# RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

# ESTIMATES 2009/10

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#### FOREWORD BY CORPORATE SERVICES GROUP DIRECTOR

On the 2nd of March 2009 the Council agreed the Cabinets proposals and recommendations for the revenue budget for the 2009/10 financial year. This was followed up on the 30th of March 2009 with the agreement of the Council's 3 year Capital Programme. The budget-setting process continues to be ever challenging as the expectations of local residents are balanced with the continual drive for greater efficiency within the Council.

At an all Wales level, the Minister for Social Justice and Local Government (Brian Gibbons AM) announced an increase in revenue funding of 2.9% for local authorities in Wales for the year 2009/10. The increase for Rhondda Cynon Taf was somewhat lower than this level at 1.9%. This compares unfavourably with the 2.6% increase which this Council was expecting as announced in the Wales Assembly Governments three year revenue settlement of last year.

The settlement at this level will restrict our rate of progress, does not fully meet all our expectations and offers little opportunity for significant growth across all areas of service provision. Notwithstanding this, the Council will continue to strive to meet its objectives with investment over and above inflation being targeted at key service areas. The Cabinet identified their most significant areas for investment during 2009/10 as being:

- Activities and Enhanced Provisions for Young People
- Adult Social Services
- Children's Social Services
- Customer Care Initiatives (Telephone and Face to Face)
- Development Control Improvements
- Environmental Improvements and Enforcement
- Schools (Reduced efficiency expectation, School Meal Improvements and New Facilities)
- Street Cleansing
- Waste Management (Including Recycling)

There is the continued expectation of the public sector delivering annual efficiencies of at least 1% per annum and it is reasonable to assume (in the absence of any reference to it in the settlement announcement) that the settlement once again was net of this 1%, with this level of "cash" being effectively removed from Councils' budgets. Locally, our non-schools budgets have an efficiency requirement of 3.6% for 2009/10 with schools having a lower requirement of 1.4%.

The reality of a below inflationary increase in central government support is that us (and other Councils) will aim its limited resources at statutory based and / or services for vulnerable clients only, leaving many services at the mercy of falling resource levels or seeing us being forced to charge a more commercial rate for the service. There is no sign at this point in time that the financial landscape for local government is going to get any better in the near future, in fact in all probability it will become even more challenging.

A statement which we have used for some time now in our formal reports, is probably even more relevant now - "The Council must secure and invest appropriate funding in the high priority areas it has identified, ensure that every service strives to achieve optimum efficiency levels, and that the Council Tax it levies represents value for money for local residents".

This Council fully supports the "making the connections" agenda and continues to drive forward a Medium Term Financial Strategy to ensure that efficiencies are optimised across all Council Services. Indeed, to continue to deliver a balanced budget into the future, our front line and back office services need to be as efficient and effective as possible and kept under constant review and appraisal, driven by the Medium Term Financial Strategy and supported by our comprehensive performance management and monitoring processes.

Finally, I would like to record my sincere thanks to everyone who has played a part in helping to formulate and deliver this years budget. This is only the beginning and the year ahead is once again extremely challenging. This Council, however, <u>will remain focused on sound financial management and on the delivery of first class services to the residents of the County Borough.</u>

Steve Merritt CPFA Corporate Services Group Director

### RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

#### COUNCIL REPORT 2<sup>nd</sup> MARCH 2009

• THE COUNCIL'S 2009/10 REVENUE BUDGET STRATEGY

#### COUNCIL REPORT 25<sup>th</sup> MARCH 2009

• THE COUNCIL'S THREE YEAR CAPITAL PROGRAMME 2009 - 2012

#### RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

#### MUNICIPAL YEAR 2008-2009- REPORT NO.

COMMITTEE: SPECIAL COUNCIL PART 1AGENDA ITEM NO.THE COUNCIL'S 2009/2010REVENUE BUDGET STRATEGY

2<sup>nd</sup> March 2009

**REPORT OF:** 

THE CABINET

#### <u>AUTHOR: Steve Merritt – Group Director Corporate Services Tel. No.</u> 01443 424088

#### 1.0 <u>PURPOSE OF THE REPORT</u>

The report provides information on the implications for the Council of the local government settlement for 2009/2010. It also sets out the recommendations of the Cabinet in response to this Council's resourcing requirements, in order to assist Members to determine specific service allocations within the Council's Revenue Budget, together with the level of Council Tax, for the year ending 31<sup>st</sup> March 2010.

#### 2.0 **RECOMMENDATIONS**

It is recommended that Members:

- **2.1** Note the detail of the final 2009/2010 local government settlement, reproduced at Appendices 1 and 2;
- **2.2** Approve Tables 1a and 1b in Section 13 of the report as the basis of allocating resources to the Individual Schools Budget (ISB), to other Council Services, and to meet its corporate financing requirements;
- **2.3** Agree the Council Tax increase for the financial year ending the 31<sup>st</sup> March 2010 is 4.92%;
- **2.4** Agree the Council's overall budget for 2009/2010, in order to set the Council Tax for the forthcoming financial year by the statutory deadline of the 11<sup>th</sup> March 2009;

#### 3.0 BACKGROUND

3.1 At the Council on the 25th June last year, the Council's draft accounts (before Audit), were reported with General Fund Balances amounting

to £10.303M. It is pleasing to note that the completion of the Audit process did not result in any changes to this position.

- 3.2 It remains the Council's Chief Finance Officer's view, that an Authority the size of Rhondda Cynon Taf should hold a minimum of £8M as its working balance.
- 3.3 The Wales Audit Office also continues to emphasise that we must remain disciplined, if we are to maintain our long-term goal of financial stability.
- 3.4 The Wales Audit Office assessment is an accurate one and it is important that Members continue to take their fiduciary duty extremely seriously. The challenge, therefore, is to construct a prudent, equitable and fair revenue budget for the financial year ending the 31st March 2010. This must involve an approach which publicly demonstrates sound financial stewardship; which does not take unnecessary risks; which maximises income generation; and which delivers much needed service improvements, particularly in areas of relative underperformance and where there would be greatest benefit to those local people who suffer deprivation and disadvantage.
- 3.5 Members and officers continue to work together towards achieving the goals of this administration to deliver better public services, stronger, safer communities and economic prosperity as set out in the Council's Improvement Plan and policy agreement with the Welsh Assembly Government. These objectives must be the key drivers when determining the Council's 2009/2010 total budget, and resource allocation.
- 3.6 Following the establishment of the overall financial position, the Cabinet, assisted by the senior management team was able to commence initial work on its budget strategy for 2009/2010. The broad objectives of next year's proposed strategy are to:
  - Retain the support of the Wales Audit Office for the approach the Council has adopted to securing strong financial management;
  - (ii) Ensure that services provided are delivered in a fair, equitable and consistent manner across the County Borough
  - (iii) Continue with the delivery of our service improvement agenda; and
  - (iv) Take a responsible attitude towards agreeing the level of the Council Tax.

#### 4.0 THE 2009/2010 LOCAL GOVERNMENT SETTLEMENT

4.1 The Minister for Social Justice and Local Government (Brian Gibbons AM), when publishing his budget proposals for 2009/2010 pointed to an average total increase in general revenue funding of 2.9% for local authorities in Wales (see Appendix 1 & 2).

- 4.2 The overall increase in Revenue Support Grant and Non-Domestic Rates funding for 2009/2010 (i.e. at an all Wales level) is 2.9%, or 2.8% after adjusting for transfers of expenditure responsibilities, which is the same as the provisional settlement.
- 4.3 The increase for Rhondda Cynon Taf is 1.96% or 1.9% when adjusted for additional responsibilities. This is 0.2% higher than the provisional settlement purely because of a 1% fall in the Council Tax Base for the Council. This reduction is linked to the impact of the "credit crunch" whereby the number of potentially chargeable properties has reduced (house building slow down and a predicted increase in repossession numbers and entitlement to discounts). The net impact of these changes is that no additional resource is available within the final settlement, compared to provisional.
- 4.4 This is the second year of WAG's three year revenue settlements. This Council was expecting an increase of 2.6% for 2009/10 based on WAG's projections, but has now received only 1.9%, which equates to a loss of £2M. Members are therefore asked to note that our figure for 2010/11 of 3.2%, quoted again in this settlement, should be treated with extreme caution.
- 4.5 Local authorities will receive Deprivation Grant at the same level as 2008/2009 and the Improvement Agreement Grant for Rhondda Cynon Taff (the replacement for the Performance Incentive Grant) is £27K less than that awarded in 2008/2009.
- 4.6 The Local Authority Business Growth Incentive Scheme (LABGI) introduced in 2005/2006 has now been subsumed within RSG and so is included in the 1.9% increase.
- 4.7 The WAG figures do not take into account the element of the Council Tax bill that relates to police authorities (i.e. the police precept).
- 4.8 The settlement says little on efficiencies although there remains the expectation of a 1% efficiency saving across the whole public sector in Wales through the "Making The Connections" initiative.
- 4.9 There are also 53 specific revenue grants, totalling in excess of £678M at an all Wales level. At this point in time the detailed allocation of all of these grants is not known though officers are working diligently to optimise the amount we will receive.
- 4.10 The Council's General Capital Funding has decreased by £8K.

#### 5.0 <u>THE FINANCIAL IMPLICATIONS OF THE 2009/2010 SETTLEMENT</u> FOR RHONDDA CYNON TAF

5.1 The final settlement indicates that our 2009/2010 Revenue Support Grant (RSG) and National Non-Domestic Rates (NNDR) will total approx. £334.694M. If the Council was to agree to an increase in Council Tax similar to that in 2008/2009, then it is estimated that the Council, after adjusting for transfers in and out, has approximately an additional £9.2M available to it, to fund revenue expenditure, next year. This increase is £4M less than in 2008/2009 and £7.7M less than in 2007/2008 whilst pressures on Council services have increased significantly over this period.

- 5.2 In expectation of the 2009/2010 local government settlement, the Council's service managers constructed our base budget requirement for next financial year. Those initial calculations provided for:-
  - National wage awards and pension cost increases;
  - The estimated impact of Job Evaluation and the cost of Equal Pay repayments
  - Non-pay (i.e. goods and services) inflation, including energy;
  - Corporate financing requirements and levies;
  - Full year effects of additional burdens imposed on the Council.
- 5.3 The aggregate outcome of Points 5.1 and 5.2 above, plus a Council Tax increase at a similar level to 2008/2009, would produce an initial gap between required and available resources of approximately £15.8M.
- 5.4 For many years the settlements provided by WAG have been nowhere near adequate enough to cover the Councils funding requirements. A key factor has been the fact that a 1% "cash" efficiency has been removed for each of the last four years from the settlement and this equates to approximately £3.5M for 2009/2010. In addition, each year after agreeing an increase for schools, the balance in the funding gap has had to be found by setting an "efficiency requirement" for other 'non school' services. This has normally equated to between 2.5% and 3% each year. For 2008/2009 the percentage was slightly higher at 3.1%, equating to a cash value of £7.635M. If the total efficiency requirements over proceeding years were added together (back to 2005/2006 - i.e. the start of the 'Making The Connections' Requirements), this would equate to £26.75M. All of the above efficiencies have been achieved to date without impacting adversely on frontline services. Targeted investment has been possible during this time and service improvement, evidenced within the quarterly monitoring reports to Members, has been delivered. However, the extremely poor settlement for 2009/2010 has created additional pressure on services and the delivery of continuing efficiencies will become more difficult particularly without affecting service levels, and therefore residents of the County Borough.

#### 6.0 AVAILABLE FUNDING AND ITS IMPACT ON ONGOING COUNCIL SERVICES

6.1 As mentioned earlier in the report there is a continuous fall in "real terms" funding to this Council and local Government, in general. It is also evident that into the medium term, due to the on going recession

and the impact of Central Governments decisions the amount to be spent upon public services is likely to fall significantly. This will have a significant impact on the amount of funding available to WAG and could reduce resource levels by hundreds of millions of pounds. It is also evident as is shown in recent years settlements that Local Government is not seen as a priority by WAG. Adding all of this together it could possibly result in even lower settlements probably below both wage and general inflation levels (as in 2009/2010).

6.2 Whilst we are all aware and proud of the breadth and diversity of the number of services provided by this Council with each and every one meeting the many needs and aspirations of our numerous clients. Many of our services are not a statutory provision or may be provided beyond a statutory level. However, and if resources were to be maintained or even enhanced this level of service could be supported into the future. But it is becoming evident that, in all probability in the near future, funding levels will push us (and other Councils) to aim its limited resources at statutory based and or services for vulnerable clients only, leaving many services at the mercy of falling resources levels or seeing us being forced to charge a more commercial rate for the service.

#### 7.0 <u>DEVELOPING AN EQUITABLE AND BALANCED BUDGET FOR</u> 2009/2010

- 7.1 It will not be easy for us to develop an equitable revenue budget strategy given the significant current pressure upon many of our services plus the new pressures that have arisen. The context is one of a settlement increase of only 1.9%, a limited ability to increase our Council Tax, and a reducing tax base. Within these parameters, we will therefore need to take appropriate decisions to ensure that next year's budget is equitable for all, does not compromise our financial stability and delivers the improving public services we all want to see in Rhondda Cynon Taff
- 7.2 The Authority's overall financial position is detailed in Section 3 of the report and it is vital that the strategy adopted for 2009/2010, takes account of the importance of sound financial management, whilst targeting any available funding towards visibly improving our high priority, customer-focused public services.
- 7.3 Every year, there are certain corporate financial provisions that must be "top sliced" locally, before service budgets can be allocated. Next year will be no different. There will be a requirement for:
  - a) A provision to meet levies from External Bodies;
  - b) A provision for Capital Charges; and
  - c) A provision for all other "Miscellaneous Finance" items (Audit Fees, Bank Charges etc.,) which are non-specific to any particular Service Group.

- 7.4 After setting aside appropriate sums for corporate financial requirements, Members can then fully assess the issues and opportunities for the budget as a whole.
- 7.5 The initial net budget position after taking into account the above shows a "funding gap" of approximately £15.8M, which has to be removed in order that a balanced budget can be laid before Council in March 2009. It is proposed that this is dealt with in three parts - firstly setting the schools budget, secondly, setting the efficiency expectation for non school budgets and finally, agreeing actions needed to resolve any remaining "budget gap"

#### 8.0 THE INDIVIDUAL SCHOOLS BUDGET (ISB)

- 8.1 How the Council responds to the allocation of resources to be delegated to local Schools' budgets will as always, be particularly important.
- 8.2 Members see our schools, quite rightly, as being a key priority and have always ensured that they have been treated favourably in comparison with other Council services. Members would no doubt wish this to continue, therefore it is proposed that the schools increase be set at 2% for 2009/2010, which whilst above the Council's general settlement level (1.9%), will nevertheless require an efficiency requirement of approximately 1.4%.
- 8.3 It will then be for schools' governing bodies to manage the service implications of the WAG's 2009/2010 local government settlement, in a similar fashion to the exercise which will, of necessity, be undertaken by the Cabinet, prior to it making an overall budget and Council Tax recommendation to the Council.

#### 9.0 THE NON SCHOOL BUDGETS EFFICIENCY REQUIREMENT

- 9.1 For a number of years non school budgets have needed to deliver efficiency savings of between 2-3%. It is proposed that again next year non pay inflation be removed and that further efficiencies are extracted equating to an efficiency requirement for 2009/2010 of 3.6% (£9M). Given that staff costs make up the vast majority of the Council's budget, this level of savings will require a reduction in posts, which can be hopefully achieved by utilising staff turnover and all efforts will be made to ensure there is limited or no impact upon service provision.
- 9.2 With careful management however, certain amounts can still be included for key initiatives such as, improving our children's and adult social services, improving the management of and opportunities to use our Leisure Services facilities, to continue to improve our waste management (including recycling) and street cleansing services, customer care, and schools.

#### 10.0 THE REMAINING BUDGET GAP

- 10.1 As stated in point 5.3 the initial "budget gap" is approximately £15.8M. However, the actions proposed for both schools and non schools budget reduces this gap is to £4.8M, which remains a substantial sum and one that will require changes to service provision and charging arrangements.
- 10.2 In meeting this gap Cabinet have made a number of significant decisions following an initial selection process based upon a number of key principles. These principles are;

i) Where existing Fees and Charges are out of line with neighbouring Authorities providing similar services.

- ii) Where existing Fees and Charges are not standardised and therefore not equitable across the County Borough.
- iii) Where existing Fees and Charges do not adequately reflect the cost of providing a particular services and do not reflect clients ability to pay.
- iv) Where services are not well used by the public and are therefore no longer economic to be delivered in their current form.
- Services where significant savings can be made by working in partnership with other organisation including the private sector but without adversely affecting service quality.
- 10.3 The main decisions included;
  - Reviewing charging levels for Adult Care Services
  - Reviewing the charging and staffing arrangement for playing fields and bowling greens
  - Reviewing swimming facilities across the County Borough
  - Reviewing theatre facilities across the County Borough
  - Reviewing car parking arrangements across the County Borough
  - Reviewing youth service provision
- 10.4 Cabinet at its meetings on the 2<sup>nd</sup> February and 17<sup>th</sup> February 2009 made a number of decisions that reduced the remaining budget gap (£4.8M) by approximately £2.3M and £0.5M respectively. The result of these decisions was to reduce the remaining gap to £2M.
- 10.5 Whilst the decisions made to date will only provide savings of £2.8M against the £4.8M gap in 2009/2010, they will achieve in the region of £4.8M in 2010/11 (i.e. in a full financial year). The reason for this lower figure in 2009/2010 is the need for specific consultation, the procurement of equipment, the requirement for traffic orders and other lead issues required to implement these decisions.

- 10.6 Members will be aware that as from the 1<sup>st</sup> April 2009 the balances remaining in the Housing Revenue Account, following the transfer of the housing stock will be transferred into the General Fund. The value of these balances is estimated to be £2M. It would therefore be a reasonable approach to use this resource as "one-off" support for the 2009/2010 budget in the knowledge that in future years the £4.8M will be covered by the full year effect of those decisions already made.
- 10.7 It should be noted that after the "one off" action described above, balances are still forecast to be above £10M as at 1<sup>st</sup> April 2009, which whilst not excessive, remains above the minimum agreed level of £8M

#### 11.0 SERVICE PRIORITIES

- 11.1 Even within this period of significantly reducing resources, in real terms and hence financial pressure on all services this Council remains committed to its promise to continue to deliver better public services, stronger communities and social justice. Above all we want to make Rhondda Cynon Taf a healthier, wealthier place to live, work and learn.
- 11.2 We have therefore prioritised our limited available resources into the key areas listed below (alphabetically):
  - Activities and Enhanced Provision for Young People
  - Adult Social Services
  - Children's Social Services
  - Customer Care Initiatives (Telephone & Face to Face)
  - Development Control Improvements
  - Environmental Improvements and Enforcement
  - Schools (Reduced efficiency expectation, School Meal Improvements and New Facilities)
  - Street Cleansing
  - Waste Management (Including Recycling)

#### 12.0 THE 2009/2010 BUDGET CONSULTATION PROCESS

- 12.1 Our systematic, objective, and increasingly wide ranging approach to budget consultation was again well received this year and was again conducted by our own staff, without the use of external consultants.
- 12.2 The consultation process for 2009/2010 was in two phases, allowing consultees an opportunity to first comment on the 2009/2010 local government settlement, as it affects Rhondda Cynon Taf, <u>prior</u> to Cabinet considering its initial budget strategy.
- 12.3 In addition, full consultation has taken place with the Council's Scrutiny Committees, the Schools' Budget Forum, the Disability Forum, the Older Persons Forum and school pupils.

- 12.4 The Council made use of the internet and intranet to gather both the Public's and its employees' views, this year. We also provided postal facilities and a dedicated e-mail address for those external consultees who were unable to attend scheduled meetings. A summary of the views expressed during the consultation exercise are included in Appendices 3 to 7.
- 12.5 After the Cabinet, itself, had reflected on the local government settlement, <u>and</u> taken into account the feedback from the first phase of the Council's consultation exercise, it formulated its <u>initial</u> 2009/2010 revenue budget strategy. That initial strategy was fed back to all the consultees, for further consideration.
- 12.6 Cabinet considered the results of the second phase of the consultation exercise, prior to it recommending this revenue budget strategy to the Council.

#### 13.0 THE 2009/2010 MACRO REVENUE BUDGET

13.1 The Minister has indicated that in setting Council Tax increases, Councils should "exercise the discipline that has been evident in council tax setting in the most recent years", which added to our low Council Tax Base points again to a rise of just under 5%. We therefore feel that setting the increase, for next year, at just under 5%, should be deemed as acceptable and we believe the following statement, which we have used for some time now, still adequately addresses our aim:-

"The Council must secure and invest appropriate funding in the high priority areas it has identified, ensure that every service strives to achieve optimum efficiency levels, and that the Council Tax it levies represents value for money for local residents".

- 13.2 In arriving at a sensible strategy for 2009/2010, the Cabinet has taken into consideration its key commitments, its views on service delivery and relevant charges for services and the need to minimise the tax burden on local residents. Consequently, and after careful deliberation, the Cabinet has concluded that it can devise a balanced revenue budget which will meet all of the basic requirements of its preferred strategy **and** hold the Council Tax increase for next year to just **4.92%**.
- 13.3 Table 1a below illustrates how the revenue resources available to the Council could be utilised, in order to restrict the Council's 2009/2010 Council Tax increase to 4.92%:

#### Table 1a: Suggested Resources in 2009/2010

	(£M)
2009/2010 Net Revenue Spending	418.715
<b>LESS:</b> Revenue Support Grant & NNDR Contribution	(334.694)
Sub total	84.021
LESS: Improvement Agreement Grant	(2.538)
LESS: Deprivation Grant	(4.223)
LESS: HRA Balances	(2.000)
To be met from Council Taxpayers	75.260

13.4 Table 1b below, shows the overall effect on services of applying the principles of the Cabinet's recommended 2009/2010 budget strategy.

#### Table 1b: Application of the 2009/2010 Outline Budget Strategy

BUDGET REQUIREMENTS	2008/2009	2009/2010	Increase/ (Decrease)
	£M	£M	£M
Corporate requirements			
Capital financing	20.190	23.303	3.113
Levies	12.128	12.331	0.203
Miscellaneous	10.701	12.448	1.747
	43.019	48.082	5.063
Individual Schools budget (ISB)		-	
Individual Schools Budget	130.997	133.586	2.589
Other Council Services			
Community & Children's Services	109.399	109.822	0.423
Corporate Services & Chief Executive's Division	29.281	29.330	0.049
Education & Life Long Learning Services	31.239	32.695	1.456
Environmental Services	63.563	65.200	1.637
Net Revenue Spending	407.498	418.715	11.217

13.5 <u>Next year, the opportunity for the Authority to further improve its</u> services rests with our ability to maximise any specific grants and to generate efficiency savings which can then be re-invested in innovative ways, rather than being able to apply additional, unhypothecated resources from the Welsh Assembly Government.

#### 14.0 COUNCIL TAX LEVELS

- 14.1 It was felt by Cabinet that passing on a disproportionate increase to Council Taxpayers to quickly meet all the Councils aspirations, is not feasible, because of the (Council Tax) gearing effect. In Rhondda Cynon Taf, a 1% increase in the Council Tax would raise only an extra £0.7M for the Council. Put another way, a further 1% increase in our budget (£4M) would result in a Council tax increase of just under 6%. In any event, any excessive increase would, in all probability, result in intervention by the Minister for Social Justice and Local Government (Brian Gibbons AM).
- 14.2 The Cabinet Members are realistic and appreciate that their desire to quickly improve all our services is difficult in the present financial climate and hence <u>targeted</u> investment is the only option. Nevertheless, service managers will be asked and supported to identify all ways to ensure that progress is maintained across the board, even though a limit on resources make it very difficult.
- 14.3 This proposed increase equates to just over **90 pence per week** for someone living in a **Band D** property, and **60p** for a person living in a **Band A** home. Just under 50% of properties in Rhondda Cynon Taf are Band A. In addition, if a resident is in receipt of Council Tax Benefit, they will <u>not</u> be affected by the rise.

#### 15.0 SPECIFIC GRANTS

- 15.1 For next year, the Assembly is to provide £678M in Specific Grants to Welsh Local Authorities.
- 15.2 The Cabinet, of course, are mindful of the opportunities that are likely to accrue, by the Council attracting specific grants to supplement its base revenue budget. Whilst specific grants dilute local accountability, the fact remains that in attracting such funding, it allows us to undertake projects that otherwise we may have had to defer, or cancel.
- 15.3 By their nature, specific grants tend to be time-limited, and involve an assessment process. It is important, therefore, that any specific grant funded programme complements an Authority's locally determined priorities. In addition, even if they are initially successful in attracting specific grants, authorities are restricted in their ability to confidently forward plan, as they have no guarantee of ongoing (specific grant) funding. Consequently, because specific grants are time limited it is vital to develop appropriate "exit strategies".
- 15.4 The allocation of specific grants remains a key feature of the Assembly's annual local government settlements, albeit the WAG is committed to reduce such hypothecation.

#### 16.0 CONCLUSIONS

- 16.1 Whilst the Council's overall financial position remains sound, the Authority's General Reserves do not greatly exceed its <u>minimum</u> level of £8M bearing in mind that the Net Revenue budget is over £400M. The Authority should, therefore, retain its focus on holding its level of Reserves at no less than £8M.
- 16.2 The Minister for Social Justice and Local Government (Brian Gibbons AM) announced the final 2009/2010 local government settlement on the 10<sup>th</sup> December 2008. The figures it contained varied only slightly from those set out in the provisional settlement.
- 16.3 The Cabinet's proposals properly address the corporate financial requirements of the Authority and, after allocating an adequate financial uplift to the Individual Schools Budget, the sum £237.047M would remain to fund all other services, in 2009/2010.
- 16.4 As in the current year, Service Groups must adopt a vigorous procurement strategy to offset the effects of price inflation on non-employee related budgets.

#### 16.5 <u>The Cabinet has recommended setting 2009/2010 revenue spending</u> <u>at a level that will result in a Council Tax increase of 4.92%, for the</u> <u>financial year ending the 31st March 2010.</u>

- 16.6 It is evident that future settlements will have an in-built expectation of further efficiency savings. The Council must, therefore, continue to drive forward its Medium Term Financial Strategy, which ensures that the best use is made of all available resources.
- 16.7 The Cabinet's proposed Budget Strategy balances competing spending pressures and provides for investment in key service priorities, but without imposing an unreasonable increase in the taxes paid by local residents. The Cabinet's recommended approach clearly demonstrates sound financial management, a measured approach to a rise in Council Tax and the delivery of its promised service improvements. It should, therefore, be possible for all Members to fully support the proposed budget strategy for 2009/2010.

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#### RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

#### MUNICIPAL YEAR 2008-2009.

COMMITTEE: COUNCIL

25<sup>th</sup> March 2009

Item No:

THE COUNCIL'S THREE YEAR CAPITAL PROGRAMME 2009/10 -2011/12

#### REPORT OF THE CABINET

# AUTHOR : STEVE MERRITT, GROUP DIRECTOR CORPORATE SERVICES (01443) 424088

#### 1.0 <u>PURPOSE OF REPORT</u>

1.1 This report sets out the Council's proposed capital programme for 2009/10 to 2011/12, following the local government settlement for 2009/10.

#### 2.0 **RECOMMENDATIONS**

It is recommended that Members:

- 2.1 Note the detail of the final 2009/10 local government settlement for capital expenditure, reproduced at Appendix 1;
- 2.2 Agree the proposed 'core' 3 year programme detailed at Appendix
- 2.3 Agree the three-year Capital Programme, detailed at Appendix 3.

#### 3.0 BACKGROUND

- 3.1 Members will be aware that each year the Council is allocated a sum of unhypothocated "Supported" borrowing and General Capital Grant from the Welsh Assembly Government (WAG). Details of the allocation for 2009/10 are shown at Appendix 1. For 2009/10 there is a <u>decrease</u> of available resources compared to 2008/09 of £0.008M (this is the second year running that capital grant from WAG has decreased, following a £0.081M decrease experienced in 2008/09).
- 3.2 This amount, together with estimated Capital Receipts, represents the Councils 'Core' capital funding.

#### 4.0 ROLLING ON THE EXISTING 'CORE' THREE YEAR PROGRAMME

- 4.1 The existing programme for 2009/10 and 2010/11 proposed the use of £19.904M of 'Core' funds. The 'Core' three year programme, now rolled on into 2011/12, continues to be funded from WAG support and capital receipts, and it is again proposed to be set at a total of £19.904M.
- 4.2 Detailed at Appendix 2 is the Council's proposed 'Core' Three Year Capital Programme allocation for the period 2009/10 to 2011/12.
- 4.3 Members will note from Appendix 2 that the anticipated capital receipts for each year is maintained at £2.693M. Whilst this remains a prudent and realistic level of potential receipts receivable, the current economic climate is having the effect of delaying a number of receipts from being realised.
- 4.4 A review of the 2010/2011 and 2011/12 programme shows that currently, of the £19.9M projected core spend for each year, only approximately £600k is currently contractually committed to be spent in each year. It will therefore be necessary to monitor closely commitments into both years as we progress through the next financial year with an eye firmly upon the emerging position with regards to receipts being realised. The position will be detailed in the regular quarterly performance reports presented to Members.
- 4.5 In addition to 'Core' funds, the Council receives a significant amount of "specific grant". There are also certain items that were previously charged directly to the revenue budget which under new accounting rules are now shown in the capital programme (e.g. PC's, software etc.), whilst still being funded from revenue.
- 4.6 Opportunities, where appropriate, will also be brought before Members to utilise the Prudential Code to take forward the Council's key priorities. As previously stated, this option will continue to be used only where a sound business case exists.

#### 5.0 THE THREE YEAR CAPITAL PROGRAMME 2009/2012

5.1 The details of the 3 year proposed programme for each service group is provided below.

#### COMMUNITY AND CHILDREN'S SERVICES

- 5.2 The latest Council Performance Report (Quarter 3, as at the 31st December 2008) projects full year capital spend of £11.446M for Community and Children's Services in 2008/09.
- 5.3 The total resources available to Community Services for 2009/10, as outlined in the current three year Capital Programme is £10.201M

#### COMMISSIONING, HOUSING & BUSINESS SYSTEMS

#### Modernisation Programme (Adults & Children's)

5.4 The budget of £1.090M in 2009/10 & 2010/11 and £450k in 2011/12 for Adults & Children's Services will continue to fund the essential refurbishment and improvement works to the Council's Older People & Children's Services establishments and other social care facilities, in line with care standards and health & safety legislation.

Note: Allocations for 2009/10 & 2010/11 include WAG grants totaling £0.640M relating to Flying Start (£0.357M) and Foundation Phase (£0.283M).

5.5 The Community & Children's Services Group are currently awaiting formal notification of a Capital Grant allocation from WAG in respect of Continuing Health Care. The total grant bid for RCT amounts to £1.392m. Should RCT be awarded the grant during 2008/09, it is likely that part of the funding will be carried over into 2009/10. The inclusion of this Grant has not been shown as no formal notification has been received to date.

#### **Telecare (incl. Carelink)**

5.6 The 2009/2012 three year programme now reflects the end of the Telecare Capital Grant previously received from WAG for the purchase of specialist "telecare" equipment to help people (assessed by social services) to live in their homes longer. A budget of £0.200M per annum, which includes £0.050M for Carelink equipment has been allocated per annum in order for the Council to continue to meet expected demand over the term of the programme and reflects the Council's priority to help people to live independently, safely and securely in their own homes.

#### PRIVATE SECTOR HOUSING

5.7 The proposed private sector housing programme reflects previously agreed strategic investment priorities.

#### **Disabled Facilities Grants (DFG's)**

5.8 Disabled facility grants remain the only mandatory grant in the Private Housing Sector for which the Council has a legal duty to administer and allocate. This budget also includes works of adaptation for disabled residents living in their own homes and reflects the Council's desire to deliver services by reference to service users' needs rather than operational convenience.

#### Maintenance Repair Assistance Grant (MRA's)

5.9 The Council has previously targeted grant aid to the elderly and it considers the provision of Maintenance Repair Assistance Grants to be a key element of the Council's community care strategies. The funding is based on the needs of elderly and disabled customers as well as those on income support.

#### **Renovation Grants Exceptional Circumstances**

5.10 This budget is needed to assist home owners where their property is deemed a danger to the health, safety and welfare of the occupant or the public.

#### **Community Regeneration**

5.11 This budget offers grant assistance in line with existing policies to owners to support public sector improvement programmes. This includes improvement programmes to sold non-traditional properties where council homes have been refurbished and assistance to the elderly for items such as roofs and gutters. It also supports a number of Corporate / Community Plan initiatives and also underpins a number of commitments identified within the Local Housing Strategy Operational Plan.

#### COMMUNITY SAFETY

#### Community Safety Initiatives Programme

5.12 This category contains projects aimed at improving safety within our estates e.g. CCTV, Traffic Calming, Removal of Asbestos etc.

#### **Building Safer Communities**

5.13 The 3 year programme includes the WAG Building Safer Communities Grant which has been approved until 2010/11. The confirmation of the grant allocation will help the Community Safety Partnership in making longer term planning decisions in terms of crime reduction and tackling anti-social behaviour within Rhondda Cynon Taf.

#### Alleygating

5.14 The continuation of funding for the Alleygating scheme approved in 2008/09 is reflected in the capital programme with a £0.050M allocation each year financial year until 2011/12.

#### EDUCATION AND LIFELONG LEARNING DIRECTORATE

- 5.15 The latest Council Performance Report (Quarter 3, as at the 31<sup>st</sup> December 2008) projects full year capital spend of £14.047M for the Education and Lifelong Learning Directorate in 2008/09.
- 5.16 The total resources available to the Education and Lifelong Learning Directorate for 2009/10, as outlined in the current three-year capital programme is £12.462M.
- 5.17 The funding streams for capital expenditure by the group are complex and varied and include the following: -
  - Core Capital Funding
  - Welsh Assembly Government School Building Improvement Grant – Formula Allocation
  - Welsh Assembly Government Sprinklers in Schools Grant
  - Direct Revenue Financing
  - Planning Gain Section 106 Agreements

#### PLANNED CAPITAL WORKS

- 5.18 A sum of £4.091M has been allocated in 2009/10 for planned capital works, which includes an on-going rolling programme of capital works such as kitchen refurbishments, window replacements, electrical rewiring, fire alarm upgrades, IT hardware/software and licenses, toilet refurbishments, DDA Compliance works, boiler replacements, roof repairs/renewals and asbestos compliance. Details of the allocation are included in Appendix 3d.
- 5.19 Cabinet will receive a supplementary report detailing proposals of works for consideration within the above-mentioned programme.

# SCHOOL BUILDING IMPROVEMENT GRANT (SBIG) ANNUAL FORMULA ALLOCATION

- 5.20 The SBIG Annual Formula allocation from WAG has not yet been confirmed, however, an indicative figure of £2.427M has been used for 2009/10 and 2010/11, with no allocation for 2011/12 as the present form of support is due to end although it is anticipated that there will be some form of grant aid to further support our school infrastructure requirements.
- 5.21 There are specific terms and conditions attached to the grant including no capacity for the Assembly to carry forward unspent resources from one year to the next; therefore, all works identified must be completed within the financial year. Current guidance requires that fire sprinklers should be incorporated into all new school buildings, major refurbishments and extensions being funded through SBIG. It is also (Building expected that BREEAM Research Establishment Environment Assessment Method) Excellent rating should be achieved on new school buildings being funded through SBIG. It is, therefore, important that proposals are based on realistic and achievable projects that comply with the stipulated requirements.
- 5.22 In December 2008 the Council was advised that WAG were bringing forward £5M (all Wales) SBIG from the 2009/10 budget allocation into 2008/09. The allocation for this Council was £0.422M and the schemes included, plus the knock on impact on Council funding in 2009/10 was reflected in the Quarter 3 performance report to Cabinet Performance & Resources on the 23<sup>rd</sup> February 2009.
- 5.23 In addition, at the end of January 2009, all Councils in Wales were invited to bid for residual monies within the SBIG programme over the next two years (£90M unallocated at an all Wales level) as part of the transition to a new 21<sup>st</sup> Century Schools Programme. Funding applications will be agreed in three tranches with the announcement of successful bids as part of the first tranche due out shortly.
- 5.24 At this stage, the following proposed schemes submitted for SBIG funding included within the programme are: -
  - Ynyshir Primary School contribution towards new school
  - Williamstown Primary School contribution towards new school

#### SCHOOL MODERNISATION STRATEGY

- 5.25 Members will be aware that on the 15<sup>th</sup> of December 2008, Cabinet agreed to the introduction of a School Modernisation Strategy. The Education and Lifelong Learning capital programme has subsequently been reviewed to ensure existing commitments are met and to release resources to support this Strategy.
- 5.26 In the 26<sup>th</sup> of January 2009 Cabinet Performance and Resources Committee approved to defer the scheme at Maesybryn Primary School, which ensures remaining schemes within the capital programme are funded and monies are released to contribute towards the School Modernisation Strategy.

#### ENVIRONMENTAL SERVICES

- 5.27 The latest Council Performance Report (Quarter 3, as at the 31<sup>st</sup> December 2008) projects full year capital spend of £49.065M for Environmental Services in 2008/09.
- 5.28 The total resources available to Environmental Services for 2009/10, as outlined in the current three year Capital Programme is £7.598M. This <u>excludes</u> any future Transport Grant approvals.
- 5.29 The Group has a very wide range of responsibilities with opportunities to secure a variety of grant funding in addition to its annual allocation of "Core" funding.

A separate report on proposed schemes for Highways, Transportation & Strategic Projects will be presented to Members shortly.

#### TRANSPORT GRANT SCHEMES

5.30 The Transport Grant bid is yet to be approved.

#### TRAFFIC SAFETY SCHEMES

5.31 Confirmation remains outstanding on the value of the 2009/10 Local Road Safety Grant but it is expected to be at the same level as 2008/09, that is, £0.444m.

#### ROADS

5.32 The 2009/10 Local Roads Maintenance Grant from the Wales Assembly Government has been confirmed as £0.819m.

#### DRAINAGE IMPROVEMENTS

5.33 The major Drainage schemes for 2009/10 are the on-going works at Tylcha Ganol, Glyntaff Farm estate, Rhydfelin and the Taff Trail at Rhydyfelin.

#### WASTE STRATEGY

5.34 A further £0.200M has been approved from WAG in respect of the waste treatment procurement in 2009/10.

# CORPORATE SERVICES GROUP AND CHIEF EXECUTIVES DIVISION

- 5.35 The latest Council Performance Report (Quarter 3, as at the 31<sup>st</sup> December 2008) projects full year capital spend of £19.725M for Corporate Services and the Chief Executive's Division (including Corporate Initiatives) in 2008/09.
- 5.36 The total resources for 2009/10, as outlined in the current three-year capital programme is £12.237M (of which £4.706M relates to Corporate Services, £2.586M to Corporate Initiatives and £4.945M to Chief Executive's).

#### **DEVELOPMENT & REGENERATION**

- 5.37 The Council's Capital Programme continues to provide a long term funding commitment to the economic regeneration of the County Borough. This includes a range of funding streams for local businesses and partners to access, with the aim of targeting resources to improve the standard of premises (internal and external) and support the design and delivery of projects.
- 5.38 In addition, the Council has been successful in securing Convergence Funding (in partnership with five neighbouring local authorities) to develop a flexible financial assistance scheme for small and medium size enterprises. This project - 'the South East Wales Flexible Business Finance Scheme', has a total estimated expenditure of £27m (including private sector contributions) and will run for five years. Rhondda Cynon Taf has been designated as the Lead Authority with the estimated three-year capital expenditure designated to this Council of £5.019m.
- 5.39 Lastly for the area of economic regeneration, the Council has also been successful in securing a continuation of Neighbourhood Renewal

funding in 2009 / 10 to sustain housing renewal activities in designated areas.

#### HEALTH & SAFETY RELATED

5.40 As part of the Council's on-going programme to ensure high standards of health and safety within its premises, appropriate resources continue to be allocated to the management and remediation of Asbestos and Legionella as well as Disabled Access Initiatives (to further improve access to Council buildings).

#### 6.0 <u>CONCLUSIONS</u>

- 6.1 The three year Capital Programme is a key component of the overall Medium Term Financial Planning and Resources Strategy for this Council. Targeted capital investment can make a significant impact on service delivery and used effectively, is able to underpin many of the Council's improvement priorities.
- 6.2 This report sets out the capital investment priorities for the Council through to March 2012. It represents an ambitious and significant level of investment (£102M) over the next 3 years.
- 6.3 Inevitably as the year progresses, changes will be made to the programme, for example where new schemes can be supported by specific grants. Approval from Members will be sought as these opportunities arise throughout 2009/10.

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## RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

# **AUTHORITY PROFILE**

#### RHONDDA CYNON TAF CBC - A PROFILE

Rhondda Cynon Taf CBC was formed in 1996 from the three districts of the former Mid Glamorgan County Council, and is the second largest unitary authority in Wales in population terms (second only to Cardiff), with a total of 231,946 living in the area. The County Borough Council occupies an area of 42,000 hectares in the South Wales Valleys stretching from the Brecon Beacons in the North to Cardiff in the South.

The three geographical districts that make up Rhondda Cynon Taf share a range of common socio-economic and cultural characteristics with high levels of relative poverty and social exclusion, particularly in the northern valleys which have some of the highest deprivation indicators in the United Kingdom.

The Council's services are managed and delivered by its group directorates which manage and co-ordinate related services. There are five directorates in the Council's current structure:

Education and Lifelong - Learning	Providing School and Community Learning Services, Libraries, Heritage & Museums, Welsh Language Services, Planning & Resources, PFI and Catering Services.
Community and Children's - Services	Providing Community Care Services, Community Housing Services, Health and Social Care, Community Safety and Children's Services.
Environmental Services -	Providing Highways, Transport and Strategic Projects Services, Development Control Services, Public Health & Protection Services, Streetcare Services, and Leisure, Culture and Tourism Services.
Corporate Services -	Providing the front line services of customer care and housing benefit and council tax administration together with key support services such as Finance, ICT, Corporate Estates Management, Procurement and Legal Services (including support to elected Members of the Council).
Chief Executive's Division -	Providing the Authority wide functions of Human Resources and Strategy and Public Relations.

## RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

# ESTIMATES

# 2009/10

# ESTIMATES

# 2009/10

# SUMMARY

#### AUTHORITY WIDE BUDGET SUMMARY

Total resources available for the Authority in a financial year are split into two elements, General Fund Revenue Expenditure and Capital Expenditure.

#### General Fund Revenue Expenditure

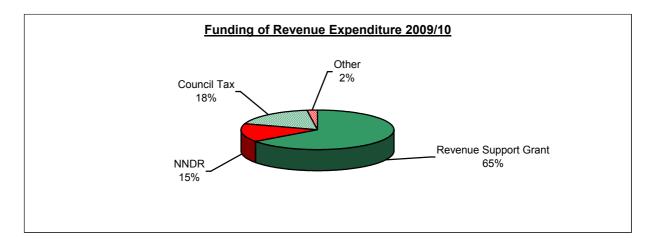
The final local government settlement figures for 2009/10 after adjusting for transfers of expenditure responsibilities assumed a 2.8% increase in the Authority's total revenue spending. Total revenue expenditure for the Authority for 2009/10 is set at £418.715M.

The total amount to be collected from Council Tax payers to support the Council's expenditure is £75.260M.

#### The 2009/10 Budget Requirement

	Budget £M
2009/2010 Net Revenue Spending	418.715
LESS Revenue Support Grant & National	(334.694)
Non Domestic Rate Contribution	
Sub total	84.021
LESS Improvement Agreement Grant	(2.538)
LESS Deprivation Grant	(4.223)
LESS HRA Balances	(2.000)
To be met from Council Taxpayers	75.260

This is further illustrated in the chart below.



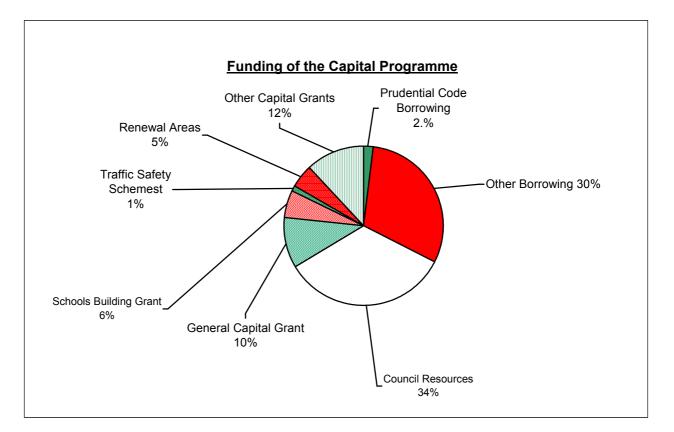
Further details on the Authority Wide Budget can be found on the following pages.

# Capital Expenditure

The funding of the Capital Programme for 2009/10 is detailed in the table below.

	£M
Prudential Code Borrowing	0.867
Other Borrowing	12.908
Council Resources	14.327
General Capital Grant	4.303
Regional Access Capital Fund	0.200
Schools Building Improvement Grant	2.427
Traffic Safety Schemes	0.444
Renewal Areas	1.950
Other Capital Grants/Contributions	5.072
2009/10 Capital Programme	42.498

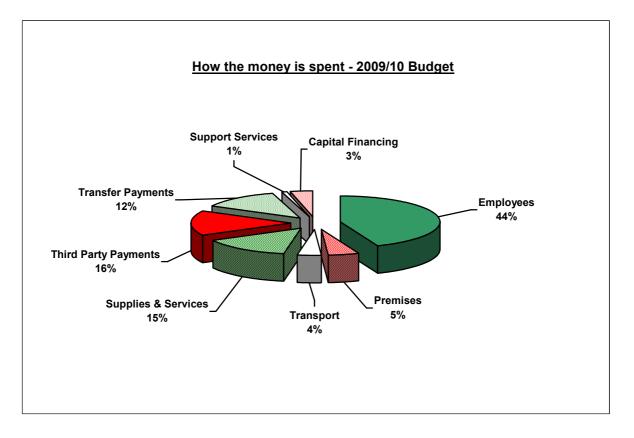
This is further illustrated in the chart below.

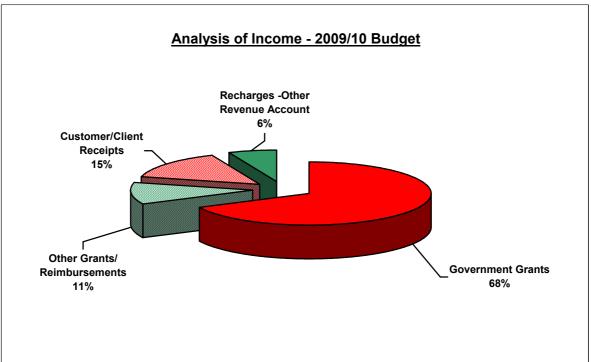


A summary of the 3 year Capital Programme for the Authority is provided at the end of this section and detailed within subsequent sections for each Group.

#### **GENERAL FUND REVENUE EXPENDITURE**

The Net Revenue Budget for the Authority for 2009/10 amounts to £418.715M. Gross expenditure is estimated at £622.877M and this is analysed by expenditure type in the chart below.





2008/09		2009/10 Budget
Budget		Budget
£M	Employeee	£M
96.913	<u>Employees</u> Burnham	96.990
43.740	NJC Manual Workers	43.975
0.041	JNC B & CE	0.042
0.644	JNC Blind Workshops	0.694
0.483	JNC Engineering Craftsmen	0.419
117.059	NJC APT&C	117.225
1.682	Soulbury	1.645
4.648	JNC Chief Officers	4.820
1.640	JNC Youth Leaders	1.410
6.977	Other	6.933
273.827		274.153
	Premises	
7.710	Repairs and Maintenance	8.072
0.566	Maintenance of Grounds	0.615
7.691	Energy	9.813
3.157	Rents	3.121
5.363	Local Tax	5.432
0.969	Water	0.601
2.637	Cleaning/Domestic	2.798
0.013	Insurance	0.012
0.150	Other	0.131
28.256		30.595
	Transport	
6.224	Direct Transport	6.091
10.843	Contract Hire	13.044
0.345	Public Transport	0.312
3.858	Car Allowances	3.723
0.103	Other	0.112
21.373	Supplies & Services	23.282
15.049	Supplies & Services Equipment, Materials & Furniture	15.624
5.210		4.597
1.817	Communications & Computing Provisions	2.160
1.550	Printing & Stationery	1.615
0.978	Advertising	0.907
1.434	Members Expenses	1.468
8.678	Grants & Subscriptions	5.100
49.059	Services	49.206
10.168	Miscellaneous	9.827
0.082	Financing Charges	0.082
0.572	Other	0.520
94.597		91.106
	Third Party	
5.511	Rendered by Other Local Authorities	8.755
30.101	Rendered by Voluntary Organisations	32.758
30.810	Rendered by Private Contract	32.371
1.974	Supporting People	2.041
9.077	Foster Care	9.179
6.271	Transport	8.535
1.955	Structural	0.091
0.450	Cyclic	0.283
0.432	Safety Aids	0.403
0.396	Winter Maintenance	0.061
2.267	Street Lighting	1.968

# **GENERAL FUND REVENUE : TYPE OF SPEND**

2008/09		2009/10
Budget		Budget
1.055	Highway Drainage	0.020
0.199	Other	0.203
90.498		96.668
	Transfer Payments	
0.865	Supporting People	0.000
0.786	School Children/Students	2.799
67.246	Housing Benefits	75.800
68.897	5	78.599
	Support Services	
4.315	Recharges	5.161
4.315	, i i i i i i i i i i i i i i i i i i i	5.161
	Capital Financing	
0.010	Other	0.010
20.190	Capital Charges	23.303
20.200		23.313
601.963	Total Expenditure	622.877
	Income	
-121.631	Government Grants	-138.403
-24.799		-138.403
-30.307	Customer/Client Receipts	-30.186
-0.080	Interest	-0.100
-17.648	Rechgs – Other revenue account	-12.811
-194.465	Total Income	-204.162
407.498	NET REVENUE BUDGET 2009/2010	418.715

# Note

Prior year (2008/2009) figures are provided for information. The effect of certain accounting changes and changes in function responsibility has distorted comparisons between years.

2008/09 Budget		2009/10 Budget
Budget		Budget
£M	Community & Children's Services	£M
65.608 31.121 12.670 <b>109.399</b>	Adult Services Children's Services Commissioning, Housing & Business Systems	66.298 31.436 12.261 <b>109.995</b>
19.231 11.998 131.044 <b>162.273</b>	Education & Lifelong Learning School & Community Learning Strategic Planning & Resources Delegated Schools	20.203 12.378 133.586 <b>166.167</b>
0.454 22.197 -0.127 5.461 17.820 14.944 2.897 <b>63.646</b>	Environmental Services Development & Building Control Highways, Transportation, Traffic & Fleet Construction Projects Unit Public Health & Protection Streetcare Leisure, Culture & Tourism Group Directorate	0.378 19.532 -0.299 5.202 17.892 14.408 2.997 <b>60.110</b>
3.878 1.391 2.707 <b>7.976</b>	<u>Chief Executive's Division</u> Human Resources Chief Executive Development & Regeneration	3.986 1.635 2.642 <b>8.263</b>
6.042 4.442 4.189 3.022 0.888 0.642 2.025 <b>21.250</b>	Corporate Services Finance ICT Legal & Democratic Services Corporate Estates Management Group Management Procurement Customer Care	6.217 3.941 4.003 3.273 0.876 0.671 2.527 <b>21.508</b>
-1.053 4.485 <b>367.976</b>	To be allocated: Recharges Outside of General Fund General Fund Insurance Total Group Budgets	-0.162 4.485 <b>370.366</b>
20.190 12.128 6.904 0.300 <b>39.522</b>	Corporate Budgets Capital Financing Levies Miscellaneous NNDR Relief Total Corporate Budgets	23.303 12.326 12.356 0.364 <b>48.349</b>
55.522		
407.498	TOTAL REVENUE BUDGET 2009/2010	418.715

# **GENERAL FUND REVENUE : SERVICES PROVIDED**

# THREE YEAR SUMMARY CAPITAL PROGRAMME

	TOTAL COST		BUDGET	
GROUP	OF SCHEMES (incl historic spend)	2009/10	2010/11	2011/12
	£M	£M	£M	£M
Community & Children's Services				
Community & Children's Services General Programme	9,748	1.315	1.315	0.675
Private Sector Housing	104.159	8.508	8.508	8.508
Community Safety	1.870	0.378	0.228	0.150
	115.777	10.201	10.051	9.333
Education & Lifelong Learning				
Schools	27.731	7.982	5.014	1.116
Supplementary Capital Programme	28.523	4.191	3.778	4.200
Other	1.284	0.289	0.046	0.130
	57.538	12.462	8.838	5.446
Environmental Services				
Highways, Transportation and Strategic Projects	42.677	6.133	5.954	4.684
Construction Projects	0.214	0.025	0.025	0.025
Leisure, Culture & Tourism	9.812	0.620	0.160	0.160
Public Health & Protection	0.618	0.278	0.135	0.135
Streetcare Group Directorate	0.600 2.822	0.200 0.342	0.000 0.390	0.000 0.390
	56.743	7.598	<b>6.664</b>	<b>5.394</b>
Chief Executive's Division				
Development and Regeneration	36.565	4.945	5.111	4.771
	36.565	4.945	5.111	4.771
Corporate Services				
Corporate Estates	7.464	2.468	0.400	0.350
CICT Services	7.538	1.102	0.602	0.602
Customer Services & E-Government	1.648	1.136	0.000	0.000
	16.650	4.706	1.002	0.952
Corporate Budgets				
Corporate Initiatives	13.730	2.586	1.288	1.350
	13.730	2.586	1.288	1.350
TOTAL CAPITAL BUDGET	297.003	42.498	32.954	27.246

• The 2009/2010 estimates include estimated slippage from 2008/2009 and additional grant aided schemes that were known when the 3 year programme was agreed.

# **COMMUNITY & CHILDREN'S SERVICES**

#### COMMUNITY & CHILDREN'S SERVICES OVERVIEW

The Community & Children's Services Group comprises the majority of the Council's front line customer contact services. Over 25% of the Council's directly employed personnel are located within the Group and are responsible for delivering a range of statutory and discretionary services. These include:

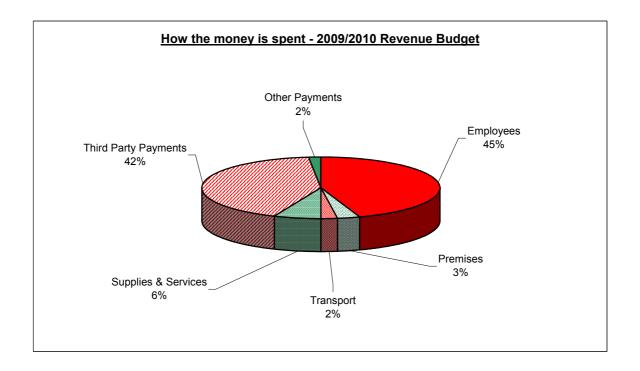
- Adult Care Services
- Children's Services
- Private Sector Housing

A summary of the total resources available for the Community Services Group in 2009/10 financial year is as follows:

	Gross Expenditure	Income	Net Expenditure
	£M	£M	£M
Capital Programme	10.201	0.000	10.201
General Fund Revenue	161.270	-51.275	109.995
Total	171.471	-51.275	120.196

## **COMMUNITY & CHILDREN'S SERVICES REVENUE EXPENDITURE**

The Net Revenue Budget for the Community & Children's Services Group for 2009/10 amounts to  $\pounds$ 109.995M, Gross expenditure is estimated at  $\pounds$ 161.270M and this is analysed by expenditure type in the chart below.



Income receivable by the Group of  $\pounds 51.275M$  reduces net expenditure to  $\pounds 109.995M$ . A detailed analysis of how this money will be spent can be found on the subsequent pages within this section.

# Specific Revenue Grants 2009/10

The table below identifies the main areas of expenditure funded by Specific Revenue Grants, which are included within gross expenditure / income figures as appropriate.

Award Body	Purpose	Amount
		£M
National Assembly for Wales	Joint Working Grant	0.760
	Supporting People Grant	7.247
	Mental Handicap Strategy	3.272
	Social Care Workforce Development Programme (SCWDP)	0.662
	Older Person's Strategy	0.109
	Mental Health Carers Grant	0.322
	School Based Counselling	0.047
	RAISE (LAC)	0.093
	Framwaith Partnership (Cymorth Fund)	4.630
	Flying Start	2.608
	Early Years	0.175
	Independence Grant	0.362
	Foundation Phase	0.381
	Wales Safer Communities	0.316
	SMAPF & RISMS (Substance Misuse)	1.908
	Exchequer Grant	0.119
	HB Subsidy B & B Scheme	0.121
	Homelessness Grant	0.010
	Fairer Charging Grant	0.069
	Language & Play Grant	0.111
	Domestic Abuse	0.027
Home Office	Basic Command Unit (BCU)	0.073
	Welsh Crime Reduction & ASB Grant (CRASB)	0.202
	Tackling Violent Crime	0.020
	Private Space Violence Grant	0.015
ESF	Genesis (ESF)	0.790
Youth Justice Board	Youth Justice Provision	0.803
European Regional Development Fund (WEFO)	Talbot Green Coffee Shop Project	0.086
Employment Service	Subsidisation of Employment of Disabled Workers in Sheltered Workshops	0.724

# COMMUNITY & CHILDREN'S SERVICES : TYPE OF SPEND

2008/2009 Budget		2009/2010 Budget
£M		£M
00.454	Employees	
20.451	NJC Manual Workers	21.082
0.041	JNC B & CE	0.042
0.644	JNC Blind Workshops	0.694
46.400	NJC APT&C	47.335
1.086	JNC Chief Officers	1.129
2.085	Other	1.878
70.707		72.160
0.070	Premises	0.004
0.678	Repairs and Maintenance	0.631
1.155	Energy	1.535
1.273	Rents	0.906
0.653	Local Tax	0.631
0.184	Water	0.185
0.719	Cleaning/Domestic	0.764
0.016	Other	0.016
4.678		4.668
	Transport	
1.375	Contract Hire	1.422
2.490	Car Allowances	2.448
0.103	Other	0.112
3.968		3.982
	Supplies & Services	
3.585	Equipment, Materials & Furniture	3.491
0.833	Communications and Computing	0.839
0.789	Provisions	0.873
0.366	Printing and Stationery	0.381
5.625	Grants & Subscriptions	0.863
1.859	Services	1.759
2.299	Miscellaneous	1.833
0.210	Other	0.235
15.566	Other	10.235
15.500	Third Party	10.274
2.268	Third Party Rendered by Other Local Authorities	4 407
		4.407
16.995	Rendered by Voluntary Organisations	19.373
30.699	Rendered by Private Contract	32.356
9.057	Foster Care	9.159
1.974	Supporting People	2.041
60.993	The sector Decision of the	67.336
0.005	Transfer Payments	0.050
0.305	School Children	2.253
0.865	Supporting People	0.000
1.170	Our set O set is a	2.253
	Support Services	
0.594	Recharges	0.597
0.594		0.597
	Capital Financing	
0.000	Other	0.000
0.000		0.000
157.676	Total Expenditure	161.270
	Income	
-24.443	Government Grants	-25.485
-16.343	Other Grants/Reimbursements	-18.434
-5.571	Customer/Client Receipts	-5.804
-1.920	Rechgs – Other revenue account	-1.552
-48.277	Total Income	-51.275
109.399		400.007
	NET COMMUNITY & CHILDREN'S SERVICES	109.995

# COMMUNITY & CHILDREN'S SERVICES : SERVICES PROVIDED

2008/2009 Budget		2009/2010 Budget
£M		£M
	Adult Services	
42.052	Elderly & Physically Disabled Services	42.216
15.502	Learning Disability Services	16.019
8.054 <b>65.608</b>	Mental Health Services	8.063
65.608		66.298
	Children's Services	
15.410	Looked After Children Services	15.874
1.377	Youth Offending Service	1.337
5.531	Assessment & Care Planning	6.324
0.816	Safeguarding & Standards	0.545
2.559	Early Intervention & Prevention	2.633
3.367	Disabled Children Services	3.327
1.004	Community & Family Support Services	1.129
1.057	Children's Services Management	0.267
31.121		31.436
	Commissioning, Housing & Business Systems	
1.320	Private Housing	1,190
-0.611	Vision Products	-0.508
0.693	Quality & Support Management	0.669
0.910	Property Services	1.174
1.060	Social Care Training & Development	1.001
0.912	Community Safety Partnership	0.914
1.490 0.473	Social Care – Customer Relations Social Care – Information Systems	1.449 0.427
0.473 5.437	Social Care – Information Systems Social Care – Performance, Review & Improvement	5.320
0.568	Fframwaith – (Grant funded)	0.170
0.418	Service Strategy & Regulation	0.455
0.000	Services to Asylum Seekers	0.000
12.670	-	12.261
109.399	TOTAL COMMUNITY & CHILDREN'S SERVICES BUDGET	109.995

# Adult Services

The Adult Services Division can be analysed over the following service areas:

### • Elderly People/ People with a Physical or Sensory Disability

Services to these clients are provided through a broad range of services including residential care, day care, domiciliary care and social work. The main emphasis is placed upon supporting clients in their own homes. The Council provides residential accommodation in its own homes, other local authority homes, or in homes provided by the voluntary sector or private organisations. The legislation gives wide discretionary powers to support people in their own homes and communities.

These provisions include:

- Assessment Care Management Services including Occupational Therapists
- Home Care Service
- Day Centres
- Community Day Centres
- Aids and Home Adaptations

The Division has broad powers to provide facilities for social rehabilitation, recreation and support for people with a physical disability. This will include any residential or day care specifically provided for the client group or any assistance to voluntary organisations providing the same.

## • People with Learning Disabilities

Services are also provided through the broad range of methods such as residential and day care etc as identified above. Once again the main emphasis is placed upon the need to support individuals in their own homes or in homely settings in the community. Residential care for people with learning disabilities is normally provided for those people who are unable to live with their own family. The type of service provided and the length of stay depends on individual circumstances.

#### • People with Mental Health Needs

Services are provided both through the Authority, other local authorities, the private sector and voluntary organisations. They incorporate a mixture of group homes, residential nursing, day care and rehabilitation of clients within the community. In addition, services relating to alcohol or solvent abuse are included here on the basis that there is generally an underlying mental health problem which causes the behaviour.

#### **ADULT SERVICES : TYPE OF SPEND**

2008/2009 Budget		2009/2010 Budget
£M		£M
~	Employees_	~
20.307	NJC Manual Workers	20.938
0.041	JNC B & CE	0.042
18.055	NJC APT&C	18.710
0.125	JNC Chief Officers	0.128
0.576	Other	0.576
39.104		40.394
	Premises	
0.028	Repairs and Maintenance	0.028
0.740	Energy	0.953
0.262	Rents	0.281
0.133	Local Tax	0.135
0.134	Water	0.134
0.346	Cleaning/Domestic	0.359
0.002	Other	0.002
1.645		1.892
	Transport	
0.980	Contract Hire	0.961
1.225	Car Allowances	1.200
0.041	Other	0.044
2.246	other	2.205
	Supplies & Services	
1.552	Equipment, Materials & Furniture	1.487
0.100	Communications and Computing	0.100
0.639	Provisions	0.718
0.037	Printing and Stationery	0.048
0.428	Services	0.040
0.536	Miscellaneous	0.440
0.127	Other	0.126
3.419	other	3.330
0.410	Third Party	0.000
0.936	Rendered by Other Local Authorities	0.931
14.782	Rendered by Voluntary Organisations	15.147
27.631	Rendered by Private Contract	28.484
43.349	Rendered by Finale Contract	44.562
	Transfer Payments	
0.039	School Children	0.046
0.039		0.046
0.000	Support Services	
0.096	Recharges	0.096
0.096	i teonargeo	0.096
89.898	Total Expenditure	92.525
00.000	Income	52.525
-7.762	Government Grants	-8.166
-14.867	Other Grants/Reimbursements	-16.281
-14.667 -1.536	Customer/Client Receipts	-16.201
-0.125	Rechgs – Other revenue account	-0.148
-0.125	Neongo - Other revenue account	-0.140
-24.290	Total Income	-26.227
65.608	NET ADULT SERVICES BUDGET	66.298

# Children's Services

The purpose of the Division is to provide statutory children's services which

- Protect children from abuse, maximise life chance benefits for children in need and children looked after, taking into account their wishes and feelings, measured through individual needs assessments and reviews,
- Through real partnerships with other agencies, ensure 'Best Value' in the use of resources provided for these services.

These services are organised and delivered through the following service areas:

- Looked After Children Serivces
- Youth Offending Service
- Assessment & Care Planning Services
- Safeguarding & Standards
- Early Intervention & Prevention (including Early Years)
- Disabled Children Services
- Community & Family Support Services

The core business of the Division is to provide quality services for children and young people in need, safeguarding and promoting their welfare. The Children's Services Plan sets out the values, policy aims and priority developments for Rhondda Cynon Taf.

It is important to note that the provision of services is comprehensive, highly regulated and mandatory – a requirement of legislation, regulation and practice guidance.

#### CHILDREN'S SERVICES: TYPE OF SPEND

2008/2009 Budget		2009/2010 Budget
		Ŧ
£M	Employeee	£M
0.076	Employees NJC Manual Workers	0.082
	NJC APT&C	
16.203		16.707
0.431	JNC Chief Officers	0.391
0.824	Other	0.739
17.534		17.919
	Premises	
0.037	Repairs and Maintenance	0.036
0.088	Energy	0.101
0.249	Rents	0.247
0.068	Local Tax	0.069
0.015	Water	0.013
0.076	Cleaning/Domestic	0.074
0.004	Other	0.004
0.537		0.544
	Transport	
0.325	Contract Hire	0.379
1.008	Car Allowances	1.018
0.019	Other	0.021
1.352		1.418
1.002	Supplies & Services	1.410
0.184	Equipment, Materials & Furniture	0.205
0.136	Communications and Computing	0.128
	Provisions	0.128
0.136		
0.043	Printing and Stationery	0.054
2.438	Grants & Subscriptions	0.348
0.945	Services	0.833
0.600	Miscellaneous	0.530
0.040	Other	0.059
4.522		2.294
	Third Party	
1.041	Rendered by Other Local Authorities	1.744
1.760	Rendered by Voluntary Organisations	2.328
2.343	Rendered by Private Contract	2.244
9.057	Foster Care	9.159
14.201		15.475
	Transfer Payments	
0.266	School Children/Students	2.138
0.266		2.138
	Support Services	
0.283	Recharges	0.276
0.283		0.276
38.695	Total Expenditure	40.064
30.095		40.004
0.040	Income	0 547
-6.242	Government Grants	-6.517
-0.283	Other Grants/Reimbursements	-1.062
-0.945	Customer/Client Receipts	-0.953
-0.104	Rechgs – Other revenue account	-0.096
-7.574	Total Income	-8.628
31.121	NET CHILDREN'S SERVICES BUDGET	31.436

# Commissioning, Housing & Business Systems

This Division is responsible for a whole range of internal support services at a level and cost that meet all the requirements of the Community & Children's Services direct service providers. It is also responsible for the delivery of a comprehensive housing service within the county.

The Support & Housing services provided by this Division are as follows

- Director & Administration
- Social Care Training & Development
- Community Safety Partnership
- Social Care Customer Relations
- Social Care Information Systems
- Social Care Performance, Review & Improvement
- Service Strategy & Regulation
- Service to Asylum Seeker
- Housing Advice Centre Homeless and Housing Advice
- Administration of Improvement Grants management of the Council's renewal and grant service, the objective of which is to improve and adapt private housing to meet the needs of the householders
- Supported Employment Supported employment services are provided through a network of local employers and by our own Vision Products facility

## COMMISSIONING, HOUSING & BUSINESS SYSTEMS : TYPE OF SPEND

2008/2009 Budget		2009/2010 Budget
£M		£M
	Employees	
0.068	NJC Manual Workers	0.062
12.142	NJC APT&C	11.918
0.530	JNC Chief Officers	0.610
0.644	JNC Blind Workshop	0.694
0.685	Other	0.563
14.069		13.847
	Premises	
0.613	Repairs and Maintenance	0.567
0.327	Energy	0.481
0.762	Rents	0.378
0.452	Local Tax	0.427
0.035	Water	0.038
0.297	Cleaning/Domestic	0.331
0.010	Other	0.010
2.496		2.232
	<u>Transport</u>	
0.070	Contract Hire	0.082
0.256	Car Allowances	0.230
0.044	Other	0.047
0.370		0.359
	Supplies & Services	
1.849	Equipment, Materials & Furniture	1.799
0.597	Communications and Computing	0.611
0.014	Provisions	0.018
0.286	Printing and Stationery	0.279
3.187	Grants & Subscriptions	0.515
0.487	Services	0.515
1.163	Miscellaneous	0.863
0.042	Other	0.050
7.625		4.650
	Third Party	
0.291	Rendered by Other Local Authorities	1.732
0.453	Rendered by Voluntary Organisations	1.898
0.725	Rendered by Private Contract	1.628
1.974	Supporting People	2.041
3.443		7.299
	Transfer Payments	
0.865	Supporting People	0.069
0.865		0.069
	Support Services	
0.215	Recharges	0.225
0.215	-	0.225
	Capital Financing	
0.000	Other	0.000
0.000		0.000
29.083	Total Expenditure	28.681
	Income	
-10.439	Government Grants	-10.802
-1.193	Other Grants/Reimbursements	-1.091
-3.090	Customer/Client Receipts	-3.219
-1.691	Recharges – Other revenue account	-1.308
-16.413	Total Income	-16.420
10.410		10.420
12.670	NET COMMISSIONING, HOUSING & BUSINESS	12.261
	SYSTEMS BUDGET	

# COMMUNITY SERVICES THREE YEAR CAPITAL PROGRAMME

	TOTAL COST	BUDGET		
	OF SCHEMES (Inc historic	2009/10	2010/11	2011/12
	spend)			
	£M	£M	£M	£M
COMMISSIONING, HOUSING & BUSINESS SYSTEMS				
General Programme				
Modernisation Programme (Adults) Children's Services (Children's) Asbestos Remediation Works Telecare Equipment (inc. Carelink) Computer Hardware & Software	3.315 3.484 0.360 1.803 0.786	0.340 0.690 0.060 0.200 0.025	0.340 0.690 0.060 0.200 0.025	0.340 0.050 0.060 0.200 0.025
Sub - Total General Programme	9.748	1.315	1.315	0.675
Private Sector Housing				
Disabled Facilities Grants/Adaptations (DFG's) Maintenance Repair Assistance (MRA's) Renovation Grants Exceptional Circumstances &	42.946 29.947	4.000 3.000	4.000 3.000	4.000 3.000
Home Improvement Zones Community Regeneration	23.992 7.274	1.000 0.508	1.000 0.508	1.000 0.508
Sub - Total Private Sector Housing	104.159	8.508	8.508	8.508
TOTAL COMMISSIONING, HOUSING & BUSINESS SYSTEMS	113.907	9.823	9.823	9.183
COMMUNITY SAFETY				
Community Safety Initiatives Building Safer Communities Alleygating	0.935 0.735 0.200	0.250 0.078 0.050	0.100 0.078 0.050	0.100 0.000 0.050
TOTAL COMMUNITY SAFETY	1.870	0.378	0.228	0.150
TOTAL COMMUNITY & CHILDRENS SERVICES GROUP	115.777	10.201	10.051	9.333

\* The 2009/2010 estimates include estimated slippage from 2008/2009 and additional grant aided schemes that were known when the 3-year programme was agreed.

# **EDUCATION & LIFELONG LEARNING**

## **EDUCATION & LIFELONG LEARNING OVERVIEW**

#### OUR VISION

#### "DEVELOPING PEOPLE, DEVELOPING COMMUNITIES"

We want to achieve a Rhondda Cynon Taf where children, young people and adults are supported, throughout their development, to become full and active citizens and where learning, in all settings, is fostered and encouraged.

We will strive to achieve our vision through working in partnership with our schools and with those organisations in the public and private sectors who share our aims and ideals.

The Directorate's three top priorities continue to be:

- Promoting lifelong and community learning
- Better meeting the needs of children in need
- Increasing the standards of achievement in our schools

We are aware that these need to be addressed holistically. Therefore, we recognise that the lifelong learning agenda and the range of other services also have an important role in helping us deliver our vision.

The Directorate has a vital role to play in delivering the five themes identified in the Community Plan. Particularly 'Learning for Growth' and 'Our Health and Well Being'.

The Directorate is essential in ensuring that those groups identified in the Community Plan who need to benefit most, actually do.

The Directorate has two main divisions:

- School & Community Learning
- Strategic Planning & Resources

A further service area is identified separately:

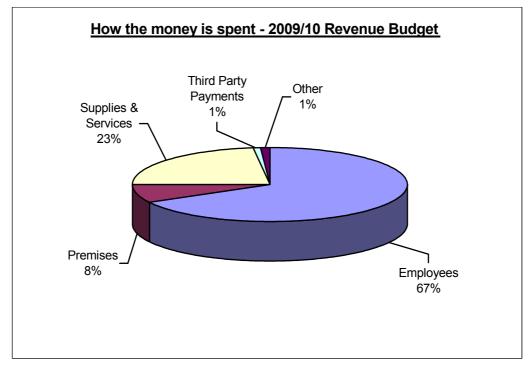
• Delegated schools – Individual School Budgets

A summary of the total resources available for the Education and Lifelong Learning Directorate in 2009/10 financial year is as follows:

	Gross Expenditure	Income	Net Expenditure
	£M	£M	£M
Capital Programme	12.462	0.000	12.462
Revenue	189.232	-23.065	166.167
Total	201.694	-23.065	178.629

## **EDUCATION & LIFELONG LEARNING REVENUE EXPENDITURE**

The Net Revenue Budget for the Education and Lifelong Learning Directorate for 2009/10 amounts to  $\pounds$ 166.167M. Gross expenditure is estimated at  $\pounds$ 189.232M and this is analysed by expenditure type in the chart below.



Income receivable by the Directorate of  $\pounds 23.065M$  reduces net expenditure to  $\pounds 166.167M$ . A detailed analysis of how this money will be spent can be found on subsequent pages within this section.

## Specific Revenue Grants 2009/10

The table below identifies the main areas of expenditure funded by Specific Revenue Grants, which are included within gross expenditure / income figures as appropriate.

Award Body	Purpose	Amount
		£M
Welsh Assembly Government	Foundation Phase	4.674
	Better Schools Fund	1.935
	Learning Pathways 14-19	0.860
	Schools Special Grant	0.804
	RAISE	0.737
	Community Focused Schools	0.236
	Teaching Heads and joint working in small schools	0.175
	Schools Energy Grant	0.167
	Minority Ethnic Achievement Grant	0.124
	Small & Rural Schools grants	0.112
	School Uniform Financial Assistance Scheme	0.071
DCELLS	6 <sup>th</sup> Form Funding	14.009
	Community Learning Grant	0.278

# **EDUCATION & LIFELONG LEARNING: TYPE OF SPEND**

Budget		2009/10 Budget
£M		£M
	Employees	
96.913	Burnham	96.990
7.389		7.362
0.024	0	0.024
17.092	NJC APT&C	16.706
1.682		1.645
0.218 1.640	JNC Youth Leaders	0.185 1.410
3.226	Other	3.225
128.184	ound	127.547
	Premises	
4.879	Repairs and Maintenance	5.076
0.522		0.592
3.969	Energy	5.067
0.922	Rents	0.971
3.095	Local Tax	3.166
0.402		0.037
1.106		1.103
0.013	Insurance	0.012
0.001	Other	0.003
14.909		16.027
	Transport	0.004
0.036	Direct Transport	0.034
0.125		0.125
0.020		0.002
0.254 <b>0.435</b>	Car Allowances	0.248 <b>0.409</b>
0.435	Supplies & Services	0.409
6.219	Equipment/Materials/Furniture	7.984
0.366	Communications/Computing	0.543
0.345	Provisions	0.606
0.173	Printing/Stationery	0.190
0.051	Advertising	0.054
2.462	Grants & Subscriptions	3.580
31.330		30.424
0.533	Miscellaneous	0.238
0.015	Other	0.004
41.494		43.623
	Third Party	
0.326	Rendered by Other Local Authorities	0.602
0.628	Rendered by Voluntary Organisations	0.709
0.020	Foster Care	0.020
0.974	Transfer Devenante	1.331
0.474	Transfer Payments	0 5 4 0
0.471 <b>0.471</b>	School Children/Students	0.540 <b>0.540</b>
0.471	Support Services	0.540
-0.253	Recharges	-0.253
-0.253 -0.253		-0.253 -0.253
-0.200	Capital Financing	-0.200
0.008	Capital Financing	0.008
0.008		0.008
	Total Funan ditura	
186.222	Total Expenditure	189.232
47 450	Income	40,400
-17.453	Government Grants	-16.462
-1.898	Other Grants/Reimbursements	-1.693
-3.120	Customer/Client Receipts	-3.261 -1.649
-1.478	Recharges – Other revenue account	
-23.949	Total Income	-23.065
162.273	<b>NET EDUCATION &amp; LIFELONG LEARNING BUDGET</b>	166.167

#### EDUCATION & LIFELONG LEARNING: SERVICES PROVIDED

2008/09		2009/10
Budget		Budget
£M		£M
	School & Community Learning	
0.851	Retirement & Severance	0.850
0.246	School & Governor Support	0.233
0.788	Maternity Costs	0.804
0.124	Licenses & Subscriptions	0.144
0.046	Welsh Language	0.043
1.284	Better Schools Fund	1.249
0.705	Music Service	0.734
1.241	School Improvement	1.288
6.665	Special Education Needs	7.069
2.293	Education Otherwise	2.254
0.309	Residual Pension Liabilities	0.316
4.233	Continuing Education	4.852
0.446	Service Delivery & Improvement	0.367
19.231		20.203
	Strategic Planning & Resources	
1.706	Corporate & Democratic Core	1.853
1.186	Asset Management – PFI	1.129
0.132	Admissions & Planning of School Places	0.140
2.835	School Meals & Milk	3.062
1.465	Catering Direct Trading Account	1.395
0.665	Premises & Facilities	0.715
-0.055	District Use	-0.053
3.265	Libraries	3.358
0.799	Heritage	0.779
11.998		12.378
	Delegated Schools	
67.150	Primary Schools	68.432
58.087	Secondary Schools	59.146
4.861	Special Schools	5.071
0.946	Nursery Schools	0.937
131.044		133.586
162.273	TOTAL EDUCATION AND LIFELONG LEARNING BUDGET	166.167

#### School & Community Learning

The purpose of the Division is to raise standards of achievement and attainment, to ensure the highest quality of educational experience for all people in our communities, and to support learning for everyone throughout their lives.

The Division contains the following teams:

- Education and School Improvement service
- Learning Support service
- Education Psychology service
- Behaviour Support service
- Language Support service
- County Music service
- Continuing Education (including the Youth Service, Adult Education, Community Schools and E3+)
- Service Delivery & Improvement team

The Division delivers the Council's Single Education Plan and covers the majority of statutory responsibilities which are laid down in the School Standards and Framework Act 1998 and other associated Acts.

Overall the work of the Division is to support, challenge and develop schools to raise standards of achievement. The Division aims to create a supportive culture of development which will ensure the active learning of all pupils from early years to post sixteen.

The Division also supports pupils who have special needs and provides a range of opportunities to ensure that as far as possible all pupils have access to, and benefit from, appropriate education provision.

The Music Service seeks to enhance the musical experiences available to pupils through instrumental tuition. As well as focusing on the individual, instrumental tuition provides the opportunity of a wider musical experience through participation ensembles, bands, orchestras and choirs.

Our Continuing Education Service offers the ideal opportunity to learn a new skill, new language, make new friends and make a new start. Our tutors are friendly, helpful, experienced and will welcome you to our courses. Our Youth Service along with E3+ helps young adults to broaden their personal horizons and to understand the importance of our environment.

### SCHOOL & COMMUNITY LEARNING: TYPE OF SPEND

2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
8.192	Burnham	8.244
1.506		1.523
4.082	NJC APT&C	4.011
1.682	Soulbury	1.645
0.096	JNC Chief Officer	0.000
1.621	JNC Youth Leaders	1.390
1.057	Other	1.066
18.236		17.879
	Premises	
0.063	Repairs and Maintenance	0.059
0.001	Maintenance of Grounds	0.001
0.080	Energy	0.107
0.225	Rents	0.169
0.103	Local Tax	0.075
0.012	Water	0.012
0.065	Cleaning/Domestic	0.062
0.002	Insurance	0.002
0.001	Other	0.003
0.552		0.490
	<u>Transport</u>	
0.007	Direct Transport	0.005
0.010	Contract Hire	0.010
0.019	Public Transport	0.001
0.208	Car Allowances	0.205
0.244		0.200
0.211	Supplies & Services	0.221
1.339	Equipment/Materials/Furniture	1.256
0.089	Communications/Computing	0.088
0.001	Provisions	0.001
0.081	Printing/Stationery	0.083
0.009	Advertising	0.004
2.399	Grants & Subscriptions	3.301
1.867	Services	1.956
0.190	Miscellaneous	0.143
0.007	Other	0.002
5.982	Other	6.834
0.002	Third Party	0.004
0.326	Rendered by Other Local Authorities	0.602
0.628	Rendered by Voluntary Organisations	0.709
0.028	Foster Care	0.020
0.020 0.974		1.331
0.574		1.551
25.988	Total Expenditure	26.755
	Income	
-3.935	Government Grants	-3.723
-1.249	Other Grants/Reimbursements	-1.067
-0.095	Customer/Client Receipts	-0.113
-1.478	Recharges – Other revenue account	-1.649
-6.757	Total Income	-6.552
19.231	NET SCHOOL & COMMUNITY LEARNING	20.203

#### Strategic Planning & Resources

The purpose of the Division is to provide an effective support service structure to contribute to the achievement of the Council's strategic aims and objectives.

The Division contains the following teams:

- Libraries, Heritage and Museums (including Cynon Valley Museum and Gallery and the Rhondda Heritage Park)
- Welsh Services Unit (including support for translation and the Council's Welsh Language Scheme)
- Client Services
- Planning and Resources (Planning of School Places; Service Asset Management Plan and Emergency Planning Response)
- Private Finance Initiative
- Catering Direct
- SIMS

Our key aims are to:

- Improve the quality of life of people who live and work in the County Borough;
- Improve the management of assets;
- Link lifelong learning to community and economic regeneration;
- Expand access to ICT;
- Contribute to the raising of standards agenda, widen access and challenge disengagement.

We strive to turn ideas into action by:

- Organising the physical resources to facilitate achievement of objectives;
- Providing the Education and Lifelong Learning Directorate support service infrastructure;
- Providing a range of support services to schools and governing bodies;
- Carrying out the Council's statutory responsibility for the management and organisation of school places;
- Manage the Directorate's capital programme.

# STRATEGIC PLANNING & RESOURCES: TYPE OF SPEND

2008/09		2009/10
Budget		Budget
£M	<b>_</b> .	£M
0.000	Employees	0.000
0.002	Burnham	0.002
0.808	NJC Manual Workers	0.814
0.024	JNC Engineering Craftsmen	0.024
3.954	NJC APT&C	3.840
0.122	JNC Chief Officers	0.185
0.019	JNC Youth Leaders	0.020
0.323	Other	0.276
5.252		5.161
	Premises	
1.180	Repairs and Maintenance	1.206
0.014	Maintenance of Grounds	0.002
0.221	Energy	0.387
0.537	Rents	0.617
0.311	Local Tax	0.315
0.018	Water	0.018
0.991	Cleaning/Domestic	0.991
0.011	Insurance	0.010
3.283		3.546
	Transport	
0.029	Direct Transport	0.029
0.047	Contract Hire	0.047
0.001	Public Transport	0.001
0.045	Car Allowances	0.042
0.122		0.119
	Supplies & Services	
0.919	Equipment/Materials/Furniture	0.938
0.200	Communications/Computing	0.202
0.344	Provisions	0.605
0.092	Printing/Stationery	0.107
0.042	Advertising	0.050
0.056	Grants & Subscriptions	0.054
5.533	Services	5.523
0.071	Miscellaneous	0.095
0.008	Other	0.002
7.265		7.576
	Support Services	
-0.253	Recharges	-0.253
-0.253		-0.253
	Capital Financing	
0.008	Capital Financing	0.008
0.008		0.008
15.677	Total Expenditure	16.157
	Income	
-0.005	Government Grants	-0.005
	Other Grants/Reimbursements	
-0.649		-0.626
-3.025	Customer/Client Receipts	-3.148
-3.679	Total Income	-3.779
11.998	NET STRATEGIC PLANNING & RESOURCES	12.378
11.330	NET STIATEOU FLANNING & RESUURCES	12.3/0

# **Delegated Schools**

This area of service relates to:

- Nursery Schools Individual School Budgets
- Primary Schools Individual School Budgets
- Secondary Schools Individual School Budgets
- Special Schools Individual School Budgets

Each individual schools budget is calculated in accordance with formula funding guidelines and delegated to the individual schools to control their own budgets.

## DELEGATED SCHOOLS: TYPE OF SPEND

2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
88.719	Burnham	88.744
5.075	NJC Manual Workers	5.025
9.056	NJC APT&C	8.855
1.846	Other	1.883
104.696		104.507
	Premises	
3.636	Repairs and Maintenance	3.811
0.507	Maintenance of Grounds	0.589
3.668	Energy	4.573
0.160	Rents	0.185
2.681	Local Tax	2.776
0.372	Water	0.007
0.050	Cleaning/Domestic	0.050
11.074		11.991
	<u>Transport</u>	
0.068	Contract Hire	0.068
0.001	Car Allowances	0.001
0.069		0.069
	Supplies & Services	
3.961	Equipment/Materials/Furniture	5.790
0.077	Communications/Computing	0.253
0.007	Grants & Subscriptions	0.225
23.930	Services	22.945
0.272	Miscellaneous	0.000
28.247		29.213
	Transfer Payments	
0.471	School Children/Students	0.540
0.471		0.540
144.557	Total Expenditure	146.320
	la como	
10 540	Income Covernment Crents	10 704
-13.513	Government Grants	-12.734
-13.513	Total Income	-12.734
131.044	NET DELEGATED SCHOOLS	133.586

## **EDUCATION & LIFELONG LEARNING THREE YEAR CAPITAL PROGRAMME**

	TOTAL COST	BUDGET		
	OF SCHEMES	2009/10	2010/11	2011/12
	(Inc historic			
	spend)			
	£M	£M	£M	£M
SCHOOLS	4.054	0.007	0.000	0.000
Maesgwyn Special School	1.351	0.007	0.000	0.000
14-19 Year Old Vocational Satellite Centres	1.404	0.008	0.000	0.000
Ysgol Yr Eos	0.910	0.091	0.000	0.000
Tonyrefail Primary	2.735	0.170	0.002	0.000
Ynyshir Primary	5.925	3.549	0.114	0.000
Dolau Primary	3.308	0.566	0.066	0.000
Williamstown Primary	8.288	2.953	4.832	0.160
School Modernisation	1.553	0.597	0.000	0.956
Coedpenmaen Primary	1.960	0.035	0.000	0.000
YGG Castellau	0.162	0.004	0.000	0.000
Tonyrefail Comprehensive	0.135	0.002	0.000	0.000
TOTAL SCHOOLS	27.731	7.982	5.014	1.116
SUPPLEMENTARY CAPITAL PROGRAMME				
Planned Kitchen Refurbishments	1.388	0.150	0.150	0.150
Window & Door Replacements	2.459	0.200	0.200	0.200
Essential Works	6.822	0.701	0.250	0.250
IT Hardware/Software/Licenses	2.873	0.200	0.200	0.200
Roof Renewal	1.453	0.450	0.450	0.450
Boiler Replacement	0.740	0.200	0.200	0.200
DDA Education & Lifelong Learning	0.606	0.200	0.150	0.200
Electrical Rewiring	1.245	0.220	0.200	0.200
Asbestos Remediation Works	7.893	1.415	1.578	2.000
Fire Alarm Upgrades	0.938	0.100	0.100	0.100
Toilet Refurbishments	1.065	0.305	0.200	0.200
Improvements to Schools	1.003	0.303	0.200	0.200
TOTAL SUPPLEMENTARY CAPITAL	28.523	<b>4.191</b>	3.778	<b>4.200</b>
PROGRAMME	20.525	4.131	5.770	4.200
	Į			
OTHER	0.400	0.460	0.000	0.000
Youth Service WAG Capital Funding	0.182	0.120	0.000	0.000
Maerdy Youth Centre	0.351	0.009	0.006	0.000
Rhondda Heritage Park	0.751	0.160	0.040	0.130
TOTAL OTHER	1.284	0.289	0.046	0.130
TOTAL EDUCATION & LIFELONG LEARNING	57.538	12.462	8.838	5.446

The 2009/10 estimates include estimated slippage from 2008/09 and grant-aided schemes that were known when the 3 year programme was agreed.

# **ENVIRONMENTAL SERVICES**

## ENVIRONMENTAL SERVICES OVERVIEW

This group focuses on the 'visible' Environmental services operated by the Authority. It includes the front line services for

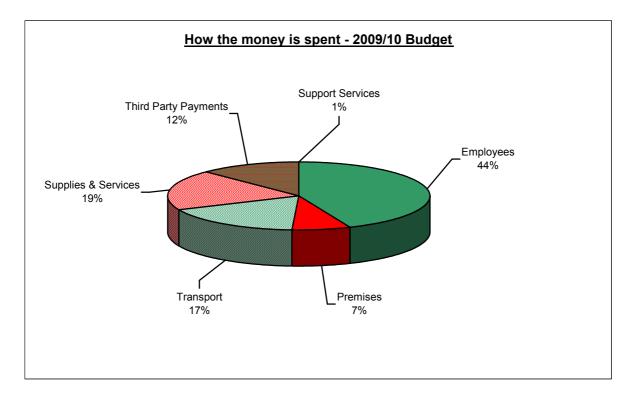
- Development Control
- Highways, Transport and Strategic Projects
- Construction Projects
- Public Health and Protection
- Streetcare incorporating Waste Services
- Leisure, Culture and Tourism

A summary of the total resources available for the Environmental Services Group in 2009/10 financial year is as follows:

	Gross Expenditure	Income	Net Expenditure
	£M	£M	£M
Capital Programme	7.598	0.000	7.598
General Fund Revenue	94.228	(34.118)	60.110
Total	101.826	(34.118)	67.708

## ENVIRONMENTAL SERVICES REVENUE EXPENDITURE

The Net Revenue Budget for the Environmental Services Group for 2009/10 amounts to £60.110M. Gross expenditure is estimated at £94.228M and this is analysed by expenditure type in the chart below.



Income receivable by the Group of  $\pounds$ 34.118M reduces net expenditure to  $\pounds$ 60.110M. A detailed analysis of how this money will be spent can be found on subsequent pages within this section.

## Specific Revenue Grants 2009/10

The table below identifies the main areas of expenditure funded by Specific Revenue Grants, which are included within gross expenditure / income figures as appropriate.

Award Body	Purpose	Amount £M
National Assembly for Wales	Improving Diapping (Eat)	
National Assembly for Wales	Improving Planning (Est)	0.070
	Bus Subsidy	0.711
	Safety Camera Grant	0.015
	Road Safety	0.160
	Sustainable Waste Management	3.570
	Heads of Valleys Cleaner Valley Task Force (Est)	0.368
	Companion Animal Welfare Scheme	0.050
Forestry Commission / Countryside Council	Coed Cymru / Countryside Management / Countryside Services (Est)	0.075
Sports Council for Wales	Grand/Big Splash	0.288
Sports Council for Wales	Dragon Sports Scheme	0.082
NHS Trust	GP Referral Scheme (Est)	0.057

## **GENERAL FUND**

2008/09 Budget		2009/10 Budget
£M		£M
	Employees	
15.788	NJC Manual Workers	15.434
0.459	JNC Engineering Craftsmen	0.395
24.979	NJC APT&C	24.155
0.597	JNC Chief Officers	0.676
0.211	Other	0.331
42.034		40.991
	Premises	
1.421	Repairs and Maintenance	1.573
2.235	Energy	2.788
0.530	Rents	0.466
1.340	Local Tax	1.275
0.356	Water	0.346
0.375	Cleaning/Domestic	0.380
0.113	Other	0.103
6.370		6.931
	<u>Transport</u>	
4.668	Direct Transport	4.038
9.343	Contract Hire	11.497
0.305	Public Transport	0.289
0.636	Car Allowances	0.604
14.952		16.428
	Supplies & Services	
3.451	Equipment/Materials/Furniture	3.590
0.537	Communications/Computing	0.517
0.681	Provisions	0.679
0.322	Printing/Stationery	0.360
0.411	Advertising	0.363
0.000	Grants	0.071
6.303	Services	6.733
5.644	Miscellaneous	5.612
0.082	Financing Charges	0.082
0.273	Other	0.219
17.704		18.226
	Third Party	
6.271	Transport	8.535
1.955	Structural	0.091
0.450	Cyclic	0.283
0.432	Safety Aids	0.403
0.396	Winter Maintenance	0.061
2.267	Street Lighting	1.968
1.055	Highway Drainage	0.020
0.199	Other	0.203
13.025		11.564
	Support Services	
0.203	Recharges	0.088
0.203		0.088
94.288	Total Expenditure	94.228
	Income	
-4.277	Government Grants	-10.815
-1.288	Other Grants/Reimbursements	-1.459
-16.785	Customer/Client Receipts	-16.516
-8.292	Rechgs – Other revenue account	-5.328
-30.642	Total Income	-34.118
-30.042		-34.110
63.646	NET ENVIRONMENTAL SERVICES BUDGET	60.110
05.040		00.110

## ENVIRONMENTAL SERVICES : TYPE OF SPEND

## **GENERAL FUND**

## ENVIRONMENTAL SERVICES : SERVICES PROVIDED

2008/09 Budget		2009/10 Budget
£M		£M
-0.126	Development and Building Control	-0.113
-0.057	Development Control	-0.056
0.336	Building Control	0.288
0.301	Process	0.259
<b>0.454</b>	Projects	<b>0.378</b>
3.391	Highways, Transport and Strategic Projects	3.162
15.730	Highways Management	13.113
0.679	Transportation	0.649
1.942	Traffic	2.138
0.455	Fleet Management	0.470
<b>22.197</b>	Strategic Projects	<b>19.532</b>
-0.127	Construction Projects Unit	-0.299
<b>-0.127</b>	Construction Projects Unit	<b>-0.299</b>
2.480	Public Health & Protection	2.402
1.948	Protection	1.820
0.801	Environmental Health	0.794
0.232	Business Support	0.186
0.000	Housing Strategy	0.000
<b>5.461</b>	Llwydcoed Crematorium	<b>5.202</b>
0.244	Streetcare	-0.302
3.429	Enforcement	3.597
0.448	Street Cleansing	0.480
3.269	Facilities Cleaning	3.392
10.430	Highways Maintenance	10.763
0.000	Waste Services	-0.038
<b>17.820</b>	Fleet Workshop	<b>17.892</b>
13.164	Leisure Culture and Tourism	12.904
1.419	Leisure, Parks & Countryside	1.391
0.361	Cultural Services	0.113
<b>14.944</b>	Tourism and Special Events	<b>14.408</b>
0.790	Group Directorate	0.846
1.144	Group Directorate	1.038
0.963	Business Support Services	1.113
<b>2.897</b>	Property Management	<b>2.997</b>
63.646	TOTAL ENVIRONMENTAL SERVICES BUDGET	60.110

#### **Development and Building Control**

This area of service aims to facilitate quality new developments via a quality service, which protects and enhances the environment of the Borough and promotes regeneration.

The Division consists of four main areas of operation:

- Development Control
- Building Control
- Projects (Major Development Control Projects)
- Process (Administrative support to Development and Building Control)

#### **GENERAL FUND REVENUE**

#### **DEVELOPMENT AND BUILDING CONTROL : TYPE OF SPEND**

0000/00		0000/40
2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
1.867	NJC APT&C	1.659
1.867		1.659
	<u>Transport</u>	
0.061	Car Allowances	0.057
0.061		0.057
	Supplies & Services	
0.073	Communications/Computing	0.073
0.025	Advertising	0.025
0.008	Services	0.008
0.005	Other	0.005
0.003	Other	0.003 0.111
0.111		0.111
2.039	Total Expenditure	1.827
	Income	
-0.070	Government Grants	-0.106
-1.515	Customer/Client Receipts	-1.343
-1.585	Total Income	-1.449
0.454	NET DEVELOPMENT & BUILDING CONTROL	0.378

## Highways, Transport and Strategic Projects

The Division consists of five main areas of operation:

#### Highways Management

Highways Infrastructure aims to deliver efficient and effective highway services to meet the aspirations and needs of the residents of Rhondda Cynon Taff, through the development and implementation of council policy, within the legislative framework and published good practice guidance.

Highways Development Control aims to ensure that new developments in the County Borough are safe and do not adversely affect the transport network and, where new highway infrastructure is required, to ensure that this is designed and constructed to an approved specification suitable for adoption as part of the publicly maintainable highway network.

#### Transportation

Transport Planning aims to develop the transportation system of the County Borough to meet the travel needs and aspirations of our residents and to improve their transport opportunities by properly planning enhancements to the road network, other infrastructure and transport services.

Highways Development Control ensure that new developments in the County Borough are safe and do not adversely affect the transport network and, where new highway infrastructure is required, to ensure that this is designed and constructed to an approved specification suitable for adoption as part of the publicly maintainable highway network.

The Corporate Transport Unit aims to meet the travel needs and aspirations of local residents and businesses to improve their opportunities to make journeys by continually enhancing the passenger transport network, other transport infrastructure and transport services.

#### Traffic

To continually improve the safe and efficient movement of traffic and people around the road network and to provide appropriate controls on on-street parking.

#### Fleet Management

To deliver a competitive Fleet Management service of a consistently high standard such that it meets and exceeds the needs and aspirations of customers while reflecting the policies and goals of the Council.

## **Strategic Projects**

The Land Reclamation section provides a professional engineering support service which includes design, project management and contract administration to a range of external clients and within the Authority.

The Service also seeks, through the process of land reclamation, to return derelict or unsightly land to a beneficial use thereby assisting in the economic regeneration of and environmental improvement of the County Borough. Furthermore the Service acts to ensure that the communities are safe from the threats presented by spoil tips and non-main river flooding.

Sustainable Development aims to promote and develop a sustainable future for Rhondda Cynon Taf with a service emphasis on the environment and its improvement.

Emergency Planning provides the core information and resource that enables the Council to prepare itself and its communities to respond to incidents that may impact upon them.

## HIGHWAYS, TRANSPORT AND STRATEGIC PROJECTS : TYPE OF SPEND

2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
0.289	NJC Manual Workers	0.276
3.279	NJC APT&C	3.363
0.000	NJC Chief Officers	0.066
3.568		3.705
	<u>Premises</u>	
0.000	Repairs and Maintenance	0.007
0.008	Energy	0.026
0.004	Rents	0.002
0.040	Local Tax	0.035
0.002	Water	0.003
0.040	Cleaning/Domestic	0.040
0.094	-	0.113
	Transport	
1.968	Direct Transport	1.849
8.902	Contract Hire	10.270
0.286	Public Transport	0.270
0.109	Car Allowances	0.117
11.265		12.506
	Supplies & Services	
0.127	Equipment/Materials/Furniture	0.094
0.025	Communications/Computing	0.024
0.055	Printing/Stationery	0.077
0.026	Advertising	0.024
0.000	Grants	0.071
0.076	Services	0.165
0.032	Miscellaneous	0.058
0.002	Other	0.004
0.345		0.517
0.040	Third Party	0.011
6.271	Transport	8.535
0.099	Structural	0.078
0.253	Cyclic	0.223
0.200	Safety Aids	0.398
0.060	Winter Maintenance	0.061
2.267	Street Lighting	1.968
0.020	Highways Drainage	0.020
0.020	Other	0.020
9.333		11.331
9.000	Support Services	11.551
0.173	Recharges	0.058
0.173 0.173	i teoriaryes	0.058
	Total Expanditure	
24.778	Total Expenditure	28.230
	Income	0.500
-0.156	Government Grants	-6.582
-0.736	Other Grants/Reimbursements	-0.881
-1.509	Customer/Client Receipts	-1.022
-0.180	Rechgs – Other revenue account	-0.213
-2.581	Total Income	-8.698
22.197	NET HIGHWAYS, TRANSPORT AND STRATEGIC	19.532
	PROJECTS	

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## **Construction Projects**

To meet the travel needs and aspirations of our residents and to improve their opportunities to make journeys by continually enhancing the road network, other transport infrastructure, passenger transport network and rail services.

#### GENERAL FUND REVENUE

2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
0.311	NJC APT&C	0.268
0.000	NJC Chief Officer	0.076
0.311		0.344
	Transport	
0.004	Car Allowances	0.004
0.004		0.004
	Supplies & Services	
0.005	Services	0.005
0.005		0.005
0.320	Total Expenditure	0.353
	Income	
-0.447	Rechgs – Other revenue account	-0.652
-0.447	Total Income	-0.652
-0.127	NET CONSTRUCTION PROJECTS UNIT	-0.299

#### **CONSTRUCTION PROJECTS UNIT : TYPE OF SPEND**

## Public Health & Protection

To protect and improve the public health of Rhondda Cynon Taf, promote a fair trading environment for business and protect consumer rights, promote public safety and reassurance, provide dignified and sensitive bereavement services and develop the Authority's Housing Strategy.

The Division consists of three main areas of operation:

Protection including:

- Food
- Health & Safety
- Fair Trading
- Environment Project
- Licensing

Health including:

- Cemeteries & Crematorium
- Consumer services
- Pests & Animal Control
- Housing Project
- Health Alliance
- Registration Service

Housing Strategy.

2008/09		2009/10
Budget		Budget
£M		Ê M 3
	Employees	
0.751	NJC Manual Workers	0.700
5.583	NJC APT&C	5.534
0.049	Other	0.050
6.383		6.284
	Premises	
0.182	Repairs and Maintenance	0.177
0.136	Energy	0.190
0.007	Rents	0.007
0.094	Local Tax	0.096
0.020	Water	0.021
0.026	Cleaning/Domestic	0.026
0.013	Other	0.007
0.478		0.524
	<u>Transport</u>	
0.062	Direct Transport	0.067
0.002	Contract Hire	0.062
0.007	Public Transport	0.007
0.222	Car Allowances	0.200
0.293		0.336
	Supplies & Services	
0.103	Equipment/Materials/Furniture	0.112
0.114	Communications/Computing	0.104
0.064	Printing/Stationery	0.077
0.006	Advertising	0.011
0.171	Services	0.172
0.096	Miscellaneous	0.193
0.089	Other	0.039
0.643	Support Convision	0.708
0.020	Support Services	0.000
0.030	Recharges	0.030
0.030	Total Expenditure	0.030 7.882
1.621	•	/ .882
0.050	Income Covernment Create	0.050
-0.056	Government Grants	-0.056
-2.310	Customer/Client Receipts	-2.624
-2.366	Total Income	-2.680
5.461	NET PUBLIC HEALTH & PROTECTION	5.202

## PUBLIC HEALTH & PROTECTION: TYPE OF SPEND

## **Streetcare**

To work with the community to maintain and improve the street scene to a standard which will promote civic pride and community responsibility.

To provide quality refuse and recycling services that are efficient and reliable and that satisfy both customer and legislative requirements.

The Division consists of six main areas of operation:

- Enforcement
- Street Cleansing
- Facilities Cleaning
- Highways Maintenance
- Waste Services
- Fleet Workshop

## **STREETCARE : TYPE OF SPEND**

2008/09 Budget		2009/10 Budget
£M		£M
2141	Employees	2101
11.286	NJC Manual Workers	11.308
0.447	JNC Engineering Craftsmen	0.395
3.103	NJC APT&C	3.048
0.025	Other	0.025
14.861		14.776
	<u>Premises</u>	
0.069	Repairs and Maintenance	0.069
0.040	Energy	0.043
0.246	Rents	0.204
0.160	Local Tax	0.134
0.001	Water	0.001
0.090	Cleaning/Domestic	0.090
0.082	Other	0.082
0.688		0.623
	Transport	
2.369	Direct Transport	1.867
0.072	Contract Hire	0.719
0.124	Car Allowances	0.115
2.565		2.701
	Supplies & Services	
2.067	Equipment/Materials/Furniture	2.269
0.028	Communications/Computing	0.023
0.013	Printing/Stationery	0.013
0.191	Advertising	0.126
5.484	Services	5.754
4.707	Miscellaneous	4.461
0.082	Financing Charges	0.082
0.061	Other	0.062
12.633	Thind Deute	12.790
1.0.10	Third Party	
1.843	Structural	0.000
0.137	Cyclic Sofety Aide	0.000
0.111	Safety Aids	0.000
1.035	Highway Drainage Winter Maintenance	0.000
0.336 <b>3.462</b>		0.000 <b>0.000</b>
5.402		0.000
34.209	Total Expenditure	30.890
	Income	
-3.776	Government Grants	-3.570
-5.881	Customer/Client Receipts	-5.856
-6.732	Rechgs – Other revenue account	-3.572
-16.389	Total Income	-12.998
17.820	NET STREETCARE	17.892

## Leisure, Culture and Tourism

To develop an active, healthy and inclusive Rhondda Cynon Taf, where sport, active recreation and physical activity provide a platform for participation, fun and achievement within communities.

To protect, improve and increase the enjoyment of green spaces within the County Borough.

To support the development of the arts and creative industries as a means of improving the quality of life for local people and visitors, inspiring learning, and contributing to the social, economic and environmental transformation of the county borough.

To promote Rhondda Cynon Taf as a tourism destination, by centring on the day visitor and short break markets and working with the private, voluntary and public sectors to support and develop the tourism product in the County Borough.

To bridge the communication gaps between core Council services and the residents of and visitors to the County Borough, through positive experiences, inclusive opportunities and participatory activity.

The Division consists of 3 main areas:

Leisure, Parks and Countryside including:

- Area Parks
- Parks and Amenities
- Countryside and Environment
- Leisure

Cultural Services

Tourism

0.012     JNC Engineering Craftsmen     0.00       10.135     NJC APT&C     9.68       0.037     Other     0.03       13.646     Premises     12.87       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.011     Rents     0.01       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.160     Other     0.01       3.777     Tansport     0.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.05       0.749     Supplies & Services     0.80       Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous <th>2008/09</th> <th></th> <th>2009/10</th>	2008/09		2009/10
Employees     Interployees       3.462     NJC Manual Workers     3.15       0.012     JNC Engineering Craftsmen     0.00       10.135     NJC APT&C     9.68       0.037     Other     0.03       13.646     Premises     9.68       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.015     Rents     0.01       0.802     Local Tax     0.777       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Tansport     0.25       0.367     Contract Hire     0.44       0.101     Car Allowances     0.09       0.749     Supplies & Services     0.667       1.113     Equipment/Materials/Furniture     1.07       1.225     Communications/Computing     0.12       0.120     Proining/Diate Services     0.67       1.113     Equipment/Materials/Furniture     1.07       0.126 <th>Budget</th> <th></th> <th>Budget</th>	Budget		Budget
3.462     NUC Manual Workers     3.15       0.012     JNC ApT&C     9.68       0.037     Other     0.03       13.646     12.87       Premises     12.87       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.016     Renits     0.01       0.802     Local Tax     0.77       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Tansport     4.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.139     Advertising     0.15 <tr< th=""><th>£M</th><th></th><th>£M</th></tr<>	£M		£M
0.012     JNC Engineering Craftsmen     0.00       10.135     NJC APT&C     9.68       0.037     Other     0.03       13.646     Premises     12.87       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.016     Rents     0.01       0.82     Local Tax     0.77       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Tansport     0.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.019       0.140     Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.139     Advertising     0.15       0.424 <t< td=""><td></td><td></td><td></td></t<>			
10.135     NJC APT&C     9.68       0.037     Other     0.03       13.646     Premises     12.87       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.015     Rents     0.01       0.802     Local Tax     0.77       0.744     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Tansport     4.17       7     Transport     0.25       0.367     Contract Hire     0.44       0.012     Car Allowances     0.09       0.749     Uptic Transport     0.25       0.367     Contract Hire     1.07       0.110     Car Allowances     0.09       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Supplies & Services     0.49       1.113     Equipment/Materials/Furniture     1.07       0.139	3.462		3.150
0.037     Other     0.03       13.646     Premises     12.87       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.015     Rents     0.01       0.802     Local Tax     0.777       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Tansport     0.25       0.367     Contract Hire     0.44       0.010     Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.139     Advertising     0.15       0.434     Other     0.05       0.778	0.012	JNC Engineering Craftsmen	0.000
13.646     Premises Premises     12.87       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.015     Rents     0.01       0.802     Local Tax     0.77       0.274     Water     0.266       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Tansport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.25       0.3779     Granulto Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.044     Services     0.49       0.178     Miscellaneous     0.67       0.182     Services     0.49       0.778	10.135	NJC APT&C	9.689
Premises     0.735     Repairs and Maintenance     0.78       0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.015     Rents     0.01       0.802     Local Tax     0.77       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     4.17     4.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     Buplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.67       0.139     Advertising     0.55       0.444     O.07     3.57       0		Other	0.037
0.735     Repairs and Maintenance     0.78       1.805     Energy     2.18       0.015     Rents     0.01       0.802     Local Tax     0.777       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Transport     0.17       0.289     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.11     Car Allowances     0.09       0.749     Buplies & Services     0.80       1.113     Equipment//Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.80       0.84     Other     0.07       0.424     Services     0.49       0.778     Miscellaneous<	13.646		12.876
1.805   Energy   2.18     0.015   Rents   0.01     0.802   Local Tax   0.77     0.274   Water   0.26     0.130   Cleaning/Domestic   0.14     0.016   Other   0.01     3.777   4.17     Transport   0.25     0.269   Direct Transport   0.25     0.367   Contract Hire   0.44     0.12   Public Transport   0.01     0.101   Car Allowances   0.09     0.749   Bupplies & Services   0.80     1.113   Equipment/Materials/Furniture   1.07     0.125   Communications/Computing   0.12     0.680   Provisions   0.67     1.113   Equipment/Materials/Furniture   1.07     0.125   Communications/Computing   0.12     0.139   Advertising   0.15     0.434   Services   0.49     0.778   Miscellaneous   0.86     0.044   Other   0.07     3.443   Government Grants   0.01     0			
0.015     Rents     0.01       0.802     Local Tax     0.77       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Transport     4.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.101     Provisions     0.67       0.113     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.66       0.084     Other     0.07       3.443     Third Party     3.57       0.13     Structural     0.01       0.160     Cyclic			0.786
0.802     Local Tax     0.77       0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Transport     0.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.49       0.778     Miscellaneous     0.67       0.013     Structural     0.01       0.052     Other     0.05       0.152     Other     0.15       0.230     Other     0.15       0.212     Other     0.15       0.213     Other     0.55			2.182
0.274     Water     0.26       0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     4.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       0.139     Advertising     0.01       0.778     Miscellaneous     0.86       0.084     Other     0.07       0.139     Advertising     0.01       0.1424     Services     0.36<			0.015
0.130     Cleaning/Domestic     0.14       0.016     Other     0.01       3.777     Transport     4.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.011     Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     3.57       0.013     Structural     0.01       0.052     Safety Aids     0.00       0.152     Other     0.15       0.230		Local Tax	0.774
0.016     Other     0.01       3.777     Transport     4.17       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     0.80     0.80       1.113     Equipment/Materials/Furniture     1.07       0.12     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.01       0.013     Structural     0.01       0.020     Safety Aids     0.001       0.152     Other     0.15       0.230     Other     0.15       0.219     Government Grants     -0.50       -0.515     Other Grants/Reimbursements     -0.50       -0.520     Oth	-		0.263
3.777     Transport Direct Transport     4.17.       0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     0.80     9.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     3.57       1     Third Party     3.57       0.013     Structural     0.01       0.060     Cyclic     0.000       0.152     Other     0.15       0.230     Income     0.23       21.845     Total Expenditure     21.66       1.0552     Other Grants/Reimbursements     -0.50       -0.552 <td></td> <td></td> <td>0.142</td>			0.142
Transport     0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     0.80     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     Third Party     3.57       0.013     Structural     0.01       0.020     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.15       0.230     Other     0.57       0.152     Other     0.57       0.552     Other Grants/Reimbursements     -0.57       -0.552		Other	0.012
0.269     Direct Transport     0.25       0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     Image: Construct Hite     0.10       0.11     Car Allowances     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     Third Party     3.57       0.013     Structural     0.01       0.046     Cyclic     0.06       0.052     Other     0.15       0.230     Total Expenditure     21.66       1     Income     -0.50       -0.5152     Other Grants/Reimbursements     -0.57       -0.525	3.777		4.174
0.367     Contract Hire     0.44       0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     0.80       Supplies & Services     0.80       Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     Third Party     3.57       0.013     Structural     0.01       0.060     Cyclic     0.06       0.015     O.230     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -0.595     Rechgs – Other revenue account     -0.62			
0.012     Public Transport     0.01       0.101     Car Allowances     0.09       0.749     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     Third Party     0.01       0.013     Structural     0.01       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.15       0.230     Other     0.57       0.552     Other Grants/Reimbursements     -0.50       -0.505     Other revenue account     -0.62			0.255
0.101     Car Allowances     0.09       0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57     3.57       Third Party     Structural     0.01       0.060     Cyclic     0.006       0.0152     Other     0.152       0.230     Other     0.152       0.230     Other     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.50       -0.555     -0.695     Rechgs – Other revenue account     -0.62			0.446
0.749     Supplies & Services     0.80       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       Third Party     3.57       0.013     Structural     0.01       0.020     Safety Aids     0.00       0.0152     Other     0.15       0.230     Other     0.15       21.845     Total Expenditure     21.66       Income     -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62			0.012
Supplies & Services       1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     0     0.23       21.845     Total Expenditure     21.66       0.219     Government Grants     -0.50       -0.519     Other Grants/Reimbursements     -0.517       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62		Car Allowances	0.096
1.113     Equipment/Materials/Furniture     1.07       0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       Third Party     0.01       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     0     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62	0.749		0.809
0.125     Communications/Computing     0.12       0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     Third Party     3.57       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.15       0.230     Other     0.15       0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62			
0.680     Provisions     0.67       0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       Third Party     0.01       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.15       0.230     Other     0.23       21.845     Total Expenditure     21.66			1.079
0.100     Printing/Stationery     0.09       0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       Third Party     0.01       Structural     0.01       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.15       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62		Communications/Computing	0.122
0.139     Advertising     0.15       0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       Third Party     0.01       Structural     0.01       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.15       1     Income     0.15       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62			0.679
0.424     Services     0.49       0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62			0.098
0.778     Miscellaneous     0.86       0.084     Other     0.07       3.443     3.57       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     0     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62			0.153
0.084     Other     0.07       3.443     Third Party     3.57       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.15       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62	-		0.492
3.443     Third Party     3.57       0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62		Miscellaneous	0.869
Third Party     0.013     Structural     0.01       0.060     Cyclic     0.06     0.06       0.005     Safety Aids     0.00     0.015       0.152     Other     0.15     0.023       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62		Other	0.078
0.013     Structural     0.01       0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     0     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62	3.443		3.570
0.060     Cyclic     0.06       0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     Other     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62			
0.005     Safety Aids     0.00       0.152     Other     0.15       0.230     0     0.23       21.845     Total Expenditure     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62	0.013		0.013
0.152     Other     0.15       0.230     Total Expenditure     21.66       Income     21.66       -0.219     Government Grants     -0.50       -0.552     Other Grants/Reimbursements     -0.57       -5.435     Customer/Client Receipts     -5.55       -0.695     Rechgs – Other revenue account     -0.62			0.060
0.2300.2321.845Total Expenditure21.66-0.219Government Grants-0.50-0.552Other Grants/Reimbursements-0.57-5.435Customer/Client Receipts-5.55-0.695Rechgs – Other revenue account-0.62			0.005
21.845   Total Expenditure   21.66     -0.219   Government Grants   -0.50     -0.552   Other Grants/Reimbursements   -0.57     -5.435   Customer/Client Receipts   -5.55     -0.695   Rechgs – Other revenue account   -0.62		Other	0.155
Income   -0.219   Government Grants   -0.50     -0.552   Other Grants/Reimbursements   -0.57     -5.435   Customer/Client Receipts   -5.55     -0.695   Rechgs – Other revenue account   -0.62	0.230		0.233
Income-0.219Government Grants-0.50-0.552Other Grants/Reimbursements-0.57-5.435Customer/Client Receipts-5.55-0.695Rechgs – Other revenue account-0.62	04.045	Tatal Free an differen	04.000
-0.219Government Grants-0.50-0.552Other Grants/Reimbursements-0.57-5.435Customer/Client Receipts-5.55-0.695Rechgs – Other revenue account-0.62	21.845	i otai Expenditure	21.662
-0.552Other Grants/Reimbursements-0.57-5.435Customer/Client Receipts-5.55-0.695Rechgs – Other revenue account-0.62		Income	
-0.552Other Grants/Reimbursements-0.57-5.435Customer/Client Receipts-5.55-0.695Rechgs – Other revenue account-0.62	-0.219		-0.501
-5.435Customer/Client Receipts-5.55-0.695Rechgs – Other revenue account-0.62		Other Grants/Reimbursements	-0.578
-0.695 Rechgs – Other revenue account -0.62			-5.552
			-0.623
			-7.254
			1
14.944 NET LEISURE, CULTURE AND TOURISM 14.40	14 944	NET LEISURE CUI TURE AND TOURISM	14.408

## LEISURE, CULTURE AND TOURISM : TYPE OF SPEND

## Group Directorate

The Division consists of 3 main areas that support the remainder of the Environmental Services Group. These are:

- Group Directorate
- Business Support Services incorporating Customer Services
- Property Management

The Customer Services section seeks to continuously improve the real and perceived quality of Customer Care and Communication between the Environmental Services teams and the external customer and to provide excellent administrative support to its Service Managers.

#### **GENERAL FUND REVENUE**

#### **GROUP DIRECTORATE : TYPE OF SPEND**

2008/09 Budget		2009/10 Budget
£M		£M
	Employees	
0.701	NJC APT&C	0.594
0.597	JNC Chief Officers	0.534
0.100	Other	0.219
1.398		1.347
	Premises	
0.435	Repairs and Maintenance	0.534
0.246	Energy	0.347
0.258	Rents	0.238
0.244	Local Tax	0.236
0.059	Water	0.058
0.089	Cleaning/Domestic	0.082
0.002	Other	0.002
1.333		1.497
	<u>Transport</u>	
0.015	Car Allowances	0.015
0.015		0.015
0.044	Supplies & Services	0.000
0.041	Equipment/Materials/Furniture	0.036
0.172	Communications/Computing	0.171
0.090	Printing/Stationery	0.095 0.024
0.024 0.135	Advertising Services	0.024 0.137
0.135	Miscellaneous	0.137
0.031	Other	0.031
0.031 0.524	Other	0.031
0.524		0.525
3.270	Total Expenditure	3.384
0 405	Income Customer/Client Descinte	0.440
-0.135	Customer/Client Receipts	-0.119
-0.238	Rechgs – Other revenue account	-0.268
-0.373	Total Income	-0.387
2.897	NET GROUP DIRECTORATE	2.997

#### ENVIRONMENTAL SERVICES THREE YEAR CAPITAL PROGRAMME TOTAL COST BUDGET OF 2009/10 2010/11 2011/12 SCHEMES (Inc historic spends) £М £М £М £М Highways, Transport and Strategic Projects Roads/Structures Roads Unallocated 0.740 0.000 0.000 0.740 Advanced Preparation Works 0.079 0.000 0.010 0.010 0.000 Town Centre Access Facilities for the Disabled 0.089 0.015 0.015 0.000 Stepped Approached Works 0.145 0.040 0.040 0.000 B4275 Gadlys to Cwmdare Ph 1, ph 2, ph 3 0.219 0.119 0.100 0.000 0.340 0.240 0.000 A4233 Tylorstown to Pontygwaith 0.000 0.090 0.090 0.000 B4273 Clydach Rd/Old Ynysybwl Rd 0.000 0.000 B4595 Llantrisant 0.118 0.118 0.055 0.000 Bryn Glas, Cwmbach Ph1/2 0.110 0.055 Ffordd Gerdinan, Tonteg Ph 1/2 0.150 0.085 0.065 0.000 0.000 0.000 Penmain St/Park St/Islwyn Terrace 0.120 0.120 0.090 0.000 Cardiff Road, Abercynon Ph1 0.195 0.055 0.000 0.000 0.100 0.100 A4222 Talygarn 0.360 0.360 0.000 0.000 A4119 Parc Eirin to Trebanog Link 0.130 0.000 B4233 Nantygwyddon Rd Ph 3 0.130 0.000 0.093 0.000 A4233 Aberdare Town Centre 0.093 0.000 0.000 0.000 Clarence Terrace. Aberaman 0.090 0.090 0.000 0.000 Hill to Wattstown 0.075 0.055 0.067 0.000 0.000 Graig Avenue 0.067 A473 Talbot Green to Llanharan Ph 1 0.100 0.000 0.100 0.000 0.000 0.000 A4119 Mwyndy to Castell Mynach 0.200 0.200 0.000 0.000 B4223 Bronllwyn Rd/Farm St/Smith St 0.100 0.100 0.000 0.000 A4061 Bwlch Mountain Rd 0.180 0.180 Rhigos Mountain Rd 0.000 0.000 0.139 0.139 Structures 0.350 0.000 0.000 0.350 Lower Eirw Bridge, Trehafod 0.000 0.000 1.148 0.050 Nant Gwawr Culvert Aberaman 0.295 0.095 0.200 0.000 T<u>otal</u> 1.090 5.822 1.552 1.729 Street Lighting Street Lighting Unallocated 0.200 0.000 0.000 0.200 0.091 0.000 Cardiff Road Glan Y Llwyn Taffs Well Ph 2/3 0.040 0.000 Bedw Road Ynysybwl Rd Pontypridd Ph 1/2/3 0.090 0.030 0.020 0.000 Pentrebach Road/Merthyr Road Ph 1/2 0.085 0.040 0.000 0.000 Glanville Terrace/Excelsior Tce/Ferndale Ph 1 0.080 0.030 0.050 0.000 0.040 0.000 0.000 Aberaman Link Rd 0.040 Middle Street Trallwyn Pontypridd 0.040 0.000 0.040 0.000 Merthyr Rd/Pontshonorton Rd/Pontypridd Ph 3 0.050 0.000 0.050 0.000 Total 0.676 0.140 0.200 0.200 Traffic Management Traffic Unallocated 0.669 0.000 0.000 0.669 0.052 0.005 0.015 0.000 Residents Parking Reviews & New Schemes

Traffic Regulation Orders	0.353	0.040	0.045	
Disabled Facilities at Crossings	0.071	0.010	0.015	
Minor Traffic Schemes	0.213	0.030	0.030	
Disabled Persons Parking Places	0.068	0.010	0.015	
Development of Schemes for Future Years	0.327	0.067	0.074	
Remedial Works from safety audits	0.055	0.020	0.020	0.000
Arthur Rd/Edmondstown Rd Traffic Calming	0.094	0.045	0.000	0.000
Bridge St Gyratory Pontypridd	0.126	0.046	0.000	0.000
Ton Pentre Area Traffic Calming	0.200	0.045	0.000	
Greenfield Terrace Abercynon	0.038	0.020	0.000	
Speed Limit Review	0.025	0.010	0.015	0.000
Llwyncelin Infants Porth Crossing Patrol	0.015	0.015	0.000	0.000
Rhondda Road, Ferndale.Footway	0.047	0.047	0.000	0.000
Amelia Tce & Glamorgan Tce, Traffic Calming	0.030	0.030	0.000	0.000
Fairview Tynant, Beddau. Speed Reduction	0.060	0.060	0.000	0.000
Quarry Road, Mountain Ash. Traffic Calming	0.025	0.025	0.000	0.000
Tyn-y-bryn Road, Tonyrefail. Traffic Calming	0.040	0.040	0.000	0.000
A4059 Aberdare By-Pass, Remedial Measures	0.030	0.030	0.000	0.000
Heol y Graig, Rhigos. Traffic Calming	0.036	0.036	0.000	0.000
A4058/Trehafod Junction, Trehafod	0.010	0.000	0.010	0.000
A4222 Cowbridge Road, Pontyclun	0.060	0.000	0.060	0.000
A4222 Talygarn, Gateway Treatment	0.020	0.000	0.020	0.000
Collenna Road, Tonyrefail	0.020	0.000	0.020	0.000
Gelli Road, Gelli. Pedestrian Safety	0.050	0.000	0.050	0.000
Gwaun Miskin Road, Beddau	0.070	0.000	0.070	0.000
Penrhiwceiber School Crossing	0.025	0.000	0.025	0.000
A4059 New Road Mtn. Ash. Traffic Signals	0.015	0.000	0.015	0.000
A4119 Talbot Road, Talbot Green. Junction	0.005	0.000	0.005	0.000
A4233 Edmondstown Road, Trebanog	0.030	0.000	0.030	0.000
B4275 Junction Link, Abercymboi	0.100	0.000	0.100	0.000
Cross Inn Road, Cross Inn. Traffic Calming	0.035	0.000	0.035	0.000
Total	<u>3.014</u>	<u>0.631</u>	<u>0.669</u>	<u>0.669</u>
Fleet				
Vehicles	24.404	2.500	2.500	2.500
Total	<u>24.404</u>	<u>2.500</u>	<u>2.500</u>	
Drainage Improvements				
Drainage Improvements Unallocated	0.418	0.193	0.000	0.225
Mynydd Yr Eglwys	0.418	0.193	0.000	0.225
Tylcha Ganol Drainage	0.352	0.020	0.027	
Taff Trail Rhydyfelin	0.352	0.104	0.000	
Rhydyfelin Drainage Study				
	1.189	0.295	0.693	
Seepage Areas Park St Treforest	0.120	0.020	0.020	
	0.026	0.025	0.000	
Hilltop Crescent Pontypridd	0.025	0.024	0.000	
Volunteer Street, Pentre	0.011	0.011	0.000	
Royal Oak PH Pontypridd	0.011	0.011	0.000	0.000
Cwrt -y- Goedwig Llantwit Fardre	0.011	0.011	0.000	
Cross Keys PH, Nantgarw	0.011	0.000	0.011	0.000
Cemetery Road, Glyntaff	0.011	0.000	0.011	0.000
Cemetery Road, Treorchy	0.011	0.000	0.011	0.000
Power Station Hill, Tonteg	0.049	0.049	0.000	
Brynteg Hill Llantrisant	0.025	0.000	0.025	0.000

Gyfeillion Gardens Trehafod	0.040	0.000	0.040	0.000
Total	<u>3.671</u>	1.165	0.856	0.225
	<u></u>		<u></u>	<u></u>
Land Reclamation Schemes				
Cefn Pennar	0.370	0.008	0.000	0.000
Aberaman CV	2.199	0.005	0.000	0.000
Cilfynydd Albion	1.469	0.072	0.000	0.000
Maerdy Colliery Ph 2	0.406	0.006	0.000	0.000
Cwm Colliery Ph 2	0.193	0.003	0.000	0.000
Lewis Merthyr Stage 2	0.025	0.004	0.000	0.000
Llanwonno Rd	0.428	0.047	0.000	0.000
Total	5.090	0.145	0.000	0.000
HIGHWAYS, TRANSPORT AND STRATEGIC	40.077	0.400	5 05 4	4.004
PROJECTS TOTAL	<u>42.677</u>	<u>6.133</u>	<u>5.954</u>	<u>4.684</u>
Construction Projects				
RCT Transport Schemes				
Scheme Development	0.214	0.025	0.025	0.025
CONSTRUCTION PROJECTS TOTAL	<u>0.214</u>	<u>0.025</u>	<u>0.025</u>	<u>0.025</u>
Leisure, Culture & Tourism				
Leisure				
Leisure Centre Refurbishment Programme	8.517	0.118	0.000	0.000
Total	<u>8.517</u>	<u>0.118</u>	0.000	0.000
Parks & Countryside				
Park Improvements	0 701	0.085	0 110	0 1 1 0
Play Areas	0.701	0.085	0.110	0.110
Aberaman Area	0.205	0.050 0.030	0.050	0.050
Hirwaun Area	0.030		0.000	0.000
Abercynon Area	0.027	0.005	0.000	0.000
Clydach Vale Area	0.066	0.066	0.000	0.000 0.000
Porth Area	0.060	0.060	0.000	
Gilfach Goch Area	0.030	0.030	0.000	0.000
	0.030	0.030	0.000	0.000
Church Village Area Llanharan Area	0.100	0.100	0.000	0.000
	0.030	0.030	0.000	0.000
Pontypridd Area	0.016	0.016	0.000	0.000
<u>Total</u>	<u>1.295</u>	<u>0.502</u>	<u>0.160</u>	<u>0.160</u>
LEISURE, CULTURE & TOURISM TOTAL	<u>9.812</u>	<u>0.620</u>	<u>0.160</u>	<u>0.160</u>
Public Health & Protection				
Environmental Health				
Rolling Programme for Cemeteries	0.618	0.278	0.135	0.135
Total	<u>0.618</u>	0.278	<u>0.135</u>	0.135
	<u></u>	<u></u>		<u></u>
PUBLIC HEALTH & PROTECTION TOTAL	<u>0.618</u>	<u>0.278</u>	<u>0.135</u>	<u>0.135</u>
<u>Streetcare</u>				
Waste Strategy				
Waste Treatment Procurement	0.600	0.200	0.000	0.000
Total	0.600	0.200	0.000	0.000

STREETCARE TOTAL	<u>0.600</u>	<u>0.200</u>	<u>0.000</u>	0.000
Group Directorate				
Buildings	1.395	0.160	0.210	0.210
Car Parks	0.783	0.045	0.045	0.045
Asbestos Remedial Works	0.644	0.137	0.135	0.135
<u>Total</u>	<u>2.822</u>	<u>0.342</u>	<u>0.390</u>	<u>0.390</u>
GROUP DIRECTORATE TOTAL	<u>2.822</u>	<u>0.342</u>	<u>0.390</u>	<u>0.390</u>
ENVIRONMENTAL SERVICES GROUP TOTAL	56.743	7.598	6.664	5.394

\* The 2009/2010 estimates include estimated slippage from 2008/2009 and additional grant aided schemes that were known when the 3 year programme was agreed.

# CHIEF EXECUTIVE'S DIVISION

## CHIEF EXECUTIVE'S DIVISION OVERVIEW

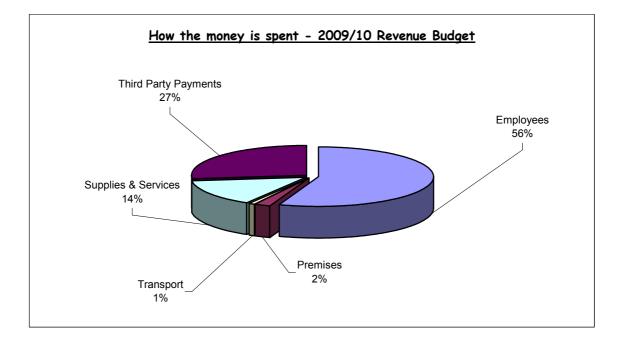
This Division has a focus on the development, implementation and monitoring of the Council's Human Resources Policies, the management of the Authority's public relations activities and coordinating external funding arrangements. As such it includes key service units for Human Resources and Strategy & Public Relations.

A summary of the total resources available for the Chief Executive's Division in 2009/10 financial year is as follows:

	Gross Expenditure	Income	Net Expenditure
	£M	£M	£M
Capital Programme	4,945	0	4,945
Revenue	15,288	7,025	8,263
Total	20,233	7,025	13,208

## CHIEF EXECUTIVE'S DIVISION REVENUE EXPENDITURE

The Net Revenue Expenditure for the Chief Executive's Division for 2009/10 amounts to £8.263M. Gross expenditure is estimated at £15.288M and this is analysed by expenditure type in the chart below.



Income receivable by the Division of  $\pounds$ 7.025M reduces net expenditure to  $\pounds$ 8.263M. A detailed analysis of how this money will be spent can be found on subsequent pages within this section.

## Specific Revenue Grants 2009/10

The table below identifies the main areas of expenditure funded by Specific Revenue Grants, which are included within gross expenditure / income figures as appropriate.

Award Body	Purpose	Amount
		£M
Welsh Assembly Government	Objective 1 Funding	6.458
	Communities First	

## CHIEF EXECUTIVE'S DIVISION : TYPE OF SPEND

2008/09 Budget		2009/10 Budget
£M		£M
~	Employees	~
0.004	NJC Manual Workers	0.003
6.987	NJC APT&C	7.835
0.686	JNC Chief Officers	0.638
0.021	Other	0.025
7.698		8.501
	<u>Premises</u>	
0.004	Energy	0.005
0.112	Rents	0.008
0.004	Local Tax	0.002
0.001	Water	0.001
0.217	Cleaning/Domestic	0.312
0.338	-	0.328
	<u>Transport</u>	
0.138	Car Allowances	0.131
0.011	Direct Transport	0.010
0.005	Public Transport	0.006
0.154		0.147
	Supplies & Services	
0.033	Equipment/Materials/Furniture	0.046
0.134	Communications/Computing	0.139
0.002	Provisions	0.002
0.077	Printing & Stationery	0.081
0.334	Advertising	0.333
0.541	Grants & Subscriptions	0.531
0.036	Members Expenses	0.036
0.314	Services	0.417
0.405	Miscellaneous	0.601
0.002	Other	0.006
1.878		2.192
	Third Party	
0.350	Rendered by Voluntary Organisations	0.350
2.917	Rendered by Other Local Authorities	3.746
0.111	Rendered by Private Contract	0.015
3.378		4.111
	Cumpart Carriaga	
0.000	Support Services	0.000
0.006	Recharges	0.009
0.006		0.009
13.452	Total Expenditure	15.288
	Income	
-5.065	Government Grants	-6.662
-0.092	Other Grants/Reimbursements	-0.052
-0.141	Customer/Client Receipts	-0.200
-0.178	Rechgs – Other revenue account	-0.111
-5.476	Total Income	-7.025
7.976	NET CHIEF EXECUTIVE'S DIVISION BUDGET	8.263

## CHIEF EXECUTIVE'S DIVISION : SERVICES PROVIDED

2008/09 Budget		2009/10 Budget
£M 0.390 1.001 <b>1.391</b>	Chief Executive Common Services Cabinet Secretariat	£M 0.399 1.236 <b>1.635</b>
3.878 <b>3.878</b>	Human Resources Human Resources Operational Services	3.986 <b>3.986</b>
2.707 0.000 <b>2.707</b>	Development & Regeneration Economic & Community Development Communities First	2.642 0.000 <b>2.642</b>
7.976	TOTAL CHIEF EXECUTIVE'S DIVISION BUDGET	8.263

## Chief Executive's Unit

This Unit's primary function is to play the key role in supporting the strategic work of the Chief Executive and Cabinet Office.

The Cabinet Office is the base from which Cabinet Members exercise the duties of their portfolios assisted by the support provided from within that office.

The Press & Communications Unit works to further raise the profile of Rhondda Cynon Taf in a positive way to key internal (within Rhondda Cynon Taf) and external stakeholders through a comprehensive and forward looking pro active approach to media communication, whilst providing a timely, relevant and informed response to media queries.

## CHIEF EXECUTIVE'S UNIT: TYPE OF SPEND

2008/09 Budget		2009/10 Budget
£M		£M
~	Employees	~
0.620	NJC APT&C	0.845
0.323	JNC Chief Officers	0.265
0.007	Other	0.007
0.950		1.117
	Premises	
0.001	Cleaning/Domestic	0.001
0.001	<b>3 1 1 1</b>	0.001
	Transport	
0.012	Car Allowances	0.014
0.011	Direct Transport	0.010
0.001	Public Transport	0.002
0.024		0.026
	Supplies & Services	
0.006	Equipment/Materials/Furniture	0.007
0.014	Communications/Computing	0.018
0.032	Printing & Stationery	0.030
0.089	Advertising	0.087
0.036	Members Expenses	0.036
0.145	Grants & Subscriptions	0.147
0.066	Services	0.015
0.017	Miscellaneous	0.146
0.005	Other	0.002
0.410		0.488
	Support Services	
0.006	Recharges	0.006
0.006		0.006
1.391	Total Expenditure	1.638
	Income	
0.000	Customer/Client Receipts	-0.003
0.000	Total Income	-0.003
1.391	NET CHIEF EXECUTIVE'S DEPT	1.635

## Human Resources

The Human Resources Division has a crucial part to play in supporting the services the Council provides, as well as assisting the Council's Medium Term Financial Planning agenda. Whilst providing data to assess future workforce planning and development for Groups and Divisions, HR will also need to continue to review its own staffing requirements for the future. The role of HR will need to provide a robust, professional, advisory, specialist and monitoring role, whilst looking for efficiencies in administration processes and considering sustainability of resources and impact on our environment.

This will achieve:

- 1. A robust Pay and Grading structure to minimise the potential for challenge following the pay modelling exercise.
- 2. Proactive workforce planning will assist the division in meeting efficiency requirements whilst retaining and developing a skilled workforce. This will be replicated across all Groups as the workforce planning and development process continues to roll out across the Council.
- 3. Efficiencies in administrative roles via the implementation of the VISION system modules Absence management, Occupational Health, Training and Development and e-forms.
- 4. Corporate Health Standard, the achievement of the Corporate Health Standard will help embed health and well being into the culture of the organisation. This in turn will assist in improving sickness/absence costs and encourage recruitment and retention of staff.
- 5. Reductions have been achieved in the running cost of the Occupational Health service by moving towards a nurse led service. Key workers have been allocated to the Division to allow a closer working relationship and achieve a more effective service to the Council.
- 6. Efficiencies in the area of recruitment and selection the implementation of the "on-line" recruitment and selection system will provide substantial savings in administration across the Council, whilst enhancing the Council's image in the field of recruitment advertising.
- Proactive rather than reactive provision Clear identification of the role of line-managers/HR and more collaborative working with Senior Management Teams.
- 8. Equality Improvement Framework will assist in mainstreaming equality and will lead to continuous improvement through equality in services, policy and employment
- 9. Further opportunities to explore Shared Services identifying efficiencies of scale whilst providing a quality service; including the exploration of more integrated internal services.

# HUMAN RESOURCES : TYPE OF SPEND

2008/09 Budget		2009/10 Budget
£M		£M
	Employees	
3.257	NJC APT&C	3.382
0.267	JNC Chief Officers	0.274
3.524		3.656
	Premises	
0.004	Rents	0.000
0.004		0.000
	<u>Transport</u>	
0.060	Car Allowances	0.038
0.002	Public Transport	0.002
0.062		0.040
	Supplies & Services	
0.015	Equipment/Materials/Furniture	0.026
0.082	Communications/Computing	0.085
0.002	Provisions	0.002
0.033	Printing & Stationery	0.040
0.085	Advertising	0.071
0.020	Grants & Subscriptions	0.021
0.034	Services	0.036
0.084	Miscellaneous	0.105
0.355		0.386
	Third Party	0.045
0.111	Rendered by Private Contract	0.015
0.111		0.015
4.056	Total Expenditure	4.097
	Income	
-0.178	Rechgs – Other revenue account	-0.111
-0.178	Total Income	-0.111
3.878	NET HUMAN RESOURCES	3.986

# **Development & Regeneration**

The Economic Regeneration Service has identified the following Key Objectives from our Business Plan that help to deliver the Group and Council's priorities and provide strategic direction for the service. Our Service Business Plan Objectives and Action Plan will support the delivery of the Economic Regeneration Strategy – one of the key objectives is central to the delivery of the WPI Action Plan for Regenerating our Communities, which has been reviewed to ensure integration with the actions within the Business Plan.

## Key Objective 1

## The Economic Regeneration Strategy

Realignment and delivery of the Economic Strategy 2004-14, in line with the new Community Strategy for 2009-2020, guided by the Local Service Board.

#### Key Objective 2 The Local Development Plan

Deliver an adopted Local Development Plan by 2010 that will establish a development strategy and policy framework for Rhondda Cynon Taf until 2021.

## **Key Objective 3**

#### **Development & Management of Strategic Regeneration Projects**

Deliver strong management practices to enable the development, coordination and facilitation of major regeneration and physical projects within Rhondda Cynon Taf, in collaboration with partners and other key organisations in South East Wales.

#### Key Objective 4

#### Implementation of Strategic Regeneration Projects

Continue to lead on the development and implementation of significant projects involving the physical regeneration of our seven key Town Centres, Housing Renewal Areas, Business Support, Communities First and Development and Community Enterprise growth. This will be through a focused area based approach through the seven Regeneration areas.

#### Key Objective 5

#### Maximising Financial Resources

The service will add value by maximising, promoting and managing available funding opportunities for the Council and its partners to deliver high quality economic regeneration.

#### **DEVELOPMENT AND REGENERATION: TYPE OF SPEND**

2008/09 Budget		2009/10 Budget
£M		£M
£ IVI	Employeee	Z.IVI
0.004	Employees NJC Manual Workers	0.003
3.110	NJC Manual Workers	3.608
	JNC Chief Officers	
0.096		0.099
0.014	Other	0.018
3.224	Dramiana	3.728
0.004	Premises	0.005
0.004	Energy	0.005
0.108	Rents	0.008
0.004		0.002
0.001	Water	0.001
0.216	Cleaning/Domestic	0.311
0.333		0.327
	<u>Transport</u>	0.070
0.066	Car Allowances	0.079
0.002	Public Transport	0.002
0.068		0.081
	Supplies & Services	
0.012	Equipment/Materials/Furniture	0.013
0.038	Communications/Computing	0.036
0.012	Printing & Stationery	0.011
0.160	Advertising	0.175
0.376	Grants & Subscriptions	0.363
0.214	Services	0.366
0.298	Miscellaneous	0.350
0.003	Other	0.004
1.113		1.318
	Third Party	
0.350	Rendered by Voluntary Organisations	0.350
2.917	Rendered by other Local Authorities	3.746
3.267		4.096
	Support Services	
0.000	Recharges	0.003
0.000		0.003
8.005	Total Expenditure	9.553
0.000		2.300
	Income	
-5.065	Government Grants	-6.662
-0.092	Other Grants/Reimbursements	-0.052
-0.141	Customer/Client Receipts	-0.197
-5.298	Total Income	-6.911
2.707		2 6 4 2
2.707	NET DEVELOPMENT AND REGENERATION	2.642

	TOTAL COST	BUDGET		
	OF SCHEMES 2009/10 2010/11		2011/12	
	(inc historic			
	spends)			
	£M	£M	£M	£M
Development & Regeneration				
Commercial / Industrial Improvement Grant Programme Borough Wide	3,015	260	260	260
Physical / Environmental Improvement Programme Linked to Town Centre Regeneration Strategies	1,057	150	150	150
Community & Prominent Buildings Grant Programme	2,092	110	110	90
Public Contribution Fund	3,909	370	360	350
Industrial Regeneration	515	50	50	50
SEW Local Investment Fund	5,019	1,751	1,751	1,301
Business Start up Grants	290	30	30	20
Comvol 2 RCT Funded	700	100	100	100
Neighbourhood Renewal Areas	18,381	1,950	1,950	1,950
Aberdare Townscapes	1,090	150	350	500
Wattstown Community Centre	497	24	0	0
TOTAL CHIEF EXECUTIVE'S DIVISION	36,565	4,945	5,111	4,771

# CHIEF EXECUTIVE'S DIVISION THREE YEAR CAPITAL PROGRAMME

\* The 2009/2010 estimates include estimated slippage from 2008/2009 and additional grant aided schemes that were known when the 3 year programme was agreed.

# **CORPORATE SERVICES**

# CORPORATE SERVICES OVERVIEW

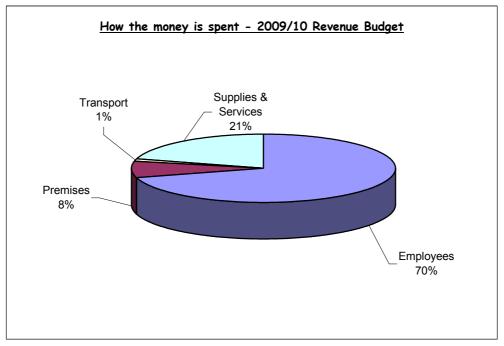
This group contains both front line (e.g. Housing Benefits, Council Tax and Pensions) and corporate support functions (e.g. Accountancy, Legal, ICT and Member Services) that underpin the service delivery capability across all groups.

A summary of the total resources available for the Corporate Services Group in 2009/10 financial year is as follows:

	Gross Expenditure	Income	Net Expenditure
	£M	£M	£M
Capital Programme	4.706	0.000	4.706
Revenue	33.707	-12.199	21.508
Total	38.413	-12.199	26.214

## CORPORATE SERVICES REVENUE EXPENDITURE

The Net Revenue Budget for the Corporate Services Group for 2009/10 amounts to £21.508M. Gross expenditure is estimated at £33.707M and this is analysed by expenditure type in the chart below.



Income receivable by the Group of  $\pounds$ 12.199M reduces net expenditure to  $\pounds$ 21.508M. A detailed analysis of how this money will be spent can be found on subsequent pages within this section.

## Specific Revenue Grants 2009/10

The table below identifies the main areas of expenditure funded by Specific Revenue Grants, which are included within gross expenditure / income figures as appropriate.

Award Body	Purpose	Amount £M
National Assembly for Wales	NNDR Admin Grant	0.356
DWP (Dept for Work & Pensions)	Housing Benefit & Council Tax Benefit / Admin Grant	2.347

## CORPORATE SERVICES : TYPE OF SPEND

2008/09 Budget		2009/10 Budget
£M		£M
	Employees	
0.108	NJC Manual Workers	0.094
21.601	NJC APT&C	21.194
2.061	JNC Chief Officers	2.192
0.211	Other	0.264
23.981		23.744
	Premises	
0.732	Repairs and Maintenance	0.792
0.044	Maintenance of Grounds	0.023
0.328	Energy	0.418
0.320	Rents	0.770
0.271	Local Tax	0.358
0.026	Water	0.032
0.220	Cleaning/Domestic	0.239
0.020	Other	0.009
1.961		2.641
	Transport	
0.009	Direct Transport	0.009
0.337	Car Allowances	0.291
0.015	Public Transport	0.015
0.361	·	0.315
	Supplies & Services	
1.761	Equipment/Materials/Furniture	0.513
3.290	Communications/Computing	2.298
0.533	Printing & Stationery	0.525
0.152	Advertising	0.142
1.398	Members Expenses	1.432
0.050	Grants & Subscriptions	0.055
0.798	Services	0.780
0.915	Miscellaneous	1.165
0.072	Other	0.056
8.969		6.966
	Transfer Payments	
0.010	School Children/Students	0.006
0.010		0.006
	Support Services	
0.033	Recharges	0.033
0.033		0.033
	Capital Financing	
0.002	Capital Charges	0.002
0.002		0.002
35.317	Total Expenditure	33.707
55.517		55.101
	Income	
-3.186	Government Grants	-2.703
-0.530	Other Grants/Reimbursements	-1.024
-4.571	Customer/Client Receipts	-4.301
-5.780	Rechgs – Other revenue account	-4.171
-14.067	Total Income	-12.199
-14.007		-12.199
21.250	NET CORPORATE SERVICES BUDGET	21.508

# CORPORATE SERVICES : SERVICES PROVIDED

2008/09		2009/10
Budget		Budget
£M		£M
	Financial Services	
2.200	Financial Management and Accountancy	2.284
3.067		3.089
0.775	Performance and Resources	0.844
6.042		6.217
4.442	ICT Operational Services	3.941
4.442		3.941
4 400	Legal and Democratic Services	4 007
1.403	Legal Services	1.267
2.458	Democratic Services	2.435
0.027		0.000
0.301	Legal Administration	0.301
4.189		4.003
0.000	Corporate Estates Management	0.050
0.063	Management of Surplus Sites	0.058
-0.062	Sundry Land and Properties	-0.090
2.170	Corporate Estates Management Dept	2.119
0.851	Office Accommodation	1.186
3.022		3.273
o <del>.</del> .	Group Management	0.450
0.147	Director and Support Services	0.150
0.551	Internal Audit	0.545
0.190	Continuous Improvement	0.181
0.888	Dresurement	0.876
0.040	Procurement	0.074
0.642	Procurement	0.671
0.642	Customer Care	0.671
0.054	Customer Care	0.011
0.854	One For All	0.941
0.314		0.513
0.672	Contact Centres	0.839
0.185	E Government	0.234
2.025		2.527
21.250	TOTAL CORPORATE SERVICES BUDGET	21.508
21.230		21.500

## Financial Services

The Division plays a key role as a provider of both front line services (e.g. Council Tax, Benefits & Pensions) and internal support services across the Council.

The following functions are undertaken within the service area;

- Financial Management & Accountancy Services that includes Insurance, Treasury Management & Pension Fund Investments and Council Wide Financial Reporting & Management Accounting
- **Operational Finance** encompassing Council Tax, NNDR, Housing & Council Tax Benefits, Sundry Debtors, Payroll, Pensions & Creditor Payments,
- **Performance & Resources** that provides data and performance management support services across the Council.

The Service will strive to deliver high quality financial services which meet the needs of its customers and supports the Council's service improvement activities and has determined the following as its key objectives :

- 1. To deliver excellent customer service by providing the right services at the right time both internally and externally.
- 2. To ensure that all employees have the opportunity to realise their full potential with an emphasis on equality for all.
- 3. To ensure that we strive to secure the most efficient use of all resources available.
- 4. To ensure that effective financial and performance management is maintained and developed at the Council.
- 5. To ensure that opportunities are taken to work with others to improve services provided to our customers.

#### FINANCIAL SERVICES : TYPE OF SPEND

2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
0.024	NJC Manual Workers	0.024
9.183	NJC APT&C	9.147
0.826	JNC Chief Officers	0.848
10.033		10.019
	<u>Premises</u>	
0.044	Repairs and Maintenance	0.045
0.004	Maintenance of Grounds	0.005
0.118	Energy	0.151
0.020	Rents	0.020
0.051	Local Tax	0.072
0.010	Water	0.010
0.083	Cleaning/Domestic	0.092
0.012	Other	0.000
0.342		0.395
	<u>Transport</u>	
0.089	Car Allowances	0.062
0.006	Public Transport	0.006
0.095		0.068
	Supplies & Services	
0.047	Equipment/Materials/Furniture	0.033
0.491	Communications/Computing	0.524
0.108	Printing & Stationery	0.094
0.007	Advertising	0.008
0.019	Grants & Subscriptions	0.028
0.049	Services	0.070
0.708	Miscellaneous	0.869
0.030	Other	0.016
1.459		1.642
	Transfer Payments	
0.010	School Children/Students	0.006
0.010		0.006
	Support Services	
0.006	Recharges	0.006
0.006		0.006
		40.400
11.945	Total Expenditure	12.136
	Incomo	
0.700	Income Coverse ant Create	0.700
-2.769	Government Grants	-2.703
0.000	Other Grants / Reimbursements	-0.019
-0.774	Customer/Client Receipts	-0.817
-2.360	Rechgs – Other revenue account	-2.380
-5.903	Total Income	-5.919
6.042	NET FINANCIAL SERVICES	6.217

# Corporate ICT

The Information & Communications Technology (ICT) Service is an internal support service that is responsible for the cost effective provision, support, maintenance and improvement of ICT both within and externally facing to the Council. The Service underpins the efficient and high quality support of the computing infrastructure to the Council and its customers, delivering cross cutting services that are critical to the realisation of its priorities and Corporate business goals.

The effective use of ICT is critical to improving the Council's performance and to the future development and sustainability of communities within Rhondda Cynon Taf. The ICT Service forms part of the Customer Care & ICT Division within the Corporate Service Group.

# **REFLECTION**

During 2008/9 significant improvements have been realised as part of several Service Improvement initiatives both for ICT and the wider Council. These improvements range from core ICT infrastructure such as Active Directory and Remote Support Tools to more specific business improvements such as the Integrated Children's system, E-Recruitment and Income Management.

The last year has seen more consistently applied and better working practices with a greater sense of working together with our ICT Groups however, it has also highlighted the need to only resource those service improvements that deliver maximum benefit to the Council and not to detract from the day-to-day expectations of our customers. In essence, we must ensure that our operational performance matches our customers needs and that our available service improvement resources are focused on key business and transformational projects. Revised ICT priorities have been identified and communicated via our own quarterly Service Highlight reports and reported upon via the Councils Performance management arrangements.

The current Top 5 Priorities for the Service are key to building the foundations of our Strategic Business Plan and also address known Weaknesses or Risks for the Service:

- 1. Data Centre Service Transformation
  - Contract Award
  - Implementation
- 2. Broadband Network Re-design Implementation
- 3. Government Connect GCSx
  - Accreditation
  - Infrastructure Implementation for DWP Accreditation
- 4. Fundamental Operational Review of ICT Service with 2010/11 Service Re-structure Proposal
- 5. ICT Service Management Improvements

## ICT : TYPE OF SPEND

2008/09 Budget		2009/10 Budget
£M		£M
Z.IVI	Employees	£.IVI
2.926	NJC APT&C	2.665
0.170	JNC Chief Officers	0.174
0.017	Other	0.017
3.113		2.856
0.110	Premises	2.000
0.010	Repairs and Maintenance	0.010
0.001	Rents	0.001
0.011		0.011
	Transport	
0.061	Car Allowances	0.052
0.002	Public Transport	0.002
0.063		0.054
	Supplies & Services	
0.792	Equipment/Materials/Furniture	0.141
2.379	Communications/Computing	1.275
0.107	Printing & Stationery	0.105
0.002	Advertising	0.002
0.003	Grants & Subscriptions	0.003
0.005	Services	0.005
0.040	Miscellaneous	0.034
0.001	Other	0.000
3.329		1.565
6.516	Total Expenditure	4.486
	Income	
-0.021	Other Grants / Reimbursements	-0.032
-0.724	Customer/Client Receipts	-0.124
-1.329	Recharges – Other revenue account	-0.389
-2.074	Total Income	-0.545
4.442	NET ICT	3.941

## Legal and Democratic Services Division

The Division is an integral part of the Corporate Services Group and provides corporate legal support to the Council, its Members and Officers. It fulfils a wide variety of roles namely:

- Delivery of Corporate and Client orientated Legal Services
- Delivery of Committee, Scrutiny and Member Support Functions
- Land Charges and Electoral Services (Electoral Registration and Conduct of Elections)
- Operation of the Central Print Unit covering Print Services, Bulk Digital Copying Service and the Council's Courier Service
- Corporate Governance Unit
- Supporting the role and service delivery of HM Coroner

The Division provides central support services, which are at the heart of local democracy, without which the running of the Council would not be possible. The Division is responsible for implementing the requirements of the Local Government Act 2000 including making provision for new constitutional arrangements and the enhanced role of the Monitoring Officer.

Within Members' Services, there are internal and external pressures that may require additional funding. For example, the Local Democracy, Economic Development and Construction Bill is expected to be placed before Parliament in 2009. This Bill proposes an enhanced Scrutiny function and the establishment of a Crime & Disorder Scrutiny Committee. This, alongside the Council's objective of achieving the Wales Charter for Member Support & Development Award (Advanced Level), will see significant pressures upon the resources of the team.

The Division acts as the link between HM Coroner and our partner Authorities of Bridgend and Merthyr County Borough Councils and is working more closely with HM Coroner following the retirement of the previous long serving Coroner. The introduction of the Coroners and Justice Bill in the Queens Speech will increase the need for continued close liaison.

For Electoral Registration, the Co-ordinated Register of Electors (CORE) project continues to be a key priority with an anticipated delivery date of July 2009. The Land Charges team's main priority is to clarify the elements of the Local Authority Search and accurately identify charges in line with HIPS legislation. The team are awaiting guidance from the Welsh Assembly Government on these charges and it is hoped that these will be released in time for the 2009/2010 financial year.

Legal Services has recently gained temporary additional, funding for a dedicated support to facilitate the integration of the Case Management System. Legal Services will continue to make progress towards meeting its objective of achieving LEXCEL standard, for example by further developments in procedure mapping and MI reporting.

## LEGAL AND DEMOCRATIC SERVICES : TYPE OF SPEND

2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
0.065	NJC Manual Workers	0.070
2.616	NJC APT&C	2.440
0.282	JNC Chief Officers	0.283
0.121	Other	0.126
3.084		2.919
0.004	<u>Premises</u>	2.010
0.008	Energy	0.009
0.097	Rents	0.097
0.037	Local Tax	0.037
0.012		
	Water Cleaning (Demostic	0.001
0.006	Cleaning/Domestic	0.007
0.001	Other	0.002
0.125	Transact	0.128
0.000	<u>Transport</u>	0.000
0.008	Direct Transport	0.008
0.035	Car Allowances	0.028
0.004	Public Transport	0.003
0.047		0.039
	Supplies & Services	
0.805	Equipment/Materials/Furniture	0.247
0.187	Communications/Computing	0.184
0.262	Printing & Stationery	0.270
0.114	Advertising	0.114
1.398	Member expenses	1.432
0.002	Grants & Subscriptions	0.002
0.580	Services	0.574
0.070	Miscellaneous	0.145
0.002	Other	0.002
3.420		2.970
0.420	Support Services	2.010
0.027	Recharges	0.027
0.027	Teenarges	0.027
0.027	Capital Financing	0.027
0.002	Capital Charges	0.002
0.002	Capital Charges	0.002
0.002		0.002
6.705	Total Expenditure	6.085
	Processor -	
	Income	
-0.778	Customer/Client Receipts	-0.845
-1.333	Rechgs – Other revenue account	-0.781
-0.405	Other Grants/Reimbursements	-0.456
-2.516	Total Income	-2.082
4.189	NET LEGAL AND DEMOCRATIC SERVICES	4.003

## Corporate Estates

Corporate Estates is a strategic service established to reflect the long-term nature of land and property holdings. Its core strategic objective is the production of the Council's Asset Management Plan and the subsequent regular review and updating of that plan. Along with this, the Service is also responsible for the day-to-day management and maintenance of the Corporate buildings, Community Services buildings and Environmental Services buildings. Another key area for delivery is Town Centre Regeneration for a County Borough Council principal town, Pontypridd.

The strategic services that the Service provides to the Council, including asset management planning, estates management, property development, valuation, disposal, acquisition, project management, building design, strategic maintenance, energy management, contract monitoring, asbestos management and Legionella risk assessment.

The Division's Statement of Purpose is as follows:

"To provide an efficient, effective and innovative corporate asset management and information service for the acquisition, utilisation and disposal of property resources, improving quality and reducing running costs of the property portfolio through the Strategic Asset Management Plan, in support of the service objectives of the Council as set out in the Community Plan."

Corporate Estates has identified the following Key Objectives that help to deliver the Group and Council's priorities and provide strategic direction for the Division:

- To maintain and develop the framework of Asset Management Planning and an integrated property information system in order to facilitate an ambitious property strategy to meet the requirements of the Council over the next five years and provide the physical development, improvement and management of a centralised operational land and property portfolio
- Maintain progress with the land review exercise to identify and realise future capital receipts to assist with the medium term financial planning exercise
- Effectively manage and reduce energy and water consumption, securing value for money and reduction of carbon emissions.
- Provide a coordinated Design, Maintenance and Estates service which meets the requirements of the council for building design, construction and refurbishment.
- Implement Revised Approved Pontypridd Town Centre Regeneration Strategy.

## **CORPORATE ESTATES MANAGEMENT : TYPE OF SPEND**

2008/09		2009/10
Budget		Budget
£M		£M
	<u>Employees</u>	
0.019	NJC Manual Workers	0.000
3.069	NJC APT&C	3.077
0.309	JNC Chief Officer	0.325
0.058	Other	0.105
3.455		3.507
	Premises	
0.678	Repairs and Maintenance	0.737
0.040	Maintenance of Grounds	0.018
0.196	Energy	0.258
0.202	Rents	0.652
0.204	Local Tax	0.274
0.015	Water	0.021
0.093	Cleaning/Domestic	0.123
0.007	Other	0.007
1.435		2.090
	<u>Transport</u>	
0.001	Direct Transport	0.001
0.098	Car Allowances	0.095
0.099		0.096
	Supplies & Services	
0.044	Equipment/Materials/Furniture	0.015
0.147	1 0	0.185
0.020	Printing & Stationery	0.021
0.026	Advertising	0.015
0.022	Grants & Subscriptions	0.018
0.018	Services	0.018
0.036	Miscellaneous	0.064
0.007	Other	0.007
0.320		0.343
5.309	Total Expenditure	6.036
0.000	Income Other Crante/Deimburgemente	0.054
0.000	Other Grants/Reimbursements	-0.254
-2.051	Customer/Client Receipts	-2.273
-0.236	Rechgs – Other revenue account	-0.236
-2.287	Total Income	-2.763
3.022	NET CORPORATE ESTATES MANAGEMENT	3.273

#### Group Management

The service area provides the strategic direction for Corporate Services in order to maximise the impact of the Group in delivering the Council's aims and objectives.

More specifically Group Management contains the following key service functions;

#### Internal Audit

The Internal Audit Service as well as delivering its traditional role, contributes to the continuous improvement agenda through operational audits and project work.

Internal Audit's main purpose is to provide managers with objective advice on risk and control in order to provide reasonable assurance to Members, the Chief Executive the S151 Officer and Directors that the Council's internal control framework is functioning as intended.

The Service's vision is to work with Members and Officers to establish an internal control culture within the Council where:-

- All the internal, external, financial & operational risks are identified, assessed and managed on an ongoing basis.
- Members and Officers have a clear strategy for dealing with significant risks.
- Authority, responsibility and accountability are defined so that the appropriate officers are making decisions and taking action.
- Internal control processes are embedded within the Council's business operations.

The most recent annual assessments, undertaken by the Wales Audit Office in 2007 & 2008, highlight the fact that the Internal Audit Service meets the standards set out in the CIPFA Code of Practice for Internal Audit in Local Government, 2006.

## Community Strategy Development

This includes:

- The development of a long term community strategy for the County Borough and co-ordination of its delivery
- The provision of support to the Local Strategic Partnerships and Local Service Board

#### **GROUP MANAGEMENT: TYPE OF SPEND**

2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
0.860	NJC APT&C	0.527
0.324	JNC Chief Officers	0.410
0.003	Other	0.003
1.187		0.940
	Transport	
0.027	Car Allowances	0.025
0.001	Public Transport	0.000
0.028		0.025
	Supplies & Services	
0.003	Equipment/Materials/Furniture	0.005
0.008	Communications/Computing	0.009
0.012	Printing & Stationery	0.012
0.125	Services	0.102
0.012	Miscellaneous	0.013
0.002	Other	0.003
0.162		0.144
1.377	Total Expenditure	1.109
	Income	
-0.417	Government Grants	0.000
0.000	Other Grants/Reimbursements	-0.163
-0.072	Rechgs /Other revenue account	-0.070
-0.489	Total Income	-0.233
0.888	NET GROUP MANAGEMENT	0.876

## **Corporate Procurement Unit**

The Corporate Procurement Unit provides advice, guidance and support to ensure that the Council achieves value for money for all the goods, services and works that it purchases from a wide range of contractors and providers. The Unit also undertakes a number of procurement services on behalf of Groups and Divisions. The Unit also has responsibility for:

- Corporate Framework Contracts
- Standards and Compliance (in relation to Procurement and Contracts)
- Collaborating with other Local Authorities and the public sector for contracting
- Procuring energy for 16 Local Authorities in Wales
- Procurement Training and Development
- Implementation of the Council's Procurement Strategy
- Improvement of Procurement Processes, including E-Procurement, E-Tendering, E-Auctions and Purchasing Cards
- Leading or supporting Major Projects
- EC Procurement Tendering
- Advising Members and Officers on Procurement Issues

## **GENERAL FUND REVENUE**

#### **PROCUREMENT : TYPE OF SPEND**

2000/00		2000/40
2008/09		2009/10
Budget		Budget
£M		£M
	Employees	
0.625	NJC APT&C	0.644
0.085	JNC Chief Officers	0.087
0.710		0.731
	Transport	
0.008	Car Allowances	0.007
0.000	Public Transport	0.001
0.008		0.008
	Supplies & Services	
0.004	Equipment/Materials/Furniture	0.004
0.018	Communications/Computing	0.018
0.004	Printing & Stationery	0.004
0.001	Grants and Subscriptions	0.001
0.007	Miscellaneous	0.007
0.000	Services	0.004
0.034		0.038
0.004		0.000
0.752	Total Expenditure	0.777
	Income	
-0.104	Other Grants/Reimbursements	-0.100
-0.006	Customer/Client Receipts	-0.006
-0.110	Total Income	-0.106
0.642	NET PROCUREMENT	0.671

# Customer Care Service

#### SERVICE VISION

Customers will choose how and when they access our services. They will deal with proactive, knowledgeable, customer focused staff, empowered to put the customer first at all times. We will endeavour to deal with enquiries at the first point of contact.

#### "Putting Customers First"

The Council's Customer Care Strategy responds to national priorities, from "Putting Citizens Centre Stage" to "Supporting Older People". The service leads on this Strategy and co-ordinates activity across the Council. Service planning is multi-channel:-

•	Telephone	Face to Face	On-Line
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#### **PROGRESS** : In its first three years the service has attained the following:

#### NPhase 1 - 2006/7 to 2008/9

- Established Structures and assets to support the 3 channel approach e.g.
  - Integrated 24/7Contact Centre for the Council and its partners
  - Wider geographical spread of one stop shop "Centres of Excellence"
  - Improved (internal and external) self service channels for 'Do It Online';
- Delivered on Wales Programme for Improvement plan with evidenced a 'step change' improvement in service outcomes across all channels to the benefit of our customers
- Maximised 3<sup>rd</sup> party collaboration opportunities to extend service range, income generation and manage risks
- Realigned structures to support 3-channel delivery and allow for customer insight.

#### **KEY OBJECTIVES (**Business Plan extract)

Customers will continue to experience a choice of convenient access channels with quality services evidenced by high satisfaction and first point resolution.

#### Phase 2 - 2009/10 to 2011/12

The service will consolidate the 'front office' through further service take on and commence a more pro-active approach to customer 'insight' through consultation and customer feedback. The focus of the service in years' 4-6 will be to:-

- Sustain improvements in frontline services
- Develop service take on, particularly self-service opportunities that support the customer with associated efficiencies identified in the service and more widely
- Optimising service resources to best meet demand
- Establish pro-active 'customer insight' data that informs future planning

# • Support wider Council improvements where appropriate

# **GENERAL FUND REVENUE**

#### CUSTOMER CARE: TYPE OF SPEND

2008/09 Budget		2009/10 Budget
£M		£M
2.141	Employees	2111
2.322	NJC APT&C	2.694
0.065	JNC Chief Officers	0.065
0.003	Other	0.003
2.399	Other	2.772
2.000		2.172
	Premises	
0.006	Energy	0.000
0.004	Local Tax	0.000
0.038	Cleaning/Domestic	0.017
0.048		0.017
	Transport	
0.019	Car Allowances	0.022
0.002	Public Transport	0.003
0.021		0.025
0.000	Supplies & Services	0.000
0.066 0.060	Equipment/Materials/Furniture Communications/Computing	0.068 0.103
0.000	Printing & Stationery	0.103
0.020	Advertising	0.019
0.003	Grants and Subscriptions	0.003
0.000	Services	0.003
0.042		0.033
0.030	Other	0.028
0.245		0.264
2.713	Total Expenditure	3.078
	Income	
-0.238	Customer/Client Receipts	-0.300
-0.450	Rechgs - Other revenue account	-0.251
-0.688	Total Income	-0.551
2.025	NET CUSTOMER CARE	2.527

# CORPORATE SERVICES THREE YEAR CAPITAL PROGRAMME

	TOTAL COST	BUDGET		
	OF	2009/10	2010/11	2011/12
	SCHEMES			
	(Inc historic			
	spends)			
	£M	£M	£M	£M
ICT Services				
CIVICA Financials Project	0.837	0.102	0.102	0.102
Broadband	1.500	0.500	0.000	0.000
Computer Hardware & Software Costs	5.201	0.500	0.500	0.500
Total ICT Services	7.538	1.102	0.602	0.602
Customer Services & E-Government				
	4.040			
Customer Services Plan Phase 2	1.648	1.136	0.000	0.000
Total Customer Services & E-Government	1.648	1.136	0.000	0.000
Corporate Estates				
Major Repair/Refurbishment and or				
Rationalisation of Service Group	3.674	0.300	0.350	0.300
Accommodation				
Taff Vale Precinct/Gas Lane Car Park	1.500	1.400	0.000	0.000
Ynysangharad Park	0.544	0.358	0.000	0.000
Municipal Buildings, Pontypridd	0.873	0.360	0.000	0.000
Strategic Maintenance	0.873	0.050	0.050	0.050
Total Corporate Estates	7.464	2.468	0.400	0.350
TOTAL CORPORATE SERVICES	16.650	4.706	1.002	0.952

\* The 2009/2010 estimates include estimated slippage from 2008/2009 and additional grant aided schemes that were known when the 3 year programme was agreed.

# **CORPORATE BUDGETS**

## CORPORATE BUDGETS OVERVIEW

Corporate Budgets represent those elements of financing which are Authority wide and which cannot be directly attributed to any specific source group.

A summary of the total resources available for these Budgets in 2009/10 financial year is as follows:

	Gross		Net
	Expenditure	Income	Expenditure
	£M	£M	£M
Capital Programme	2.586	0.000	2.586
Revenue	48.349	0.000	48.349
Total	50.935	0.000	50.935

## CORPORATE BUDGETS : SERVICES PROVIDED

2008/09 Budget		2009/10 Budget
£M		£M
20.190	Capital Financing	23.303
12.128	Levies	12.326
6.904	Miscellaneous	12.356
0.300	NNDR Relief	0.364
39.522	TOTAL CORPORATE BUDGETS	48.349

## **CORPORATE INITIATIVES THREE YEAR CAPITAL PROGRAMME**

	TOTAL COST			
	OF SCHEMES (INC HISTORIC SPENDS)	2009/10	2010/11	2011/12
	£M	£M	£M	£M
Disabled Access Initiatives Asset Management Planning Corporate Improvement Asbestos Management Asbestos Remediation Works Legionella Remediation Works Legionella Management Glamorgan Records Office	2.661 0.936 1.018 1.928 0.853 2.800 1.300 2.234	0.050 0.050 0.300 0.441 0.346 1.000 0.150 0.249	0.050 0.050 0.150 0.250 0.100 0.500 0.150 0.038	$\begin{array}{c} 0.050\\ 0.050\\ 0.100\\ 0.250\\ 0.250\\ 0.500\\ 0.150\\ 0.000\\ \end{array}$
TOTAL CORPORATE INITIATIVES	13.730	2.586	1.288	1.350

\* The 2009/2010 estimates include slippage from 2008/2009 and additional grant aided schemes that were known when the 3 year programme was agreed.