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HAVE YOUR SAY!

on the modernisation of Residential Care for older people

The **Consultation starts** on: **14 JANUARY 2019**
and will **close at 5pm** on: **8 APRIL 2019**

For further information please visit: www.rctcbc.gov.uk/consultation
where you can find out the detail of the proposals and take part in a survey.
If you require a hard copy of the survey please get in touch via:



01443 425014



residentialcare@rctcbc.gov.uk



FREEPOST RSBU-HJUK-LSSS, Research & Consultation,
The Pavilions, Clydach Vale, CF40 2XX



2019

Available in alternative languages or formats on request.
Corresponding in Welsh will not lead to a delay.

If you require our advocacy service please let us know



RHONDDA CYNON TAF

Introduction

In November 2018, proposals for the modernisation of residential and day care services were considered by the Council's Cabinet and it was agreed that a 12 week consultation on the Cabinet's preferred option be carried out.

The options for residential care services are outlined in this booklet. The Council invites you to submit your views on the alternative options in addition to any comments that you may have on the preferred option, as well as your own suggestions on the changes being considered.

Please take this opportunity to have your say.

Background

In accordance with national, regional and local drivers for change and improvement the modernisation of adult social care provision is a key priority for Rhondda Cynon Taf Council.

People are living longer and expectations of the care and support people want and expect in later life are changing. In line with the principles of the Social Services and Wellbeing (Wales) Act, the Council recognises that it needs to shape services that it delivers internally to meet current and future needs.

The Council developed a Strategy to modernise accommodation options for older people and deliver extra care housing in Rhondda Cynon Taf. The Strategy was approved by Cabinet in November 2016 and it gave a commitment to review and reshape the care market to:

- Increase the options available for people needing accommodation with care and support; and
- Deliver a viable alternative for people who are able to remain independent with support.

In order to meet the needs of the population, alongside the expectation to offer high quality modern homes, it was recognised that we should seek to provide effective early intervention, prevention and care and support services in local communities.

Service models for the delivery of care for older people are evolving with an emphasis on supporting older people to remain at home longer.

The approach includes a £50m investment plan to develop, extra care beds across Rhondda Cynon Taf and to deliver modern accommodation options to meet the needs and changing expectations of the growing older population.

There will, however, remain a need for specialist residential and nursing care provision for those individuals whose needs require this level of support, for example, people with dementia as part of the overall spectrum of support necessary to support the needs of our community.

We have to deliver things differently as we encourage people to be as independent and self- supporting as possible so we can concentrate our services on those who really need them and have undertaken a review of residential care for older people.

Current Position

The Council provides 322 beds across 11 care homes (including approximately 145 beds for people with dementia). Overall, current supply continues to exceed demand and it is unlikely that demand for the residential care homes will increase substantially in the near future.

All 11 Council residential care homes were built over 30 years ago at a time when standards and expectations required were considerably different to what they are today. What can be achieved in terms of wellbeing and personal dignity within the existing care homes is therefore limited by the age of these properties.

As a Council, in 2019, we have a duty to reflect on this current model and ask ourselves whether we think it reflects the needs and aspirations of not only our current population, but the generations to come.

Preferred option

Following the review of residential care homes for older people, three options were considered. Cabinet's preferred option for consultation was:

Option 3: A Proposed New Service Delivery Model

The Council retains a level of provision of Residential Care Homes which are focussed on providing complex care and respite. The level of provision retained would be based on a determination of the market share and need required in each of the Rhondda, Cynon and Taf geographical areas.

It is considered this would:

- Provide choice
- Protect against market failure
- Maintain quality of care
- Provide specialist integrated provision

This preferred option enhances the Council's in-house service delivery model, focusing more on complex care and respite in the future. To support this move, it is proposed that the commissioning of standard residential and nursing care could be supported by the external market. This option would see the Council invest and focus upon providing a better service for those residents with more complex needs.

Alternative Options

Option 1: Continue existing arrangements – Do Nothing

There would be minimal disruption to the existing residents.

This option is not proposed as maintaining the status quo is not an option due to the demographic and strategic priorities identified above.

Option 2: Phased decommissioning of all the Council's care homes as part of planned programme of transformation in line with the implementation of the Council's extra care development programme and Cwm Taf care home market position.

This option would require all residents at the 11 Council residential care homes to move as all homes would close, although the decommissioning of the internal service would be managed in conjunction with the implementation of extra care to ensure there is no gap in service delivery during transition. There is sufficient availability in new extra care provision and vacancies in the independent residential care home sector to assist residents, meet assessed need and choice, where appropriate.

This option is not proposed as the Council would like to retain a level of provision of residential care, which is focussed on providing complex care and respite.

More details on the proposed options can be found at www.rctcbc.gov.uk/consultation

What happens next?

It must be stressed that no decisions have been taken other than to begin a consultation. The consultation runs for 12 weeks, so there's plenty of time for people to have their say. Those directly affected and their carers will be offered support to make sure that they have the opportunity to know what the proposals are about and have the chance to comment on them. All views will be taken into account before a report goes back to the Council's Cabinet for a final decision to be made.

QUESTIONNAIRE

This survey asks you to think about the residential care home provision delivered internally by Rhondda Cynon Taf Council as part of shaping the future long term care it commissions for older people. We would like your views on the proposed options identified regarding the future of the Council's internal provision.

Please read the full detail in the information pack before taking the survey.

All completed questionnaires must be returned by 5pm on: 8th April 2019

How we use your personal information

The legal basis for Rhondda Cynon Taf County Borough Council (RCTCBC) processing your information under data protection law is due to a legal obligation to consult on service changes. Responses are confidential and anonymised in the final report.

To find out more about how we use your information, please see the Consultation and Residential Care Service (Adults) privacy notices and the Council's data protection policy or contact the Consultation team – consultation@rctcbc.gov.uk

Q1. Are you a:

- ☐ Resident of a residential care home
- ☐ Relative/Partner/Friend of a resident in a Council run residential care home
- ☐ Advocate for a resident of a Council run residential care home
- ☐ Member of general public
- ☐ Staff member
- ☐ Other (*please state*):

Q2. Do your views relate to any residential care home in particular?

- ☐ Parc Newydd, Talbot Green
- ☐ Pentre House, Pentre
- ☐ Tegfan, Aberdare
- ☐ Troed-y-Rhiw, Mountain Ash
- ☐ Ystrad Fechan, Treorchy
- ☐ Bronllwyn, Gelli
- ☐ Cae Glas, Hawthorn
- ☐ Clydach Court, Trealaw
- ☐ Dan Y Mynydd, Porth
- ☐ Ferndale House, Ferndale
- ☐ Garth Olwg, Church Village

The Recommended Option - Option 3 (Preferred Option for consultation): Proposed New Service Delivery Model

The Council retains a level of provision of residential care homes which are focussed on providing complex care and respite. The level of provision retained would be based on a determination of the market share and need required in each of the Rhondda, Cynon and Taf geographical areas



Q3. Do you agree with option 3?

Yes ☐

No ☐

Don't Know ☐

Please provide any comments for this answer:

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Q4. How would the recommended proposal impact upon you or your family?

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Alternative Options

Option 1: Continue existing arrangements – Do Nothing

Q5. Do you think this should have been the preferred option?

Yes ☐

No ☐

Don't Know ☐

Please provide any comments for this answer:

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Option 2: Phased decommissioning of all the Council's care homes as part of planned programme of transformation in line with the implementation of the Council's extra care development programme and Cwm Taf care home market position.

This would require all residents at the 11 Council residential care homes to move as all homes would close, although the decommissioning of the in-house service would be managed in conjunction with the implementation of extra care to ensure there is no gap in service delivery during transition. There is sufficient availability in new extra care provision and vacancies in the independent residential care home sector to assist residents meet assessed need and choice, where appropriate.

Q6. Do you think this should have been the preferred option?

Yes ☐

No ☐

Don't Know ☐

Please provide any comments for this answer:

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Q7. If you have any other comments that you would like us to consider or have alternative proposals or suggestions please provide them below.

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Q8. Gender.....

Q9. Age.....

Q10. Post code.....

Q11. Under the Equality Act 2010 and the Public Sector Equality Duties, the Council has a legal duty to look at how its decisions impact on people because they may have particular characteristics. This question is optional. To find out more about how we use this information please see the 'Equality and Diversity' privacy notice on the council's website.

How would this / these proposal(s) affect you because of your:

Gender, Age, Ethnicity, Disability, Sexuality, Religion / belief, Gender identity, Relationship status, Pregnancy, Preferred language?

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Q12. The Welsh Language (Wales) Measure 2011 makes provision for the specification of standards of conduct in relation to the Welsh language and consequently the Council has a legal duty to look at how its decisions impact on the Welsh Language.

Please let us know:

- How you feel the proposal could impact opportunities for people to use and promote the Welsh Language (Positive or Negative) and if in any way it treats the Welsh Language less favourably than the English Language?
- How positive effects could be increased, or negative effects be decreased?

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If you **are happy to be contacted** further to discuss your response, please provide your contact details:

Name:

Email / Telephone number:

Thank you for taking part in this consultation.

Rhondda Cynon Taf County Borough Council will process the information you have provided in accordance with the General Data Protection Regulation and Data Protection Act 2018. The information may be used for statistical purposes but all personal details will be anonymous.

Please click on 'Submit' to complete the questionnaire online or if you are filling out a paper copy, please post it to:

Freepost RSBU-HJUK-LSSS,

Research & Consultation,

The Pavilions,

Clydach Vale,

Tonypandy,

CF40 2XX

Alternatively, please give us your general views via: **residentialcare@rctcbc.gov.uk**