformance through the schools causing concern policy.	Mar-25	Tim Britton Sarah Corcoran	On Target	The current All Schools Review process is effectively being used to identify strengths and areas for development in respect of leaders in our schools. There is a need for Improvement Partners to undertake an analysis of the senior leaderships teams and middle leadership teams in academic year 2024/25 in order to determine effectiveness of distributive leadership and succession planning.  Identified underperformance is regularly monitored through the Schools causing concern policy. If sufficient progress is not evident then escalation to half termly meetings, informal support plans and finally formal plans in line with HR procedures is carried out to ensure the necessary pace of change is secured.
	Ensure a robust up-to-date knowledge of the effectiveness of teaching and learning in all schools, that all schools fulfil the requirements of the Curriculum for Wales and schools are being effectively supported to improve teaching and learning	Mar-25	Tim Britton Sarah Corcoran	On Target	Regular meetings take place with the Head of Achievement and Principal Improvement Partners to discuss progress of schools. Termly All School Review meetings provide opportunity for focussed questioning of Improvement Partners in what aspects are working well and what action is required to secure improvement. For schools where concerns are flagged during the ASR meeting, further intelligence is gathered through a 'Temperature check' and solutions are then brokered for supporting improvement.  As Curriculum for Wales enters its' third year, it is an opportune time to report on how well Schemes of Learning are aligned to the curriculum during academic year 2024/25.
	Ensure schools have detailed knowledge of the progress in pupil literacy, numeracy, Welsh and digital skills and targeted training is developed and support provided for schools where there is specific concern in relation to skills development	Mar-25	Tim Britton Sarah Corcoran	Not on Target	Review of pupil progress at a school level by Improvement Partners is not happening regularly or consistently enough across all schools. CSC will determine how effective school systems are to evaluate literacy and numeracy, particularly in respect of vulnerable learners, in academic year 2024/25 and a report will be submitted to the Heads of Achievement. Discussions will be undertaken with Principle Improvement Partners in Autumn term 2024 to determine if school have effective tracking systems which identify progress across other pupil skills.

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<b>c) Ensuring access to timely intervention and advice so that the needs of learners and their families are identified swiftly and early intervention provided.</b>					
Provide early intervention and support for children with delayed speech and language skills	Evaluate Year 2 of the Early Years Language Project, which aims to help schools and settings identify speech, language and communication needs and train staff to deliver high quality interventions.	Jul-24	Ceri Jones	On Target	The evaluation report is currently being completed and conclusions will be reported in Q2.
	Implement year 3 of the Early years language project, including delivery to Welsh medium schools	Sep-24	Ceri Jones	On Target	Welsh medium schools were consulted and are engaging in the project during academic year 24/25. Agreement regarding translation of resources and training is in place. Participating schools and settings have been provided with details regarding the roll out of year 3 training and resources.
Ensure early intervention and prevention services and activity is embedded within community based provision to improve accessibility	Continue to provide Educational Psychology, Speech and Language and Occupational Therapy support for childcare settings to identify and meet the emerging needs of children via the CWRs Multi-agency Team	Mar-25	Mandy Perry	On Target	Ongoing, in Q1 a review of Speech Language Communication was undertaken resulting in a new SLC Pathway being developed in partnership with CTM and this will be rolled out in September 24. SLT also agreed the recruitment of 4 additional posts to support the increase in the number of children being referred with children with SLC/emerging needs .
<b>d) Providing great learning environments through our new and improved early years settings and schools including a new Special school and making Welsh medium education accessible to all.</b>					
Develop an overarching 10-year school organisation strategy and a 9-year Sustainable Communities for Learning Strategic Outline Programme for WG.	Production of revised strategy to identify areas of investment and efficiencies for future planning of school places.	Dec-24	Andrea Richards	On Target	High level priorities have been identified and a draft strategy is being developed.
	Production and submission of new 9-year Strategic Outline Programme and Strategic Outline business cases for approval in principal schemes	Mar-25	Andrea Richards	On Target	Strategic Outline Programme is completed and is current with Welsh Government awaiting approval. Business Cases will be written and submitted to Welsh Government in line with the individual project programmes.
Delivery of Sustainable Communities for Communities Programme	Delivery of the greater Pontypridd Schools reorganisation proposals.	Sep-24	Andrea Richards	On Target	All school reorganisation changes are on target to be implemented in September 2024 in line with the statutory school organisation decisions made by Cabinet.
	Delivery of the investment programme for the Greater Pontypridd School projects. •Ysgol Afon Wen •Ysgol Bro Taf •Ysgol Awel Taf •Bryncelynnog Comprehensive School	Mar-25	Andrea Richards	On Target	On target for delivery of all projects. Work at Bryncelynnog is complete, and Ysgol Bro Taf and Ysgol Awel Taf are expected be complete by September 24.
	Completion of the new school for YGG Llyn y Forwyn	Dec-24	Andrea Richards	On Target	The new school is on programme to be complete by the end of Q3.
	Submission of Full Business Case for new Sustainable Schools Challenge ( Glyncoch Community School) and commence construction on site	Jul-24	Andrea Richards	On Target	Full Business Case will be submitted to Welsh Government in Q2.
	Complete feasibility studies for new school buildings at Ysgol Cwm Rhondda and Llanharri	Mar-25	Andrea Richards	On Target	Desk top surveys and data gathering has commenced and the studies are on target to be complete this financial year.
Deliver a new special school to better meet the demand for special school places nearer to pupils' homes and provide a fully accessible and fully integrated community school	Submit outline and final business case to WG	Dec-24	Andrea Richards	On Target	Progress is on target. The Economic Business Case will be submitted in Q2 with the Full Business Case submitted in Q3.
	Appoint contractor, undertake site clearance and begin construction on site	Mar-25	Andrea Richards	On Target	Some elements of this are ahead of programme. The contractor has been appointed and is currently undertaking the detailed design, and site clearance and demolition work has commenced. The construction phase is on programme to start by the end of Q4.
	Explore interim arrangements to alleviate current special school pressures until opening of special school in Clydach.	Sep-24	Ceri Jones Andrea Richards	On Target	Initial discussions have been held and a report is due to be presented to Cabinet in September 24

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Deliver improved early years facilities across schools, childcare providers and early years settings	Deliver early years projects at Glenboi primary school, YGG Castellau and YGG Penderyn	Mar-25	Andrea Richards	On Target	Projects are on target for completion by Q4, however it is anticipated that Glenboi and YGG Castellau will be complete ahead of schedule.
	Administer childcare and early years small capital grants scheme, to enable providers to deliver improvements to their facilities	Mar-25	Andrea Richards	On Target	All grants awarded for 23/24 financial year have been paid and completed. Currently preparing to open the 2024/25 grant scheme in September 2024. An online form is under development that will aid providers to apply and ensure greater data protection as all documents will be uploaded via the form. Some funding from grant scheme has been allocated to support 3 exceptional circumstances projects. These are to provide extensive refurbishment of toilet areas in two settings and to replace a curtain wall in another. These are above the limit for the small grant scheme but are permitted via the exceptional circumstance guidelines in the WG guidance.
e) Supporting children and young people of all abilities and backgrounds to overcome barriers to learning, including those experiencing poverty, so that they can achieve the best educational outcomes that they are capable of.					
Continue to implement and evaluate strategies to improve attendance and reduce exclusions (in line with Estyn recommendation)	Launch a new marketing campaign around improving attendance in RCT	Sep-24	Daniel Williams	On Target	Review of previous campaign materials and initial discussions on design for the new campaign are underway in preparation for the new school year.
	Work with schools to support them to work with parents/carers to understand the importance of good attendance (Estyn thematic recommendation from “Improving attendance in secondary schools”)	Jan-25	Daniel Williams	On Target	Elements of Multiply funding are being used to look at links between parental engagement, mathematics and attendance. This has included planning transition events in the summer in one secondary school to promote belonging and attendance for the new year 7 cohort.
	Evaluate the impact of continued investment in family engagement officers	Mar-25	Daniel Williams	On Target	Termly reports continue to be submitted and analysed. These will be used later in the year to undertake a full evaluation.
	Develop and implement whole school approaches to supporting schools causing concern, and work with them to reduce exclusions	Mar-25	Ceri Jones	On Target	Follow up Team Around the School meetings are planned for the autumn term to continue work with schools where data is currently causing concern.
	Undertake final evaluation of Step 4 provision in consultation with head teachers and Step 4 leads as part of the LA review of the continuum of SEBD provision	Jul-25	Ceri Jones	On Target	Evaluation reports have been submitted by Tranche 4 schools to inform final year of provision. All schools are reporting significant benefits of the provisions. An in depth evaluation will be undertaken at the end of the academic year.
Ensure that there is a robust strategic plan for the development of ALN provision, including WM provision, over the next 3 years	Develop a 3-year ALN strategy	Sep-24	Ceri Jones/ Andrea Richards	On Target	Work is underway to ensure alignment of relevant services to enhance specialist provision. A Cabinet report will be presented in September 2024.
	To keep under review capacity of new Welsh and English medium LSC capacity and, if appropriate, develop proposals for Cabinet's consideration.	Mar-25	Ceri Jones	On Target	Initial discussions have been held and a report is due to be presented to Cabinet in Sept 24
	Undertake a review of the continuum of specialist and mainstream SEBD provision and explore options for an improved long-term model of SEBD provision that will support both schools and the LA to meet the increasingly complex needs of pupils	Dec-24	Ceri Jones	On Target	The review will be undertaken as part of an overarching review of LSC provision. The evaluation of Step 4 provision / funding will also form part of this review
	Undertake a review of demand and allocation of Enhanced Capacity Funding to mainstream and specialist settings.	Mar-25	Ceri Jones	On Target	ECF allocation process for specialist provisions will be reviewed over the summer break and an update reported in Q2.

Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
Support vulnerable young people to overcome barriers to learning	Implement the 2024/25 Minority Ethnic and Gypsy Roma Traveller Learners Grant action plan	Apr-25	Ceri Jones	On Target	2024/25 MEGRT Plan has been formulated. The plan includes the provision of support for pupils who have English as an Additional Language (EAL) from the central Minority Ethnic Achievement Service (MEAS), the delegation of funding to schools with high numbers of EAL pupils to enhance their school-based provision, the continuation of work relating to anti-racism, support for Gypsy, Roma Traveller Community and the proposal to enhance the specialism within the service through the establishment of a Minority Ethnic Achievement Teacher post.
	Implement the Whole School Approaches Grant Funding Action Plan 2024/25 to provide enhanced counselling to pupils and school-based training and interventions to support vulnerable learners	Jul-25	Sarah Corcoran Ceri Jones	On Target	2024/25 Whole School Approaches action plan has been submitted to WG. Proposed actions include: additional counselling sessions for pupils between Y6 and Y13 across RCT in areas presenting the highest demand; bespoke counselling provision to school-based staff and wellbeing assessments / sessions; additional funding for EOTAS / PRUs to support the implementation of the secondary PRU Whole School Approach to Emotional and Mental Well-being Implementation Plan regarding relationships between all members of the school community, including parents / carers; the creation of wellbeing areas within the primary PRU to implement specific wellbeing interventions; the funding of resources and outreach work for children with ALN accessing individual tuition through relationship approaches; 2-day workshops for 6 school clusters on using the whole school approach to wellbeing tool evaluation; iAct training for 14 participants on managing and promoting positive mental health and wellbeing in the workplace; and Spectacle Theatre workshops on healthy relationships in 20 schools.
	Engage with other services and agencies to promote anti-poverty initiatives and support schools to reduce the impact of the cost of living crisis on families and children	Jan-25	Daniel Williams / Lisa Kidner	On Target	Relationships with Citizens Advice Bureau are being revisited to look at more regular newsletters to schools. CAB continue to offer drop-in sessions within multiple schools and the aim is to incorporate CAB representation in the Communities of Practice to better facilitate planning. Ongoing relationships with Save the Children and Valleys Kids continue through the Communities of Practice. The roll out of UPFSM in RCT to all primary age pupils concluded in April 2024 (including nursery age pupils in the term after their 4th birthday). Catering Services will continue to monitor and encourage the take up of UPFSM, which for the current period was 58.5%.
Respond to increasing NEETs rates in RCT post pandemic working with partners and available data to improve future NEETs rates	Deliver group work interventions in all schools for Year 10 pupils who have been identified as being at risk of becoming NEET, to overcome barriers to learning an progression	Sep-24	Bedwyr Harries	On Target	These have been delivered during summer term and will be delivered during 2nd half term of Autumn term
INTEGRATION - this work will be complemented by further actions under the Priority 2(g) - Developing community focused schools, that provide a range of services and activities, often beyond the school day, to help meet the needs of its pupils, their families and the wider community and Priority 3(e) - Giving vulnerable children and young people the best possible opportunities in life and ensuring access to safe and supportive environments suitable to their needs, to improve their well-being.					
f) Ensuring that children, young people and their families have a voice and help us to shape and further improve our services and their educational experiences.					
Develop pupil voice in our schools	Further develop stakeholder engagement and pupil voice within Education to support improved teaching and learning, safe environments and an inclusive culture	Dec-25	Gaynor Davies/Daniel Williams	On Target	A draft engagement programme will be developed in the autumn term. Stakeholder engagement and pupil voice also form part of the toolkit being developed for community focussed schools which is due to be launched in October.
Use the findings of the Your Voice Survey to set 2024-25 priorities for YEPS and partners to meet the needs of young people aged 11-25	Co-produce with young people improvements to services as part of the workplans of the Your Voice Sub Groups to address the findings of the Your Voice Survey	Mar-25	Bedwyr Harries	On Target	This work has yet to commence.
INTEGRATION - this work will be complemented by further actions under the Priority 3(c) - Protecting children, young people and adults at risk from harm, neglect and exploitation.					

Wellbeing Objective - PEOPLE & COMMUNITIES

Measuring Success

Measures to support Priority 1. Children and young people have the best start in life and can learn and grow safely						
PI Ref	Performance Measure	2023/24	Most Recent Welsh Average	2024/25		Comments
		Cumulative Q4		Target	Cumulative Qtr 1	
EDU002	No. of schools inspected in current academic year: (a) Not in follow up categories In follow up categories of: (b) Estyn review (c) significant improvement (d) special measures	N/A	N/A	N/A*	Academic year 23/24 (a) 19 (b) 3 (c) 0 (d) 2	Data is for schools inspected in academic year 23/24. Of 24 schools inspected (21 primary, 3 secondary), 3 primary schools were in Estyn review, and 2 schools (1 primary, 1 secondary) in special measures.
EDU003	No. of schools inspected in previous year (a) Not in follow up categories In follow up categories of: (b) Estyn review (c) significant improvement (d) special measures		N/A	N/A*	Academic year 22/23: (a) 12 (b) 4 (c) 1 (d) 1	Data is for schools inspected in academic year 22/23. 4 schools currently remain in follow up categories.
EDU004	No. of schools removed from follow up categories		N/A	N/A*	1	1 school has been removed form follow up categories in Q1.
EDU005	No. of schools receiving enhanced support from CSC and regular progress meeting		N/A	<20%	18	13 primary and 5 secondary/through schools currently receiving enhanced support
EDU010a (f	% of pupil attendance in primary schools, excludes special schools	91.0%		>91.0%	N/A	Data for 23/24 Academic year will be reported in Q2
EDU010b (f	% of pupil attendance in secondary schools, excludes special schools	85.8%	87.5%	>85.8%	N/A	Data for 23/24 Academic year will be reported in Q2
LEDU218	% of pupil attendance at PRU and EOTAS provisions	62.3%	N/A	>63.5%	N/A	Data for 23/24 Academic year will be reported in Q2
LEDU506a	% difference in the attendance of FSM / non FSM pupils (primary)	5.5%	N/A	<5.4%	N/A	Data for 23/24 Academic year will be reported in Q2
LEDU506b	% difference in the attendance of FSM / non FSM pupils (secondary)	11.3%	10.4%	<11.5%	N/A	Data for 23/24 Academic year will be reported in Q2
LEDU409a	Number of fixed term exclusions per 1,000 pupils attending full time in the Primary phase (excl. special schools & PRUs)	18.4	N/A	<18.14	N/A	Data for 23/24 Academic year will be reported in Q2
LEDU409b	Number of fixed term exclusions per 1,000 pupils in Secondary phase yr 7-11 (excl. special schools & PRUs)	167	N/A	<180	N/A	Data for 23/24 Academic year will be reported in Q2
LEDU410c	Average number of days lost through fixed term exclusions (Primary, secondary and through schools)	1.88	N/A	<1.88	N/A	Data for 23/24 Academic year will be reported in Q2
LEDU008a	The number of permanent exclusions during the academic year per 1,000 pupils from primary phase (excl. special schools and PRUs)	0	N/A	0	N/A	Data for 23/24 Academic year will be reported in Q2

PI Ref	Performance Measure	2023/24	Most Recent Welsh Average	2024/25		Comments
		Cumulative Q4		Target	Cumulative Qtr 1	
LEDU008b	The number of permanent exclusions during the academic year per 1,000 pupils from secondary phase (excl. special schools and PRUs)	2.15	N/A	<6.02	N/A	Data for 23/24 Academic year will be reported in Q2
PAM009	% of year 11 leavers not in education, training or employment	2.9%	2.0%	Decrease	N/A	Data will be reported in Q4
LEDU224	% of year 12 school leavers who are known not to be in education, training or employment	0.5%	TBC	Decrease	N/A	Data will be reported in Q4
LEDU225	% of year 13 school leavers who are known not to be in education, training or employment	4.6%	3.6%	Decrease	N/A	Data will be reported in Q4
TBC	Key Stage 4 Attainment Data: Capped 9 score	363.8	358.1	Increase	N/A	Data for academic year 2023/24 will be reported in Q3
TBC	Literacy score	39.1	39.7	Increase	N/A	Data for academic year 2023/24 will be reported in Q3
TBC	Numeracy score	36.6	37.1	Increase	N/A	Data for academic year 2023/24 will be reported in Q3
TBC	Science score	36.4	36.9	Increase	N/A	Data for academic year 2023/24 will be reported in Q3
TBC	Skills challenge certificate score	30.6	31.6	Increase	N/A	Data for academic year 2023/24 will be reported in Q3

\* It is not possible to set targets for these PIs as the number and type of schools to be inspected is not currently known, however data will be used in context to contribute to an evaluation of overall performance

Wellbeing Objective	PEOPLE & COMMUNITIES - Supporting and empowering RCT residents and communities to live safe, healthy, and fulfilling lives.				
Priority linked to this Council Wellbeing Objective	2. Residents can take care of their health & well-being so they can live healthy, independent, and fulfilling lives.				
Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
a) Helping our residents to keep healthy, active and well; fulfilling their potential and strengthening local communities through opportunities to participate in learning, leisure, physical and creative activities that are accessible to all.					
Continue to support RCT to become an age-friendly community and a sustainable food place.	Apply to become a WHO Age-friendly Community and City.	Apr-24	Syd Dennis	Complete	The Council has applied and been recognised as an age-friendly community after becoming a member of the World Health Organisation's Global Network for Age-friendly Cities and Communities. The network is a global movement of communities, cities, and other sub-national levels of government that are striving to better meet the needs of older residents. <a href="https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/May/RCTCouncilrecognisedasanAgeFriendlyCommunity.aspx">https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/May/RCTCouncilrecognisedasanAgeFriendlyCommunity.aspx</a>
Celebrate RCT's culture and heritage, particularly at the Eisteddfod Genedlaethol and its legacy beyond 2024.	Create accessible and inclusive opportunities to raise awareness and celebrate diversity across our communities.	Mar-25	Nick Kelland/ Adrian Williams	On Target	The Library Service and Arts service will look to build upon the legacy of the Eisteddfod and the Altered Images to identify opportunities to promote the Welsh Language and promote diversity. Examples of projects associated with these events include the Morfydd Owen exhibition
Deliver the Sport and Physical Activity 22-27 Strategy, in particular ensuring increased participation by all members of society	Staff teams to deliver key project aligned to the strategy outcomes. Examples of projects include: - a) National Exercise Referral Scheme	Mar-25	Sarah Kochalski	On Target	NERS continues to be offered in Leisure Centres across RCT. 236 residents started the programme in Q1. Q1 completion date will not be available until Q2
	b) Leisure for Life Personal Training Programme	Mar-25	Sarah Kochalski	On Target	The Leisure for Life Personal Training Programme is now running in Sobell Leisure Centre, Abercynon Sports Centre and Rhondda Sports Centre . Rhondda Fach, Llantrisant, Hawthorn and Tonyrefail are to be rolled out in Q2.
	c) Sport RCT Workforce Programme	Mar-25	Sarah Kochalski	On Target	Young Ambassadors celebration took place recognising the 4,000 plus hours the children and young people completed over the academic year 2023/34. Sport RCT continues to run the 'volunteer of the month' recognition awards.
	d) Sport RCT School Sport Events Calendar	Mar-25	Sarah Kochalski	On Target	A variety of school sport events have taken place this quarter: 17th June: virtual fun fitness session (1,500 participants) / 12th June tennis festival in Llantrisant (45 participants) / 11th June tennis festival in Rhondda (290 participants) / 16th May virtual yoga session as part of Mental Health Awareness week (2,800 participants) / 9th May Rhondda cricket festival (140 participants) / Cynon cricket festival (75 participants) / Taff cricket festival (50 participants)
	e) Sport RCT Club Accreditation Scheme	Mar-25	Sarah Kochalski	On Target	72 clubs have now successfully completed the Sport RCT club accreditation scheme.
	Explore and implement new ways of monitoring and evaluating projects linked to strategy delivery. This will include both quantitative and qualitative through case studies and videos.	Mar-25	Sarah Kochalski	On Target	The development of case studies continues and Sport RCT has developed an impact report for 2023/24 that demonstrates the outcomes of projects delivered and the positive impacts that this has had on residents mental and physical health. The development of a similar report will now be explored to demonstrate the impact of the activities that take place in our Leisure facilities. <a href="#">Layout 1 (contensis.com)</a>
Continue to increase members, participants, customers and visitors across the Leisure and Visitor Attraction Services by ensuring a value for money, customer friendly and competitive offer.	Work to develop and deliver new initiatives and programmes to achieve customer, membership, and visitor number targets across the service area.	Mar-25	Hywel George	On Target	Planning took place over Q1 to launch the 'festival of summer' on 1st July - 2 week pass available to all supporting users to visit centres across RCT.
	Reintroduce customer surveys and evaluate the feedback following the service changes.	Mar-25	Hywel George/ Sarah Kochalski	On Target	Work to reintroduce customer surveys an use this information to evaluate our service and make changes where required in ongoing. Progress will be made in Qtr 2.
INTEGRATION - this work will be complemented by further actions under our Wellbeing Objective: Nature and the Environment, Priority 3 (e) Providing a range of quality green spaces for people and communities to enjoy					
INTEGRATION - this work will be complemented by further actions under our Wellbeing Objective: Culture, Heritage and Welsh Language, Priority 1 (a) Culture and heritage is vibrant and difference is celebrated in strong communities that enhance well-being.					

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b) Considering the implications of the National Framework for Social Prescribing.					
Activity in this area will be developed in Year 2 of the plan.					
c) Implementing the five year Health Determinate Research Collaboration in order to tackle health inequalities in RCT and address wider health determinants that directly affect the life chances of our residents.					
Work in partnership to deliver the ambitions and Business Case of the new RCT Health Determinants Research Collaboration to the benefit of RCT	Complete the Partnership Agreement for the Collaboration and establish the RCT HDRC including the staffing of the central team and the creation of standard operating procedures	Dec-24	Zoe Lancelott	On Target	Collaboration agreement approved by NIHR and in process of being signed off by partners. 50% of team recruited
	Establish systems and procedures to secure citizen engagement and involvement in the HDRC to include participation in recruitment processes, governance structures and the mechanism for identifying HDRC priorities and collaboration opportunities that support the RCT HDRC to achieve its intended outcomes	Sep-24	Zoe Lancelott	On Target	Meetings held with HR and ICT. Citizen researchers involved in recruitment panels. Mechanism being developed in partnership with partners. Communication strategy a priority for newly established team
	Deliver the key actions identified in the Delivery Plan for Year 1 to include mobilising knowledge projects, action to identify capability gaps and actions to embed changes in corporate performance management arrangements. Complete Progress reports as required by NIHR and report to SLT routinely.	Mar-25	Louise Davies/ Zoe Lancelott	On Target	First monitoring report submitted and approved. Pathways to support the operation of the HDRC have been developed
d) Enabling people to be engaged in resilient communities, strengthening connections between community groups, providing opportunities to lead and influence community developments and be involved in volunteering.					
Review the provision of community support and resident support offer and pilot a graduated response approach with the Community Coordinators within the Area Libraries.	Review the provision of community support and resident support offer by the Community Development Team in line with the new Corporate Plan priorities and wider Council initiatives e.g. Adult Services provision and IAA, and pilot a graduated response approach with the Community Coordinators within the Area Libraries.	Mar-25	Syd Dennis/Nick Kelland	On Target	Operationally delivering during Q1.Interim report produced. Final Report due Q2
	Continue to establish Neighbourhood Networks to increase community involvement and manage the Neighbourhood Network Fund and external grants	Mar-25	Syd Dennis	On Target	Wide and growing membership of Neighbourhood Networks within communities. Assisting in public consultation in relation to the RCTCBC Involvement Strategy. Activity during Q2 will include Theatre and Library bases .A brief has been developed to implement an Artist in Service to the community of Treorchy and applications are now being sought. This will help to develop a collaborative way of working between the Cultural Hub and the community.
	Support our network of community venues including Community Centres and organisations to be sustainable and thriving parts of our community	Mar-25	Lisa Austin	On Target	Work ongoing in relation to realigning staff responsibilities and locations of work.
	Support sporting organisations to develop capital projects using available funding and explore community asset transfer opportunities.	Mar-25	Michelle Gibbs	On Target	We continue to link in with National Governing Bodies of Sport (NGB) and local sporting organisation to identify facility needs then work with Council's Corporate Estates to complete a community asset transfer (lease). Work is ongoing and will develop as the year progresses. Specific updates include: Treherbert BGC FC planning permission granted for a stand, this is now in situ following successful funding bid to Pen y Cymoedd Community Fund. AFC Llwydcoed works on the pitch to meet FAW Ground Criteria is still ongoing. Funding bodies (Sport Wales and Pen y Cymoedd) are being kept updated. Beddau RFC have made a request to lease a parcel of land from the council to develop a training pitch. The club have commissioned pitch testing prior to commencing both the lease process and applying for funding. We are also exploring potential funding opportunities with local sporting organisations to develop capital projects. This includes supporting Beddau RFC, Wattstown RFC, Ynyshir Albions FC and Llantwit Fardre RFC to develop applications as part of facility development projects.

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e) Working with residents and partners to keep our communities safe and free from crime.					
Improve public perception of feeling safe in RCT	Undertake a review of the effectiveness of the 2021 Public Space Protection Order (Substance use and anti social behaviour) and make recommendations for Cabinet prior to the current PSPO expiring in October 2024	Sep-24	Gary Black	On Target	The Community Safety Team are currently conducting a review of the PSPO which includes a face to face consultation exercise.
	Continue to monitor the effectiveness of operational procedures between the Community Wardens, PCSOs and Community Safety that improve engagement and respond to community concerns	On-going	Gary Black/ Alistair Critchlow	On Target	The Community Safety Manager and Head of Street Care meet regularly to monitor the effectiveness of the operational procedures. It is early days but discussions have started and are ongoing in respect of improved community engagement.
	Monitor performance and outcomes achieved by the RCT funded PCSOs that ensure delivery of the legal agreement, good performance and ensure value for money is achieved	Ongoing	Gary Black/ Alistair Critchlow	On Target	As above , monitoring in place with ongoing arrangements to be developed to better understand outcomes and performance.
	Work with the Police to establish one method of survey to monitor how safe residents feel and undertake survey and evaluate response to better understand perception of public safety in RCT.	Mar-25	Gary Black	On Target	Initial meetings held with South Wales Police to take forward this action.
	Evaluate the effectiveness of the True Call (nuisance/ scam call prevention) units in protecting vulnerable people from unsolicited calls and improving their feelings of safety	Jan-25	Rhian Hope	On Target	100% satisfaction rate with consumers. The June report shows that from 104 installed units, 133,914 nuisance calls were received, of which 132,428 were blocked (over 95%). Data shows all units operating at 100% block rate.
To continue to deliver existing service provision to deliver Community Safety Services and Programmes that ensure Rhondda Cynon Taf is one of the safest places in Wales, with high levels of community cohesion.	Ensure RCTCBC complies with all terrorism related legislation and duties.	Mar-25	Gary Black	On Target	Initial meetings held with key partners to develop next steps,
	Deliver a programme of Hate Crime awareness sessions in a variety of settings including schools and colleges	Mar-25	Gary Black	On Target	Sessions discussed with Head Teachers and awaiting confirmation of timescale for delivery of sessions.
INTEGRATION - this work will be complemented by further actions under our Wellbeing Objective Nature and the Environment, Priority 2 (a) Keeping the County Borough clean and healthy and our streets free from litter, dog fouling and continuing to strengthen our response to environmental crime.					
f) Developing connections so that communities and the third and business sectors can work together to source sustainable and healthy food and develop horticulture and other technical skills that support the growth of sustainable food.					
Continue to support RCT to become a sustainable food place.	Commence the development of a three-year Strategy for RCT to progress towards applying to achieve the Sustainable Food Places Silver Award in 2025/26.	Mar-25	Syd Dennis	On Target	Food Summit planned for July 2024. Strategy expected Q3/Q4 for SLT/Cabinet consideration.
	Develop opportunities to engage with partners in the creation of a Sustainable Food Strategy for RCT.	Mar-25	Syd Dennis	On Target	World Health Organisation Age Friendly Community status and Sustainable Food places Bronze Award achieved.
INTEGRATION - this work will be complemented by further actions under our Wellbeing Objective Nature and the Environment, Priority 3 (d) Providing opportunities for residents and communities to ‘grow your own’ through allotments and community gardens.					
g) Developing community focused schools, that provide a range of services and activities, often beyond the school day, to help meet the needs of its pupils, their families and the wider community.					
Increase opportunities for co-location of services on school sites to support the wider community	Evaluation of the Treorchy community school pilot	Aug-24	Daniel Williams	On Target	Evaluation of the pilot will take place throughout the summer. The toolkit created with the Treorchy cluster is set to be launched in an event being planned for October. Other schools will be able to use the toolkit to develop their community school approach.
	Extend the pilot to a further Cluster using lessons learned from the Treorchy Cluster, including mapping community provision	Sep-24	Daniel Williams	On Target	Early discussions have identified the Mountain Ash cluster as the second cluster that will be worked with intensively. Work has already been supported in this area with Nofskywit (a social interest company working free of charge) providing Mountain Ash Community School with support. The Lead for Community Focussed schools will work with the company to extend this to feeder primary schools.
	Liaise with partners in other service areas such as the Health Board, to encourage and facilitate co-location opportunities based on need	Mar-25	Daniel Williams	On Target	Meeting have taken place in this quarter with the new health consultant from CTM University Health Board where co-location was discussed. These conversations will be further developed in the coming months. The Whole School Approach to Health and Wellbeing Coordinator in the Health Board is moving to a new role; RCT will be represented DW on the interview panel with Health for the new appointment.

Wellbeing Objective - People and Communities

Measuring Success

Measures to support Priority 2. Residents can take care of their health & well-being so they can live healthy, independent, and fulfilling lives.						
PI Ref	Performance Measure	2023/24	Most Recent Welsh Average	2024/25		Comments
		Cumulative Q4		Target	Cumulative Qtr 1	
LLCS010	Number of Leisure for Life members	11,045	N/A	Increase	11,148	Leisure for Life memberships continues to rise.
LLCS014	No. of visits from the public and school pupils to local authority sport and leisure facilities during the year per 1,000 population where the visitor is participating in physical activity	11,167	N/A	Increase	1,611	Data is incomplete for Q1 as data for grass pitches and 3G pitches are not available. Full data will be reported in Q2.
LLCS035	Number of children engaged in swimming lessons	3,545	N/A	Increase	5,165	This figure represents an average over the quarter to account for fluctuations.
LPPN127	Proportion of Vulnerable / repeat victims of anti- social behaviour who are no longer experiencing anti-social- behaviour following an intervention (Quarterly)	86%	N/A	Increase	90%	Of the 10 people experiencing anti social behaviour who received an intervention, 9 said that they felt safer following the intervention.
LPPN163	Percentage of people surveyed in RCT who feel safe	82.61%	N/A	Increase	N/A	Survey currently being developed with South Wales Police
LPPN155	% people receiving Hate Crime Training who report an increased awareness of reporting procedures.	97.53%	N/A	Increase	98.92%	366 people receiving hate crime training reported an increased awareness of hate crime reporting procedures out of the 370 people receiving hate crime training.

Wellbeing Objective	PEOPLE & COMMUNITIES - Supporting and empowering RCT residents and communities to live safe, healthy, and fulfilling lives.				
Priority linked to this Council Wellbeing Objective	3. Safeguarding our most vulnerable residents of all ages, providing protection, care and support when they need it most so that they can maximise their potential.				
Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
a) Enabling people to live independently in their community and close to home by providing the right support and care at the right time.					
Continue to work positively with Cwm Taf Morgannwg to implement an effective and integrated community model to meet the needs of the community and reduce the pressures on acute hospitals	Establish the detail for the operational model for an urgent community response	Dec-24	Sian Nowell	Not on Target	We are awaiting partnership agreement with Cwm Taf Morgannwg in order to develop the operational detail of the optimal urgent community response model with Cwm Taf Morgannwg.
	Implement the urgent health and social care community response model within RCT	Apr-25	Sian Nowell	Not on Target	
Implement the co-produced day service offer for people with a learning disability to improve access community-based services and volunteering and employment opportunities.	Implement the agreed operating model	Sep-24	Alex Beckham	On Target	Engagement workshops held and over 100 people attended the sessions. An update report is being developed for consideration of next steps and recommendations for future to support the agreed operating model. Report being developed for next steps and will be going to transformation board August 2024 . The plan currently in place for a staged approach if recommendations agreed to move the agreed operating model
	Implement the East and West split agreed by Cabinet in 2023/24.	Sep-24	Alex Beckham	On Target	Staffing structure completed and report on proposals to be discussed at transformation board in August 2024.Plan for implementation in place.
Implement the remodelling of the older persons day service provision.	Transfer the current Tonyrefail day centre into the Cwrt Yr Orsaf facility	Apr-24	Jill Bow	Complete	Transfer complete
	Transfer the Trecynon Day Centre into the new Cwmni Dda facility	Aug-24	Jill Bow	On Target	Modification works on-going. Completion of works scheduled for week commencing 5th of August 2024.
Manage the procurement and safe transfer of the home care outcome-based contracts including engagement with service users and staff to include ‘what matters’ to them into the service specification.	Complete the tender process including evaluating tender responses jointly with individuals who use home care and/or their unpaid carers	Jul-24	Mari Ropstad	Complete	We published a full tender to successful PQQ bidders and evaluated the tender responses jointly with individuals who use home care and/or their unpaid carers.
	Complete the transfer process	Oct-24	Mari Ropstad	On Target	We will work with individuals to ensure the completions of a safe transfer of care to the new providers.
Continue to develop the Technology First Strategy, including the implementation of a digital Lifeline solution and evaluation of new technology-enabled care pilot projects.	Procure a new digital Alarm Receiving Centre for the Council	Jan-25	Mari Ropstad	On Target	Negotiations with current provider disappointing. Plan now agreed to tender for the Alarm Receiving Centre 1/9/24 with a view to contract award in January 2025.
	Explore and evaluate new technology through pilot projects e.g. Sensei project	Mar-25	Mari Ropstad	On Target	An evaluation of the Sensei project is currently in progress. This will help us understand the effectiveness of this technology.
Deliver and monitor Disabled Facilities Grants, ensuring residents homes are adapted in order to support them to remain living independently	Deliver and monitor disabled facilities grants and collate feedback on the impact of adaptations on people's lives	Mar-25	Claire Hutcheon	On Target	126 DFG's have been approved April to June 2024, this has resulted in a total grant award of £1.4M. 107 DFG's have been completed in the same period; total assistance (inc fees etc) for the completions was £1.5M. Client surveys show a high level of satisfaction with work completed in the previous period and a positive impact on people's independence, confidence and quality of life (see measures for full detail)
INTEGRATION - this work will be complemented by further actions under our Wellbeing Objective People and Communities, Priority 2 d) Enabling people to be engaged in resilient communities, strengthening connections between community groups, providing opportunities to lead and influence community developments and be involved in volunteering.					

Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
<b>b) Providing modern accommodation that meets the needs of people who can no longer live at home.</b>					
Implementation of the adult services accommodation strategy to progress development of extra care and Learning Disability accommodation	Commence construction of new extra care facilities at Mountain Ash	Nov-24	Jill Bow	On Target	Linc is progressing significant proposals to develop new care accommodation on vacant brownfield land off Darran Road in Mountain Ash. This has included a public consultation on the proposals ahead of a planned planning application. Tender return date is anticipated for October 2024 <a href="https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/May/HaveyoursayonproposednewcareaccommodationinMountainAsh.aspx">https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/May/HaveyoursayonproposednewcareaccommodationinMountainAsh.aspx</a>
	Commence construction of new extra care facility at the Dan Y Mynydd site in Porth	Apr-24	Jill Bow	Complete	Construction works have commenced on-site and are progressing to plan. <a href="https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/April/ProgressduringopeningstagesofPorthextracaredevelopment.aspx">https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/April/ProgressduringopeningstagesofPorthextracaredevelopment.aspx</a>
	Demolish existing building at Garth Olwg site	Oct-24	Jill Bow	On Target	Demolition works to commence in August 2024.
	Commence construction of new Learning Disability accommodation at Garth Olwg site	Dec-24	Jill Bow	On Target	RSL's have expressed interest, and a meeting in August 2024 to support a dialogue around the development was positive with a view to establish a partner for the development.
	Commence construction of Learning Disability accommodation at Bronllwyn site	Sep-24	Jill Bow	On Target	We are waiting clarification on our funding bid from WG. WG officer Panel have agreed in principle – awaiting Senedd Member authorisation
<b>c) Protecting children, young people and adults at risk from harm, neglect and exploitation</b>					
Rhondda Cynon Taf Children's Services' workforce is motivated, engaged and valued; staff have the capacity, skills, competence and confidence to meet the needs of children and families. (Children's Services Workforce Strategy)	Development of a Social Work Academy in RCT to increase workforce supply	Mar-25	Workforce Strategy Sub Group	On Target	Desk top research undertaken and meetings with relevant LAs held. Steering group now established.
Making sure that the young people who need residential care are looked after close to home in quality settings here they can thrive and that they are looked after by a stable, resilient, skill and well supported staff group. (Residential Transformation Strategy)	Opening new Not for Profit children's residential settings including registration of new settings and attraction and recruitment of staff	Mar-25	Mandy Meredith/ Claire Williams	On Target	Cartref Melys is now a registered Children's Home. All works have been completed and site visit undertaken by CIW at Clos y Cornicill. Awaiting final certificates from Estates to submit to gain registration. Target date Sep 24 Residential recruitment campaign held between February-April 2024. Our promotional outputs were: - Paid Advertising on Social Media. - RCT Jobs Fair- Llys Cadwyn. We spoke to over 100 people and gave out flyers to promote our upcoming recruitment events. - Recruitment Events- We held 2 events in total, 1 in person in the YMA and 1 online. Out of 105 applications, 30 people were successful at interview (13 of which were casual). Targeted attraction campaigns using the format piloted in the spring will continue as required.
	Increase recruitment of foster carers including targeted recruitment of carers to meet identified key areas of need.	Sep-25	Amy McArdle	On Target	RCT recruitment officer in place, grant funded for 2 years. The recruitment officer has targeted smaller communities across the county to ensure effective layered marketing activity. There has been a noticeable increase in recruitment activities each month. Data available to support this. Foster Care Charter is complete and agreed with Foster Carers, Fostering Service and CSMT. <a href="https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/May/RCTfostercarer'bringssomethingtothetabletosupportyoungpeopleinthearea.aspx">https://www.rctcbc.gov.uk/EN/Newsroom/PressReleases/2024/May/RCTfostercarer'bringssomethingtothetabletosupportyoungpeopleinthearea.aspx</a>

Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
Targeting evidence-based services towards family support to ensure that only those children for whom there is no safe alternative become looked after. (Children Looked After Prevention Strategy)	Provide pre-birth services through our Magu Service to reduce the number of babies becoming looked after. This will include the completion of a year one evaluation.	Jun-24	Julie Evans/ Kellie Wood	<b>Complete</b>	<p>A written evaluation including next steps for the service was completed in June. This evaluation found that:</p> <p>This first year has enabled comprehensive baseline data to be collated from which to measure future progress but already there are some very promising indicators to suggest Magu is making a difference.</p> <ul style="list-style-type: none"> <li>•There has been a 22% reduction in children under the age of 1 year becoming Looked After in RCT.</li> <li>•Reliance on parent and child placements has reduced by 10%</li> <li>•Decrease in parent and child placements ending with separation of parent and child. Only 1 of the 9 placements being supported by Magu ended in separation. Previous rates have been at approximately 30-40% separation.</li> <li>•Of the 46 babies born where Magu support is in place 41 have remained in the care of a parent or have returned to the care of a parent following a period of separation.</li> <li>•There is good uptake of the service by fathers. Of the 78 families, 53 of those involved a father as part of a couple or as the sole involved parent.</li> <li>•Improved wellbeing and resilience recorded in 100% of those exiting the service</li> </ul> <p>A number of very positive outcomes have been achieved on cases where Magu is providing support. There are examples of babies born, where there has been high risk of negative assessment and ultimately potential of separation from a parent, who have successfully remained in the care of one or both of their parents.</p>
	In line with our revised Reunification Strategy, provide resources to work with parents when they have been separated from children to, where possible, reunify children home who have spent some time being looked after by the local authority.	Mar-25	Julie Evans	<b>On Target</b>	This is closely linked to the reconfiguration of the Intensive Intervention Service and will form part of the proposed Children Looked After Teams development.
	Provide support for Kinship Carers through a newly created Kinship/Special Guardianship Order Support Team.	Mar-25	Claire Williams	<b>On Target</b>	Consultation underway on Management of Change to reconfigure the structure.
	Implement the new Model of Practice which will strengthen practice, leading to safe reduction of entries to care; provide timely and responsive intervention to families to keep them together, de-escalating need and risk, safeguarding children and safely reducing the number of children who become looked after.	Mar-25	Model of Practice Steering Group	<b>On Target</b>	<p>RCT Children's Services Model of Practice has been developed through co-production with practitioners and families.</p> <p>Provisional implementation plan developed, timeline being finalised and work underway to secure resources.</p> <p>Small pilot utilising Family Group Meetings more frequently in the early phase of the statutory process has commenced in partnership with TGP Cymru. Pilot monitoring group established.</p> <p>Work commenced to identify training providers, finalise the implementation timeline and secure resources.</p>
Supporting the rights of children, young people, parents, carers, and families in receipt of care and support, to have their voices heard and to actively participate in decisions about their life and help to shape future service developments.	Children, Young People and Families information in an accessible language or format appropriate for age, ability or culture.	Dec-24	Catherine Tyler/ Nicole Katchi	<b>On Target</b>	<p>New RCT Children's Services webpages for parent/ carers and young people. In Qtr 1 there were 226,05 Views &amp; 14,746 Users.</p> <p>Development of new bespoke webpages for children and young people has commenced.</p>
	Ensure Children and Young People have accessible information about their rights and enable them to share their views, wishes and feelings	Mar-25	Nichola Manley /Emma Walters	<b>On Target</b>	<p>Work on the CYP facing media platform is progressing for accessible information. My Voice My Review has progressed inc QR Code for CYP to complete consultations prior to reviews. Workshops will be arranged in Qtr 3 to consider barriers and solutions to the factors affecting systems in relation practitioner attendance at CLA reviews. Planned participation events at the drop in centre will take place throughout the summer to consult with CYP on barriers to attendance at their reviews.</p> <p>Data in relation to the My Voice My Review is now captured via Power Bi. A meeting is scheduled with Performance Management to discuss data reporting on new CLA Review Record of Discussion.</p> <p>Aim go live date Sep-24.</p>

Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
Information Advice and Assistance (IAA) Review 'Right Help, Right Place, Right Time' Strategy' To re-design alongside stakeholders to be a sustainable service with a strong prevention intention at the front door.	Undertake a process review of the IAA systems and process. - We aim to provide a service that helps prevent problems getting worse by wherever possible, allowing people to make informed decisions, and take independent measures to support their wellbeing by connecting them to information, advice, and assistance within their communities, whilst ensuring that where necessary, Children's Services provide support and intervention to ensure that children are protected from harm and abuse.	Sep-24	Collette Limbrick	On Target	Process mapping exercise to identify duplications, unnecessary processes has commenced - initial workshop with team. Work commenced on developing online process that will direct contacts to different pathways according to what is being asked for. We are exploring how capacity can be increased through reviewing how key functions within the team are currently delivered.
<b>d) Supporting people affected by/experiencing domestic violence and addiction.</b>					
Through good partnership working and new Shared Prosperity Funding, deliver efficient domestic abuse services for victims while seeking to improve early intervention and prevention work in the community	Evaluate and review the One Front Door Model with RCT Domestic Abuse Services to ensure it meets the needs of service users.	Mar-25	Gary Black	On Target	Initial meetings held with RCT Domestic Abuse Services to agree parameters. The current Oasis Centre Manager is moving to a new role on the 2nd August 2024. We are recruiting a new project Manager post who will have responsibility for reviewing the front door model.
	Monitor progress against the Action Plan with clear outputs and outcomes for the Healthy Relationships Outreach Project, in line with external funding requirements, ensuring appropriate governance arrangements are established.	Mar-25	Gary Black	On Target	Reports produced as part of the funding requirements. All data relating to outputs and outcomes on track currently: - Number of enterprises receiving non financial support - 55 - Number of local activities supported - 65 - Number of individuals engaged in the local area - 2,891
Ensure the survivor is at the heart of services in the development of a strength's-based needs led approach to service delivery.	Deliver the "Change that Lasts" Programme in partnership with Welsh Women's Aid	Mar-25	Gary Black	On Target	Initial meetings held with Women's Aid and RCT Domestic Abuse Services .
<b>e) Giving vulnerable children and young people the best possible opportunities in life and ensuring access to safe and supportive environments suitable to their needs, to improve their well-being.</b>					
Provide education and learning environments which effectively meet the needs of vulnerable children and young people	Evaluate the Year 2 Pilot of the Virtual School model, and use the learning to establish a permanent 'Virtual School' for Children Looked After and evaluate how funding is allocated to schools to provide support.	Sep-24	Ceri Jones	Complete	Evaluation of the RCT Year 2 Virtual School Model (Pilot) is complete and the Virtual Head presented at Corporate Parenting Board on May 7th 2024. Impact of the virtual school work to date includes introduction of a system to effectively track pupil progress so pupils who are not making expected progress can be identified and interventions put in place to support them; ensuring CLA Individual Development Plans are issued in a timely manner to ensure appropriate provision is in place to support pupil progress; improvements in the use of data; introduction of a full timetable of training opportunities for schools in trauma informed practice; and effective use of the PDG/LAC bursary to support pupils' access to education and outcomes. Further detail is available in the full report. The Council is committed to funding the virtual school as a permanent services to support the educational outcomes of care experienced children and young people. Welsh Government has commissioned a wider evaluation of the VSM pilot in Wales which will conclude in March 2025. Local authorities will contribute to the evaluation and the voices of care experienced children and young people will be heard in focus groups.  <a href="https://rctcbc.moderngov.co.uk/documents/s47927/VS%20Model%20Pilot%20Interim%20Eval%20of%20Year%202%20April%202024%20FINAL.pdf?LLL=0">https://rctcbc.moderngov.co.uk/documents/s47927/VS%20Model%20Pilot%20Interim%20Eval%20of%20Year%202%20April%202024%20FINAL.pdf?LLL=0</a>
	Undertake planning and initial training to become a trauma informed organisation	Jul-25	Kerry Webster	On Target	A questionnaire has been devised for circulation to Access and inclusion staff to provide baseline information to inform the action plan.
	Develop and deliver an Education accessibility plan	Mar-25	Ceri Jones/Andrea Richards	On Target	Initial actions have been identified. Audit has been undertaken regarding school compliance in relation to published policies.
Utilise Vulnerability Profiling data and service mapping data to target resources in the right place	Analyse YEPS engagement data against Vulnerability Profile RAG status to provide a picture of YEPS reach in giving vulnerable young people access to youth work provision to improve their wellbeing	Mar-25	Ceri Parsons / Bedwyr Harries	On Target	This has now been integrated into the YEPs view of the NEETs Vulnerability Profile Dashboard. Analysis will take take place later in the year.
<b>INTEGRATION - this work will be complemented by further actions under the Priority 1 (e) Supporting children and young people of all abilities and backgrounds to overcome barriers to learning, including those experiencing poverty, so that they can achieve the best educational outcomes that they are capable of.</b>					

Wellbeing Objective - People and Communities

Measuring Success

Measures to support Priority 3. Safeguarding our most vulnerable residents of all ages, providing protection, care and support when they need it most so that they can maximise their potential.						
PI Ref	Performance Measure	2023/24	Most Recent Welsh Average	2024/25		Comments
		Cumulative Q4		Target	Cumulative Qtr 1	
LAD/003	% of Adults stating 'I live in a home that supports my wellbeing'	95%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LAD/004	% of Adults stating ' I feel safe' ,	95%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LAD/005	% of Adults stating ' 'I feel a part of my community',	71%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LAD/006	% of Adults stating 'I have been actively involved in decisions about how my care and support is provided '	87%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LAD/007	% of Adults stating 'I am happy with the care and support I have had'	95%	N/A	Maintain	N/A	Data is annual and will be available in Q4
AD/001	Number of contacts for adults received by statutory Social Services during the year	13533	N/A	Reduce	3373	
AD/002	Number of contacts for adults received by statutory Social Service during the year where advice or assistance was provided	7,175	N/A		1602	
LAD/002	% of S126 Enquiries completed within 7 days	84%	75.9%	Maintain/ Increase	75.1%	Out of a total of 181 S126 enquiries, 136 were completed in 7 days
LAD/008	% of reablement packages completed during the year that reduced, maintained or mitigated the need for support	98%	81.9%	Maintain	96.7%	Out of a total of 304 reablement packages delivered in Q1, 129 maintained the need for the same level of support and 165 mitigated the need for support.
LAD/001	The number of people in receipt of an extra care placement	NEW	N/A	Maintain/ Increase	120	
AD013	The total number of adults with a care and support plan where needs are met through a Direct Payment	454	N/A	Maintain/ Increase	471	
POCD001	Number of people experiencing a pathway of care delay due to awaiting social worker allocation	34	N/A	Decrease	9	Data provided by Health
POCD002	Number of people experiencing a pathway of care delay due to awaiting start of a new home care package	170	N/A	Decrease	3	Data provided by Health
POCD003	Number of people experiencing a pathway of care delay due to awaiting care home availability. Of which awaiting:	218	N/A	Decrease	27	Data provided by Health
POCD003i	- residential home availability	39	N/A	Decrease	4	Data provided by Health
POCD003ii	- nursing home availability	58	N/A	Decrease	23	Data provided by Health
PAM015	Average number of calendar days taken to deliver a Disabled Facilities Grant (DFG)	329	N/A	350	316	
TBC	Disabled facilities grant satisfaction measures:					All DFG Satisfaction measures are for surveys carried out in Q1 24/25, which relate to work completed in Q4 23/24. OF 149 DFG completions, 104 surveys were returned (70%)
TBC	- % of clients who agreed they feel more confident and independent after adaptation was installed/completed	95%	N/A	Maintain	98%	
TBC	- % of clients who agreed it was easier for family/carers to assist with daily needs after adaptation was installed/ completed	92%	N/A	Maintain	95%	
TBC	- % of clients who agreed their quality of life has improved after adaptation was installed/completed	97%	N/A	Maintain	97%	
TBC	- % of clients who are satisfied with the adaptation overall	98%	N/A	Maintain	95%	
LCHS/028	% of Children stating 'I live in a home where I am happy', '	92%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LCHS/029	% of Children stating 'My views about my care and support have been listened to',	82%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LCHS/030	% of Children stating , 'I feel well cared for'	95%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LCHS/031	% of Children stating 'I feel I belong in the area where I live',	86%	N/A	Maintain	N/A	Data is annual and will be available in Q4
LCHS/032	% of Children stating 'I feel safe where I live'	98%	N/A	Maintain	N/A	Data is annual and will be available in Q4

PI Ref	Performance Measure	2023/24	Most Recent Welsh Average	2024/25		Comments
		Cumulative Q4		Target	Cumulative Qtr 1	
LCHS/022	% vacancy rate within Children's Services	NEW	N/A	Reduce	22.6%	
LCHS/023	Number and % of children residing in RCT (closer to home)	NEW	N/A	Increase	457 (72%)	Of the 632 Children who were Looked After on 30th June 2024, 457 currently reside in RCT (72%).
LCHS/024	Number and % of Children being placed in RCT (closer to home)	NEW	N/A	Increase	39 (51%)	Of the 76 placements that began in the quarter (1st April-30th June 2024), 39 were within RCT.
LCHS/025	Number and % of Children Looked After in Not-for-profit residential settings	NEW	N/A	Increase	21 (26%)	Of the 82 residential placements that were completed as at 30th June 2024, 21 were in Not-for-profit residential settings.
LCHS/010	Number of RCT Foster Carers.	268	N/A	Increase	270	We currently have 270 RCT Foster Carers (129 Mainstream and 141 Kinship Carers). This compares to 268 RCT Foster Carers in the previous quarter, January - March 2024.
LCHS/004	Rate of Becoming Looked After for under 1 year olds	18%	N/A	Reduce	19%	Between 1st July 2023 -30th June 2024, 19% of children becoming Looked After were under 1 years old. This compares to 22% in the same period in the previous year. Of the 136 children who became Looked After between1st July -30th June 2024, 24 were under 1 years old.
LCHS/021	Number of Children Looked After	637	N/A	Reduce	632	632 Children were Looked After on 30th June 2024. This compares to 624 in the same period in the previous year.
LCHS/001	Number of Children Becoming Looked After	129	N/A	Reduce	30	Between 1st April -30th June 2024, 30 children became Looked After. This compares to 33 in the same period in the previous year.
LCHS/002	Children Looked After rate per 10,000 children	129.37	116.4	Reduce	128.35	128.35 per 10,000 children were Looked After on the 30th June 2024. This compares to 126.72 per 10,000 children in the same period in the previous year.
LCHS/020	Number of children on the Child Protection Register	331	N/A	Reduce	273	273 children were on the Child Protection Register on 30th June 2024. This compares to 372 in the same period in the previous year.
LCHS/012	Number of contacts for children received by statutory Social Services during the year	28,035	N/A	Reduce	28,354	Between 1st July 2023 -30th June 2024, 28,354 Contacts were received. This is compared to 27,163 in the same period in the previous year.
LCHS/014	Rate of contacts for children received by statutory Social Services during the year per 10,000	NEW	N/A	Reduce	5758.44	
LCHS/016	Number of proportionate assessments (referrals) completed by Information, Advice and Assistance Service	NEW	N/A	Reduce	1,259	Between 1st April -30th June 2024, 1,259 proportionate assessments were completed the Information, Advice and Assistance Service.
LCHS/018	% of referrals to Information, Advice and Assistance resulting in 'No Further Action' or signposting	NEW	N/A		63.9%	Between 1st April -30th June 2024, of the 1,259 proportionate assessments completed by the Information, Advice and Assistance Service, 805 resulted in 'No Further Action' or signposting.
LCHS/019	% of re-referrals to Information, Advice and Assistance Service (where a previous referral was received over last 12 months)	NEW	N/A	Reduce	34%	Of the 1,259 referrals to the Information, Advice and Assistance Service, 429 were re-referrals, where a previous referral was received over the last 12 months.
LPPN156a	% of clients experiencing reduction in Physical & Sexual abuse from intake to exit	86%	N/A	Maintain	83%	Between 1st April - 30th June, of the 30 cases with an exit form, 25 clients stated a reduction of physical and sexual abuse since intake.
LPPN156b	% of clients experiencing reduction in harassment and stalking and/or jealous, controlling and coercive behaviours from intake to exit	58%	N/A	Maintain	66%	Between 1st April - 30th June, of the 41 cases with an exit form, 27 clients stated a reduction of harassment and stalking and/or jealous, controlling behaviour since intake.
LPPN135a	% of clients who felt safer	83%	N/A	Maintain	97%	Between 1st April - 30th June, of the 30 cases with an exit form, 29 clients stated they felt safer since intake
LPPN172	No of Children and Young People Supported and Feeling Safer (Exit Survey)	N/A	N/A	Maintain	50	50 children and young people stated that they felt supported and safer since intake

Wellbeing Objective	PEOPLE & COMMUNITIES - Supporting and empowering RCT residents and communities to live safe, healthy, and fulfilling lives.				
Priority linked to this Council Wellbeing Objective	4. Residents will have access to affordable, good quality and energy efficient homes				
Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
a) Working with partners to enable the supply of affordable and sustainable homes across our communities, including supporting those people who are homeless and bringing empty properties back into use.					
Enable the supply of affordable homes across RCT	Continue to work with registered social landlords to develop and deliver the large scale social housing development programme, through co-ordination with housing leaders and allocation and monitoring of the WG Social Housing Grant	Mar-25	Claire Hutcheon	On Target	RCT's allocation of the WG Social Housing Grant 2024-25 is £21,972,749 with an indicative allocation of £19,975,226 per year for the remaining 2 years. This brings the overall total grant for 2024 - 2027 to £61,923,201. There are 26 schemes in the Programme Development Plan and 3 in reserve.
	Continue to offer the Homestep Scheme to assist first time buyers to access the property ladder	Mar-25	Claire Hutcheon	On Target	Homestep is continuing to make available new homes to first time buyers at 70% of the open market value. There are currently 2 schemes available for nomination and occupancy; Coed Derw, Llantwit Fardre (2 x 2 bed units) and Michaels Grove, Llanharan (3 x 3 bed units).  Housing Strategy will continue to work with planning policy in the production of the Local Development Plan, to enable as many homes as possible to be delivered by S106 agreements.
	Engage with private landlords to support them to increase the supply of good quality affordable private rented accommodation.	Mar-25	Claire Hutcheon	On Target	A Landlord Forum took place on the 18th June at Pontypridd RFC. Over 30 landlords attended the meeting where presentations were given on the RCT Floating Support Service, Houses into Homes loans scheme for empty properties and the ECO4 Flex scheme. Feedback was very positive and landlords stated that the information shared and the opportunity to network was very useful. The Landlord Newsletter was published and circulated, as well as information about the Council's Social Lettings Agency.  The Social Lettings Agency currently has 36 properties on board and is working with 27 landlords in total to help meet housing need.
Reduce the number of empty homes in RCT inline with the Empty Homes Strategy	Lead, deliver and monitor the National Empty Homes Grant scheme on behalf of Welsh Government	Mar-25	Claire Hutcheon	On Target	The Council continues to lead delivery of the National Empty Homes Grant Scheme. During April to June 2024: <ul style="list-style-type: none"><li>• 1,746 applications received (across Wales), of which 441 are from RCT.</li><li>• 742 applications are valid (across Wales), of which 144 are from RCT</li><li>• 70 homes have been brought back into use, of which 30 are from RCT</li><li>• £6.2M is committed to approved cases (across Wales) of which £1.5M is committed to RCT cases</li><li>• £1.5M has been paid out to the 70 completed cases across Wales of which £673K has been paid out to the 30 RCT cases.</li></ul> The Scheme continues to progress well, with regular communication with WG and other LAs involved in the scheme. More information on the scheme is available via the website: <a href="https://www.nationalemptyhomesgrant.wales/LanguageChoice.aspx">https://www.nationalemptyhomesgrant.wales/LanguageChoice.aspx</a>
	Deliver and monitor the Houses into Homes Loan scheme and Owner occupier loans	Mar-25	Claire Hutcheon	On Target	During Q1 there was 1 Houses into Homes loan paid and a further 4 approved. Total funding for this period was £25,000 which contributed to the total cost of work of £37,000. The funding will support 1 empty property to be brought back into use and provide 1 additional unit of accommodation. There were also 22 empty property information packs sent out to people to promote the scheme and 1 loan was repaid. There were 21 Owner Occupier loans completed via Robert Owen Community Bank, which totalled £150,730.  More information on these schemes is available via the websites below: <a href="https://www.rocbf.co.uk/rct-0-home-improvement-loans/">https://www.rocbf.co.uk/rct-0-home-improvement-loans/</a> <a href="https://www.rctcbc.gov.uk/EN/Resident/Housing/HousingGrants/HousesintoHomesLoan.aspx">https://www.rctcbc.gov.uk/EN/Resident/Housing/HousingGrants/HousesintoHomesLoan.aspx</a>

Delivery Actions	Milestones/Sub Actions that will help to achieve overarching Action	Delivery Date	Responsible Officer	Progress to Date	Overall progress on Action Qtr 1 2024/25
Support Housing developers to bring forward major housing developments on former brownfield and strategic regeneration sites	Continue to support the delivery of brownfield sites through the CCR Housing Investment fund	Ongoing	Chris Jones	On Target	Construction is now underway at the former Aberdare Hospital site. Developments at Moss Place and Cwm Coking Works were both withdrawn by the developer/Cardiff Capital Region. CCR are currently looking at a second round of funding and we are working closely with them to incorporate sites within RCT.
Deliver the 23/24 priorities of the Housing Support Grant Strategy and Rapid Re-housing Plan which seeks to ensure the Council reduces the use of bed and breakfast accommodation for homeless people and ensure any stay in emergency accommodation is brief and not repeated	Explore the development of a Housing Assessment Centre with a multi-disciplinary assessment of need for single homeless people that will incorporate Interim Accommodation Units that more effectively meets the housing needs of homeless single people.	Mar-25	Cheryl Emery	On Target	A site has been identified at Ty Bronwydd, Porth. Initial plans and drawings have been received from Architect. A report for SLT will be prepared following further reports from the Architect.
	Develop more temporary accommodation to meet the increase in need and to reduce the pressure and cost for B&B's including work with private landlord to develop 10 additional units of PRS accommodation for single homeless individuals including those with an offending background	Mar-25	Cheryl Emery	On Target	Good progress has been made and 6 units (5 x 2 -bedroom Properties) of Private Rented Sector temporary leased accommodation for single homeless people with an Offending background have been completed so far. These units are occupied by service users.
	Remodel Stori supported accommodation provision to provide emergency temporary accommodation for single homeless women with high support needs	May-24	Cheryl Emery	Complete	Secured capital funding (VAWDASV). Building works have been completed and property is due to be handed over on the 1st August and the project will commence on the 1st September.
Provide effective support to those at risk of or who are homeless in our communities	Review referral pathway for Housing First Project and implement recommendations that emerge in order to improve the pathway.	Sep-24	Susan Preece	On Target	We consulted with RSL to seek their thoughts on current working arrangements as part of service review. It was agreed that current working arrangements were working well so will remain in place. Referral pathway for Adults has been finalised and a referral pathway for Young People is being developed.
	Review HSG funding arrangements in place with Children's Services to explore the development of alternative accommodation model for care leavers and provide recommendations to HSG Board for decision .	Mar-25	Susan Preece	On Target	Established a Task and Finish Group to including Children Services representation. The first meeting is planned for August 2024.
	Work with partners to identify and implement options and funding to remodel Caersalem 24/7 supported accommodation project to meet the needs of single homeless people with high support needs	Mar-25	Susan Preece	On Target	Met with key partners to scope model including Rhondda Housing Association and POBL. Remodelling proposal and funding requirements to be established.
b) Enabling more people to live in warm and energy efficient homes to improve their health and wellbeing and enable them to live more sustainably.					
Support households living in fuel poverty and improve energy efficiency in homes across RCT	Co-ordinate and monitor delivery of the Affordable Warmth Strategy	Review Mar 25	Claire Hutcheon	On Target	Work on the new Affordable Warmth Strategy is progressing with a view (if approved) to implement during Qtr 4. The Affordable Warmth Working Group are due to meet in Q2.
	Deliver and monitor the RCT Heating Grant, providing opportunities for residents to make their homes more energy efficient and reduce energy bills.	Review Mar 25	Claire Hutcheon	On Target	From April - June, 109 Heating Grant applications were received and 52 grants were completed with £222k of grant being awarded.
	Deliver and monitor the RCT Solar Panel Grant, providing funding to residents towards solar panels to make them home more energy efficient and reduce energy bills.	Review Mar 25	Claire Hutcheon	On Target	From April - June, 15 Solar Panel grant applications were received and 4 grants were completed with £16k of grant being awarded.

# Wellbeing Objective - People and Communities

## Measuring Success

Measures to support Priority 4. Residents will have access to affordable, good quality and energy efficient homes						
PI Ref	Performance Measure	2023/24	Most Recent Welsh Average	2024/25		Comments
		Cumulative Q4		Target	Cumulative Qtr 1	
LPSR103	No. of new affordable homes delivered	89*	N/A	180	N/A	Provisional data for 2023/24. Final date for 2023/24 will be confirmed in Q2. Provisional data for 2024/25 will be reported in Q4.
PAM045	Number of new homes created as a result of empty properties being brought back into use	17	N/A	7	N/A	Data will be reported annually in Q4.
PAM013/LPS R101	Number / % of empty properties brought back into use per annum	85 (227 properties)	N/A	8% (200 properties)	N/A	Data will be reported annually in Q4.
New	No. of homes supported with energy efficiency measures	NEW	N/A	N/A	N/A	Establishing baseline data. Data will be reported annually in Q4.
New	% of homes in RCT with EPC rating D or above	NEW	N/A	N/A	N/A	Establishing baseline data. Data will be reported annually in Q4.
LRGN019	No. of additional housing units provided during the year	89	N/A	TBC	N/A	Data will be reported annually in Q4.
PAM036	No. of new additional affordable housing units delivered per 10,000 households	8.6*	26.1 (2020/21 data)	17.0		Provisional data for 2023/24. Final date for 2023/24 will be confirmed in Q2. Provisional data for 2024/25 will be reported in Q4.
LHHA035	No of referrals received for the Diversionary Activity Team	92	N/A	N/A	101	The team continue to network/promote the service and have a monthly newsletter/ timetable of events. Referrals to the service have increased this quarter with 61 Intake/referral forms completed in Q1.
LHHA036	No of clients engaged with new activities arranged with residents placed in temporary accommodation (whole project)	57	N/A	N/A	129	129 clients have engaged in activities since the project started in 2023/24. The team have offered a variety of activities, including supported gym sessions to improve health and wellbeing, picnic in the park, cooking, craft and employment support with 72 individuals engaging in activities during Q1.
PAM012	Percentage of successful homeless prevention duty outcomes	76%	59%	70%	80%	Demand for services continues to be at a higher level than previous years. 85 household were successfully prevented from becoming homeless in Q1 out of the 106 households that were threatened with homelessness. This compares to 27 out of 45 households threatened with homelessness in the same period in 2023/24. Current performance outcome is exceeding target by 10%. This has been supported by the delivery of a robust approach to implementing effective prevention activities wherever possible and by maximising HPG spends to support improved access to all available housing options despite a remaining restricted market.
TBC	Total number of single homeless people in Temporary accommodation, i.e... Bed and Breakfast and leased accommodation provided by the Council supported by a dedicated case (Support) Officer	N/A	N/A	N/A	N/A	Data will be provided in Qtr 4.
TBC	No. of Prison leavers in Bed and Breakfast accommodation	N/A	N/A	N/A	N/A	Data will be provided in Qtr 4.