

Rhondda Cynon Taf County Borough Council

Public Space surveillance CCTV Scheme



CLOSED CIRCUIT TELEVISION EVALUATION

1st April 2023

To

31st March 2024

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1.0 METHODOLOGY

Whilst the Information Commissioners CCTV Code of Practice and the Surveillance Camera Code of Practice mention that a review should be undertaken that assesses the effectiveness of the system. British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practice agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- A description of the scheme and the geographical area(s) of operation the schemes policy statement
- The purpose and scope of the scheme
- Any changes to the operation or management of the CCTV scheme
- Any changes that have been made to the policy.
- Any proposals to expand or reduce the operation of the scheme.
- The aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the evaluation:

- The number of incidents recorded by the scheme.
 - The number of incidents reported to the police and where appropriate other bodies.
 - An assessment of the CCTV scheme's impact on crime levels and types of crime in the area covered by the scheme.
 - An assessment of the schemes impact on its objectives, including
- The number of privacy impact assessments completed.
 - The number of reviews of footage by police and authorized agencies; and
 - The number of incidents per camera for the previous 12 months.

As RCT Council CCTV Control Centre is accredited to the above-mentioned British Standard, the following evaluation will focus on the content of that Standard as outlined above. In addition, RCT CBC is also certified as being compliant to the Surveillance Camera Code of Practice.

2.0 INTRODUCTION

2.1 Description of the scheme

There are 139 fully functional cameras installed at strategically positioned locations throughout RCT. There are also 12 re-deployable cameras used during the period of evaluation.

In addition to public space surveillance cameras RCT CCTV control centre monitor camera systems from various RCT sites, including Schools, depots, council offices.

The system is operated and monitored 24 hours a day 365 days a year by trained and dedicated staff at the CCTV Control Centre.

3.0 POLICY STATEMENT AND SCHEME DESCRIPTION

3.1 Closed Circuit Television

The scheme initially comprises of cameras located in specific external locations with control, monitoring and recording facilities at a dedicated location. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established. The purposes of the CCTV scheme are outlined later in this report.

3.2 Ownership

The scheme is owned by Rhondda Cynon Taf Council who is responsible for the management, administration and security of the system. RCT Council will ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme:

E-Mail : cctvvisitor@rctcbc.gov.uk

Telephone 01443 425005

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

3.3 Policy Statement

To promote public confidence by developing a safe and secure environment for the benefit of those employed or visiting/using the area.

To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the RCT Council CCTV Control Centre are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law abiding citizens at all times.

4.0 THE PURPOSE AND SCOPE OF THE SCHEME

4.1 Purposes of the scheme

The following are the objectives for which the RCT Council CCTV system was established:

- *To help reduce the fear of crime*
- *The help deter crime*
- *To help detect crime and provide evidential material for court proceedings*
- *To assist in the overall management of the Town Centres in Rhondda Cynon Taf covered by its town centre CCTV system*
- *To enhance community safety, assist in developing the economic well-being of the area and encourage greater use of the Town Centres, shopping areas car parks etc*
- *To assist the Local Authority in its enforcement and regulatory functions within the areas covered*
- *To assist in supporting civil proceedings which will help detect crime*
- *To assist in the training of CCTV operator, the Police and others involved in the use of the CCTV system*

4.2 Scope of the scheme

The cameras have been sited to capture images which are relevant to the purpose for which the scheme has been established.

The scheme will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose(s) for which the scheme has been established and that the CCTV equipment is only used to achieve the identified purposes.

The scheme will be operated with due regard for the privacy of the individual. Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the scheme will be recognised by ensuring the security and integrity of operational procedures.

The system will only be operated by trained and authorised personnel.

An evaluation of the scheme will be made annually and this will be available to the public at specified locations.

RCT Council and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to RCT Council's CCTV Control Centre accept this fundamental principle as being paramount.

The scheme aims to provide surveillance of the public areas in order to fulfil the purposes of the scheme. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the scheme, the purposes of the scheme and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The scheme is registered with the Information Commissioner. The registration number is Z4870111. The scheme will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation.

Reviews of Data Protection and Legal Requirements are taken annually.

4.3 Personnel

All personnel involved with the monitoring of CCTV are security screened in accordance with British Standard 7858.

4.4 Training

All employees engaged in the monitoring and operations of CCTV have received training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators are licensed by the Security Industry Authority.

4.5 Operation of the scheme

The system is operated in accordance with a recognized Code of Practice and Procedural Manual. The scheme is registered with the Information Commissioner, details of which can be obtained from the Information Commissioners website. The scheme operates within the requirements of the Data Protection Act 2018, Human Rights Act 1998 and relevant legislation and guidance. It also complies with the requirements of the Surveillance Camera Codes of Practice 2013.

5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisation with a participatory role in the operation of the system.

5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- Additions and omissions of cameras to the system
- Matters which have privacy implications
- Additions to permitted uses criteria e.g. purposes of the scheme
- Changes in the right of access to personal data, except statutory requirements
- Significant legal implications

5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- Additions and omissions of contractors
- Additional clarifications, explanations and corrections to the existing code
- Additions to the code of practice in order to conform to the requirements of
- Any statutory Acts and changes in criminal legislation

A minor change may be agreed between the manager and the owner of the system. The Code of Practice is subject to annual review. Regular monitoring may necessitate the introduction of appropriate auditable documentation, procedures, and policies relating to the Data Protection and Human Rights legislation. A copy of the Code of Practice can be obtained.

6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES

Rhondda Cynon Taf Council CCTV Control Centre utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area and in particular to those with special needs.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area a safe environment.

7.0 STATISTICAL ANALYSIS AND EVALUATION

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

7.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime.

Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.2 Key Indicators

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area. Also included in this category will be the number of incidents reported by RCT Council CCTV Control Centre to police and other agencies.

7.3 Support Indicators

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of clips of evidential footage seized by police which contain evidential value.

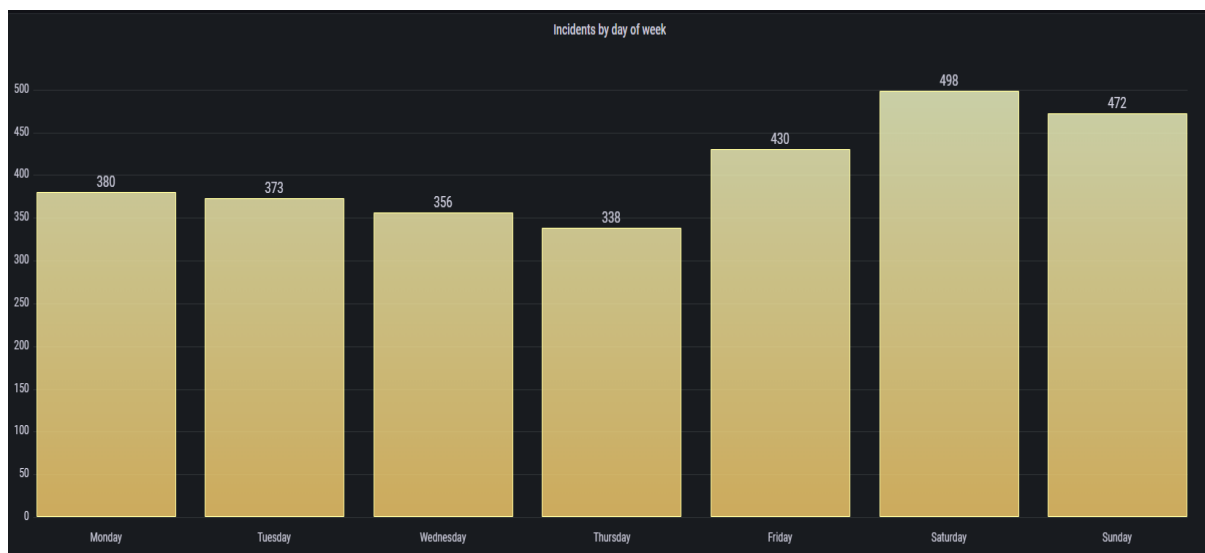
7.4 Support Indicators

The success of a CCTV scheme relies, to a considerable extent on the pro-active monitoring of the system operators. This sophisticated technology is primarily a passive device and without human interaction it relies on an incident occurring within its field of view, this is the case even when on automatically programmed patrols. It is necessary therefore to ascertain if the system is being used to its full potential by those operating the cameras and one method of establishing this is to analyse the Incident Reports.

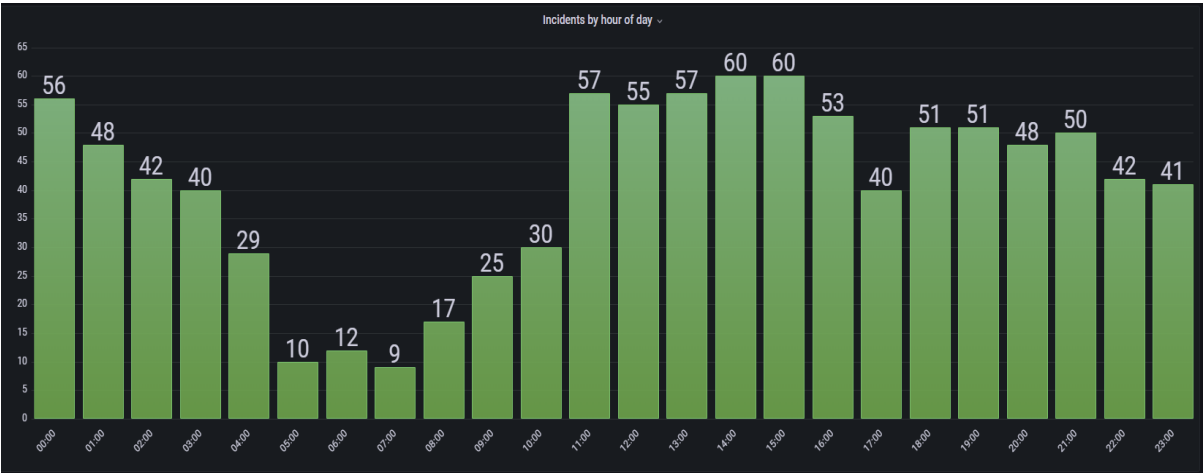
7.5. Incident Reports

During this period, there were 3797 incidents recorded by the CCTV Operators.

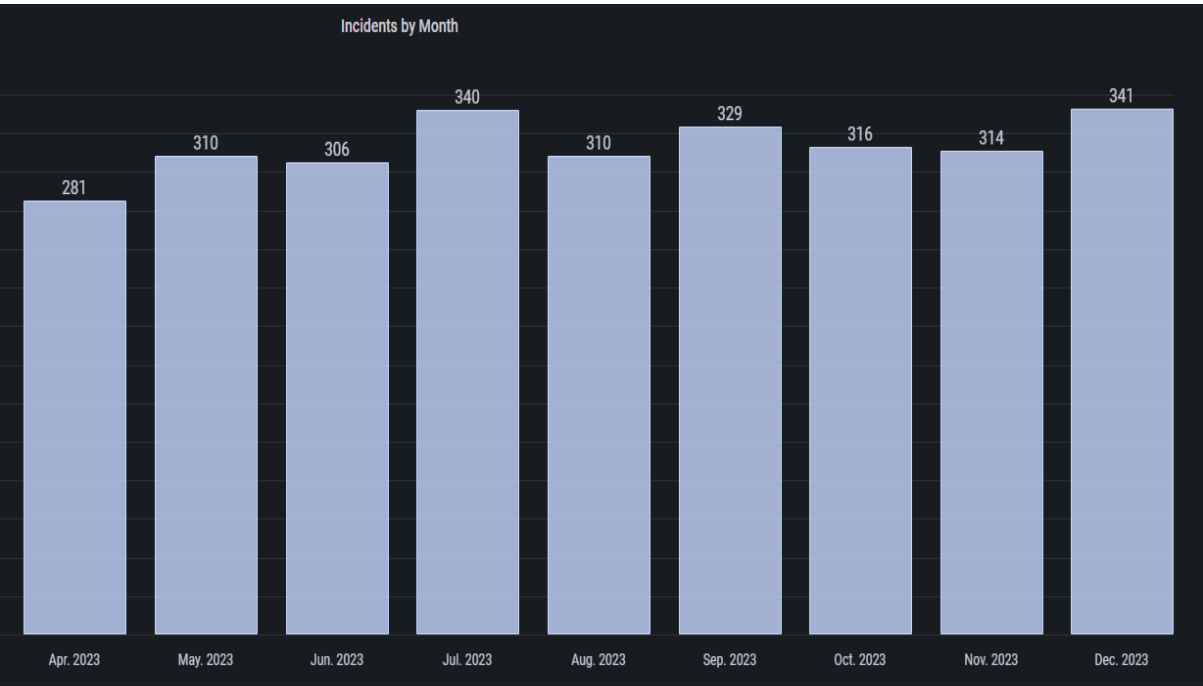
The following table highlights incidents recorded by operators using the public space CCTV system during 2023/2024



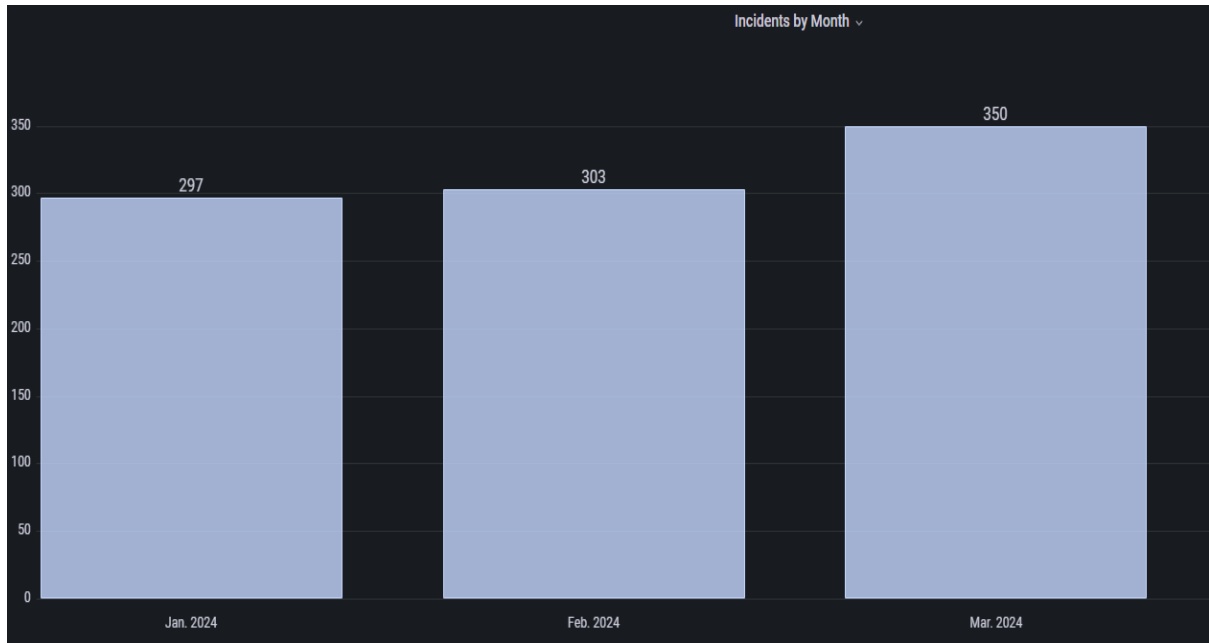
Incidents by Day of Week



Incidents by hour of the Day



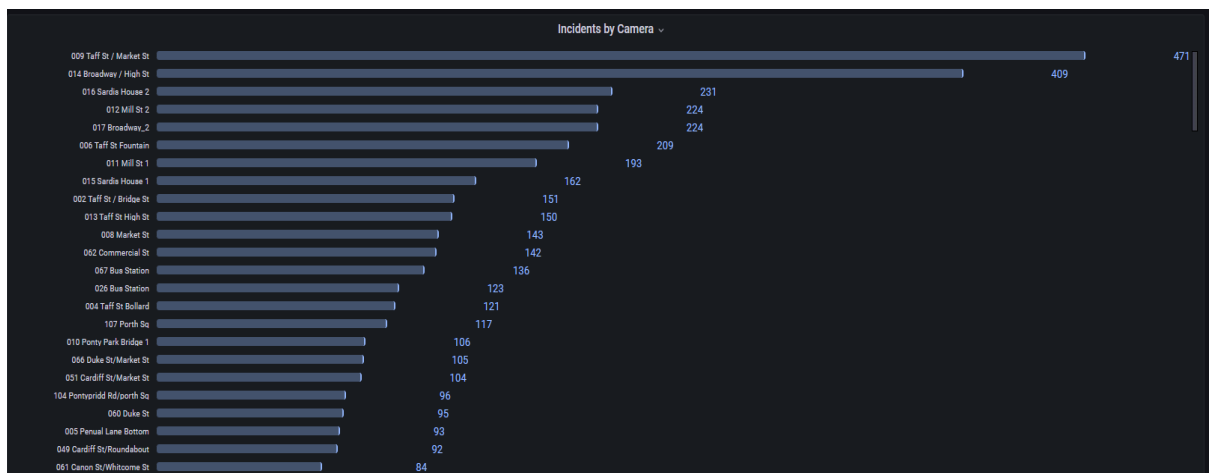
Incidents by Month



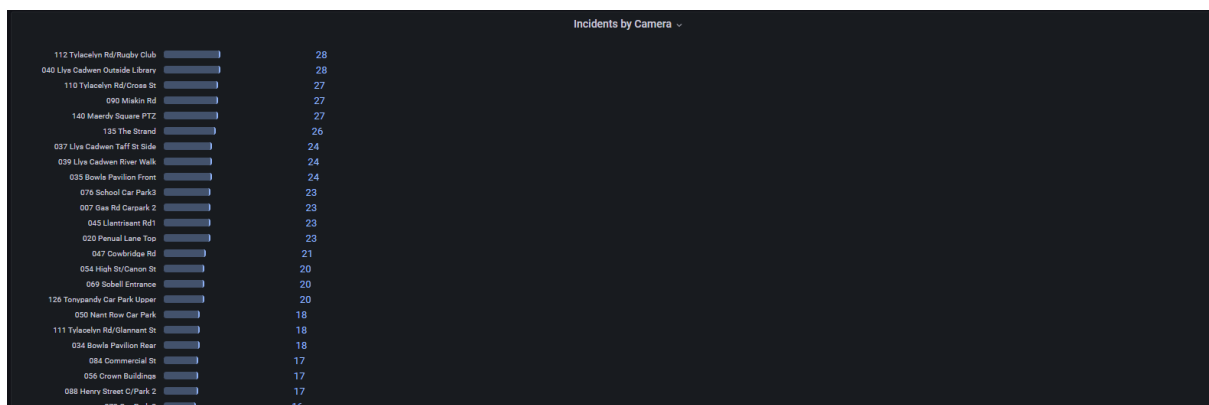
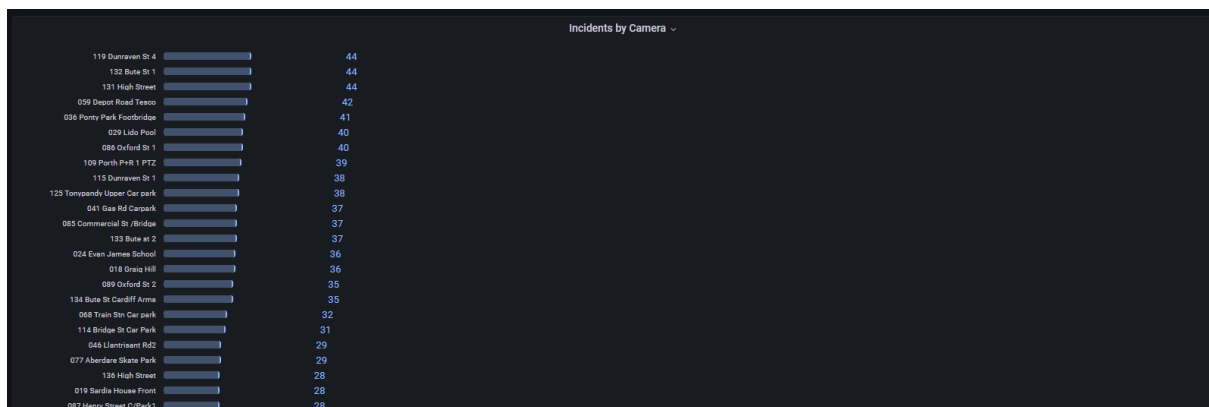
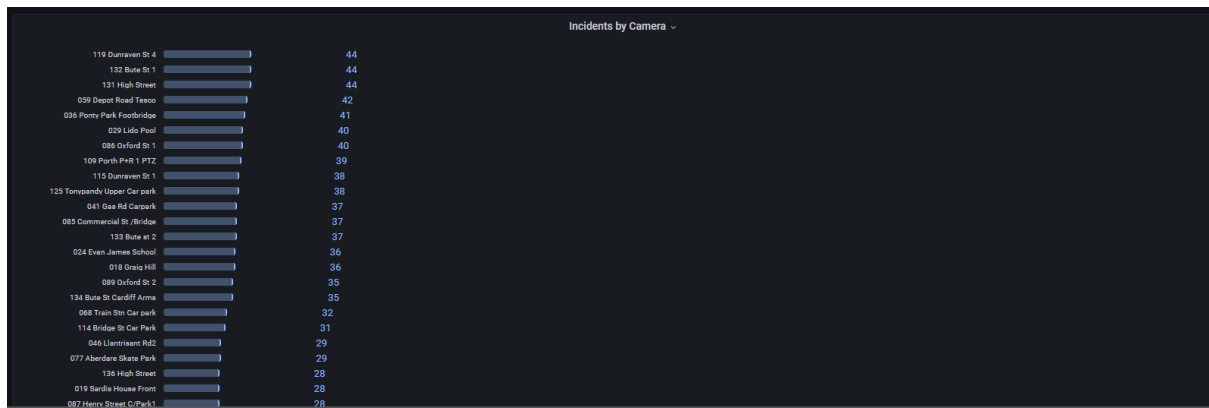
Incidents by Month

7.5.2 Camera Usage

The following table is an analysis of the number of times each camera has been used to capture incidents. During the monitoring of an incident, it is normal practice to use a number of cameras and therefore the statistics bear no resemblance to the actual number of incidents, shown in the previous tables. However, it will provide an indication of the usefulness of the camera to the overall system

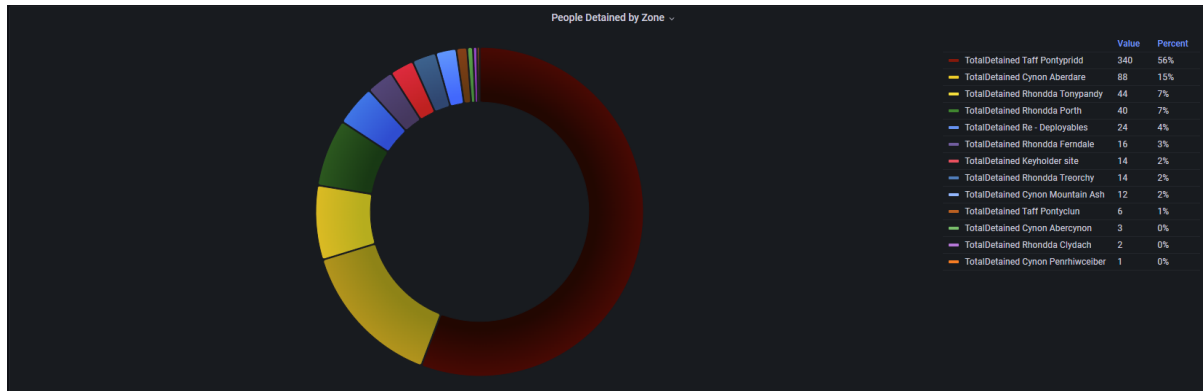


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7.5.3 Arrests assisted by CCTV

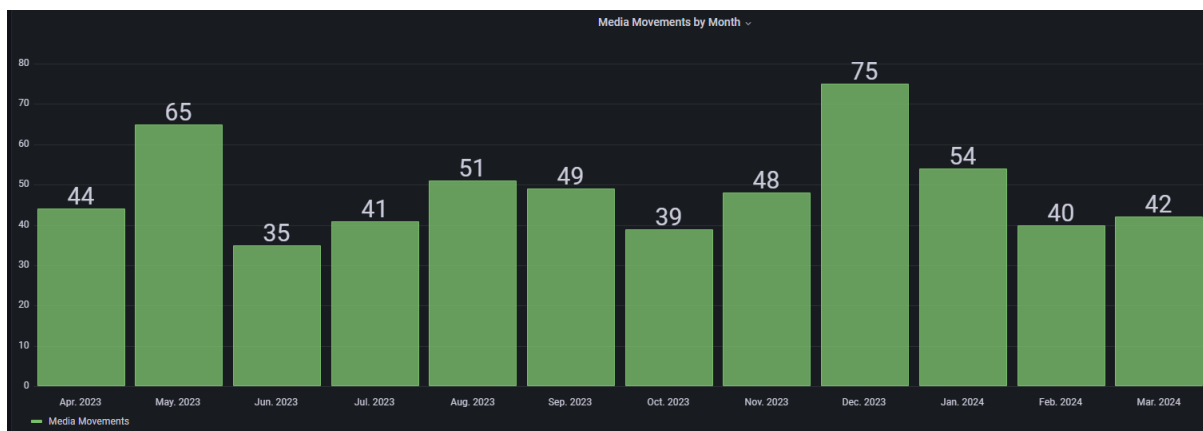
There is only one available performance measurement that can be used to determine arrests that have been assisted by the use of CCTV and these are those that have actually been recorded on camera. The pro-active arrests are those that the operator has initially observed, monitored and initiated a response, the conclusion being an on-camera arrest. It should be noted that some of the incidents resulted in multiple arrests. Nonetheless, this is a clear indication that the system is used pro-actively by the operators. During 2023/2024.



7.5.4 Evidential Footage Seizure by Police

An appropriate performance indicator is the number of viewings undertaken by the police, as being of possible evidential use. The following statistics are for all the systems monitored in the CCTV Control Centre for the period under review.

2023/2024 RCT CCTV Operators issued 583 clips of footage to Police.



7.5.5 Complaints

A member of the public wishing to make a complaint about the system may do so through RCT Council's complaint procedure. Copies of the complaints procedure are available by writing to:

<https://www.rctcbc.gov.uk/EN/GetInvolved/CommentsandCompliments/Commentscomplimentsandcomplaints.aspx>

PublicHealthCommunitySafety@rctcbc.gov.uk

A complaints procedure has been documented. A record of the number of complaints or enquiries received will be maintained together with an outline of the action taken. During the period of evaluation there have been no recorded complaints concerning the scheme in question.

7.5.6 Access requests

The following information is an accurate account of the various access requests received by the CCTV department during the period of time 2023/2024.

Data search (SAR) - members of the Public: 8

Data search Schedule 5 – Insurance companies/Solicitors: 10

Data search Schedule 2 – Local authority: 75

Data search Schedule 2 – Police: 238

Camera Locations - Public Space Cameras

1	Column	Bridge Street Roundabout,	Bridge Street, Llanover Street, West Street, Ynysangharad Road
2	Column	Taff Street/Bridge Street junction.	Gelliwastad Road, Morgan Street, Berw Road, Taff Street
3	Wall	Gas Rd Car Park Rear of Pep and Co	Crossbrook Street, Gas Road car park
4	Wall	SHAWS Taff Street	Penuall Lane, Taff Street, Crossbrook Street
5	Column	Penuall Lane	Penuall Lane, Taff Street,
6	Wall	Taff Street, O/S 'Supercigs'	Taff Street, Market Street
7	Wall	Gas Road Car Park	Crossbrook Street, Gas Road car park
8	Wall	Market Street	Market Street, Church Street, Upper Church Street
9	Wall	Taff Street	Taff Street, Market Street
10	Column	Ynysangharad Park, On bridge leading to	
11	Wall	Mill Street	Mill Street,, Catherine Street Gelliwastad Road

12	Roof	Mill Street	Mill Street,, Catherine Street Gelliwastad Road
13	Wall	Taff Street, O/S 'Castle Bingo'	Taff Street, High Street
14	Wall	High Street, O/S 'Angharad's'	Taff Street, High Street, Broadway
15	Roof	Sardis House Overlooking Station etc	High Street, Broadway, Sardis Road
16	Roof	Sardis House Overlooking Gyratory System.	Broadway, Sardis Road, Gelliwastad Road, Catherine Street, Church Street
17	Column	Broadway, Pontypridd.	Broadway, High Street, Sardis Road
18	Wall	Sardis House, Front elevation.	Sardis Road, Catherine Street
19	Column	Top of Penual Lane, Pontypridd.	Penual Lane, Gelliwastad Road
20	Column	Mill Street – Mill Field car park.	
21	Column	Sardis Road Car Park	Sardis Road
22	Column	Sardis Road Car Park	Sardis Road
23	Column	SPARE	
25	Column	SPARE	
26	Column	SPARE	

27	Column	Goods Yard Car Park	Morgan Street, Bridge Street
29	Wall	M.S.C.P.	Pedestrian Exit
30	Wall	M.S.C.P.	Level 3 Pedestrian Exit
31	Wall	M.S.C.P.	Level 2
32	Wall	M.S.C.P.	Level 3
33	Wall	M.S.C.P.	Level 4
34	Wall	M.S.C.P.	Level 5
35	Wall	M.S.C.P.	Level 6
36	Column	Lido Pool – Ynysangharad Park	Ynysangharad Park
37	Column	Lido Pool [Rear] – Ynysangharad Park.	Ynysangharad Park
38	Column	Lido Pool [Front] – Ynysangharad Park.	Ynysangharad Park
39	Wall	Reception – Sardis House	Sardis House
40	Wall	Sardis House car park	Sardis House
41	Wall	Sardis House – security	Sardis House
42	Wall	Sardis House – security	Sardis House
43	Wall	Sardis House - security	Sardis House
TALBOT GREEN			
44	Column	Talbot Road/Bus Station	Talbot Road, Ely Valley Road
PONTYCLUN			

45	Column	Llantrisant Road, Junction with Miskin Road	Llantrisant Road, Heol Miskin
46	Column	Llantrisant Road, Junction with Station Approach	Llantrisant Road, Station Approach, Cowbridge Road, Station Terrace
47	Column	Cowbridge Road, Junction with Palawyf Avenue	Llantrisant Road, Cowbridge Road, Stuart Street, Heol Yr Orsaf
48	Column	Car Park opposite Community Centre	Llantrisant Road, Heol Yr Orsaf
ABERDARE			
49	Column	Cardiff Street	Cardiff Road, Cardiff Street, Duke Street/A4059
50	Column	Nant Row Car Park	Cross Street/Nant Row
51	Column	Cardiff Street/Market Street	Cardiff Street, Victoria Square
52	Column	Victoria Square/High Street	Victoria Square, High Street, Monk Street
53	Wall	Telephone Exchange, High Street	Victoria Square, High Street
54	Column	Green St/High Street	High Street, Green Street, Canon Street
55	Column	Behind Library, Aberdare	Green Street

56	Roof	Crown Buildings	Green Street, High Street
57	Column	Canon Street/High Street Aberdare	Canon Street, High Street, Green Street
58	Column	Seymour St/High Street	High Street, Seymour Street, Gadlys Road
59	Column	Roundabout nr. 'Tesco's'	Depot Road/A4059
60	Column	Nr. Aberdare Rugby Club	Duke Street, Gloucester Street, Dean Street
61	Column	Canon St/Whitcombe Street	Canon Street, Seymour Street, Whitcombe Street, Dean Street
62	Column	Commercial Street	Canon Street, Commercial Street, Cardiff Street
63	Column	Commercial St/Duke Street	Commercial Street, Duke Street
64	Column	Boot Lane	Boot Lane, Market Street,
65	Column	Market Street	Market Street
66	Column	Market St/Duke Street	Market Street, Duke Street
67	Column	Bus Station	Duke Street

68	Column	Abernant/Railway Station	Abernant Road, Wellington Street, Cwmbach Road
69	Column	Aberdare School Entrance/Bus Stop	A4059/Ynys Car Park
70	Column	Aberdare School Car Park 1	Ynys Car Park/Community School
71	Column	Aberdare School Car Park 2	Ynys Car Park/Community School
72	Column	Aberdare School Car Park 3	Ynys Car Park/Community School
73	Column	Aberdare School Car Park 4	Ynys Car Park/Community School
74	Column	Aberdare School Car Park 5	Ynys Car Park/Community School
75	Column	Aberdare School Car Park 6	Ynys Car Park/Community School
76	Column	Aberdare School Car Park/Playing Fields 7	Ynys Car Park/Community School
77	Column	Aberdare School Car Park 8	Ynys Car Park/Community School
78	Column	Aberdare School Skate Park	Ynys Car Park/Community School

79	Column	Aberdare School Building Compound	Ynys Car Park/Community School
80		Aberdare School Car Park 5	Ynys Car Park/Community School
81	Column	Aberdare Swimming Pool Side	Ynys Car Park/Community School
82	Column	Aberdare Swimming Pool/Subway	Ynys Car Park/Community School
83	Column	Aberdare Swimming Pool Rear	Ynys Car Park/Community School
PORTH			
99	Column	Coedcae Road, O/S 'The Lodge	Coedcae Road, Brook Street, Eirw Road
100	Column	Junction Llwyncelyn Bridge/Pontypridd Road	Llwyncelyn Bridge, North Road, Eirw Road, Pontypridd Road
101	Wall	Pontypridd Road, Opposite junction with Hannah Street.	Pontypridd Road, Hannah Street
102	Wall	Hannah Street	Hannah Street, Pontypridd Road, West Taff Street
103	Wall	Station Street, Opposite junction with Hannah Street	Station Street, Hannah Street

104	Column	Pontypridd Road/Porth Square	Pontypridd Road, Porth Square
105	Wall	Porth Street	Porth Street
106	Column	Tynewydd Square	Tynewydd Square, Aber- Rhondda Road, Cemetery Road,
107		Porth Square	Porth Square
PENYGRAIG			
108	Column	Dinas Road Car Park	Dinas Road, Vicarage Road, Glannant Street
109	spare	Proposal for camera at roundabout deferred	
110	Column/Wall	Tylacelyn Road, Junction with Field St/Cross St.	Tylacelyn Road, Field Street, Cross Street
111	Wall	Tylacelyn Road, Junction with Glannant Street	Tylacelyn Road, Glannant Street, Hendrecapn Road
112	Column	Tylacelyn Road, O/S Rugby Club	Tylacelyn Road
TONYPANDY			
113	Column	Tylacelyn Road, O/S 'Welcome Inn'	Tylacelyn Road, Dunraven Street
114	Column	Bridge Street Car Park	Dunraven Street, Bridge Street, Trinity Road
115	Wall	Dunraven Street, O/S 'Oxfam'	Dunraven Street

116	Column	Dunraven Street, O/S 'Hypervalue'	Dunraven Street, Gelli Road
117	Column	Inner Relief Road	Inner Relief Road, Gelli Road
118	Column	Dunraven Street, O/S 'Morgan's Café Bar'	Dunraven Street
119	Column	Dunraven Street, Northern end of Pedestrian Precinct.	Dunraven Street, Gelli Road
120	Column	Grammar School Car Park	Grammar School Car Park, Brynhyfryd Road
121	Column	De Winton Street/Dunraven Street	De Winton Street, Dunraven Street, Gilfach Road, Brynhyfryd Road
122	Column	Town Hall Car Park	De Winton Street, Dunraven Street
123	Wall	Llwynypia Road, Junction with Church Street	Llwynypia Road, Church Street
124	Column	Llwynypia Road, O/S Social Services	Llwynypia Road, Berw Road
CLYDACH			
125		Wern Street O/S No 105	Wern Street
126		Marian Street O/S 'Castell-ar-y-Bryn'	Marian Street
127	Column/Wall	Wern Street O/S No 105	Wern Street, Pleasant Terrace
128	Column/Wall	Marian Street O/S 'Castell-ar-y-Bryn'	Wern Street, Marian Street, Morton Terrace, Howard Street

TREORCHY			
129	Column	High Street, Junction with Prince's Street	High Street, Prince's Street, Brook Street
130	Wall	High Street, Junction with Station Road	High Street, Station Road, Dyfogwg Street
131	Column	Station Road, Near 'Parc and Dare Theatre'	High Street, Station Road, Bute Street, Chapel Street
132	Column	Bute Street, Junction with Glyncoli Road	Bute Street, Glyncoli Road, Howard Street
133	Wall	Bute Street, Junction with Herbert Street	Bute Street, Luton Street, Herbert Street
134	Column	Bute Street, Junction with Cemetery Road	Bute Street, Cemetery Road, Cardiff Street
Ferndale			
135	Column	The Strand	Station Street, North Road, Rhondda Road
136	Column	High Street	Station Street, North Road, Rhondda Road
137	Column	Lime Street Car Park	Car park, Lime Street
138	Column	Lime Street Car Park	Car park, Lime Street

Maerdy			
139	Wall	Maerdy Road/Station Terrace	Station Terrace, Maerdy Road, Ceridwen St, School St,
140	Wall	Maerdy Road/Station Terrace	Station Terrace, Maerdy Road, Ceridwen St, School St,
141	Column	Heol Alfred	Heol Alfred, Maerdy Road.

Cae Fadre, Church Village			
Cae fadre 1	Column	Cae fadre	Cae Fadre, Castle Court
Cae Fadre 2	Column	Cae Fadre/Wellfield Court	CaeFadre, Wellfield Court, castle Court
Cae fadre 3	Column	Castle Court	Castle Court, Cae Fadre

The CCTV Control Centre are also Data controllers for a number of CCTV systems that are located in the below RCT owned sites/buildings.

<i>Site</i>	<i>No Of Cameras</i>
Pontypridd Lido	21
Rhondda Heritage Park	16
Dare Valley Country Park	35
Coliseum Aberdare	15
Park and Dare Treorchy	15
St. Michael's. Treforest.	15
SS Gabriel & Raphael Roman Catholic School.	5
Gelli Primary school	17
Cymmer Primary	17
Llantiltud Fadref	15
Aman Centre, Godreaman	9
Rhydyfelin Children's Centre	16
Penrhys Flying Start.	10
Taff Vale Leisure Suite	29
Rhondda Fach Sports Centre	38
Llantwit Fardre Sports Centre	27
Rhondda Fawr Leisure Centre	19
Llantrisant Leisure Centre	17
Bronwydd Pool. Porth	9
Ferndale Pool	13
Tonyrefail Leisure Centre	24
Llwys Cadwin 1	24
Sardis One 4 All	14

Porth One 4 All	7
Ty Elai	28
Pavilions	41
Ty Trevithick	38
Model House, Llantrisant.	8
Bronwydd House.	26
Old way House. Porth	16
Abercynon Depot	19
Hepworth Park	19
Ty Glantaff	44
Dinas Depot	34
Ty Amgen. Aberdare.	17
Ferndale CRC	5
Llantrisant CRC	
Treherbet CRC	16
Aberdare Park Depot	12
Aberdare Library	9
Porth One 4 All	7
Mountain Ash Library	30
Ferndale HWB.	16
Tonypandy	20
Treorchy Library	30
Trealaw Cemetery	7
Glyntaff Crematorium	12
Llwydcoed Crematorium	12