



RCT Young Carers Card Guidance notes and FAQ's for Young Carers and Parents

OVERVIEW

The YC Card, or Young Carers Card, is a simple card to help professionals including doctors, teachers and pharmacists to recognise Young Carers and to support them appropriately. The national ID card scheme is a partnership between Carers Trust Wales and all local authorities across Wales and is funded by Welsh Government.

The YC Card will provide photo-identification for any young carer aged under 18 who would like one. This will enable them to easily identify themselves to professionals without having to share personal details about their caring role. It is hoped that the card will give young carers the confidence to ask for help or understanding from professionals like teachers, doctors and pharmacists in a discreet way.

As we develop the scheme in Rhondda Cynon Taf, we hope that the YC Card will also include access to local discounts and benefits in recognition of the significant contributions made by our local young carers.

Please remember, you don't need to have a YC Card to receive the support that you have a right to and deserve as a young carer. However, it will help others to identify you and show you what support is available to you

Carers Trust Wales has produced a short guide about the YC Card scheme and the benefits of having an YC Card:

https://carers.org/downloads/wales-pdfs/yc-guide-english-web-version-(1).pdf

Frequently Asked Questions

What is the Young Carer Card?

The Young Carer Card is a photo card issued by Rhondda Cynon Taf Council to Young Carers age under 18 who have registered with the Young Carers Information Service and have requested a card.

The Young Carer Card verifies that person shown on the card is a Young Carer with caring responsibilities.

The Young Carer Card is free and it lasts for 2 years.

Who is the Young Carer Card for?

The Young Carer Card is for Young Carers. A Young Carer is someone who helps to look after a friend or family member who cannot manage on their own because they

have a disability, physical or mental illness or are affected by substance or alcohol misuse.

You can apply for the Young Carer Card if you live in Rhondda Cynon Taf

What is the Young Carer Card for?

The Young Carer Card shows that the cardholder is a Young Carer. You can use the card to show that you help to care for someone. In the future we hope that the card can be used to access local discounts

How do I apply for a YC Card?

You can apply for a Young Carer Card by filling in the application form:

Application form for a Young Carers Card To be completed by Young Carers or their Parent/Guardian

You will need to email a photo of yourself to be used on the card. Read the photo guidelines on the application form to find out more.

If you are under 18 years old, we will need your parent/guardian's consent before we give you an YC card

We may need to contact an adult about your application. The adult could be your parent/ guardian or an adult you know from school, college, Young Carer Service or other service or from a club or group that you are part of. We will contact you if we need this information.

You can also ask someone who knows you, such as a teacher or youth worker to apply for the YC Card for you. They will have an application form that they can use.

Terms and conditions

Before applying for a Young Carer Card, please read these terms and conditions:

- The Young Carer Card is provided to unpaid Carers age under 18 who live in Rhondda Cynon Taf
- Young Carers will be registered with the Young Carer Information Service when they are issued with a card
- If the application for a Young Carer Card has not been submitted by a Trusted Referrer, Rhondda Cynon Taf Council may occasionally need to ask the Young Carer or parent/ guardian to provide information or evidence of the Young Carer's caring role, such as a letter from a doctor, school or other appropriate supporting evidence

• The Young Carer Card is valid for 2 years from the date of issue and will be reviewed every 2 years

If a Young Carer's caring role has ended, the parent/ guardian or Young Carer must notify Rhondda Cynon Taf Council of the change. The Young Carer may carry on using the card for a further 3 months then the card must be returned to Rhondda Cynon Taf Council.

- Rhondda Cynon Taf Council reserve the right to change the appearance and conditions of the Young Carer Card, or withdraw the Young Carer Card scheme at any time.
- If the Young Carer Card is lost or misplaced, please contact the Carers Service on 01443 281463 and a replacement card can be issued.

Rhondda Cynon Taf Council reserve the right to change the terms and conditions of this agreement at any time. If we do so, we will notify you in writing at least 30 days before making any such changes, providing details of the changes made.

Who do I contact if I have more questions?

Phone: 01443 281463 or 07824496485

Email: YoungCarersSupportTeam@rctcbc.gov.uk

OR

Carers Support Project 11-12 Gelliwastad Road Pontypridd CF37 2BW