

Independent Living Service

Service User Questionnaire

The following questionnaire has been developed by Rhondda Cynon Taf's Independent Living Service.

Please could you complete this questionnaire to inform us if you are receiving appropriate support or if it could be improved?

You can complete the survey anonymously or If you would like to provide your contact details, you can do this at the end of the form.

If you have someone who cares for you they can complete the enclosed Carers Questionnaire.

You can also complete the survey at: www.rctcbc.gov.uk/ILS

If you would like to receive a Welsh version of the questionnaire please contact us on the telephone number below.

If you would like support to complete it please ask your support worker or contact us at:

**Independent Living Service (Cynon)
Cynon Principal Office
Llewellyn Street
Trecynon
Aberdare
CF44 8HU**

Telephone: 01685 887883

We would be grateful if you return it in the enclosed stamped addressed envelope by
22nd April 2016



1. Does your support worker give you time to discuss things that matter to you?

Yes No Not sure

2. Do you get information about activities / courses in your area from your support worker?

Yes No Not sure

3. Have you had your say in planning and agreeing your goals?

Yes No Not sure

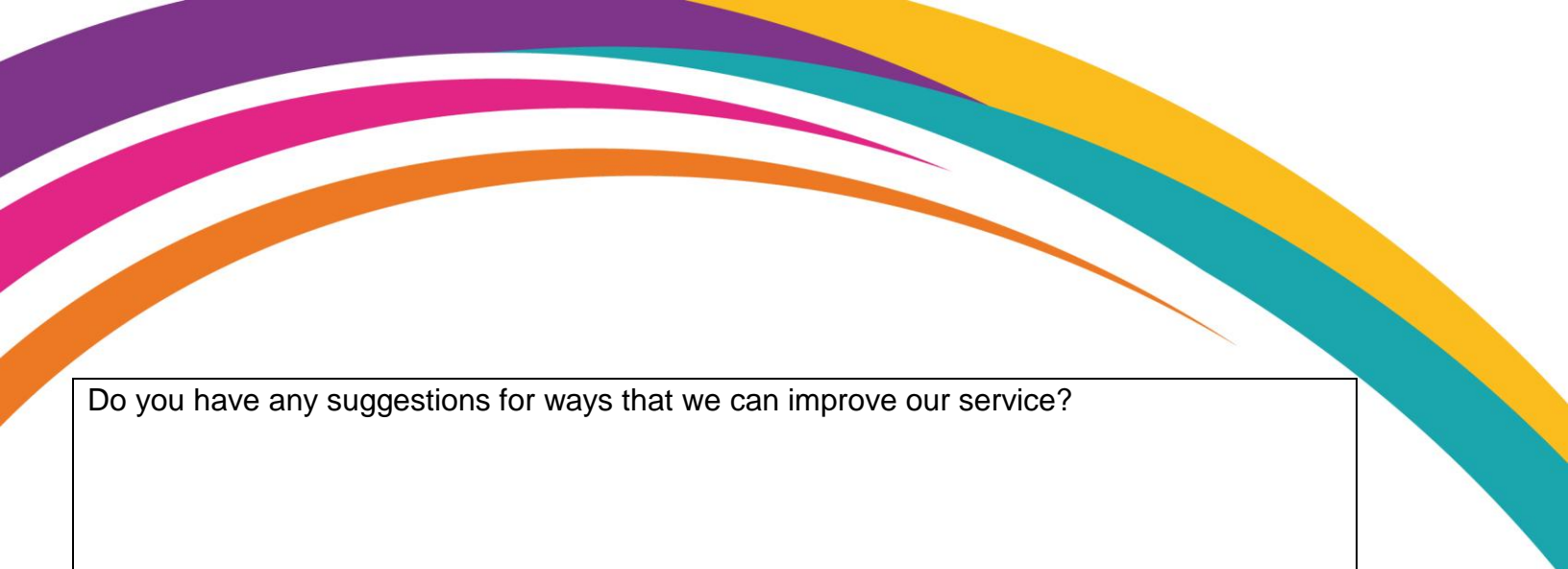
4. Is there enough time spent with your support worker for you to work towards the goals you agreed?

Yes No Not sure

5. Are there any courses you would like ILS to provide in future?

6. If there was anything you would like to change about your support would you feel able to let us know?

Yes No Not sure



Do you have any suggestions for ways that we can improve our service?

If you would like to give your contact details please provide them here

Thank you for completing this questionnaire

