



# SNAP Cymru

## Additional Learning Needs Information, Advice & Support



We offer free, independent advice & support for families, children & young people with ALN (aged 0-25)

### Information, Advice & Support

Getting the help you need can be a confusing and emotional experience. Working with schools, the local authority and other professionals can be daunting despite everyone's best efforts.

SNAP Cymru offer impartial information and advice for families and children/ young people with ALN (aged 0-25) We provide the support you need to make informed decisions and play an active role in your child's education.

We explain ALN processes and procedure in straight-forward language so you know what to expect and what part you can play. Our aim is to empower and support you to work in partnership with schools and the local authority to ensure that children's needs are met.



### Our services are:

#### Impartial -

We don't take sides, we give information which is based on the law to help you make informed decisions

#### Confidential -

We don't share your information unless you say we can

#### Free -

there is no charge

*"My children both have ALN and SNAP's advice and support was brilliant. When your child is vulnerable you need to know that someone is able to help you get the right support"*





## If you need help, contact us:

-  Helpline: 0808 801 0608
-  Email: [enquiries@snapcymru.org](mailto:enquiries@snapcymru.org)
-  [www.snapcymru.org](http://www.snapcymru.org)
-  @snapcymru  SNAP Cymru

These services can help you with 'one off', straightforward enquiries or more in depth support from a caseworker from your local team

Limited Company 2832114 | Registered Charity 1027599

*"Thank you so much for the support during this process, It's been really good and reassuring to know the SNAP team could be there for advice. It's meant a lot to me at a very stressful time"*

## What we do

- Listen to your questions and concerns
- Provide clear and reliable information about ALN in early years, schools and post-16 institutions
- Offer support with ALN processes and ALN law
- Provide support to prepare for meetings (sometimes we can attend with you)
- Support you through the IDP process
- Support you to complete relevant paperwork, understand reports and letters
- Work with you to explore your options
- Signpost you to other services, including support groups
- Help you to avoid and resolve disagreements
- We often work with children and their parents together, but also offer a direct and separate service to young people



Most ALN concerns can be resolved informally by talking to your child's early years setting, school or the college. Being involved and getting help early can make a real difference to your child's progress.

However if you need extra help, SNAP Cymru can give you clear and straightforward information about your options so you can

- confidently share your views, make informed decisions
- understand your situation and take whatever action you need
- help you to resolve issues and find solutions
- provide advice and support if you can't agree

*"I feel empowered and ready to have a positive conversation with the school!"*