

Frequently Asked Questions

Where can I buy tickets?

Tickets for RCT's 80's Summer Party can be purchased online at www.seetickets.com

How long will it take for tickets to arrive once purchased?

E-tickets will be emailed to the account used at point of purchase.

Ticket purchase on the day

A Box Office will be in operation at Ynysangharad War Memorial Park from 3pm-8pm near the bridge street entrance of the park for ticket collection and sales and queries on the day.

What time will the gates be opening?

Gates will open at 4.00pm and the event is due to finish at 10.30pm

The full line-up is:

16:00 – Gates Open

16:00 – Jagger & Woody / Kay and Katie DJs

16:55 – Local Rainbow

17:15 - Jagger & Woody / Kay and Katie DJs

17:30 – Tears for Beers

18:00 - Super choir

18:30 - Jagger & Woody / Kay and Katie DJs

19:30 - The 80s Live Show

20:40 - Jagger & Woody / Kay and Katie DJs

21:00 - Martin Kemp Back to the 80s DJ Live!

22:30 - Curfew

What time will the park be closed from on the day of the event?

The park will be closed to members of the public from 12pm on the day of the event. Lido Ponty ticket holders will be able to access the Lido after 12pm for their sessions.

What time is last entry?

There is no entry to the event post 8.00pm, this is a licencing condition.

Once I enter the event, am I allowed to come and go as I please?

No once you leave the event there will be no re-entry. This is for the safety and well-being of all attendees.

Am I allowed to take food into the event arena?

No you will not be allowed to take food or drink into the event arena. There will be a variety of food vendors in the arena that you will be able to purchase food and drink from. There will be vegan and gluten free options available.

Can I bring my own alcohol?

No, you cannot bring alcohol into Ynysangharad War Memorial Park.

Can I pay by card?

Please note this is a cashless event. Food and drink can be bought using card payments only.

How old do I have to be to attend?

Any age can attend (as long as they have a ticket). All children under 16 must be accompanied by a parent/guardian.

Accessibility what is available?

The event takes place on a flat area; the park is suitable for wheelchairs and accessible users.

There will be a designated accessible viewing area with seats, this will be available on a first come first served basis.

Please note that for wheelchair users there is only one additional space allocated for a single carer (seating will be supplied for this carer).

There will be accessible toilets available.

There will be large picnic tables available on a first come first served basis.

Picnic blankets are allowed.

Chairs or furniture cannot be brought in; this is for the safety and well-being of all attendees.

There are medical and welfare facilities available within the arena. Please ask a member of security to direct you to the facilities if required.

Can I bring my dog to the event?

Only assistance dogs will be allowed entry into the event.

What's the postcode of the park so I can use my sat nav?

Postcode to input is CF37 4PE, this will take you to Ynysangharad War Memorial Park. Please note there is no parking or drop off areas within Ynysangharad War Memorial Park. A list of nearby car parks can be found [here](#). Parking in council car parks is free after 10am on Saturdays.

Will there be an opportunity to meet and greet the performers?

There will be no paid for or donated meet and greets on the day available.

Who should I contact with regards to lost property at the event?

Please note, all items of lost property found in Ynysangharad War Memorial Park during the concert should be handed in to a member of staff at the yellow 'What's On' marquee.

If you find you have lost something on the day of the event, please go to the yellow 'What's On' marquee and ask a member staff if any lost property has been handed in.

If you realise after the event that you have lost something during the event, please contact the Councils Events Department on events@rctcbc.gov.uk.

Please note identification maybe required and we will not send out any items via post, these will need **to be collected in person.**

What happens if it rains or is very warm?

This is an outdoor concert, please come prepared for inclement weather. The concert will go ahead come rain or shine. Don't forget the sunscreen. Concerts are only ever cancelled due to the weather if the conditions become dangerous. However, you cannot bring an umbrella, so please dress appropriately.

The organisers will be supplying almost 2000 free ponchos at the event. These will be available from the yellow What's On RCT marquee on the day.

What can't I bring into the concert?

No umbrellas.

No chairs.

NO professional cameras, Drones, recording equipment are allowed in the event arena.

NO bottles, cans, containers, alcohol, or food are allowed to be brought into the venue. Please note the PSPO in place covering Pontypridd making it an offense to consume alcohol in a non-licensed premises (on the street or in a public space)

Fireworks, Smoke Canisters, flags poles, umbrellas, picnic equipment, BBQ's or similar articles are not permitted in the venue.

No aerosols, drugs or drug related items are permitted into the venue.

Bag searches will be conducted at the arena entry point. Only A4 size bags and under will be allowed into the event arena.

This is for the safety and well being of all attendees.

There are no locker facilities available.

Strobe Lighting and Special Effects

Smoke machines, strobe lights, and other effects may be in use at this event. Anyone affected by these should bear this in mind.

Will there be security at the event?

Yes, there will be a security team onsite throughout the event.

Will my bag be checked on entry?

Yes, our security team will be carrying out bag check on entry no bags bigger than A4 will be permitted.

Crime Prevention

We advise against bringing valuables to the event, however, if you choose to do so, please keep them hidden from view where possible.

Temporary Impairments

Please note that accessible facilities cannot cater for people with temporary impairments such as broken bones, healing injuries and those who are pregnant. If you do have a temporary impairment, please be aware that this is an outdoor event.

Medical

There are medical and welfare facilities available within the arena. Please ask a member of security to direct you to the facilities if required.

I can't come to the festival anymore; Can I get a refund?

Tickets are non-refundable.